



**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Executive Committee Agenda**

October 19, 2022, 1pm

Members and the public may participate by Zoom video call:

<https://us06web.zoom.us/j/82332629858?pwd=YXNsY281MXZFVi92UDQ5bG5pOFFYdz09>

Or dial in:

+1 669 444 9171

Meeting ID: 823 3262 9858

Passcode: 629162

1. Call to Order and Introductions
2. Public Comment
3. Consent: Approval of Minutes
4. Action/Information/Discussion
 - 4.1. HSOC Membership
 - 4.1.1. Action Item: Vote to Recommend Eleven Persons for Appointment to Vacant or Expiring Seats on the Homeless Services Oversight Council
 - 4.1.2. Committee Questions
 - 4.1.3. Public Comment
 - 4.1.4. Committee Discussion and Vote
 - 4.2. Implementing Five-Year Plan Line of Effort 2: Reduce or Eliminate Barriers to Housing Stability
 - 4.2.1. Discussion Item: Formation of a New Working Group or Committee to Focus on Racial Equity and Marginalized

Communities, Including People with Lived Experience – Services Coordinating Committee

- 4.2.2. Discussion Item: Lived Experience Committee and Compensation
- 4.2.3. Committee Questions
- 4.2.4. Public Comment
- 4.2.5. Committee Discussion
- 4.3. Implementing Five-Year Plan Line of Effort 4: Create, Identify, and Streamline Funding and Resources
 - 4.3.1. Discussion Item: Medicaid Reimbursements
 - 4.3.2. Committee Questions
 - 4.3.3. Discussion Item: State and Federal Homeless Assistance Grants
 - 4.3.3.1. Discussion Item: HHAP (Homeless Housing, Assistance and Prevention Program) Grant Priorities
 - 4.3.3.2. Discussion Item: Grants Status and Timeline
 - 4.3.4. Committee Questions
 - 4.3.5. Public Comment
 - 4.3.6. Committee Discussion
- 4.4. Discussion Item: Strategic Plan Lines of Effort 5 and 6
 - 4.4.1. Discussion Item: HSOC Committees Structure and Roles
 - 4.4.1.1. Action Item: Vote to Recommend Civility Code for HSOC Meetings
 - 4.4.1.2. Discussion Item: Encampment Cleanups and Oversight
 - 4.4.1.3. Discussion Item: Structuring the Healthcare Partnership
 - 4.4.2. Committee Questions
 - 4.4.3. Discussion Item: Review Public Comment on Lines of Effort and Additional Items
 - 4.4.4. Committee Questions

- 4.4.5. Public Comment
- 4.4.6. Committee Discussion and Vote
- 4.5. Discussion Item: Committee Reports
 - 4.5.1. Discussion Item: Action Items for Executive Committee and Full HSOC
 - 4.5.1.1. Request Permission to Apply Jointly with the County for HHAP-4 (Homeless Housing, Assistance and Prevention Program Round 4) Funding – November Full HSOC
 - 4.5.1.2. Hearing on Proposed HHAP-4 Goals and Strategies – November Full HSOC
 - 4.5.1.3. HSOC Bylaw Amendment – November Full HSOC
 - 4.5.1.4. Vote on New Members – November Full HSOC
 - 4.5.2. Discussion Item: Learnings, Trends and Concerns, Future Issues and Next Steps
 - 4.5.3. Committee Questions
 - 4.5.4. Public Comment
 - 4.5.5. Committee Discussion
- 4.6. Discussion Item: Report from County Staff on County Initiatives
 - 4.6.1. Committee Questions
 - 4.6.2. Public Comment
 - 4.6.3. Committee Discussion
- 4.7. Discussion Item: Addressing Public Comment
- 5. Future Discussion/Report Items
- 6. Next Regular Meeting: December 21 at 1pm
- 7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

[https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-\(HSOC\).aspx](https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-(HSOC).aspx)

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
EXECUTIVE COMMITTEE MEETING MINUTES**

Date

August 17, 2022

Time

1pm-3pm

Location

Zoom

Members Present

Mark Lamore

Susan Funk

Scott Smith

Members Absent

Devin Drake

Kristen Barneich

Staff and Guests

Dawn Ortiz-Legg

Eileen

George Solis

Jack Lahey

Janna Nichols

Jeff Al-Mashat

Jessica Lorance

Joe Dzvonic

Laurel Weir

Lauryn Searles

Leon Shordon

Merlie Livermore

Russ Francis

1. Call to Order and Introductions

Mark called the meeting to order at 1pm.

2. Public Comment

Jeff recommended that the HSOC adopt a civility code for its meetings, including case confidentiality and disallowing personal attacks. Several others present supported this. Laurel noted that the Board of Supervisors adopted a code some years ago, and the HSOC itself had considered a code. Staff will look back at the action the HSOC took and if the HSOC now needs to be made aware of it, or if the item should be revisited.

Janna raised concerns over the Strategic Plan and Lines of Effort, particularly in regard to discussions that took place late in the process concerning philanthropy, how this is quantified, and ensuring agencies are not in competition with the County for philanthropic donations. Janna also raised that there is a need to quantify and report on the good work that is being done, especially when there is public scrutiny. Mark agreed to include this on the agenda for the next Finance and Data Committee meeting.

Jack thanked Susan and Joe for talking to CAPSLO's (Community Action Partnership of San Luis Obispo's) Board and the Friends of 40 Prado Board about the Strategic Plan.

3. Consent: Approval of Minutes

The minutes were approved with no objections and no abstentions.

4. Action/Information/Discussion

4.1 Discussion Item: HSOC Membership

Laurel reported on the process for appointing and reappointing HSOC members. Membership terms are staggered so that not all terms expire in the same year. In September, current members whose terms are expiring will be contacted to ask if they will stand again, and a public announcement will be made about vacant seats. A membership review committee will be convened to make recommendations to be reviewed by the next Executive Committee meeting in October, then by the full HSOC in November, then the Board of Supervisors in December, for terms beginning in January 2023.

The Committee discussed additions that would bring value to the HSOC, such as representatives from smaller and more specialist agencies in addition to the main

homeless service agencies. The Committee also discussed adding a dedicated seat for an LGBTQ+ advocate, especially as this is a priority for HUD (US Department of Housing and Urban Development), so will impact the CoC (Continuum of Care) grant program competition score, and a liaison seat for the Homeless Action Committee.

4.1.1 Discussion Item: Revising Bylaws Section Regarding Alternates

Russ presented the current and proposed amended text for the section regarding member alternates in the HSOC bylaws. Currently, the text only allows for the appointment of alternates within the first 30 days of a member's term. The revised text would allow for the appointment of alternates at any time. The process of changing the bylaws involves the full HSOC voting twice, which would take place at their next regular meetings in September and November, then would go to the Board of Supervisors in December. The Executive Committee discussed and were in favor of the revised text.

4.1.2 Discussion Item: Vacant and Expiring Seats

Russ presented the list of vacant seats and expiring membership terms (included in the agenda packet).

4.2 Discussion Item: State and Federal Homeless Assistance Grants

4.2.1 Discussion Item: Continuum of Care Annual Grant Program

George reported that HUD has released two NOFOs (Notices of Funding Opportunity). The first is the regular annual CoC grant program competition. SLO County CoC is eligible to apply for around \$1 million for renewal projects, \$72k for new projects, and \$145k for new projects supporting victims of Domestic Violence. HUD has given a very short timeline for the local process to be complete – local applications will be due on August 31.

4.2.2 Discussion Item: Continuum of Care Special Unsheltered Homelessness Grant Program

The second NOFO released by HUD is for a special unsheltered homelessness grant program. SLO County CoC is eligible to apply for \$1.7 million over three years. The local RFP (Request for Proposals) has been released. Local applications are due September 8. An informational session for both programs will be held on August 19.

4.2.3 Discussion Item: Grants Status and Timeline

Russ presented an updated version of the grants timeline (included in the agenda packet). Changes include extending the ESG-CV (Emergency Solutions Grant – Coronavirus) expenditure deadline to September 2023, and moving the release of secured HHAP funding back to Quarter 4 of 2022.

4.3 Discussion Item: Committee Reports

Mark and Scott summarized the committee reports for the Finance and Data Committee and Housing Committee, included in the agenda packet.

4.3.1 Discussion Item: Action Items for Executive Committee and Full HSOC

The Committee agreed the civility code (see item 2) be drafted by County staff, reviewed by County Counsel and brought to the next Executive Committee meeting for review. The Committee discussed other changes to encourage civility such as limiting the public comment window to 2 minutes per person, limiting the total public comment window to 20 minutes, asking for comments to be submitted in advance and read out at the start of the meeting.

4.3.2 Discussion Item: Learnings

4.3.3 Discussion Item: Trends and Concerns

4.3.4 Discussion Item: Future Issues and Next Steps

The Committee discussed Coordinated Entry, Collaborative Outreach and the HHAP 3 (Homeless Housing, Assistance and Prevention Program Round 3) grant program reports, which will be brought to the Finance and Data Committee.

4.4 Discussion Item: Report from County Staff

4.4.1 Discussion Item: Parking Villages and Blue Bag Program Update

Jeff reported that the Blue Bag program will not be returning. Additional parking villages will be set up. For the Oklahoma Avenue site, the County and CAPSLO are still working on issues from a time there was no site management.

4.4.2 Discussion Item: Administrative Office Update

The Board of Supervisors approved setting up the Homeless Services Division within DSS (Department of Social Services). Work on this is ongoing.

4.4.3 Discussion Item: Tiny House Villages

Information to follow at a future meeting.

4.5 Discussion Item: Strategic Plan Update

4.5.1 Discussion Item: Committee Roles

4.5.2 Discussion Item: Lines of Effort 5 and 6

The Committee discussed who would take the lead role for the actions in Lines of Effort 5 and 6 of the Strategic Plan, and assigned the following people:

- Data-driven management – Susan
- Homeless Action Committee – Joe
- Citizen’s Oversight Body – Sam Blakeslee and Greg Gillett
- Engage People with Lived Experience – Laurel
- Ensure Representation of People with Lived Experience – Laurel

This discussion will be returned to at the next Executive Committee meeting.

5. Future Discussion/Report Items

- Civility Code – next Executive Committee meeting
- Reporting on the work being done – next Finance and Data Committee meeting
- Lead roles for Lines of Effort, reviewing public comments on Lines of Effort, and additional items to be considered during implementation of plan – next Executive Committee meeting

5.1 Discussion Item: Review Public Comment on Lines of Effort

This is a future discussion item.

5.2 Discussion Item: Additional Items to Be Considered During Implementation of Plan

This is a future discussion item.

6. Next Regular Meeting: October 19 at 1pm

7. Adjournment

Mark adjourned the meeting at 3:15pm.

**HOMELESS SERVICES OVERSIGHT COUNCIL
EXECUTIVE COMMITTEE SPECIAL MEETING
ACTION ITEM
October 19, 2022**

AGENDA ITEM NUMBER: 4.1.1

ITEM: Vote to Recommend Eleven Persons for Appointment to Vacant or Expiring Seats on the Homeless Services Oversight Council

ACTION REQUIRED: It is requested that the Homeless Services Oversight Council (HSOC) Executive Committee: approve the nominations of Anne Robin for a fourth term for the County Government Service Providers seat she currently holds; Janna Nichols for a first term for the Nonprofit Homeless Assistance Providers seat currently held by Caroline Hall; Jack Lahey for a second term for the Nonprofit Homeless Assistance Providers seat he currently holds; Jeff Smith for a second term for the Public Safety Organizations seat he currently holds; Mark Lamore for a second term for the Nonprofit Homeless Assistance Providers seat he currently holds; Rick Gulino for a second term for the Affordable Housing Developers seat he currently holds; Gary Petersen for a first term for the Advocates seat currently held by Janna Nichols; Wendy Blacker for a first term for a vacant seat in the Currently or Formerly Homeless category; Rochelle Sonza for a first term for a vacant seat in the Local School Districts category; Aurora William for a first term for a vacant seat in the Behavioral Health Agencies category; and Jennifer Deutsch for a first term for a vacant seat in the Hospitals category; and recommend them to the Homeless Services Oversight Council for appointment.

