

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: CA-614 - San Luis Obispo County CoC

1A-2. Collaborative Applicant Name: County of San Luis Obispo

1A-3. CoC Designation: CA

1A-4. HMIS Lead: County of San Luis Obispo

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
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- PHA Crosswalk; and
- Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2022 to April 30, 2023:	
	1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
	2. select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	No
7.	Hospital(s)	Yes	Yes	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
9.	Law Enforcement	Yes	Yes	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	No	No	No
11.	LGBTQ+ Service Organizations	No	No	No
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	No	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	No	No	No
17.	Organizations led by and serving LGBTQ+ persons	Yes	No	No
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	No
22.	Street Outreach Team(s)	Yes	No	Yes
23.	Substance Abuse Advocates	Yes	No	No
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Nonexistent	No	No
29.	State Domestic Violence Coalition	Yes	Yes	Yes
30.	State Sexual Assault Coalition	Yes	Yes	Yes
31.	Youth Advocates	Nonexistent	No	No
32.	Youth Homeless Organizations	Nonexistent	No	No
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1) CoC Board vacancies are publicly posted on the CoC's website and at the County Clerk Recorder's office to solicit new members on an annual basis. The open invitation process actively solicits new members via notification at the CoC meeting and CoC committee meetings in the months leading up to appointments, and via the CoC email list. Meetings of the CoC and its committees are open to the public. Interested persons may request appointment to these committees and may be solicited to join the CoC. The CoC is set up so that approximately 1/3 of the appointments to the CoC expire annually. The CoC Board may have no more than two representatives, staff or Board members from the same agency or organization, which ensures there is opportunity for new voices.

2) The invitation process for joining the CoC Board is accessible to people with disabilities. Vacancies are posted on the CoC website which is hosted within the County of San Luis Obispo's website, which has implemented Accessible Rich Internet Applications and Web Content Accessibility Guidelines standards to ensure it is accessible by screen readers. New members are solicited at CoC meetings, which include a remote option, allowing for assistive technology and automatic closed captioning. Agenda materials for meetings and membership application forms, are available online as accessible PDFs. Large print copies of meeting materials and ASL interpreters are available upon request. Agenda materials and membership application forms are produced in compliance with accessibility standards, using high contrast, avoiding contrasting colors and using accessible fonts with a minimum font size of 12pt.

3) Invitations are sent through the CoC's email list, which includes the Chair of the NAACP's Housing Committee, the County's Health Equity Coordinator, the local United Way, groups that serve areas with higher concentrations of culturally specific communities experiencing homelessness, groups that specialize in serving people with disabilities, mental health outreach teams, and substance abuse treatment advocates. Outreach is conducted to engage underrepresented categories within the CoC governing board, via communication with partner agencies which specialize in serving underrepresented groups, including the local LGBTQ advocacy organization. Seats are reserved on the board for a victims' services advocate, a veterans' services advocate, and two currently or formerly homeless people (all currently filled).

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

- 1) CoC membership includes a broad range of stakeholders including elected city officials, County Board of Supervisors, Social Services, Behavioral Health, nonprofit service providers, affordable housing developers, Office of Education, local businesses, hospitals, law enforcement, healthcare providers, faith based members, victim services representatives, veteran service representatives and interested community members. CoC Board members and committee members regularly reach out to liaison organizations and individuals to collaborate and present information and recommendations.
- 2) Meetings of the CoC and its committees are open to the public and are announced through the CoC’s website and email list which includes representatives from local service providers, local government entities, ESG providers, law enforcement, affordable housing developers, mental health outreach teams, public housing authorities, advocates, non-CoC funded organizations, homeless advocates, substance use treatment advocates, child welfare service providers, and other organizations and individuals interested in homeless issues in the county. Notices of meetings and meeting agendas are posted 72+ hours in advance at the County Government Center building, and online on the CoC website. Printed copies are available to the public by request.
- 3) CoC meetings include a remote option which allows for automatic closed captioning. Agenda materials are available online as accessible PDFs. Large print copies of meeting materials and ASL interpreters are available upon request. Agenda materials are produced in compliance with accessibility standards, using high contrast and using accessible fonts with a minimum font size of 12pt. The CoC website is hosted within the County of San Luis Obispo’s website, which has implemented Accessible Rich Internet Applications and Web Content Accessibility Guidelines standards to ensure it is accessible by screen readers.
- 4) In 2023, the CoC has consulted with groups who have previously been underrepresented, including youth experiencing homelessness, with the goal of establishing a Youth Advisory Board to provide input on issues specifically faced by youth, including at the CoC’s public meetings. The information gathered has been used to inform program design and funding applications.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

(limit 2,500 characters)

- 1) The FY23 CoC Competition request for proposals was released on July 19, 2023 and was posted on the County of San Luis Obispo's website for funding opportunities. An email announcing the funding opportunity with a link to the application materials was sent out via the CoC email list to all CoC members and interested parties. The funding opportunity was presented to all the CoC Committees. A virtual information meeting for interested parties was advertised on the CoC's website and held on July 21, 2023, to educate potential applicants of the HUD CoC program and application process. Applicants could attend the forum by Zoom or by phone.
- 2) Applicants were required to contact CoC staff to become a registrant under the County of San Luis Obispo applicant profile in e-snaps to submit an application. In addition to the e-snaps application, the applicants were also required to submit a supplemental application either as a PDF via email or in a paper format delivered to the Collaborative Applicant's office by the project application deadline. The required steps were described in a Request for Proposals that was published on the CoC's website and was also reviewed at a public forum held for organizations interested in applying. Applicants could also ask questions by phone or email at any time during the application period.
- 3) The selection process and timeline for each step (e.g. threshold review, application scoring, Grant Review Committee, vote by CoC Board, etc.) was explained in the RFP and at the public forum for applicants. The scoring rubric that would be used by the Grant Review Committee was also published on the CoC website.
- 4) The FY23 HUD CoC Competition informational meeting was held on a virtual platform which was accessible to people who use assistive technology and allows for automatic closed captioning. Application materials were available online as accessible PDFs and were produced in compliance with accessibility standards, using high contrast, avoiding contrasting colors that would create barriers for people with color blindness, and using accessible fonts with a minimum font size of 12pt. The CoC website is hosted within the County of San Luis Obispo's website, which has implemented a standard for Accessible Rich Internet Applications and Web Content Accessibility Guidelines to ensure it is accessible for people with disabilities who use screen readers.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Nonexistent
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Nonexistent
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18. Medicaid Managed Care Agency	Yes
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1C-2.	CoC Consultation with ESG Program Recipients. NOFO Section V.B.1.b.	
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Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

- 1) The County Department of Social Services (DSS) Homeless Services Division (HSD) serves as both the Collaborative Applicant for the HUD CoC grant, the recipient of HUD entitlement ESG funding for the Urban County, and also serves as the Administrative Entity for ESG funding through the California Department of Housing and Community Development. The Director of DSS sits on the CoC Board and HSD staff attend CoC Board meetings. HSD ESG staff also make presentations to the CoC about the Consolidated Plan and Annual Action Plan and the CoC Board makes annual ESG funding recommendations to the County and also provides input on ConPlan goals that guide Action Plan funding.
- 2) The CoC and DSS staff have a prevailing role in evaluating outcomes for ESG funded activities: determining how to allocate ESG funds for eligible activities, developing performance standards for ESG-assisted activities, and developing funding policies and procedures for the operation and administration of HMIS for ESG funded projects. Data from the CoC's HMIS is also used to evaluate subrecipients' performance in the annual application cycle. The CoC Board reviews and recommends which ESG programs should be awarded funds for submittal of the annual HUD Action Plans as well as CA ESG funded projects. The CoC participates in the evaluation and reporting performance of the ESG program recipient and subrecipients.
- 3) The CoC provides annual PIT/HIC data sorted by geographic areas during the Consolidated Planning process to assist the ESG recipient in determining where ESG resources would be most efficient within the CoC jurisdiction. In addition to the CoC staff, ESG staff also participate in planning and implementing the annual PIT Count to gain a better perspective of the needs of the unsheltered population in the County.
- 4) CoC meetings are regularly attended by ESG recipient staff who obtain information regarding local homelessness priorities from the CoC. The CoC also provides input for Needs Assessment hearings, and the CoC's HMIS data are considered when updating the Consolidated Plan.

1C-3.	Ensuring Families are not Separated. NOFO Section V.B.1.c.	
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Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	No

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The CoC has a seat on the CoC's Board reserved for a representative from local school districts or the County Office of Education. In the CoC's governance charter, it also requires coordination with local McKinney-Vento homeless education coordinators and liaisons.

In addition, the CoC has an MOU with the County Office of Education, whereby the Office agrees to provide written materials to the CoC about the rights of homeless children and youth and spells out the activities that the Homeless Education Coordinator can provide upon request to homeless families with school-aged children, including assistance with enrollment, transfer or tracking of school records, assistance with resolving disputes regarding school placement, identifying school resources, including transportation to and from school, providing Professional development trainings for subrecipients related to the education provisions of the McKinney-Vento Act and the educational services available to children identified as homeless under the U.S. Department of Education definition, and providing technical assistance.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The San Luis Obispo Continuum of Care Policies and Procedures require Subrecipients to ensure that families with school-aged children are informed about the children’s educational rights under the McKinney-Vento Act. Subrecipients are also required to ensure that any written materials that they distribute regarding educational rights of homeless children are produced by organizations with recognized expertise in the education provisions of the McKinney-Vento Act. Subrecipients are also required to make efforts to coordinate with the County Office of Education to obtain services available through the McKinney Vento Act or other resources available to school-aged children experiencing homelessness.

In addition, contracts between the CoC and a) CoC subrecipients, and b) ESG subrecipients require subrecipients to establish policies and practices that enable program participants to exercise the rights afforded to them under subtitle B of Title VII of the McKinney-Vento Act and other laws relating to the provision of educational and related services to individuals and families experiencing homelessness, including designating staff in family projects to ensure that children of program participants are enrolled in school and connected to early childhood programs and other appropriate services. The contracts also require the subrecipient to take into account the educational needs of children when families are placed into emergency or transitional shelter per 24 CFR 578.23(c)(7). To the extent practicable, families with children must be placed as close as practical to their school of origin so as not to disrupt the children’s education. Any barriers must be documented in both the program participant and project files.

The CoC also has an MOU with the County Office of Education’s (COE) Office of Homeless and Foster Youth Services. The MOU commits the COE to provide informational materials on the educational rights of homeless children and a list of homeless liaisons for each school district in the County and contact information for the COE staff who provide assistance to homeless families to help with enrollments, transfer or tracking of school records, and resolving disputes with the schools, including transportation and placement.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	No
2.	Child Care and Development Fund	Yes	No
3.	Early Childhood Providers	Yes	No
4.	Early Head Start	Yes	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	No
7.	Healthy Start	No	No
8.	Public Pre-K	Yes	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.		No	No

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	Yes
2.	state sexual assault coalitions	Yes
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1) There is a seat reserved on the CoC’s Governing Board, for a representative of an agency that focuses on serving victims of domestic violence. Also, that organization, which is the sole DV provider in the CoC, is provided with a copy of the CoC policies and procedures and asked to provide feedback on an annual basis during the CoC’s review of its policies and procedures.

2) The CoC provides trauma informed case management training to CoC and ESG case management staff. In addition, CoC and ESG subrecipient staff are trained on the emergency transfer protocols and Coordinated Entry staff are trained on intake for persons fleeing from domestic violence. Coordinated Entry staff are also trained on how to make referrals to the sole DV agency in the CoC, should persons at the Coordinated Entry site prefer a referral to a DV agency. The CoC’s HMIS is set up to mask a client’s identity to provided confidentiality. In addition, all DV provider staff are California State-Certified 65-Hour Trained IPV/SA Counselors and concurrently trained in the neurobiology of trauma, the impacts of intimate partner violence on children, health impacts of trauma and reproductive coercion, among other topics. Further, the DV agency trains Coordinated Entry agency staff on working with persons fleeing from domestic violence.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC coordinates to provide training for:	
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and	
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).	

(limit 2,500 characters)

1) The CoC partnered with the First Five Commission to sponsor advanced trauma-informed trainings for project staff. The CoC's local victim services provider also provides annual training to CoC project staff that addresses safety and best practices (e.g. trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence. These protocols include not only how to work effectively with survivors of domestic violence, but also on what services are available from victim services providers and how to effectively connect clients with them. In addition, since some survivors access housing or shelter from homeless services organizations instead of DV-specific agencies, a special process has been set up in the CoC's HMIS and client records maintenance to protect data of survivors of domestic violence who access non-DV specific housing or services, in compliance with VAWA and HMIS privacy requirements. Project staff are trained by their agencies on these protocols. The staff of the CoC PSH provider have also been trained on the agency's DV emergency transfer plan.

2) The CoC's local victim services provider provides annual training to Coordinated Entry staff at the Coordinated Entry case managers meeting. This training includes safety and best practices on safety and planning protocols in serving survivors of domestic violence. The CoC victim services provider also participates in the monthly Coordinated Entry case managers meeting and provides expertise at that meeting as needed. A special protocol has been designed for the Housing Prioritization By-Name List when persons fleeing from domestic violence have been assessed and referred to the List. This protocol masks their identities to all but their case managers, to protect their privacy and safety. All Coordinated Entry staff have been trained on the protocol.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry includes:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

- 1) The CoC’s local victim services provider provides annual training to CoC project staff that addresses best practices (e.g. trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence. These protocols include not only how to work effectively with survivors of domestic violence, but also on what services are available from victim services providers and how to effectively connect clients with those services. In addition, a special process has been set up in HMIS and client records maintenance to protect data of survivors of domestic violence, in compliance with VAWA and HMIS privacy requirements. Staff are trained by their agencies on these protocols. The staff of the CoC PSH provider have also been trained on the DV emergency transfer plan.
- 2) The CoC’s local victim services provider provides annual training to Coordinated Entry staff at the Coordinated Entry case managers meeting. This training includes safety and best practices on safety and planning protocols in serving survivors of domestic violence. In addition, the local victim services provider participates in the monthly Coordinated Entry case managers meeting and provides expertise at that meeting as needed. A special protocol has also been designed for the Housing Prioritization By-Name List when persons fleeing from domestic violence have been assessed and referred to the List. This protocol masks their identities to all but their case managers, to protect their privacy and safety, and all Coordinated Entry staff have been trained on the protocol.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below:	
	1. the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and	
	2. how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.	

(limit 2,500 characters)

- 1) The CoC uses de-identified aggregate data of DV survivors from our local DV provider's comparable database, Apricot which is specifically designed for agencies that serve victims of domestic violence and is HUD compliant. The CoC also uses de-identified aggregate data of self-reported DV history from the HMIS, and also from self-reported DV history from the unsheltered Point in Time Count survey responses.
- 2) De-identified data of DV survivors was used for the most recent update of the strategic planning process for the San Luis Obispo Countywide Plan to Address Homelessness 2022-2027. Gap analysis of the unmet need of DV survivors was taken into consideration as part of the strategic planning process. This data includes the number of requests for shelter and housing, the number of persons who were able to receive shelter, and housing and exits/retention to permanent housing. Data from the comparable database was also instrumental to understanding the increased demand for DV services in our CoC experienced during the pandemic. As a result of this analysis, the most recently adopted Plan to Address Homelessness included a recommendation to develop additional resources to address homelessness due to DV. Following approval of the Plan, the CoC and DV provider successfully applied last year for the CoC’s first DV Bonus Grant from HUD.

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
NOFO Section V.B.1.e.		
Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:		
1.	whether your CoC has policies and procedures that include an emergency transfer plan;	
2.	the process for individuals and families to request an emergency transfer; and	
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.	

(limit 2,500 characters)

- 1) Victim & non-victim housing/service agencies must prioritize safety & equitable access to housing & services for persons fleeing or attempting to flee domestic violence, sexual assault, or stalking (DV). Case mgrs at CES entry points are trained to conduct a danger/risk assessment for individuals who present as fleeing violence or reveal info implying that they may be dealing with DV. If the client is determined to be a victim of DV, the case mgr shall immediately contact DV resources in the County, & the DV provider will create a safety plan with the client. Any info gathered by the DV provider during the client screening shall follow all protocols to ensure confidentiality & privacy rights & adhere to HIPAA, VAWA, & other federal laws in place to protect survivors. If the referral to DV provider results in the household not being referred to a DV shelter, the Coordinated Entry (CE) or receiving agency will proceed w/standard methods of assessment & prioritization & the victimization experience will be considered in the assessment & service needs evaluation; however, the client's identity will remain anonymous unless otherwise indicated by the client. During the DV client stay at the nonvictim shelter, if possible, the shelter should provide accommodations at a safe & secure location. For clients in PSH, the Emergency Transfer Plan states that if a tenant reasonably believes that there is a threat of imminent harm from further violence if they remain in the same unit, or if they've been the victim of a sexual assault that occurred on the premises, they're eligible to be moved if requested.
- 2) The CoC's PSH provider will work as quickly as possible to move the tenant. If feasible, a referral may be made to a local DV shelter for immediate transfer. If a tenant reasonably believes a proposed transfer to a particular unit wouldn't be safe, the tenant may request a different unit. If the PSH program has no safe & available units, the PSH program will assist the tenant with finding other housing providers who may have safe & available units. At the tenant's request, the PSH program will also assist tenants in contacting the local provider serving survivors of DV.
- 3) In the case of an emergency transfer request, the service provider would reach out to the CE mgmt entity & there would be a convening of the CE staff & service providers to work w/housing matching staff to prioritize the individual or family for the next available appropriate housing unit.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
NOFO Section V.B.1.e.		
Describe in the field below how your CoC:		

1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

(limit 2,500 characters)

- 1) The local victim services agency provides annual training to CoC project staff that addresses safety and best practices (e.g. trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence. With regard to shelter or case managements services, a survivor may seek assistance from homeless shelters or service providers, or DV shelters, depending on client preferences and safety needs. A special process has been set up in HMIS and client records maintenance to protect data of survivors of domestic violence, in compliance with VAWA and HMIS privacy requirements. Staff are trained by their agencies on these protocols. A special protocol has also been designed for the Housing Prioritization List when persons fleeing from domestic violence have been assessed and referred to the List. This protocol masks their identities to all but their case managers, to protect their privacy and safety, and Coordinated Entry staff have been trained on the protocol. Additionally, staff of the CoC PSH provider have also been trained on the DV emergency transfer plan.
- 2) The CoC created a seat on the CoC Board specifically for a representative of a victim services provider organization. Additionally, the CoC has asked and the victim services provider has agreed to annually review the CoC's governance policies to identify barriers to safely assisting persons fleeing from domestic violence, dating violence, sexual assault, or stalking. The victim services provider is also in the process of forming an advisory body of persons with lived experience and has agreed to solicit input on at least an annual basis from this advisory body regarding systemic barriers.

1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC:

1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and
2.	accounted for the unique and complex needs of survivors.

(limit 2,500 characters)

- 1) B. (1) The sole domestic survivor service provider in the CoC is in the planning process to develop and recruit for a Survivor Advisory Board.
- 1) B. (2) Currently the DV service provider uses information from participants at intake and upon completion or cessation of services via comprehensive anonymous surveys.
- 1) B. (3) The DV service provider currently provides an anonymous survey to survivors to report on their experiences receiving services and their outcomes after participating in programs. The surveys evaluate the cultural competence in serving diverse populations.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

	Describe in the field below:
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1) The CoC reaches out to LGBTQ organizations and advocates, and persons with lived experience and asks for input on non-discrimination policies. The CoC also sponsors trauma-informed care trainings.

2) The CoC's governance document requires compliance with HUD's Equal Access policies. CoC contracts with subrecipients also require that subrecipients comply with the CoC governance document. In addition, the CoC provides training to subrecipients about the policies and give examples of how they may be implemented. The CoC also provides the sample HUD Equal Access notice, designed to inform clients about the Equal Access requirements, for posting, advising clients of their rights under the Equal Access policies.

3) Through on-site monitoring. including looking for posting of notices on-site regarding equal access, and review of policies.

4) If a subrecipient is not in compliance with the requirements of the contract, CoC staff would first meet with the subrecipient representatives and work with the agency to develop a compliance plan. CoC staff would then monitor implementation of the plan. If this approach was not successful, additional remedies exist including termination of contract for noncompliance.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Housing Authority of San Luis Obispo	59%	Yes-HCV	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

- Describe in the field below:
1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
 2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

1) Only one PHA in the CoC geography administers Housing Choice vouchers. The CoC worked with the Housing Authority of the City of San Luis Obispo (HASLO) to develop a homeless admission preference for up to twelve (12) applicants (or 20% of the awarded mainstream vouchers) for non-elderly persons with disabilities who qualify for one of the following homeless settings:

- a. Transitioning out of institutional and other segregated settings or at serious risk of institutionalization;
- b. Currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project; or
- c. At risk of experiencing homelessness.

The preference does not have any weighted points, but will be noted in the application file for targeted selection if there are available special purpose vouchers, such as mainstream vouchers, available to be issued. The waiting list remains continuously open for referrals of eligible applicants for mainstream vouchers (see page 7 of attachment: PHA Homeless Preference).

The Director of Housing Management and 504 Coordinator of the Housing Authority serves on the CoC Board, is a member of the CoC Executive Committee and serves as the Chair of the CoC Housing Committee.

The CoC has also worked with HASLO to develop special needs preferences for vouchers serving persons experiencing homelessness. As a result, in FY2022, 58% of all new voucher admissions were experiencing homelessness at entry.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		No

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	No
5.	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	No
8.	Other Units from PHAs:	
	Affordable housing units owned and operated by the PHA	Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section V.B.1.g.	
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1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Family Unification Program

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). NOFO Section V.B.1.g.	
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	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program. Not Scored–For Information Only	
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	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
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If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.

PHA
Housing Authority...

1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of San Luis Obispo

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	6
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	6
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1) FY 2023 HUD CoC Applicants were required to submit a copy of their Housing First Policies and Procedures for review by CoC staff and describe in the supplemental application how Housing First protocols will be incorporated into the proposed project and what the applicant will do to ensure that people can succeed in programs that cannot have service participation requirements or prerequisites.

2) The project applicants were required to demonstrate that their proposed or renewal projects had no preconditions to entry, allowing entry regardless of current or past substance use, income, criminal records (with exceptions of restrictions imposed by federal, state, or local law or ordinance), marital status, familial status, self-disclosed or perceived sexual orientation, gender identity or gender expression. Each applicant also had to demonstrate its proposal will involve a process to address situations that may jeopardize housing or project assistance to ensure that project participation is terminated in only the most severe cases. CoC staff reviewed the applicants Housing First Policies and Procedures for threshold review. Those proposals which did not comply with the principles of Housing First were to be excluded from consideration by the Grant Review Committee. Points were allocated on the scoring rubrics for projects with low barriers to entry, i.e. that do not have service participation requirements or preconditions to entry, and prioritize rapid placement and stabilization in permanent housing. Applicants were awarded points for demonstrating that at least 75% of the proposed project will operate as Housing First.

3) Collaborative applicant staff conduct monitoring of CoC projects and reviews policies. The CoC also reviews and prioritizes applications throughout the year for state funded projects such as Homeless Housing, Assistance, and Prevention Program (HHAP) and ESG programs to ensure they follow a Housing First approach. The CoC's Coordinated Entry Policies and Procedures require a low barrier approach during the assessment process.

1D-3.	Street Outreach—Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

- 1) The CoC has strong coordination among the street outreach providers. There are monthly meetings amongst Federally funded, State funded, locally funded and privately funded street outreach providers. These groups are working on a street outreach by-name list to better help with coordination efforts. There is also street outreach coordination with a neighboring CoC that shares a riverbed as the border between the two counties – a representative from the County of San Luis Obispo CoC sits on the steering group for the County of Santa Barbara’s CoCs State-funded street outreach project for people living in the riverbed. To ensure unsheltered persons are identified and engaged, outreach teams take referrals from and collaborate with law enforcement, park rangers, mental health and social services agencies, business organizations, state and local government agencies, health care providers, CBOs, faith-based organizations and other stakeholders. SO teams also coordinate with Sheriff’s Community Action Teams and SO providers attend Sheriff’s jail-to-community meetings on a monthly basis to identify those about to be released who are at high risk and at risk of being unsheltered and work to coordinate discharge services. Outreach tools include on-site coordinated entry, as appropriate for connection to services, and engagement tools (i.e. food, water, wound care, tents,etc).
- 2) The CoC’s street outreach efforts cover approximately 75% of the geographic area and the street outreach providers collaborate on geographical coordination. The other 25% is remote and uninhabited.
- 3) Outreach efforts are conducted daily. Hot spots are frequented weekly, other encampments at least monthly.
- 4) Street Outreach providers have added bilingual staff and have contracted for Mixteco speakers to help engage this population where English is not their first language. Our youth services provider also has LGBTQ staff to help engage LGBTQ homeless youth. Street Outreach providers also have persons with lived experience on staff to better engage with persons experiencing homelessness. One of the street outreach providers recently received funding to begin a cultural outreach program and will share lessons learned. Mental health teams also conduct street outreach and participate in CE case management meetings. A new provider also began offering street medicine with telehealth services as well as a drug and alcohol therapist as part of the street outreach.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC’s geographic area:

	Your CoC’s Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	No
2.	Engaged/educated law enforcement	No	No
3.	Engaged/educated local business leaders	Yes	No
4.	Implemented community wide plans	No	No
5.	Other:(limit 500 characters)		

Promoted a strategy to increase non-congregate shelter and housing as a humane way to decrease encampments	Yes	No
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1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.I.	

	HIC Longitudinal HMIS Data	2022	2023
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	Longitudinal HMIS Data	253	379

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	No
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	Medicaid	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

- systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
- works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
- works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1) The CoC provides written information about mainstream resources at case manager meetings and disseminates public benefits program and policy updates to all subrecipient agencies. The Department of Social Services (DSS) also provides training regarding accessing benefits including Food Stamps, TANF, and Medi-Cal. TANF staff participate in the CoC’s monthly case managers meeting. The lead Coordinated Entry agency also convenes monthly meetings of substance use treatment and mental health agencies, CoC and ESG agencies to discuss systemic access to substance abuse treatment.

2) The CoC collaborates with the County Health Agency and DSS to help participants apply for health benefits. DSS can take applications for Medi-Cal over the phone, online, or in person at its offices, and case managers can assist clients to apply over the phone. The County Health Agency provides Health Navigation services by phone. A representative from the Medi-Cal Managed Care Agency for the County sits on the CoC’s governing board. The County Public Health Department and organizes monthly care coordination meetings with CoC and ESG subrecipients and health providers. The County’s Administrator for Behavioral Health also served on the Steering Committee for the San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) to ensure access to health care was included in the CoC’s strategies. The Medi-Cal Managed Care Agency engages with the CoC through its Data Committee to increase staff capacity and training on mainstream benefits and enroll more participants in community support services. This includes via the HHIP (Homeless and Housing Incentive Program), through which \$972,019 has been allocated to partnerships and capacity to support referrals for services, infrastructure to coordinate and meet member housing needs, and delivery of services and member engagement.

3) Our PSH provider receives SAMHSA funding and their case managers receive SOAR trainings and certification. The CoC promotes the benefits of SOAR training and certification in the CoC committee meetings and CoC and ESG providers are directed to links to access the free online SOAR training and certification modules.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

In 2021, the CoC funded its first non-congregate shelter project in the northern part of the CoC geography where there were previously no emergency shelter services. The project was a joint venture between a homeless service provider, the local Housing Authority, and a nonprofit housing developer. This project was awarded California Project Homekey funding to acquire a Motel 6 for use as a joint, non-congregate emergency shelter navigation center and a permanent housing project. The project created 60 non-congregate emergency shelter beds. An additional 20-unit, non-congregate shelter project, Cabins for Change, opened in December 2022. This project consists of 20 modular cabin shelters in the southern part of the CoC geography where there were previously no emergency shelter beds. The project was funded in part through an ESG-CV grant for temporary emergency shelter. The CoC also included an expansion of non-congregate shelter beds in its recently adopted Five-Year Plan to Address Homelessness, and has secured \$13.4 million in State funding (Encampment Resolution Fund) to add 80 non-congregate shelter spaces, including 34 interim and 46 permanent supportive housing units, due to open in April 2024. The CoC is also working with a homeless services agency and a private funder to bring additional units online at an additional location in 2024 via private funding, tiny homes donated by the County, and land made available by the local city.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1. The CoC consults with the County Public Health Agency, brings recommendations and information to the CoC, and works with homeless services agencies to support implementation of recommended policies and procedures. Additionally, County Public Health provides access to its infectious disease doctor and other PH staff to answer questions regarding the guidance, and the CoC facilitates meetings to increase coordination.
2. The County Public Health Agency makes presentations to the CoC and to the CoC’s homeless services providers regarding how to prevent infectious disease outbreaks among people experiencing homelessness. Funding has been provided for PPE as well as air filters and hygiene supplies needed to prevent spread of disease. COVID-19 testing kits continue to be available to homeless shelters to use when people are symptomatic or of all staff and clients if there is a known case of COVID-19 in the shelter to reduce spread of the disease. Trailers were provided to the two congregate shelters to use as isolation facilities when someone does test positive for COVID. Service providers have worked with local jurisdictions and the Public Health Department to establish short term and long term contingency plans for future outbreaks of infectious disease, involving construction of new walls and doors in formerly congregate facilities. The CoC also has used available state funding for new shelter beds to focus on increasing the number of non-congregate emergency shelter beds.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC:	
1.	shared information related to public health measures and homelessness, and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

- 1) The CoC included COVID-19 update briefings during its regular meetings during the locally declared COVID-19 emergency. The CoC also coordinated trainings and meetings with Public Health staff and homeless services agencies and disseminated information published by local Public Health, the California Department of Public Health, the Centers for Disease Control and Prevention and UC San Francisco’s Center for Tuberculosis. Trainings provided to local agencies have included COVID prevention, testing, and mitigation as well as Mpox prevention and mitigation. The CoC has hosted a number of presentations on public health measures and homelessness, including the following: County Public Health shared with the CoC in October 2022 that they were making training available on improving and supporting language access; in March 2023, County Behavioral Health presented to the CoC on their upcoming Bridge Housing program for people experiencing homelessness who have immediate needs and serious health conditions; and in April 2023, County Social Services presented to the CoC on the Medi-Cal recertification process, including information on how homeless services agencies can help their clients navigate the process.
- 2) The CoC coordinated with Public Health and the County’s Emergency Operations Center to facilitate communication with homeless services providers. During the locally declared COVID-19 emergency, a special liaison was also established to communicate questions and answers to and from homeless services providers and County Public Health. Information was disseminated to homeless services providers about best practices for prevention of spread of COVID-19, including use of PPE and hygiene, how to recognize possible symptoms of COVID, information about testing resources, and how to help someone safely isolate if they wish to remain in their encampment while they isolate from COVID. The CoC also disseminates information developed by public health agencies regarding other infectious diseases that may be a concern for persons experiencing homelessness, such as Hep C and tuberculosis.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC’s coordinated entry system:	
1.	covers 100 percent of your CoC’s geographic area;	
2.	uses a standardized assessment process; and	
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.	

(limit 2,500 characters)

1) The Coordinated Entry System (CES) uses regional CE sites to create access points to cover 100% of the CoC's geographic area. Also, outreach teams can reach unsheltered persons who don't access the CE sites. The CES uses specialized outreach and engagement teams to reach people who are least likely to apply. These teams include a veterans team, a youth team, and a mental health outreach team. In addition, partnerships with homeless education liaisons, early childhood education programs, agencies serving victims of Domestic Violence, local Department of Social Services (DSS) offices, County Behavioral Health and Drug & Alcohol offices, first responders, local hospitals, and Park Rangers also help identify and connect homeless persons to Coordinated Entry. Designated staff at DSS, County Behavioral Health, County Drug & Alcohol, the Sheriff's office, and local Police Departments also have been trained to conduct an assessment using the CoC's designated standardized assessment tool and can make referrals directly to the CoC's CES Housing Prioritization list. Outreach staff attend LGBTQ community events.

