



INTRODUCTION TO APPEALS,
PROCESS, AND HEARINGS
2023

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- Outside Counsel to Commission (May 2012)
 - Advise Commission regarding hearing process
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- Experience
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Purpose of the Program

To familiarize attendees with the history, purpose, process, and procedures of the San Luis Obispo County Civil Service Commission ("Commission").

Topic Overview

- The Purpose of Civil Service
- Brief History of the Commission
- Jurisdiction of the Commission
- Administrative Hearings
- Anatomy of a Disciplinary Action
- Commission Decisions
- Judicial Review

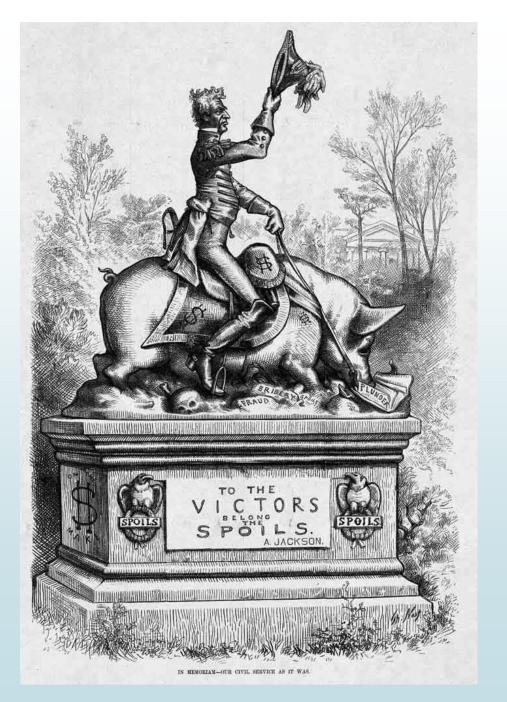
The Purpose of Civil Service

To abolish the spoils system...

What is a "spoils system"?

Spoils System (also known as a patronage) system) is a practice in which a political party, after winning an election, gives government civil service jobs to its supporters, friends and relatives as a reward for working toward victory, and as an incentive to keep working for the party—as opposed to a merit system, where offices are awarded on the basis of some measure of merit, independent of political activity.

The term was derived from the phrase "to the victor belongs the spoils" by New York Senator William L. Marcy, referring to the victory of Andrew Jackson in the election of 1828, with the term spoils meaning goods or benefits taken from the loser in a competition, election or military victory.



Pendleton Act – First Federal Civil Service Act

- Passed in 1883 by Democrats and Republicans joining together
- Created Civil Service Commission to create a system of competitive examinations
- Closed the "front door" to civil service obtaining jobs
- Removal from office was still political
- President William McKinley issued an executive order providing removal could only be for "just cause" in 1897
- In 1912 Congress passed the Lloyd-LaFollette Act creating more procedural protections from removal

The Purpose of Civil Service

- Purpose of a civil service system:
 - To avoid or eliminate political patronage (spoils system)
 - To promote the "merit principle" and create a merit-based system based upon:
 - **■**Examinations
 - Job-related qualifications
 - Classifications of positions
 - Career-focused tenure

(See e.g., Government Code section 18500)

- Early California Supreme Court cases-
 - 1941- Allen v. McKinley, 18 Cal.2d 697
 - Eighteen SF tax employees challenged an open-exam for a new position, because the SF County Charter stated that "when practicable," current employees should be promoted, rather than new employees hired through an open-exam system.

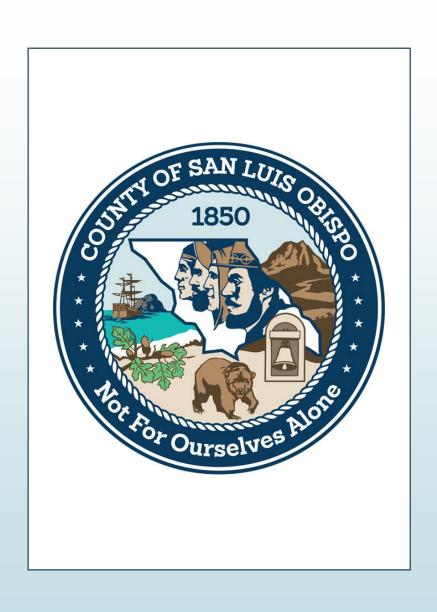
■ The Allen court held that:

- This provision embodies one of the fundamental concepts of a sound civil service system;
- All authorities agree that promotions are an essential part of a sound civil service system;
- The purpose of civil service is twofold--to abolish the socalled spoils system, and to increase the efficiency of the service by assuring the employees of continuance in office regardless of what party may then be in power; and
- Efficiency is secured by the knowledge on the part of the employee that promotion to higher positions when vacancies occur will be the reward of faithful and honest service. (Allen v. McKinley, supra, 18 Cal.2d at 705).

- 1949--**Almassy v. L.A. County Civil Service System**, 34 Cal.2d 387
 - A probation officer in LA County challenged the validity of two promotional exams, both of which he failed. This was an early test of the authority of county civil service commissions (note that the date is 1949, the year the Enabling Law came into effect).
 - The officer lost the case, and the court cited Allen v. McKinley.

- The Almassy court held that:
 - Unquestionably, the ascertainment of fitness and merit for office is the primary objective of the civil service system;
 - A competent procedure for promotion is an essential part thereof;
 - That the Allen court was correct that the purpose of the civil service system is:
 - "to abolish the so-called spoils system" in the matter of appointment in the service;
 - "to increase the efficiency" of employees therein "by assuring [them] of continuance in office regardless of what party may then be in power"; and
 - to increase the opportunity "for promotion to higher positions when vacancies occur [as] the reward of faithful and honest" work.

