



**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Meeting Agenda**

May 18, 2022, 1pm

Members and the public may participate by Zoom video call:

[https://us06web.zoom.us/j/89481392978?
pwd=RE9Zcmh6Q3hNbFd2UnBsN3JFMGxkQT09](https://us06web.zoom.us/j/89481392978?pwd=RE9Zcmh6Q3hNbFd2UnBsN3JFMGxkQT09)

Or dial in:

+1 346 248 7799

Meeting ID: 894 8139 2978

Passcode: 500805

1. Call to Order
2. Administrative Action: Vote to Approve a Resolution Acknowledging Governor Newsom's Proclamation of a State of Emergency and Authorizing Meetings by Teleconference Until the HSOC's Next Regularly Scheduled Meeting Pursuant to the Ralph M. Brown Act, as Authorized by Assembly Bill (AB) 361
3. Introductions
4. Public Comment
5. Consent: Approval of Minutes
6. Action/Information/Discussion
 - 6.1. Discussion Item: Bringing Families Home Program Update – Kelly Underwood
 - 6.2. Discussion Item: CalAIM (California Advancing and Innovating Medi-Cal) Presentation – Nicole Bennett
 - 6.2.1. Discussion Item: Housing and Homelessness Incentive Program (HHIP)

- 6.3. Discussion Item: Strategic Plan
 - 6.3.1. Discussion Item: Homeless Housing, Assistance and Prevention Program (HHAP) Round 3
- 6.4. Discussion Item: Committee Updates
- 6.5. Discussion Item: Update on Oklahoma Avenue Parking Village – Jeff Al-Mashat
- 6.6. Discussion Item: Federal & State Grants Update
- 6.7. Discussion Item: Point in Time (PIT) Count Update
7. Future Discussion/Report Items
8. Updates and Requests for Information
9. Upcoming Meetings
 - Special Meeting: June 2 at 3pm
 - Next Regular Meeting: July 20 at 1pm
10. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

[https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-\(HSOC\).aspx](https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-(HSOC).aspx)

**HOMELESS SERVICES OVERSIGHT COUNCIL
ADMINISTRATIVE ACTION ITEM 2
MAY 18, 2022**

AGENDA ITEM NUMBER: 2

ITEM: VOTE TO APPROVE A RESOLUTION ACKNOWLEDGING GOVERNOR NEWSOM'S PROCLAMATION OF A STATE OF EMERGENCY AND AUTHORIZING MEETINGS BY TELECONFERENCE UNTIL THE HSOC'S NEXT REGULARLY SCHEDULED MEETING PURSUANT TO THE RALPH M. BROWN ACT, AS AUTHORIZED BY ASSEMBLY BILL (AB) 361.

ACTION REQUIRED:

Vote to approve a resolution acknowledging Governor Newsom's proclamation of a State of Emergency and authorizing meetings by teleconference until the HSOC's next regularly scheduled meeting pursuant to the Ralph M. Brown Act, as authorized by Assembly Bill (AB) 361.

SUMMARY NARRATIVE:

Recently enacted AB361 amended Government Code Subsection 54953 to allow local legislative bodies to continue to hold virtual public meetings after the expiration of the Governor's Executive Order on September 30, 2021 that had waived provisions of the Brown Act requiring local legislative bodies to hold in person meetings.

The authority to hold virtual public meetings under the provisions of AB361 remains effective through January 1, 2024. In order to exercise the right to hold a virtual public meeting, one of the following three conditions must be met:

1. The local agency is holding a meeting during a proclaimed state of emergency, and state or local officials have imposed or recommended measures to promote social distancing¹; or
2. The meeting is held during a proclaimed state of emergency for the purpose of determining, by majority vote, whether as a result of the emergency, meeting in person would present imminent risks to the health or safety of attendees; or
3. The meeting is held during a proclaimed state of emergency and the legislative body has determined, by majority vote, that, as a result of the emergency, meeting in person would present imminent risks to the health or safety of attendees.

¹ There currently is no state or local order in place requiring social distancing, nor is there a formal recommendation from State or local officials on social distancing, with the exception of a CalOSHA regulation

HOMELESS SERVICES OVERSIGHT COUNCIL
ADMINISTRATIVE ACTION ITEM 2
MAY 18, 2022

To continue to hold virtual meetings, the Board of Supervisors, and other local legislative bodies, must make the following findings by a majority vote² no more than 30 days after holding its first virtual meeting under one of the circumstances above, and every 30 days thereafter; unless the body is not scheduled to meet within 30 days, in which case it must make the following findings at its next regularly scheduled meeting:

(A) The legislative body has reconsidered the circumstances of the state of emergency.

(B) Any of the following circumstances exist:

- (i) The state of emergency continues to directly impact the ability of the members to meet safely in person.
- (ii) State or local officials continue to impose or recommend measures to promote social distancing.

COVID transmission in San Luis Obispo County is rated as high by the Centers for Disease Control as of May 12, 2022. Due to the increased risk of transmission of COVID-19 in indoor settings, the HSOC is being asked to consider approving the resolution allowing for the use of virtual meetings for 30 days from May 18, 2022.

BUDGET/FINANCIAL IMPACT:

There is no financial impact if the HSOC votes to approve the attached resolution.

STAFF COMMENTS:

Staff recommend approval of this resolution.

ATTACHMENT:

- A. A RESOLUTION OF THE HOMELESS SERVICES OVERSIGHT COUNCIL ACKNOWLEDGING GOVERNOR NEWSOM'S PROCLAMATION OF A STATE OF EMERGENCY AND AUTHORIZING MEETINGS BY TELECONFERENCE MEETINGS FOR AN ADDITIONAL PERIOD OF THIRTY DAYS PURSUANT TO THE RALPH M. BROWN ACT

² A majority vote is not needed if the conditions of criterion 1 have been met.

Homeless Services Oversight Council
COUNTY OF SAN LUIS OBISPO, STATE OF CALIFORNIA

Wednesday May 18th 2022

PRESENT:

ABSENT:

RESOLUTION NO. _____

**A RESOLUTION OF THE HOMELESS SERVICES OVERSIGHT COUNCIL ACKNOWLEDGING
GOVERNOR NEWSOM'S PROCLAMATION OF A STATE OF EMERGENCY AND
AUTHORIZING MEETINGS BY TELECONFERENCE MEETINGS FOR AN ADDITIONAL
PERIOD OF THIRTY DAYS PURSUANT TO THE RALPH M. BROWN ACT**

The following resolution is now offered and read:

WHEREAS, on March 4, 2020, Governor Newsom issued a Proclamation of State of Emergency in response to the COVID-19 pandemic; and

WHEREAS, the proclaimed state of emergency remains in effect; and

WHEREAS, on March 17, 2020, Governor Newsom issued Executive Order N-29-20 that suspended the teleconferencing rules set forth in the California Open Meeting law, Government Code section 54950 et seq. (the "Brown Act"), provided certain requirements were met and followed; and

WHEREAS, on June 11, 2021, Governor Newsom issued Executive Order N-08-21 that clarified the suspension of the teleconferencing rules set forth in the Brown Act, and further provided that those provisions would remain suspended through September 30, 2021; and

WHEREAS, on September 16, 2021, Governor Newsom signed AB 361, allowing legislative bodies subject to the Brown Act to continue meeting by teleconference if the legislative body determines that meeting in person would present imminent risks to the health or safety of attendees, and further requires that certain findings be made by the

Administration Action Item 2, Attachment A

legislative body every thirty (30) days; and

WHEREAS, California Department of Public Health and the federal Centers for Disease Control and Prevention (“CDC”) caution that the Omicron variant of COVID-19, currently the dominant strain of COVID-19 in the country, is more transmissible than the original SARS-CoV-2 variant of the virus, and that even fully vaccinated individuals can be infected and may spread the virus to others resulting in rapid and alarming rates of COVID-19 cases and hospitalizations (<https://www.cdc.gov/coronavirus/2019-ncov/variants/omicron-variant.html>); and

WHEREAS, the CDC has established a “Community Transmission” metric with 4 tiers designed to reflect a community’s COVID-19 case rate and percent positivity; and

WHEREAS, the County of San Luis Obispo currently has a Community Transmission metric of “high” which is the most serious of the tiers; and

WHEREAS, in the interest of public health and safety, as affected by the emergency caused by the spread of COVID-19, the Homeless Services Oversight Council deems it necessary to find holding in person meetings would present imminent risks to the health or safety of attendees, and thus intends to invoke the provisions of AB 361 related to teleconferencing.

NOW, THEREFORE, BE IT RESOLVED AND ORDERED by the Homeless Services Oversight Council that:

1. The recitals set forth above are true and correct.
2. The Proclamation of State of Emergency in response to the COVID-19 pandemic issued by Governor Newsom on March 4, 2020, remains in effect.
3. The Homeless Services Oversight Council finds that the proclaimed state of emergency continues to impact the ability of members to meet safely in person and meeting in person would present imminent risks to the health or safety of attendees.

Administration Action Item 2, Attachment A

4. Staff is directed to return at its next regularly scheduled meeting with an item for the Homeless Services Oversight Council to consider making the findings required by AB 361 to continue meeting under its provisions.

Upon motion of Homeless Services Oversight Council Member _____, seconded by Homeless Services Oversight Council Member _____, and on the following roll call vote, to wit:

AYES:

NOES:

ABSENT:

ABSTAINING:

the foregoing resolution is hereby adopted.