2) Coordinated Entry (CE) sites and partner agencies conduct an assessment using the CoC's standardized assessment tool that assesses the severity of need. The client is then given an overall score that takes into consideration a client's severity of need as measured by the tool, and the length of time the person has been homeless. Case managers meet monthly to discuss new clients, and highest scoring clients. Clients with the highest scores are offered permanent supportive housing as it becomes available. The list is dynamic, allowing the highest scoring clients to move quickly to the top of the list. Clients who score high enough to qualify for the highest intensity housing intervention but who are not at the top of the list may be offered lesser intensity permanent supportive housing or Rapid Rehousing.

3) Our CES hosts multiple recurring project-level case conferencing meetings throughout the month where project-level staff share their experience in the CES. This feedback, paired with data, is used to create more trauma-informed workflows and assessments, ensuring participants do not have to answer questions more than once and data collection is more efficient. A committee of the CoC Board has been proposed to specifically focus on the development of policies and procedures for the CES, and will be inclusive of people with lived experience.

1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and	
4.	takes steps to reduce burdens on people using coordinated entry.	

(limit 2,500 characters)

1) Our Coordinated Entry System reaches clients who are least likely to apply for assistance by creating multiple access points and engagement pathways, utilizing individuals with lived experience to advise on system performance and re-formulating outdated assessment tools to prioritize equitable practices. Coordinated Entry agencies have bilingual staff to assist non-English speakers and materials are printed in both English and Spanish. Youth providers also have LGBTQ staff members who help to engage LGBTQ youth.

2) The prioritization formula (which includes both qualitative and quantitative weighting) is scrutinized by experienced staff throughout the CoC, HUD T.A. staff and individuals with lived experience to ensure clients with highest need are equitably ranked. This formula includes established assessment tools, like the VI-SPDAT, as well as length of time homeless.

3) Housing referrals are discussed on a bi-weekly basis with Coordinated Entry management and housing agencies, taking into account the client's preference via the case manager. The By- Name List is consistently updated to ensure the housing referrals are accurate and referrals successful.

4) The CoC has been working to simplify the intake process through the reduction of unnecessary documents that must be signed. The CoC has also invested in a new HMIS that, when fully operational, will allow intakes to be conducted in the field by street outreach workers more expeditiously.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry-Reporting Violations.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC through its centralized or coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

- 1) The CoC affirmatively markets housing and supportive services to eligible persons via the Coordinated Entry (CE) System in partnership with service providers through the distribution and posting of educational materials at locations that are frequented by those at risk or currently experiencing homelessness such as churches, coffee shops, libraries, and other public spaces, in both English and Spanish. The Coordinated Entry lead agency also posts a Fair Housing statement on the website where it advertises its Coordinated Entry intake center.
- 2) The CoC’s CE management entity provides education on housing rights and access to appeal processes through a partnership with a local legal assistance foundation. Program staff and participants are also provided information on their rights related to fair housing and civil rights laws. Fair Housing posters are also posted in the lobbies of CoC subrecipient agencies and include contact information for reporting violations.
- 3) CoC CE staff report impediments while participating in the Consolidated Planning process. They also participate in Fair Housing trainings offered by the jurisdiction responsible for certifying consistency with the Consolidated Plan and may report conditions or actions that impeded fair housing choice at those trainings.

1D-10.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	09/21/2022

1D-10a.	Process for Analyzing Racial Disparities—Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section V.B.1.q.	

Describe in the field below:	
1.	your CoC’s process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1) The CoC uses Point in Time Count data, HMIS data and American Community Service data to analyze whether there are racial and ethnic disparities in terms of who becomes homeless. The CoC uses PIT Count data, HMIS data, Stella data and visualizations, and HDX data to analyze whether there are racial disparities regarding unsheltered vs. sheltered homelessness as well as who is accessing HMIS-participating programs, including length of time homeless, exits to permanent housing, and returns to homelessness. The CoC also uses a stakeholder survey, a provider survey, stakeholder interviews, a provider focus group and a lived experience focus group to analyze disparities in access to homelessness services, including

rates of participation in homelessness serving programs such as emergency shelter and supportive housing, barriers to service access and utilization that exacerbate inequities, and analysis of disparities in system performance outcomes,

2) Key findings were that Black people are more likely to experience homelessness than the general population; Hispanic and white people are more likely to access homeless services; and one major barrier to equity is language. Black, Indigenous and People of Color (BIPOC) experience sheltered and unsheltered homelessness at a higher rate than their proportion of the population: Black people represent 2% of the County’s population, but 6% of people experiencing homelessness, but are 7% of people experiencing unsheltered homelessness in the County. Native American/Alaskan people are 1% of the County’s population, but represent 4% of people experiencing homelessness, and 4% of people experiencing unsheltered homelessness. 28% of people experiencing homelessness in the County identify as Hispanic/Latinx, compared to 22% of the County’s population. However, people identifying as white race or Hispanic/Latinx ethnicity are accessing the homeless response system at higher rates than others. Families with children and Transition Age youth in the system of care are (BIPOC) at higher rates than adult-only households served by the system of care. Both Hispanic/Latinx families with children and Hispanic/Latinx adult-only households are accessing permanent supportive housing at lower-than-expected rates considering their proportion of representation in HMIS and Coordinated Entry. It is 35% less likely that a Hispanic/Latinx family will successfully complete a rapid rehousing project than a non-Hispanic/Latinx family.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC’s board and decisionmaking bodies are representative of the population served in the CoC.	No
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	No

5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	No
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
Other:(limit 500 characters)		
12.	The CoC grant review committee that makes funding recommendations is representative of the population served in the CoC.	Yes

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The CoC has increased efforts to recruit BIPOC persons to serve on the CoC and its committees. The CoC has also been working in collaboration with the County Public Health Agency's Health Equity Coordinator on equity efforts. The CoC has also identified a local organization that serve Latinx/Hispanic population and has asked to participate in upcoming information fairs for that community.

The CoC has also identified the following recommended actions to reduce disparities:

- 1) Staffing, including hiring staff that are bilingual and familiar with Hispanic/Latinx and Mixteco cultures.
- 2) Improving accessibility through language interpretation, improving services for Hispanic/Latinx and Mixteco populations, and reducing technology barriers. The CoC's DV provider now partners with the Mixteco Indigena Community Organizing Project of Santa Maria to reach monolingual Mixteco speakers. The agency also partners with ALTA Language interpretation services and local sign language interpreters to proactively address language barriers, and with the Independent Living Resource Center to ensure facilities, services and information are accessible to those with disabilities. The DV provider's website operates with the Accessible App, allowing users with disabilities to tailor their navigation experience to their needs.
- 3) Program design improvements, including suggested strategies to address transportation gaps and improve navigation support and landlord engagement needs.
- 4) System design improvements, including improving data sharing and quality, increasing data analysis, and involving people with lived experience and people who are BIPOC in system design and priority development. In the past year, the County has set up a Lived Experience Working Group and a Youth Advisory Board to provide feedback on grant recommendations, systematic issues and involvement of people accessing programs.
- 5) Improving community perspectives through an education campaign, to provide the community with accurate information on homelessness (including causes and solutions) and systemic racism / discrimination, and to help community members humanize their houseless neighbors.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	
	Describe in the field below:	
	1. the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and	
	2. the tools your CoC uses.	

(limit 2,500 characters)

1) The CoC uses the results from the biannual unsheltered PIT Count, including demographic surveys, as well as HMIS, Stella and California HDX data, to track progress on preventing and eliminating disparities in the outcomes of homeless assistance, and also uses HUD’s CoC Racial Equity Analysis Tool.

2) Our HMIS vendor built a custom report for our CoC to use to track system-wide performance measures. This report tracks outcomes by race, ethnicity, gender and other sub-populations for the following measurements: Annual estimate of number of people accessing services who are experiencing homelessness, Annual estimate of # of people who become homeless for the first time, Annual estimate of # of people exiting homelessness into permanent housing, Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing projects, % of people who return to homelessness within 6 months of exiting homelessness to permanent housing, Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations. The CoC’s Finance and Data Committee is tasked with reviewing the outcome goals reporting on the findings to the full CoC Board after its review.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

The CoC makes a public call for membership on at least an annual basis at its public meetings & posts online. The CoC also uses targeted outreach to engage those with lived expertise & experience of homelessness (LEH). This includes reaching out to homeless services agencies, advocates, social services agencies, agencies that serve persons who are fleeing DV, organizations serving persons with disabilities, LGBTQ advocates, educational institutions, & persons w/LEH & asking for their assistance in reaching out to persons w/LEH.

The CoC has engaged those with LEH in leadership roles & decision-making processes through the designation of two seats for individuals with LEH on the County’s CoC Board, known as the Homeless Services Oversight Council (HSOC). These representatives are also engaged to serve on grant review committees & play leadership roles in the creation of a committee of persons with LEH. Additionally, the CoC conducted focus groups of persons with lived experience, including those from underrepresented populations when developing its 2022-2027 Five Year Plan to Address Homelessness and a person with lived experience served on the Steering Committee.

The CoC also conducted targeted outreach to engage youth w/LEH in leadership roles & decision-making processes through the creation of a Youth Advisory Board. The CoC engaged partners with programs designed for youth at-risk and experiencing homelessness and other stakeholders focused on supporting youth in the community to help recruit youth for the YAB. These stakeholder groups included a local community college, youth services at the County Behavioral Health Agency, and a homeless services agency with drop-in youth services. The CoC also recruited youth who had experienced homelessness through the County of San Luis Obispo’s Department of Social Services Youth Engagement Project, where former foster youth serve as Youth Ambassadors & provide input on policies & programs. Youth from these two groups were invited to become inaugural members of the Youth Advisory Board for the County of San Luis Obispo’s Continuum of Care. Since that time, seven youth with LEH have joined meetings of the YAB. In addition, the HSOC Executive Committee recently voted to bring an action item to the HSOC to add 2 seats for representatives of the YAB. Finally, representatives of the YAB will serve on any grant review committee for grants for homeless youth.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	3	2
2.	Participate on CoC committees, subcommittees, or workgroups.	3	3
3.	Included in the development or revision of your CoC’s local competition rating factors.	1	1

4. Included in the development or revision of your CoC's coordinated entry process.	2	2
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1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. NOFO Section V.B.1.r.	
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Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

CoC agencies have a long track record of professional development of former participants; many staff persons employed by the agencies are former participants. The CoC's lead Coordinated Entry agency has staffing positions designed to elevate those with lived experience, such as the role of peer advocate. This role is an effective pathway for those with lived experience to start a career in homeless services; 19% of its Homeless Services staff have lived experience of homelessness. The agency also partners with local education and workforce development programs to link participants to opportunities.

The CoC's PSH provider hires peer mentors with lived experience in many of their housing and support service programs. The PSH provider also operates the Growing Grounds Farms and Growing Grounds Downtown in San Luis Obispo and the Growing Grounds Farm in Santa Maria, three social enterprises that provide structured, multi-level vocational training programs for adults with mental illness. The PSH provider also works closely with the Department of Rehabilitation (DOR) and makes referrals of clients with disabilities as appropriate to DOR for assessment of what jobs the person might be able to do and to work with DOR on a strategy for seeking employment. More than half of the PSH provider's current full time staff have lived experience of homelessness. The CoC's DV provider partners with Eckerd Workforce Development and the CoC's PSH provider to make referrals for skills based training.

The CoC connects persons experiencing homelessness with employment programs through partnerships with the local Workforce Development Board and Welfare to Work Programs, holding resource fairs where persons experiencing homelessness can connect to education/training/employment resources. The CoC has an MOU with the Workforce Development Board (WDB) in which WDB has agreed to make persons experiencing homelessness a priority population. CoC providers assist clients in enrolling in the WDB's online job search and resume building program. The CoC partners with the Department of Social Services to refer families for screening for the Welfare to Work program, which provides subsidized employment and education. Former foster youth who are homeless are referred to the Transition Age Youth Financial Assistance Program, which helps pay for living expenses for former foster youth while they attend college or employment training and certification programs.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	
	Describe in the field below:	
1.	how your CoC routinely gathers feedback from people experiencing homelessness;	
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and	
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.	

(limit 2,500 characters)

1) CoC PSH program participants and staff meet in groups and individually on a weekly basis to discuss program issues, participant concerns, dispute mediation, suggested program changes, new program activities, and recommendations for improvement. The PSH provider conducts an annual agency wide satisfaction survey for all program participants. This is an opportunity for participants to submit any feedback anonymously. People with lived experience of homelessness serve on all grant review committees, for Federal, State and local funding. For this year’s local CoC program competition, a committee of people with lived experience was convened to gather input on scoring rubric design. This year, the CoC has set up and convened a Youth Advisory Board for the first time, for young people with lived experience of homelessness to actively provide input on their needs, propose solutions, and assist with program design.

2) The Coordinated Entry lead agency implements an annual client satisfaction survey with questions designed to improve the programs and services, including those who receive assistance through CoC and ESG programs. These results are reviewed by the agency’s planning department and provided to agency leadership to improve the services delivered. In addition, the agency facilitates client feedback groups to review new or ongoing policies and program regulations to ensure suitability of fit and appropriateness.

3) The results of the PSH survey are reviewed by program participants, staff, supervisors and administrators for improvement of services, identification of needed services and program effectiveness. One recent action step taken by one of the emergency shelter providers was the revision of the program policies for the shelter that involved client focus groups to better understand client support for policies designed to best sustain a harmonious communal living situation. Additionally, the CoC adopted a new 5-year Countywide Plan to Address Homelessness in August of 2022. The strategic planning committee included a person with lived experience and feedback by program participants and surveys from those with lived experience are included as strategies in the 5-year plan.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	
	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC’s geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1) As part of the development of the CoC’s recently adopted San Luis Obispo Countywide Plan to Address Homelessness (2022-2027), the CoC Chair made presentations to all seven of the incorporated cities and solicited feedback for strategic coordination to ensure the creation of permanent supportive housing and low income/very low-income housing, including small Accessory Dwelling Units (ADUs) to meet Regional Housing Needs Assessment (RHNA) targets in all jurisdictions. As part of the strategic plan, the local jurisdictions have been tasked with participating in Homeless Action Committee and development of Regional Homeless Compact, adopting least restrictive interpretation of “low barrier navigation centers” (based on state zoning requirements) into zoning codes, considering waiver of permit fees (or commit permit and/or impact fees to project) for new infrastructure related to homelessness, introducing policies and strategies to help accelerate completion of affordable housing projects, both traditional and non-traditional, to meet RHNA targets, considering pooling CDBG funding to speed housing development, consider dedicating the year over-year increase in transient occupancy taxes to supporting housing that is affordable to service sector workers, and aligning funding decisions with strategic plan priorities. In response to this, SLO City (largest city by population in the County) reported to the CoC in March 2023 that around 100 ADUs have been permitted, and 82 finalized.

2) In 2022, County staff presented the San Luis Obispo County Housing Needs Report 2022 - California Housing Partnership to the CoC Housing Committee for review and feedback. The City of San Luis Obispo also solicited feedback of its Inclusionary Housing ordinance from the CoC Housing Committee in 2022. The CoC Housing Committee has also hosted presentations on reducing regulatory barriers to housing development and invited local government planning and development staff to attend. In response to this, in March 2023 SLO City reported to the CoC that they have amended their zoning ordinance to be able to approve more homes per project, as well as taking steps to streamline the development process. Other steps that SLO City has taken include requiring developers to make contributions to affordable housing, and a zoning code amendment to allow for the installation of housing and tiny homes in zones other than residential.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Your CoC’s Local Competition Deadline–Advance Public Notice. NOFO Section V.B.2.a. and 2.g. You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	
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1.	Enter your CoC’s local competition submission deadline date for New Project applicants to submit their project applications to your CoC—meaning the date your CoC published the deadline.	08/16/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC’s local competition—meaning the date your CoC published the deadline.	08/16/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e. You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen. Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	
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1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	315
2.	How many renewal projects did your CoC submit?	5
3.	What renewal project type did most applicants use?	None

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1) As part of the CoC’s strategic planning process for the implementation of the San Luis Obispo Countywide Plan to Address Homelessness (2022-2027), the contractor and the CoC reviewed and analyzed HMIS data, coordinated entry data, and Stella Performance data from 2018 through 2021 for a baseline measurement of the CoC’s performance in moving clients into permanent housing. The CoC also reviewed and analyzed System Performance data for Measure 7 – Successful exits to permanent housing for FY21 – FY23 at the CoC’s Finance and Data committee in 2023 to address barriers to exits to permanent housing.

2) Besides reviewing HMIS and Coordinated Entry data for the strategic planning process for the implementation of the San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) as mentioned previously, the CoC analyzed the length of time it takes to house people in permanent housing to review baseline data and goal setting for the CoC’s local homelessness action plan for California’s Homeless Housing Assistance and Prevention (HHAP) Round 3 funding opportunity. The CoC reviewed and analyzed System Performance data for Measure 1 – Length of time persons remain homeless for FY21 – FY23 at the CoC’s Finance and Data committee in 2023 to identify barriers and develop strategies to reduce the length of time homelessness.

3) The CoC prioritized severity of needs or vulnerabilities in the rating criteria using a point scoring system when ranking the projects. Projects scored higher if the projects were meeting (or, if a new project, proposed to meet) one or more of the following measures:

- At least 75% of participants are chronically homeless
- At least 75% of participants will have low or no income
- At least 75% of participants have history of victimization/abuse, domestic violence, sexual assault, childhood abuse

4) The CoC took into consideration renewal and new PSH projects that would serve more high need clients when scoring total clients served and cost per client served by a project.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

Describe in the field below:	
1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

- 1) The steering committee for designing the San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) included a BIPOC community member with lived homelessness experience who also serves on the CoC Governing Board. Their participation and expertise was instrumental to designing the goals and priorities of the 5-year plan to include the voice of a person who experienced homelessness. The CoC sought input from an ad hoc Lived Experience Committee, including BIPOC community members with lived homelessness experience when designing the scoring rubric.
- 2) The CoC grant review committee that was responsible for review, selection and ranking included a member with lived experience, who is BIPOC and serves as the Chair of the Housing Committee of the local NAACP. That representative also sits on the CoC Governing Board and voted on the final rankings. Additionally, two other members of the project ranking and review committee were from an ethnic population overrepresented in the homeless population. In total, 60% of the project ranking and review committee were from racial or ethnic minorities from populations overrepresented in the CoC’s population of people experiencing homelessness.
- 3) Scoring criteria for evaluation of the applications included whether the project applicant had under-represented individuals in managerial, Board, or other leadership positions; whether the project applicant had a relational process for receiving and incorporating feedback from people with lived experience; and whether the project applicant has identified barriers to participation and had identified actions that the organization will take to eliminate these barriers. Projects could receive points for each question response. Specific questions were introduced this year regarding how applicants have identified barriers to racial equity, and the steps they have taken to address these. The racial equity category was weighted more heavily this year, to reflect the weighting in HUD’s own scoring.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	
	Describe in the field below:	
	1. your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;	
	2. whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC’s local competition this year;	
	3. whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
	4. why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

(limit 2,500 characters)

1) The CoC’s Procedure for Reallocation is based on 1) Performance Measures as specified in the annual HUD NOFO and 2) Project Application. Where the CoC Grant Review Committee finds that the renewal project is not performing to full efficacy, a reallocation of funds will be considered. As part of the strategy for funding valuable projects, the CoC will select projects that best align with CoC funding priorities. CoC-funded projects are reviewed on an annual basis utilizing Homeless Management Information System (HMIS), Annual Performance Reports, and monitoring reports to inform the Grant Review Committee in the performance ranking and rating process for renewal. This review will occur during the application and review process for these grants, and rating criteria will incorporate performance related criteria when recommending which programs should be funded and/or ranked higher than others. The CoC generally uses the HUD rating criteria when evaluating and prioritizing project applications locally. Some local criteria are also considered when rating and ranking each project application.

2) The CoC did not identify any projects for reallocation for the FY23 competition.

3) The CoC did not vote to reallocate any of the renewal projects for the FY23 competition as all renewal projects were determined to be high need projects.

4) A total of five CoC-funded projects were eligible for renewal; two PSH projects, one DV-RRH project, one Coordinated Entry (SSO) project and one HMIS project. The two PSH projects and the DV-RRH project scored high enough for renewal based in part on past performance data from APR and the need of PSH projects in the CoC. The Coordinated Entry project scored lower than these projects and will straddle Tier 1 / Tier 2. The HMIS project was not reviewed and scored by the grant review committee and was placed in Tier 2.

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	08/28/2023
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank–if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/26/2023
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1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.	09/26/2023
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Bell Data
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Single CoC
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/28/2023
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2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and	

3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

- 1) The DV provider in the CoC utilizes Apricot, which is specifically designed for agencies that serve victims of domestic violence and is HMIS and HUD compliant. As the DV provider was awarded ESG-CV funding in 2021, the HMIS Lead worked with DV provider staff to ensure the comparable database was compatible to produce required HUD reports and that the provider was collecting all required HUD Universal Data Elements as well as ESG program specific data elements. The DV provider submits annual HIC and PIT data to the HMIS Lead for HUD reporting.
- 2) Yes, the DV housing and service provider in the CoC is using a HUD-compliant comparable database, which is compliant with the 2022 HMIS Data Standards.
- 3) Yes the CoC's HMIS is compliant with FY2022 HMIS Data Standards, which is reflected in the CoC's Privacy Agreements and Policies & Procedures.

2A-5. Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.
 NOFO Section V.B.3.c. and V.B.7.

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	282	27	265	103.92%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	32	24	8	100.00%
4. Rapid Re-Housing (RRH) beds	283	0	283	100.00%
5. Permanent Supportive Housing (PSH) beds	363	0	363	100.00%
6. Other Permanent Housing (OPH) beds	515	0	515	100.00%

2A-5a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.
 NOFO Section V.B.3.c.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1. steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

Not applicable.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/24/2023
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
	1. engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
	2. worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
	3. included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

- 1) CoC staff and the CoC’s PIT Count vendor collaborated with homeless youth provider staff who had the expertise and knowledge of youth experiencing homelessness to recruit homeless youth and to plan a targeted youth PIT Count in 2022. The team also conducted outreach to the local community college and university in the CoC geography to gather information on where homeless youth could be found. The CoC also coordinated with the County Office of Education in its PIT Count planning efforts.
- 2) The CoC’s PIT Count vendor and CoC staff collaborated with homeless youth provider staff and homeless youth who were acting as youth and surveyors to identify locations where homeless youth could be found. Homeless youth provider staff conduct street outreach and are knowledgeable about encampment locations. Homeless youth provider staff also reached out by phone to homeless youth who had previously used the homeless youth provider’s drop-in center. Input was also sought from local community college and university staff.
- 3) Youth experiencing homelessness were recruited by homeless services agencies to serve as guides and surveyors. Homeless youth who participated in counting or surveying received training prior to the count and were sent to locations that had been identified by the youth or homeless services providers or other organizations serving homeless youth as locations where youth experiencing homelessness congregated. Youth participating as surveyors or guides received stipends for the time they spent training and for conducting surveys or counting.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and	
	3. describe how the changes affected your CoC’s PIT count results; or	
	4. state “Not Applicable” if there were no changes or if you did not conduct an unsheltered PIT count in 2023.	

(limit 2,500 characters)

- 1) The CoC worked to get all Warming Centers to enter their data directly into HMIS in 2023.
- 2) The CoC did not conduct an unsheltered count in 2023.
- 3) The change did not affect the sheltered count results, as Warming Center data was collected in 2022 as well. The change made in 2023 sped up the processing of the count results but did not affect the total numbers counted.
- 4) Not applicable.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
	1. describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
	2. describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

- 1) The CoC’s identifies risk factors based on input from the CoC’s Coordinated Entry service sites and the homeless services agencies that provide direct assistance. The CoC also included a question in its 2022 Point in Time Count survey of persons experiencing homelessness about the causes of their homelessness. Additionally, the CoC considers studies on causes of homelessness.
- 2) One of the risk factors for homelessness identified by Coordinated Entry agencies is tenants falling behind on rent, particularly now that the COVID eviction prevention protections has been lifted. The CoC has worked to prevent homelessness among these households by setting aside nearly 1/3 of its Homeless Housing, Assistance and Prevention (HHAP) Round 2 funding from the state to be used for homeless prevention services. Another factor identified is the high cost of housing. The cost of housing in San Luis Obispo County is about 51.7% higher than the national average, ranking it as a small metro area with the fourth highest housing cost in the United States. Thus the CoC has set a goal in its Five-Year Plan to address homelessness to increase the number of new, low-income housing units and called upon local jurisdictions to increase the supply.
- 3) The County of San Luis Obispo Homeless Services Division is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	
<div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 80%;"> <p>Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:</p> </div>		
	1. natural disasters?	Yes
	2. having recently arrived in your CoCs' geographic area?	No

(limit 2,500 characters)

The County of San Luis Obispo, which shares the same geographic borders as the CoC, was hit by a persistent stream of atmospheric rivers this past winter, causing severe flooding and resulting in the County being included in a Major Disaster Declaration (FEMA-4683-DR) in January 2023. Then in March, the County and CoC were hit again by severe winter storms that resulted in flooding, landslides and mudslides. As a result, President Biden on March 10, 2023, declared an emergency in California that included the County of San Luis Obispo.

During the storms in January, some residential neighborhoods in the south region of the CoC were subject to flooding and mandatory evacuations. No disaster shelter was available in that region, so an Emergency Solutions Grant subrecipient in that region was asked by local officials to place the displaced families who did not have other sheltering options into motels temporarily. These persons represented 15% of the increase in the number of persons experiencing homelessness for the first time for the time period 1/1/23 to 3/31/23 compared to that time period in 2022.

Because of the severe storms, the ESG subrecipient also added ten beds to its existing Warming Center. The Warming Center, which is weather based, was open for 58 nights in the 2022-23 season compared to 18 nights the prior winter. A total of 118 unduplicated persons utilized the Warming Center in Winter 2022-23 compared to 27 unduplicated persons in Winter 2021-22, of which 32% were newly homeless.

2C-2.	Length of Time Homeless—CoC's Strategy to Reduce.	
	NOFO Section V.B.5.c.	
<div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 80%;"> <p>In the field below:</p> </div>		
	1. describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
	2. describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

- 1) Increasing affordable housing inventory is a main strategy to reduce the length of time individuals and persons in families remain homeless. The CoC recently adopted the San Luis Obispo Countywide Plan to Address Homelessness (2022-2027). One goal of the Plan is to house 2050 more people by 2027, through the building of new units including 300 interim housing units, 500 permanent supportive housing units, and 1667 low income housing units, including small ADUs. This will help to clear the backlog of households without appropriate housing options due to specific housing barriers and increase the overall effectiveness and efficiency of the homeless system of care, prioritizing older and medically vulnerable adults, people with behavioral health conditions, those experiencing chronic homelessness, and families. The strategy involves rapid-cycle implementation to increase non-congregate sheltering/interim housing capacity through projects such as pallet shelters, cabins, tiny homes, sober living homes, room and board settings, and parking villages, expanding safe parking options, providing housing-focused services, and ensuring that these new interim housing projects countywide form a continuum of safe, accessible, low-barrier interim housing/shelter options including for those with substance use needs. The strategy involves encouraging local jurisdictions to streamline their development processes and donate land for new units.
- 2) The CoC identifies and prioritizes households for housing who have the longest length of time homeless utilizing the Coordinated Entry process and the Vulnerability Index-Services Prioritization Decision Assistance Tool (VI-SPDAT). Based on score and length of time homeless, individuals and families are placed on the CoC’s housing by-name list Clients are prioritized for housing based on severity of needs and length of time homeless.
- 3) The County of San Luis Obispo Homeless Services Division is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC’s Strategy	
	NOFO Section V.B.5.d.	
	In the field below:	
	1. describe your CoC’s strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
	2. describe your CoC’s strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1) The CoC recently adopted the San Luis Obispo Countywide Plan to Address Homelessness (2022-2027). This Plan includes goals to reduce the average length of time people experience homelessness by 10% each year and to increase the number of people exiting homelessness to permanent housing by at least 2050 over five years. Strategically, this involves adding additional low-income and permanent supportive housing units and increasing case management staff. In the past year, the CoC secured federal, state, and local funding to expand the Coordinated Entry system and to add 64 units of permanent supportive housing. At least 64, new PSH units are being built, including 20 units for persons with severe mental illness as well as 46 units of PSH prio, and will be opened in the next year. The CoC has also worked successfully with the local MediCal Managed Care agency to obtain funding for security deposits for MediCal participants who are experiencing homelessness and who have found housing but need security deposit assistance. The strategy also addresses the need to include people experiencing homelessness in service design and implementation, at the program and system level, and the need to target program services to address the specific needs of subpopulations.

2) The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) emphasizes the need for increased capacity and training for behavioral health outreach in the field with ties to ongoing treatment, by adding behavioral health peers, case managers, and providers who are field-based and can connect individuals through technology (telehealth) to professional services, and the need to create integrated service strategies to address chronic substance use and co-occurring disorders, in order to help people at risk of homelessness to retain their permanent housing. The strategy emphasizes the need for additional services for individuals who are coming out of homelessness into housing to assist with the psychological impacts, development or renewal of daily living skills, and other post housing transitions including integration into the community. The strategy includes helping households stabilize in perm. housing through temporary financial support assistance, e.g. help with rent or utility bills.

3) The County of San Luis Obispo Homeless Services Division is responsible for overseeing the CoC’s strategy to increase the rate that individuals and families exit to or retain permanent housing.

2C-4.	Returns to Homelessness—CoC’s Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	
	In the field below:	
1.	describe your CoC’s strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC’s strategy to reduce the rate of additional returns to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

- 1) The CoC analyzes HMIS data and consults with housing providers and case managers to better understand patterns of returns to homelessness. Monthly Case conferencing meetings are also used to help identify households in PSH who are at risk of returning to homelessness.
- 2) The CoC’s strategy to reduce the rate of additional returns to homelessness is to use the Housing Prioritization assessment to try to direct families and individuals to the level of housing intervention that matches their needs. In addition, the CoC uses a strategy of client choice of units, allowing clients to reject housing offers up to three times, to increase client’s satisfaction with their housing. The CoC has also adopted a strategy of increasing case management support for clients in housing to maintain housing stability. The CoC has also provided training for case managers on Trauma Informed care and problem solving. Additionally, the CoC has been working with the MediCal Managed Care agency to obtain MediCal funding for housing stabilization services for formerly homeless MediCal participants in permanent housing.
- 3) The County of San Luis Obispo Homeless Services Division is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.

2C-5.	Increasing Employment Cash Income–CoC’s Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC’s strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.	