- Section Recap:
 - The purpose of civil service is:
 - ■To eliminate the spoils system
 - ■To establish a merit-based system
 - ■To encourage promotion from within
 - ■To encourage longevity of careers
 - ■To match those with the skills with the job that needs them



Brief History of the Commission

Established 1949

Brief History of the Commission

- 1947—County Civil Service Enabling Law
 - Government Code sections 31100 -31117
 - Authorized Board of Supervisors to adopt a civil service system (section 31104)
 - Required approval of voters (Section 31105)
 - Required appointment of Commission (Section 31110)
 - Authorized Commission to issue subpoenas, and administer oaths to witnesses before the Commission
 - Provided for election/appointment of Commissioners

- 1949—Voters approved Civil Service Commission Ordinance creating Commission
- SLO County Ordinance sections 2.40.10 2.40.150 established the Commission
- Cømmission duties include:
 - Prescribe, amend, repeal and enforce rules for the classified service, which shall have the force and effect of law.
 - Keep minutes of its proceedings and records of its examinations.
 - Make investigations concerning the enforcement and effect thereof and of the rules and efficiency of the service.
 - Make an annual report to the Board of Supervisors.

(SLO Co. Ord., sec. 2.40.070).

- Duties of the Personnel Director (Human Resources Director):
 - Administer the civil service system "under general supervision of the commission."
 - Administer the civil service system pursuant to rules adopted by the Commission.
 - Provide a secretary to the Commission (to be approved by the Commission.)
 - Prepare a budget for the Commission
 - Advise the Commission upon civil service matters
 - Maintain records of the Commission

SLO Co.Ord. sec. 2.40.70(b).

- The Commission is required to provide rules for:
 - Classification of all positions.
 - Open examinations.
 - Creation of eligible lists from competitive examination.
 - For appointment of 1-10 persons standing highest on list.
 - For noncompetitive examinations for minor positions when competition is not practical.
 - For noncompetitive examination eligible lists.
 - For appointments from both competitive and noncompetitive lists.
 - For public advertisement of examinations. For rejection of candidates who fail to comply with Commission requirements, or otherwise have issues regarding qualifications.

- For probationary periods.
- For provisional appointment of persons when no eligible list exists.
- For temporary appointments to nonpermanent positions.
- For transfer from one position to another.
- For reinstatement of permanent employees to their positions under certain circumstances.
- For promotions.
- For performance review and reporting.
- For grievance and complaint resolution.
- For adoption and amendment of rules after public notice and hearing.

(SLO Co.Ord. sec. 2.40.80).



Jurisdiction of the Commission

Responsibilities and Types of Cases Heard

Responsibilities of the Commission:

■ Civil Service Commission Rule 3.01:

- Prescribe, amend, repeal and enforce Civil Service Rules
- Oversee administration of the County Civil Service Program
- Consider legitimacy of grievances and hear appeals and grievances
- Conduct disciplinary hearings

- Types of cases before Commission (Rule 4):
 - Grievances
 - A grievance is a dispute between one or more classified employees and the County involving the interpretation, application or enforcement of a County ordinance, rule, policy, practice or agreement (Rule 4.03(a)).
 - Appeals
 - An appeal is a request for a review of an action taken by either the Human Resources Director or the Appointing Authority as set forth in Rule 4.04(b) [Types of appeals].

- Grievances and Appeals-General Conditions (Rule 4.02)
 - Right of Grievant or Appellant to participate, including to be present, and prepare for proceedings
 - Right to representation of "any employee or group of employees"
 - Right to be free from retaliation for participating in grievances and appeals

- Scope of Grievances:
 - Not everything is "grievable"
 - The scope of grievance is "limited...to complaints of unfair or improper treatment in County employment and to matters specifically involving the interpretation or applications of ordinances, rules, policies, practices and agreements." (Rule 4.03(b)).

- What is specifically not grievable (Rule 4.03(b)(1)-(3):
 - Matters which require the amendment or change to the Board of Supervisor's Policies, including:
 - County Code and Resolutions of the Board of Supervisors
 - **■** Commission Rules
 - Matters within the Employee Relations Policy formally adopted by the Board of Supervisors
 - Any action where there is already an appeal procedure to the Commission
 - Workers compensation matters

Grievance Form

(available online here)

MUST INCLUDE THE FOLLOWING INFORMATION:

Nature of Grievance –including specific facts and events that are the basis of the grievance.

Violation or Infraction – including the specific Civil Service Rule(s), Board of Supervisors regulation(s) or other law(s) you believe have not been followed.

Relief requested – list the specific remedy or solution you are seeking in order to solve this grievance.

GRIEVANCE FORM

Personnel Department ■ County Government Center, 1055 Monterey St., Ste. D-250 ■ San Luis Obispo, CA 93408 ■ (805) 781-5959

Name Address City, State, 2	Zip Code	Department
		to the Civil Service Commission in accordance with Rule 4.
"The		oplication to complaints of unfair or improper treatment in volving the interpretation or application of ordinances, rules,
have question	ons about the procedure, contact the Personn	m is filed within the time limits set forth in the Rules. If you el Office for information. DO NOT contact members of the ne date that your matter is scheduled for hearing.
	, ,	d CONFIDENTIAL - Attention Personnel Director, St., Ste. D-250, San Luis Obispo, CA 93408.
	: In the following space, continuing on the reve formation. If necessary, continue on additional	erse side of this form, you are required to provide the sheets of paper.
1.	Nature of grievance. List the specific facts and e	vents that are the basis of this grievance.
2.	<u>Violation or Infraction</u> . List the specific Civil Serving you believe have not been followed.	ce Rule(s), Board of Supervisors regulations(s) or other law(s)
3.	Rellef requested. List the specific remedy or solu	tion you are seeking in order to solve or correct this grievance.
	Important: Do not attach additional materials or	evidence to this form. Please type or print legibly.

- Brief Overview (Three Steps) of Grievance Process (Rule 4.03(c):
 - ► STEP 1 APPOINTING AUTHORITY
 - Grievant files Grievance Form with Human Resources Director within:
 - 20 business days following event that led to dispute;
 - or within 20 business days after it is determined that the dispute cannot be resolved informally.
 - Appointing Authority investigates, confers with Grievant to resolve, prepares written reply, and serves on HR Director and Grievant
 - If grievance not resolved, proceed to Step 2

- Brief Overview (Three Steps) of Grievance Process (Rule 4.03(c):
 - STEP 2 HUMAN RESOURCES DIRECTOR
 - Within 10 business days of service of Step 1 response, the Grievant may request Step 2 review by written notice to the Human Resources Director
 - Within 15 business days of service of Step 2 Notification, the Human Resources Director shall convene a meeting of the Grievant, Appointing Authority or designee, and any other necessary persons; shall document the meeting's outcome; and shall provide a copy to the parties.
 - If grievance not resolved, proceed to Step 3.