Chairperson of the Homeless Services Oversight Council

ATTEST:

[Insert appropriate attestation signature block]

APPROVED AS TO FORM AND LEGAL EFFECT:

RITA L. NEAL
County Counsel

By: _____
Deputy County Counsel

Dated: _____

HOMELESS SERVICES OVERSIGHT COUNCIL

HSOC Meeting

March 16, 2022 1:00 p.m.

Members and the public were able to participate by Zoom call.

MEMBERS PRESENT	MEMBERS ABSENT	STAFF & GUESTS
Amelia Grover	Dawn Addis	A William
Andy Pease	Jeff Smith	Abby Lassen
Anna Miller	Steve Martin	Amanda Tanner
Anne Robin		Carrie Collins
Bettina Swigger		Elaine Archer
Brenda Mack		Elizabeth Pauschek
Caroline Hall		Garret Olson
Dawn Ortiz-Legg		George Solis
Devin Drake		Jack Lahey
Janna Nichols		Jason Holland
Jessica Thomas		Jeff Al-Mashat
Kathy McClenathen		Jen Ford
Kristen Barneich		Jill Bolster-White
Marcia Guthrie		Jim Dantona
Mark Lamore		Joe Dzvonic
Nicole Bennett		Karen Kowal
Rick Gulino		Kate Swarthout
Scott Smith		Kelly Boicourt
Shay Stewart		Kelly Underwood
Susan Funk		Kelsey Nocket
Susan Lamont		Laura Russo
Wendy Lewis		Laurel Barton
William Crewe		Laurel Weir
		Leon Shordon
		Mimi Rodriguez

		Molly Kern Rita Holland Russ Francis Sam Blakeslee Shannon DalPorto Susan Pyburn Suzie Freeman Tom Sherman Wendell Wilkes Yael Korin
AGENDA ITEM		CONCLUSIONS/ACTIONS
1. Call to Order	Susan Funk called the meeting to order at 1pm.	
2. Administrative Action: Vote to Approve a Resolution Acknowledging Governor Newsom's Proclamation of a State of Emergency and Authorizing Meetings by Teleconference Until the HSOC's Next Regularly Scheduled Meeting Pursuant to the Ralph M. Brown Act, as Authorized by Assembly Bill (AB) 361		Devin made a motion to approve a resolution acknowledging Governor Newsom's Proclamation of a State of Emergency and authorizing meetings by teleconference until the HSOC's next regularly scheduled meeting pursuant to the Ralph M. Brown Act, as authorized by Assembly Bill (AB) 361, seconded by Anne. The motion passed with all in favor, none opposed and no abstentions.

3. Introductions	Sam Blakeslee, Karen Kowal, Jen Ford and Garret Olson introduced themselves.	
4. Public Comment	Janna raised concerns that the county is likely to see another COVID surge and there is not a process to reinstitute the Care and Shelter program which has now ended, or what agencies should do in the interim if they receive notification that a client is homeless and COVID positive. Amelia and Jack raised the same concerns.	
5. Consent: Approval of Minutes		Janna made a motion to approve the minutes, seconded by Mark. The minutes were approved, with all in favor, none opposed and no abstentions.
6. Action/Information/Discussion		
6.1. Action Item: Recommend and Authorize the County of San Luis Obispo to Serve as the Administrative Entity for the Continuum of Care Allocation of Emergency Solutions Grant Funds from the State of California and Authorize an	George provided some background on this item. HCD (California Department of Housing & Community Development) administers the California Emergency Solutions Grant (CA ESG) program. This program funds the county's street outreach, emergency shelter and rapid rehousing services. HCD is now soliciting authorization from Continuums of Care (CoCs) for allocations for the 2022 and 2023 years. Approval of this item will allow for the County of San Luis Obispo to serve as the Administrative Entity for this funding,	Kristen made a motion to recommend and authorize the County of San Luis Obispo to serve as the Administrative Entity for the Continuum of Care allocation of Emergency Solutions Grant funds from the State of California and authorize an approval

<p>Approval Letter</p>	<p>worth approximately \$150k for 2022, and an amount to be determined for 2023. The 2022 NOFA (Notice of Funding Availability) is expected in May, with applications due in July.</p>	<p>letter, seconded by Caroline. The motion passed with all in favor, none opposed and no abstentions.</p>
<p>6.2. Action Item: Vote to Recommend Four Persons for Appointment to Vacant Seats on the Homeless Services Oversight Council</p>	<p>Laurel provided some background on this item. The HSOC previously voted, and the Board of Supervisors approved, amending the HSOC's bylaws to expand the number of seats on HSOC. County staff have worked with the Clerk's office to establish terms for new seats, in accordance with the Maddy Act. Four applications for membership have been received. A non-conflicted, ad hoc Nominating Committee was convened and recommended all four applicants for membership. Laurel provided background on the four applicants. Following the vote at this meeting, County staff will bring the recommendations to the Board of Supervisors for final approval, with new applicants to be appointed in April.</p>	<p>Kristen made a motion to recommend four persons (Allison Brandum, Garret Olson, Jim Dantona and Jack Lahey) for appointment to vacant seats on the Homeless Services Oversight Council, seconded by Dawn. The motion passed with all in favor, none opposed and no abstentions.</p>
<p>6.3. Discussion Item: San Luis Obispo Countywide Strategic Plan to Address Homelessness - Presentation of Early Findings Selected Draft Strategies for Discussion and Feedback</p>	<p>Susan and Joe presented on the Strategic Plan to Address Homelessness, which is now taking a 0-5 year approach, as a ten year plan is not required. A number of surveys have gone out, to stakeholders and service providers. There is general agreement on the biggest challenges to ending homelessness in the county. The Strategy Committee has looked at shelter and service capacity, and the growth of homelessness between 2019 and 2022. Regional trends show that there has been increasing support, including housing</p>	

vouchers, but the housing market has also tightened. The county's capacity for shelter only covers 20-30% of those observed in the 2019 Point in Time (PIT) Count. Implications for the strategic plan include adding capacity in housing and shelter, and innovation in low cost housing and shelter. There are governance concerns, as no one agency is in charge of addressing homelessness. HSOC is an important nexus between agencies and is an advisory body to the County Board of Supervisors, but homelessness is an issue that includes land use and social services issues. The suggestion is to develop a regional Homelessness Action Compact, to obtain cooperation between all stakeholders, and to continue to further empower the HSOC. The Strategy Committee and County Administrative Office are looking at how to operationalize the plan and track progress.

The HSOC discussed the plan and presentation, and gave the following feedback:

- Services and supportive housing are important but they do not meet the needs of clients with high health care needs, who are currently often sent to other counties which have the support needed.
- Due to a lack of funding or not qualifying for higher level care, some medically fragile older homeless clients are falling through the cracks and are not receiving, or are not eligible for, the support they need. This should be explicitly included in the plan.

- An analysis of each location and its support and infrastructure would be useful, as sites should not just be places to congregate homeless people but also address a range of services, beyond the scope of typical homeless services, to include nutritional health and proximity to school districts.
- Another tier of analysis which should be included is subpopulation groups and their specific needs, in terms of physical accommodation and ways to serve them.
- Input from currently and formerly homeless people should be incorporated as part of ongoing feedback and review.
- The plan should also consider exits to other types of housing, for example when a client becomes older and requires a higher level of care, this can become difficult if not planned for. Some vouchers are flexible in this sense, but others are not.

Susan and Joe took questions and clarified the following:

- The plan will include quantitative goals and the resources needed to meet these, although more data is needed at present.
- In governance terms, the HSOC would be in charge, rather than any particular group or person.

<p>6.4. Discussion Item: HSOC Dual Roles in Data-Driven Oversight and Funding Allocation and Management</p>	<p>Susan recommended that the HSOC take a more assertive role in data driven oversight. As County staff and agencies clean up system issues and the Strategy Committee sets goals, HSOC will need to take the lead on what is working successfully. The oversight is important so HSOC can continue being strategic in its data-driven work.</p>	
<p>6.5. Discussion Item: Committee Updates</p>	<p>Scott reported that the Housing Committee met in February. The City of SLO gave a presentation on their Inclusionary Housing Ordinance. There were updates on safe parking, sanctioned encampments, Federal and State grants, and the Strategic Plan.</p> <p>Mark reported that the Finance & Data Committee will meet in March to look at preliminary data from the PIT Count, and making a plan to reform HMIS (Homeless Management Information System) into an open system.</p> <p>Devin reported that the Services Coordinating Committee meets in April, and will report back on its work considering an End of Life Protocol.</p>	
<p>6.6. Discussion Item: Update on Kansas Avenue Safe Parking (Jeff Al-Mashat)</p>	<p>Jeff reported that the Kansas Avenue safe parking site now has the official address of 855 Oklahoma Avenue. County staff are working on a number of improvements to the site, including a dining pavilion, charging station, Wi-Fi and transportation. Around 80-90 people are living at the site. County staff are attempting to manage the number of</p>	

	<p>vehicles at the site. Jeff thanked the Food Bank and CAPSLO (Community Action Partnership of San Luis Obispo) for the services and support they have provided to the site.</p> <p>Janna raised that there is a distinction between safe parking sites and sanctioned encampments, and the Oklahoma site is more accurately characterized as the latter given the types of services provided. This confusion may have led to wrong expectations of other safe parking sites. This discussion will be forwarded to the Services Coordinating Committee.</p>	
6.7. Discussion Item: Federal & State Grants Update	<p>Laurel provided an update on current and anticipated funding programs, including renewal and non-renewal grants.</p> <p>George reported that HUD (US Department of Housing and Urban Development) has announced funding awards for Fiscal Year 2021. The San Luis Obispo CoC has been awarded \$1.1 million for renewal projects. Unfortunately, the CoC was not awarded any of the bonus funding that was applied for. HUD will later provide feedback on how the CoC scored.</p>	
6.8. Discussion Item: Bringing Families Home Program Update (Jannine Lambert)	Tabled.	This item will be forwarded to the next full HSOC meeting.
7. Future Discussion/Report Items	None.	