(limit 2,500 characters)

- 1) The CoC’s strategy to increase employment income includes a formal partnership with the local Workforce Development Board, strengthening collaboration with CalWORKs and youth employment and education programs to help unhoused persons gain skills and education that will allow them to earn higher wages or secure more hours of work. The CoC PSH provider operates the Growing Grounds Farms and Growing Grounds Downtown in San Luis Obispo and the Growing Grounds Farm in Santa Maria, three social enterprises that provide the only structured, multi-level vocational training program on the Central Coast for adults with mental illness. The three businesses employ over 200 adults annually. The PSH provider also works with the Department of Rehabilitation to develop return to work plans.
- 2) The CoC’s strategy is to connect unhoused persons with employment programs through partnerships with the local Workforce Development Board and Welfare to Work Programs, holding resource fairs where unhoused persons can connect to education/training/employment resources, and building partnerships with local employers. The CoC has an MOU with the Workforce Development Board (WDB) in which WDB has agreed to make unhoused persons a priority population for WDB services. The CoC also partners with the Department of Social Services to refer families for screening for the Welfare to Work program, which can provide subsidized employment and education. Former foster youth who are unhoused are referred to the Transition Age Youth Financial Assistance Program, which can help pay for living expenses for former foster youth while they attend college or employment training and certification programs. The CoC’s PSH provider also works closely with the Department of Rehabilitation (DOR) and makes referrals of clients with disabilities as appropriate to DOR for assessment of what jobs the person might be able to do and to work with DOR on a strategy for seeking employment. CoC providers also coordinate with the local community colleges for job training opportunities.
- 3) The County of San Luis Obispo Homeless Services Division is responsible for overseeing the CoC’s strategy for increasing jobs and income from employment.

2C-5a.	Increasing Non-employment Cash Income—CoC’s Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC’s strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income.	

(limit 2,500 characters)

- 1) The strategy to increase access to non-employment cash sources includes training CoC and ESG service providers on benefits programs administered by the Department of Social Services (DSS), including CalWORKS (which includes Temporary Assistance to Needy Families benefits), CalFresh (i.e. Supplemental Nutrition Assistance Program), and General Assistance. Coordinated Entry, CoC and ESG staff are trained on public benefit programs, how to make referrals to DSS and help clients apply online for CalFresh benefits. The CoC created two programs to help persons with disabilities apply for and obtain Supplemental Security Income (SSI) or Social Security Disability Income (SSDI) benefits. The Benefits ARCH program helps General Assistance-Disability recipients to apply for SSI/SSDI, and the Housing and Disability Advocacy Program helps homeless persons to apply for SSI or SSDI and provides bridge housing until they receive those benefits. The CoC's PSH provider receives SAMHSA funding and their case managers receive SOAR trainings and certification. The benefits of SOAR training and certification are presented in the CoC committee meetings and CoC and ESG providers are provided access to the free online SOAR training on the SAMHSA website.
- 2) The County of San Luis Obispo Homeless Services Division is responsible for overseeing the CoC's strategy to increase non-employment cash income.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
Anderson Hotel PSH	PH-PSH	6	Both
Supportive Servic...	PH-RRH	7	Healthcare

3A-3. List of Projects.

1. What is the name of the new project? Anderson Hotel PSH
2. Enter the Unique Entity Identifier (UEI): Q2NEFFRM4YK3
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 6
5. Select the type of leverage: Both

3A-3. List of Projects.

1. What is the name of the new project? Supportive Services for TH and RRH
2. Enter the Unique Entity Identifier (UEI): Q2NEFFRM4YK3
3. Select the new project type: PH-RRH
4. Enter the rank number of the project on your CoC's Priority Listing: 7
5. Select the type of leverage: Healthcare

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
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3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
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3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.I.	

Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes
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4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.I.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.I.(1)(c)	

1.	Enter the number of survivors that need housing or services:	418
2.	Enter the number of survivors your CoC is currently serving:	212
3.	Unmet Need:	206

4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(c)	
	Describe in the field below:	
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

- 1) Over the past fiscal year, the CoC’s sole DV provider, Lumina Alliance (LA) served a total of 159 people fleeing violence in their three emergency shelters and ten transitional housing units. Additionally, a total of 114 clients received financial assistance through their Housing First Program, 53 of whom were community clients who never stayed at one of their housing facilities. Financial assistance was provided to support clients’ ability to pay rent or deposit expenses in order to move into or remain in safe, permanent housing. Finally, Lumina Alliance received 206 unmet requests for shelter and related services last year.
- 2) The unmet need was pulled from data from Apricot, which is a confidential, electronic client database used in-house at Lumina Alliance.
- 3) San Luis Obispo (SLO) County’s high cost of living and lack of sufficient affordable housing present exceptional barriers to meeting the needs of all survivors. SLO County is considered the second least affordable small metro area in the country. According to SFGate.com, SLO County’s cost of living is 9.4% above the national average, and the cost of housing is 51.7% higher than the national average. Survivors have a difficult time fleeing violence and often risk losing access to housing and financial stability, a risk that is compounded by SLO County’s untenable housing market. Lumina Alliance is the only organization in the county providing shelter and housing to survivors of sexual assault (SA) and intimate partner violence (IPV). The National Coalition Against Domestic Violence (NCADV) 2020 report on domestic violence in California showed that 34.9% of women and 31.1% of men in California “experience intimate partner physical violence, intimate partner sexual violence, and/or intimate partner stalking in their lifetime”. SLO County reflects these statistics and Lumina Alliance experienced an increase in requests for services during the COVID-19 pandemic when survivors were sheltering at home with their abusers.
 Due to the intersection of funding availability and the number of shelter or housing units available, they are unable to accommodate all survivors’ needs at this time.

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)	

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name
County of San Lui...

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	County of San Luis Obispo
2.	Project Name	Supportive Services for TH and RRH Program
3.	Project Rank on the Priority Listing	7
4.	Unique Entity Identifier (UEI)	Q2NEFFRM4YK3
5.	Amount Requested	\$173,104
6.	Rate of Housing Placement of DV Survivors–Percentage	23%
7.	Rate of Housing Retention of DV Survivors–Percentage	50%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated both rates;
2.	whether the rates accounts for exits to safe housing destinations; and
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1) The CoC’s DV Provider, Lumina Alliance currently tracks the rate of survivors who exit emergency shelter and transitional housing programs into safe housing via their secure online database, Apricot. The most recent housing retention data, from FY2022, shows 50%. If awarded, they will begin requesting written permission of all housing program recipients to contact them six months and twelve months after completing services with them in order to track the percentage of those who remain in their housing placements. The following numbers reflect the types of safe housing placements (or lack thereof) secured by 147 clients who completed exit Interviews in the last fiscal year: 6 Own – House/condo/mobile home; 43 Rent -apartment/house/mobile home; 3 SS Transitional program; 2 Crisis Center/DV Shelter; 14 Motel/Hotel; 17 No home/ Homeless Shelter; 1 Residential treatment; 30 "Other"; 39 Unknown.

2) This rate does not account for exits to emergency shelter and motel/hotel stays. When accounting for safe housing destinations inclusive of emergency shelters and motels, Lumina Alliance’s housing placement rate increases from 38% to 48%.

3) Lumina Alliance utilizes Apricot, specially designed for victim service providers ensuring that all client data is secure and remains confidential. The database is HMIS compliant, capturing all required data and allowing the DV provider to work with HUD and local homeless service providers without sharing identifying information

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
NOFO Section I.B.3.I.(1)(d)		
Describe in the field below how the project applicant:		
1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;	
2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC’s emergency transfer plan, etc.;	
3.	determined which supportive services survivors needed;	
4.	connected survivors to supportive services; and	
5.	moved clients from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.	

(limit 2,500 characters)

- 1) At Lumina Alliance (LA), the CoC’s DV provider, survivors determine the extent and type of services they engage in, and their trauma-informed advocates build relationships with survivors to make them feel comfortable and safe receiving services. Survivors with immediate needs can enter their emergency shelter for 28-60 days and begin the search for permanent housing. If they have not found housing by 60 days due to financial or other barriers, a referral to their transitional housing program can be made to address extenuating circumstances.
- 2) DV clients from coordinated entry are referred to LA’s crisis and information line and are prioritized based on a first come, first served basis. The DV provider does not utilize a waitlist for housing assistance, only clinical therapy.
- 3) LA advocates draw on their understanding of the dynamics of intimate partner violence to consider how abuse impacts other issues survivors experience. Based on individual assessments for each survivor, LA provides services including case management in the form of creating safety plans, securing employment, legal assistance, transportation, therapy, childcare services, financial support, financial literacy, and other social services.
- 4) Advocates conduct needs assessments and share detailed information with clients about their rights, available resources, and options. Advocates help identify and address potential challenges and barriers while assisting in filling out and submitting housing applications, conducting outreach to landlords, assisting with household establishment, and connecting with resources such as mental health services. LA maintains MOUs with 48 entities throughout the County to ensure that they are receiving referrals when intimate partner violence is disclosed outside of their organization and that they have relationships with organizations providing additional services to whom they can refer clients when necessary.
- 5) All LA clients are offered coaching in financial literacy and independence, support in applying for jobs, and accessing public entitlement benefits and private nonprofit resources. LA is allocated set-aside housing vouchers that program participants may be eligible for and maintains close working relationships with partner agencies within the CoC in order to coordinate ongoing housing stability. They also work to safely reunify clients with a family member or friend, including providing transportation - whether locally or out-of-area.

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
	1. taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
	2. making determinations and placements into safe housing;	
	3. keeping information and locations confidential;	
	4. training staff on safety and confidentiality policies and practices; and	
	5. taking security measures for units (congregate or scattered site), that support survivors’ physical safety and location confidentiality.	

(limit 2,500 characters)

- 1) At Lumina Alliance (LA) Initial intake is completed with the survivor alone. They ensure that survivors take calls with LA from a safe location and they do not make calls or leave voicemails without explicit consent. They do not confirm nor deny whether someone is a client of theirs if someone reaches out requesting information regarding said person. They require written, informed, retractable, and time-limited consent from the survivor before disseminating any of their information outside of their organization.
- 2) LA assesses requests for housing services based on clients' immediate safety, program eligibility, and resource availability. They only offer housing assistance to survivors who are actively fleeing intimate partner violence to maintain the safety of all housing program participants. They work directly with clients to determine their safety and immediate needs, as well as in the creation of action plans to increase their sense of safety through their housing and support services.
- 3) All staff and volunteers are required to sign LA's Confidentiality and Mandated Reporting Policy & Procedure, as well as a confidentiality agreement, outlining state-mandated requirements to maintain strict confidentiality of all client information, including procedures for releasing information with written permission. LA shelter and transitional housing unit locations are kept strictly confidential from the public, including law enforcement. All public deeds and property documents are redacted to hide addresses and identifying information. All electronic data related to client records is kept in Apricot, which utilizes encryption and requires Two Factor Authentication to access.
- 4) All LA staff receive their State-Certified 65-Hour training to become IPV/SA Crisis Counselors and are trained in safety and confidentiality policies and practices, including Confidentiality and Mandated Reporting Policy & Procedure; Information, Technology, and Privacy Policy & Procedure; and comprehensive training in the proper use of the Apricot database.
- 5) LA's three congregate emergency shelters and transitional housing units are located at confidential addresses. Each shelter is unmarked with a gate and confidential code known only to LA staff, volunteers, and current shelter guests. LA requires all guests to sign agreements ensuring no weapons, drugs, or alcohol are brought on site, and that no outside person is brought to the shelter, breaking confidentiality.

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. NOFO Section I.B.3.I.(1)(d)
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Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

The CoC’s DV provider, Lumina Alliance (LA), requests that all housing program participants complete an anonymous online survey after they have concluded receiving services. These surveys allow them to evaluate the efficacy of their services and the degree to which their services have affected change in the lives of intimate partner violence survivors in San Luis Obispo County. LA also intends to create an incentive-based Survivor Advisory Board this year, through which they will receive feedback from former clients and survivors in the community to inform current LA policies and programs related to safety and client success. Combined, the surveys and Survivor Advisory Board will equip LA with invaluable information to identify areas for improvement and to ensure they consistently offer the safest and most efficient intimate partner violence housing and resources to San Luis Obispo County survivors.

4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below examples of the project applicant’s experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:

1.	prioritizing placement and stabilization in permanent housing consistent with the program participants’ wishes and stated needs;
2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasizing program participants’ strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1) Lumina Alliance (LA) offers comprehensive, trauma-informed wraparound services including: advocacy, clinical therapy for both adults and children, legal support such as assistance in filing temporary restraining orders (TROs), case management, accompaniment, and crisis intervention. These services are offered on a voluntary basis and have no bearing on eligibility for housing first financial support or housing programs. Each shelter and transitional housing unit has a dedicated advocate that conducts a comprehensive intake to assist survivors in identifying their own key areas of need. Survivors are empowered to create an action plan in partnership with their advocate. For example, if a client identifies housing, legal and therapy as priority areas of need, a housing advocate will enroll them in therapy, assist with housing applications, and connect them to a legal advocate.

2) Participation in all LA programs and services are completely voluntary and eligibility decisions are made using strict criteria applied equitably to all applicants. A few of their organization’s guiding principles state: Diversity and safe, accessible services are fundamental to creating social change and ending sexual assault. The voices of survivors drive their work; they empower them to make choices for themselves while providing compassionate services, dignity, privacy, and respect. Empowerment is infused into their mission and everything they do as an agency is in service of survivors. They treat every individual as an expert in their own experience and trust them to make decisions that are best for them. They support survivors in their decision-making process and never force participation in services, nor punish their clients for choosing to accept or decline services.

3) All LA staff are California State-Certified 65-Hour Trained IPV/SA Counselors and concurrently trained in the neurobiology of trauma, the impacts of IPV on children, health impacts of trauma and reproductive coercion, among other topics. Further, their agency employs trauma-informed practices, including empowerment-based programming, survivor-led case management and decision-making to ensure transparency and collaboration in the decision-making process and embrace a culture of humility and openness to feedback, criticism, and change. Finally, LA maintains up-to-date, accessible information about common survivor experiences and available resources on their website and in paper form at their offices.

4) LA utilizes a strengths-based case management tool that is client-driven and focused on addressing needs ranked on a scale from “in crisis” to “thriving.” Needs are assessed using this tool at 30 days, 60 days, and 90 days to show progress over time. Advocates actively partner with clients to cultivate their strengths, identify the goals and aspirations most important to them, as well as resources and options available. Case management is rooted in empowerment and evaluation is focused on outcomes over outputs. They believe survivors, and trust them to make the best decisions for themselves.

5) LA recognizes that marginalized communities are at an increased risk for experiencing IPV. Their organization maintains a Language Access Policy & Procedure, and anti-discrimination policies to ensure that survivors and staff are protected against discrimination in all cases, and that no one is turned away due to a language barrier. They have worked with Dr. Joy Pedersen to provide a three-part diversity, equity, and inclusion (DEI) training as a series in their all-staff meetings and to update their DEI policy with LA’s DEI Committee. Their 65-hour training includes modules on Intersectionality & Cultural Considerations in providing services to marginalized groups, and the Intersections of Discrimination & Oppression and gender-based violence. Their agency regularly offers staff/volunteers continuing education and training related to DEI, including their upcoming training on the impacts of COVID on local Spanish-Speakers,

facilitated by Dignity Health.

6) LA offers clinical therapeutic groups for survivors and their loved ones. Their peer support groups and individual therapy are provided by their Therapy Department and an Advocate. The peer support groups are often focused on themes such as sexual assault, intimate partner violence, and Latina empowerment (provided in Spanish). Groups also offer art and music therapy, and peer-to-peer support.

7) LA regularly makes referrals to Parent Connection of SLO County for parent education and coaching services; offers onsite childcare as needed; provides financial assistance to aid in transportation to and from school and work; partners with the SLO Legal Assistance Foundation to provide legal representation for divorce and custody cases; and supports parents in enrolling their children in school and supplying them with everything needed to attend classes.

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
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NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

Support services offered by Lumina Alliance (LA) include financial literacy education, safety planning, case management, peer counseling, individual and group therapy, advocacy, legal assistance, emergency and transitional housing, and financial assistance. Advocates offer a voluntary, comprehensive financial literacy training to residents, which will include lessons on personal finance and credit. Safety planning is a critical service offered individually with every client. All safety plans are comprehensive, meeting basic needs and providing a life plan, not just strategies to respond to physical violence. The safety plans are reevaluated and revised as needed. Case management assistance is offered with translating/interpreting, goal setting, providing referrals and transportation to needed community resources, assisting with employment searches, job readiness and educational/ vocational activities, permanent housing readiness, budgeting and financial counseling. Peer counseling and clinical therapy is nonjudgmental and a safe place for survivors to talk about their experiences, fears, beliefs and goals in order to build rapport and trust. Advocacy, including legal assistance, is provided in association with housing and social services (i.e. entitlement benefits such as SSI, CalFresh food stamps, WIC, and other programs), counseling, medical, banking support, job training and connection with workforce development agencies, as well as other community resources. All support services are provided on a voluntary basis and offered repeatedly to housing program residents on an ongoing basis throughout their participation in the housing program. LA maintains MOUs with 48 entities throughout San Luis Obispo County to ensure that they are receiving referrals when intimate partner violence is disclosed outside of their organization and that they have relationships with organizations providing additional services to whom they can refer clients when necessary. When permanent housing cannot be secured upon exit from LA emergency shelter or transitional housing, LA works to safely reunify clients with a family member or friend, including providing transportation - whether locally or out-of-area. They also engage clients in their case management program well after they complete or exit the program.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(e)	

Describe in the field below examples of how the new project(s) will:	
1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

- 1) Lumina Alliance (LA) will continue to offer services on a voluntary basis. Survivors will continue to be empowered to create an action plan in partnership with their advocate in order to be placed in permanent housing consistent with their wishes and stated needs. For example, if a client identifies a need to find housing near their child’s school in order to maintain continuity in their child’s life, or to more easily meet visitation requirements, advocates will actively partner with the client to identify housing opportunities in their preferred location.
- 2) The project is dedicated to the concept of fostering survivors' independence, self-sufficiency and safety. To that end, a client empowerment/voluntary services model has been incorporated into all housing programs. Rules and regulations are minimal and focused primarily on preserving health and safety. Traditional curfews, shelter sign-out sheets, surveillance systems, and punitive policies have been eliminated; all programs are designed to cultivate independence. Shelter guests are free to engage in activities of their choosing so long as they do not endanger the safety, health and/or well-being of other guests. Certain occupancy rules in their transitional housing program, standard in a tenant/landlord relationship, will be enforced, such as prohibitions against indoor smoking, “extended stay” guests, subleasing of the rental unit, and unlawful activities. Financial assistance recipients will be treated with dignity and offered agency and support in identifying and maintaining safe housing.
- 3) All LA staff will continue to be California State-Certified 65-Hour Trained IPV/SA Counselors, concurrently trained in the neurobiology of trauma, the impacts of IPV on children, health impacts of trauma and reproductive coercion, among other topics. Further, their agency will continue to employ trauma-informed practices, including empowerment-based programming, survivor-led case management and decision-making to ensure transparency and collaboration in the decision-making process and embrace a culture of humility and openness to feedback, criticism, and change. Finally, LA will continue to maintain up-to-date, accessible information about common survivor experiences and available resources on their website and in paper form at their offices.
- 4) LA will continue to utilize their strengths-based case management tool that is client-driven and focused on addressing needs ranked on a scale from “in crisis” to “thriving.” Needs will be assessed using this tool at 30 days, 60 days, and 90 days to show progress over time. Advocates will actively partner with clients to identify the goals and aspirations most important to them, as well as resources and options available. Case management will continue to be rooted in empowerment and evaluation will be focused on outcomes over outputs.
- 5) LA recognizes that marginalized communities are at an increased risk for experiencing IPV. In addition to maintaining robust anti-discrimination and accessibility policies, and extensive trainings, their organization will continue to partner with Dr. Joy Pederson to develop a detailed DEI Action Plan. This plan will include the development of a staff-led committee which will adapt their agency-wide DEI statement to individual departments, and as informed by their strategic plan. Further, they are in the process of planning for and recruiting members to their inaugural Survivor Advisory Board, which will inform agencywide policies and practices to ensure all programs and operations are survivor-centered, inclusive, and accessible.
- 6) LA will continue to offer clinical therapeutic groups for survivors and their loved ones. Their peer support groups and individual therapy are provided by their Therapy Department and an Advocate. The peer support groups continue to include peer-to-peer support, music and art therapy programming, among other modalities.
- 7) LA will continue to make referrals to Parent Connection of San Luis Obispo

County for parent education and coaching services; offer onsite childcare as needed; provide financial assistance to aid in transportation to and from school and work; partner with the SLO Legal Assistance Foundation to provide legal representation to for divorce and custody cases; and support parents in enrolling their children in school and supplying them with everything needed to attend classes. Additionally, LA is in the process of revamping their onsite childcare program in partnership with First 5 of San Luis Obispo County to improve quality and sustainability over time.

4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(f)	
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

(limit 2,500 characters)

- 1) Lumina Alliance (LA) will recruit past clients and community members to participate on a Survivor Advisory Board, which will guide agency-wide decision-making related to policies, programming, and best practices that impact survivor services.
- 2) LA will research best practices in order to delineate the primary functions of the Survivor Advisory Board in relation to staff, the Board, and volunteers; primary roles and responsibilities; and strategic objectives and measurable outcomes. LA will prioritize recruiting a diverse membership, including survivors from distinct socio-economic, cultural, regional, and professional backgrounds. This Advisory Board will have a direct hand in informing program implementation related to the Continuum of Care and LA's housing programs.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/26/2023
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	09/26/2023
1D-11a. Letter Signed by Working Group	Yes	Letter Signed by ...	09/25/2023
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	09/25/2023
1E-1. Web Posting of Local Competition Deadline	Yes	Web Posting of Lo...	09/25/2023
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/25/2023
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	09/25/2023
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/25/2023
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	09/25/2023
1E-5b. Local Competition Selection Results	Yes	Final Project Sco...	09/26/2023
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		

1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	FY 2023 HDX Compe...	09/25/2023
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	09/26/2023
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	09/26/2023
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Letter Signed by Working Group

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Web Posting of Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Final Project Scores for All Projects

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: FY 2023 HDX Competition Report

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	08/07/2023
1B. Inclusive Structure	09/26/2023
1C. Coordination and Engagement	09/26/2023
1D. Coordination and Engagement Cont'd	09/26/2023
1E. Project Review/Ranking	Please Complete
2A. HMIS Implementation	09/25/2023
2B. Point-in-Time (PIT) Count	09/26/2023
2C. System Performance	09/26/2023
3A. Coordination with Housing and Healthcare	09/26/2023
3B. Rehabilitation/New Construction Costs	09/25/2023
3C. Serving Homeless Under Other Federal Statutes	09/26/2023

4A. DV Bonus Project Applicants	09/26/2023
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

Chapter 4: ESTABLISHING PREFERENCES AND MAINTAINING THE INTEREST LIST

[24 CFR Part 5, Subpart D, F; 24 CFR 982.54(d)(1); 24 CFR 982.204 to 982.207]

INTRODUCTION

It is HASLO's objective to ensure that families are placed in the proper order on the interest list and selected from the interest list for admissions in accordance with the policies in this Administrative Plan.

This chapter explains the preferences that HASLO has adopted to meet local housing needs, defines the eligibility criteria for the preferences and explains HASLO's system of applying them.

By maintaining an accurate interest list, HASLO will be able to perform the activities, which ensure that an adequate pool of qualified applicants will be available so that program funds are used in a timely manner.

4.A. LOTTERY POOL & INTEREST LIST

HUD requires HASLO to maintain a single wait list for the HCV program unless it serves more than one county or municipality. Such PHAs are permitted, but not required, to maintain a separate wait list for each county or municipality served.

HASLO Policy

HASLO will maintain separate wait lists for the different programs in the HCV program. The lottery system will be used for the Section 8 Housing Choice Voucher Program. Separate wait lists will be used for the Section 8 Housing Choice Voucher Project-Based Assistance and for Special Purpose Vouchers, include VASH and FUP Vouchers. (

HUD requires that any applicants must be offered the opportunity to be placed on the wait list for any public housing, project-based voucher or moderate rehabilitation program HASLO operates if:

1. the other programs' wait lists are open, and
2. the family is qualified for the other programs.

HUD permits, but does not require, that PHAs maintain a single merged wait list for their public housing, Section 8, and other subsidized housing programs.

A family's decision to apply for, receive, or refuse other housing assistance must not affect the family's placement on the HCV wait list, or any preferences for which the family may qualify.

HASLO Policy

HASLO will not merge the HCV wait list or lottery with the wait list for any other program HASLO operates.

HASLO uses a lottery and multiple interest lists for admission to its Section 8 Housing Choice Voucher program:

- Section 8 Tenant-Based Voucher Assistance Interest List, created by random selection from a lottery pool. Applicants will be listed by local preference and then by lottery ranking number.
- Section 8 Tenant-Based Voucher Assistance – local preferences program with referrals by approved agencies, sorted by date and time of application.
- Section 8 Project-Based Voucher Assistance programs may elect to have their own waiting list. Applicants will be listed by date and time of application. PBV Projects with current or pending individual interest lists are: Madonna Road Apartments, Chet Dotter Apartments, Oak Park 1-2 (combines the waiting list for the PBV projects for Oak Park 1, 2, , Oak Park 3-4 (combines the waiting list for the PBV projects for Oak Park 3 and 4), Courtland Street Apartments, South Hills Crossing Apartments, Rolling Hills 2 Apartments, Iron Works Apartments, Bishop Street Studios, Courtyard by the Meadows Apartments, Templeton Place 2 Apartments, , Nipomo 40, Nelson Street Studios, SLO55, RAD 175 (AKA SLO Villages), and any other projects awarded project-based vouchers through the process outlined in Chapter 21.

Except for Special Admissions, applicants will be selected from HASLO interest list in accordance with policies and preferences and income targeting requirements defined in this Administrative Plan.

A new waiting list is created each time a public notice is issued to open the waiting list. In cases where two “regular” interest lists overlap due to the opening of the lottery pool, the existing interest list will be exhausted prior to applicants being drawn from any new list.

If HUD awards funding that is targeted for families with specific characteristics or families living in specific units, HASLO will use the assistance for those families.

HASLO utilizes a lottery pool for admissions to the Interest List for the Section 8 Tenant-Based Rental Assistance Program (Housing Choice Voucher program). The lottery pool will be opened periodically; with a goal of opening every one to two years, depending on funding availability. When HASLO opens the Section 8 lottery process, HASLO will issue public notice at least 10 business days before applications will be accepted that individuals or families may apply for the Housing Choice Voucher program. HASLO will issue the public notice by publication in local

newspapers of general circulation, minority media and on its website. The notice will comply with the Equal Opportunity plan and with HUD Fair Housing Requirements.

After the lottery pool period closes, HASLO will conduct a random drawing from the lottery pool. HASLO will determine the number of applicants drawn based on anticipated need for the next 12 months. Applicants will be notified by mail or by e-mail of their acceptance or not into the lottery pool.

At the end of the drawing, the Section 8 lottery pool is purged and families who have not been selected are notified in writing by mail or by e-mail that they are eligible to apply for the lottery pool the next time that it opens.

Applicants will be placed on the waiting list according to any preference(s) for which they claim on the pre-application, and then by random lottery number placement within the preference category. The lottery pool will contain the following information for each applicant:

- Applicant Name, Date of Birth, and Social Security Number (last 4 digits)
- Applicant's physical, mailing, email address, and phone number(s).
- Date and time of application
- Number of family members in the household
- Gross annual household income
- Racial or ethnic designation of the household
- Disabled household status
- Veteran status
- Other targeted program qualifications or local preferences

4.B. SPECIAL ADMISSIONS AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing). In these cases, HASLO may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. Applicants, who are admitted under Special Admissions, rather than from the interest list, are identified by specific program codes in the computer system.

Targeted Funding [24 CFR 982.204(e)]

HASLO uses some vouchers to assist families within specified categories, i.e. targeted funding. In order to assist families within a targeted funding category, HASLO may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in this Administrative Plan.

HASLO Policy

HASLO administers the following types of targeted funding:

- Veterans Affairs Supportive Housing (VASH) 226 Vouchers):
 - Program under which vouchers are issued to homeless Veterans or a Veteran Family. Veterans are persons who served in the active military, naval, or air service, and who were discharged or released under conditions other than dishonorable and is eligible for Veterans Affairs (VA) health care. Program applicants are direct referrals from the VA.
 - HASLO has an award of 200 HCV-VASH vouchers and 25 PBV-VASH vouchers

- Family Unification Vouchers (FUP) (38 vouchers):
 - FUP is a program under which housing vouchers are provided to eligible families for whom adequate housing is a primary factor in the imminent placement of the family's child or children in out-of-home care, or a delay in the discharge of the child or children to the family from out-of-home care. FUP vouchers may also be used for youths at least 18 years old and not more than 21 years old who left foster care at age 16 or older and who lack adequate housing. Program applicants are direct referrals from San Luis Obispo County Social Services and or their designee.

- Mainstream Vouchers (153 vouchers):
 - Mainstream vouchers are eligible to be issued to any homeless family where the head of household is non-elderly (age 18-61) and includes an adult person with disabilities.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in this Administrative Plan.

4.C. SELECTION METHOD AND INTEREST LIST PREFERENCES [24 CFR 982.207]

A preference does not guarantee admission to the program. Preferences, and random lottery selection are used to establish the order of placement on the interest list. Every applicant must meet HASLO's eligibility criteria as defined in this policy.

Families who reach the top of the interest list will be contacted by an email from HASLO complete a full application. Applicants must complete the application, have their preference verified, and then continue through the application processing and may not retain their place on the interest list if they refuse to complete their processing when contacted by HASLO.

An applicant will not be granted any preference if any member of the family has been **evicted** from federally assisted housing in the last **five (5) years**. [24 CFR 982.552(c)(1)(ii)]

An applicant will not be granted any preference if any member of the family has been **evicted** from housing assisted under a 1937 Housing Act program during the past **three (3) years** from the date of eviction because of drug-related criminal activity. [24 CFR 982.553(a)(i)]

HASLO will grant an exception to such a family if:

- The responsible member has successfully completed a rehabilitation program.
- The evicted person clearly did not participate in or know about the drug-related activity.
- The evicted person no longer participates in any drug related criminal activity.

4.D. LOCAL PREFERENCES

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits HASLO to establish other local preferences, at its discretion. Any local preferences established must be consistent with HASLO's plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

HASLO Policy

HASLO employs the following system of local preferences in administering its interest list. The local preferences consist of:

Terminated Vouchers due to Insufficient Funding - HASLO will first offer a preference to any family that has been terminated from its HCV program due to insufficient program funding

Project Based Voucher Mobility - In accordance with 24 CFR 983.260, HASLO is required to give priority for continued tenant-based assistance to a project-based family that chooses to terminate their lease after the first year of occupancy, has given the owner advanced written notice of their intent to vacate, has notified HASLO and requested to move with continued tenant-based assistance, prior to moving and only if in good standing with the Project Based unit owner [Chapter 21].

Lease-in Place Preference - After applicants have been selected from the waiting list, in the event the Section 8 HCV leasing rate falls below 97%, preference will be given to families on the wait list who are willing and able to lease in place. HASLO will continue to use the lease-in place preference until the calendar year lease-up rate is projected to be at 97% lease-up.

Preferences will be provided next to resident families (families that reside, work or who have been hired to work with HASLO's jurisdiction) who meet the criteria of priorities as listed below:

1. Involuntarily Displacement (Includes Victims of Domestic Violence)

Involuntarily displaced applicants are not living in housing that is decent, safe, or sanitary, permanent or replacement housing (or) adequate for the family size, and the family has vacated, or will be involuntarily displaced within no more than thirty (30) days from the date of preference status certification because of the following:

- A natural disaster that has caused the unit to be uninhabitable.
- Demolition or disposition of their residence as a result of Federal, state or local government action related to code enforcement.
- Residing in a multifamily rental housing project when the U.S. Department of Housing and Urban Development (HUD) sells, forecloses upon, or demolishes the project.
- Residing in a project covered by a profit-based Section 8 Housing Assistance Payment (HAP) contract at, or near the end of, the HAP contract term (Opt-Outs).
- Providing information on criminal activities to a law enforcement agency and, after a threat assessment and to avoid reprisals, the law enforcement agency recommends housing the family to reduce risk of violence to the family. HASLO will take reasonable precautions to assist the law enforcement agency in concealing the new location of the family in cases of witness protection.
- Displacement by non-suitability of the unit when a member of the family has mobility or other impairments that make the person unable to use a kitchen, sleeping area, full bathroom, the entry and egress of the unit and building.