- Brief Overview (Three Steps) of Grievance Process (Rule 4.03(c):
 - STEP 3 HUMAN RESOURCES DIRECTOR ROUTING DECISION
 - Within 10 business days of service of the Step 2 response, the Grievant or may request Step 3 review by written notice to the Human Resources Director
 - Within 15 business days of service of Step 3 Notification, the Human Resources Director shall notify the parties of his or her routing decision and notify the parties of pre-hearing date and hearing date before the Civil Service Commission or the Board of Supervisors
 - A Grievant may appeal the Human Resources Director's routing decision to the Commission president within five days and the President's decision is final

- Final Grievance Issues (Rule 4.03(e) and (f))
 - REJECTION OF GRIEVANCE
 - The Human Resources Director may reject a grievance for processing "due to insufficiency of information" required by Rule 4.03
 - **FAILURE TO RESPOND**
 - Should a Grievant fail to proceed with the next step of the grievance process, the grievance will be deemed withdrawn.
 - Should an Appointing Authority or the Human Resources Director fail to proceed, the grievance will be unresolved and the Grievant will proceed to the next level.

- Types of Appeals to Commission (Rule 4.04):
 - **Grievance routing decision** the decision of the Human Resources Director regarding where to send the Step 3 Grievance
 - Classification action appeal of the decision of the Human Resources Director regarding the placement of a position into a classification (either party may appeal)
 - Applicant disqualification appeal of the decision of the Human Resources Director regarding the disqualification of an applicant for employment (applicant may appeal to Commission)
 - **Examination administration** appeal of the decision of the Human Resources Director following an investigation of an alleged exam administration error, impropriety, or ambiguity in the exam process (exam candidate may appeal)

- Types of Appeals to Commission (cont.):
 - Medical or physical standards disqualification appeal of the decision of the Human Resources Director regarding the disqualification of an applicant for employment for failure to meet medical or physical standards (applicant may appeal to Commission)
 - Eligible list rejection appeal of the decision of the Human Resources Director to withhold, remove, or restore a person to or from an eligible list (candidate or employee can appeal)
 - Below satisfactory evaluations appeal of the issuance of a performance evaluation with an overall rating of less than Satisfactory (employee can appeal)
 - Disciplinary actions appeal of a Letter of Reprimand or final written order made by an Appointing Authority imposing discipline on an employee (employee can appeal)

- Types of Appeals to Commission (cont.):
 - Grievance rejection appeal of the Human Resources Director's rejection of a grievance for insufficient information (employee can appeal)
 - ▶ Discriminatory probation rejection appeal of the decision of an Appointing Authority to reject an employee during his or her probationary period (appeal based upon discrimination per Rule 16.02) (employee can appeal)
 - Discriminatory treatment an allegation of discriminatory treatment as defined in Rule 16.02 (employee or applicant can appeal)

Appeal Form

(available online here)

MUST INCLUDE THE FOLLOWING INFORMATION:

Specific facts and events that are the basis of the Appeal.

Violation or Infraction – including the specific Civil Service Rule(s), Board of Supervisors regulation(s) or other law(s) you believe have not been followed.

Relief requested – list the specific remedy or solution you are seeking in order to solve this appeal.

APPEAL FORM

Personnel Department
County Government Center, 1055 Monterey St., Ste. D-250 San Luis Obispo, CA 93408 (805) 781-5959

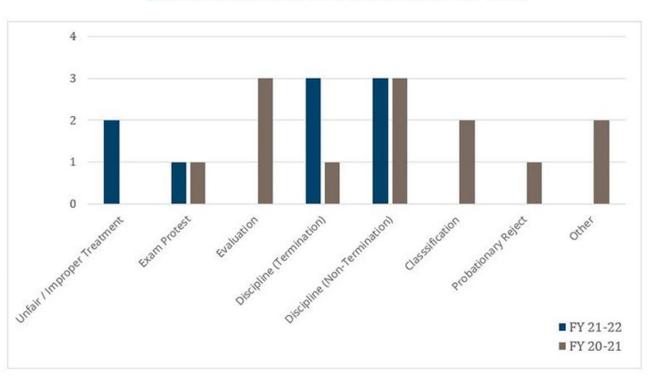
Date	Your Job Classification Title
lame	Or Examination Title
Address	Department
City, State, Zip Code	
elephone (805)	Representative (if applicable)
This form is required to be completed to state an appea tule 4.06 (a) indicates Appealable matters to be as such:	to the Civil Service Commission in accordance with Rule 4.
(6) A decision of the Personnel Director pursua	t to in Rule 6.05; pursuant to Rule 8.05; and
	orm is filed within the time limits set forth in the Rules. If you nel Office for information. DO NOT contact members of the the date that your matter is scheduled for hearing.
	ked CONFIDENTIAL - Attention Personnel Director, eye St., Ste. D-250, San Luis Obispo, CA 93408.
nstructions: In the following space, continuing on the resollowing information. If necessary, continue on additiona	
 <u>Nature of appeal</u>. List the specific facts and even 	ents that are the basis of this appeal.
Violation or Infraction. List the specific Civil Sen	vice Rule(s), Board of Supervisors regulations(s) or other law(s)
you believe have not been followed.	
	olution you are seeking in order to solve or correct this matter.

- Common Problems with Appeals Forms Being Incomplete:
 - ► Failure to allege facts Appellant fails to state specific facts that support appeal; this makes it difficult at the hearing to know what is "relevant." Appellants who disagree with or contradict what happened do not state sufficient facts.
 - Failure to allege Rules or Policies Violated Appellant must allege the Commission Rule, law, policy, or ordinance allegedly violated.
 - Relief requested Appellants need to be mindful to ask the Commission for relief that the Commission has authority to order.