8. Updates and Requests for Information	None.	
9. Next Regular Meeting: May 18 at 1 p.m.		
10. Adjournment	Susan adjourned the meeting at 3:20pm.	



**HOME Programs
at
Department of Social Services**

What is HOME?

Housing Opportunities Mean Everything

HOME is the umbrella term for our DSS managed housing first programs.

- **Housing Disability and Advocacy Program (HDAP)**
- **Bringing Families Home (BFH)**
- **Housing Support Program (HSP)**

- **All 3 programs are Housing First and Rapid Rehousing (RRH)**



What is Housing First and Rapid Re-Housing (RRH)?

- **Housing First** is a homeless assistance approach that prioritizes providing housing to people experiencing homelessness regardless of ability to pay or other non financial factors.
- **Rapid rehousing** helps individuals and families to quickly exit homelessness by getting them housed, often by subsidizing housing for a short period of time that enables them to move quickly out of homelessness and stabilize in permanent housing.



Housing Disability and Advocacy Program (HDAP)

Eligibility requirements:

- Meet the definition of chronically homeless or homelessness as or At risk of homelessness as defined by HUD in [24 CFR section 91.5](#)
- Have a long term disability (mental or physical) that may make them eligible to receive disability benefits
- Be prioritized as being the highest need

Services provided:

- Housing placement and temporary rent subsidy
 - Support with housing related expenses
 - Housing case management
- Assistance with Disability applications (SSI, SDI, RSDI, and Veterans Benefits)
- Advocacy
- Outreach

The General Assistance ERS is responsible for determining eligibility to HDAP and making the program referral or they can be referred by Coordinated Entry Sites. Services are contracted with Transitions Mental Health Association (TMHA)



Bringing Families Home (BFH)

Eligibility Requirements:

- Receiving child welfare services (FR or FM)
- Is Homeless or at imminent risk of becoming homeless

The Social Worker is responsible for determining a family's eligibility to BFH and making the program referral.

Services are contracted with Family Care Network Inc.



Bringing Families Home cont.

Available Services:

- Housing case management
- Housing related transportation assistance
- Housing placement assistance
- Temporary storage unit payment assistance
- Housing search related child care
- Assistance with move-in costs
- Temporary rental subsidy
- Credit repair assistance



Bringing Families Home cont.

Available Services cont.

- Housing Workshops: Tenancy Education, Budgeting, Understanding a Rental Agreement, etc.
- Motel voucher – case-by-case basis
- Referral to Longbranch Sombrilla apartments when available
- Referral to America's Job Centers of California (AJCC)
- Referral to Family Partner for additional individualized services



Housing Support Program (HSP)

Eligibility Requirements:

- At least one family member must be eligible to CalWORKs (only one person in the family needs to be eligible to CalWORKs for the entire family to be eligible to HSP)
- Meet the homeless definition defined by [24 CFR section 91.5](#) of:
 - Literally homeless; or
 - At imminent risk of becoming Homeless; or
 - At risk of homelessness

The ERS is responsible for determining eligibility to HSP and making the program referral. Services are contracted with Family Care Network Inc.



Housing Support Program (HSP) cont.

Available Services:

- Housing case management
- Housing related transportation assistance
- Housing placement assistance
- Temporary storage unit payment assistance
- Housing search related child care
- Assistance with move-in costs
- Temporary rental subsidy
- Credit repair assistance



Housing Support Program (HSP) cont.

Available Services cont.

- Housing Workshops: Tenancy Education, Budgeting, Understanding a Rental Agreement, etc.
- Motel voucher – case-by-case basis
- Priority placement for Transitions Food & Shelter – based off of medical need and unit availability
- Referral to Sombrilla apartments when available
- Referral to HSP set aside vouchers when available
- Referral to Family Partner for additional individualized services
- And more...



Thank you!

Questions?

Jannine Lambert
Program Manager
jlambert@co.slo.ca.us

Kelly Underwood
Housing Program Review Specialist
kunderwood@co.slo.ca.us



County of San Luis Obispo
Department of Social Services

406 Spring Street
Paso Robles CA 93446
805-237-3110

9415 El Camino Real
Atascadero CA 93422
805-461-6000

3433 South Higuera
San Luis Obispo CA 93403
805-781-1825

600 Quintana
Morro Bay, CA 93442
805-772-6405

1086 Grand Ave
Arroyo Grande CA 93420
805-474-2000

681 West Tefft St, Suite 1
Nipomo CA 93444
805-931-1800

Bringing Families Home

A housing program partnership between the Department of Social Services and Family Care Network Inc.



What is the Bringing Families Home (BFH) program?

The Bringing Families Home (BFH) program provides services to eligible families who have an open case plan with Child Welfare Services that is either mandatory or voluntary and for whom homelessness or potential homelessness is a barrier to reunification

BFH Case Management

BFH families work with a case manager from either DSS or FCNI to address their unique needs and outline steps for obtaining and sustaining permanent housing.

BFH services may include:

- Housing case management
- Employment Services
- Assistance with applications, credit check fees, criminal background checks
- Budgeting classes
- Tenancy education
- Credit repair assistance
- Transportation assistance for housing search and landlord interviews
- Housing placement assistance
- Assistance with move in costs (deposit, rent and/or utility connection fees)
- Temporary rental subsidies
- Referral to Housing Choice voucher

Participant Responsibilities

To be eligible for these services BFH participants must:

- Be referred by their CWS Social Worker
- Actively look for housing
- Follow their coordinated case plan
- Keep in contact with their case manager including meeting at least once per month
- Comply with their Child Welfare Services case plan



Departamento de Servicios Sociales del
Condado de San Luis Obispo

406 Spring Street
Paso Robles CA 93446 805-237-3110

9415 El Camino Real
Atascadero CA 93422 805-461-
6000

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6405

1086 Grand Ave
Arroyo Grande CA 93420 805-474-
2000

681 West Tefft St, Suite 1
Nipomo CA 93444
805-931-1800

Si no tiene hogar y tiene un plan de caso de servicios de bienestar infantil abierto, hable con su trabajador social sobre el programa Trayendo Familias a Casa (Bringing Families Home)

Claves para el éxito:

- Manténgase en estrecho contacto con su administrador de casos de BFH
- Aproveche las clases opcionales de educación sobre vivienda para obtener más información sobre cómo buscar una vivienda, cómo solicitar una vivienda y cómo entrevistarse para una vivienda
- Establezca contactos con otras personas que puedan conocer las oportunidades de vivienda que pronto estarán disponibles.

Trayendo Familias A Casa

Una asociación de programa de vivienda entre el Departamento de Servicios Sociales y Family Care Network Inc.



¿Qué es el programa Trayendo familias a casa (Bringing Families Home BFH)?

El programa Trayendo Familias a Casa (Bringing Families Home, BFH) brinda servicios a familias elegibles que tienen un plan de caso abierto con Servicios de Bienestar Infantil y para quienes la falta de vivienda es una barrera para la reunificación.

Para los propósitos de BFH, "sin hogar" se define como:

- Tener una residencia nocturna principal que sea un refugio supervisado de operación pública o privada diseñado para proporcionar alojamiento temporal; o
- Residir en un lugar público o privado que no esté diseñado para, ni se utilice normalmente como un lugar para dormir habitual para seres humanos o
- Al recibir una sentencia de desalojo, según lo ordene un tribunal.

Administración de casos de BFH

Las familias de BFH trabajan con un administrador de casos de DSS o FCNI para abordar sus necesidades únicas y delinear los pasos para obtener y mantener una vivienda permanente.

Los servicios de BFH pueden incluir

- Manejo de casos de vivienda
- Servicios de empleo
- Asistencia con solicitudes, tarifas de verificación de crédito, verificación de antecedentes penales
- Clases de presupuesto
- Educación de inquilinato
- Asistencia de reparación de crédito
- Asistencia de transporte para la búsqueda de vivienda y entrevistas con el propietario
- Asistencia para la colocación de vivienda
- Asistencia con los costos de mudanza (depósito, alquiler y / o tarifas de conexión de servicios públicos)
- Subsidios de alquiler temporal
- Formulario de Referencia para un vale de Elección de Vivienda

Responsabilidades de los participantes

Para ser elegible para estos servicios, los participantes de BFH deben:

- Ser referido por su trabajador social de CWS
- Buscar activamente vivienda
- Siguir su plan de caso coordinado
- Mantenerse en contacto con su administrador de casos incluyendo reunión al menos una vez al mes
- Cumplir con su plan de caso de Servicios de Bienestar Infantil





California Advancing and Innovating Medi-Cal (CalAIM) Program: What is on the Horizon?