- Being the victim of one or more hate crimes and vacating the home because of the crime or the fear of such a crime. A hate crime is actual or threatened, physical violence or intimidation that is directed against a person on his property and is based upon the person's race, color, religion, sex, national origin, disability, familial status, or sexual orientation, and is of a continuing nature.

Any admission mandated by court order related to desegregation or Fair Housing and Equal Opportunity will take precedence over the Preference System. Other admissions required by court order will also take precedence over the Preference System. If permitted by the court order, HASLO may offer the family a housing voucher.

2. Veteran preference

Honorably Discharged Veteran, Family of a Veteran, or Serviceperson.

- (a) Any citizen of the United States who was released from active military duty under honorable conditions.
- (b) A family that was headed by a Veteran, who is now deceased, is a "Family of a Veteran," provided the spouse has not remarried.
- (c) A family headed by an active-duty serviceperson is a "Family of a Serviceperson".

"Active Serviceperson" shall mean an individual currently serving in a branch of the military forces, including a reservist or National Guardsman, to the United States of America and who has served at least 182 consecutive days.

3. Homeless Preference

HASLO will provide a preference for up to twelve (12) applicants (or 20% of the awarded mainstream vouchers) for non-elderly persons with disabilities who qualify for one of the following homeless settings:

- a. Transitioning out of institutional and other segregated settings or at serious risk of institutionalization;
- b. Currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project;
or
- c. At risk of experiencing homelessness.

The preference does not have any weighted points, but will be noted in the application file. For targeted selection if there are available special purpose vouchers, such as mainstream vouchers, available to be issued. The waiting list remains continuously open for referrals of eligible applicants for mainstream vouchers.

4. Local Preference

HASLO has adopted the following as a secondary local preference:

Residency preference:

A family is considered a “resident” of the County of San Luis Obispo if they live and/or work in San Luis Obispo County only at the time of admission. The family must submit documentation that provides:

- a. A current address of residency (i.e. lease, utility bill in applicant’s name).
- b. Verification of employment in San Luis Obispo County; or
- c. Sign a release to permit to HASLO to verify the address and employment.

5. Special Needs Preferences

In accordance with PIH Notice 2013-15, the following targeted funding, local preferences are administered by HASLO. The targeted funding is offered after a Memorandum of Understanding (MOU) has been established between the local services’ agency and HASLO. Targeted Funding Agencies are approved by the Board of Commissioners and may change from time-to-time, based on the needs of the homeless in the local community, the availability of other grant and fund programs to assist with those housing needs and the capacity for the service agency to provide case management services.

Housing Choice Voucher participants in these targeted funding programs for special needs must comply with the same family obligations as all HCV (Section 8) participants.

The number of vouchers may vary depending upon ACC re-configurations due to changes in family composition requiring different bedroom sizes. HASLO’s local preference(s) will be applied to those individuals who qualify pursuant to the definition of homeless (see glossary).

Commitment of these vouchers shall be contingent upon available funding and an adequate supply of available vouchers (may not exceed HASLO’s authorized baseline for the HCV program). Families referred by these targeted funding program agencies must meet HASLO’s eligibility requirements for the HCV program in order to receive assistance. Families referred for assistance will be required to complete an application for the HCV program. Eligible families will be placed on the HCV waiting list in date order and given a unique identification number that will allow HASLO to track each family’s progression through the program. When HASLO’s waiting list is closed, HASLO may continue to accept referrals from these approved targeted funding programs until the vouchers reserved for the calendar year have been utilized.

An applicant will not be granted a local preference if any member of the family has been evicted from housing assisted under a 1937 Housing Act Program during the past three years. If an applicant makes a false statement in order to qualify for a local preference, HASLO will deny the family admission to the program. A family who has been denied assistance or terminated from the program due to a program violation may not apply for preference status for a period of three years from the date of denial or termination.

HCVs not utilized in a calendar year may not carry forward to the next calendar year.

1) Transitions Mental Health Association - 65Now Program

Transitions Mental Health Association was initially awarded a contract by the SLO County Board of Supervisors for three years to work with the 50 most vulnerable chronically homeless families in San Luis Obispo County. The goal is to identify chronic, vulnerable homeless individuals throughout the county and work with them to provide housing initially and then services such as drug and alcohol and mental health treatment.

In order to meet the housing needs of their clients, HASLO will provide a maximum of 65 vouchers to participants under case management through the 65Now program for this specific special need.

The San Luis Obispo County Board of Supervisors has authorized additional three years of supportive services funding for this program, with up to 65 families to be served by the program.

2) Access Support Network (ASN)

The Access Support Network (ASN) is the sole community based, non-profit organization in SLO County that provides supportive services to residents living with HIV disease and AIDS, their families and their friends. The program has expanded to offer support for community members living with Hepatitis C.

In order to meet the housing needs of their clients, HASLO will provide a maximum of 10 vouchers, at any given time, to participants under case management by ASN for this specific special need. The vouchers are allocated to residents living at the units owned and managed by ASN in San Luis Obispo. ASN works with their clients in providing supportive services, and encourages them to "move-on" as their needs change. When this occurs, the participant will be referred for a move-on setaside voucher and the unit they occupied will be filled by a new referral for assistance.

3) Transitions Mental Health Association (T-MHA)

Transitions-Mental Health Association (T-MHA) is a nonprofit organization dedicated to eliminating stigma and inspiring hope, growth, recovery and wellness for people with

mental illness. They operate 30 programs at over 35 locations in San Luis Obispo and North Santa Barbara counties. The emphasis of their innovative services is to teach vital independent living skills and help build a framework for community re-entry through personal empowerment and hands on experience. For over 30 years, T-MHA has been dedicated to providing work, housing, case management and life-skills support to teens and adults with mental illness while offering support, resources and education.

In order to meet the special needs of the clients of T-MHA, HASLO will provide a maximum of twenty (20) vouchers, at any given time, to participants under case management by T-MHA for this specific special need.

Under the RAD conversion of public housing, HASLO has set-aside the units at 228 High Street and at 711 Upham to be utilized by TMHA clients as a household of disabled adults receiving permanent supportive housing assistance. If the client no longer desires or requires the supportive housing assistance, they are eligible to receive a Move-on set-aside voucher to seek independent housing. When there is a vacancy in the home, TMHA will utilize their set-aside voucher allotment to refer another disabled adult requiring permanent supportive housing assistance to be added to the household.

4) 5 Cities Homeless Coalition (5CHC)

The 5Cities Homeless Coalition (5CHC) is working to strengthen the south San Luis Obispo County community by mobilizing resources, support, and hope for the homeless and those facing poverty.

In order to meet the special needs of the homeless in the South County, HASLO will provide a maximum of 12 vouchers, at any given time, to participants under case management by 5CHC for this specific special need.

5) Community Action Partnership of San Luis Obispo County (CAPSLO)

Community Action Partnership of San Luis Obispo County (CAPSLO) is a non-profit agency that focuses on helping people and changing lives. The agency is committed to eliminating poverty by empowering individuals and families to achieve economic self-sufficiency and self-determination through a comprehensive array of community-based programs.

In order to meet the special needs of the homeless served by CAPSLO, HASLO will provide a maximum of 24 vouchers, at any given time, to participants under case management by CAPSLO for this specific special need.

6) El Camino Homeless Organization (ECHO)

El Camino Homeless Organization (ECHO) provides meal, shelter and support services to the homeless and hungry of northern San Luis Obispo County.

In order to meet the special needs of the homeless in the North County, HASLO will provide a maximum of 12 vouchers, at any given time, to participants under case management by ECHO for this specific special need.

7) RISE (previously known as North County Women’s Shelter & Resource Center & SARP)

RISE is a non-profit organization that provides crisis intervention and treatment services to survivors of sexual and intimate partner violence and their loved ones. All services are provided confidentially, at low or no cost, to anyone regardless of age, ethnicity, gender, sexual orientation, religion, or ability. All crisis services are available in Spanish and English.

In order to meet the special needs of the clients of RISE in the North County, HASLO will provide a maximum of four (4) vouchers, at any given time, to participants under case management by RISE for this specific special need.

8) Stand Strong (formerly known as San Luis Obispo Women’s Shelter Program (WSP))

The Women’s Shelter Program (WSP) is committed to recognizing and responding to the community’s need for comprehensive multicultural domestic violence and child abuse services. WSP understands that domestic violence and child abuse, in their fullest scope, impact primary victims, family members, society, and future generations. With this in mind, it is their goal to stop the cycle of violence by providing crisis intervention, emergency shelter, advocacy, treatment, prevention and education.

In order to meet the special needs of the clients of WSP in the Central and Southern areas of the County, HASLO will provide a maximum of four (4) vouchers, at any given time, to participants under case management by WSP for this specific special need.

9) Restorative Partners (RP)

Restorative Partners envisions a widespread embrace of a restorative justice approach and practice primarily in the Tri-Counties Criminal Justice System. Their work involves reaching out to all the stakeholders: victims, offenders, law enforcement, corrections, non-profits, university, business and faith-based communities to create a more healing response to those impacted by crime. In order to meet the special needs of the clients of Restorative Partners in San Luis Obispo County, HASLO will provide a maximum of twenty-four (24) vouchers, at any given time, to participants under case management by RP for this specific special need.

10) ECHO and Rolling Hills 2

Rolling Hills 2, a Low-Income Housing Tax Credit development in Templeton has set aside three (3) of its’ eight (8) project-based voucher units for those applicants who are homeless at the time of admission.

11) Continuum of Care (CoC) Move-On

For the CoC Application, HUD defines Move on Strategy as how recipients move current CoC Program participants, who no longer require intensive services, from CoC Program funded-PSH beds to other housing assistance programs (including, but not limited to, Housing Choice Vouchers and Public Housing) in order to free up CoC Program funded-PSH beds to be used for persons experiencing homelessness. HASLO will provide up to three (3) vouchers per year for referrals from the CoC for their clients.

12) Bishop Street Studios

Bishop Street Studios is a tax credit property built in partnership with Transitions Mental Health Association (TMHA). The property has 8 PBV units but recognizes that 100% of the applications may not have sufficient income to afford the tax credit rents. Therefore, as part of the continuing partnership between HASLO and TMHA on this property, HASLO will provide a set-aside voucher to any eligible and approved applicant who will be rent-burdened by the tax credit rent (that is, they will be paying more than 40% of their income for the tax credit rent and associated utilities for their unit). The maximum rent to owner for these set-aside vouchers will be the tax credit rent, less applicable utility allowance.

13) Adult Protective Services (APS)

APS is a division of Department of Social Services that investigates allegations of abuse to elder and dependent adults in San Luis Obispo County. APS Social Workers receive reports from the surrounding community and proceed to conduct investigations to address the allegations of abuse. APS desires to utilize set-aside vouchers to prevent homelessness for vulnerable seniors who are at risk of losing their housing due to the cost of rising rents while living on fixed incomes. HASLO will provide up to six (6) vouchers for referrals from APS.

4.E. INCOME TARGETING

In accordance with the Quality Housing and Work Responsibility Act of 1998, each fiscal year HASLO will reserve a minimum of seventy-five percent (75%) of its Section 8 new admissions for families whose income does not exceed 30 percent of the area median income. HUD refers to these families as “extremely low-income families.” HASLO will admit families who qualify under the Extremely Low-Income limit to meet the income-targeting requirement, regardless of preference, or the lottery pool ranking.

The remainder of new admissions to the tenant-based Section 8 program will have incomes at or below 50% of the area median family income, in accordance with HUD guidelines.

HASLO’s income targeting requirement does not apply to low income families continuously assisted as provided for under the 1937 Housing Act.

4.F. PREFERENCE AND INCOME TARGETING ELIGIBILITY [24 CFR 5.410]

Other Housing Assistance [24 CFR 982.205(b)]

Other housing assistance means a Federal, State or local housing subsidy, as determined by HUD, including public housing.

HASLO may not take any of the following actions because an applicant has applied for, received, or refused other housing: [24 CFR 982.205(b)]

- Refuse to list the applicant on HASLO interest list for tenant-based assistance;
- Deny any admission preference for which the applicant is currently qualified;
- Change the applicant's place on the interest list based on preference, lottery number, or other factors affecting selection under HASLO selection policy; or
- Remove the applicant from the interest list.

4.G. ORDER OF SELECTION [24 CFR 982.207(e)]

HASLO's method for selecting applicants from a preference category leaves a clear audit trail that can be used to verify that each applicant has been selected in accordance with the method specified in the administrative plan.

HASLO system of preferences may select families based on local preferences according to the date and time of application, or by a random selection process [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the wait list or through the lottery pool to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the wait list or next in the lottery pool [24 CFR 982.204(d) and (e)].

HASLO Policy

Families will be selected from the wait list or the lottery pool based on the targeted funding or selection preference(s) for which they qualify, and in accordance with HASLO's hierarchy of preferences, if applicable.

Within each targeted funding or preference category, families will be randomly selected from the lottery pool. Families with a preference of 1 will be placed in the lottery pool over all other applicants.

If an accessible unit is required by a family with a disability, and one is not available at the property where the family currently lives, they may be eligible to be placed on the waiting list of another Project-Based Voucher property for the next available accessible unit.

Within each targeted funding or preference category, families will be selected from the wait list on a first-come, first-served basis according to the date and time their complete application is received by HASLO or based on their lottery position. Documentation will be maintained by HASLO as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the wait list is not qualified or not interested in targeted funding, there will be a notation maintained so that HASLO does not have to ask higher placed families each time targeted selections are made.

4.H. FINAL VERIFICATION OF PREFERENCES [24 CFR 5.415]

Preference information on applications will be updated as applicants are selected from the interest list or if HASLO feels the family's circumstances have changed. At that time, HASLO will obtain necessary verifications of preference at the interview and by third party verification.

If an applicant or Service Agency (on behalf of the applicant) falsifies documents or makes false statements in order to qualify for any preference, they will be removed from the interest list.

Applicants will not be allowed to self-certify their preference points.

4.I. REMOVAL FROM INTEREST LIST AND PURGING [24 CFR 982.204(c)]

Applicants are notified with confirmation of HASLO's receipt of their application that they are responsible for notifying HASLO within 10 calendar days, if they have a change of address.

The interest list will be purged periodically by e-mail or by US Postal Service to all applicants to ensure that the interest list is current and accurate. The mailing will ask for confirmation of continued interest.

Any mailings to the applicant which require a response will state that failure to respond within 14 calendar days (or 10 business days) will result in the applicant's name being removed from the interest list.

If a letter is returned by the US Postal Service without a forwarding address, the applicant will be removed without further notice and the envelope and letter will be maintained in the file. If a letter is returned with a forwarding address, it will be re-mailed to the address indicated.

If the applicant is removed from the interest list for failure to respond, they will not be entitled to reinstatement unless a person with a disability requests a reasonable accommodation for being unable to reply within the prescribed period. HASLO will reinstate the applicant in the family's former position on the interest list.

If an applicant is removed from the interest list for failure to respond they will not be entitled to reinstatement unless the Director of Housing Management or the Executive Director determines there were circumstances beyond the person's control. The following exception, if determined to exist, will be acceptable to warrant reinstatement: medical reasons - including confinement to a hospital with proper verification from a physician or the medical facility.

Chapter 4: ESTABLISHING PREFERENCES AND MAINTAINING THE INTEREST LIST

[24 CFR Part 5, Subpart D, F; 24 CFR 982.54(d)(1); 24 CFR 982.204 to 982.207]

INTRODUCTION

It is HASLO's objective to ensure that families are placed in the proper order on the interest list and selected from the interest list for admissions in accordance with the policies in this Administrative Plan.

This chapter explains the preferences that HASLO has adopted to meet local housing needs, defines the eligibility criteria for the preferences and explains HASLO's system of applying them.

By maintaining an accurate interest list, HASLO will be able to perform the activities, which ensure that an adequate pool of qualified applicants will be available so that program funds are used in a timely manner.

4.A. LOTTERY POOL & INTEREST LIST

HUD requires HASLO to maintain a single wait list for the HCV program unless it serves more than one county or municipality. Such PHAs are permitted, but not required, to maintain a separate wait list for each county or municipality served.

HASLO Policy

HASLO will maintain separate wait lists for the different programs in the HCV program. The lottery system will be used for the Section 8 Housing Choice Voucher Program. Separate wait lists will be used for the Section 8 Housing Choice Voucher Project-Based Assistance and for Special Purpose Vouchers, include VASH and FUP Vouchers. (

HUD requires that any applicants must be offered the opportunity to be placed on the wait list for any public housing, project-based voucher or moderate rehabilitation program HASLO operates if:

1. the other programs' wait lists are open, and
2. the family is qualified for the other programs.

HUD permits, but does not require, that PHAs maintain a single merged wait list for their public housing, Section 8, and other subsidized housing programs.

A family's decision to apply for, receive, or refuse other housing assistance must not affect the family's placement on the HCV wait list, or any preferences for which the family may qualify.

HASLO Policy

HASLO will not merge the HCV wait list or lottery with the wait list for any other program HASLO operates.

HASLO uses a lottery and multiple interest lists for admission to its Section 8 Housing Choice Voucher program:

- Section 8 Tenant-Based Voucher Assistance Interest List, created by random selection from a lottery pool. Applicants will be listed by local preference and then by lottery ranking number.
- Section 8 Tenant-Based Voucher Assistance – local preferences program with referrals by approved agencies, sorted by date and time of application.
- Section 8 Project-Based Voucher Assistance programs may elect to have their own waiting list. Applicants will be listed by date and time of application. PBV Projects with current or pending individual interest lists are: Madonna Road Apartments, Chet Dotter Apartments, Oak Park 1-2 (combines the waiting list for the PBV projects for Oak Park 1, 2, , Oak Park 3-4 (combines the waiting list for the PBV projects for Oak Park 3 and 4), Courtland Street Apartments, South Hills Crossing Apartments, Rolling Hills 2 Apartments, Iron Works Apartments, Bishop Street Studios, Courtyard by the Meadows Apartments, Templeton Place 2 Apartments, , Nipomo 40, Nelson Street Studios, SLO55, RAD 175 (AKA SLO Villages), and any other projects awarded project-based vouchers through the process outlined in Chapter 21.

Except for Special Admissions, applicants will be selected from HASLO interest list in accordance with policies and preferences and income targeting requirements defined in this Administrative Plan.

A new waiting list is created each time a public notice is issued to open the waiting list. In cases where two “regular” interest lists overlap due to the opening of the lottery pool, the existing interest list will be exhausted prior to applicants being drawn from any new list.

If HUD awards funding that is targeted for families with specific characteristics or families living in specific units, HASLO will use the assistance for those families.

HASLO utilizes a lottery pool for admissions to the Interest List for the Section 8 Tenant-Based Rental Assistance Program (Housing Choice Voucher program). The lottery pool will be opened periodically; with a goal of opening every one to two years, depending on funding availability. When HASLO opens the Section 8 lottery process, HASLO will issue public notice at least 10 business days before applications will be accepted that individuals or families may apply for the Housing Choice Voucher program. HASLO will issue the public notice by publication in local

newspapers of general circulation, minority media and on its website. The notice will comply with the Equal Opportunity plan and with HUD Fair Housing Requirements.

After the lottery pool period closes, HASLO will conduct a random drawing from the lottery pool. HASLO will determine the number of applicants drawn based on anticipated need for the next 12 months. Applicants will be notified by mail or by e-mail of their acceptance or not into the lottery pool.

At the end of the drawing, the Section 8 lottery pool is purged and families who have not been selected are notified in writing by mail or by e-mail that they are eligible to apply for the lottery pool the next time that it opens.

Applicants will be placed on the waiting list according to any preference(s) for which they claim on the pre-application, and then by random lottery number placement within the preference category. The lottery pool will contain the following information for each applicant:

- Applicant Name, Date of Birth, and Social Security Number (last 4 digits)
- Applicant's physical, mailing, email address, and phone number(s).
- Date and time of application
- Number of family members in the household
- Gross annual household income
- Racial or ethnic designation of the household
- Disabled household status
- Veteran status
- Other targeted program qualifications or local preferences

4.B. SPECIAL ADMISSIONS AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing). In these cases, HASLO may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. Applicants, who are admitted under Special Admissions, rather than from the interest list, are identified by specific program codes in the computer system.

Targeted Funding [24 CFR 982.204(e)]

HASLO uses some vouchers to assist families within specified categories, i.e. targeted funding. In order to assist families within a targeted funding category, HASLO may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in this Administrative Plan.

HASLO Policy

HASLO administers the following types of targeted funding:

- Veterans Affairs Supportive Housing (VASH) 226 Vouchers):
 - Program under which vouchers are issued to homeless Veterans or a Veteran Family. Veterans are persons who served in the active military, naval, or air service, and who were discharged or released under conditions other than dishonorable and is eligible for Veterans Affairs (VA) health care. Program applicants are direct referrals from the VA.
 - HASLO has an award of 200 HCV-VASH vouchers and 25 PBV-VASH vouchers

- Family Unification Vouchers (FUP) (38 vouchers):
 - FUP is a program under which housing vouchers are provided to eligible families for whom adequate housing is a primary factor in the imminent placement of the family's child or children in out-of-home care, or a delay in the discharge of the child or children to the family from out-of-home care. FUP vouchers may also be used for youths at least 18 years old and not more than 21 years old who left foster care at age 16 or older and who lack adequate housing. Program applicants are direct referrals from San Luis Obispo County Social Services and or their designee.

- Mainstream Vouchers (153 vouchers):
 - Mainstream vouchers are eligible to be issued to any homeless family where the head of household is non-elderly (age 18-61) and includes an adult person with disabilities.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in this Administrative Plan.

4.C. SELECTION METHOD AND INTEREST LIST PREFERENCES [24 CFR 982.207]

A preference does not guarantee admission to the program. Preferences, and random lottery selection are used to establish the order of placement on the interest list. Every applicant must meet HASLO's eligibility criteria as defined in this policy.

Families who reach the top of the interest list will be contacted by an email from HASLO complete a full application. Applicants must complete the application, have their preference verified, and then continue through the application processing and may not retain their place on the interest list if they refuse to complete their processing when contacted by HASLO.

An applicant will not be granted any preference if any member of the family has been **evicted** from federally assisted housing in the last **five (5) years**. [24 CFR 982.552(c)(1)(ii)]

An applicant will not be granted any preference if any member of the family has been **evicted** from housing assisted under a 1937 Housing Act program during the past **three (3) years** from the date of eviction because of drug-related criminal activity. [24 CFR 982.553(a)(i)]

HASLO will grant an exception to such a family if:

- The responsible member has successfully completed a rehabilitation program.
- The evicted person clearly did not participate in or know about the drug-related activity.
- The evicted person no longer participates in any drug related criminal activity.

4.D. LOCAL PREFERENCES

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits HASLO to establish other local preferences, at its discretion. Any local preferences established must be consistent with HASLO's plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

HASLO Policy

HASLO employs the following system of local preferences in administering its interest list. The local preferences consist of:

Terminated Vouchers due to Insufficient Funding - HASLO will first offer a preference to any family that has been terminated from its HCV program due to insufficient program funding

Project Based Voucher Mobility - In accordance with 24 CFR 983.260, HASLO is required to give priority for continued tenant-based assistance to a project-based family that chooses to terminate their lease after the first year of occupancy, has given the owner advanced written notice of their intent to vacate, has notified HASLO and requested to move with continued tenant-based assistance, prior to moving and only if in good standing with the Project Based unit owner [Chapter 21].

Lease-in Place Preference - After applicants have been selected from the waiting list, in the event the Section 8 HCV leasing rate falls below 97%, preference will be given to families on the wait list who are willing and able to lease in place. HASLO will continue to use the lease-in place preference until the calendar year lease-up rate is projected to be at 97% lease-up.

Preferences will be provided next to resident families (families that reside, work or who have been hired to work with HASLO's jurisdiction) who meet the criteria of priorities as listed below:

1. Involuntarily Displacement (Includes Victims of Domestic Violence)

Involuntarily displaced applicants are not living in housing that is decent, safe, or sanitary, permanent or replacement housing (or) adequate for the family size, and the family has vacated, or will be involuntarily displaced within no more than thirty (30) days from the date of preference status certification because of the following:

- A natural disaster that has caused the unit to be uninhabitable.
- Demolition or disposition of their residence as a result of Federal, state or local government action related to code enforcement.
- Residing in a multifamily rental housing project when the U.S. Department of Housing and Urban Development (HUD) sells, forecloses upon, or demolishes the project.
- Residing in a project covered by a profit-based Section 8 Housing Assistance Payment (HAP) contract at, or near the end of, the HAP contract term (Opt-Outs).
- Providing information on criminal activities to a law enforcement agency and, after a threat assessment and to avoid reprisals, the law enforcement agency recommends housing the family to reduce risk of violence to the family. HASLO will take reasonable precautions to assist the law enforcement agency in concealing the new location of the family in cases of witness protection.
- Displacement by non-suitability of the unit when a member of the family has mobility or other impairments that make the person unable to use a kitchen, sleeping area, full bathroom, the entry and egress of the unit and building.

- Being the victim of one or more hate crimes and vacating the home because of the crime or the fear of such a crime. A hate crime is actual or threatened, physical violence or intimidation that is directed against a person on his property and is based upon the person's race, color, religion, sex, national origin, disability, familial status, or sexual orientation, and is of a continuing nature.

Any admission mandated by court order related to desegregation or Fair Housing and Equal Opportunity will take precedence over the Preference System. Other admissions required by court order will also take precedence over the Preference System. If permitted by the court order, HASLO may offer the family a housing voucher.

2. Veteran preference

Honorably Discharged Veteran, Family of a Veteran, or Serviceperson.

- (a) Any citizen of the United States who was released from active military duty under honorable conditions.
- (b) A family that was headed by a Veteran, who is now deceased, is a "Family of a Veteran," provided the spouse has not remarried.
- (c) A family headed by an active-duty serviceperson is a "Family of a Serviceperson".

"Active Serviceperson" shall mean an individual currently serving in a branch of the military forces, including a reservist or National Guardsman, to the United States of America and who has served at least 182 consecutive days.

3. Homeless Preference

HASLO will provide a preference for up to twelve (12) applicants (or 20% of the awarded mainstream vouchers) for non-elderly persons with disabilities who qualify for one of the following homeless settings:

- a. Transitioning out of institutional and other segregated settings or at serious risk of institutionalization;
- b. Currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project;
or
- c. At risk of experiencing homelessness.

The preference does not have any weighted points, but will be noted in the application file. For targeted selection if there are available special purpose vouchers, such as mainstream vouchers, available to be issued. The waiting list remains continuously open for referrals of eligible applicants for mainstream vouchers.

4. Local Preference

HASLO has adopted the following as a secondary local preference:

Residency preference:

A family is considered a “resident” of the County of San Luis Obispo if they live and/or work in San Luis Obispo County only at the time of admission. The family must submit documentation that provides:

- a. A current address of residency (i.e. lease, utility bill in applicant’s name).
- b. Verification of employment in San Luis Obispo County; or
- c. Sign a release to permit to HASLO to verify the address and employment.

5. Special Needs Preferences

In accordance with PIH Notice 2013-15, the following targeted funding, local preferences are administered by HASLO. The targeted funding is offered after a Memorandum of Understanding (MOU) has been established between the local services’ agency and HASLO. Targeted Funding Agencies are approved by the Board of Commissioners and may change from time-to-time, based on the needs of the homeless in the local community, the availability of other grant and fund programs to assist with those housing needs and the capacity for the service agency to provide case management services.

Housing Choice Voucher participants in these targeted funding programs for special needs must comply with the same family obligations as all HCV (Section 8) participants.

The number of vouchers may vary depending upon ACC re-configurations due to changes in family composition requiring different bedroom sizes. HASLO’s local preference(s) will be applied to those individuals who qualify pursuant to the definition of homeless (see glossary).

Commitment of these vouchers shall be contingent upon available funding and an adequate supply of available vouchers (may not exceed HASLO’s authorized baseline for the HCV program). Families referred by these targeted funding program agencies must meet HASLO’s eligibility requirements for the HCV program in order to receive assistance. Families referred for assistance will be required to complete an application for the HCV program. Eligible families will be placed on the HCV waiting list in date order and given a unique identification number that will allow HASLO to track each family’s progression through the program. When HASLO’s waiting list is closed, HASLO may continue to accept referrals from these approved targeted funding programs until the vouchers reserved for the calendar year have been utilized.

An applicant will not be granted a local preference if any member of the family has been evicted from housing assisted under a 1937 Housing Act Program during the past three years. If an applicant makes a false statement in order to qualify for a local preference, HASLO will deny the family admission to the program. A family who has been denied assistance or terminated from the program due to a program violation may not apply for preference status for a period of three years from the date of denial or termination.

HCVs not utilized in a calendar year may not carry forward to the next calendar year.

1) Transitions Mental Health Association - 65Now Program

Transitions Mental Health Association was initially awarded a contract by the SLO County Board of Supervisors for three years to work with the 50 most vulnerable chronically homeless families in San Luis Obispo County. The goal is to identify chronic, vulnerable homeless individuals throughout the county and work with them to provide housing initially and then services such as drug and alcohol and mental health treatment.

In order to meet the housing needs of their clients, HASLO will provide a maximum of 65 vouchers to participants under case management through the 65Now program for this specific special need.

The San Luis Obispo County Board of Supervisors has authorized additional three years of supportive services funding for this program, with up to 65 families to be served by the program.

2) Access Support Network (ASN)

The Access Support Network (ASN) is the sole community based, non-profit organization in SLO County that provides supportive services to residents living with HIV disease and AIDS, their families and their friends. The program has expanded to offer support for community members living with Hepatitis C.

In order to meet the housing needs of their clients, HASLO will provide a maximum of 10 vouchers, at any given time, to participants under case management by ASN for this specific special need. The vouchers are allocated to residents living at the units owned and managed by ASN in San Luis Obispo. ASN works with their clients in providing supportive services, and encourages them to “move-on” as their needs change. When this occurs, the participant will be referred for a move-on setaside voucher and the unit they occupied will be filled by a new referral for assistance.

3) Transitions Mental Health Association (T-MHA)

Transitions-Mental Health Association (T-MHA) is a nonprofit organization dedicated to eliminating stigma and inspiring hope, growth, recovery and wellness for people with

mental illness. They operate 30 programs at over 35 locations in San Luis Obispo and North Santa Barbara counties. The emphasis of their innovative services is to teach vital independent living skills and help build a framework for community re-entry through personal empowerment and hands on experience. For over 30 years, T-MHA has been dedicated to providing work, housing, case management and life-skills support to teens and adults with mental illness while offering support, resources and education.

In order to meet the special needs of the clients of T-MHA, HASLO will provide a maximum of twenty (20) vouchers, at any given time, to participants under case management by T-MHA for this specific special need.

Under the RAD conversion of public housing, HASLO has set-aside the units at 228 High Street and at 711 Upham to be utilized by TMHA clients as a household of disabled adults receiving permanent supportive housing assistance. If the client no longer desires or requires the supportive housing assistance, they are eligible to receive a Move-on set-aside voucher to seek independent housing. When there is a vacancy in the home, TMHA will utilize their set-aside voucher allotment to refer another disabled adult requiring permanent supportive housing assistance to be added to the household.

4) 5 Cities Homeless Coalition (5CHC)

The 5Cities Homeless Coalition (5CHC) is working to strengthen the south San Luis Obispo County community by mobilizing resources, support, and hope for the homeless and those facing poverty.