Fiscal Years 21-22

GRIEVANCES, APPEALS AND LITIGATION

GRIEVANCES AND APPEALS FILED BY TYPE



Fiscal Year 20-21 and 19-20

GRIEVANCES AND APPEALS FILED BY FISCAL YEAR

	FY 21-22	FY 20-21
Filed	9	13
Carried forward from previous fiscal year	3	4
Resolved prior to Commission hearing (Resolved, Withdrawn, Dismissed)	6	10
Heard before the Commission	1	0
Pending Appeals and Grievances	5	3



Administrative Hearings

Rules for Appeals and Commission Hearings

To have a property interest in a benefit, a person clearly must have more than an abstract need or desire for it. He must have more than a unilateral expectation of it. He must, instead, have a legitimate claim of entitlement to it. It is a purpose of the ancient institution of property to protect those claims upon which people rely in their daily lives, reliance that must not be arbitrarily undermined. It is a purpose of the constitutional right to a hearing to provide an opportunity for a person to vindicate those claims.

Skelly v. State Personnel Board (1975) 15 Cal. 3d 194, 207; emphasis added.

Sources of rules for Commission hearings

- Commission Procedural Guidelines, Section VI prehearing rules and procedures before hearing and submission of evidence
- Rule 4.05 Hearings of the Commission rules for producing evidence and presenting at hearing
- Rules of Administrative Law and Procedure
- Case Law and other persuasive authority

Post Appeal/Prehearing Matters

- Prehearing Meeting (Comm. Proc. Guid., Sec. VI, A, 1) parties meet with Commission Secretary to do the following:
 - Stipulations:
 - Enter stipulations regarding legal issues not in dispute
 - Enter stipulations regarding legal issues the Commission is to resolve
 - Enter stipulations regarding facts that are not in dispute
 - Enter stipulations regarding factual issues the Commission is to resolve

- Documentary evidence ("discovery"):
 - Parties must make every effort to submit to Commission Secretary 7 business days before hearing
 - Must be legible and able to be reproduced
 - Must provide original and 8 copies if colored text
 - Must redact confidential information
 - Commission Secretary will number and provide hearing packets to Commission no later than 5 business days before hearing and pre-mark exhibits:
 - Appellant's Exhibits marked as "A"
 - Respondent's Exhibits marked as "R"
 - Joint Exhibits marked as "J"
 - Commission Exhibits marked as "C"

■/ Witnesses

- Commission Secretary may assist upon request of a party anticipating difficulty in obtaining a witness who is an officer or employee of the County:
 - The Secretary shall contact the officer or employee and apprise the officer or employee in lieu of issuing a subpoena, the Secretary is requesting the officer or employee's attendance at the hearing for the purpose of providing testimony to the Commission. In the event that the Secretary is unable to secure the attendance of a witness informally, if the party does not desire to utilize the services of the Secretary, or if the proposed witness is not a County officer or employee, the party may have the witness subpoenaed in accordance with Rule 4.07(I).

Subpoenas

- Commission has legal authority to issue subpoenas for witnesses and production of documents (subpoena duces tecum) (Ord. 2.41.010(c) and (d)).
- Party requesting subpoena shall:
 - Obtain and complete subpoena form from Human Resources Director and Instructions for Service
 - Pay fees for SLO County Sheriff to serve subpoena
- Limit of 10 subpoenas unless:
 - Requesting party can show good cause for more
 - Testimony of witnesses will not be cumulative

Post Appeal/Prehearing Matters

- More on the Prehearing Meeting (Comm. Proc. Guid., Sec. VI, A, 1)
 - Can be turned into a settlement conference or mediation style meeting
 - Opportunity to address and assess issues, counsel, schedule
 - County Counsel's chance to work with opposing side, union representative or counsel
 - Can result in Commission Prehearing Conference Order to decide issues before hearing
 - Sort out issues to avoid taking time at hearing

- Post Appeal/Prehearing Matters (cont.)
 - Prehearing Orders of the Commission
 - Commission has authority to "run its hearings" as does any administrative tribunal
 - Issues requiring Commission Prehearing Orders:
 - Continuances -- Commission Rule 4.05(a):
 - (a) Notice of Hearing: Upon receipt of a notice of prehearing and tentative hearing date, the parties shall promptly confirm with the Human Resources Director their availability. As may be necessary, the parties and Human Resources Director will work cooperatively to select mutually agreeable alternative dates. If an agreement cannot be reached, the Commission shall set the matter for hearing. The date for hearing can be continued at the discretion of the Human Resources Director only with a showing of good cause. (09/28/11)
 - <u>Disclosure of Witnesses (Offers of Proof)</u> Must disclose witnesses in advance of hearing
 - <u>Disclosure of documentary Evidence</u> Must disclose evidence to opposing side and Commission

- Post Appeal/Prehearing Matters (cont.)
 - Prehearing Orders of the Commission
 - Logistics of Commission Prehearing Orders due to Brown Act
 - Timing issues 30+ days before hearing
 - Special session
 - Argument prior to commencement of hearing

- Post Appeal/Prehearing Matters (cont.)
 - Prehearing Orders of the Commission
 - Other Subjects of Prehearing Motions and Matters
 - Discovery Disputes
 - Subpoenas (limit 10)
 - Zoom or video appearances during pandemic
 - Open versus Closed Meeting issues under Brown Act
 - Personnel Exemption -- Government Code section 54957(b)(1) which allows for:
 - ...closed sessions during a regular or special meeting to consider the appointment, employment, evaluation of performance, discipline, or dismissal of a public employee or to hear complaints or charges brought against the employee by another person or employee unless the employee requests a public session.
 - Media coverage
 - Pitchess Motion (motion for discovery of peace officer personnel records)

Commission Hearing Process

- President presides over hearing (Comm. Proc. Guid., Sec. VI, B)
- Party with initial burden of proof begins presentation of case
 - Direct examination
 - Cross examination
 - Examination by Commissioners
- Party without initial burden of proof presents case
 - Direct examination
 - Cross examination
 - Examination by Commissioners
- Rebuttal witness if good cause shown
- Summations

(See Comm. Proc. Guid., Sec. VI, B)

- Rule 4.05 –The Commission Hearing
 - Notice of Hearing parties are to work with Human Resources Director to select mutually agreeable dates
 - If no agreement, the Commission will set a date (Commission Rules give it authority to order a hearing date)
 - → Hearing can be continued upon good cause showing to Human Resources Director
 - Failure of a grievant or appellant to appear without good cause shall be deemed a withdrawal of his or her greivance/appeal and consent to the prior ruling or action (Rule 4.05(c)).