Introductions



Nicole Bennett, MPH
*Program Manager,
Community Supports*

*San Luis Obispo &
Santa Barbara*

What is CalAIM?



California Advancing and Innovating Medi-Cal (CalAIM) is a multi-year initiative by the Department of Healthcare Services (DHCS) to improve the quality of life and health outcomes of the Medicaid population in California by implementing a broad delivery system as well as program and payment reform.

What is CalAIM (Continued)?

CalAIM has three primary goals:

Identify and manage member risk and need through whole person care approaches and addressing Social Determinates of Health

Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility; and

Improve quality outcomes, reduce health disparities, and drive delivery system transformation and innovation through value-based, modernization of systems, and payment reform

CalAIM (Continued):

A key feature of CalAIM is the introduction of Enhanced Care Management (ECM) statewide, as well as a new menu of Community Supports (CS), which, at the option of a plan and a member, can substitute for covered Medi-Cal services as cost-effective alternatives.



ECM, a Medi-Cal benefit, will be a whole-person, interdisciplinary approach to a comprehensive care management that addresses the clinical and non-clinical needs of high-cost, high-need managed care members through a systematic coordination of services that are community-based, interdisciplinary, high-touch, and person-centered.



Community Support services are medically appropriate and cost-effective alternatives to services covered under the State Plan and will integrate with the ECM benefit for high risk members. Community Supports are optional services but strongly encouraged for Medi-Cal managed care plans (MCPs) to provide and are optional for managed care members.

ECM Populations of Focus

CenCal Health will launch the first three (3) Populations of Focus on July 1, 2022.

- Individuals Experiencing Homelessness
- Adult High Utilizers
- Adults with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD)

Populations of Focus launching January 1, 2023

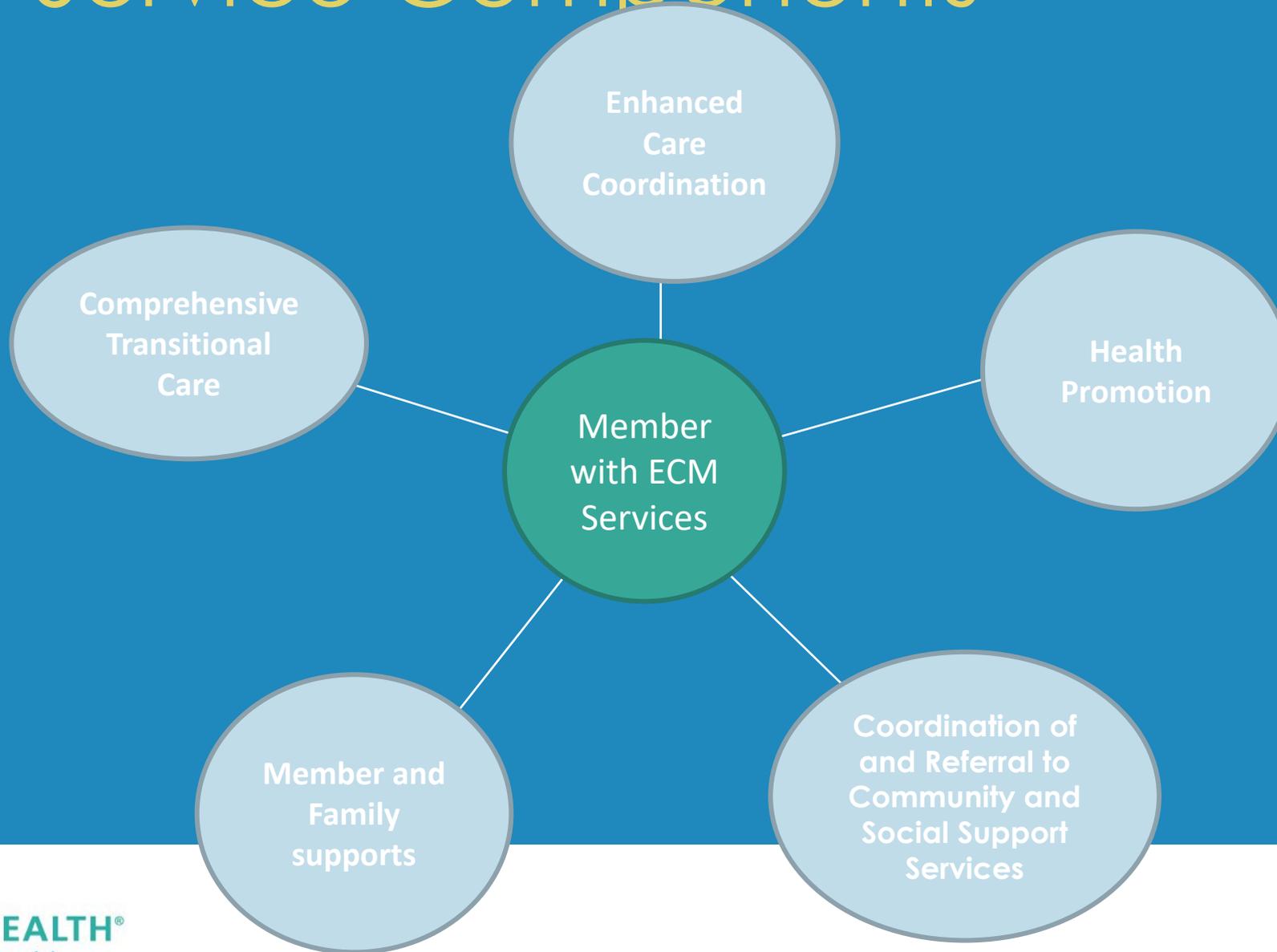
- Individuals Transitioning from Incarceration
- Members Eligible for Long Term Care (LTC)
- Nursing Home Residents Transitioning to the Community

Populations of Focus launching July 1, 2023

- All Other Children and Youth

Core Service Components

Agenda Item 6.2



Core Service Components

Agenda Item 6.2

Once the Assessment and Care Plan is completed, ECM Providers will submit a Treatment Authorization Request (TAR) for review and approval for services in six (6) month intervals via CenCal Health's Provider Portal with the following Core Service Components:

1. Enhanced Coordination of Care

Intensive, primarily in-person contact with the Member and their family member(s), guardian, AR, caregiver and/or authorized support person

2. Health Promotion

Health promotion includes services to encourage and support members receiving ECM to make lifestyle choices based on healthy behavior, with the goal of motivating Members to successfully monitor and manage their health.

3. Comprehensive Transitional Care

Services intended to support ECM Members and their families and/or support networks during discharge from hospital and institutional settings.

Core Service Components (continued)

Agenda Item 6.2

4. Member and Family Supports

Member and Family Supports include activities that ensure ECM Member and family/support are knowledgeable about the Member's conditions, with the overall goal of improving their adherence to treatment and medication management.

5. Coordination of and Referral to Community and Social Support Services

Determining and coordinating appropriate services to meet the needs of Members, including services that address social determinants of health needs including housing, and services being offered

Community Supports Pre-approved Services (CS)

Agenda Item 6.2

DHCS pre-approved list of Community Support services is provided below. Effective July 1, 2022, CenCal Health will be offering Recuperative Care and Medically Tailored Meals.

- Housing Transition Navigation Services
- Housing Deposits
- Housing Tenancy and Sustaining Services
- Short-Term Post-Hospitalization Housing
- **Recuperative Care (Medical Respite)**
- Day Habilitation Programs
- Caregiver Respite Services
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (Home Modifications)
- **Medically Supportive Food/Meals/Medically Tailored Meals**
- Sobering Centers
- Asthma Remediation

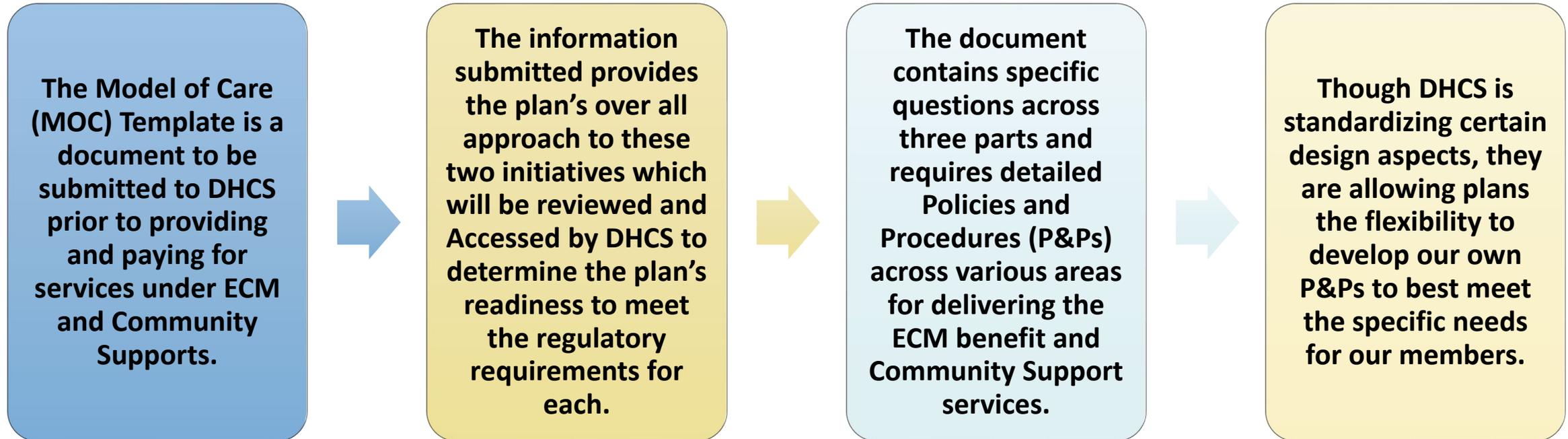
Community Supports Pre-approved Services (CS)

Agenda Item 6.2

As of January 1, 2023, CenCal Health will be proposing to offer Housing Transition Navigation Services, Housing Deposits, Housing Tenancy and Sustaining Services, and Sobering Centers.