SUMMARY NARRATIVE:

There are 35 membership seats on the HSOC. Members are appointed to the HSOC by the County Board of Supervisors, with the exception of seven seats reserved for the representatives of the seven incorporated cities. These seven seats are held by City Council members who are appointed by their respective City Councils.

With the exception of the seats reserved for elected officials, members are appointed to three-year terms. To ensure continuity of the HSOC, term expirations are staggered among the seats, such that approximately 1/3 of the seats expire in a given year. Terms expire in January of the year in which the term ends.

There are currently seven seats due to expire in January 2023. All seven of these seats are tied to a specific category and can only be held by a representative from that

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category (County Government Service Providers, Advocates, Public Safety Organizations, Affordable Housing Developers, and three Nonprofit Homeless Assistance Providers seats). In addition, there are five vacant seats. Four of these vacant seats are tied to a specific category and can only be held by a representative from that category (Currently or Formerly Homeless Person, Public Safety Organizations, Local School Districts and Behavioral Health Agencies). One of the vacant seats is an 'at large' seat which may be held by a representative from any of the following categories: County Government Service Providers, Currently or Formerly Homeless Persons, Advocates, Affordable Housing Developers, Businesses, Faith-Based Organizations, Hospitals, Public Safety Organizations, Behavioral Health Agencies, Nonprofit Homeless Assistance Providers, Organizations Serving Homeless Veterans, Housing Authority, County Office of Education, Local School Districts, Social Service Providers, Victim Service Providers, and Other Community Organizations.

At the September 2022 HSOC meeting, expiring membership terms were reviewed and a request was made for applications from the public. A total of thirteen applications were received. An ad hoc Nominating Committee met in October to consider the applications and recommended the following eleven candidates for seats on the HSOC for terms beginning in January 2023:

Anne Robin for the County Government Service Providers seat for a term that will expire January 2026. Anne is the Director of the County Behavioral Health Department. She has worked in public behavioral health services for almost 40 years, including many years working with programs dedicated to unhoused individuals and families.

Janna Nichols for the Nonprofit Homeless Assistance Providers seat for a term that will expire January 2026. Janna is the Executive Director of the 5Cities Homeless Coalition and Co-Chair of the Supportive Housing Consortium. She has been involved in nonprofit community building efforts in San Luis Obispo County for the last 25 years. She has previously served on the HSOC including as Chair of the Supportive Services Committee and Finance & Data Committee, and as a member of the Executive Committee.

Jack Lahey for the Nonprofit Homeless Assistance Providers seat for a term that will expire January 2026. Jack is the Director of Homeless Services at CAPSLO (Community Action Partnership of San Luis Obispo), as well as a member and reviewer for Housing First Partners. He has dedicated his career to the cause of ending homelessness, having worked in various capacities including frontline case worker, nonprofit leader, policy advocate and published researcher.

Jeff Smith for the Public Safety Organizations seat for a term that will expire January 2026. Jeff is the Chief of Police for the City of Pismo Beach. He currently chairs the City

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of San Luis Obispo's Homeless Oversight meetings, and oversees the Community Action Team that works with people experiencing unsheltered homelessness in the city.

Mark Lamore for the Nonprofit Homeless Assistance Providers seat for a term that will expire January 2026. Mark is the Director of Homeless Services for Transitions Mental Health Association, where he manages the Housing Now Program, the Continuum of Care Permanent Supportive Housing Programs, the Homeless Outreach Team, and other programs for homeless persons with disabilities. He has over 16 years of experience working with homeless persons with disabilities, and currently serves as Chair of the HSOC Finance & Data Committee.

Rick Gulino for the Affordable Housing Developers seat for a term that will expire January 2026. Rick is the Director of Resident Services at People's Self-Help Housing, a role he has fulfilled for over 14 years. He has served as Chair of the San Luis Obispo Housing Consortium for over 10 years, and on the Board of 5Cities Homeless Coalition for 6 years.

Gary Petersen for the Advocates seat for a term that will expire January 2026. Gary is the Operations Manager for Shower the People. In this role, he oversees all activities associated with showers at all sites. During COVID, he started a Safe Parking program in Arroyo Grande.

Wendy Blacker for the Currently or Formerly Homeless Person seat for a term that will expire January 2026. Wendy is a Board member for SLOCO Recovery Network and a volunteer outreach worker with Dignity Health Street Medicine program. She has previously worked for the Salvation Army as a homeless outreach worker.

Rochelle Sonza for the Local School Districts seat for a term that will expire January 2026. Rochelle is Chief of Outreach, Admissions and Recruiting for Grizzly Youth Challenge Academy, with over 23 years of public service.

Aurora William for the Behavioral Health Agencies seat for a term that will expire January 2025. Aurora is the Director of Development for LAGS Recovery Centers, which serves the unhoused population of San Luis Obispo in the areas of psychiatric, therapeutic and substance use needs. She is President of the San Luis Obispo affiliate of NAMI (National Alliance on Mental Illness) and formerly worked for ECHO (El Camino Homeless Organization).

Jennifer Deutsch for an at large seat in the Hospitals category for a term that will expire January 2026. Jennifer has been a nurse at French Hospital for 14 years, where she has cared for many people experiencing homelessness, including those with

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untreated chronic conditions. She has also served as a volunteer for the Senior Nutrition Program of San Luis Obispo.

BUDGET/FINANCIAL IMPACT

No current fiscal impact is anticipated.

STAFF COMMENTS:

It is recommended that the Homeless Services Oversight Council Executive Committee approve this item. Upon the HSOC's approval, staff will submit a recommendation for appointment to the full HSOC.

ATTACHMENTS:

Attachment A – All applications received

Attachment B – HSOC Membership Composition as of October 2022

Attachment C – Proposed Membership of the HSOC from January 2023

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Almost 40 years of experience in public behavioral health services, many years working with programs dedicated to individuals and families who are unhoused and facing behavioral health challenges.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I continue to be very involved at both the State and local policy level for addressing issues surrounding the needs of the unhoused populations and the underserved in our community. I am also responsible for the public safety net (medical beneficiaries primarily) services for individuals and families in our community who require treatment related to serious mental illness and substance use disorders.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed Anne Robin Date 9/22/2022

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 10/1/2022

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Lahey John " Jack" A.

Last First Middle Initial

Address: [REDACTED]

Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|---|--|
| <input type="checkbox"/> County Government Service Providers | <input checked="" type="checkbox"/> Advocates |
| <input type="checkbox"/> Currently or Formerly Homeless Persons | <input type="checkbox"/> Affordable Housing Developers |
| <input type="checkbox"/> Businesses | <input type="checkbox"/> Faith-Based Organizations |
| <input type="checkbox"/> Hospitals | <input type="checkbox"/> Public Safety Organizations |
| <input checked="" type="checkbox"/> Nonprofit Homeless Assistance Providers | <input type="checkbox"/> Behavioral Health Agencies |
| <input checked="" type="checkbox"/> Organizations Serving Homeless Veterans | <input type="checkbox"/> Housing Authority |
| <input type="checkbox"/> County Office of Education | <input type="checkbox"/> Local School Districts |
| <input checked="" type="checkbox"/> Social Service Providers | <input type="checkbox"/> Victim Service Providers |
| <input type="checkbox"/> Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I am the Director of Homeless Services at CAPSLO; I am a member of the Society for Social Work Research (SSWR), Council of Social Work Education (CSWE), and a member and reviewer for Housing First Partners (HFP),

Please describe how you qualify for the HSOC category which you have selected above:
CAPSLO provides all encompassing services for persons who are experiencing homelessness and is the designated Community Action Agency for SLO county which is the agency primarily responsible for poverty reduction in the county.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have dedicated my career to the cause of ending the outcome of homelessness. I have worked in various capacities to this end, from a front line case worker, non-profit leader, policy advocate, published researcher, and as an engaged citizen. I believe that my professional networks, background, and insight are critical for the success of HSOC while we move our system into the new era of homeless services.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

HSOC is, in essence, the most important part of any CoC in the current HUD structures. This is the body that allows for HUD support and also is the best forum for a serious examination of our system and can provide critical feedback on system improvements. It is important for me to be part of HSOC so I can have a positive impact on our system and continue to grow our system here to meet the current need of those experiencing homelessness. Moreover, being part of HSOC allows me to continue to grow my perspective and understanding of county wide policies and trends that can improve my work in this space.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed John A. Lahey Date 10/1/2022

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/21/22

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Nichols Janna H
Last First Middle Initial

Address: [REDACTED]
Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: _____ Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
- Which area(s) of the county does this organization serve? Housing - countywide, Other services - South County
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Executive Director, 5Cities Homeless Coalition
Volunteer (Co-Chair) Supportive Housing Consortium
Member - Current member of HSOC

Please describe how you qualify for the HSOC category which you have selected above:

I have been involved in nonprofit community building efforts in San Luis Obispo County for the last 25 years; having worked or volunteered with over 10 organizations. In each role, I have worked to identify the challenges faced by our community, and how we are collectively addressing those challenges currently, and what changes and improvements are needed going forward. 5Cities Homeless Coalition is but one of several community agencies and groups needed to serve those most vulnerable in our community, with each having a unique role and responsibility. Through HSOC's oversight role, I understand the need for systemic collaboration, shared resources and continual service improvement.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I joined 5Cities Homeless Coalition in 2012 as the agency's first Executive Director, and with the support of our community, have helped the organization to develop a spectrum of supportive services for those experiencing homelessness or at risk of homelessness. Through my role as Executive Director of the 5Cities Homeless Coalition, I have served on the Homeless Services Oversight Council (since 2015), including prior service as chair for HSOC's Supportive Services Committee, chair of HSOC's Data and Finance Committee, and as a member of HSOC's Executive Committee.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I care deeply for those less fortunate in our community, who may not have a clear voice. I believe that only by working together, through a thoughtful collaborative approach county-wide will we have the greatest success in addressing the breadth of challenges the come with homelessness. No one individual, agency or region can succeed, as the complexity of issues requires a mix of perspectives and resources. I believe strongly that HSOC is the body needed to bring these thoughts and resources together in our community.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed Janna Nichols Date 9/21/22

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Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 10/11/2022

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Smith, Jeff G.

Address:

Last	First	Middle Initial
<div style="background-color: black; height: 15px; width: 100%;"></div>		

Number	Street	City	Zip Code
<div style="background-color: black; height: 15px; width: 100%;"></div>			

Email Address:

Home Phone: _____ Business Phone:

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|--|---|
| <input type="checkbox"/> County Government Service Providers | <input type="checkbox"/> Advocates |
| <input type="checkbox"/> Currently or Formerly Homeless Persons | <input type="checkbox"/> Affordable Housing Developers |
| <input type="checkbox"/> Businesses | <input type="checkbox"/> Faith-Based Organizations |
| <input type="checkbox"/> Hospitals | <input checked="" type="checkbox"/> Public Safety Organizations |
| <input type="checkbox"/> Nonprofit Homeless Assistance Providers | <input type="checkbox"/> Behavioral Health Agencies |
| <input type="checkbox"/> Organizations Serving Homeless Veterans | <input type="checkbox"/> Housing Authority |
| <input type="checkbox"/> County Office of Education | <input type="checkbox"/> Local School Districts |
| <input type="checkbox"/> Social Service Providers | <input type="checkbox"/> Victim Service Providers |
| <input type="checkbox"/> Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I have served both on HSOC and MAC boards for a number of years.

Please describe how you qualify for the HSOC category which you have selected above:
For the City of San Luis Obispo currently chair the homeless oversight meetings. This includes working with City staff to address the needs within the City related to homelessness. I also oversee CAT and the departments Social Worker. As the Police Chief for the City of Pismo Beach I continue to work with our local partners to help address homelessness within our county.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

See last.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

As the county continues to face challenges related to homelessness, I believe it is important that law enforcement stay connected with our nonprofit and social service providers. As the current Chief for Pismo Beach, I can provide insight to some of the challenges law enforcement is facing within our communities and be a representative of HSOC to the other Chiefs and the Sheriff.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed Jeff Smith Date 10/11/2022

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/21/20

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Lamore Mark S
Last First Middle Initial

Address: [REDACTED]
Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
Which area(s) of the county does this organization serve? Entire County of SLO
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Currently employed with Transitions Mental Health Association as the Director of Homeless Services.