Rights of parties at hearing:

- Be represented by legal counsel or otherwise represented at such hearings and;
- Testify under oath and;
- Question under oath any witnesses or other persons involved in or related to the matter being considered and;
- Impeach any witnesses before the Commission and;
- Present such affidavits, exhibits, and other evidence as the Commission deems relevant to the inquiry; and
- Argue his/her own case and
- Receive a copy of recordings or transcripts of statements made during investigations and which were relied upon in taking the action, pursuant to Skelly v. State Personnel Board.

- Rule 4.05 –The Commission Hearing
 - Rules of Evidence for Commission Hearings (Rule 4.05(d)
 - Informal rules –not conducted by formal rules evidence such as in court
 - Relevant evidence shall be admitted regardless of existence of any law that would render it inadmissible
 - Hearsay evidence may be admitted for any purpose but if a party timely objects, it cannot support a finding of the Commission
 - Privileges apply as in a civil action
 - Rules of official or judicial notice are same as in a civil action
 - Commission may exclude evidence that is irrelevant or repetitious
 - Oral evidence must be under oath or affirmation.



Causes, Defenses, and Penalties

- Types of Disciplinary Actions (Rule 14.01)
 - Types:
 - Demotions
 - **■** Suspensions
 - **■** Dismissals
 - **■** Reduction in compensation
 - Employees who have attained Permanent Status (passed probation)
 - Must "consult with" HR Director and County Counsel prior to imposing final discipline

- Grounds for Disciplinary Actions (Rule 14.02)
 - Similar to Government Code section 19572 (State Personnel Board ("SPB"))
 - 16 different grounds
 - Grounds are usually defined by rule, cases, SPB cases
 - Pleading incorrect grounds will likely result in dismissal of charges (or inability to prove elements)
 - Appointing authority must prove the elements of its cause of action by "preponderance of evidence" (Rule 4.05(h))
 - In some cases, Appellant must prove their case by "preponderance of the evidence"

- Preponderance of the Evidence: As the California Supreme Court held in *Skelly v. Superior Court* (1975) 15 Cal.3d 194, 204, fn. 19:
 - At such hearing, the appointing power has the burden of proving by a preponderance of the evidence the acts or omissions of the employee upon which the charges are based and of establishing that these acts constitute cause for discipline under the relevant statutes. ..The employee may try to avoid the consequences of his actions by showing that he was justified in engaging in the conduct upon which the charges are based.
 - "Preponderance" is 51% or more likely than not

Definitions of Causes for Discipline—

- Importance of knowing definition of cause for discipline to be charged
- Appointing authority must prove elements by preponderance of the evidence
- Charging incorrect or unprovable cause for discipline will be unsuccessful
- The lesson of "Intemperance"
 - Government Code section 19572(h) under State Civil Service Act –
 "intemperance" is grounds for discipline





- QUIZ: What is intemperance?
 - Losing one's temper in front of others?
 - Lack of restraint?
 - Habitual intoxication or drunkenness?
 - Angry outburst at your supervisor?

- State Personnel Board defined this term finally in 1995:
 - Intemperance has been listed as a cause for discipline since the first State Civil Service Act was enacted in 1913. [Civil Service Act, Ch. 590, June 16, 1913.]
 - ■SPB Precedential Decision, Sharp-Johnson, 95-14 addressed this issue

- → State Personnel Board held:
 - When appellants Sharp and Johnson engaged in a series of childish and disruptive confrontations in DMV's mass mailing department, the ALJ erred in finding that "appellants' conduct demonstrated a lack of restraint which he found to constitute intemperance."
 - The Board rejected the ALJ's Proposed Decision in part to examine whether "intemperance" as used in Government Code § 19572, subdivision (h), could be construed to include all excessive behavior or whether "intemperance" as used in the statute refers solely to conduct arising out of the use of alcohol.

State Personnel Board concluded:

- Although intemperance has never been defined in the Civil Service Act or Government Code, conduct identified as habitual intemperance was cited as a ground for divorce as early as 1870, [Act of March 12, 1870, ch. CLXXXVIII, 1870 Cal. Laws], and defined in 1872.
- The legislature defined "habitual intemperance" as: that degree of intemperance from the use of intoxicating liquor, which disqualifies the person a great portion of the time from properly attending to business, or which would reasonably inflict a course of great mental anguish upon an innocent party. [Civil Code § 106 (repealed 1969)].

■ Thus, as early as 1872, intemperance was defined in the law as conduct arising out of the use of intoxicating liquor. Consequently, we think it only reasonable that when the legislature specified intemperance as a cause for discipline in 1913, the legislature meant intemperance due to the use of alcohol rather than any excessive behavior or lack of restraint. (Sharp-Johnson, SPB Precedential Decision 95-15).

- Lessons from Sharp-Johnson SPB Case:
 - ► Know the elements of the charged cause for discipline
 - Appointing authorities –have evidence to prove each element
 - Employees –have evidence to refute the elements
 - Do not overcharge causes that cannot be proven
 - Do not charge causes for discipline that do not fit the conduct
 - Note on Policy Violations –appointing authorities should be cautious on policy violations to make sure charges are really violations of the policies!
 - Sexual harassment example in prior case

- Definitions of Commission Rule 14.02 Causes for discipline:
 - Any reason specified in Rule 6.03 regarding disqualification of applicants for employment and removal from eligible list
 - (b) Incompetence Defined as the "Absence of qualifications, ability or fitness" to perform duties (Pollack v. Kinder (1978) 85 Cal.App.3d 833, 839).

