Rx 'n Go Self-Service Portal Tip Sheet

Rx'nGo

Home ⊜4

Search Bar: Search for your medication and add to your cart to place an order.

Active Prescriptions: Active prescriptions with refills that we have on file. Also includes # of refills left and next refill date.

Order History: Medications listed are expired orders. If you wish to fill this medication through Rx 'n Go and you don't have any refills in the "Active Prescriptions tile, please have your doctor send a new prescription to:

Escribe: Transition Pharmacy (PA)

NPI #: 1336325265 Phone: 888-697-9646 Fax: 888-697-0646

Medical History: Update your medications, allergies, and patient conditions. This is required before you order a medication.



pe the name of your medication

Use the search above to locate the medication you would like to order





Active Prescriptions

View your prescriptions



View orders and tracking information



Order History
View historical orders not eligible for refill



Addresses
Update your shipping details



View/Add Prescribers on your account



Medical History
 Update medications, allergies, and conditions



Manage Dependents

Manage dependents connected to your account



Communication Preferences
Manage how we communicate with you

Orders: View your current "in process" orders – orders that have been ordered and we are working on obtaining a prescription from your pharmacy/doctor.

When your order ships, you will see the prescription with the associated tracking information.

Please have 2 weeks of your medication on hand before placing your first order to account for time to obtain the prescription and shipping.

Addresses: Update your address or add alternative addresses to ship your prescriptions to.

Prescribers: Search and Add prescribers to your account. This is required before you order a medication.

Manage Dependents: Manage your dependent's medications all through your account.

<u>Important</u>! If you are linking a dependent over age 18, they will need to create a self-service portal account before you can link them to your account.

Anyone below the age of 18, profiles will link by providing their first name, last name, and DOB.

Communication Preferences: Update email, phone number, and communication preferences.