Please describe how you qualify for the HSOC category which you have selected above:

I have been working with our community homeless population for the past 16 years providing permanent supportive housing, outreach, homeless prevention as a case manager, program manager and division director for Transitions Mental Health, a private non-profit agency.

Application for Membership on the Homeless Services Oversight Council
Page Two

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Over my 16 years of employment with TMHA, I have directly assisted homeless clients in obtaining housing, disability benefits, medical and mental health services. I help establish the CoC's HMIS and Coordinated Entry Programs. The programs I have directly managed include the County funded Housing Now PSH, HUD funded PSH, Housing Disability Advocacy program, PATH, Homeless Outreach, Library Outreach program, SLO City Mobile Crisis Unit, SLO PD Community Action Team, and the Mental Health Outreach Case Manager program. All of these programs provide direct services to our homeless community members.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I have participated in the County HSOC program since it's inception, more recently, serving as the chairperson of the Finance and Data committee. This is extremely important work that is essential for the coordination and oversight of our County's efforts to reduce homelessness and maximize our current resource as well as develop new funding streams. I would be honored to be able to continue serving as the chairperson of the F & D committee.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed  Date 9-21-22

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/27/2022

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Gulino Rick

Last First Middle Initial

Address: [Redacted]

Number Street City Zip Code

Email Address: [Redacted]

Home Phone: [Redacted] Business Phone: [Redacted]

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|--|---|
| <input type="checkbox"/> County Government Service Providers | <input type="checkbox"/> Advocates |
| <input type="checkbox"/> Currently or Formerly Homeless Persons | <input checked="" type="checkbox"/> Affordable Housing Developers |
| <input type="checkbox"/> Businesses | <input type="checkbox"/> Faith-Based Organizations |
| <input type="checkbox"/> Hospitals | <input type="checkbox"/> Public Safety Organizations |
| <input type="checkbox"/> Nonprofit Homeless Assistance Providers | <input type="checkbox"/> Behavioral Health Agencies |
| <input type="checkbox"/> Organizations Serving Homeless Veterans | <input type="checkbox"/> Housing Authority |
| <input type="checkbox"/> County Office of Education | <input type="checkbox"/> Local School Districts |
| <input type="checkbox"/> Social Service Providers | <input type="checkbox"/> Victim Service Providers |
| <input type="checkbox"/> Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

The Chair of SLO Supportive Housing Consortium for over 10 years
Served on the 5CHC board for 6 years
Served as a board member of the Santa Barbara County COC for the last 5 years.
Served on the HSOC for the last 10 years as either a board member or an alternate

Please describe how you qualify for the HSOC category which you have selected above:

I have worked as the Director of Resident Services at Peoples' Self-help Housing for over 14 years. PSHH formed as a nonprofit in San Luis Obispo in 1970 to help people build their first home. Our focus has evolved to provide high quality affordable rental housing for low-income families, the homeless, veterans, farmworkers, seniors, and those living with disabilities.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

As a Licensed Clinical Social Worker I over see the PSHH Supportive Housing Program which provides direct services to the previously homeless and at risk of homelessness households. The on site social workers provide clinical case management services to this population to help stabilize and maintain their affordable housing.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I am passionate about not only housing people who need it but also making sure the services are in place to stabilize them in housing long term.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed *R. Gilman, LCSW* Date 9/27/2022

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/28/22

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: William, Aurora
Last First Middle Initial

Address: [REDACTED]
Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
Which area(s) of the county does this organization serve? Throughout the County
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I am a staff member of LAGS Recovery Centers, Inc.

Please describe how you qualify for the HSOC category which you have selected above:

LAGS Recovery Centers, Inc. is a non-profit community behavioral health center serving the community. We have a Mobile Mental Wellness team on the streets of San Luis Obispo serving the unhoused population in the areas of psychiatric, therapeutic and substance use needs. The majority of the clients we see in SLO are unhoused.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have my BS in Sociology, and masters in Addiction Counseling and Public Administration. I am the former ED of ECHO, in Atascadero. I have worked with the unhoused and MI populations since 2000. I currently lead a team of volunteers in street outreach in North County. I am president of the San Luis Obispo affiliate of NAMI and I am the Director of Development of LAGS Recovery Centers, Inc. Among my jobs working in this field, I have been the case manager in a residential treatment home and carried a case load of 9 individuals, six of whom were diagnosed with Schizophrenia.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

This is an area in which I am passionate about. I believe that it takes a village to solve societal issues of this magnitude. I believe that it is through collaborative efforts that we are able to get the most work done and ability to move mountains. I believe that my years of experience are able to bring valuable perspective to the conversation.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed Aurora William Date 9/28/20

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 10/6/22

Applying For: Homeless Services Oversight Council (HSOC)

Name: Hightower Eric C
Last First Middle Initial

Address: [Redacted]
Number Street City Zip Code

Email Address: [Redacted]

Home Phone: [Redacted] Business Phone: _____

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
- Which area(s) of the county does this organization serve? _____
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Cal Poly student

Please describe how you qualify for the HSOC category which you have selected above:

Sociology student concentrating in social work. Formerly experienced homelessness.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Volunteered at Prado in 2013-2014,
experienced homelessness 2015-2017 ✓

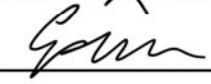
Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

Gain insights and participating in local decision making.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed   Date 10/3/22

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/26/2022

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: PETERSEN GARY E
Last First Middle Initial

Address: [REDACTED]

Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: _____

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|---|--|
| <input type="checkbox"/> County Government Service Providers | <input type="checkbox"/> Advocates |
| <input type="checkbox"/> Currently or Formerly Homeless Persons | <input type="checkbox"/> Affordable Housing Developers |
| <input type="checkbox"/> Businesses | <input type="checkbox"/> Faith-Based Organizations |
| <input type="checkbox"/> Hospitals | <input type="checkbox"/> Public Safety Organizations |
| <input checked="" type="checkbox"/> Nonprofit Homeless Assistance Providers | <input type="checkbox"/> Behavioral Health Agencies |
| <input type="checkbox"/> Organizations Serving Homeless Veterans | <input type="checkbox"/> Housing Authority |
| <input type="checkbox"/> County Office of Education | <input type="checkbox"/> Local School Districts |
| <input type="checkbox"/> Social Service Providers | <input type="checkbox"/> Victim Service Providers |
| <input type="checkbox"/> Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I currently serve on the Board and as the Operations Manager for Shower the People. I coordinate bulk food donations for my church congregation to local non profits and churches providing food to those in need.

Please describe how you qualify for the HSOC category which you have selected above:
For the last 4 years Shower the People has provided over 11,000 showers to the unhoused in SLO and south county. As the Operations Manager, I overscoo all activities associated with showers at all sites 5 days a week.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have worked with Shower the People since its inception in 2018. I have worked in the past with Mary Parker and currently Betsy Ehrler in coordinating a monthly feeding assignment the homeless for years. In 2020 during COVID, I started a Safe Parking Program with a permit from the City of Arroyo Grande that ran for 1 year. I served as a head pastor of our congregation for 4 years handling transient needs.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

See attached sheet

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed _____ Date 9/26/2022

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

Gary Petersen

September 2022

2022 HSOC Application – Why I want to serve on HSOC

We all know the challenges facing the unhoused are complex and there is not a simple solution for resolving the issues. Mental Health, Substance Abuse, regulatory hurdles and funding restrictions, public perception, multiple agencies, nonprofits and community leaders with conflicting priorities and ideas.

For the last 3 decades I have served in numerous voluntary capacities whether it was schools, scouting, church or public charities. I work to build consensus and stay solution focused. I feel I can bring to the table a broad life of experiences and a fresh perspective. We need to continue to shift the paradigm and be open to thinking outside the box. With appropriate oversight and accountability, we can find permanent opportunities to rehouse those among us needing the most help.



At 1 ½ years of age, I was removed from her custody and placed in foster care here in the county. Over the next 16 years, I would transfer to well over a dozen foster homes. At age 17, with the county having difficulty in placing me, I would find myself emancipated early – to incarceration then homelessness.

Options for emancipated foster children with no family in those days were jail, suicide or homelessness. I worked several jobs, found a boss that rented me his garage, then lived in my car. Unfortunately, over time, out of money, car breakdowns and lack of direction, I joined the US Navy. It literally saved my life. After 2 tours in the Navy, I was hired by PG&E to be a Nuclear Operator at the Diablo Canyon Power Plant where I would work for the next 24 years.

I became a homeowner, husband, father. With a friend, we helped start and oversee a Foster Family Agency in the City of Arroyo Grande where over a 10-year

period we placed over 126 children in foster homes that our agency licensed and adopted out over 2 dozen children.

We have three children who are multilingual, college graduates and have served extended service missions in foreign languages, have distinguished careers and are contributing members to their communities.

At age 47, I stopped working at the Diablo Canyon Power Plant and have been a volunteer in various roles ever since.

When I was in my youth, I was sharing life's experiences with a youth leader. I was a foster kid with a lot of instability, I came from generations of substance abuse and poverty. Despite being in America for 4 generations, no one in my direct family line had ever graduated from college. He then told me something profound at the time – "YOU, have the ability to change your own trajectory in this generation". Although I would end up incarcerated, homeless and face significant challenges, I never forgot it. With literally a host of people helping me along the way – I found opportunities to change.

This is the same message I now share. Your circumstances may be challenging, but there are opportunities ahead. Our job is to facilitate bringing together ideas and opportunities that can change lives, I don't have all the answers, but I know the community is full of like-minded individuals who know that working together we can fix the most complex issues before us in stabilizing and housing those among us struggling the most.

Thank you for your consideration,

Gary Petersen

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 6/24/20

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Harrison Deutsch Jennifer A
Last First Middle Initial

Address: [REDACTED]
Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
- Which area(s) of the county does this organization serve? _____
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I have been a nurse at French Hospital for 14 years where I have cared for many in our unhoused community. After working as a nurse in the ICU for 13 years, I began a new role working as a Nurse Navigator at the beginning of 2022. In this new role I am provided with a larger view of the hospital and the people we serve. In the past, I have served as a volunteer for the Senior Nutrition Program of San Luis Obispo and the Medical Reserve Corps' Covid-19 response.

Please describe how you qualify for the HSOC category which you have selected above:

I am committed to improving my community's health through addressing existing inequities and decreasing health disparities. I have a strong desire to learn more about the existing resources and needs of the community to better serve this population.

Application for Membership on the Homeless Services Oversight Council
Page Two

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

As an ICU nurse I have cared for many individuals who experience homelessness-many of whom suffer detrimental health consequences from untreated chronic conditions related to their social conditions. As a Nurse Navigator, I am learning of the many barriers that exist to those who suffer from unstable housing and how it affects their health. I am currently pursuing my Master's in Public Health with a focus on Population Health through the University of Alabama Birmingham. I am a dedicated community member committed to decreasing the health disparities that exist in our community. As a healthcare provider and public health student, I have a unique perspective of the health issues that affect our homeless populations.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I would like to serve on the HSOC to gain a better understanding of what our county is doing to address this complicated and multifaceted issue. I am interested in collaborating with other community members and policymakers to address the needs of the community. My hope is to become more involved in my community to better serve the people who live in it. San Luis Obispo County remains one of the least affordable places to live in the U.S. forcing an increased number of individuals and families at risk for homelessness. My hope is help my community achieve its highest health potential through advocacy and collaboration.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed Jennifer Harrison Deutsch Date 6/24/20

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/26/22

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Matthew P. Navarrete
Last First Middle Initial

Address: [REDACTED], Number Street City Zip Code

Email Address: [REDACTED] Home Phone: [REDACTED]

[REDACTED] Business Phone: [REDACTED] Best # to reach me

Place an "X" next to the HSOC membership category below which you wish to represent: County Government Service Providers Advocates

X Currently or Formerly Homeless Persons Affordable Housing Developers

Businesses Faith-Based Organizations Hospitals Public Safety Organizations

X Nonprofit Homeless Assistance Providers Behavioral Health Agencies

Organizations Serving Homeless Veterans Housing Authority

County Office of Education Local School Districts Social Service Providers

Victim Service Providers Other Community Organizations

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization: I'm currently working as the shelter manager here at ECHO Paso Robles. I've also have lived experience being homeless with my wife and 3 kids back in 2015-2016.