- Other examples of incompetence:
 - "Incompetency is generally found when an employee fails to perform his or her duties adequately within an acceptable range of performance." (Fortunato Jose (1993) SPB Dec. No. 93-34 at p.3)
 - Incompetence is generally more than one incident/error, but a "pattern" of lack of ability/performance. (MD (1995) SBP Dec. No. 95-10)
 - Repeated failure by police officer to meet incident reporting standards IS incompetence (MS (1994) SPB Dec. No. 94-19)
 - NOT incompetence when drunk employee (off-duty) crashes car in agency parking lot and damages sign, because NOT on duty and NOT related to work performance (Rey (1999) SPB Dec. No. 99-10).

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (c) Inefficiency A charge of inefficiency is most often appropriate "when an employee continuously fails to achieve a set level of productivity or fails to produce an intended result with a minimum of waste expense or unnecessary effort." (RB, (1993)SPB Dec. No. 93-21)

Other examples of inefficiency

- ► CHP officer did NOT commit "inefficiency," when he used state car and time to inappropriately visit civilian several times. (SK (1995) SPB Dec. No. 98-05).
- NOT inefficiency when employee has unexcused absences (Carver (1996) SBP Dec. No. 96-18).
- Repeated failure to meet incident reporting standards is inefficiency (MS (1994) SPB Dec. No. 94-19).

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (d) Inexcusable neglect of duty "The intentional or grossly negligent failure to exercise due diligence in the performance of a known official duty." (UN, SPB Dec. No. 93-10)

- Other examples of inexcusable neglect of duty
 - Employees committed inexcusable neglect of duty when:
 - State Police officer drove fast through intersection, while failing to turn on lights/siren (DM (1995) SPB Dec. No. 95-10)
 - CHP committed inexcusable neglect of duty when he visited civilian during work hours, did not document and failed to notify dispatch of his whereabouts (KS (1998) SPB Dec. No. 98-05)
 - Correctional officer neglected duty when she failed to follow protocol and unnecessarily disciplined an inmate in front of other inmates, thus causing unnecessary commotion and disturbance (WE (1999) SPB Dec. No. 99-09).

- Employees must be aware of known duty:
 - Staff analyst violated "chain of command" policy by sending out work-related concerns to outside agency/personnel (Betz (1996) SPB Dec. No. 96-10) [no evidence employee "knew" of this policy]
 - Bridge engineer used state computers and phone for personal business and committed "inexcusable neglect" since employee knew of duty to only use state equipment for official purposes (Crovitz (1996) SPB Dec. No. 96-19)

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (e) Insubordination "In summary, to support a charge of insubordination, an employer must show mutinous, disrespectful or contumacious conduct by an employee, under circumstances where the employee has intentionally and willfully refused to obey an order a supervisor is entitled to give and entitled to have obeyed. A single act may be sufficient to constitute insubordination if it meets the above test." Richard Stanton (1995) SPB Dec. No. 95-02 citing Coomes v. State Personnel Board (1963) 215 Cal.App.2d 770

Examples of insubordination:

- Employee failed to submit to a sobriety test when ordered to do so (Flowers v. State Personnel Board (1985) 174 Cal.App.3d 755)
- Correctional officer found to be insubordinate for one incident of refusing to work her scheduled hours (Martin v. State Personnel Board, 132 Cal.App.3d 460)
- CHP officer found to be insubordinate for refusing to cooperate during an administrative investigation (Fout v. State Personnel Board (1982) 136 Cal.App.3d 817)
- Insubordination found when state employee purposely communicated confidential information after he was specifically ordered not to release the information (Black v. State Personnel Board (1955) 136 Cal.App.2d 904)

Definitions of Commission Rule 14.02 Causes for discipline:

■ (f) Dishonesty – "intentional misrepresentation of known facts, willful omission of pertinent facts, or a disposition to lie, cheat or defraud." (Marc Shelton (1994) SPB Dec. No. 94-19)

Examples of dishonesty:

- Falsifying incident report, lying to investigators is "dishonesty" (Aguilar (2009) SPB Decision 09-01)
- Hiding towels and lying to security guard is "dishonesty" even when employee was "off-shift" (Nguyen (1999) SPB Dec. No. 99-01)
- Employee was not dishonest when he subjectively believed he could answer "no" to a pre-employment question asking whether he had been fired from any previous position (on advice from legal counsel, and reasonable subjective belief) (*Toby* (2001) SPB Dec. No. 01-04)

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (g) Inexcusable absence without leave when the employee is absent from work or a work related assignment or permission (Frances Gonzales (1993) SPB Dec. No. 93-13, pp. 3-4; Haji Jameel (2005) SPB Dec. No. 05-02, p. 16).

- Sustaining charge of "inexcusable absence without leave"
 - In Frances P. Gonzalez, (1993) SPB Dec. No. 93-13, the Board sustained this charge for an otherwise good employee who had back problems. The Board held:
 - An employee's failure to meet the employer's legitimate expectation regarding attendance results in an inherent harm to the public service. The tardiness of one employee, if tolerated, adversely affects the morale of those who meet their obligations. The nature and extent of the particular harm in the instant case was established through the testimony of appellant's supervisor, Douglas Hoffman. Thus, the harm to the public service resulting from appellant's excessive tardiness is clear (Gonzalez, (1993) SPB Dec. No. 93-13, p. 4).

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (h) Discourteous treatment of the public or other employees can be threatening comments, rude and condescending comments, and even abruptly leaving a meeting (Bill Balvanz (1996) SPB Dec. No. 96-16).

- Examples of discourteous treatment of the public or other employees:
 - Correctional officer committed "discourtesy," when she called a fellow employer a "rat snitch," ignored orders from a superior, and then she belittled an inmate in front of others. (WE (1999) SPB Dec. No. 99-09).
 - Discourteous treatment sustained when off-duty correctional officer struck wife because peace officers are held to high-standard to uphold law at all times (JH (2003) SPB Dec. No. 03-05)

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (i) Improper political activity No State Personnel Board cases on this when an employee kept placing political literature in a waiting room of his state office he committed "improper political activity" (Gipner v. State Civil Service Commission of California (1936) 13 Cal.App.2d 100
 - See Conduct unbecoming of an employee in public service

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (j) Willful disobedience For an employee to commit willful disobedience, he or she must violate a specific order or command (Peters v. Mitchell (1963) 222 Cal.App.2d 852, 862). In addition, there must be an intent to violate the order or command (Coomes v. State Personnel Board (1963) 215 Cal.App.2d 770, 775).