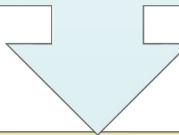
- **Housing Transition Navigation Services**
- **Housing Deposits**
- **Housing Tenancy and Sustaining Services**
- Short-Term Post-Hospitalization Housing
- Recuperative Care (Medical Respite)
- Day Habilitation Programs
- Caregiver Respite Services
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (Home Modifications)
- Medically Supportive Food/Meals/Medically Tailored Meals
- **Sobering Centers**
- Asthma Remediation

Model of Care (MOC) Plan

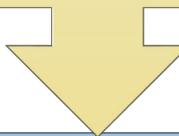


Accomplishments

Identified members for POFs 1, 2, & 3

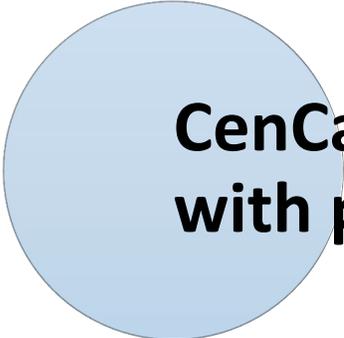


Engaged PCP Network, both County Mental Health Departments, and local homeless service agencies as potential ECM providers

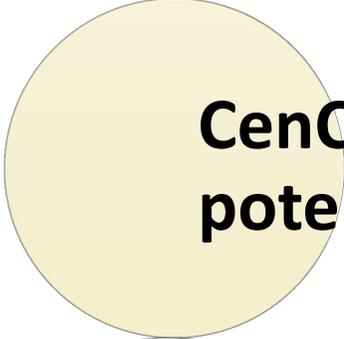


Identified Provider Network for Medically Tailored Meals

Currently Working On



CenCal Health is currently scheduling follow-up meetings with potential ECM providers for POFs in Phase I



CenCal Health is scheduling follow-up meetings with potential Community Supports providers – MTM & RC



In process of creating MOC Part 1 & 2 for four (4) new Community Supports – go-live 1/1/2023

Questions?



Housing Transition Navigation Services

Housing transition services assist Members with obtaining housing and include:

1. Conducting a tenant screening and housing assessment that identifies the member's preferences and barriers related to successful tenancy. The assessment may include collecting information on the member's housing needs, potential housing transition barriers, and identification of housing retention barriers.
2. Developing an individualized housing support plan based upon the housing assessment that addresses identified barriers, includes short- and long-term measurable goals for each issue, establishes the member's approach to meeting the goal, and identifies when other providers or services, both reimbursed and not reimbursed by Medi-Cal, may be required to meet the goal.
3. Searching for housing and presenting options.
4. Assisting in securing housing, including the completion of housing applications and securing required documentation (e.g., Social Security card, birth certificate, prior rental history).
5. Assisting with benefits advocacy, including assistance with obtaining identification and documentation for SSI eligibility and supporting the SSI application process. Such service can be subcontracted out to retain needed specialized skillset.
6. Identifying and securing available resources to assist with subsidizing rent (such as HUD's Housing Choice Voucher Program (Section 8), or state and local assistance programs) and matching available rental subsidy resources to Members.
7. Identifying and securing resources to cover expenses, such as security deposit, moving costs, adaptive aids, environmental modifications, moving costs, and other one-time expenses.
8. Assisting with requests for reasonable accommodation, if necessary.
9. Landlord education and engagement
10. Ensuring that the living environment is safe and ready for move-in.
11. Communicating and advocating on behalf of the Member with landlords.
12. Assisting in arranging for and supporting the details of the move.
13. Establishing procedures and contacts to retain housing, including developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized.
14. Identifying, coordinating, securing, or funding non-emergency, non-medical transportation to assist Members' mobility to ensure reasonable accommodations and access to housing options prior to transition and on move in day.

15. Identifying, coordinating, securing, or funding environmental modifications to install necessary accommodations for accessibility (see Environmental Accessibility Adaptations Community Support).

Housing Deposits

Housing Deposits assist with identifying, coordinating, securing, or funding one-time services and modifications necessary to enable a person to establish a basic household that do not constitute room and board, such as:

1. Security deposits required to obtain a lease on an apartment or home.
2. Set-up fees/deposits for utilities or service access and utility arrearages.
3. First month coverage of utilities, including but not limited to telephone, gas, electricity, heating, and water.
4. First month's and last month's rent as required by landlord for occupancy.
5. Services necessary for the individual's health and safety, such as pest eradication and one-time cleaning prior to occupancy.
6. Goods such as an air conditioner or heater, and other medically-necessary adaptive aids and services, designed to preserve an individual's health and safety in the home such as hospital beds, Hoyer lifts, air filters, specialized cleaning or pest control supplies etc., that are necessary to ensure access and safety for the individual upon move-in to the home.

Housing Tenancy and Sustaining Services

This service provides tenancy and sustaining services, with a goal of maintaining safe and stable tenancy once housing is secured. Services include:

1. Providing early identification and intervention for behaviors that may jeopardize housing, such as late rental payment, hoarding, substance use, and other lease violations.
2. Education and training on the role, rights, and responsibilities of the tenant and landlord.
3. Coaching on developing and maintaining key relationships with landlords/property managers with a goal of fostering successful tenancy.
4. Coordination with the landlord and case management provider to address identified issues that could impact housing stability.
5. Assistance in resolving disputes with landlords and/or neighbors to reduce risk of eviction or other adverse action including developing a repayment plan or identifying

funding in situations in which the Member owes back rent or payment for damage to the unit.

6. Advocacy and linkage with community resources to prevent eviction when housing is or may potentially become jeopardized.

7. Assisting with benefits advocacy, including assistance with obtaining identification and documentation for SSI eligibility and supporting the SSI application process. Such service can be subcontracted out to retain needed specialized skillset.

8. Assistance with the annual housing recertification process.

9. Coordinating with the tenant to review, update and modify their housing support and crisis plan on a regular basis to reflect current needs and address existing or recurring housing retention barriers.

10. Continuing assistance with lease compliance, including ongoing support with activities related to household management.

11. Health and safety visits, including unit habitability inspections.

12. Other prevention and early intervention services identified in the crisis plan that are activated when housing is jeopardized (e.g., assisting with reasonable accommodation requests that were not initially required upon move-in).

13. Providing independent living and life skills including assistance with and training on budgeting, including financial literacy and connection to community resources.

Sobering Centers

Sobering centers are alternative destinations for individuals who are found to be publicly intoxicated (due to alcohol and/or other drugs) and would otherwise be transported to the emergency department or jail. Sobering centers provide these individuals, primarily those who are homeless or those with unstable living situations, with a safe, supportive environment to become sober.



San Luis Obispo Countywide Strategic Plan to Address Homelessness

A Zero to Five-Year Approach

We Are Here:

HSOC Discussion Items 5/18/22



We Are
Here!

San Luis Obispo Countywide Strategy to Address Homelessness

What the Steering Committee has Wrestled with:

- **Non-Traditional Housing/Shelter Options**
Flexibility vs Definitional Clarity
- **Presentation of Housing Goals**
By # units needed, with targets by housing type
By # of persons to be housed, emphasizing target groups