In order to meet the special needs of the homeless in the South County, HASLO will provide a maximum of 12 vouchers, at any given time, to participants under case management by 5CHC for this specific special need.

5) Community Action Partnership of San Luis Obispo County (CAPSLO)

Community Action Partnership of San Luis Obispo County (CAPSLO) is a non-profit agency that focuses on helping people and changing lives. The agency is committed to eliminating poverty by empowering individuals and families to achieve economic self-sufficiency and self-determination through a comprehensive array of community-based programs.

In order to meet the special needs of the homeless served by CAPSLO, HASLO will provide a maximum of 24 vouchers, at any given time, to participants under case management by CAPSLO for this specific special need.

6) El Camino Homeless Organization (ECHO)

El Camino Homeless Organization (ECHO) provides meal, shelter and support services to the homeless and hungry of northern San Luis Obispo County.

In order to meet the special needs of the homeless in the North County, HASLO will provide a maximum of 12 vouchers, at any given time, to participants under case management by ECHO for this specific special need.

7) RISE (previously known as North County Women’s Shelter & Resource Center & SARP)

RISE is a non-profit organization that provides crisis intervention and treatment services to survivors of sexual and intimate partner violence and their loved ones. All services are provided confidentially, at low or no cost, to anyone regardless of age, ethnicity, gender, sexual orientation, religion, or ability. All crisis services are available in Spanish and English.

In order to meet the special needs of the clients of RISE in the North County, HASLO will provide a maximum of four (4) vouchers, at any given time, to participants under case management by RISE for this specific special need.

8) Stand Strong (formerly known as San Luis Obispo Women’s Shelter Program (WSP))

The Women’s Shelter Program (WSP) is committed to recognizing and responding to the community’s need for comprehensive multicultural domestic violence and child abuse services. WSP understands that domestic violence and child abuse, in their fullest scope, impact primary victims, family members, society, and future generations. With this in mind, it is their goal to stop the cycle of violence by providing crisis intervention, emergency shelter, advocacy, treatment, prevention and education.

In order to meet the special needs of the clients of WSP in the Central and Southern areas of the County, HASLO will provide a maximum of four (4) vouchers, at any given time, to participants under case management by WSP for this specific special need.

9) Restorative Partners (RP)

Restorative Partners envisions a widespread embrace of a restorative justice approach and practice primarily in the Tri-Counties Criminal Justice System. Their work involves reaching out to all the stakeholders: victims, offenders, law enforcement, corrections, non-profits, university, business and faith-based communities to create a more healing response to those impacted by crime. In order to meet the special needs of the clients of Restorative Partners in San Luis Obispo County, HASLO will provide a maximum of twenty-four (24) vouchers, at any given time, to participants under case management by RP for this specific special need.

10) ECHO and Rolling Hills 2

Rolling Hills 2, a Low-Income Housing Tax Credit development in Templeton has set aside three (3) of its’ eight (8) project-based voucher units for those applicants who are homeless at the time of admission.

11) Continuum of Care (CoC) Move-On

For the CoC Application, HUD defines Move on Strategy as how recipients move current CoC Program participants, who no longer require intensive services, from CoC Program funded-PSH beds to other housing assistance programs (including, but not limited to, Housing Choice Vouchers and Public Housing) in order to free up CoC Program funded-PSH beds to be used for persons experiencing homelessness. HASLO will provide up to three (3) vouchers per year for referrals from the CoC for their clients.

12) Bishop Street Studios

Bishop Street Studios is a tax credit property built in partnership with Transitions Mental Health Association (TMHA). The property has 8 PBV units but recognizes that 100% of the applications may not have sufficient income to afford the tax credit rents. Therefore, as part of the continuing partnership between HASLO and TMHA on this property, HASLO will provide a set-aside voucher to any eligible and approved applicant who will be rent-burdened by the tax credit rent (that is, they will be paying more than 40% of their income for the tax credit rent and associated utilities for their unit). The maximum rent to owner for these set-aside vouchers will be the tax credit rent, less applicable utility allowance.

13) Adult Protective Services (APS)

APS is a division of Department of Social Services that investigates allegations of abuse to elder and dependent adults in San Luis Obispo County. APS Social Workers receive reports from the surrounding community and proceed to conduct investigations to address the allegations of abuse. APS desires to utilize set-aside vouchers to prevent homelessness for vulnerable seniors who are at risk of losing their housing due to the cost of rising rents while living on fixed incomes. HASLO will provide up to six (6) vouchers for referrals from APS.

4.E. INCOME TARGETING

In accordance with the Quality Housing and Work Responsibility Act of 1998, each fiscal year HASLO will reserve a minimum of seventy-five percent (75%) of its Section 8 new admissions for families whose income does not exceed 30 percent of the area median income. HUD refers to these families as “extremely low-income families.” HASLO will admit families who qualify under the Extremely Low-Income limit to meet the income-targeting requirement, regardless of preference, or the lottery pool ranking.

The remainder of new admissions to the tenant-based Section 8 program will have incomes at or below 50% of the area median family income, in accordance with HUD guidelines.

HASLO’s income targeting requirement does not apply to low income families continuously assisted as provided for under the 1937 Housing Act.

4.F. PREFERENCE AND INCOME TARGETING ELIGIBILITY [24 CFR 5.410]

Other Housing Assistance [24 CFR 982.205(b)]

Other housing assistance means a Federal, State or local housing subsidy, as determined by HUD, including public housing.

HASLO may not take any of the following actions because an applicant has applied for, received, or refused other housing: [24 CFR 982.205(b)]

- Refuse to list the applicant on HASLO interest list for tenant-based assistance;
- Deny any admission preference for which the applicant is currently qualified;
- Change the applicant's place on the interest list based on preference, lottery number, or other factors affecting selection under HASLO selection policy; or
- Remove the applicant from the interest list.

4.G. ORDER OF SELECTION [24 CFR 982.207(e)]

HASLO's method for selecting applicants from a preference category leaves a clear audit trail that can be used to verify that each applicant has been selected in accordance with the method specified in the administrative plan.

HASLO system of preferences may select families based on local preferences according to the date and time of application, or by a random selection process [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the wait list or through the lottery pool to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the wait list or next in the lottery pool [24 CFR 982.204(d) and (e)].

HASLO Policy

Families will be selected from the wait list or the lottery pool based on the targeted funding or selection preference(s) for which they qualify, and in accordance with HASLO's hierarchy of preferences, if applicable.

Within each targeted funding or preference category, families will be randomly selected from the lottery pool. Families with a preference of 1 will be placed in the lottery pool over all other applicants.

If an accessible unit is required by a family with a disability, and one is not available at the property where the family currently lives, they may be eligible to be placed on the waiting list of another Project-Based Voucher property for the next available accessible unit.

Within each targeted funding or preference category, families will be selected from the wait list on a first-come, first-served basis according to the date and time their complete application is received by HASLO or based on their lottery position. Documentation will be maintained by HASLO as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the wait list is not qualified or not interested in targeted funding, there will be a notation maintained so that HASLO does not have to ask higher placed families each time targeted selections are made.

4.H. FINAL VERIFICATION OF PREFERENCES [24 CFR 5.415]

Preference information on applications will be updated as applicants are selected from the interest list or if HASLO feels the family's circumstances have changed. At that time, HASLO will obtain necessary verifications of preference at the interview and by third party verification.

If an applicant or Service Agency (on behalf of the applicant) falsifies documents or makes false statements in order to qualify for any preference, they will be removed from the interest list.

Applicants will not be allowed to self-certify their preference points.

4.I. REMOVAL FROM INTEREST LIST AND PURGING [24 CFR 982.204(c)]

Applicants are notified with confirmation of HASLO's receipt of their application that they are responsible for notifying HASLO within 10 calendar days, if they have a change of address.

The interest list will be purged periodically by e-mail or by US Postal Service to all applicants to ensure that the interest list is current and accurate. The mailing will ask for confirmation of continued interest.

Any mailings to the applicant which require a response will state that failure to respond within 14 calendar days (or 10 business days) will result in the applicant's name being removed from the interest list.

If a letter is returned by the US Postal Service without a forwarding address, the applicant will be removed without further notice and the envelope and letter will be maintained in the file. If a letter is returned with a forwarding address, it will be re-mailed to the address indicated.

If the applicant is removed from the interest list for failure to respond, they will not be entitled to reinstatement unless a person with a disability requests a reasonable accommodation for being unable to reply within the prescribed period. HASLO will reinstate the applicant in the family's former position on the interest list.

If an applicant is removed from the interest list for failure to respond they will not be entitled to reinstatement unless the Director of Housing Management or the Executive Director determines there were circumstances beyond the person's control. The following exception, if determined to exist, will be acceptable to warrant reinstatement: medical reasons - including confinement to a hospital with proper verification from a physician or the medical facility.

September 25, 2023

To Whom It May Concern,

I write on behalf of the San Luis Obispo (SLO) County Continuum of Care (CoC) Ad Hoc Committee of People with Lived Experience to support the application to HUD from the SLO County CoC for 2023 CoC funding. A representative from the Committee served on the 2023 CoC Grant Review Committee, along with another person with Lived Experience, for this grant.

The Committee supports the priorities and rankings that were approved by the CoC Board. The Board accepted the rankings and recommendations made by the CoC Grant Review Committee. The Grant Review Committee recommended prioritizing permanent supportive housing, which serves the people with the greatest needs, as the top priority.

The Committee of Persons with Lived Experience has three members with recent lived experience and is in the process of recruiting additional members.

Sincerely,

A handwritten signature in black ink that reads "Brenda Mack". The signature is written in a cursive style with a long, sweeping tail on the letter "k".

Brenda Mack

Chair, SLO County CoC Ad Hoc Committee of People with Lived Experience

2023 Housing First Evaluation – Transitions Mental Health Association SLO City PSH Project

Category	Criteria	Y/N and Comments
Program Entry	Policies do not require sobriety or completion of TH or other any program prior to entry into PSH	Yes
	People may be admitted if they have an arrest record or prior evictions	Yes – with a few exceptions needing individual review: past history of methamphetamine production in publicly assisted housing; registered sex offenders, other history of committing violence against other persons; starting fires in housing
	People not required to have an income	Yes – there are no income requirements
Post-Housing	Sobriety not required	Yes
	Process in place to troubleshoot problems and prevent unnecessary evictions	Yes
	Staff trained in trauma informed care	Yes



Social Services

County of San Luis Obispo

Home > Departments > Social Services > Homeless Services Division > Funding Availability



Devin Drake
Director

Take me to:

[Documents](#)

[Funding Calendar](#)

Next Meeting

No Meetings Scheduled

Previous Meeting

[HHAP 3 Public Listening Session](#)

Funding Availability

Fiscal Year (FY) 2023 Continuum of Care Program Competition

Update 7/28/2023: Applicants must ensure they are available to answer questions from the Grant Review Committee via Teams call from 9:30-10am on Monday, August 21. Applicants will be contacted by County staff after the application closing date with call in details.

The County of San Luis Obispo Department of Social Services is releasing a local **Request for Proposals** (RFP) for agencies interested in applying for FY 2023 Continuum of Care funds. The County has approximately \$1,194,671 for Renewal Projects, \$101,619 for new Bonus Projects, and \$145,170 available for new Domestic Violence Bonus Projects.

The Continuum of Care (CoC) Program (24 CFR part 578) is designed to promote a communitywide commitment to the goal of ending homelessness; end homelessness by providing funding for efforts to quickly re-house homeless individuals and families while minimizing the trauma and dislocation caused to homeless persons and communities by homelessness; promote access to and effective utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness.

The first part of the applications will be submitted through an online portal called e-snaps,

HHAP 3 Public Listening Session

Date
Thursday, May 26, 2022 5:00 PM
Location
Zoom

Contact Social Services

Child Hotline Information:

- If you suspect there is an emergency requiring immediate intervention, call 911
- To report suspected child abuse or neglect call the 24 hour Child Abuse Hotline at (805) 781-KIDS (5437) or toll free 1-800-834-KIDS (5437)

Adult Hotline Information:

- If you suspect there is an emergency requiring immediate intervention, call 911
- To report suspected elder abuse or neglect call the Adult Services Hotline at (805) 781-1790 during regular business hours, or after business hours call (844) 729-8011
- [Mandated Reporter](#)

The first part of the applications will be submitted through an online portal called e-snaps, and are due by August 16, 2023, at 5:00 pm. An additional, supplemental application will also need to be submitted by email or in person to the Homeless Services Division at the County Department of Social Services by August 16, 2023, at 5:00 pm.

[Request for Proposals - Updated 7/28/2023](#)

[FY 2023 HUD CoC program Supplemental Application Form - \(Renewals, Renewal/Expansions, New Bonus Projects\)](#)

[FY 2023 HUD CoC program Supplemental Application Form - Domestic Violence \(DV\) Bonus Projects](#)

An online, informational session will be held for potential applicants on Friday, July 21st at 9:30 AM. Interested persons may attend the informational meeting via Zoom or by phone.

<https://us06web.zoom.us/j/84834827323?pwd=dUZEd2VZekJXTjlvWUpiY0wwbmN2Zz09>

Or dial in:

+1 669 444 9171

Meeting ID: 848 3482 7323

Passcode: 502587

You may also contact the CoC Program Manager, Erica Jaramillo at 805-788-9453, or ejaramillo@co.slo.ca.us.

[More information about the U.S. Department of Housing and Urban Development's 2023 CoC Program Competition Notice of Funding Opportunity.](#)

All applicants will need to register for e-snaps by contacting the CoC Program Manager, Erica Jaramillo. [More information on project applications and instructions for the e-snaps platform.](#)

Meeting Calendar

← Prev Month	August 2023							Next Month →
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
30	31	1	2	3	4	5		

**FY2023 CoC Application Rating Criteria – New and Renewal PSH, RRH, CES and SSO Projects (non-DV)
San Luis Obispo County**

Project Name: _____ **Rater:** _____ **Score:** _____
Agency Name: _____ **Date:** 8/21/2023 **HSOC Subcommittee Ranking:** _____

Type of Project (PSH): _____ **Renewal or Expansion:** _____
Time Period of Last APR: _____ **Number of Clients Served in Last APR:** _____ **Cost per Client:** _____

A Project Eligibility Threshold

A1	HUD Threshold Requirements See Threshold Requirements in Section V.C.3 of the NOFO: https://www.hud.gov/sites/dfiles/SPM/documents/Continuum of Care Competition and Noncompetitive YHDP.pdf	YES	NO
	Active SAM registration		
	Applicant has Valid UEI number in application.		
	CoC Program Eligibility		
	Financial and Management Capacity		
	Certifications		
	Population Served		
	HMIS Participation - Project applicants agree to participate in a local HMIS system. Victim service providers use a comparable database that captures the required HMIS data in addition to meeting the needs of the local HMIS.		
	Applicant has no Outstanding Delinquent Federal Debts		
	Applicant has no Debarments and/or Suspensions		
	Sufficiency of Financial Management System		
	Recipient or applicant confirms all statements in application are truthful.		
	Mandatory Disclosure Requirement		
	Prohibition Against Lobbying Activities		
	Equal Participation of Faith-Based Organizations in HUD Programs and Activities		
	Resolution of Civil Rights Matters		

A2 CoC Threshold Requirements	YES	NO
Project applicant participates in Coordinated Entry.		
Project applicant implements Housing First and/or Lower Barrier approach.		
Project applicant can demonstrate documented/secure minimum match funding.		
Project has reasonable costs per permanent housing exit, as defined locally.		
Project is financially feasible.		
Project applicant actively participates in the CoC.		
Project applicant's data quality is at or above 90%.		
Project applicant's bed/unit utilization rate at or above 90%.		
Project applicant's most recent organizational audit/financial review is acceptable.		
Applicant passes threshold review:		

COMMENTS:

B Applicant Experience

		<i>Application Question</i>	Points Available: 40			
B1	Applicant Experience		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Experience of the applicant and sub-recipients (if any) in working with the proposed population and in providing housing or services similar to that proposed in the application	S1	0 points No prior experience providing proposed activity	1-14 points Some prior experience with providing proposed activity	15-25 points Years of organizational experience delivering proposed activity	
B2	Grant Management					
	Applicant Experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement	S2	0 points No or limited experience utilizing federal funds	1-4 points Some experience utilizing federal funds, satisfactory drawdown experience	5 points Significant experience utilizing federal funds, satisfactory	

	of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants				drawdown experience	
B3	Housing First					
	Housing First project; housing project is using a Housing First approach by providing low barriers that do not have service participation requirements or preconditions to entry and prioritize rapid placement and stabilization in permanent housing. Demonstrate that at least 75% of the project application commit to operating as Housing First. Any applicant that indicates it will use a Housing First approach will be required to operate as a Housing First project	S4, S5	0 points Project is not using a Housing First Approach		10 points Project is using a Housing First Approach as demonstrated by their policies and procedures or has a plan to incorporate into a new project	
					Subtotal:	

COMMENTS:

C Performance for Coordinated Entry and Supportive Services Only Projects

Application
Question

Points Available: 75

C1	Reducing Barriers to Housing	S4, S5	Weak	Adequate	Exceptional	SCORE
	Low barrier project; project allowed entry to program participants that include low or no income, current or past substance use, criminal records – with the exceptions of restrictions imposed by federal, state or local law or ordinance (e.g., restrictions on serving people who are listed on sex offender registries), and history of domestic violence. Any project that indicates it is low barrier will be required to operate as a low barrier project		0-1 points Meets minimum criteria but concerns remain		5 points Adequately meets criteria	
	Rate (or projected rate) of housing placement (exits to Permanent Housing)	S22	0-7 points 0-29%	8-14 points 30-59%	15-25 points 60% or better	
C2	Outreach and Engagement					
	Covers entire geographic area and has outreach plan to bring homeless participants directly from the street or other locations not meant for human habitation	3B	0-7 points Does not cover entire area (0 points) or does not have adequate plan to engage unsheltered persons	8-14 points Covers entire area and provides adequate description of how engagement of unsheltered persons will occur; plan for engagement is likely to be at least partially successful	15-20 points Covers entire area and provides detailed description of how engagement of unsheltered persons will occur; plan for engagement is likely to be successful	

	Affirmatively markets services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market services to all people experiencing homelessness	4-7 points Markets services to most people experiencing homelessness in the area	8-10 points Affirmatively markets services to all people experiencing homelessness	
	Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
	Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
C3	Coordinated Entry					
	Alignment with County's Coordinated Entry System	S8	0-1 points Project does not align with County's Coordinated Entry system	2-4 points Project somewhat aligns with County's Coordinated Entry system	5 points Project aligns well with County's Coordinated Entry system	
						Subtotal:

COMMENTS:

D Performance for PH Projects – Actual (Renewals)

		<i>Application Question</i>	Points Available: 75			
D1	Exits to Permanent Housing/ Retention		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The percentage of households who remained in a permanent housing program as of the end of the operating year or exited to permanent housing	<i>APR</i>	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	
D2	Employment and Income Growth					
	Change in earned income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Change in non-employment cash income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Change in total income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Change in earned income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Change in non-employment cash income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Change in total income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	<i>S28</i>	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing	8-10 points Affirmatively markets housing to all people	

			homelessness in the area	experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	

Subtotal:

COMMENTS:

E Performance for PH Projects – Estimated (New and Bonus Applications)

		<i>Application Question</i>	Points Available: 75			
			<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
E1	Exits to Permanent Housing/ Retention					
	The projected number of households to exit to permanent housing	S22	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	
E2	Employment and Income Growth					
	Estimated change in earned income for adult system leavers	S9	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
	Estimated change in non-employment cash income for adult system leavers	S10	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	

Estimated change in total income for adult system leavers	S11	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing homelessness in the area	8-10 points Affirmatively markets housing to all people experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
					Subtotal:

COMMENTS:

F Design of Housing and Supportive Services

Application
Question

Points Available: 65

F1	Needs of Clients to Be Served		Weak	Adequate	Exceptional	SCORE
	Extent to which the applicant demonstrates understanding of the needs of the clients to be served	S6	0-3 points Does not understand the needs of clients to be served	4-7 points Adequately understands the needs of clients to be served	8-10 points Fully explains the needs of clients to be served	
	Extent to which the applicant demonstrates that the type and scale of all the supportive services that will be offered to program participants to ensure successful retention in or help to obtain permanent housing, regardless of funding source, meets the needs of clients to be served	S7	0-3 points Type and scale are inadequate	4-7 points Type and scale are mostly adequate	8-10 points Type and scale fully meet the needs	
	Extent to which the applicant demonstrates how clients will be assisted in obtaining mainstream benefits	4A	0-3 points Does not adequately explain how clients will be assisted in obtaining mainstream benefits	4-7 points Adequately explains how clients will be assisted in obtaining mainstream benefits, but barriers may remain	8-10 points Adequately explains how clients will be assisted in obtaining mainstream benefits and addresses key barriers to obtaining benefits	
F2	Plan to Assist Clients					
	Applicant described the plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs	S7	0-3 points The plan as described is not likely to be successful	4-7 points The plan may be successful but does not fully address key barriers	8-10 points The plan fully addresses how barriers will be addressed and is	

		because it fails to address most barriers		likely to be successful	
F3	Leveraging Housing Resources				
	<i>S12</i>	0 points Application does not include a letter of commitment or the letter or commitment does not meet the criteria for points		10 points Project successfully leverages other housing resources provided to at least 50% of the units (for PSH projects) or 50% of the participants (for RRH projects). Must provide letter of commitment	
	<i>S13, S14, S15</i>	0 points Applicant does not have a current recruitment strategy	1-4 points Applicant has a recruitment strategy	5 points Applicant has a strong recruitment strategy and will use data to update their strategy	
F4	Leveraging Health Resources				
	<i>S16</i>	0 points Application does not include a letter of		10 points Letter of commitment	

<p>(Sources of health care resources include: Direct contributions from a public or private health insurance provider to the project (e.g., Medicaid), and Provision of health care services, including mental health services, by a private or public organization (including FQHCs and state or local health departments) tailored to the program participants of the project, direct partnerships with organizations that provide healthcare services, including mental health services to individuals and families (including FQHCs and state and local public health departments) experiencing homelessness who have HIV/AIDS). Eligibility for the project must comply with HUD program and fair housing requirements. Eligibility criteria cannot be restricted by the eligibility requirements of the health care service provider)</p>		<p>commitment or the letter or commitment does not meet the criteria for points</p>		<p>includes: value of the commitment, and dates the healthcare resources will be provided. In the case of a substance abuse treatment or recovery provider, it will provide access to treatment or recovery services for all program participants who quality and choose those services; or the value of assistance being provided is at least an amount that is equivalent to 50 percent of the funding being requested for the project, which will be covered by the healthcare organization. In-kind resources must be valued at the local rates consistent with the amount paid for services not supported by grant funds.</p>	
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Subtotal:	
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COMMENTS:

G Severity of Needs Served

Application Question

Points Available: 15

G1	Severity of Needs Served		Weak	Adequate	Exceptional	SCORE
	% of participants to be served will be chronically homeless	S17	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	
	% of participants to be served will have no or low income	S18	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	
	% of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse	S19	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	
Subtotal:						

COMMENTS:

H Timeliness

Application
Question

Points Available: 10

H1	Timeliness		Weak	Adequate	Exceptional	SCORE
	Applicant has a plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Applicant provided a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award	S20, 3B	0-3 points It's unclear whether the project can sufficiently meet project milestones	4-7 points Project might encounter some delays	8-10 points Applicant identified realistic milestones on timeline for the activity	
Subtotal:						

COMMENTS:

I Financial

Application
Question

Points Available: 20

I1	Organization's Most Recent Audit		Weak	Adequate	Exceptional	SCORE
	1) Found no exceptions to standard practices, 2) Identified agency as 'low risk', 3) Indicates no findings	S3	0 points Failed to meet two or more criteria	1-4 points Failed to meet one of the three criteria	5 points Met all three criteria	
I2	Documented Match					
	Documented match amount meets HUD requirements	6D	0 points No		5 points Yes	
I3	Project Budget					
	Budgeted costs are reasonable, allocable, and allowable	6E	0-3 points	4-7 points	8-10 points	

		Budget is lacking key pieces to support success of program	Provides budget and demonstrates ability to expend funds within grant term; information provided suggests budget is realistic and is mostly adequate to sustain program through grant term	Provides thorough budget and budget narrative sufficient to demonstrate sustainable financial support for proposed activity beyond grant term; budget and program design suggest program has all necessary components	
				Subtotal:	

COMMENTS:

J Project Effectiveness

Application Question

Points Available: 20

J1	Cost Effectiveness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Project cost per person does not exceed average local costs for such services by more than 7%	<i>6E</i>	0-6 points Costs are reasonable or cost per person is very high compared to projects of serving similar populations with similar models	7-14 points Costs are reasonable and per person cost is relatively within range of other projects serving similar populations with similar models	15-20 points Costs are reasonable and per person costs are lower than other successful programs using similar models and serving a similar population	
					Subtotal:	

COMMENTS:

K Equity Factors

Application Question

Points Available: 30

K1 Equity Factors		<i>Inadequate</i>	<i>Adequate</i>	SCORE
Project applicant has under-represented individuals (BIPOC, LGBTQ+, etc.) in managerial and leadership positions	S23	0 points No	5 points Yes	
Project applicant’s Board of Directors includes representatives from more than one person with lived experience	S24	0 points No	5 points Yes	
Project identifies barriers to participation (e.g. lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S25	0 points No	10 points Yes	
Applicant has taken or will take steps to eliminate barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S26	0 points No	10 points Yes	
Subtotal:				

COMMENTS:

L Alignment with the San Luis Obispo Countywide Plan to address homelessness

Application Question

Points Available: 10

L1	Alignment with the San Luis Obispo Countywide Plan to address homelessness	<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The project will align with a Line of Effort to support the San Luis Obispo Countywide Plan to address homelessness (2022- 2027)	0-3 points Project does not align or poorly aligns with a Line of Effort	4-7 points Project somewhat aligns with a Line of Effort	8-10 points Project aligns well with a Line Effort	
Subtotal:					

COMMENTS:

M Involve individuals with lived experience

Application Question

Points Available: 20

M1	Involve individuals with lived experience	<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has relational process for receiving and incorporating feedback from people with lived experience	0 points No	10 points Yes	

Applicant provided examples of professional development and employment opportunities provided to individuals with lived experience	S31	0 points No	10 points Yes	
				Subtotal:

COMMENTS:

N The project addresses the needs of LGBTQ+ individuals

Application Question

Points Available: 10

N1	The project addresses the needs of LGBTQ+ individuals		<i>Inadequate</i>	<i>Adequate</i>	SCORE
	The agency has anti-discrimination policies in place	S33	0 points No	5 points Yes	
	The agency has a plan to ensure that LGBTQ+ individuals and families receive supportive services, shelter and housing, free from discrimination	S34	0 points No	5 points Yes	
					Subtotal:

COMMENTS:

Subtotals:		CE/SSO	PH New	PH Renewal	TOTAL AVAILABLE
B	Applicant Experience				40
C	Performance for CE and SSO Projects				
D	Performance for PH Projects – Actual (Renewals)				75
E	Performance for PH Projects – Estimated (New and Bonus Applications)				
F	Design of Housing and Supportive Services				65
G	Severity of Needs Served				15
H	Timeliness				10
I	Financial				20
J	Project Effectiveness				20
K	Equity Factors				30
L	Alignment with the San Luis Obispo Countywide Plan to address homelessness				10
M	Involve individuals with lived experience				20
N	The project addresses the needs of LGBTQ+ individuals				10
	TOTAL SCORE:				315

**FY2023 CoC Application Rating Criteria – New and Renewal DV Bonus Projects
San Luis Obispo County**

Project Name: _____ **Rater:** _____ **Score:** _____
Agency Name: _____ **Date:** _____ **HSOC Subcommittee Ranking:** _____

Type of Project (PSH): _____
Cost per Client: _____

A Project Eligibility Threshold

A1	HUD Threshold Requirements	YES	NO
	See Threshold Requirements in Section V.C.3 of the NOFO: https://www.hud.gov/sites/dfiles/SPM/documents/Continuum of Care Competition and Noncompetitive YHDP.pdf		
	Active SAM registration		
	Applicant has Valid UEI number in application.		
	CoC Program Eligibility		
	Financial and Management Capacity		
	Certifications		
	Population Served		
	HMIS Participation - Project applicants agree to participate in a local HMIS system. Victim service providers use a comparable database that captures the required HMIS data in addition to meeting the needs of the local HMIS.		
	Applicant has no Outstanding Delinquent Federal Debts		
	Applicant has no Debarments and/or Suspensions		
	Sufficiency of Financial Management System		
	Recipient or applicant confirms all statements in application are truthful.		
	Mandatory Disclosure Requirement		
	Prohibition Against Lobbying Activities		
	Equal Participation of Faith-Based Organizations in HUD Programs and Activities		
	Resolution of Civil Rights Matters		
A2	CoC Threshold Requirements	YES	NO
	Project applicant participates in Coordinated Entry.		