Please describe how you qualify for the HSOC category which you have selected above:

I'm not sure if I "X" the right one.

Page 1 of 2

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by

the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients: I work with the homeless population on a daily basis. I also have lived experience myself.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary): I just want to continue to grow as a person and in my professional work life. I feel like this is the next step. I have a lot of compassion and with my own lived experience, I feel like I would be a great addition to the team.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes I will.

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes I will.

Signed Matthew Navarrete Date 9/26/22

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/30/22

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Sonza Rochelle
Last First Middle Initial

Address: [REDACTED]
Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
- Which area(s) of the county does this organization serve? _____
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Chief of Outreach, Admissions, & Recruiting for Grizzly Youth Challenge Academy

Please describe how you qualify for the HSOC category which you have selected above:

I currently possess over 23 years of military/public service. My current position as Chief of Outreach, Admissions, & Recruiting entails an extensive knowledge in working with a wide array of socio economic populations.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I had the honor to be apart of the North Orange County Public Safety Collabortive for the past 4 years. The Collaborative was established for a four year funding period ending June 30, 2021. The Collaborative was required to spend their state funds in accordance with the language in AB 97 (Ting, 2017). Funding was used for the following purposes:
Programs to address youth violence prevention and intervention in K-12 schools
Programs to promote and enhance the successful reentry of offenders into the community
Programs to address homeless outreach and intervention efforts

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

Having the honor to work with the NOC Public Safety Collabortive from it's inception, I saw the challenges and the success of a community coming together and truly showing tangible outcomes towards their goal. Since my wife and I relocated here 2 years ago, we have fallen in love with SLO and want to ensure that our community remains a beautiful and safe place to live in for future generations to come.

If chosen, I can provide an extensive network of individuals and cbo's that possess current succesful models of combating homelessness.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed R.Sonza Date 9/30/22

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/26/20

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Blacker Wendy J
Last First Middle Initial

Address: [REDACTED]
Number Street City Zip Code

Email Address: [REDACTED]

Home Phone: [REDACTED] Business Phone: [REDACTED]

Place an "X" next to the HSOC membership category below which you wish to represent:

- County Government Service Providers (Behavioral Health, Planning, Social Services, Veterans Services, or Probation)
- Non-profit Service Providers
Which area(s) of the county does this organization serve? SLO County
- Affordable Housing Developers
- Local K-12 Academic Institution
- Local Businesses/Business Organizations
- Law Enforcement
- Local Health Provider
- Local Faith Community
- Interested Community (preferentially with homelessness experience)
- Currently or Formerly Homeless Person
- Veterans Services Representative
- Local University or School of Higher Education
- Local Hospital
- Victims' Services Representative

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Previously employed with Salvation Army as a homeless outreach worker. Currently board member for SLOCO Recovery Network. Volunteer outreach with Dignity Health Street Medicine program and Atascadero PD.

Please describe how you qualify for the HSOC category which you have selected above:

Formerly homeless and experienced housing instability from 2006-2021. Outreach as employee or volunteer for approximately 5 years. Currently volunteer for outreach with Dignity health and Atascadero PD.

Application for Membership on the Homeless Services Oversight Council
Page Two

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have been involved in or experienced homelessness for many years. Homelessness has many causes and factors including, but not limited to, mental health, domestic violence, substance use/abuse, and incarceration.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

This is a focus that I am very passionate about.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed  Date 9/26/20

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Our department and city has a lengthy history of funding and in working with and providing compassionate assistance to our homeless community. We are continually developing and implementing least harm approaches as well as accountability measures for all members of our community.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I welcome the opportunity to work with a broader team representing an expert based, cross-section, of community leaders making change and promoting positive and actionable programs to improve the lives of all members of our community,

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? Yes No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? Yes No

Signed Rick Scott Date 10/13/22

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? _____ Yes _____ No

Appointee prefers not to have address or phone numbers(s) published? _____ Yes _____ No

Additional Comments:

Membership of the Homeless Services Oversight Council (HSOC) as of October 2022

Seat	Member	Alternate	Organization	Term
Elected Officials	Kristen Barneich	Lan George	City of Arroyo Grande	Unlimited while holding office
Elected Officials	Susan Funk		City of Atascadero	Unlimited while holding office
Elected Officials	Anna Miller	Jeff Lee	City of Grover Beach	Unlimited while holding office
Elected Officials	Dawn Addis	Laurel Barton	City of Morro Bay	Unlimited while holding office
Elected Officials	Steve Martin	Steve Gregory	City of Paso Robles	Unlimited while holding office
Elected Officials	Marcia Guthrie	Mary Ann Reiss	City of Pismo Beach	Unlimited while holding office
Elected Officials	Andy Pease		City of San Luis Obispo	Unlimited while holding office
Elected Officials	Dawn Ortiz-Legg		County of San Luis Obispo	Unlimited while holding office
County Government Service Providers	Anne Robin		County Department of Behavioral Health	1/10/2020-1/10/2023
County Government Service Providers	Devin Drake		County Department of Social Services	1/1/2021-1/1/2024
County Government Service Providers*	Allison Brandum	Michelle Shoresman	County Health Agency	4/19/2022-1/1/2025
Currently or Formerly Homeless Persons	Brenda Mack			1/1/2022-1/1/2025

Currently or Formerly Homeless Persons	<i>Vacant</i>			
Advocates	Janna Nichols		5Cities Homeless Coalition	1/1/2020-1/1/2023
Advocates	Kathy McClenathen		SLO County Housing Trust Fund	1/1/2021-1/1/2024
Public Safety Organizations	Jeff Smith		City of Pismo Beach Police Department	1/1/2021-1/10/2023
Public Safety Organizations	<i>Vacant</i>			
Nonprofit Homeless Assistance Providers	Caroline Hall		Los Osos Cares	1/10/2020-1/10/2023
Nonprofit Homeless Assistance Providers	Mark Lamore		Transitions Mental Health Association	1/10/2020-1/10/2023
Nonprofit Homeless Assistance Providers	Wendy Lewis		El Camino Homeless Organization	1/1/2022-1/1/2024
Nonprofit Homeless Assistance Providers*	Jack Lahey	Lawren Ramos	Community Action Partnership of San Luis Obispo	4/19/2022-1/1/2023
Affordable Housing Developers	Rick Gulino		People's Self Help Housing	1/1/2021-1/10/2023
Businesses	Bettina Swigger		Downtown SLO	1/1/2022-1/1/2025
Businesses*	Jim Dantona	Molly Kern	SLO Chamber of Commerce	4/19/2022-1/1/2024
Faith-Based Organizations	Shay Stewart		Granite Ridge Christian Camp	1/1/2021-1/1/2024
Hospitals	Amelia Grover	Liz Snyder	French Hospital	1/1/2021-1/1/2024
Organizations Serving Homeless Veterans	William Crewe	Paul Worsham	Veterans Helping Veterans	1/1/2022-1/1/2025
Housing Authority	Scott Smith		Housing Authority of San Luis Obispo	No limit

County Office of Education	Jessica Thomas		SLO County Office of Education	1/1/2021-1/1/2024
Victim Service Providers	Susan Lamont		Lumina Alliance	1/1/2022-1/1/2025
Other Community Organizations	Nicole Bennett		CenCal Health	1/1/2021-1/1/2024
Social Service Providers*	Garret Olson	Suzie Freeman	SLO Food Bank	4/19/2022-1/1/2025
Behavioral Health Agencies	<i>Vacant</i>			
Local School Districts	<i>Vacant</i>			
At Large Seats*	<i>Vacant</i>			

Per the HSOC bylaws (November 3, 2020), one seat is reserved for a County Supervisor, and seven seats are reserved for an elected City Councilperson from each of the incorporated cities.

*Five 'at large seats' may be held by representatives from any of the following categories: County Government Service Providers, Currently or Formerly Homeless Persons, Advocates, Affordable Housing Developers, Businesses, Faith-Based Organizations, Hospitals, Public Safety Organizations, Behavioral Health Agencies, Nonprofit Homeless Assistance Providers, Organizations Serving Homeless Veterans, Housing Authority, County Office of Education, Local School Districts, Social Service Providers, Victim Service Providers, and Other Community Organizations.

The HSOC may have no more than two representatives, staff or Board members from the same agency or organization.

Nominating Committee Recommendation

Membership of the Homeless Services Oversight Council (HSOC) as of January 2023

Current Member Recommended for Reappointment
New Member Recommended for Appointment

Seat	Member	Alternate	Organization	Term
Elected Officials	Kristen Barneich	Lan George	City of Arroyo Grande	Unlimited while holding office
Elected Officials	Susan Funk		City of Atascadero	Unlimited while holding office
Elected Officials	Anna Miller	Jeff Lee	City of Grover Beach	Unlimited while holding office
Elected Officials	Dawn Addis	Laurel Barton	City of Morro Bay	Unlimited while holding office
Elected Officials	Steve Martin	Steve Gregory	City of Paso Robles	Unlimited while holding office
Elected Officials	Marcia Guthrie	Mary Ann Reiss	City of Pismo Beach	Unlimited while holding office
Elected Officials	Andy Pease		City of San Luis Obispo	Unlimited while holding office
Elected Officials	Dawn Ortiz-Legg		County of San Luis Obispo	Unlimited while holding office
County Government Service Providers	Anne Robin		County Department of Behavioral Health	1/1/2023-1/1/2026
County Government Service Providers	Devin Drake		County Department of Social Services	1/1/2021-1/1/2024

County Government Service Providers*	Allison Brandum	Michelle Shoresman	County Health Agency	4/19/2022-1/1/2025
Currently or Formerly Homeless Persons	Brenda Mack			1/1/2022-1/1/2025
Currently or Formerly Homeless Persons	Wendy Blacker		SLOCO Recovery Network	1/1/2023-1/1/2026
Advocates	Gary Petersen		Shower the People	1/1/2023-1/1/2026
Advocates	Kathy McClenathen		SLO County Housing Trust Fund	1/1/2021-1/1/2024
Public Safety Organizations	Jeff Smith		City of Pismo Beach Police Department	1/1/2023-1/10/2026
Public Safety Organizations	<i>Vacant</i>			
Nonprofit Homeless Assistance Providers	Janna Nichols		5Cities Homeless Coalition	1/1/2023-1/1/2026
Nonprofit Homeless Assistance Providers	Mark Lamore		Transitions Mental Health Association	1/1/2023-1/1/2026
Nonprofit Homeless Assistance Providers	Wendy Lewis		El Camino Homeless Organization	1/1/2022-1/1/2024
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Faith-Based Organizations	Shay Stewart		Granite Ridge Christian Camp	1/1/2021-1/1/2024
Hospitals	Amelia Grover	Liz Snyder	French Hospital	1/1/2021-1/1/2024

Hospitals*	Jennifer Deutsch		French Hospital	1/1/2023-1/1/2026
Organizations Serving Homeless Veterans	William Crewe	Paul Worsham	Veterans Helping Veterans	1/1/2022-1/1/2025
Housing Authority	Scott Smith		Housing Authority of San Luis Obispo	No limit
County Office of Education	Jessica Thomas		SLO County Office of Education	1/1/2021-1/1/2024
Victim Service Providers	Susan Lamont		Lumina Alliance	1/1/2022-1/1/2025
Other Community Organizations	Nicole Bennett		CenCal Health	1/1/2021-1/1/2024
Social Service Providers*	Garret Olson	Suzie Freeman	SLO Food Bank	4/19/2022-1/1/2025
Behavioral Health Agencies	Aurora William		LAGS Recovery Centers	1/1/2023-1/1/2025
Local School Districts	Rochelle Sonza		Grizzly Youth Academy	1/1/2023-1/1/2026

Per the HSOC bylaws (November 3, 2020), one seat is reserved for a County Supervisor, and seven seats are reserved for an elected City Councilperson from each of the incorporated cities.