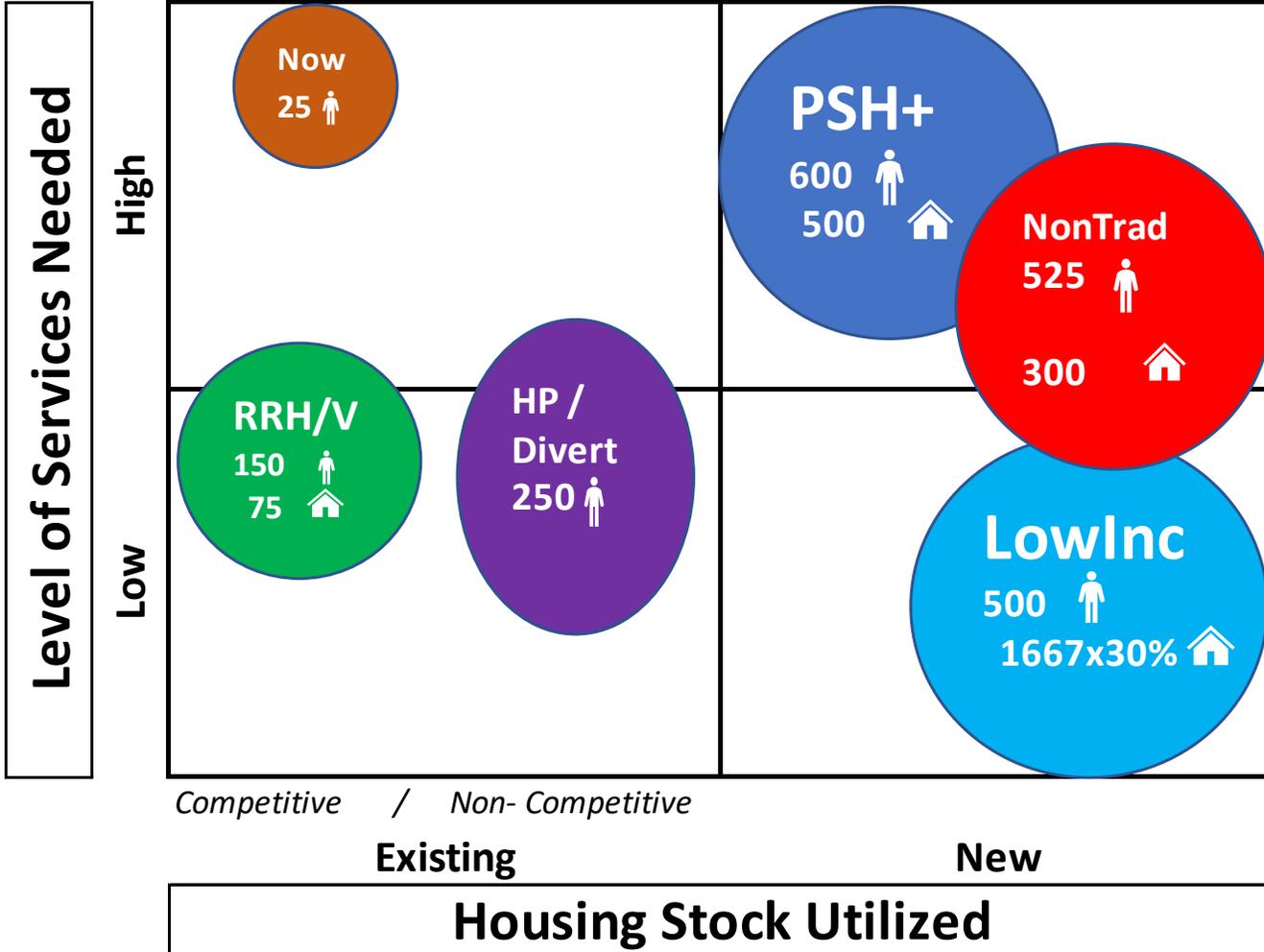




We Are Here!

5-Year Targets by Housing Type

Accounting for Turnover and % for Homeless



Definitions:

RHNA	PSH+	Permanent Supportive Housing + options for high-needs persons eg nursing home beds
	LowInc	Affordable Housing for Low & Very Low Income households, including ADUs; assumes 30% for homeless
	NonTrad	Non-traditional interim housing/shelter options, eg tiny home villages, cabins, sober homes
	Now	Housing NOW
	RRH/V	Rapid Re-Housing and new Vouchers
	HP/Divert	Homeless Prevention (HP) & Diversion services

Key: # Persons housed
Units built or used



We Are
Here!

San Luis Obispo Countywide Strategy to Address Homelessness

Send comments on the draft plan to Laurel:

lweir@co.slo.ca.us

To arrange for a presentation to your group, contact Joe:

jdzvonik@co.slo.ca.us

To further discuss the options, contact Susan

[\(sfunk@atascadero.org\)](mailto:sfunk@atascadero.org) or any steering committee member





We Are
Here!

San Luis Obispo Countywide Strategy to Address Homelessness

Steering Committee Members

- Elaine Archer
Dir of Housing Management, HASLO
- Janna Nichols
Executive Director, 5 Cities Homeless Coalition
- Brenda Mack
Lived Experience, Atascadero Resident
- Anne Robin
Behavioral Health Administrator
- Kelsey Nocket
Homeless Manager, City of SLO
- John Peters
Police Chief, Grover Beach
- Scott Collins
City Manager, Morro Bay
- Susan Funk
*Council Member, Atascadero
Chair of HSOC*



San Luis Obispo Countywide Strategic Plan to Address Homelessness

A Zero to Five-Year Approach

Additional Reference Items



We Are
Here!

San Luis Obispo Countywide Strategy to Address Homelessness

Vision

The San Luis Obispo region will reduce homelessness by ensuring that people at risk of losing housing can retain it, and those experiencing homelessness can equitably secure safe housing with appropriate supports, minimizing trauma to the individual, the community and the environment.

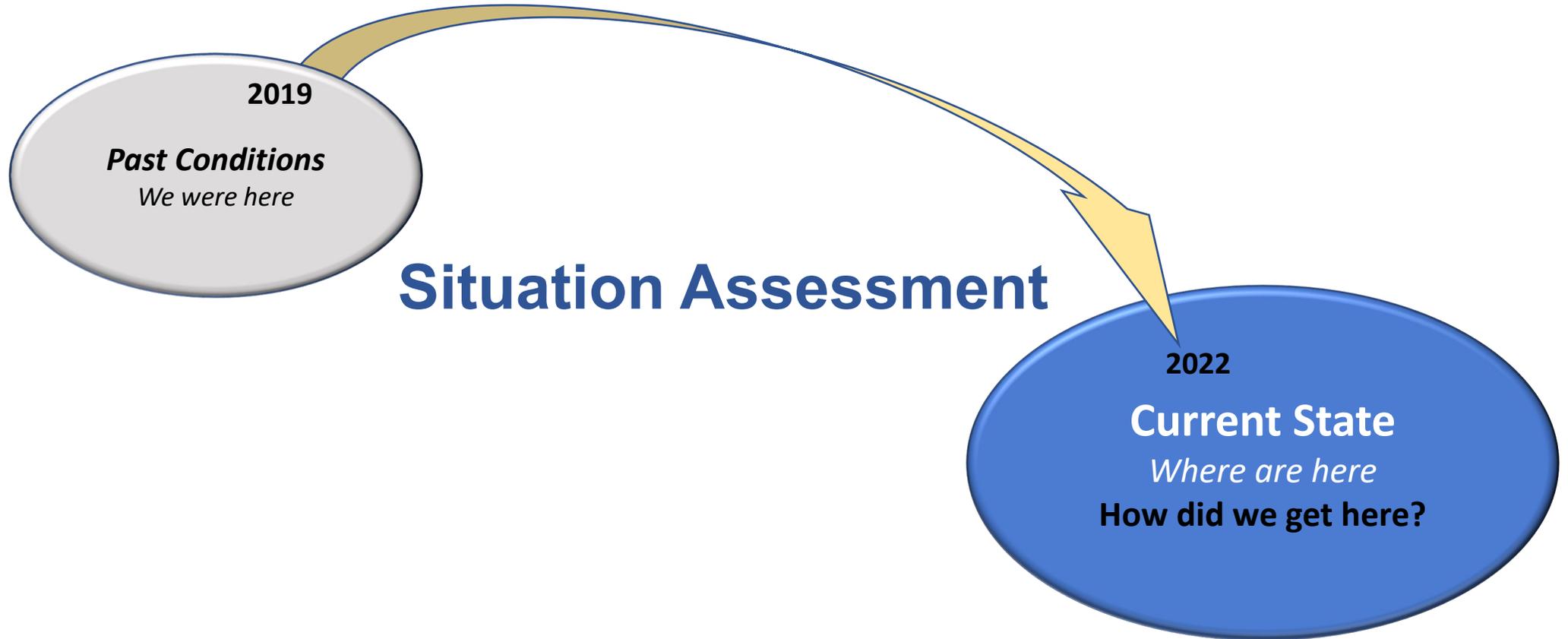
Goal

Within 5 years, reduce the number of people experiencing homelessness countywide to 50% of the current level



We Are Here!

San Luis Obispo Countywide Strategy to Address Homelessness





We Are Here!

San Luis Obispo Countywide Strategy to Address Homelessness

SLOCo Trends in Homelessness 2019-2022

Shelter & Service Capacity Expanded

- ECHO Paso - 50 new beds
- ECHO Atascadero -10 new beds (60 total now)
- CAPSLO – 20 new Safe Parking spaces in SLO (27 total)
- CAPSLO – New Medical Detox at Prado built in SLO (*services pending*)
- County – New Kansas Ave Safe Parking in SLO (90 people)
- 5CHC – New Navigation Center in Grover Beach
- 5CHC – 20 new Cabins for Change in Grover Beach
- Street outreach ↑ across the county with COVID & CESH \$\$
- COVID Isolation trailers for homeless in 3 places
- Hotel vouchers during COVID (temp)

but

Homelessness Is Growing Faster

- Homelessness **inflow** > **outflow** by ~200 /year*
- 2018-2021: 6900 people received homeless services (2.4% of our population)*
- 2019 PIT Count found 1483 homeless, 1172 unsheltered (%)
- 2022 PIT Count (Feb 23) data being developed

Staffing / sustainability is challenged

- 20+ open positions in County Behavioral Health
- Non-Profits all experiencing staffing issues, concern about support to sustain expanded services
 - ECHO closed winter shelter 2 months early this year
 - ECHO capacity limited to 30 in Atascadero and 45 in Paso
 - CAPSLO support to Kansas avenue delayed



We Are Here!