Project applicant implements Housing First and/or Lower Barrier approach.		
Project applicant can demonstrate documented/secure minimum match funding.		
Project has reasonable costs per permanent housing exit, as defined locally.		
Project is financially feasible.		
Project applicant actively participates in the CoC.		
Project applicant's data quality is at or above 90%.		
Project applicant's bed/unit utilization rate at or above 90%.		
Project applicant's most recent organizational audit/financial review is acceptable.		
Applicant passes threshold review:		

COMMENTS:

B Applicant Experience

		<i>Application Question</i>	Points Available: 80			
B1	Grant Management		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Applicant Experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants	S8	0 points No or limited experience utilizing federal funds	1-4 points Some experience utilizing federal funds, satisfactory drawdown experience	5 points Significant experience utilizing federal funds, satisfactory drawdown experience	

B2	Housing First				
	Housing First project; housing project is using a Housing First approach by providing low barriers that do not have service participation requirements or preconditions to entry and prioritize rapid placement and stabilization in permanent housing. Demonstrate that at least 75% of the project application commit to operating as Housing First. Any applicant that indicates it will use a Housing First approach will be required to operate as a Housing First project	<i>S10, S11</i>	0 points Project is not using a Housing First Approach		10 points Project is using a Housing First Approach as demonstrated by their policies and procedures or has a plan to incorporate into a new project
B3	Applicant Experience Providing Housing to DV Survivors				
	1) Ensured DV survivors experiencing homelessness were assisted to quickly move into safe affordable housing 2) Prioritized survivors using Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc., 3) Determined which supportive services survivors needed 4) Connected survivors to supportive services 5) Assisted housing to housing they could sustain and addressed housing stability after the housing subsidy ends	<i>S12</i>	0 Points No prior experience	1 – 4 Points Some prior experience	5 Points Years of organizational experience
	Rate of Housing Placement of DV Survivors	<i>S13</i>	0-9 points 74% or less	10-19 points 75% to 89%	20 points 90% or greater

	Rate of Housing Retention of DV Survivors	<i>S14</i>	0-9 points 74% or less	10-19 points 75% to 89%	20 points 90% or greater	
B4	Applicant Experience in Ensuring DV Survivor Safety					
	1) Taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors 2) Making determinations and placements into safe housing 3) Keeping information and locations confidential 4) Training staff on safety and confidentiality policies and practices 5) Taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality	<i>S18</i>	0 Points No prior experience	1 – 4 Points Some prior experience	5 Points Years of organizational experience	
B5	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety					
	The project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project	<i>S19</i>	0 Points No prior experience	1 – 4 Points Some prior experience	5 Points Years of organizational experience	
B6	Applicant Experience in Trauma-Informed, Victim-Centered Approaches					
	1) Prioritizing placement and stabilization in permanent housing consistent with the program	<i>S20</i>	0 Points No prior experience	1 – 4 Points Some prior experience	5 Points Years of	

<p>participants' wishes and stated needs</p> <p>2) Establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials</p> <p>3) providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma</p> <p>4) Emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations</p> <p>5) Centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed</p> <p>6) Providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs</p> <p>7) Offering support for survivor parenting, e.g., trauma-informed</p>				<p>organizational experience</p>	
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	parenting classes, childcare, connections to legal services				
B7	Applicant Experience in Meeting Service Needs of DV Survivors				
	Applicant provided examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.	S12	0 Points No prior experience	1 – 4 Points Some prior experience	5 Points Years of organizational experience
					Subtotal:

COMMENTS:

C Need for DV Coordinated Entry Project

		<i>Application Question</i>	Points Available: 15			
C1	Inadequacies of the CoC's current Coordinated Entry		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Defines/identifies systemic barriers within the Coordinated Entry system to meeting the needs of survivors of domestic violence, dating violence, sexual assault or stalking	S1	0 Points Applicant did not adequately define the barriers in the CE system to meeting the needs of DV Survivors	1-5 Points Applicant somewhat defined the barriers in the CE system to meeting the needs of DV Survivors	6-10 Points Applicant clearly defined the barriers in the CE system to meeting the needs of DV Survivors	
	How the proposed project addresses inadequacies identified	S2	0 Points Applicant did not adequately define a strategy for	1 – 4 points Applicant somewhat defined a strategy for addressing the	5 Points Applicant clearly defined a strategy for addressing the	

		addressing the inadequacies of the current CES	inadequacies of the current CES	inadequacies of the current CES	
				Subtotal:	

COMMENTS:

D Need for DV Permanent Housing Project

Application Question

Points Available: 15

D1	Unmet need of DV Survivors		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Unmet need of DV survivors needing housing and services	<i>S3, S4</i>	0 Points Applicant did not adequately define the unmet need for PH project	1 – 4 Points Applicant somewhat defined the unmet need for PH project	5 points Applicant clearly defined the unmet need for PH project	
	Defines/identifies systemic barriers to meeting the needs of survivors of domestic violence, dating violence, sexual assault or stalking needing housing and services	<i>S7</i>	0 Points Applicant did not adequately define the barriers to meeting the needs of DV Survivors	1-5 Points Applicant somewhat defined the barriers to meeting the needs of DV Survivors	6-10 Points Applicant clearly defined the barriers to meeting the needs of DV Survivors	
						Subtotal:

COMMENTS:

E Design of Housing and Supportive Services

Application
Question

Points Available: 85

E3	Leveraging Housing Resources	S29	Weak	Adequate	Exceptional	SCORE
	The project will utilize housing subsidies or subsidized housing units not funded through the CoC or ESG programs. (Housing subsidies or subsidized housing units may be funded through any of the following sources: Private organizations; State or local government, including through the use of HOME funding provided through the American Rescue Plan; Public Housing Agencies, including through the use of a set aside or limited preference; Faith-based organizations; or Federal programs other than the CoC or ESG programs)		0 points Application does not include a letter of commitment or the letter or commitment does not meet the criteria for points		10 points Project successfully leverages other housing resources provided to at least 50% of the units (for PSH projects) or 50% of the participants (for RRH projects). Must provide letter of commitment	
	The project applicant has a current strategy used to recruit landlords and described how well it works at identifying units across the entire CoC area, including areas where the CoC has historically not been able to find units	S30, S31, S32	0 points Applicant does not have a current recruitment strategy	1-4 points Applicant has a recruitment strategy	5 points Applicant has a strong recruitment strategy and will use data to update their strategy	
E4	Leveraging Health Resources					
	The project will utilize healthcare resources to help individuals and families experiencing homelessness. (Sources of health care resources include: Direct contributions from a	S33	0 points Application does not include a letter of commitment or the letter or commitment		10 points Letter of commitment includes: value of the commitment, and	

<p>public or private health insurance provider to the project (e.g., Medicaid), and Provision of health care services, including mental health services, by a private or public organization (including FQHCs and state or local health departments) tailored to the program participants of the project, direct partnerships with organizations that provide healthcare services, including mental health services to individuals and families (including FQHCs and state and local public health departments) experiencing homelessness who have HIV/AIDS). Eligibility for the project must comply with HUD program and fair housing requirements. Eligibility criteria cannot be restricted by the eligibility requirements of the health care service provider)</p>		<p>does not meet the criteria for points</p>		<p>dates the healthcare resources will be provided. In the case of a substance abuse treatment or recovery provider, it will provide access to treatment or recovery services for all program participants who quality and choose those services; or the value of assistance being provided is at least an amount that is equivalent to 50 percent of the funding being requested for the project, which will be covered by the healthcare organization. In-kind resources must be valued at the local rates consistent with the amount paid for services not supported by grant funds.</p>	
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E5	New Project Plan for Trauma-Informed, Victim-Centered Approaches					
	<p>Applicant provided examples on the new project will:</p> <ol style="list-style-type: none"> 1) Prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs 2) Establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power Differentials 3) Provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma 4) Emphasize program participants' strengths—for example, strength-based coaching, questionnaires, and assessment tools include strength-based measures, case plans works towards survivor defined goals and aspirations 5) Center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally 	<p>S20</p>	<p>1 - 3 Points Applicant provided minimal examples of Trauma-Informed, Victim-Centered Approaches</p>	<p>4 – 7 Points Applicant provided some but not all examples of Trauma-Informed, Victim-Centered Approaches</p>	<p>8 - 10 Points Applicant provided all examples of Trauma-Informed, Victim-Centered Approaches</p>	

	responsive, accessible, and trauma-informed 6) Provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs 7) Offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services					
E6	Plan for Involving Survivors in Policy and Program Development					
	The applicant described how the new project will involve survivors with a range of lived expertise	S23	0 Points Applicant does not have a plan to involve survivors	1-5 Points Applicant somewhat described a plan to involve survivors	6-10 Points Applicant has a thorough plan to involve survivors	
	The applicant described how the new project will involve survivors in policy and program development throughout the project's operation	S24	0 Points Applicant does not have a plan to involve survivors in policy and program development	1-5 Points Applicant somewhat described a plan to involve survivors in policy and program development	6-10 Points Applicant has a thorough plan to involve survivors in policy and program development	
E7	Employment and Income Growth					
	Estimated change in earned income for adult system leavers	S26	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
	Estimated change in non-employment cash income for adult system leavers	S27	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
	Estimated change in total income for adult system leavers	S28	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
						Subtotal:

COMMENTS:

F Severity of Needs Served

*Application
Question*

Points Available: 15

F1	Severity of Needs Served	<i>S34</i>	<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	% of participants to be served will be chronically homeless	<i>S34</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	
	% of participants to be served will have no or low income	<i>S35</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	
	% of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse	<i>S36</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	
					Subtotal:	

COMMENTS:

G Timeliness

Application
Question

Points Available: 10

G1	Timeliness		Weak	Adequate	Exceptional	SCORE
	Applicant has a plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Applicant provided a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award	S37, 3B	0-3 points It's unclear whether the project can sufficiently meet project milestones	4-7 points Project might encounter some delays	8-10 points Applicant identified realistic milestones on timeline for the activity	
Subtotal:						

COMMENTS:

H Financial

Application
Question

Points Available: 20

H1	Organization's Most Recent Audit		Weak	Adequate	Exceptional	SCORE
	1) Found no exceptions to standard practices, 2) Identified agency as 'low risk', 3) Indicates no findings	S9	0 points Failed to meet two or more criteria	1-4 points Failed to meet one of the three criteria	5 points Met all three criteria	
H2	Documented Match					
	Documented match amount meets HUD requirements	6D	0 points No		5 points Yes	
H3	Project Budget					
	Budgeted costs are reasonable, allocable, and allowable	6E	0-3 points	4-7 points	8-10 points	

		Budget is lacking key pieces to support success of program	Provides budget and demonstrates ability to expend funds within grant term; information provided suggests budget is realistic and is mostly adequate to sustain program through grant term	Provides thorough budget and budget narrative sufficient to demonstrate sustainable financial support for proposed activity beyond grant term; budget and program design suggest program has all necessary components	
					Subtotal:

COMMENTS:

I Project Effectiveness

		<i>Application Question</i>	Points Available: 20			
I1	Cost Effectiveness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Project cost per person does not exceed average local costs for such services by more than 7%	<i>6E</i>	0-6 points Costs are reasonable or cost per person is very high compared to projects of serving similar populations with similar models	7-14 points Costs are reasonable and per person cost is relatively within range of other projects serving similar populations with similar models	15-20 points Costs are reasonable and per person costs are lower than other successful programs using similar models and serving a similar population	
					Subtotal:	

COMMENTS:

J Equity Factors

Application Question

Points Available: 30

J1	Equity Factors	<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has under-represented individuals (BIPOC, LGBTQ+, etc.) in managerial and leadership positions	0 points No	5 points Yes	
	Project applicant's Board of Directors includes representatives from more than one person with lived experience	0 points No	5 points Yes	
	Project identifies barriers to participation (e.g. lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	0 points No	10 points Yes	
	Applicant has taken or will take steps to eliminate barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	0 points No	10 points Yes	
Subtotal:				

COMMENTS:

K Alignment with the San Luis Obispo Countywide Plan to address homelessness

Application Question

Points Available: 10

K1	Alignment with the San Luis Obispo Countywide Plan to address homelessness	<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The project will align with a Line of Effort to support the San Luis Obispo Countywide Plan to address homelessness (2022- 2027)	0-3 points Project does not align or poorly aligns with a Line of Effort	4-7 points Project somewhat aligns with a Line of Effort	8-10 points Project aligns well with a Line Effort	
	<i>S50</i>			Subtotal:	

COMMENTS:

L Involve individuals with lived experience

Application Question

Points Available: 20

L1	Involve individuals with lived experience	<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has relational process for receiving and incorporating feedback from people with lived experience	0 points No	10 points Yes	
	<i>S46</i>			

Applicant provided examples of professional development and employment opportunities provided to individuals with lived experience	S45	0 points No	10 points Yes	
				Subtotal:

COMMENTS:

M The project addresses the needs of LGBTQ+ individuals

Application Question

Points Available: 10

M1	The project addresses the needs of LGBTQ+ individuals		<i>Inadequate</i>	<i>Adequate</i>	SCORE
	The agency has anti-discrimination policies in place	S48	0 points No	5 points Yes	
	The agency has a plan to ensure that LGBTQ+ individuals and families receive supportive services, shelter and housing, free from discrimination	S49	0 points No	5 points Yes	
					Subtotal:

COMMENTS:

	Subtotals:	CE Project	PH Project	TOTAL AVAILABLE
B	Applicant Experience			80
C	Need for new DV Coordinated Entry Project			15
D	Need for DV Permanent Housing Project			85
E	Design of Housing and Supportive Services			15
F	Severity of Needs Served			10
G	Timeliness			20
H	Financial			20
I	Project Effectiveness			30
J	Equity Factors			10
K	Alignment with the San Luis Obispo Countywide Plan to address homelessness			20
L	Involve individuals with lived experience			10
M	The project addresses the needs of LGBTQ+ individuals			
	TOTAL SCORE:			315

**FY2023 CoC Application Rating Criteria – New and Renewal PSH, RRH, CES and SSO Projects (non-DV)
San Luis Obispo County**

Project Name: Central Coast PH + Bordeaux **Rater:** [REDACTED] **Score:** 259
Agency Name: Transitions Mental Health **Date:** 8/21/2023 **HSOC Subcommittee Ranking:** _____

Type of Project (PSH): PSH **Renewal or Expansion:** Renewal
Time Period of Last APR: 12/1/21-11/30/22 **Number of Clients Served in Last APR:** 52 **Cost per Client:** \$9,333

A Project Eligibility Threshold

A1	HUD Threshold Requirements See Threshold Requirements in Section V.C.3 of the NOFO: https://www.hud.gov/sites/dfiles/SPM/documents/Continuum_of_Care_Competition_and_Noncompetitive_YHDP.pdf	YES	NO
	Active SAM registration	<input checked="" type="radio"/>	<input type="radio"/>
	Applicant has Valid UEI number in application.	<input checked="" type="radio"/>	<input type="radio"/>
	CoC Program Eligibility	<input checked="" type="radio"/>	<input type="radio"/>
	Financial and Management Capacity	<input checked="" type="radio"/>	<input type="radio"/>
	Certifications	<input checked="" type="radio"/>	<input type="radio"/>
	Population Served	<input checked="" type="radio"/>	<input type="radio"/>
	HMIS Participation Project applicants agree to participate in a local HMIS system. Victim service providers use a comparable database that captures the required HMIS data in addition to meeting the needs of the local HMIS.	<input checked="" type="radio"/>	<input type="radio"/>
	Applicant has no Outstanding Delinquent Federal Debts	<input checked="" type="radio"/>	<input type="radio"/>
	Applicant has no Debarments and/or Suspensions	<input checked="" type="radio"/>	<input type="radio"/>
	Sufficiency of Financial Management System	<input checked="" type="radio"/>	<input type="radio"/>
	Recipient or applicant confirms all statements in application are truthful.	<input checked="" type="radio"/>	<input type="radio"/>
	Mandatory Disclosure Requirement	<input checked="" type="radio"/>	<input type="radio"/>
	Prohibition Against Lobbying Activities	<input checked="" type="radio"/>	<input type="radio"/>
	Equal Participation of Faith-Based Organizations in HUD Programs and Activities	<input checked="" type="radio"/>	<input type="radio"/>
	Resolution of Civil Rights Matters	<input checked="" type="radio"/>	<input type="radio"/>

A2	CoC Threshold Requirements	YES	NO
	Project applicant participates in Coordinated Entry.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant implements Housing First and/or Lower Barrier approach.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant can demonstrate documented/secure minimum match funding.	<input checked="" type="radio"/>	<input type="radio"/>
	Project has reasonable costs per permanent housing exit, as defined locally.	<input checked="" type="radio"/>	<input type="radio"/>
	Project is financially feasible.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant actively participates in the CoC.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's data quality is at or above 90%.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's bed/unit utilization rate at or above 90%.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's most recent organizational audit/financial review is acceptable.	<input checked="" type="radio"/>	<input type="radio"/>
		Applicant passes threshold review:	<input checked="" type="radio"/> <input type="radio"/>

COMMENTS:

B Applicant Experience

Application Question

Points Available: 40

B1	Applicant Experience	Application Question	Weak	Adequate	Exceptional	SCORE
	Experience of the applicant and sub-recipients (if any) in working with the proposed population and in providing housing or services similar to that proposed in the application	S1	0 points No prior experience providing proposed activity	1-14 points Some prior experience with providing proposed activity	15-25 points Years of organizational experience delivering proposed activity	25
B2	Grant Management					
	Applicant Experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement	S2	0 points No or limited experience utilizing federal funds	1-4 points Some experience utilizing federal funds, satisfactory drawdown experience	5 points Significant experience utilizing federal funds, satisfactory	4

	of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants				drawdown experience	
B3	Housing First					
	Housing First project; housing project is using a Housing First approach by providing low barriers that do not have service participation requirements or preconditions to entry and prioritize rapid placement and stabilization in permanent housing. Demonstrate that at least 75% of the project application commit to operating as Housing First. Any applicant that indicates it will use a Housing First approach will be required to operate as a Housing First project	S4, S5	0 points Project is not using a Housing First Approach		10 points Project is using a Housing First Approach as demonstrated by their policies and procedures or has a plan to incorporate into a new project	10

Subtotal:	39
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COMMENTS:

C Performance for Coordinated Entry and Supportive Services Only Projects

*Application
Question*

Points Available: 75

C1	Reducing Barriers to Housing		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Low barrier project; project allowed entry to program participants that include low or no income, current or past substance use, criminal records – with the exceptions of restrictions imposed by federal, state or local law or ordinance (e.g., restrictions on serving people who are listed on sex offender registries), and history of domestic violence. Any project that indicates it is low barrier will be required to operate as a low barrier project	S4, S5	0-1 points Meets minimum criteria but concerns remain		5 points Adequately meets criteria	
	Rate (or projected rate) of housing placement (exits to Permanent Housing)	S22	0-7 points 0-29%	8-14 points 30-59%	15-25 points 60% or better	
C2	Outreach and Engagement					
	Covers entire geographic area and has outreach plan to bring homeless participants directly from the street or other locations not meant for human habitation	3B	0-7 points Does not cover entire area (0 points) or does not have adequate plan to engage unsheltered persons	8-14 points Covers entire area and provides adequate description of how engagement of unsheltered persons will occur; plan for engagement is likely to be at least partially successful	15-20 points Covers entire area and provides detailed description of how engagement of unsheltered persons will occur; plan for engagement is likely to be successful	

	Affirmatively markets services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market services to all people experiencing homelessness	4-7 points Markets services to most people experiencing homelessness in the area	8-10 points Affirmatively markets services to all people experiencing homelessness	
	Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
	Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
C3	Coordinated Entry					
	Alignment with County's Coordinated Entry System	S8	0-1 points Project does not align with County's Coordinated Entry system	2-4 points Project somewhat aligns with County's Coordinated Entry system	5 points Project aligns well with County's Coordinated Entry system	
						Subtotal:

COMMENTS:

D Performance for PH Projects – Actual (Renewals)

		<i>Application Question</i>	Points Available: 75			
D1	Exits to Permanent Housing/ Retention		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The percentage of households who remained in a permanent housing program as of the end of the operating year or exited to permanent housing	<i>APR</i>	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	8
D2	Employment and Income Growth					
	Change in earned income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	1
	Change in non-employment cash income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in total income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in earned income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	2
	Change in non-employment cash income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in total income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	<i>S28</i>	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing	8-10 points Affirmatively markets housing to all people	9

			homelessness in the area	experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	5
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	5
				Subtotal:	50

COMMENTS:

E Performance for PH Projects – Estimated (New and Bonus Applications)

		<i>Application Question</i>	Points Available: 75			
			<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
E1	Exits to Permanent Housing/ Retention					
	The projected number of households to exit to permanent housing	S22	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	
E2	Employment and Income Growth					
	Estimated change in earned income for adult system leavers	S9	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
	Estimated change in non-employment cash income for adult system leavers	S10	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	

Estimated change in total income for adult system leavers	S11	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing homelessness in the area	8-10 points Affirmatively markets housing to all people experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
					Subtotal:

COMMENTS:

F Design of Housing and Supportive Services

Application
Question

Points Available: 65

F1	Needs of Clients to Be Served		Weak	Adequate	Exceptional	SCORE
	Extent to which the applicant demonstrates understanding of the needs of the clients to be served	S6	0-3 points Does not understand the needs of clients to be served	4-7 points Adequately understands the needs of clients to be served	8-10 points Fully explains the needs of clients to be served	10
	Extent to which the applicant demonstrates that the type and scale of all the supportive services that will be offered to program participants to ensure successful retention in or help to obtain permanent housing, regardless of funding source, meets the needs of clients to be served	S7	0-3 points Type and scale are inadequate	4-7 points Type and scale are mostly adequate	8-10 points Type and scale fully meet the needs	10
	Extent to which the applicant demonstrates how clients will be assisted in obtaining mainstream benefits	4A	0-3 points Does not adequately explain how clients will be assisted in obtaining mainstream benefits	4-7 points Adequately explains how clients will be assisted in obtaining mainstream benefits, but barriers may remain	8-10 points Adequately explains how clients will be assisted in obtaining mainstream benefits and addresses key barriers to obtaining benefits	9
F2	Plan to Assist Clients					
	Applicant described the plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs	S7	0-3 points The plan as described is not likely to be successful	4-7 points The plan may be successful but does not fully address key barriers	8-10 points The plan fully addresses how barriers will be addressed and is	10

		because it fails to address most barriers		likely to be successful	
F3	Leveraging Housing Resources				
	<i>S12</i>	0 points Application does not include a letter of commitment or the letter or commitment does not meet the criteria for points		10 points Project successfully leverages other housing resources provided to at least 50% of the units (for PSH projects) or 50% of the participants (for RRH projects). Must provide letter of commitment	
	<i>S13, S14, S15</i>	0 points Applicant does not have a current recruitment strategy	1-4 points Applicant has a recruitment strategy	5 points Applicant has a strong recruitment strategy and will use data to update their strategy	5
F4	Leveraging Health Resources				
	<i>S16</i>	0 points Application does not include a letter of		10 points Letter of commitment	

<p>(Sources of health care resources include: Direct contributions from a public or private health insurance provider to the project (e.g., Medicaid), and Provision of health care services, including mental health services, by a private or public organization (including FQHCs and state or local health departments) tailored to the program participants of the project, direct partnerships with organizations that provide healthcare services, including mental health services to individuals and families (including FQHCs and state and local public health departments) experiencing homelessness who have HIV/AIDS). Eligibility for the project must comply with HUD program and fair housing requirements. Eligibility criteria cannot be restricted by the eligibility requirements of the health care service provider)</p>		<p>commitment or the letter or commitment does not meet the criteria for points</p>		<p>includes: value of the commitment, and dates the healthcare resources will be provided. In the case of a substance abuse treatment or recovery provider, it will provide access to treatment or recovery services for all program participants who qualify and choose those services; or the value of assistance being provided is at least an amount that is equivalent to 50 percent of the funding being requested for the project, which will be covered by the healthcare organization. In-kind resources must be valued at the local rates consistent with the amount paid for services not supported by grant funds.</p>	
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Subtotal:	44
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COMMENTS:

G Severity of Needs Served

Application Question

Points Available: 15

G1	Severity of Needs Served		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	% of participants to be served will be chronically homeless	<i>S17</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
	% of participants to be served will have no or low income	<i>S18</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
	% of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse	<i>S19</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	1
Subtotal:						11

COMMENTS:

H Timeliness

		<i>Application Question</i>	Points Available: 10			
H1	Timeliness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Applicant has a plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Applicant provided a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award	<i>S20, 3B</i>	0-3 points It's unclear whether the project can sufficiently meet project milestones	4-7 points Project might encounter some delays	8-10 points Applicant identified realistic milestones on timeline for the activity	10
					Subtotal:	10

COMMENTS:

I Financial

		<i>Application Question</i>	Points Available: 20			
I1	Organization's Most Recent Audit		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	1) Found no exceptions to standard practices, 2) Identified agency as 'low risk', 3) Indicates no findings	<i>S3</i>	0 points Failed to meet two or more criteria	1-4 points Failed to meet one of the three criteria	5 points Met all three criteria	5
I2	Documented Match					
	Documented match amount meets HUD requirements	<i>6D</i>	0 points No		5 points Yes	5
I3	Project Budget					
	Budgeted costs are reasonable, allocable, and allowable	<i>6E</i>	0-3 points	4-7 points	8-10 points	10

		Budget is lacking key pieces to support success of program	Provides budget and demonstrates ability to expend funds within grant term; information provided suggests budget is realistic and is mostly adequate to sustain program through grant term	Provides thorough budget and budget narrative sufficient to demonstrate sustainable financial support for proposed activity beyond grant term; budget and program design suggest program has all necessary components	
					Subtotal: 20

COMMENTS:

J Project Effectiveness

Application Question

Points Available: 20

J1	Cost Effectiveness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Project cost per person does not exceed average local costs for such services by more than 7%	6E	0-6 points Costs are reasonable or cost per person is very high compared to projects of serving similar populations with similar models	7-14 points Costs are reasonable and per person cost is relatively within range of other projects serving similar populations with similar models	15-20 points Costs are reasonable and per person costs are lower than other successful programs using similar models and serving a similar population	20
						Subtotal: 20

COMMENTS:

K Equity Factors

Application Question

Points Available: 30

K1 Equity Factors		<i>Inadequate</i>	<i>Adequate</i>	SCORE
Project applicant has under-represented individuals (BIPOC, LGBTQ+, etc.) in managerial and leadership positions	S23	0 points No	5 points Yes	0
Project applicant's Board of Directors includes representatives from more than one person with lived experience	S24	0 points No	5 points Yes	5
Project identifies barriers to participation (e.g. lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S25	0 points No	10 points Yes	10
Applicant has taken or will take steps to eliminate barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S26	0 points No	10 points Yes	10
Subtotal:				25

COMMENTS:

L Alignment with the San Luis Obispo Countywide Plan to address homelessness

Application Question

Points Available: 10

L1	Alignment with the San Luis Obispo Countywide Plan to address homelessness	<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The project will align with a Line of Effort to support the San Luis Obispo Countywide Plan to address homelessness (2022- 2027)	0-3 points Project does not align or poorly aligns with a Line of Effort	4-7 points Project somewhat aligns with a Line of Effort	8-10 points Project aligns well with a Line Effort	10
				Subtotal:	10

COMMENTS:

M Involve individuals with lived experience

Application Question

Points Available: 20

M1	Involve individuals with lived experience	<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has relational process for receiving and incorporating feedback from people with lived experience	0 points No	10 points Yes	10

Applicant provided examples of professional development and employment opportunities provided to individuals with lived experience	S31	0 points No	10 points Yes	10
Subtotal:				20

COMMENTS:

N The project addresses the needs of LGBTQ+ individuals

*Application
Question*

Points Available: 10

N1	The project addresses the needs of LGBTQ+ individuals		<i>Inadequate</i>	<i>Adequate</i>	SCORE
	The agency has anti-discrimination policies in place	S33	0 points No	5 points Yes	5
	The agency has a plan to ensure that LGBTQ+ individuals and families receive supportive services, shelter and housing, free from discrimination	S34	0 points No	5 points Yes	5
Subtotal:					10

COMMENTS:

Subtotals:		CE/SSO	PH New	PH Renewal	TOTAL AVAILABLE
B	Applicant Experience	39			40
C	Performance for CE and SSO Projects				
D	Performance for PH Projects – Actual (Renewals)			50	75
E	Performance for PH Projects – Estimated (New and Bonus Applications)				
F	Design of Housing and Supportive Services	44			65
G	Severity of Needs Served	11			15
H	Timeliness	10			10
I	Financial	20			20
J	Project Effectiveness	20			20
K	Equity Factors	25			30
L	Alignment with the San Luis Obispo Countywide Plan to address homelessness	10			10
M	Involve individuals with lived experience	20			20
N	The project addresses the needs of LGBTQ+ individuals	10			10
TOTAL SCORE:		259			315

**FY2023 CoC Application Rating Criteria – New and Renewal PSH, RRH, CES and SSO Projects (non-DV)
San Luis Obispo County**

Project Name: Central Coast PH + Bordeaux **Rater:** ██████████ **Score:** 243
Agency Name: Transitions Mental Health **Date:** 8/21/2023 **HSOC Subcommittee Ranking:** _____

Type of Project (PSH): PSH **Renewal or Expansion:** Renewal
Time Period of Last APR: 12/1/21-11/30/22 **Number of Clients Served in Last APR:** 52 **Cost per Client:** \$9,333

A Project Eligibility Threshold

A1 HUD Threshold Requirements See Threshold Requirements in Section V.C.3 of the NOFO: https://www.hud.gov/sites/dfiles/SPM/documents/Continuum_of_Care_Competition_and_Noncompetitive_YHDP.pdf	YES	NO
Active SAM registration	<input checked="" type="radio"/>	<input type="radio"/>
Applicant has Valid UEI number in application.	<input checked="" type="radio"/>	<input type="radio"/>
CoC Program Eligibility	<input checked="" type="radio"/>	<input type="radio"/>
Financial and Management Capacity	<input checked="" type="radio"/>	<input type="radio"/>
Certifications	<input checked="" type="radio"/>	<input type="radio"/>
Population Served	<input checked="" type="radio"/>	<input type="radio"/>
HMIS Participation - Project applicants agree to participate in a local HMIS system. Victim service providers use a comparable database that captures the required HMIS data in addition to meeting the needs of the local HMIS.	<input checked="" type="radio"/>	<input type="radio"/>
Applicant has no Outstanding Delinquent Federal Debts	<input checked="" type="radio"/>	<input type="radio"/>
Applicant has no Debarments and/or Suspensions	<input checked="" type="radio"/>	<input type="radio"/>
Sufficiency of Financial Management System	<input checked="" type="radio"/>	<input type="radio"/>
Recipient or applicant confirms all statements in application are truthful.	<input checked="" type="radio"/>	<input type="radio"/>
Mandatory Disclosure Requirement	<input checked="" type="radio"/>	<input type="radio"/>
Prohibition Against Lobbying Activities	<input checked="" type="radio"/>	<input type="radio"/>
Equal Participation of Faith-Based Organizations in HUD Programs and Activities	<input checked="" type="radio"/>	<input type="radio"/>
Resolution of Civil Rights Matters	<input checked="" type="radio"/>	<input type="radio"/>

A2	CoC Threshold Requirements	YES	NO
	Project applicant participates in Coordinated Entry.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant implements Housing First and/or Lower Barrier approach.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant can demonstrate documented/secure minimum match funding.	<input checked="" type="radio"/>	<input type="radio"/>
	Project has reasonable costs per permanent housing exit, as defined locally.	<input checked="" type="radio"/>	<input type="radio"/>
	Project is financially feasible.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant actively participates in the CoC.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's data quality is at or above 90%.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's bed/unit utilization rate at or above 90%.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's most recent organizational audit/financial review is acceptable.	<input checked="" type="radio"/>	<input type="radio"/>
		Applicant passes threshold review:	<input checked="" type="radio"/>

COMMENTS:

B Applicant Experience

Application Question

Points Available: 40

B1	Applicant Experience	Application Question	Weak	Adequate	Exceptional	SCORE
	Experience of the applicant and sub-recipients (if any) in working with the proposed population and in providing housing or services similar to that proposed in the application	S1	0 points No prior experience providing proposed activity	1-14 points Some prior experience with providing proposed activity	15-25 points Years of organizational experience delivering proposed activity	25
B2	Grant Management					
	Applicant Experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement	S2	0 points No or limited experience utilizing federal funds	1-4 points Some experience utilizing federal funds, satisfactory drawdown experience	5 points Significant experience utilizing federal funds, satisfactory	5

	of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants				drawdown experience	
B3	Housing First					
	Housing First project; housing project is using a Housing First approach by providing low barriers that do not have service participation requirements or preconditions to entry and prioritize rapid placement and stabilization in permanent housing. Demonstrate that at least 75% of the project application commit to operating as Housing First. Any applicant that indicates it will use a Housing First approach will be required to operate as a Housing First project	S4, S5	0 points Project is not using a Housing First Approach		10 points Project is using a Housing First Approach as demonstrated by their policies and procedures or has a plan to incorporate into a new project	10
					Subtotal:	40

COMMENTS:

C Performance for Coordinated Entry and Supportive Services Only Projects

*Application
Question*

Points Available: 75

C1	Reducing Barriers to Housing		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Low barrier project; project allowed entry to program participants that include low or no income, current or past substance use, criminal records – with the exceptions of restrictions imposed by federal, state or local law or ordinance (e.g., restrictions on serving people who are listed on sex offender registries), and history of domestic violence. Any project that indicates it is low barrier will be required to operate as a low barrier project	S4, S5	0-1 points Meets minimum criteria but concerns remain		5 points Adequately meets criteria	
	Rate (or projected rate) of housing placement (exits to Permanent Housing)	S22	0-7 points 0-29%	8-14 points 30-59%	15-25 points 60% or better	
C2	Outreach and Engagement					
	Covers entire geographic area and has outreach plan to bring homeless participants directly from the street or other locations not meant for human habitation	3B	0-7 points Does not cover entire area (0 points) or does not have adequate plan to engage unsheltered persons	8-14 points Covers entire area and provides adequate description of how engagement of unsheltered persons will occur; plan for engagement is likely to be at least partially successful	15-20 points Covers entire area and provides detailed description of how engagement of unsheltered persons will occur; plan for engagement is likely to be successful	