- Difference between "insubordination" (Rule 14.02(e) and "willful disobedience" (Rule 14.02(j):
 - The court in Coomes v. State Personnel Board highlighted the difference between insubordination and willful disobedience, which are often confused with each other:
 - ➤ So far as they are distinguishable, dictionary definitions indicate that disobedience connotes a specific violation of command or prohibition, while insubordination implies a general course of mutinous, disrespectful or contumacious conduct. In the statute, the term 'disobedience' is modified by the adjective 'willful,' but the ground of insubordination is without a modifying adjective. Still, the latter term carries a volitional coloration which excludes the notion of accidental or even negligent conduct. (Coomes, (1963) 215 Cal.App. 2d 770, 775).

Examples of "willful disobedience":

- Theft of paper towels (state property) by employee from State Printing Plant when department issued a memo about theft of property and employee knew the rules and the memo is "willful disobedience" (Nguyen (1999) SPB Dec. No. 99-01). NOTE however that this employee was found NOT to be insubordinate.
- Refusal to provide doctor's note is not "willful disobedience" (Carver (1996) SPB Dec. No. 96-18)
- Use of state computers and phone for personal business is "willful disobedience" when employee was explicitly told not to do so (Crovitz (1996) SPBN Dec. No. 96-19)

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (k) Misuse of County Property Theft or intentional misuse of state property, for non-state purpose, and usually (but not always) for personal gain (Robert Boobar (1993) SPB Dec. No. 93-21).
 - Note however that "personal gain" is NOT a required element

- Examples of Misuse of County Property
 - When a CHP officer lost his radio extender, he should have been charged perhaps with inexcusable neglect of duty, but not misuse of state property. (Robert Boobar (1993) SPB Dec. No. 93-21).
 - "Misuse of state property" may also connote improper or incorrect use, or mistreatment or abuse of state property. (Id.)

Examples of Misuse of County [state] Property –

- In Flowers v. State Personnel Board (1985) 174 Cal. App. 3d 753, the Court of Appeal affirmed the dismissal of a correctional officer who had been charged with misuse of state property based on evidence that he removed a public address system from the facility in which he worked, telling another correctional officer that the system belonged to him.
- In Wilson v. State Personnel Board, (1974) 39 Cal. App. 3d 218, the court noted that the appellant, a fish and game warden, had misused state property when he used his patrol vehicle for personal business.

Examples of Misuse of County [state] Property –

PErnest Dale Switzer (1992) SPB Dec. No. 92-14, SPB found that a fire apparatus engineer had misused state property when he used state time and a state vehicle to facilitate a private business arrangement between an inmate he supervised and another party who did not work for the state.

- Examples of Misuse of County [state] Property
 - CHP Officer firing gun at fleeing suspect (WM (1994) SPB Dec. No. 94-26). The Board held:
 - Generally speaking, misuse of state property does not occur when an employee uses state property for the purpose for which it was intended even if there is some other element of error attached to the use. For example, if a state worker used the state telephone to conduct personal business during state time, a department might file charges under the Government Code § 19572, subdivision (p) misuse of state property because the worker was not using the telephone for the purpose it was intended state business. If, however, the same state worker, used the telephone to communicate with another employee about a work assignment but, in the course of the conversation, made abusive comments, the worker might be found to have been discourteous, but he would not have misused the telephone...

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (I) Violations of County or departmental rules or policies – similar to willful disobedience. Must be a known policy or rule.

- Definitions of Commission Rule 14.02 Causes for discipline:
 - (m) Conduct unbecoming an employee in the public service –
 a failure of behavior or conduct that is connected to and
 reflects poorly upon the public service.
 - Requires harm to or impairment of the public service.
 - Sort of a "catch all provision"
 - SPB calls it "other failure of good behavior" (Gov. Code § 19572(t)

- Best defined by Court of Appeal in Yancey v. State Personnel Board (1985) 167 Cal.App.3d 478:
 - There must be more than a failure of good behavior before the Board may discipline an employee [for conduct unbecoming]. The misconduct must be of such a nature as to reflect upon the employee's job. In other words, the "misconduct must bear some rational relationship to his employment and must be of such character that it can easily result in the impairment or disruption of the public service. [Citations.] The legislative purpose behind [this section] was to discipline conduct which can be detrimental to state service. [Citations.] It is apparent that the Legislature was concerned with punishing behavior which had potentially destructive consequences." [Citations]. The Legislature did not intend " '... to endow the employing agency with the power to dismiss any employee whose personal, private conduct incurred its disapproval.' " [Citations] (Yancey, supra, 167 Cal.App.3d at 483).

- Examples of conduct unbecoming an employee in the public service:
 - The conduct of an instructor at a correctional facility who was convicted for an off-duty DUI has sufficient "nexus" to the job position to warrant discipline. (Lori Ann Mills (1993) SPB Decision No. 93-36).
 - ► CHP Sergeant's "personal visits to a woman while on duty constituted a failure of good behavior, which bears a rational relationship to his employment and is of such a character that it can easily result in the impairment or disruption of the public service." (SK (1998) SPB Dec. No. 98-05).
 - State police officer in uniform, in state car, while failing to turn on siren/lights, sped through intersection. Discipline sustained as there was sufficient nexus, and poor reflection on job/department (MB, (1995) SPB Dec. No. 95-10).

- **■** Definitions of Commission Rule 14.02 Causes for discipline:
 - 2011 Additions
 - (n) Negligence
 - (o) Unauthorized release of confidential information from official records
 - → (p) Overall unsatisfactory performance evaluation as defined in Rule 13.04
 - Unsatisfactory ratings are cause for discipline (Rule 13.04(b)
 - Failure to improve unsatisfactory ratings is cause for discipline (Rule 13.04(b)).