San Luis Obispo Countywide Strategy to Address Homelessness

SLO County Regional Trends in Housing 2019-2022

More Vouchers and Support

- Paso Motel 6 Conversion: 60 new units of Permanent Supportive Housing (PSH)
- 156 new Emergency Vouchers (Summer 2021) *(600 applicants)*
- 50 new units under construction in Pismo Beach
 - All units dedicated to work-force, low-income, transitional youth and the formerly homeless
- New affordable units approved in SLO, Templeton, Atascadero, AG, GB over the next 5 years
- 50 Now at 65 Now *(called "Housing NOW" moving forward)*

but

Housing Market Tightens

- SLO ranks as the nation's 6th most expensive county
- Ave rent ↑ from \$1027 (2018) to \$1800 in (2021)*
- Deposit requirements ↑ 86% to \$2130*
- HUD Fair Market Rents ↑ 13.5% (2020 to 2021) and ↑ 46.1% since 2016*
- Median rental HH spends 38% of income on housing*
 - >50% of all rental households are at ↑ risk of homelessness
- Eviction moratorium ending
- Cost per unit of new affordable housing >\$550k

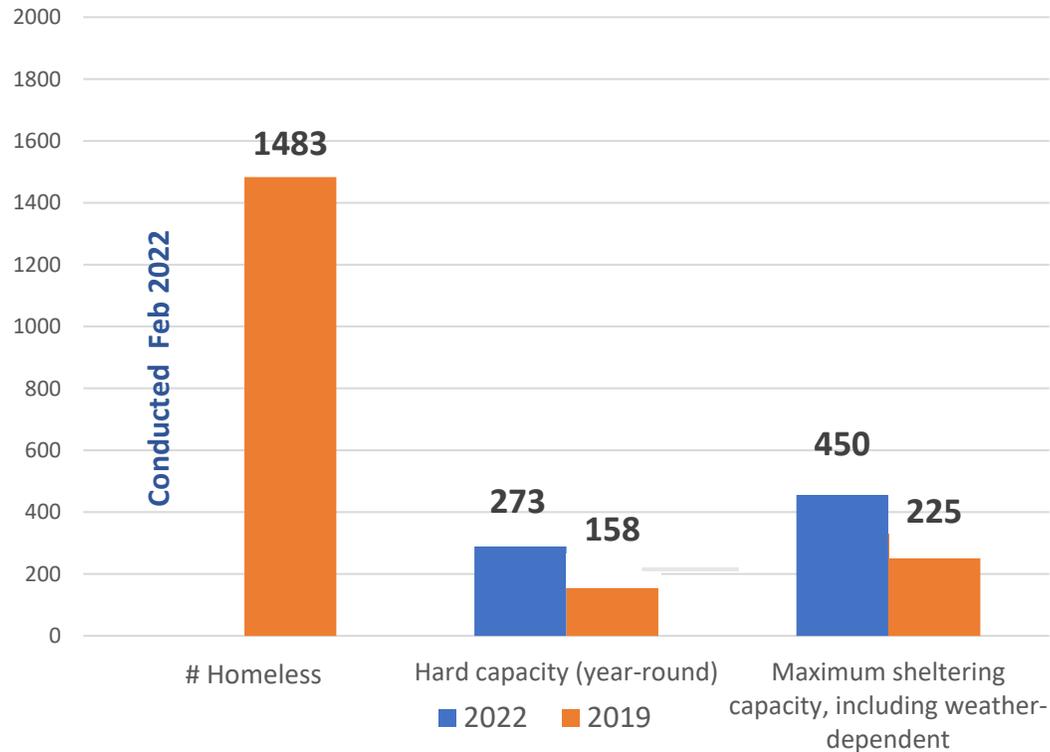


We Are Here!

San Luis Obispo Countywide Strategy to Address Homelessness

Capacity vs. Need

SLO County Homelessness vs Shelter Capacity*



- Year-round emergency capacity increased 73%
- Total maximum capacity doubled

Despite capacity increases, on any given night, we have the capacity to shelter only 20-30% of the number of people observed as homeless in 2019

***NOTE: These numbers are best-case scenario.**

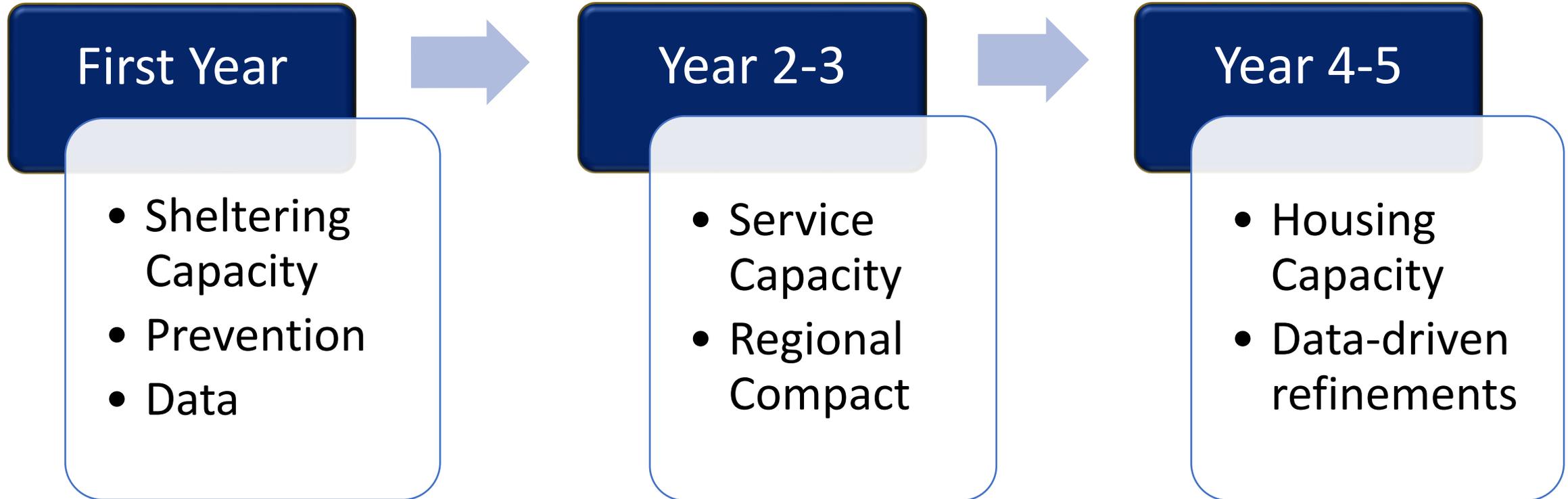
They assume COVID-related restrictions are lifted and added services are still funded and staffed



We Are Here!

San Luis Obispo Countywide Strategy to Address Homelessness

5-Year Strategic Plan (by implementation phase) *Draft*





We Are Here!

5-Year Strategic Plan Focus Points (by Phase) - *Draft*

First 12 Months: Expand shelter/temp housing capacity and homeless prevention; improve data

- Rapid implementation of more non-congregate sheltering/temporary housing capacity of all types
 - pallet shelter, cabins, tiny homes, safe parking
- Seek funding to staff/expand services for mental health and substance abuse disorders; strengthen training in outreach and case management; actively engage persons with lived experience of homelessness into all phases of planning
- Improve and expand HMIS and Coordinated Entry, for data-driven strategic oversight capabilities & operational guidance
- Lay groundwork for a Regional Compact on homelessness. Deeper analysis quantifying needs and resources with specific housing needs of our homeless and inventory tools. Conduct focused planning efforts as needed on mental health, addiction (especially opioids), medically vulnerable individuals with complex needs, and expedited housing

Year 2-3: Grow services and supportive housing capacity; formalize a data-driven Regional Compact

- Expand mental health, substance abuse disorder, and other supportive services & Permanent Supportive Housing (PSH)
- Build and staff a Regional Homeless Operations Center to support navigation, reduce admin barriers and time to housing
- Review and learn from rapid expansion of non-congregate sheltering capacity phase; fill in gaps, make improvements
- Complete a Regional Compact on homelessness with jurisdiction-specific targets overall and for special needs populations
- Expand data tracking and coordination with jail/probation/parole, hospitals, and sober living environments

Year 4-5: Grow affordable and appropriate housing; implement data-driven refinements