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The HSOC may have no more than two representatives, staff or Board members from the same agency or organization.

**County of San Luis Obispo Homeless Services Division
Active and Anticipated Funding: 2022 Q4**

	2022 Q4	2023				2024				2025			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
CoC FY20	\$ 1,047,426												
CoC FY21	\$ 1,108,896												
CoC FY22			\$ 1,110,388 - \$ 1,328,143										
CoC Special Unsheltered			\$ 1,699,098										
CoC FY23						\$ TBD*							
CoC FY24											\$ TBD*		
Fed ESG FY22	\$ 153,597												
Fed ESG FY23				\$ TBD									
Fed ESG FY24							\$ TBD						
Fed ESG FY25											\$ TBD		
CA ESG FY21	\$ 150,864												
CA ESG FY22				\$ 110,693									
CA ESG FY23							\$ TBD**						
CA ESG FY24											\$ TBD**		
Fed ESG-CV 1	\$ 563,033												
Fed ESG-CV 2	\$ 6,296,591												
CA ESG-CV 1	\$ 467,600												
CA ESG-CV 2	\$ 5,022,401												
CDBG FY22	\$ 266,124												
CDBG FY23				\$ TBD									
CDBG FY24							\$ TBD						
CDBG FY25											\$ TBD		
CDBG-CV 1	\$ 1,099,800												
CDBG-CV 2 (Homekey)	\$ 4,772,930												
CDBG-CV 3	\$ 1,876,815												
PLHA FY19	\$ 872,502												
PLHA FY20	\$ 1,356,136												
PLHA FY21	\$ TBD												
PLHA FY22			\$ TBD										
PLHA FY23							\$ TBD						
PLHA FY24											\$ TBD		
HUD HOME FY22	\$ 882,722												
HUD HOME FY23				\$ TBD									
HUD HOME FY24							\$ TBD						
HUD HOME FY25											\$ TBD		

**County of San Luis Obispo Homeless Services Division
Active and Anticipated Funding: 2022 Q4**

	2022 Q4	2023				2024				2025			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
HUD HOME ARP	\$ 3,294,619												
CESH FY18	\$ 727,047												
CESH FY19		\$ 412,874											
HHAP 1		\$ 3,365,435											
HHAP 2		\$ 1,566,474											
HHAP 3		\$ 4,291,215											
HHAP 4					\$ TBD***								
HHAP 5					\$ TBD***								
HCD Encampment Resolution Program					\$ TBD								
GFS FY22	\$ 253,000												
GFS FY23				\$ TBD									
GFS FY24						\$ TBD							
GFS FY25											\$ TBD		
Title 29 FY22	\$ 542,982												
Title 29 FY23				\$ TBD									
Housing Now FY20-23	\$ 1,097,278												
Housing Now FY23-26				\$ TBD									
Parking Village	\$ 725,000												
Communications	\$ 125,000												
Homekey					\$ TBD								
Active	Secured		Anticipated/Potential										

* Funding depends on annual federal appropriations. Funding for future years is estimated to be the same as the FY2021 year (\$1,108,896). In the past three years, funding has been increased by an amount between 3.3-5.8%, to adjust for increases in leasing costs. This increase is applied to Permanent Supportive Housing leasing projects as well as the CoC Planning grant. In most years, the County must compete for between 4-6% of overall funding, and there is a possibility that if we do not score high enough in the competition, we could lose this funding, not only for the year in which we apply but also for future years.

** Funding depends on annual federal appropriations. Historically, the amount available has been between \$102,316 and \$150,864, based on data for the past five years. (Average = \$117,223, Median = \$119,621.)

*** While appropriations for HHAP-4 and HHAP-5 were included in enacted state budgets, the exact amount received by our county will be determined by a formula based on future Point in Time Counts. It is expected that the amount would be fall somewhere between HHAP-2 and HHAP-3 funding levels (HHAP-2 administrative funding = \$109,653,18; HHAP-3 administrative funding = \$300,384.99).

**County of San Luis Obispo Homeless Services Division
Active and Anticipated Funding: 2022 Q4**

	2022	2023				2024				2025			
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	Grant Program												Funding Source
CoC	Continuum of Care												Federal - HUD
Fed ESG	Emergency Solutions Grant												Federal - HUD
CA ESG	Emergency Solutions Grant												State - HCD
Fed ESG-CV	Emergency Solutions Grant - Coronavirus												Federal - HUD
CA ESG-CV	Emergency Solutions Grant - Coronavirus												State - HCD
CDBG	Community Development Block Grant												Federal - HUD
CDBG-CV	Community Development Block Grant - Coronavirus												Federal - HUD
PLHA	Permanent Local Housing Allocation												Federal - HUD
HUD HOME	Home Investment Partnerships Program												Federal - HUD
HUD HOME ARP	HUD HOME - American Rescue Plan Act												Federal - HUD
CESH	California Emergency Solutions & Housing												State - HCD
HHAP	Homeless Housing, Assistance & Prevention Program												State - ICH
GFS	General Fund Support												County
Title 29	Title 29												County
Homekey	Homekey Program												State - HCD

HCD: California Department of Housing & Community Development

HUD: US Department of Housing & Urban Development

ICH: California Interagency Council on Homelessness

CODE OF CIVILITY

A healthy democracy respects the people's right to debate issues with passion. A healthy democracy not only tolerates disagreement but welcomes it in order to refine ideas and create policies that benefit the greater good.

The deterioration of civility across the country and within our community poses a threat to our democracy and our civic well-being. This deterioration:

- Compromises the integrity of a healthy, representative democracy
- Closes the door on depth of thought, reducing complex problems to harmful oversimplification
- Deters potential leaders from running for office or serving in government
- Poisons the civic well and discourages citizens from engaging on pressing community issues
- Casts the spotlight on poor behavior rather than shining a light on possible solutions
- Sets a poor example for our children

We have crafted this Code of Civility as a promise to each other, and to the people and institutions we serve, that we will always strive to conduct our debates - whether in person, online, or in written communication - in ways that allow for the widest range of opinions on ideas and policies, yet also respect the dignity, integrity and rights of those with whom we might disagree. With our individual and collective commitment to this code, we welcome our elected colleagues, the press and the public to hold us accountable.

In our deliberations we pledge to:

Listen First

We will make an honest effort to understand views and reasoning of others by listening to understand, not listening to find fault, allowing thoughtful discussion to lead to the best possible outcomes.

Respect Different Opinions

We will invite and consider different perspectives, allowing space for ideas to be expressed, opposed and clarified in a constructive manner.

Be Courteous

We will treat all colleagues, staff and members of the public in a professional and courteous manner whether in person, online, or in written communication, especially when we disagree.

Disagree Constructively

We strive to advance solutions to community issues; when faced with disagreement, we do more than simply share our concerns with differing positions, we work to propose a course of action of mutual benefit.

Debate the Policy Not the Person

We will focus on the issues, and not personalize debate or use other tactics that divert attention from the issue.

Partnerships for Action:

California Health Care & Homeless Learning Collaborative

A Partnership between...



5Cities Homeless Coalition

resources. support. hope.



Good Samaritan Shelter
For those in need, our door is open



Dignity Health



Grant Details

- 1 of 8 teams selected (CA)
- Two-year initiative
- Goals:
 - Improve alignment across health and homeless service providers
 - Strengthen health care delivery for individuals experiencing homelessness
 - Objectives of *Partnerships for Action* are to:
 - Build the capacity of the participating teams
 - Foster peer-to-peer learning
 - Spread best practices
- Learning Collaborative lead by Center for Healthcare Strategies with support from California Health Care Foundation

The “Homeless Patient”

- Complexity of needs
 - Often experiencing tri-morbid conditions (medical, mental health, substance use)
 - Often have experienced and/or are experiencing complex trauma
 - Limited or fragmented support systems
 - Often involved in multiple systems of care
- Common healthcare barriers:
 - Appropriate and timely care access
 - Coordinated care
 - Stigma

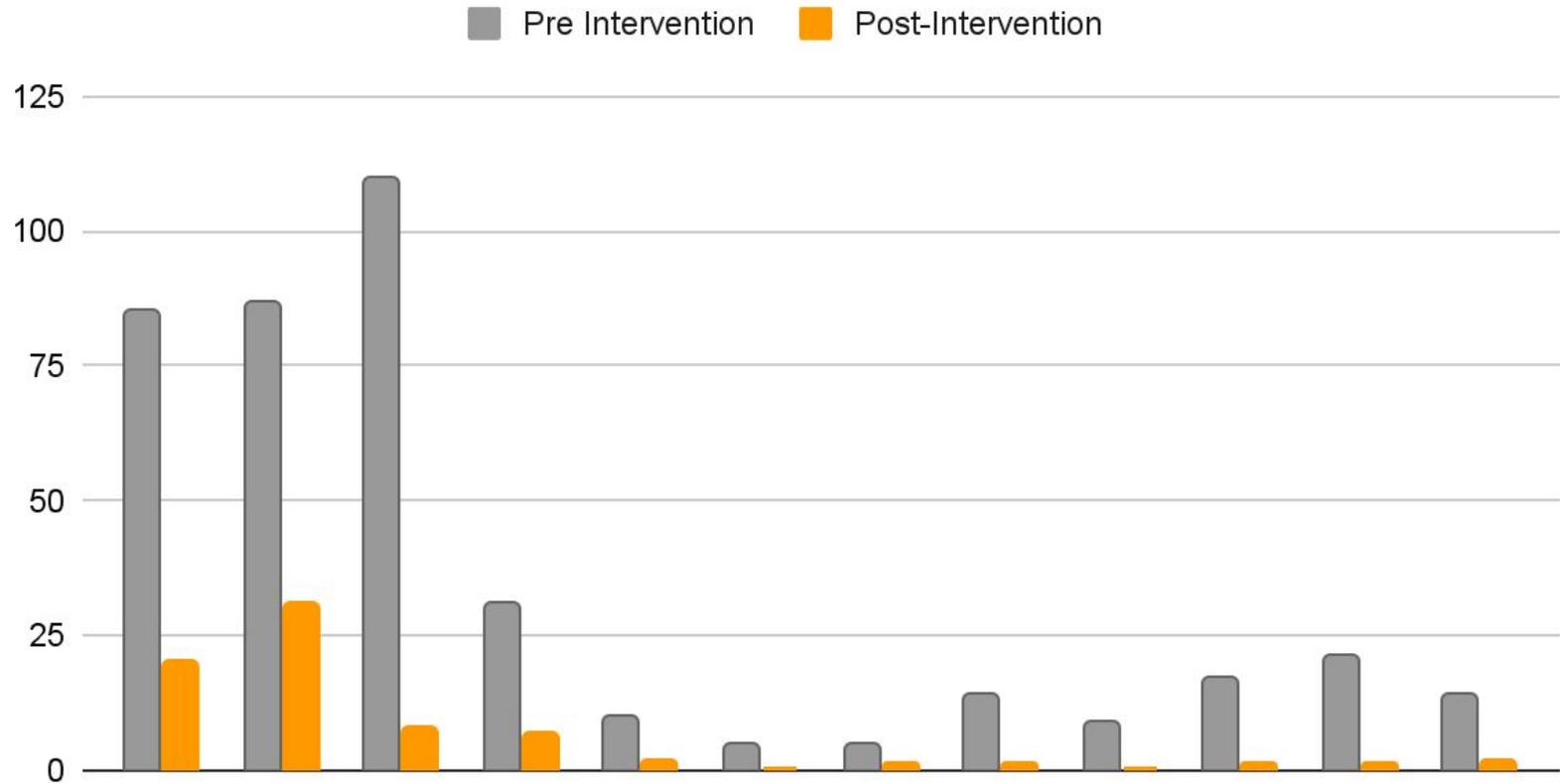
Who is the “Expert?”