The Commission's Decision

The Commission's Decision

- Hearing Alternative: Submission of Written Argument
 - Rule 4.05(g) provides that if the facts of a grievance or appeal are not in dispute, the parties may agree to submit the matter on written argument
 - The Commission retains discretion to set the matter for hearing
 - Recently done in a performance review appeal case
- **►** Written Hearing Briefs
 - Either party may submit a written hearing brief containing the "law applicable to the facts"
 - Preferable in multiday cases and cases with legal issues

The Commission's Decision

Recording of Hearing

- Rule 4.05(j) provides that the hearing shall be recorded "via auditory recording" and a copy shall be made available to the parties
- A party may request stenographer if the requesting party pays the costs

Findings and Decision of Commission

- After the close of the hearing, Commission adjourns to closed session to "deliberate and issue written evidentiary findings and a decision"
- In an appeal hearing, the Commission shall "affirm, revoke, or modify the order action or ruling."
- In a grievance hearing, the Commission will rule on the dispute

Distribution

The Decision shall be served promptly upon the Grievant/Appellant, the Appointing Authority, and other interested persons



- Commission Decisions are reviewable in court
 - Rule 4.05(i)(3) provides :
 - In those cases where a party to the hearing is entitled to a judicial review of the Commission's findings and decisions, the petition to the reviewing court shall be in accordance with the then existing law governing the reviewing court.
- Petition for Writ of Administrative Mandate (Code of Civil Procedure section 1094.5)
 - Superior court reviews Commission Decision
 - Limited to review of administrative record

- Common Grounds for Petition for Writ of Administrative Mandate:
 - Commission proceeded without jurisdiction
 - Commission proceeded in excess of its jurisdiction
 - Petitioner did not receive a fair trial
 - Commission abused its discretion in a prejudicial manner
 - Commission failed to proceed by law
 - Commission's findings are not supported by the evidence in the record
 - The findings do not support the decision

- When Agency brings writ petition:
 - Court's review of Commission decision is based upon "substantial evidence test":
 - It is well-established that an employer's right to discipline or manage its employees ... is not a fundamental vested right entitling the employer to have a trial court exercise its independent judgment on the evidence. [Citations.]" (Los Angeles County Dept. of Parks & Recreation v. Civil Service Com. (1992) 8 Cal.App.4th 273, 279) Therefore, the trial court was required to utilize the substantial evidence test in reviewing the commission's decision. (County of Los Angeles v. Civil Service Com. (1995) 39 Cal. App. 4th 620, 633).

- **Substantial evidence** is defined as:
 - Relevant evidence that a reasonable mind might accept as adequate to support a conclusion (California Youth Authority v. State Personnel Bd. (2002) 104 CA4th 575, 128 CR2d 514; Desmond v. County of Contra Costa (1993) 21 CA4th 330)
 - "Evidence of ponderable legal significance... reasonable in nature, credible, and of solid value." (Young v. Gannon (2002) 97 CA4th 209, 225; Newman v. State Personnel Bd. (1992) 10 CA4th 41, 47)

- **➡** When Employee brings writ petition:
 - Court's review of Commission decision is based upon "independent judgment test":
 - Discipline imposed on public employees affects their fundamental vested right in employment. (McMillen v. Civil Service Com. (1992) 6 Cal.App.4th 125, 129, 8 Cal.Rptr.2d 548.) When a fundamental vested right is at issue, and a writ proceeding is commenced, an independent judgment standard of review, rather than the substantial evidence test, is applied. (Fukuda v. City of Angels (1999) 20 Cal.4th 805, 816, fn. 8, 85 Cal.Rptr.2d 696, 977 P.2d 693.) Under the independent judgment test, the trial court independently examines the administrative record for errors of law and exercises its independent judgment upon the evidence.

- Remedies available from trial court:
 - Deny petition and uphold Commission Decision
 - Grant petition and:
 - Set aside decision
 - Remand to Commission for further proceedings

Court cannot set or assess penalty:

- Court cannot set or "fix" a penalty, but must remand back to the agency
- Courts will not interfere with penalty of Commission unless a very apparent abuse of discretion took place (See Landau v Superior Court (2000) 81 CA4th 191, 218, (quoting from Maxwell v Civil Serv. Comm'n (1915) 169 Cal 336)
- A test often used by the courts to determine if there has been an abuse of discretion is whether reasonable minds could differ as to the propriety of the penalty. If reasonable minds could differ, the agency's penalty determination will be upheld. (Landau v. Superior Court (2000) 81 CA4th 191; Lake v Civil Serv. Comm'n (1975) 47 Cal.App.3d 224, 228)

■ 2015 –Writ petition

- Petition alleged:
 - Improper exclusion of witness interviews (Skelly materials)
 - ► Failure to properly pay vacation/improper pay deductions
 - ■Claim for "Skelly sanctions"
- Case dismissed by Petitioner (Appellant) after two years for failure to purchase or lodge record (transcript quote of \$14,000 for multiday hearing)

- 2019 –Writ petition
 - Petition alleged:
 - Commission erred in finding use of excessive force per Sheriff's Department Policy in case of alleged strangle hold, takedown to floor, pain compliance, and slamming against wall
 - Excessive penalty of demotion
 - Court dismissed petition, ruling in favor of Commission, holing that findings supported by evidence and penalty was not excessive
 - Petitioner's union appealed –case currently on appeal with decision expected any day

2020 –Writ petition

- Petition alleged:
 - Commission erred in finding violations of Sheriff's Department polices regarding use of excessive force per Sheriff's Department Policy in case of alleged strangle hold, takedown to floor, pain compliance, and slamming against wall
 - Excessive penalty of demotion
- Court dismissed petition, ruling in favor of Commission, holding that findings supported by evidence and penalty was not excessive (due to history of prior discipline)
- Petitioner's union appealed –see below

2021 – Writ petition

- Petition alleged:
 - Commission abused its discretion when finding violations of Sheriff's Department polices when deputy tapped water bottle on the rear end of a female coworker
 - The conduct did not amount to sexual harassment
 - The Commission could not rely upon a pattern of prior similar conduct in upholding the penalty of termination (after prior demotion)
- Court dismissed petition, ruling in favor of Commission, holding that findings supported by evidence and penalty was not excessive (due to history of prior discipline)

2022 – Court of Appeal

Second District Court upheld trial court dismissal of the writ petition.





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THANK YOU!