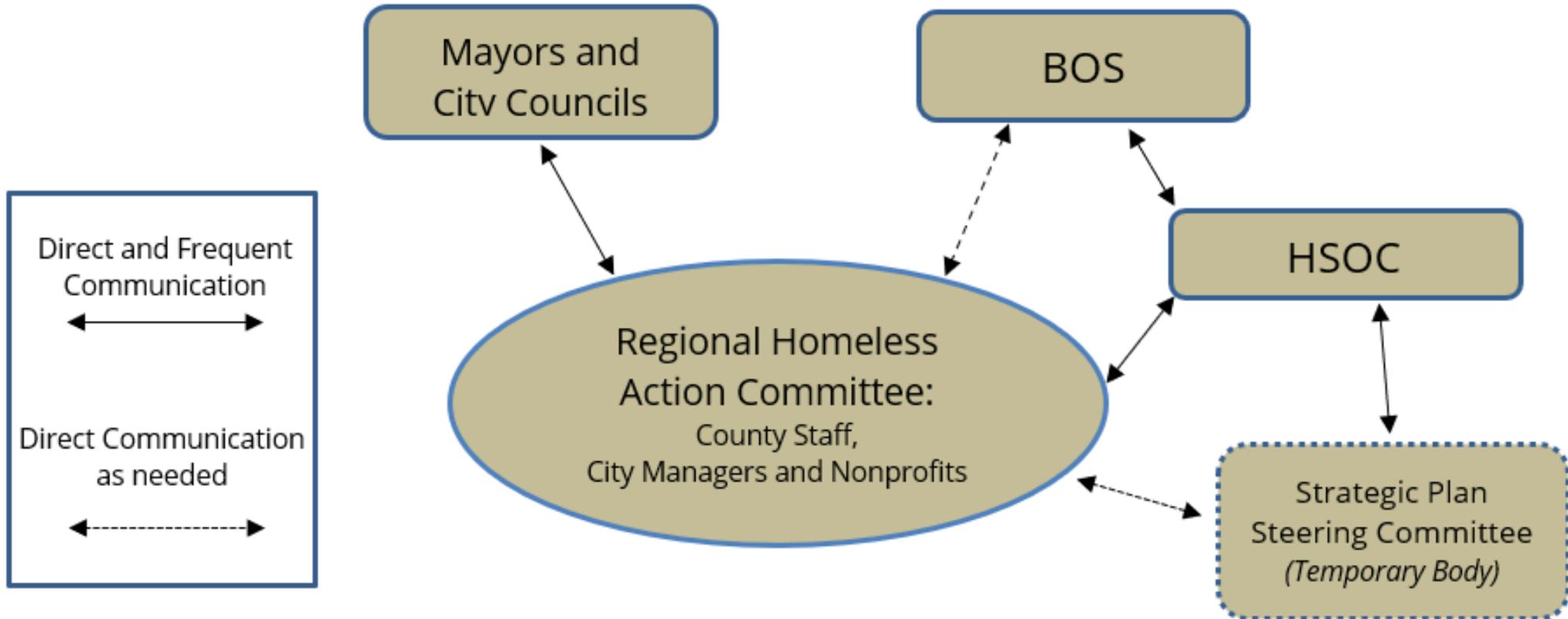
- Complete more affordable housing projects, both traditional and non-traditional: Meet RHNA targets everywhere
- Systematically work on speeding the path from homelessness to housing
- Simplify the funding stream: Seek options for the County/CoC to get more grant funding and more flexibility
- Solidify the gains with sustainable ongoing funding
- Implement positive and negative incentives the Regional Compact



We Are Here!

San Luis Obispo Countywide Strategy to Address Homelessness

Homeless Action Committee

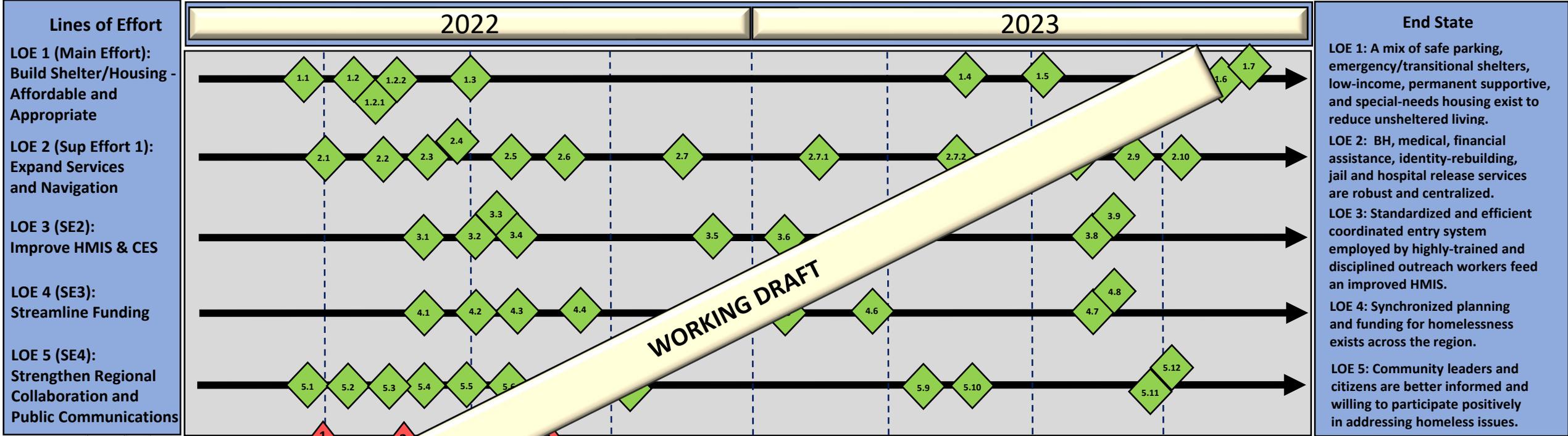




We Are Here!

5-Year Operational Approach - *Draft*

Intent: Develop Countywide Regional Collaboration that: guides rapidly-expanding shelter, service, navigation and housing capacity; improves data and outreach systems; creates, identifies and streamlines funding while generating support from citizens through communication, education and accessible venues of action.



- ▲ Critical Events**
1. Open 5CHC Pallet Shelter
 2. Open 2nd Safe Parking site
 3. Open 40 Prado Pallet shelters
 - 4.
 - 5.
 - 6.
 - 7.
 - 8.
 - 9.
 - 10.

LOE 1: Exp	LOE 2: Data	LOE 3: Funding	4. Regional Collaboration	5. Communicate
1.1 Open (20)	2.1 Assess HMIS systems	3.1 Release ARPA funding	4.1 Compact Planning Conf #1	5.1 Develop communication plan
1.2 Open parking site (40)	2.2 Update user certification process	3.2 Housing & Homeless Bonds	4.2 Brief to City Managers	5.2 Housing inventory / history
1.3 PS (4)	2.2.1 Individual Training	3.3 DSS / Planning Grant Conf	4.3 Compact Planning Conf #2	5.3
1.4 HAS site (65)	2.2.2 Inspection Processes	3.4	4.4 Brief to CMs	5.4
1.5 Expand Kansas Ave SF (20)	2.3	3.5	4.5 Brief to Mayors	5.5
1.6 Est. Nav Center location	2.4	3.6	4.6	5.6
1.7 Build Nav Team	2.5	3.7	4.7	5.7
1.8 BUILD ADDICTION CAPACITY	2.6	3.8	4.8	5.8
1.9 BUILD LEGAL CAPACITY	2.7			5.9
				5.10
				5.11
				5.12

- Key Dates**
1. CM Meeting March 11
 2. Full HSOC March 16
 3. Mayor's Briefing Apr 15
 4. BOS Brief Apr 19
 - 5.
 - 6.
 - 7.
 - 8.
 - 9.

Homeless Services Oversight Council
Full Meeting – May 18 2022
Committee Updates

Housing Committee – May 3

- Strategic Plan to End Homelessness – Susan Funk reported on the Board of Supervisors approving the framework for the new Plan, and the progress the steering committee is making in working through the draft plan, including an overall goal of cutting the number of homeless people to 50% of the current level in five years, and the basic strategies for achieving this, such as adding affordable housing capacity and non-traditional solutions.
- Federal and State Grants – County staff reported on the HHAP (Homeless Housing, Assistance and Prevention Program) Round 3 grant, which will tie into the goals for the Strategic Plan. A Special full meeting of the HSOC will be held in June to review goals for the HHAP 3 application.

Finance & Data Committee – April 26

- PIT (Point in Time) Count Update – County staff reported on progress in validating data from the sheltered count and the Housing Inventory Count (HIC). The data is due to HUD (US Department of Housing and Urban Development) at the end of April, with more detailed data being available around June-July.
- Data Maturity Assessment Tool – County staff reported on progress made in areas identified for improvement, including ensuring all projects are entering data into HMIS (Homeless Management Information System). The Committee discussed challenges around improving data quality, e.g. the difficulty of collecting data with low barrier programs. County staff recommended that it may be possible to set different data benchmarks for different project types, and will report back at the next meeting.
- Grant Updates – County staff reported that the expenditure deadline for ESG-CV (Emergency Solutions Grant – Coronavirus) has been extended by a year, but HUD (US Department of Housing and Urban Development) is also requiring 50% of the funding to be expended by mid-June. The County may release another RFP (Request for Proposals) for reallocation of ESG-CV funding, depending on whether HCD (California Department of Housing and Community Development) meets this requirement. The County also reported on the release of an RFP for the annual ESG program.
- HMIS – County staff reported that HMIS will be using an umbrella release form instead of the current 815 form, to allow participating agencies access to all the data. The next step is to approve the new HMIS Release of Information forms, but this could not be achieved as the meeting did not have a quorum.

Agenda Item 6.4

HSOC Services Coordinating Committee Meeting – April 4

- End of Life Protocol Task Force – the Committee voted to form this ad hoc task force, following on from prior discussions about clients needing end of life care. Task force members will follow up offline.
- Safe Parking and Sanctioned Encampments – the Committee discussed the expectations set when using either of these terms, particularly in reference to the Oklahoma site.
- Staff Shortages – the Committee discussed the pressure agencies and the County are feeling due to staff shortages, the difficulties of hiring new people, and potential solutions including establishing paths to leadership.
- COVID Vaccine Outreach – County staff reported on the success of vaccine clinics at the Oklahoma site and Atascadero.