	Affirmatively markets services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market services to all people experiencing homelessness	4-7 points Markets services to most people experiencing homelessness in the area	8-10 points Affirmatively markets services to all people experiencing homelessness	
	Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
	Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
C3	Coordinated Entry					
	Alignment with County's Coordinated Entry System	S8	0-1 points Project does not align with County's Coordinated Entry system	2-4 points Project somewhat aligns with County's Coordinated Entry system	5 points Project aligns well with County's Coordinated Entry system	
						Subtotal:

COMMENTS:

D Performance for PH Projects – Actual (Renewals)

		<i>Application Question</i>	Points Available: 75			
D1	Exits to Permanent Housing/ Retention		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The percentage of households who remained in a permanent housing program as of the end of the operating year or exited to permanent housing	<i>APR</i>	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	8
D2	Employment and Income Growth					
	Change in earned income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	1
	Change in non-employment cash income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in total income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in earned income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	2
	Change in non-employment cash income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in total income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	<i>S28</i>	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing	8-10 points Affirmatively markets housing to all people	8

			homelessness in the area	experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	5
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	4
				Subtotal:	48

COMMENTS:

E Performance for PH Projects – Estimated (New and Bonus Applications)

		<i>Application Question</i>	Points Available: 75			
E1	Exits to Permanent Housing/ Retention		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The projected number of households to exit to permanent housing	S22	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	
E2	Employment and Income Growth					
	Estimated change in earned income for adult system leavers	S9	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
	Estimated change in non-employment cash income for adult system leavers	S10	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	

Estimated change in total income for adult system leavers	S11	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing homelessness in the area	8-10 points Affirmatively markets housing to all people experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
					Subtotal:

COMMENTS:

F Design of Housing and Supportive Services

Application
Question

Points Available: 65

F1	Needs of Clients to Be Served		Weak	Adequate	Exceptional	SCORE
	Extent to which the applicant demonstrates understanding of the needs of the clients to be served	S6	0-3 points Does not understand the needs of clients to be served	4-7 points Adequately understands the needs of clients to be served	8-10 points Fully explains the needs of clients to be served	9
	Extent to which the applicant demonstrates that the type and scale of all the supportive services that will be offered to program participants to ensure successful retention in or help to obtain permanent housing, regardless of funding source, meets the needs of clients to be served	S7	0-3 points Type and scale are inadequate	4-7 points Type and scale are mostly adequate	8-10 points Type and scale fully meet the needs	8
	Extent to which the applicant demonstrates how clients will be assisted in obtaining mainstream benefits	4A	0-3 points Does not adequately explain how clients will be assisted in obtaining mainstream benefits	4-7 points Adequately explains how clients will be assisted in obtaining mainstream benefits, but barriers may remain	8-10 points Adequately explains how clients will be assisted in obtaining mainstream benefits and addresses key barriers to obtaining benefits	10
F2	Plan to Assist Clients					
	Applicant described the plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs	S7	0-3 points The plan as described is not likely to be successful	4-7 points The plan may be successful but does not fully address key barriers	8-10 points The plan fully addresses how barriers will be addressed and is	7

		because it fails to address most barriers		likely to be successful	
F3	Leveraging Housing Resources				
	<i>S12</i>	0 points Application does not include a letter of commitment or the letter or commitment does not meet the criteria for points		10 points Project successfully leverages other housing resources provided to at least 50% of the units (for PSH projects) or 50% of the participants (for RRH projects). Must provide letter of commitment	10
	<i>S13, S14, S15</i>	0 points Applicant does not have a current recruitment strategy	1-4 points Applicant has a recruitment strategy	5 points Applicant has a strong recruitment strategy and will use data to update their strategy	5
F4	Leveraging Health Resources				
	<i>S16</i>	0 points Application does not include a letter of		10 points Letter of commitment	0

<p>(Sources of health care resources include: Direct contributions from a public or private health insurance provider to the project (e.g., Medicaid), and Provision of health care services, including mental health services, by a private or public organization (including FQHCs and state or local health departments) tailored to the program participants of the project, direct partnerships with organizations that provide healthcare services, including mental health services to individuals and families (including FQHCs and state and local public health departments) experiencing homelessness who have HIV/AIDS). Eligibility for the project must comply with HUD program and fair housing requirements. Eligibility criteria cannot be restricted by the eligibility requirements of the health care service provider)</p>		<p>commitment or the letter or commitment does not meet the criteria for points</p>		<p>includes: value of the commitment, and dates the healthcare resources will be provided. In the case of a substance abuse treatment or recovery provider, it will provide access to treatment or recovery services for all program participants who qualify and choose those services; or the value of assistance being provided is at least an amount that is equivalent to 50 percent of the funding being requested for the project, which will be covered by the healthcare organization. In-kind resources must be valued at the local rates consistent with the amount paid for services not supported by grant funds.</p>	
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Subtotal:	49
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COMMENTS:

G Severity of Needs Served

Application Question

Points Available: 15

G1	Severity of Needs Served		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	% of participants to be served will be chronically homeless	<i>S17</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
	% of participants to be served will have no or low income	<i>S18</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
	% of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse	<i>S19</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	1
Subtotal:						11

COMMENTS:

H Timeliness

		<i>Application Question</i>	Points Available: 10			
H1	Timeliness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Applicant has a plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Applicant provided a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award	<i>S20, 3B</i>	0-3 points It's unclear whether the project can sufficiently meet project milestones	4-7 points Project might encounter some delays	8-10 points Applicant identified realistic milestones on timeline for the activity	10
					Subtotal:	10

COMMENTS:

I Financial

		<i>Application Question</i>	Points Available: 20			
I1	Organization's Most Recent Audit		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	1) Found no exceptions to standard practices, 2) Identified agency as 'low risk', 3) Indicates no findings	<i>S3</i>	0 points Failed to meet two or more criteria	1-4 points Failed to meet one of the three criteria	5 points Met all three criteria	5
I2	Documented Match					
	Documented match amount meets HUD requirements	<i>6D</i>	0 points No		5 points Yes	5
I3	Project Budget					
	Budgeted costs are reasonable, allocable, and allowable	<i>6E</i>	0-3 points	4-7 points	8-10 points	10

		Budget is lacking key pieces to support success of program	Provides budget and demonstrates ability to expend funds within grant term; information provided suggests budget is realistic and is mostly adequate to sustain program through grant term	Provides thorough budget and budget narrative sufficient to demonstrate sustainable financial support for proposed activity beyond grant term; budget and program design suggest program has all necessary components	
					Subtotal: 20

COMMENTS:

J Project Effectiveness

Application Question

Points Available: 20

J1	Cost Effectiveness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Project cost per person does not exceed average local costs for such services by more than 7%	<i>6E</i>	0-6 points Costs are reasonable or cost per person is very high compared to projects of serving similar populations with similar models	7-14 points Costs are reasonable and per person cost is relatively within range of other projects serving similar populations with similar models	15-20 points Costs are reasonable and per person costs are lower than other successful programs using similar models and serving a similar population	
						Subtotal: 0

COMMENTS:

How is this determined?

K Equity Factors

*Application
Question*

Points Available: 30

K1	Equity Factors		<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has under-represented individuals (BIPOC, LGBTQ+, etc.) in managerial and leadership positions	S23	0 points No	5 points Yes	0
	Project applicant's Board of Directors includes representatives from more than one person with lived experience	S24	0 points No	5 points Yes	5
	Project identifies barriers to participation (e.g. lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S25	0 points No	10 points Yes	10
	Applicant has taken or will take steps to eliminate barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S26	0 points No	10 points Yes	10
Subtotal:					25

COMMENTS:

L Alignment with the San Luis Obispo Countywide Plan to address homelessness

Application Question

Points Available: 10

L1	Alignment with the San Luis Obispo Countywide Plan to address homelessness	<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The project will align with a Line of Effort to support the San Luis Obispo Countywide Plan to address homelessness (2022- 2027)	0-3 points Project does not align or poorly aligns with a Line of Effort	4-7 points Project somewhat aligns with a Line of Effort	8-10 points Project aligns well with a Line Effort	10
				Subtotal:	10

COMMENTS:

M Involve individuals with lived experience

Application Question

Points Available: 20

M1	Involve individuals with lived experience	<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has relational process for receiving and incorporating feedback from people with lived experience	0 points No	10 points Yes	10

Applicant provided examples of professional development and employment opportunities provided to individuals with lived experience	S31	0 points No	10 points Yes	10
Subtotal:				20

COMMENTS:

N The project addresses the needs of LGBTQ+ individuals

*Application
Question*

Points Available: 10

N1	The project addresses the needs of LGBTQ+ individuals		<i>Inadequate</i>	<i>Adequate</i>	SCORE
	The agency has anti-discrimination policies in place	S33	0 points No	5 points Yes	5
	The agency has a plan to ensure that LGBTQ+ individuals and families receive supportive services, shelter and housing, free from discrimination	S34	0 points No	5 points Yes	5
Subtotal:					10

COMMENTS:

Subtotals:		CE/SSO	PH New	PH Renewal	TOTAL AVAILABLE
B	Applicant Experience	40			40
C	Performance for CE and SSO Projects				
D	Performance for PH Projects – Actual (Renewals)			48	75
E	Performance for PH Projects – Estimated (New and Bonus Applications)				
F	Design of Housing and Supportive Services	49			65
G	Severity of Needs Served	11			15
H	Timeliness	10			10
I	Financial	20			20
J	Project Effectiveness	0			20
K	Equity Factors	25			30
L	Alignment with the San Luis Obispo Countywide Plan to address homelessness	10			10
M	Involve individuals with lived experience	20			20
N	The project addresses the needs of LGBTQ+ individuals	10			10
TOTAL SCORE:		243			315

**FY2023 CoC Application Rating Criteria – New and Renewal PSH, RRH, CES and SSO Projects (non-DV)
San Luis Obispo County**

Project Name: Central Coast PH + Bordeaux **Rater:** ██████████ **Score:** 210
Agency Name: Transitions Mental Health **Date:** 8/21/2023 **HSOC Subcommittee Ranking:** _____

Type of Project (PSH): PSH **Renewal or Expansion:** Renewal
Time Period of Last APR: 12/1/21-11/30/22 **Number of Clients Served in Last APR:** 52 **Cost per Client:** \$9,333

A Project Eligibility Threshold

A1 HUD Threshold Requirements See Threshold Requirements in Section V.C.3 of the NOFO: https://www.hud.gov/sites/dfiles/SPM/documents/Continuum_of_Care_Competition_and_Noncompetitive_YHDP.pdf	YES	NO
Active SAM registration	<input checked="" type="radio"/>	<input type="radio"/>
Applicant has Valid UEI number in application.	<input checked="" type="radio"/>	<input type="radio"/>
CoC Program Eligibility	<input checked="" type="radio"/>	<input type="radio"/>
Financial and Management Capacity	<input checked="" type="radio"/>	<input type="radio"/>
Certifications	<input checked="" type="radio"/>	<input type="radio"/>
Population Served	<input checked="" type="radio"/>	<input type="radio"/>
HMIS Participation - Project applicants agree to participate in a local HMIS system. Victim service providers use a comparable database that captures the required HMIS data in addition to meeting the needs of the local HMIS.	<input checked="" type="radio"/>	<input type="radio"/>
Applicant has no Outstanding Delinquent Federal Debts	<input checked="" type="radio"/>	<input type="radio"/>
Applicant has no Debarments and/or Suspensions	<input checked="" type="radio"/>	<input type="radio"/>
Sufficiency of Financial Management System	<input checked="" type="radio"/>	<input type="radio"/>
Recipient or applicant confirms all statements in application are truthful.	<input checked="" type="radio"/>	<input type="radio"/>
Mandatory Disclosure Requirement	<input checked="" type="radio"/>	<input type="radio"/>
Prohibition Against Lobbying Activities	<input checked="" type="radio"/>	<input type="radio"/>
Equal Participation of Faith-Based Organizations in HUD Programs and Activities	<input checked="" type="radio"/>	<input type="radio"/>
Resolution of Civil Rights Matters	<input checked="" type="radio"/>	<input type="radio"/>

A2	CoC Threshold Requirements	YES	NO
	Project applicant participates in Coordinated Entry.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant implements Housing First and/or Lower Barrier approach.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant can demonstrate documented/secure minimum match funding.	<input checked="" type="radio"/>	<input type="radio"/>
	Project has reasonable costs per permanent housing exit, as defined locally.	<input checked="" type="radio"/>	<input type="radio"/>
	Project is financially feasible.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant actively participates in the CoC.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's data quality is at or above 90%.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's bed/unit utilization rate at or above 90%.	<input checked="" type="radio"/>	<input type="radio"/>
	Project applicant's most recent organizational audit/financial review is acceptable.	<input checked="" type="radio"/>	<input type="radio"/>
		Applicant passes threshold review:	<input checked="" type="radio"/>

COMMENTS:

B Applicant Experience

Application Question

Points Available: 40

B1	Applicant Experience	Application Question	Weak	Adequate	Exceptional	SCORE
	Experience of the applicant and sub-recipients (if any) in working with the proposed population and in providing housing or services similar to that proposed in the application	S1	0 points No prior experience providing proposed activity	1-14 points Some prior experience with providing proposed activity	15-25 points Years of organizational experience delivering proposed activity	25
B2	Grant Management					
	Applicant Experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement	S2	0 points No or limited experience utilizing federal funds	1-4 points Some experience utilizing federal funds, satisfactory drawdown experience	5 points Significant experience utilizing federal funds, satisfactory	5

	of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants				drawdown experience	
B3	Housing First					
	Housing First project; housing project is using a Housing First approach by providing low barriers that do not have service participation requirements or preconditions to entry and prioritize rapid placement and stabilization in permanent housing. Demonstrate that at least 75% of the project application commit to operating as Housing First. Any applicant that indicates it will use a Housing First approach will be required to operate as a Housing First project	S4, S5	0 points Project is not using a Housing First Approach		10 points Project is using a Housing First Approach as demonstrated by their policies and procedures or has a plan to incorporate into a new project	10
Subtotal:						40

COMMENTS:

C Performance for Coordinated Entry and Supportive Services Only Projects

*Application
Question*

Points Available: 75

C1	Reducing Barriers to Housing		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Low barrier project; project allowed entry to program participants that include low or no income, current or past substance use, criminal records – with the exceptions of restrictions imposed by federal, state or local law or ordinance (e.g., restrictions on serving people who are listed on sex offender registries), and history of domestic violence. Any project that indicates it is low barrier will be required to operate as a low barrier project	S4, S5	0-1 points Meets minimum criteria but concerns remain		5 points Adequately meets criteria	
	Rate (or projected rate) of housing placement (exits to Permanent Housing)	S22	0-7 points 0-29%	8-14 points 30-59%	15-25 points 60% or better	
C2	Outreach and Engagement					
	Covers entire geographic area and has outreach plan to bring homeless participants directly from the street or other locations not meant for human habitation	3B	0-7 points Does not cover entire area (0 points) or does not have adequate plan to engage unsheltered persons	8-14 points Covers entire area and provides adequate description of how engagement of unsheltered persons will occur; plan for engagement is likely to be at least partially successful	15-20 points Covers entire area and provides detailed description of how engagement of unsheltered persons will occur; plan for engagement is likely to be successful	

	Affirmatively markets services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market services to all people experiencing homelessness	4-7 points Markets services to most people experiencing homelessness in the area	8-10 points Affirmatively markets services to all people experiencing homelessness	
	Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
	Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
C3	Coordinated Entry					
	Alignment with County's Coordinated Entry System	S8	0-1 points Project does not align with County's Coordinated Entry system	2-4 points Project somewhat aligns with County's Coordinated Entry system	5 points Project aligns well with County's Coordinated Entry system	
						Subtotal:

COMMENTS:

D Performance for PH Projects – Actual (Renewals)

		<i>Application Question</i>	Points Available: 75			
D1	Exits to Permanent Housing/ Retention		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The percentage of households who remained in a permanent housing program as of the end of the operating year or exited to permanent housing	<i>APR</i>	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	0
D2	Employment and Income Growth					
	Change in earned income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	
	Change in non-employment cash income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in total income for adult system stayers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	5
	Change in earned income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	4
	Change in non-employment cash income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	4
	Change in total income for adult system leavers	<i>APR</i>	1-2 points 0 to 14%	3-4 points 15% to 24%	5 points 25% or greater	4
	Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	<i>S28</i>	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing	8-10 points Affirmatively markets housing to all people	10

			homelessness in the area	experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	5
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	5
				Subtotal:	42

COMMENTS:

E Performance for PH Projects – Estimated (New and Bonus Applications)

		<i>Application Question</i>	Points Available: 75			
E1	Exits to Permanent Housing/ Retention		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The projected number of households to exit to permanent housing	S22	0-9 points 74% or less	10-24 points 75% to 89%	25 points 90% or greater	
E2	Employment and Income Growth					
	Estimated change in earned income for adult system leavers	S9	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
	Estimated change in non-employment cash income for adult system leavers	S10	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	

Estimated change in total income for adult system leavers	S11	1-3 points 0 to 14%	4-7 points 15% to 24%	8-10 points 25% or greater	
Affirmatively markets housing and services within the geographic area to ensure all persons experiencing homelessness are reached	S28	0-3 points Does not market housing to all people experiencing homelessness	4-7 points Markets housing to most people experiencing homelessness in the area	8-10 points Affirmatively markets housing to all people experiencing homelessness	
Informs program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws	S29	0-1 points Does not inform program participants of their rights and remedies available	2-3 points Some plan to inform program participants of their rights and remedies available	4-5 points Clear plan to inform program participants of their rights and remedies available	
Reports conditions or actions that impede fair housing choice for program participants	S30	0-1 points No indication of plan to report conditions or actions impeding fair housing choice	2-3 points Some indication of plan to report conditions or actions impeding fair housing choice	4-5 points Clear plan to report conditions or actions impeding fair housing choice	
					Subtotal:

COMMENTS:

F Design of Housing and Supportive Services

Application
Question

Points Available: 65

F1	Needs of Clients to Be Served		Weak	Adequate	Exceptional	SCORE
	Extent to which the applicant demonstrates understanding of the needs of the clients to be served	S6	0-3 points Does not understand the needs of clients to be served	4-7 points Adequately understands the needs of clients to be served	8-10 points Fully explains the needs of clients to be served	0
	Extent to which the applicant demonstrates that the type and scale of all the supportive services that will be offered to program participants to ensure successful retention in or help to obtain permanent housing, regardless of funding source, meets the needs of clients to be served	S7	0-3 points Type and scale are inadequate	4-7 points Type and scale are mostly adequate	8-10 points Type and scale fully meet the needs	9
	Extent to which the applicant demonstrates how clients will be assisted in obtaining mainstream benefits	4A	0-3 points Does not adequately explain how clients will be assisted in obtaining mainstream benefits	4-7 points Adequately explains how clients will be assisted in obtaining mainstream benefits, but barriers may remain	8-10 points Adequately explains how clients will be assisted in obtaining mainstream benefits and addresses key barriers to obtaining benefits	8
F2	Plan to Assist Clients					
	Applicant described the plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs	S7	0-3 points The plan as described is not likely to be successful	4-7 points The plan may be successful but does not fully address key barriers	8-10 points The plan fully addresses how barriers will be addressed and is	10

		because it fails to address most barriers		likely to be successful	
F3	Leveraging Housing Resources				
	S12	0 points Application does not include a letter of commitment or the letter or commitment does not meet the criteria for points		10 points Project successfully leverages other housing resources provided to at least 50% of the units (for PSH projects) or 50% of the participants (for RRH projects). Must provide letter of commitment	0
	S13, S14, S15	0 points Applicant does not have a current recruitment strategy	1-4 points Applicant has a recruitment strategy	5 points Applicant has a strong recruitment strategy and will use data to update their strategy	5
F4	Leveraging Health Resources				
	S16	0 points Application does not include a letter of		10 points Letter of commitment	0

<p>(Sources of health care resources include: Direct contributions from a public or private health insurance provider to the project (e.g., Medicaid), and Provision of health care services, including mental health services, by a private or public organization (including FQHCs and state or local health departments) tailored to the program participants of the project, direct partnerships with organizations that provide healthcare services, including mental health services to individuals and families (including FQHCs and state and local public health departments) experiencing homelessness who have HIV/AIDS). Eligibility for the project must comply with HUD program and fair housing requirements. Eligibility criteria cannot be restricted by the eligibility requirements of the health care service provider)</p>		<p>commitment or the letter or commitment does not meet the criteria for points</p>		<p>includes: value of the commitment, and dates the healthcare resources will be provided. In the case of a substance abuse treatment or recovery provider, it will provide access to treatment or recovery services for all program participants who qualify and choose those services; or the value of assistance being provided is at least an amount that is equivalent to 50 percent of the funding being requested for the project, which will be covered by the healthcare organization. In-kind resources must be valued at the local rates consistent with the amount paid for services not supported by grant funds.</p>	
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Subtotal:	32
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COMMENTS:

G Severity of Needs Served

Application Question

Points Available: 15

G1	Severity of Needs Served		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	% of participants to be served will be chronically homeless	<i>S17</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
	% of participants to be served will have no or low income	<i>S18</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
	% of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse	<i>S19</i>	0-1 points Less than 50%	2-4 points 51% - 74%	5 points 75% or higher	5
Subtotal:						15

COMMENTS:

H Timeliness

		<i>Application Question</i>	Points Available: 10			
H1	Timeliness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Applicant has a plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Applicant provided a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award	<i>S20, 3B</i>	0-3 points It's unclear whether the project can sufficiently meet project milestones	4-7 points Project might encounter some delays	8-10 points Applicant identified realistic milestones on timeline for the activity	10
					Subtotal:	10

COMMENTS:

I Financial

		<i>Application Question</i>	Points Available: 20			
I1	Organization's Most Recent Audit		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	1) Found no exceptions to standard practices, 2) Identified agency as 'low risk', 3) Indicates no findings	<i>S3</i>	0 points Failed to meet two or more criteria	1-4 points Failed to meet one of the three criteria	5 points Met all three criteria	5
I2	Documented Match					
	Documented match amount meets HUD requirements	<i>6D</i>	0 points No		5 points Yes	0
I3	Project Budget					
	Budgeted costs are reasonable, allocable, and allowable	<i>6E</i>	0-3 points	4-7 points	8-10 points	10

		Budget is lacking key pieces to support success of program	Provides budget and demonstrates ability to expend funds within grant term; information provided suggests budget is realistic and is mostly adequate to sustain program through grant term	Provides thorough budget and budget narrative sufficient to demonstrate sustainable financial support for proposed activity beyond grant term; budget and program design suggest program has all necessary components	
				Subtotal:	15

COMMENTS:

J Project Effectiveness

Application Question

Points Available: 20

J1	Cost Effectiveness		<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	Project cost per person does not exceed average local costs for such services by more than 7%	6E	0-6 points Costs are reasonable or cost per person is very high compared to projects of serving similar populations with similar models	7-14 points Costs are reasonable and per person cost is relatively within range of other projects serving similar populations with similar models	15-20 points Costs are reasonable and per person costs are lower than other successful programs using similar models and serving a similar population	6
					Subtotal:	6

COMMENTS:

K Equity Factors

Application Question

Points Available: 30

K1 Equity Factors		<i>Inadequate</i>	<i>Adequate</i>	SCORE
Project applicant has under-represented individuals (BIPOC, LGBTQ+, etc.) in managerial and leadership positions	S23	0 points No	5 points Yes	0
Project applicant's Board of Directors includes representatives from more than one person with lived experience	S24	0 points No	5 points Yes	5
Project identifies barriers to participation (e.g. lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S25	0 points No	10 points Yes	10
Applicant has taken or will take steps to eliminate barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homeless population	S26	0 points No	10 points Yes	10
Subtotal:				25

COMMENTS:

L Alignment with the San Luis Obispo Countywide Plan to address homelessness

Application Question

Points Available: 10

L1	Alignment with the San Luis Obispo Countywide Plan to address homelessness	<i>Weak</i>	<i>Adequate</i>	<i>Exceptional</i>	SCORE
	The project will align with a Line of Effort to support the San Luis Obispo Countywide Plan to address homelessness (2022- 2027)	0-3 points Project does not align or poorly aligns with a Line of Effort	4-7 points Project somewhat aligns with a Line of Effort	8-10 points Project aligns well with a Line Effort	10
				Subtotal:	10

COMMENTS:

M Involve individuals with lived experience

Application Question

Points Available: 20

M1	Involve individuals with lived experience	<i>Inadequate</i>	<i>Adequate</i>	SCORE
	Project applicant has relational process for receiving and incorporating feedback from people with lived experience	0 points No	10 points Yes	10

Applicant provided examples of professional development and employment opportunities provided to individuals with lived experience	S31	0 points No	10 points Yes	
				Subtotal: 10

COMMENTS:

N The project addresses the needs of LGBTQ+ individuals

Application Question

Points Available: 10

N1	The project addresses the needs of LGBTQ+ individuals		<i>Inadequate</i>	<i>Adequate</i>	SCORE
	The agency has anti-discrimination policies in place	S33	0 points No	5 points Yes	
	The agency has a plan to ensure that LGBTQ+ individuals and families receive supportive services, shelter and housing, free from discrimination	S34	0 points No	5 points Yes	5
					Subtotal: 5

COMMENTS:

Subtotals:		CE/SSO	PH New	PH Renewal	TOTAL AVAILABLE
B	Applicant Experience	40			40
C	Performance for CE and SSO Projects				
D	Performance for PH Projects – Actual (Renewals)			42	75
E	Performance for PH Projects – Estimated (New and Bonus Applications)				
F	Design of Housing and Supportive Services	32			65
G	Severity of Needs Served	15			15
H	Timeliness	10			10
I	Financial	15			20
J	Project Effectiveness	6			20
K	Equity Factors	25			30
L	Alignment with the San Luis Obispo Countywide Plan to address homelessness	10			10
M	Involve individuals with lived experience	10			20
N	The project addresses the needs of LGBTQ+ individuals	5			10
TOTAL SCORE:		210			315



COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES
Department Head *Devin Drake*

CA-614 did not reject or reduce any project applications for the FY23 HUD CoC local competition.

County of San Luis Obispo Department of Social Services

P.O. Box 8119 | San Luis Obispo, CA 93403 | (P) 805-781-1825 | (F) 805-781-1846 info@slocounty.ca.gov
| slocounty.ca.gov

FY23 HUD CoC Program Competition

Erica Jaramillo <EJaramillo@co.slo.ca.us>

Mon 8/28/2023 1:50 PM

To:Forrest Eastham <forreste@pshhc.org>

📎 1 attachments (88 KB)

Acceptance Letter_PSHH 2023.pdf;

Hello,

On August 21, 2023, a non-conflicted grant review committee reviewed, scored, and recommended project applications for the FY 2023 HUD CoC Program Competition.

The Homeless Services Oversight Council met on August 28, 2023, and reviewed and voted to recommend the projects to the County Board of Supervisors. The item will go to the BoS on September 12, 2023.

Please find the attached acceptance letter for People’s Self-Help Housing’s bonus project application as part of the County of San Luis Obispo CoC’s application. The attachment includes tables with the ranking, score, and funding amount for each project application.

Please let me know if you have any questions.

Thank you,

Erica Jaramillo | [she/her/hers](#)

CoC Program Manager
Homeless Services Division
805-788-9453
ejaramillo@co.slo.ca.us



COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES

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COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES
Department Head *Devin Drake*

August 28, 2023

Forrest Eastham
Grants Manager
People's Self-Help Housing
1060 Kendall Road
San Luis Obispo, CA 93401

SUBJECT: FY 2023 Continuum of Care Program

Dear Mr. Eastham,

This letter is being written to communicate the results of People's Self-Help Housing Corporation's submitted subrecipient application to FY 2023 Continuum of Care Program. On August 21, 2023, a non-conflicted Grant Review Committee scored and recommended the projects in the attached tables be accepted and included in the San Luis Obispo County Continuum of Care's application for FY 2023 HUD CoC funding. The Homeless Services Oversight Council voted on the Grant Review Committee's recommendations on August 28, 2023, and will submit recommended projects for a vote by the County Board of Supervisors on September 12, 2023.

The County thanks People's Self-Help Housing for their continued work in the Continuum of Care program.

Sincerely,

Erica Jaramillo

Erica Jaramillo
Program Manager
County of San Luis Obispo

TIER 1					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	TMHA	SLO City PSH	Renewal	254	\$299,790
2	TMHA	CCPH + BE PSH	Renewal	237	\$485,333
3	Lumina	DV Rapid Rehousing	Renewal	225	\$145,170
TIER 1/TIER 2 STRADDLE					
4	CAPSLO	Coordinated Entry	Renewal	222	\$293,139
TIER 2					
5	County	HMIS	Renewal	N/A	\$61,160

BONUS & DV BONUS					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	TMHA	Anderson Hotel CoC PSH	New	264	\$123,200
2	PSHH	Supportive Services and HMIS Participation	New	215	\$187,479
3	CAPSLO	Coordinated Entry Expansion	New	214	\$121,173

DV BONUS					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	Lumina	Supportive Services for TH and RRH Program	New	218	\$173,104

County of San Luis Obispo Government Center

1055 Monterey Street | San Luis Obispo, CA 93408 | (P) 805-781-5000 | (F) XXX-XXX-XXXX

info@slocounty.ca.gov | slocounty.ca.gov

FY23 HUD CoC Program Competition

Erica Jaramillo <EJaramillo@co.slo.ca.us>

Mon 8/28/2023 1:50 PM

To: Mark Lamore <mlamore@t-mha.org>

📎 1 attachments (91 KB)

Acceptance Letter_TMHA 2023.pdf;

Hello,

On August 21, 2023, a non-conflicted grant review committee reviewed, scored, and recommended project applications for the FY 2023 HUD CoC Program Competition.

The Homeless Services Oversight Council met on August 28, 2023, and reviewed and voted to recommend the projects to the County Board of Supervisors. The item will go to the BoS on September 12, 2023.

Please find the attached acceptance letter for TMHA’s renewal and bonus project applications as part of the County of San Luis Obispo CoC’s application. The attachment includes tables with the ranking, score, and funding amount for each project application.

Please let me know if you have any questions.

Erica Jaramillo | [she/her/hers](#)

CoC Program Manager
Homeless Services Division
805-788-9453
ejaramillo@co.slo.ca.us



**COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES**

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COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES
Department Head *Devin Drake*

August 28, 2023

Mark Lamore
Director, Homeless Services
Transitions Mental Health Association
784 High Street
San Luis Obispo, CA 93401

SUBJECT: FY 2023 Continuum of Care Program

Dear Mr. Lamore,

This letter is being written to communicate the results of the Transitions Mental Health Association's submitted subrecipient applications to the FY 2023 Continuum of Care Program. On August 21, 2023, a non-conflicted Grant Review Committee scored and recommended the projects in the attached tables be accepted and included in the San Luis Obispo County Continuum of Care's application for FY 2023 HUD CoC funding. The Homeless Services Oversight Council voted on the Grant Review Committee's recommendations on August 28, 2023, and will submit recommended projects for a vote by the County Board of Supervisors on September 12, 2023.

The County thanks TMHA for their continued work in the Continuum of Care program.

Sincerely,

Erica Jaramillo

Erica Jaramillo
Program Manager
County of San Luis Obispo

TIER 1					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	TMHA	SLO City PSH	Renewal	254	\$299,790
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County of San Luis Obispo Government Center

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info@slocounty.ca.gov | slocounty.ca.gov

FY23 HUD CoC Program Competition

Erica Jaramillo <EJaramillo@co.slo.ca.us>

Mon 8/28/2023 1:51 PM

To: Jack Lahey <jlahey@capslo.org>

📎 1 attachments (88 KB)

Acceptance Letter_CAPSLO 2023.pdf;

Hello,

On August 21, 2023, a non-conflicted grant review committee reviewed, scored, and recommended project applications for the FY 2023 HUD CoC Program Competition.