- Long-standing partnerships between homeless service providers and healthcare
 - Recuperative Care
 - Co-located services at shelters
- Each asking one another to do the “others’ job”
- Lack of resources (SNF, RCFE, etc.) leaving homeless shelters with increasingly complex clients without resources to adequately address their needs

Homeless Health Initiative: Dignity Health

- [Continuum of care](#)
- Need for continuity in highest risk patients
 - Prevention:
 - Street Medicine
 - Community consultation: “healthcare expert”
 - Homeless Death Review Team (SB County)
 - Intervention:
 - Primary: Hospital Wide-Processes (drive internal systems needs)
 - Secondary: Light touch and resource management for SW (hospital expert)
 - Tertiary: intensive care management across the continuum (RCP involvement,, SNF follow through, hospital to hospital management, multi-agency collaborations, etc.)

Pre Intervention and Post-Intervention



Homeless Health: Central Coast Partnership Program

- Employ a Dignity Health Homeless Health Social Worker to provide **intensive care management** to people experiencing homelessness who are **discharged from the hospital**
- Facilitate **cross-sector partnerships** to **strengthen the care continuum** for those receiving care management services
- Take a **dual-county approach** to address health needs of people experiencing homelessness.

Goals

1. Create a pathway to healthcare entities accessing HMIS
 - a. SB County MOU signed and Dignity currently accessing (read-only)
 - b. Participating in re-organization of HMIS system and obtain MOU for access/use
 - c. Look at bi-directional communication

2. Create a dual-county Homeless Health Workgroup
 - a. Identify and prioritize populations of focus and issues/concerns
 - b. Hold discussion on efforts of CalAIM as it applies to this work
 - c. Hold a solution-focused, problem-solving space to address issues related to healthcare for the homeless
 - d. First workgroup scheduled end of Oct
 - i. Partners + FQHC + County Homeless Services Divisions

Questions?

Summary of Public Survey Comments Regarding Draft Plan

Draft date: July 0, 2022

Summary

94 total respondents

- 16 (17%) have experienced homelessness
- 26 (28%) work with youth

- 13 (14%) work in Northern area of the County
- 18 (19%) work in Southern area of the County
- 36 (39%) work in Central area of the County
- 18 (19%) work in the Coastal area of the County
- 26 (28%) are currently unemployed
- 13 (14%) did not answer the question.
- Note: Some people selected multiple regions, hence total equal to greater than respondents.

- 18 (19%) live in Northern area of the County
- 20 (22%) live in Southern area of the County
- 41 (44%) live in Central area of County
- 18 (19%) live in Coastal area of the County
- 0 (0%) live outside the County.
- 12 (13%) respondents did not answer this question.
- Note: Some people selected multiple regions, hence total equal to greater than respondents.

- 29 (31%) identified as community members
- 5 (5%) identified as county or city employees
- 6 (6%) identified as business owner
- 4 (4%) identified as education
- 2 (2%) identified as faith-based organization leader
- 3 (3%) identified as homeless services provider
- 4 (4%) identified as health care provider
- 13 (14%) identified as advocates
- 1 (1%) identified as elected official
- 2 (2%) identified as current or formerly homeless person
- 12 (13%) identified as Other.
 - Other roles specified: nonprofit worker, concerned citizen (x4), business manager, potential volunteer, certified correctional health provider, downtown resident, federal employee/resident, advocate/concerned

member of the community/past city employee; former council member/homeless services board member.

- 13 (14%) did not identify their role.

Methodology for this Summary

- Where a number of respondents is listed below, it was calculated based on Homebase’s interpretation of each respondent’s essay question and shared to support the Steering Committee’s review. They are not scientific or cross-confirmed, but seemed more helpful than “some” or “multiple”.
- Quotes were selected to share in the summary because they represented an idea multiple people shared but stated in a brief way, or because it was a unique substantive idea.
- Except for at the top of each subsection, positive comments were not included in the summary to save Steering Committee review time.

Overall Plan Comments

- About 32 respondents gave positive comments in the overall section
- About 15 respondents were more concerned about mental illness and substance abuse than housing
- About 5 respondents wanted to see more about protecting public spaces
- About 5 respondents were very concerned about funding (others were too, but that wasn’t a primary part of their comments)
- About 7 respondents thought that most homeless people are freeloaders/not from here/lazy/don’t want help/etc. and found that the plan didn’t address that.

Suggested Additions (bold text added by Homebase to aid readers):

- Several requests for **more data** about the homeless population, especially unhoused persons.
- “The county **jail need to be a certified health delivery facility** and the connection from the jail to the CHCCC and outside services should be a priority. **Vision care** should be provided to this population with a local optical home to fix and adjust glasses”
- “In providing communication pathways, please include **translation for deaf individuals** who are homeless”
- **Waive fees related to vehicle registration/towing** for people living in their cars to avoid loss of shelter
- Would like to see more **City and State buy in**
- “How about real promises of change like:
 - implementation a **rent cap** based on how much more you can ask from a renter than is property owners own costs. . . .

- How about creating some policy around requirements for **[Cal Poly] students to live on campus** for a certain amount of years so that the renting market isn't so overwhelmed. . .
- Why not create a program around all of the **restaurant/grocery/market food waste** that caters specifically to those struggling with food security.
- Also a lot of people get into homelessness because of systemic debt. Maybe the county could look into **capping things like how much you can pay for a parking infraction or even better, criminal tickets** that specifically target the unhoused. ...I think this plan needs to be much more specific about the data we already have as well as the path forward.”
- “Expand the **blue bag pilot program** again. It was cheap and effective. Partner with **SLO Bangers** again. Pay a ‘camp host’ at these encampments to hopefully get them out of homelessness...”
- “Will there be a budget allocation that would **help current landlords to modernize occupied units with laborers or no-cost energy efficient/climate friendly appliances and smart plugs**. This would help encourage a long term relationship between the governance and private landlords. Over all the plan does **not address/include the need for specialized protective housing for marginalized sub-groups** such as LGBTQIA+, women, etc.”
- “. . . In addition to the measures proposed in The San Luis Obispo Countywide Plan to Address Homelessness 2022-2027, there must be measures included to:
 - > Ensure community members (particularly children) have **safe access to parks**
 - > Prevent **wildfires and environmental impact** (trash, human waste, etc.) in open spaces and river beds that unhoused people are living in In short, the plan should be revised to ensure safe community access for all residents to areas that unhoused people have been sleeping and camping in, alongside existing proposals. “
- “I would like to suggest you include a "**community volunteer**" component in the plan. When a homeless person is seeking help and willing to work with Social Services, TMH, etc. a community volunteer could be assigned to that person. Their job would be to check in with them (maybe once a week) to see how they are doing and if they need help with anything. I think many homeless people get bogged down by the bureaucracy and paperwork. . . “
- “. . . without a clear understanding of the application of new funding and balancing the funding needs of existing programs - coupled with a **lack of baseline data** - this plan seems to be more of a list of ideals. We encourage SLO County to make large steps to address this wicked problem. A major positive of this plan is identifying a clear and coherent data system for all services. However, we are concerned that **without clarity on how this process of revamping existing programs and adding new programs will supplant funding from existing programs that have proven to be needed and effective**. Moreover, the increased needs of an entirely new department (fiscal, staffing, etc.) are not fully identified. Without that, it is unclear if that is viable within our current funding allocations. Two critical items are pressing.

One is that **many subpopulations and issues are raised as smaller points, for example, families**. They need a better system to serve their needs. However, there is no mention of that structure or the overall strategic differences between that group and other in-need unique groups (such as TAY and Veterans). Secondly, there is a frequent call for a coordinated system to ensure that the people can get the resources needed to exit homelessness. A need to streamline the allocation of resources, strengthen regional collaborations, and increase the housing navigation capacity in SLO county - **all of the Lines of Effort (LOE) - are addressed by a better functioning Coordinated Entry System - yet that is not lifted as a clear LOE**. It is concerning that these are clear and urgent pain points in our system currently, and they have not been given the focus and attention that is required to alleviate the pain points.”

- “. . .**Quarterly community (throughout each Supervisor's district) meetings** needs to be stated in your organization chart, please.”
- “1. **More housing with pets** being allowed. We make concessions for families to bring pets to shelters but then they can’t find housing that allows pets. . . . [Note: Several other commenters said pet-friendly housing was key.] 2. Allow **splitting of vouchers**: if the parents of a family split up they will both still need housing. It negatively affects the children if only one parent has stability 3.**Clean Slate Program**: provide assistance for families that have criminal records 4.**Education to private landlords**: create programs to educate landlords that formerly houseless people are not a risk - community agencies can provide support 5.**Offer Credit Reparation** classes and Budgeting 6. Offer a **“Welcome Home” Housecleaning kit** and lessons on how to care for your new space...some individuals have never learned the basics of taking care of a home.”
- Add **acronym list (or reduce acronyms usage)**

Concerns:

Besides the Overall notes above:

- Multiple people noted **NIMBY** will be a large barrier to plan implementation
- One person said the plan does not adequately address **trauma, need references to trauma-informed care**.
- Multiple people noted the plan was **vague** (e.g. “This plan is extremely broad with a lot of room for interpretations and errors that could jeopardize future funding.”)
- “I am concerned that **people with lived experience and the business community were not included in the development of the plan**.”
- “This does not nothing to curb the population because **you are only trying to help the people who are homeless now, not the people who will become homeless**. There will be another person who becomes homeless to replace the person you helped and you will continually spend more and more. You are curbing the effect of the problem and not addressing the cause.”

- “...my concern is the County putting all of their substance use treatment into County DAS, which has a 20% graduation rate and a 5% success rate long term. There **NEEDS** to be designated harm reduction funding, ideally not housed within Behavioral Health. . . Low barrier services is needed. We have resources. So why don’t people access them? It’s not because they want to live a degraded life on the street. It’s because resources without relationships are useless. **There needs to be a separate program, trauma informed, client centered and harm reduction.** Start it as a pilot program. But our current County treatment programs are not successful. Prioritize housing and case management and improving People’s overall quality of life.”
- “It has an overall slant that comes across as **privileged and discompassionate.**”
- Multiple people said the plan does not address **right of population at large to public access to public parks** and how that will be addressed
 - In contrast, three or four people found the paragraph about public spaces in the preface off-putting
- Does not address “unchecked immigration and premature release of prisoners”
- Multiple people thought the plan should better address “people who don’t want services.”
- “What a lot of blah, blah, governmental blah, blah, blah.”

Selected Comments on LOE 1: Housing

- About 15 respondents stated support for this LOE; about 9 respondents disagreed with it.
- About 5 respondents stated strong support for tiny homes (and others stated support in the overall section); but about 3 respondents specifically didn’t like tiny homes, because of siting concerns or because they didn’t think they were a humane answer.
- 68 respondents gave comments on this LOE.

Suggested Additions:

- We need **more options**—in location, size, and price—to incentive use of facilities and we need protections against these properties being purchased and then rented at high rates.
- Consider **vehicles and mobile homes** as places as residence. (Carnival bunkhouses also had a strong proponent.)
- More about **funding**.
- **Include specific locations** that are on the table to be used, for example - all county owned property. Or require each city to name at least 2 locations. (Note: multiple people wanted to see more about siting.)
- “Expand outreach/training/support for shared housing/subsidize **ADUs (tiny homes/garage conversion/in-home renovation)** This could add 50 more

units/year with no new construction. We easily have over 11,000 "spare rooms" in this county. If only 10% of those were shared housing (1,100) we would reduce the number of people experiencing homelessness and reach the 5 year plan goal by more than 50%."

- "Affordable: Due to the rules around reporting raises in salary within 10 days and then rent being increased, it puts many impoverished people in a position of forced poverty. The individuals cannot save for a home or move out of government housing because all extra money is still going into housing. Could we create a program where **if a family gets an increase in pay it could go into a fund for them to have as a downpayment** when they leave. Appropriately designed: I recommend considering affordable housing that includes **multiple small bedrooms so that intergenerational families can have private spaces** for sleeping. There are a lot of necessary restrictions around who can share rooms based on age and gender so households with one parent, two grandparents and five kids of different ages and genders would need 7 bedrooms (for example) If we could create 7 sleeping pods that would take the space of 4 bedrooms then this would be appropriate."
- "Yes, this is good. But, a quicker way to beef up housing supply is to **ban even one more Airbnb/VRBO until we have enough housing for all that need it.** Yank back our housing inventory from all out of state/country RE investors, hedgefunds, billionaires and corporations in Marriot. We need long term residential homes and too many have been converted to high priced vacay units."
- ". . . What criteria were used for selecting the beneficiary groups (p.13)? **Consider adding Transitional Age Youth** (those who are not appropriate candidates for host homes) to the list of beneficiary groups in view of the significant impact of homelessness on a youth's future. . ."
- ". . . A right now immediate simple band aid solution combining a bunch of proposed blah, blah, blah let **homeowners with oversight from County be allowed to rent out travel trailers parked in homeowner driveways to homeless with a County issued voucher.** . . ."
- ". . . I also think there are a lot of opportunities for the county **to use existing buildings and infrastructure** for the homeless population to use. For instance there are a number of **empty barracks on the property near Cuesta College.** . . ."
- "The barriers to affordable and stable housing are cost. **Get real estate professionals to donate time to helping with navigation efforts.** We do not need to bleed our financial resources for these things. Request each real estate broker designate x amount of hours to helping with these things."
- "**STOP landlords from requiring 3x rent in income!** You have to make \$100k to qualify for tiny dumpy rentals."
- The **County and cities must provide incentives to build Tiny House Villages.** .. there are no financial incentives for developers to build and manage tiny house villages for people with little or no steady income. For this reason, the County and its various municipalities must provide mitigating financial incentives to

encourage local developers who specialize in the building and management of low-income housing to take on the construction and operation of the villages. These incentives can include, but not be limited to, expediting and minimizing the costs of zoning and building permits, water, sewer, and electrical connections, in addition to participating in the costs for essential supportive service personnel at each of the villages, including case managers, social workers and behavioral health providers. There are state and federal funds available for these purposes.”

Concerns:

- Multiple people asked about **what “affordable” means** or noted that is a large barrier in this community. Others were concerned that **homeless people would not be interested in, able to afford and/or maintain affordable housing** (e.g. related to sobriety).
- “... [I] was disappointed by the **failure to address the inhumanity of homelessness**, not just the impacts to the members of our community who have the privilege of being housed.”
- “It is unclear how we will create **diversion and prevention** in this LOE - as this LOE is focused on creating Interim Housing and Permanent Housing placements for those who are already homeless and have been underserved. This seems misplaced as it is not adding more housing stock but will be expanding services for housing stability to prevent homelessness and, as such, appeared to be more aligned with LOE 2. **Non Traditional housing is much too broad of a term**, and by Section A point 6, it seems that this is another term for interim housing - which does not reduce the number of people experiencing homelessness. This includes sheltering and housing options without differentiation between the two. Additionally, **Safe parking villages are not a sheltering option** - this is more akin to sanctioned encampments and should not be included as a ‘shelter’ by definition. Safe Parking (and Village) is more accurately aligned with an expansion in outreach and engagement as these are not housing placements - they are more of a safe place to stay not to incur tickets/towing. It is concerning to see the outright endorsement of the replicating safe parking villages given the issues encountered with the initial project. Adopting more low barrier navigation centers will not help the issue that current low barrier navigation centers encounter. More often than not, the rules of a PSH provider or the PHA create a barrier to housing. In SLO, many of these units require tenants to adhere to sober living requirements, allowing for evictions based on substance abuse off the property and mandating treatment programs (mental health & substance abuse) to avoid evictions. More to the point - **C2 should include a commitment to a quality improvement process of PSH in SLO County**. In point D, there **needs to be clarity on how the policy on these specific units will be oriented**. It is concerning that **in C7, the coordinated entry system (CES) is not explicitly discussed**. The CES system is this tracking and prioritizing system (as required by HUD) for SLO county and has not worked efficiently in the past. However, the development of a duplicative system would be

counterproductive. We are in full uncritical support of E as this is an activity we are already undertaking with the City of SLO. Additionally, F is a proactive approach to addressing the need to expand housing stock.”

Comments on LOE 2: Services

- About 16 respondents supported their support this section, only about 4 were really negative.
- 63 respondents gave comments on this LOE.

Suggested Additions:

- **“Decriminalize drug use “**
- **“On F2, we really need co-occurring residential treatment centers** that can help our most mentally ill addicted residents. These do not appear to currently exist.”
- **“More options for recovery programs**, mentoring and group support.”
- **“Connect with the local food bank and their CALFRESH sign ups”**
- **Encourage reunification for youth**
- **“This is really where I think there is ample opportunity to create accountability. Even if we can't say what policy will come out of the organization and planning it would be nice to see things other than "provide incentives to landlords". Like how about we say enact policy to hold any landlords/businesses/organizations accountable for unnecessarily causing obstacles or perpetuating issues. I personally would like to see the "efforts to reduce the barriers to housing stability" placed squarely on the shoulders of those who create the barriers.”**
- **“Focus on cases in Child Welfare**, where housing stability is a major barrier to keeping families together. Build on efforts begun prior to the current DSS leadership to purchase and dedicate housing to these families.”
- **“County wide case management task force** is needed, collaborating with County, nonprofits and grassroots organizations. Training in Harm Reduction for all case managers, law enforcement, etc. Rental assistance and utility assistance programs expanded.”
- Several people spoke up for rent control.
- **“One of the reasons people find themselves homeless is because they have a medical crisis that drains their funds. To my knowledge we do not have a free clinic here for those who need Urgent Care type medical care. Another reason is unexpected vehicle repairs. Could there be a legion of auto repair companies who volunteer to repair one car per month in exchange for tax credits from the County (or another incentive)? Another unexpected expense that can send people into homelessness is loss of job or death of a primary breadwinner. If the County could have these individuals who want to work do work at volunteer organizations such as the food bank or labor at**

companies who need laborers temporarily in exchange for housing vouchers, food, medicine, etc. to tide them over, it might help bridge a gap. If there are **volunteers to help with resume-writing, job coaching, interview skills, that could also help during the transition.**”

- Two people suggested providing storage lockers to allow people to work or go to school
- “. . . **Obtain experienced, knowledgeable interpreters for the various Mixteco languages** spoken in SLO County. . . **Targeting program services to address the specific needs of subpopulations** is necessary for achieving positive results, especially rendering these services in a culturally appropriate way. (p.20) **A Regional Homeless Operations Center** would offer an environment which is not available currently from any of the homeless service providers. . . . **[C]onsider increasing the number of trained and experienced persons (such as those who have taken the SOAR training) to assist with the completion of disability benefit applications** and to act as an advocate during the appeals process if the initial application is denied . . .”
- **Mandatory mental health treatment.** 5150 releases too soon.

Concerns:

- **“What does that really mean?** Does it mean to reduce standards or fast track some processes?”
- “[F]rom the perspective of a case manager working directly with the unhoused community, and I know this opinion is shared by my counterparts- **increasing housing navigation/ case management is useless, if there are not an adequate housing supply** to connect the clients with.”
- “There is not currently an explicit mention for the inclusion of unhoused individuals or those with lived experience of being unsheltered being engaged in this LOE. **Not including those with lived experience on the matter in terms of education or services has the risk of continuing/upholding current classist policies that foster homelessness in the area** to begin with.”
- “It is unclear how the metrics of success were determined - are these based on historical numbers, or are these estimated based on the most recent PIT? To standardize pay across homeless services providers - would require a herculean push to increase funding to all providers and an agreement of titles of various jobs and responsibilities. This seems to be a great goal but unachievable given the diversity of funding allocated to each non-profit and the various missions/areas of work for each non-profit. In this LOE, CES is often treated as a program alongside outreach and housing navigation - this is inaccurate. CES is the system that will provide oversight to the functions (programs) within homeless services (outreach, engagement, interim housing, housing navigation, housing stabilization, and PSH). . . .”
- “While I greatly appreciate the creative solutions to immediate housing needs, I see **NOTHING in the plan that addresses what the city will do regarding those who do not want any services.** Folks sleeping in open spaces,

downtown doorways, Mission plaza, and similar. Will we continue to allow sleeping, massive amounts of personal belongings (full shopping carts, etc.) in public areas that should be available to and enjoyable for all?!”

- “Again, the complete failure to recognize contributing factors is unbelievable. You **cannot continue to just throw resources at a problem** for which resources alone have been completely unsuccessful to this point. You have to have expectations of these individuals they have to have buy in and have an investment in their own well-being.”
- “You state there were 20 openings seeking employees, but do they pay a **living wage**? One family member had been seeking paying work in her field (social work, mental health care) but has found few to no jobs that pay living wage.”

Comments on LOE 3: Data

- About 11 respondents supported this section; about 6 did not support this section.
- About 4 do not think data can be trustworthy
- About 5 think this LOE is a waste of resources.
- 46 respondents gave comments on this LOE.

Suggested Additions:

- Two people said all data management should be in support of **privacy, tenant protections and stability** (worries about criminal justice system accession homeless data).
- Another person worried that including police in referral process would **exclude undocumented unhoused community members**. “I urge the housing committee to **explicitly remove Police from being at all involved in the response to unhoused community members**, especially as it relates to an individual's private data. Per the After Action Report of the June 1, 2020 protest, we know that SLO community members have little trust in the local police force and their questionable history of serving BIPOC communities. We can show the SLO Community that we learn from our mistakes by no longer committing SLO police to actions where they are unqualified and ill prepared. Additionally, individuals should have a right to privacy and the opportunity to opt-out of data sharing without hindering or limiting their access to services.”
- “County needs a **streamlined data system to follow County agencies like Sheriffs Probation and Behavioral Health**. Need to find a **workaround for HIPAA**. Would like Data to be housed independently like in Admin Office or contracted to a separate agency. . . .”
- “Data from the **CenCal and County Jail need to be available to health care navigators**”
- “Focus should include to **drive improvements in “providing personalized support for individuals and families” as well as to the homeless system.**

Timing: Establishment of analytics and systematic reporting should also occur in Year 1. Section A: There should be a needs assessment step prior to developing software. This should include assessing data that organizations currently utilize as well as additional information that would promote individualized support, as well as identifying HMIS outputs (such as a Personalized Support Plan page). Section B: Expand access and usage of data - These items need to be better organized • The first item should be to conduct training with all participating agencies and solicit feedback (this could replace item 3) • Item 1 to monitor participation to ensure compliance should be removed or reworded to convey a partnership with HMIS participating agencies • Items 2 and 5 should be combined “

- “Participation in **HMIS must be a condition for any Non-Profit or governmental agency to receive funding.**”
- “I think the employment of former homeless people . . . would be more successful. The homeless community is VERY close knit (*sic*). They've learned not to trust anyone. But they trust each other. You'll get a better showing if they trust the person they are working with. And for God's sake follow through with any promises you make.”

Concerns:

- About 5 respondents didn't understand this section and one asked that it be put in plain English.
- “Only allocating **one year for adopting a singular database is unrealistic given the complexity of merging multiple data systems.** This process is often a multi-year process as there are data privacy requirements that cannot be ignored in the process of combining databases and enrolling individuals and providers into a new database. Subsection A is a process already underway. CES should include general community members and libraries, churches, etc.... These referral pathways can and should be ‘one way to the appropriate homeless services provider. Subsection B points 8 and 9 are concerning as these are data integrations that move beyond homeless services providers. **Providing HMIS information to medical and justice systems should be done carefully.**”

Comments on LOE 4: Funding

- About 9 respondents supported this section; about 5 did not support this section.
- About 9 respondents were primarily concerned about accountability.
 - “Accountability is governments biggest issue. Good programs are unsuccessful because of trailer pet projects that impacts the root solution of the support effort. Publish monthly financial (P&L) reports where the money is going and include successes and corrective action plans for plan that not promising. . .“

- About 4 respondents wanted to see a lot more detail re budget/sources of funding.
 - “This line is too vague. The weakest part of the proposal is exactly that: resources and funding. Please estimate how much \$\$ is needed before speaking of identification and streamlining. Also is it one-time \$\$ or perpetuals \$\$ per year per person? Is it less or more than 40k per person per year?”
- 53 respondents gave comments on this LOE.