The Homeless Services Oversight Council met on August 28, 2023, and reviewed and voted to recommend the projects to the County Board of Supervisors. The item will go to the BoS on September 12, 2023.

Please find the attached acceptance letter for CAPSLO’s renewal and expansion project applications as part of the County of San Luis Obispo CoC’s application. The attachment includes tables with the ranking, score, and funding amount for each project application.

Please let me know if you have any questions.

Erica Jaramillo | [she/her/hers](#)

CoC Program Manager
Homeless Services Division
805-788-9453
ejaramillo@co.slo.ca.us



**COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES**

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COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES
Department Head *Devin Drake*

August 28, 2023

Jack Lahey
Homeless Services Director
Community Action Partnership of San Luis Obispo County
1033 Southwood Drive
San Luis Obispo, CA 93401

SUBJECT: FY 2023 Continuum of Care Program

Dear Mr. Lahey,

This letter is being written to communicate the results of the Community Action Partnership of San Luis Obispo's submitted subrecipient applications to FY 2022 Continuum of Care Program. On August 21, 2023, a non-conflicted Grant Review Committee scored and recommended the following projects be accepted and included in the San Luis Obispo County Continuum of Care's application for FY 2023 HUD CoC funding. The Homeless Services Oversight Council voted on the Grant Review Committee's recommendations on August 28, 2023, and will submit recommended projects for a vote by the County Board of Supervisors on September 12, 2023.

The County thanks CAPSLO for their continued work in the Continuum of Care program.

Sincerely,

Erica Jaramillo

Erica Jaramillo
Program Manager
County of San Luis Obispo

TIER 1					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	TMHA	SLO City PSH	Renewal	254	\$299,790
2	TMHA	CCPH + BE PSH	Renewal	237	\$485,333
3	Lumina	DV Rapid Rehousing	Renewal	225	\$145,170
TIER 1/TIER 2 STRADDLE					
4	CAPSLO	Coordinated Entry	Renewal	222	\$293,139
TIER 2					
5	County	HMIS	Renewal	N/A	\$61,160

BONUS & DV BONUS					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	TMHA	Anderson Hotel CoC PSH	New	264	\$123,200
2	PSHH	Supportive Services and HMIS Participation	New	215	\$187,479
3	CAPSLO	Coordinated Entry Expansion	New	214	\$121,173

DV BONUS					
Rank	Agency	Project Name	New or Renewal	Score	Request
1	Lumina	Supportive Services for TH and RRH Program	New	218	\$173,104

County of San Luis Obispo Government Center

1055 Monterey Street | San Luis Obispo, CA 93408 | (P) 805-781-5000 | (F) XXX-XXX-XXXX

info@slocounty.ca.gov | slocounty.ca.gov

FY23 HUD CoC Program Competition

Erica Jaramillo <EJaramillo@co.slo.ca.us>

Mon 8/28/2023 1:52 PM

To: Susan Lamont <slamont@luminaalliance.org>

Cc: Kaitlin Goodpaster <kgoodpaster@luminaalliance.org>; Jane Pomeroy <jpomeroy@luminaalliance.org>

 1 attachments (92 KB)

Acceptance Letter_Lumina Alliance 2023.pdf;

Hello,

On August 21, 2023, a non-conflicted grant review committee reviewed, scored, and recommended project applications for the FY 2023 HUD CoC Program Competition.

The Homeless Services Oversight Council met on August 28, 2023, and reviewed and voted to recommend the projects to the County Board of Supervisors. The item will go to the BoS on September 12, 2023.

Please find the attached acceptance letter for Lumina Alliance’s renewal and DV bonus project applications as part of the County of San Luis Obispo CoC’s application. The attachment includes tables with the ranking, score, and funding amount for each project application.

Please let me know if you have any questions.

Thank you,

Erica Jaramillo | [she/her/hers](#)

CoC Program Manager
Homeless Services Division
805-788-9453
ejaramillo@co.slo.ca.us



**COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES**

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COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES
Department Head *Devin Drake*

August 28, 2023

Susan Lamont
Chief Program Officer
Lumina Alliance
51 Zaca Lane Suite 150
San Luis Obispo, CA 93401

SUBJECT: FY 2023 Continuum of Care Program

Dear Ms. Lamont,

This letter is being written to communicate the results of Lumina Alliance's submitted subrecipient applications to the FY 2023 Continuum of Care Program. On August 21, 2023, a non-conflicted Grant Review Committee scored and recommended the projects in the attached tables be accepted and included in the San Luis Obispo County Continuum of Care's application for FY 2023 HUD CoC funding. The Homeless Services Oversight Council voted on the Grant Review Committee's recommendations on August 28, 2023, and will submit recommended projects for a vote by the County Board of Supervisors on September 12, 2023.

The County thanks Lumina Alliance for their participation in the Continuum of Care program.

Sincerely,

Erica Jaramillo

Erica Jaramillo
Program Manager
County of San Luis Obispo

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County of San Luis Obispo Government Center

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San Luis Obispo County CoC FY2023 Project Listing					
Project Name	Score	Accepted or Rejected	Rank (if Accepted)	Requested Funding Amount	Reallocated Funds
SLO City PSH	254	Accepted	1	\$ 299,790	\$ 0
Central Coast PH + Bordeaux Expansion	237	Accepted	2	\$ 485,333	\$ 0
DV Rapid Rehousing	225	Accepted	3	\$ 145,170	\$ 0
Coordinated Entry	222	Accepted	4	\$ 293,139	\$ 0
HMIS	-	Accepted	5	\$ 61,160	\$ 0
Anderson Hotel PSH	264	Accepted	6	\$ 123,200	\$ 0
Supportive Services for TH and RRH	218	Accepted	7	\$ 173,104	\$ 0
Supportive Services and HMIS Participation	215	Accepted	8	\$ 187,479	\$ 0
Coordinated Entry Expansion	214	Accepted	9	\$ 121,173	\$ 0

2023 HDX Competition Report
PIT Count Data for CA-614 - San Luis Obispo County CoC

Total Population PIT Count Data

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	1423	1469	1448	1532
Emergency Shelter Total	228	276	258	357
Safe Haven Total	0	0	0	0
Transitional Housing Total	23	21	34	19
Total Sheltered Count	251	297	292	376
Total Unsheltered Count	1172	1172	1156	1156

Chronically Homeless PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	331	353	282	328
Sheltered Count of Chronically Homeless Persons	82	104	43	89
Unsheltered Count of Chronically Homeless Persons	249	249	239	239

2023 HDX Competition Report

PIT Count Data for CA-614 - San Luis Obispo County CoC

Homeless Households with Children PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	53	56	121	125
Sheltered Count of Homeless Households with Children	32	35	47	51
Unsheltered Count of Homeless Households with Children	21	21	74	74

Homeless Veteran PIT Counts

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	271	145	167	16	21
Sheltered Count of Homeless Veterans	60	6	28	2	7
Unsheltered Count of Homeless Veterans	211	139	139	14	14

*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

2023 HDX Competition Report

HIC Data for CA-614 - San Luis Obispo County CoC

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Current, Year-Round, HMIS Beds	Total Year-Round, Current, Non-VSP Beds*	HMIS Bed Coverage Rate for Year-Round Beds	Total Year-Round, Current VSP Beds in an HMIS Comparable Database	Total Year-Round, Current, VSP Beds**	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
ES Beds	282	255	255	100.00%	27	27	100.00%	282	100.00%
SH Beds	0	0	0	NA	0	0	NA	0	NA
TH Beds	32	8	8	100.00%	24	24	100.00%	32	100.00%
RRH Beds	283	277	283	97.88%	0	0	NA	277	97.88%
PSH Beds	363	357	363	98.35%	0	0	NA	357	98.35%
OPH Beds	515	32	227	14.10%	0	0	NA	32	6.21%
Total Beds	1,475	929	1,136	81.78%	51	51	100.00%	980	66.44%

2023 HDX Competition Report
HIC Data for CA-614 - San Luis Obispo County CoC

2023 HDX Competition Report

HIC Data for CA-614 - San Luis Obispo County CoC

Notes

*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.

**For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.

In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").

In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	131	124	132	137

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	126	123	103	81

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	404	429	415	283

2023 HDX Competition Report
HIC Data for CA-614 - San Luis Obispo County CoC

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for CA-614 - San Luis Obispo County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	995	908	103	59	-44	39	22	-17
1.2 Persons in ES, SH, and TH	1000	915	103	60	-43	40	22	-18

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1488	1393	879	962	83	297	339	42
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1493	1400	877	966	89	294	341	47

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	2	0	0%	0	0%	0	0%	0	0%
Exit was from ES	67	9	13%	6	9%	8	12%	23	34%
Exit was from TH	0	0		0		0		0	
Exit was from SH	0	0		0		0		0	
Exit was from PH	423	9	2%	16	4%	24	6%	49	12%
TOTAL Returns to Homelessness	492	18	4%	22	4%	32	7%	72	15%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons		1448	
Emergency Shelter Total	276	258	-18
Safe Haven Total	0	0	0
Transitional Housing Total	21	34	13
Total Sheltered Count	297	292	-5
Unsheltered Count		1156	

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	1116	1117	1
Emergency Shelter Total	1111	1110	-1
Safe Haven Total	0	0	0
Transitional Housing Total	5	8	3

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	55	51	-4
Number of adults with increased earned income	7	5	-2
Percentage of adults who increased earned income	13%	10%	-3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	55	51	-4
Number of adults with increased non-employment cash income	36	31	-5
Percentage of adults who increased non-employment cash income	65%	61%	-4%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	55	51	-4
Number of adults with increased total income	42	35	-7
Percentage of adults who increased total income	76%	69%	-7%

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	12	27	15
Number of adults who exited with increased earned income	3	4	1
Percentage of adults who increased earned income	25%	15%	-10%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	12	27	15
Number of adults who exited with increased non-employment cash income	5	8	3
Percentage of adults who increased non-employment cash income	42%	30%	-12%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	12	27	15
Number of adults who exited with increased total income	8	11	3
Percentage of adults who increased total income	67%	41%	-26%

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1080	997	-83
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	258	247	-11
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	822	750	-72

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1722	1778	56
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	326	355	29
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1396	1423	27

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	15	54	39
Of persons above, those who exited to temporary & some institutional destinations	0	2	2
Of the persons above, those who exited to permanent housing destinations	8	31	23
% Successful exits	53%	61%	8%

Metric 7b.1 – Change in exits to permanent housing destinations

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	678	912	234
Of the persons above, those who exited to permanent housing destinations	229	254	25
% Successful exits	34%	28%	-6%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	386	387	1
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	375	352	-23
% Successful exits/retention	97%	91%	-6%

2023 HDX Competition Report
FY2022 - SysPM Data Quality
CA-614 - San Luis Obispo County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022									
1. Number of non-DV Beds on HIC	221	178	215	4	9	8	361	354	768	404	429	415			
2. Number of HMIS Beds	180	178	215	4	9	8	129	348	408	404	412	404			
3. HMIS Participation Rate from HIC (%)	81.45	100.00	100.00	100.00	100.00	100.00	35.73	98.31	53.13	100.00	96.04	97.35			
4. Unduplicated Persons Served (HMIS)	750	1111	1110	0	5	8	148	423	360	1036	1240	1429	286	367	790
5. Total Leavers (HMIS)	645	655	819	0	3	4	34	52	42	417	312	412	21	15	54
6. Destination of Don't Know, Refused, or Missing (HMIS)	518	343	678	0	5	0	1	3	0	24	25	72	3	0	13
7. Destination Error Rate (%)	80.31	52.37	82.78		166.67	0.00	2.94	5.77	0.00	5.76	8.01	17.48	14.29	0.00	24.07

2023 HDX Competition Report
FY2022 - SysPM Data Quality

2023 HDX Competition Report

Submission and Count Dates for CA-614 - San Luis Obispo County CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/24/2023	

Report Submission Date in HDX

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/28/2023	Yes
2023 HIC Count Submittal Date	4/28/2023	Yes
2022 System PM Submittal Date	2/27/2023	Yes

MEMORANDUM OF UNDERSTANDING

Access Support Network (ASN)

and

Transitions-Mental Health Association (TMHA)

August 16, 2023

This Agreement is entered into on August 16, 2023 by and between Access Support Network, hereafter called ASN and Transitions – Mental Health Association, hereafter called “TMHA”, for the purpose of establishing an effective working collaboration which outlines ASN to deliver supportive case management to four (4) of their clients, services to include coordination of health, wellness and independent living skills education, on-site to four (4) studio apartments in which clients identified through the Coordinated Entry System will be placed in the Anderson Hotel housing project, located at 965 Monterey Street, San Luis Obispo, CA 93401.

PURPOSE and BACKGROUND

The Housing Authority of San Luis Obispo, (HASLO) is in the process of rehabilitating the Anderson Hotel in down town San Luis Obispo, at 965 Monterey Street, San Luis Obispo, CA.

The resources to support resident well-being—including case management, health care, and mental health and/or substance use counseling—remain well below need.

(<https://turnercenter.berkeley.edu/blog/homekey-unlocking-housing-opportunities-homelessness/>)

To provide additional permanent supportive housing resources, ten (10) of these units will be assigned to TMHA for permanent supportive housing for extremely-low households who are receiving supportive housing assistance through the TMHA CoC permanent supportive housing program. These ten (10) units shall be reserved for providing permanent supported housing for Chronically Homeless individuals who will be placed through the County Coordinated Entry Program.

TMHA has entered into this agreement to prioritize four (4) of the ten (10) units for ASN clients that meet the Coordinated Entry System requirements and are defined as Chronically Homeless as per HUD definitions.

ASN has been the sole community based provider of support services and housing assistance for SLO County residents affected by HIV/AIDS or HCV for over 30 years. ASN has an annual budget nearing two million dollars and a staff of 21. ASN owns and operates two different housing facilities with 13 total units. ASN provides wrap-around services to SLO residents living with HIV or HCV, including benefits counseling, health education counseling, health insurance enrollment assistance, referral assistance, financial assistance, an agency food pantry, and various volunteer services. ASN staff and volunteers work together to provide emotional and support services on an as-requested or as-needed basis. All volunteer services work together to give an added “safety net” for ASN clients and families and work hand-in-hand with any medical treatment provided.

Scope of Services, Roles and Responsibilities

A. Service Coordination

Staffing Level

ASN is comprised of a multi-disciplinary staff, which includes Case Managers, Registered Nurse, Benefits Navigators, Social Worker, and Peer Specialists. ASN agrees to assign a Case Manager and a combination of supportive staff as necessary to the assigned four (4) clients residing at the Anderson Hotel.

ASN program staff will collaborate with the Anderson Hotel Supportive Housing Department in the creation and provision of services to the residents. The services provided are intended to supplement the overall provision of services at the property, to complement and enhance the overall services offered to the tenants at the Anderson Hotel.

B. Adult educational, health and wellness, or skill building classes

With the higher level of acuity of ASN referrals, ASN will provide individual client support for recovery and independent living for the 4 residents in assigned units. This client support will include topics such as financial literacy, cooking and nutrition, job club including resume building, physical health information, and group recreational activities to aid in building social skills.

Cost To Residents – All Service Amenities

All Service Coordination and adult educational, health and wellness, or skill building shall be voluntary on the part of residents, and shall be provided free of charge to the 4 assigned residents.

Term of Commitment

ASN agrees to provide services continuously for two (2) years to residents of the assigned units. The allocation of units, length and scope of services can be extended, modified and or cancelled with agreement from both parties, contingent on funding for the supportive housing program services.

Joint Responsibilities:

- 1) TMHA will assist with housing applications along with HASLO using the housing first criteria.
- 2) ASN and TMHA CoC permanent supportive housing staff shall meet monthly to evaluate the effectiveness of this collaborative effort.
- 3) Both parties acknowledge the utilization of specific procedures and protocols in working with residents. These include individual and group tenant counseling, tenant grievance forms, dispute mediation, and assistance with Section 8 applications and annual renewals.
- 4) TMHA acknowledges that ASN staff acts as advocates on behalf of assigned residents.
- 5) TMHA acknowledges that ASN staff protects the confidentiality of residents and is unable to provide specific information without signed client releases. TMHA/ASN will work with residents to encourage them to have appropriate signed releases to ensure that tenancy and permanent supportive services are coordinated effectively to encourage stable tenancy.

ASN Shall:

- 1) Respond timely to lease violations of the designated Anderson tenants, taking the lead to develop an action plan to address the lease violation, and working collaboratively with the landlord, including providing regular updates.
- 2) Participate in unit inspections, following Anderson Hotel protocol.

- 3) Share supportive housing resources developed through 3rd party partnerships with the HASLO Supportive Housing Department and TMHA to work cooperatively to develop a robust program onsite at the Anderson Hotel.
- 4) Provide after-hours emergency protocol for issues that may arise with the CoC permanent supportive housing Tenants.

BUDGET

All ASN services shall be provided free of charge to residents. HASLO/TMHA to provide four (4) units of housing, meeting space, and utilities at no charge to ASN.

GENERAL PROVISIONS

Independent Contractor

Each party, during the entire term of this Agreement, shall be construed as independent contractors, and nothing in this Agreement is intended nor shall be construed to create an employer-employee relationship or joint venture relationship, with Owner and TMHA. Neither of the parties nor any of the party's agents, employees, or contractors are or shall be considered to be agents or employees of the other in connection with performance of each party's obligations under the Agreement.

indemnification

Each party agrees to indemnify and hold harmless the other party (including, as the case may be, the party's chief executive officer, its Board of Directors, officers, agents, representatives and employees as the same may constitute from time to time hereafter) and each of them from and against all liability, losses and or damages or expenses or costs of judgments of any kind against the indemnified party that may arise in connection with the indemnifying party's failure to perform under the terms of this Agreement, and/or any intentional or criminal misconduct, negligence or gross negligence arising out of or in connection with indemnifying party's performance under this Memorandum of Understanding.

Assignment

Without written consent of the parties, this agreement is not assignable either in whole or in part.

It is mutually agreed by and between both parties:

MOU – Anderson Hotel and TMHA

- 1) This agreement and any amendments to it will remain in effect until terminated by both parties. Parties may request, in writing, an amendment to this MOU; or agreement to amend may be reached by consensus. The parties must both agree to the changes.

- 2) This MOU may be executed and delivered by the parties by means of email or facsimile. When each party has signed and delivered at least one counterpart to the MOU, each counterpart will be deemed an original; and all of them, taken together, will constitute one and the same MOU, which will be binding on all parties.

The above constitutes our mutual agreement for the provisions of these services.

Transitions-Mental Health Association
(TMHA)

Access Support Network
(ASN)



Date

8/17/23

Jill Bolster-White,
Executive Director



Date

8/16/2023

David Kilburn,
Executive Director

MEMORANDUM OF UNDERSTANDING
Housing Authority of San Luis Obispo (HASLO)
and

Transitions-Mental Health Association (TMHA)
August 16, 2023

This Agreement is entered into on August 16, 2023 by and between the Housing Authority of San Luis Obispo, hereafter called HASLO and Transitions – Mental Health Association, hereafter called "TMHA", for the purpose of establishing an effective working collaboration which permits TMHA to deliver supportive case management services to include coordination of health, wellness and independent living skills education, on-site to ten (10) studio apartments in which clients identified through the Coordinated Entry System will be placed in the Anderson Hotel housing project, located at 955 Monterey Street, San Luis Obispo, CA 93401.

PURPOSE and BACKGROUND

HASLO is in the process of rehabilitation the Anderson Hotel in down town San Luis Obispo, at 955 Monterey Street, San Luis Obispo, CA.

The resources to support resident well-being—including case management, health care, and mental health and/or substance use counseling—remain well below need.

(<https://turnercenter.berkeley.edu/blog/homekey-unlocking-housing-opportunities-homelessness/>)

To provide additional permanent supportive housing resources, ten (10) of these units will be assigned to TMHA for permanent supportive housing for extremely-low households who are receiving supportive housing assistance through the TMHA CoC permanent supportive housing program. These ten (10) units shall be reserved for providing permanent supported housing for Chronically Homeless individuals who will be placed through the County Coordinated Entry Program.

TMHA currently provides permanent supportive housing services to over 125 chronically homeless disabled adults and families. Furthermore, TMHA has specific knowledge and

experience providing residential support services through the CoC permanent supportive housing Program, Community Housing Program, Permanent Housing for the Homeless, and Full Service Partnership Intensive Residential services, and supportive housing services at Bishop Street Studios.

Scope of Services, Roles and Responsibilities

A. Service Coordination

Staffing Level

TMHA CoC permanent supportive housing program is comprised of a multi-disciplinary staff, which includes Case Managers, Drug and Alcohol counselors, and Peer Specialists. TMHA agrees to assign a Case Manager and a combination of supportive staff as necessary to the assigned ten (10) clients residing at the Anderson Hotel.

Position Description

The TMHA CoC permanent supportive housing staff shall focus on the needs of the 10 residents residing in assigned units. Support services shall include but not be limited to coordinating mental health services, socialization, recovery and other enrichment activities for residents. This includes coordinating services of other agencies in the community to provide information, resources and direct services to residents such as Food Bank, physical health screenings, support groups, workshops on transportation options, smoking cessation and services based on input and needs of Anderson Hotel residents in the assigned units.

The TMHA CoC permanent supportive housing program staff will collaborate with the Anderson Hotel Supportive Housing Department in the creation and provision of services to the residents. The services provided are intended to supplement the overall provision of services at the property, to complement and enhance the overall services offered to the tenants at the Anderson Hotel.

B. Adult educational, health and wellness, or skill building classes

With the higher level of acuity of TMHA referrals, TMHA will provide individual client support for recovery and independent living for the 10 residents in assigned units. This client support will include topics such as financial literacy, cooking and nutrition, job club including resume building, physical health information, and group recreational activities to aid in building social skills.

Cost To Residents – All Service Amenities

All Service Coordination and adult educational, health and wellness, or skill building shall be voluntary on the part of residents, and shall be provided free of charge to the 10 assigned residents.

Term of Commitment

TMHA agrees to provide services continuously for two (2) years to residents of the assigned units. The allocation of units, length and scope of services can be extended, modified and or cancelled with agreement from both parties, contingent on funding for the supportive housing program services.

Owner shall:

- 1) Provide meeting and group space for TMHA to conduct group and one-on-one counseling sessions.
- 2) Ensure TMHA CoC permanent supportive housing staff has access to any community room, office, counseling and workshop spaces.
- 3) Refer the client for a set-aside voucher to ensure that the housing is affordable to the client. The tenant's lease and subsidy will be through HASLO's property management department, and section 8 department, respectively.
- 4) Sign a lease agreement with the tenant and coordinate with TMHA CoC permanent supportive housing staff on issues affecting the lease agreement and the tenant.

Joint Responsibilities:

- 1) Process applications using the housing first criteria.

- 2) HASLO and TMHA CoC permanent supportive housing staff shall meet monthly to evaluate the effectiveness of this collaborative effort.
- 3) Both parties acknowledge TMHA's utilization of specific procedures and protocols in working with residents. These include individual and group tenant counseling, tenant grievance forms, dispute mediation, and assistance with Section 8 applications and annual renewals. HASLO agrees to contact TMHA program staff/manager when referring specific resident concerns to TMHA CoC permanent supportive housing staff.
- 4) HASLO acknowledges that TMHA CoC permanent supportive housing staff acts as advocates on behalf of assigned residents.
- 5) HASO acknowledges that TMHA CoC permanent supportive housing staff protects the confidentiality of residents and is unable to provide specific information without signed client releases. TMHA will work with residents to encourage them to have appropriate signed releases to ensure that tenancy and permanent supportive services are coordinated effectively to encourage stable tenancy.

TMHA Shall:

- 1) Respond timely to lease violations of the designated Homekey tenants, taking the lead to develop an action plan to address the lease violation, and working collaboratively with the landlord, including providing regular updates.
- 2) Participate in unit inspections, following Anderson Hotel protocol.
- 3) Hire an employee to work on site for the CoC permanent supportive housing tenants residing at the Anderson Hotel. TMHA agrees to include HASLO in the employee search process for this position.
- 4) Share supportive housing resources developed through 3rd party partnerships with the HASLO Supportive Housing Department and work cooperatively to develop a robust program onsite at the Anderson Hotel.
- 5) Acknowledge HASLO as a partner in all public outreach with respect to the joint CoC permanent supportive housing and Anderson Hotel housing.
- 6) Provide after-hours emergency protocol for issues that may arise with the CoC permanent supportive housing Tenants.

BUDGET

All TMHA services shall be provided free of charge to residents. HASLO to provide ten (10) units of housing, meeting space, and utilities at no charge to TMHA.

GENERAL PROVISIONS

Independent Contractor

Each party, during the entire term of this Agreement, shall be construed as independent contractors, and nothing in this Agreement is intended nor shall be construed to create an employer-employee relationship or joint venture relationship, with Owner and TMHA. Neither of the parties nor any of the party's agents, employees, or contractors are or shall be considered to be agents or employees of the other in connection with performance of each party's obligations under the Agreement.

indemnification

Each party agrees to indemnify and hold harmless the other party (including, as the case may be, the party's chief executive officer, its Board of Directors, officers, agents, representatives and employees as the same may constitute from time to time hereafter) and each of them from and against all liability, losses and or damages or expenses or costs of judgments of any kind against the indemnified party that may arise in connection with the indemnifying party's failure to perform under the terms of this Agreement, and/or any intentional or criminal misconduct, negligence or gross negligence arising out of or in connection with indemnifying party's performance under this Memorandum of Understanding.

Assignment

Without written consent of the parties, this agreement is not assignable either in whole or in part.

It is mutually agreed by and between both parties:

- 1) This agreement and any amendments to it will remain in effect until terminated by both parties. Parties may request, in writing, an amendment to this MOU; or agreement to amend may be reached by consensus. The parties must both agree to the changes.

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MOU – Anderson Hotel and TMHA

The above constitutes our mutual agreement for the provisions of these services.

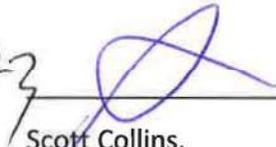
Transitions-Mental Health Association
(TMHA)

Housing Authority of San Luis Obispo
(HASLO)



Date 8/16/23

Jill Bolster-White,
Executive Director



Date 8/16/23

Scott Collins,
Executive Director

MEMORANDUM OF UNDERSTANDING
The Dental Group of Latta, Wells & Associates, Inc.
And

Transitions-Mental Health Association (TMHA)
August 16, 2023

This Agreement is entered into on August 16, 2023 by and between **The Dental Group of Latta, Wells & Associates, Inc.** San Luis Obispo, and Transitions – Mental Health Association, hereafter called “TMHA”, for the purpose of confirming an agreement whereas **The Dental Group of Latta, Wells & Associates, Inc.** has offered to provide general dental services to TMHA’s homeless clients entering into the Anderson Hotel CoC PSH program.

PURPOSE and BACKGROUND

The Dental Group of Latta, Wells & Associates, Inc. has provided past general dentistry services to TMHA’s extremely low-income homeless clients for over 4 years. **The Dental Group of Latta, Wells & Associates, Inc.** recognized this population has a history of being underserved due to lack of income, uninsured/under insured and hesitancy for clients to seek dental services. This proposed dental assistance will be provided at no charge to the client. It is estimated the in-kind value of this dental service can be estimated at \$25,000 per year depending on the extent of dental services required. **The Dental Group of Latta, Wells & Associates, Inc.** reserves the right to evaluate each client and determine the services needed, and to decline or refer a client who is in need of dental services beyond the general dentistry scope of work provided by The Dental Group of Latta, Wells, & Associates, Inc.

TMHA has been gifted a substantial private grant for the purpose of assisting homeless individuals and families with housing, education, employment and uninsured health care services. Although The Dental Group of Latta, Wells & Associates, Inc., will absorb the cost of the general, dentistry there remains the cost of the dental lab work. Through this private grant, TMHA will pay for dental lab work to include dentures, bridges, crowns for up to 24 patient visits per year.

The estimated cost of lab work can range from \$500 up to \$2,000.

GENERAL PROVISIONS

Independent Contractor

Each party, during the entire term of this Agreement, shall be construed as independent contractors, and nothing in this Agreement is intended nor shall be construed to create an employer-employee relationship or joint venture relationship, with Owner and TMHA. Neither of the parties nor any of the party’s agents, employees, or contractors are or shall be considered to be agents or employees of the other in connection with performance of each party’s obligations under the Agreement.

Indemnification

Each party agrees to indemnify and hold harmless the other party (including, as the case may be, the party's chief executive officer, its Board of Directors, officers, agents, representatives and employees as the same may constitute from time to time hereafter) and each of them from and against all liability, losses and or damages or expenses or costs of judgments of any kind against the indemnified party that may arise in connection with the indemnifying party's failure to perform under the terms of this Agreement, and/or any intentional or criminal misconduct, negligence or gross negligence arising out of or in connection with indemnifying party's performance under this Memorandum of Understanding.

Assignment

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The above constitutes our mutual agreement for the provisions of these services.

Transitions-Mental Health Association (TMHA)

The Dental Group of Latta, Wells, & Associates, Inc.

 Date 8/16/23

 Date 8/16/23

Jill Bolster-White,

The Dental Group of Latta, Wells, & Associates, Inc.

Executive Director



COUNTY OF SAN LUIS OBISPO HEALTH AGENCY
BEHAVIORAL HEALTH DEPARTMENT

Nicholas Drews, *Health Agency Director*

Star Graber, PhD, LMFT *Behavioral Health Director*

16 August 2023

Jennifer Adams
Chief Executive Officer
Lumina Alliance
51 Zaca Lane Suite 150
San Luis Obispo, CA 93401

RE: Healthcare Services for the Lumina Alliance Rapid Re-Housing Program

Dear Jennifer,

The County of San Luis Obispo Behavioral Health Department (SLOBHD) understands that Lumina Alliance is applying for funding under the U.S. Department of Housing and Urban Development (HUD) Continuum of Care program for the proposed Rapid Re-Housing Program. Lumina Alliance's program, located throughout San Luis Obispo (SLO) County, will provide forty-four (44) beds across three confidential shelters and ten (10) transitional housing units for survivors of sexual assault (SA) and intimate partner violence (IPV) in SLO County. Participants will also be offered supportive case management services by Lumina Alliance and partnering agencies/ organizations led by the project's Program Coordinator.

SLOBHD commits to provide medically necessary behavioral health treatment to participants in the Rapid Re-Housing Program. We anticipate that at least 25% of the program participants will be eligible for behavioral health treatment services. These services are available at no cost to full scope Medi-Cal beneficiaries who meet the eligibility standards for care. Program participants will have access to SLOBHD services during their residence at the Rapid Re-Housing Program for the duration of the grant period. SLOBHD will not discontinue medically necessary services to any individual who continues to require and qualify for care after the grant period. The estimated value of the behavioral health services is at least \$40,000 annually.

We are pleased to support Lumina Alliance's application to the HUD CoC DV Bonus Program and look forward to our collaboration in meeting the needs of unhoused sexual assault and intimate partner violence survivors in San Luis Obispo County.

Sincerely,

A handwritten signature in blue ink that reads "Star Graber".

Star Graber, PhD., LMFT
Behavioral Health Director

The Health Agency complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex or any other protected class

County of San Luis Obispo Health Agency

2180 Johnson Avenue | San Luis Obispo, CA 93401 | (P) 805-781-4719 | (F) 805-781-1273

slobehavioralhealth.org