Suggested Additions:

- “Continued work with **CenCal** is important and having clear priorities for grant funding seems to be crucial to success.”
- Involve the **Community Foundation** to help with grants
- **County Business Department** should have role
- **Share information with the** community about use of funding (also one comment supported but said strong PR would be needed).
- **Diversify funds**—fund small nonprofits not just CAPSLO
- Two people are concerned about giving money to “criminals”

Concerns:

- Need for **accountability** & fraud prevention
- Desire for **lack of bureaucracy**
- “Does the community as a whole support funding? **I’m surprised how little the community supports its nonprofits trying to provide essential services.** Is that because it is so expensive to live here that there is little leftover to give to the community?”
- “How can you determine funding needs when you have not even determined the magnitude of the problem?”
- “My understanding is that the HSOC currently reviews grants and funding resources from the federal and state level. How is this different? Is there an expectation that this plan will result in an additional foundation or support network?”
- “Steering all new funding and existing funding to non-congregate sheltering options will hobble existing approaches that are often at full capacity and meet the needs to stabilize individuals in IH. . .”

LOE 5: Regional Collaboration

- About 23 respondents supported this section; about 2 did not support this section.
 - “I’m a former homeless woman and I promise you this will work.”
- 46 respondents gave comments on this LOE

Suggested Additions:

- “I urge the housing committee to include **"engaging with individuals with lived experience" on every LOE for this action plan.** Their expertise needs to be more than collaborative, it needs to be prioritized.”
- **Include law enforcement**
- **Include private property owners**
- “On p. 33 Summary of Timing - Year 1: Community education, media plan and “How can I help?” resources. Do this by encouraging home sharing thru outreach, training, and motivating and educating people in our community who are "over housed" about the benefits of home sharing. P. 34 Hire a Public Relations firm to inspire a community effort. **WE CAN DO THIS....in less than 5 years.**”

Concerns:

- Multiple people worried about Cities not engaging
- A few people mentioned the State
- “. . . the metric and the implementation causes major concern. It is unclear on **why an additional committee is needed for the oversight of the plan as this committee does not exist within the HSOC structures** or includes any of the providers who are being tasked with the delivery of all services, collection of all the data to inform city and county officials, and does not clearly define what stakeholders would be tasked with oversight. Moreover, the lack of integration with existing systems that are required by HUD, the CoC, and HSOC poses a potential fatal flaw in this LOE. The purpose of the formation of the HAC is, in theory (along with the citizen’s oversight body), to provide clarity and feedback t the implementation of this plan and the overall progress on the goal to reduce homelessness in SLO. However, without these committees being cemented into the HSOC structure (via additional subcommittees), it could continue the existing problem that homeless services face - unclear leadership and accountability structures. Homelessness exists and persists because of the failure of existing systems and overly byzantine processes; It is concerning to see that while we are endeavoring to create a department that can fully represent the needs and support the activities of homeless services providers, we continue to fail to properly elevate the authority of HSOC to provide clear and coherent oversight on this system.”

LOE 6: Public Engagement

- About 13 respondents supported this section (“most important section of the plan”); about 3 did not support this section (concerned about wasting money).
- 41 respondents gave comments on this LOE

Suggested Additions:

- “Many stable retired people would like the **chance to help, donate time, money, clothes, food, but we never hear of the individual who is at risk.** We can only donate to 5 Cities directly. Let the news feature an individual case now and then and money and help will come pouring in.”
- Get local **radio, television, & newspapers** to donate advertisement for volunteer labor, materials, financial donations, and whatever is needed.
- **Medical and dental offices** could help.
- **“Transparency, annual reports with demographics and results. Transparency is needed not just with successes but gaps as well.”**
- Add **social media outreach.**
- “The **public needs to be clear on how to help the homeless**—especially ones behaving erratically. I was at the park with my child and a man waved a knife at us. I know he was mentally ill and I wanted to help but it was terrifying and I resorted to calling the police because I didn’t know what else to do. These people don’t need police though—they need mental support and services.”
- **Churches and large employers** would be a good resource.
- “I would like to see a program that discourages cash given to panhandling that makes the downtown area unattractive and not as safe as it used to be. We should **market a program to get our visitors to donate directly to fund these projects** vs. giving to an individual that may support addiction, etc.”

Concerns:

- It is unclear on how this online resource would work (A6) as this could require disclosures and ROIs that are not being mentioned here in this document
- “You get people like me, who I think to be in the majority, involved, you would get many more suggestions for using the stick rather than the carrot”
- “You are creating too many fund expenses. Money for apartments.”

Non-Survey Feedback

Please see below for comments that were submitted outside of the survey format by the SLO Chamber of Commerce and by Yael Korin/Paul Hershfield.



June 30, 2022

Dear Chair Funk and the Steering Committee of The San Luis Obispo Countywide Plan to Address Homelessness,

I am writing to you today to share the SLO Chamber of Commerce's support of your proposed plan and ask that a few items be considered for clarification.

We have so appreciated your team's work over the past year to develop a regional strategy and are excited to see the doubling down on a countywide approach to addressing both the causes and ramifications of homelessness, the prioritization of data, as well as simultaneous action while the planning is underway. We were particularly heartened to see the prioritization of building more roofs of all kinds - shelter, temporary housing and permanent supportive housing - as well as the dedication of resources to long term solutions rather than just responding to symptoms.

As you review the final draft, we would like to see additional detail and prioritization of:

- Identifying a more predictable, long term source of funding for very low income and permanent supportive housing.
- Streamlining and bolstering awareness of services to unhoused community members, as well as other residents and businesses in our County.
- Increasing the visibility of homelessness funding sources and spending by asking every participating municipality to specify how much and where local dollars are being spent to address homelessness.
- Increasing resources for dedicated social workers and mental health practitioners.

The Chamber is not a service provider but we are so impressed with people who are doing work on the ground, day in and day out. The policies and priorities we are advocating for are ways to amplify and support their work - to address roadblocks that make things more challenging - not to undermine or criticize the work that is currently being done.

One of our volunteers said best - our economic vision, Imagine SLO, is rooted in the idea that human issues are business issues. People without homes are not separate from us, they are our neighbors, they are part of our community, and we are charged with being part of the solution.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink that reads 'Jim Dantona'. The signature is fluid and cursive, with a large initial 'J'.

Jim Dantona
President/CEO | San Luis Obispo Chamber of Commerce

Hello,

Below please find our comments to the 5 year County plan to address homelessness. We also attached it as a Word document. Thank you very much for working so diligently on this plan. It has many good components in it. The plan is mostly based, and justifiably so, on collaborative relationships between the County and other municipalities, and private and non-profit groups and organizations within the County. Our comments and concerns stem from the realization that this comprehensive plan will not be realized if these relationships do not materialize due to lack of incentives for the private and non-profit sector to step up and get involved in building the Tiny House Villages and affordable very low income housing. Also, based on our experience working with the unhoused residents of the Oklahoma site and elsewhere, we are concerned with the lack of commitment and understanding of the service providers, and complete absence of clear vision and understanding of a true recovery program. This, combined with the fact that there is no way to truly hold the service providers accountable for results stemming from public fundings of their services, has provided very poor performance and practically no positive outcomes for the unhoused population.

Comments for the 5 years County Plan to address homelessness

From: Yael Korin and Paul Hershfield

1. The importance of the Tiny House Villages as permanent transitional facilities:

Given the complete lack of truly affordable housing available for our unhoused residents with extremely low or practically no income, tiny house villages must be developed as permanent transitional facilities. Even if housing becomes available, it is unlikely that supply will ever catch up with need. Homelessness will continue to grow. The County must be committed to creating a sustainable solution, not more temporary pilot projects. Traditionally built tiny houses are less expensive than pallet shelters. After 10 years the pallet shelters end up in a landfill. As practiced in many villages, once materials have been purchased the actual construction can be done by community volunteers, including future residents. This approach not only saves money, but it also fosters a partnership between the community and the residents and helps to create a sense of ownership for the residents. This assures that the funding is spent helping those in need instead of extracting profit for builders and contractors. A Community Advisory Council (CAC) of nearby neighbors, local businesses, and other community stakeholders should be created to provide community oversight, input, and support to foster a successful village program and site.

2. The County and cities must provide incentives to build Tiny House Villages:

The Plan includes 300 tiny houses to be built through the creation of up to ten tiny house villages. This is the best way to house unhoused people in a very short time and

for much less cost than even very-low-income affordable apartments. However, there are no financial incentives for developers to build and manage tiny house villages for people with little or no steady income. For this reason, the County and its various municipalities must provide mitigating financial incentives to encourage local developers who specialize in the building and management of low-income housing to take on the construction and operation of the villages. These incentives can include, but not be limited to, expediting and minimizing the costs of zoning and building permits, water, sewer, and electrical connections, in addition to participating in the costs for essential supportive service personnel at each of the villages, including case managers, social workers and behavioral health providers. There are state and federal funds available for these purposes.

3. Urgent need for a comprehensive supportive program with defined recovery targets:

A recovery program needs to be defined with very clear target for success. From the relationships we have developed with many members of the unhoused community, we have learned that a successful program of recovery requires committed social services program, built on mutual trust. A top-down, hierarchical dynamic, as currently practiced by the large social service agencies and nonprofit service providers in our county, does not work. Success for any one person cannot be defined by a caseworker or County official. There is not a one-size-fits-all solution for our unhoused neighbors.

Sincerely,

Yael Korin and Paul Hershfield

310-387-0547 and 310-918-0861

Homeless Services Oversight Council
Executive Committee Meeting – October 19 2022
Committee Updates

Services Coordinating Committee – October 3

- Racial Equity Analysis – County staff shared key findings and recommendations from the consultant Homebase’s Racial Equity Analysis, based on data from HMIS (Homeless Management Information System), PIT (Point in Time) Count data, and stakeholder surveys. Committee members noted the data that conclusions were drawn from is limited, but agreed with the recommendation that a new working group or committee should be formed to focus on racial equity and marginalized communities, including people with lived experience.
- Homeless Services Agencies Training Curriculum – the Committee discussed the skills building and systems trainings that would be useful for homeless services agencies, to be funded through HHAP (Homeless Housing, Assistance and Prevention Program). County staff compiled a list of suggested training topics and will follow up.
- End of Life Protocol Task Force – Committee Chair Devin Drake reported on the last meeting of the task force, and its next steps in creating a framework for a protocol.

Housing Committee – October 4

- Working Group to Form Recommendations for Cities in Increasing Affordable Housing Supply – the Committee resumed its discussion of creating affordable and appropriately designed housing opportunities and shelter options, and cities developing strategies around RHNA (Regional Housing Needs Assessment) goals. The Committee agreed that the next steps is to be a presentation from SmartShare Housing Solutions on possible alternative housing that would supplement the eight jurisdictions’ strategies to meet RHNA numbers.
- First Response Units – Scott Peterson from Peterson Environmental Arts presented on mobile emergency refuge modules, a ‘lifeboat approach’ to addressing homelessness immediately.
- Anderson Hotel – Committee Chair Scott Smith reported that the owners of the Anderson Hotel have agreed to sell the building to HASLO (Housing Authority of the City of San Luis Obispo). Significant renovations will be needed, and funds have been raised for this purpose.
- Federal and State Grants – County staff reported on upcoming grants including another round of Homekey, a new unsheltered homelessness grant opportunity, and Community Care Expansion Grants.

- Housing Developers Roundtable – HASLO reported on upcoming projects in the City of SLO, Morro Bay and Pismo Beach.