DSS Program	Services available	Department of Social Services (DSS) Eligibility Criteria	Who to contact
Diversion	Rent arrearage payment	 For CalWORKs (CW) applicants in lieu of Cash Aid Payment Must be apparently eligible to CalWORKs; applicant Child(ren) must have a deprivation and family must meet Resources/Property/Asset Limit of \$10,000 or \$15,000 for AU with a member who is disabled, or age 60 or older and family must meet income Limit (Based on family AU size) Request supports family's current, pending or potential employment and self-sufficiency plan Family demonstrates potential for continued self-sufficiency (i.e., good problem-solving skills, well-defined support system, income to meet future financial needs, adults are job ready, etc.) Request is specific and on-going financial assistance is NOT anticipated 	Contact Employment Resource Specialist (ERS) worker at the local DSS office at 800-834-3002.
Homeless Assistance Payment (HAP)	Rent arrearage payment	 For CalWORKs applicants and recipients Must be apparently eligible to CalWORKs applicant Child(ren) must have a deprivation and family must meet Resources/Property/Asset Limit of \$10,000 or \$15,000 for AU with a member who is disabled, or age 60 or older and family must meet income Limit (Based on family AU size) Complete CW 42 application and meet HAP criteria Meet maximum rent arrearage allowed for AU = (80% of Total Monthly Household Income) 	Contact ERS at the local DSS office at 800-834-3002.
Housing Support Program (HSP)	Homeless services for families who are/were served by the program	For CalWORKs recipients who meet the HUD definition of homelessness Eviction prevention is only available to former HSP recipients (within 1 year of exit from the program and while in same placement unit)	Contact ERS at the local DSS office at 800-834-3002.
Bringing Families Home (BFH)	Homeless services based on program availability	For Child Welfare Services (CWS) in Family Reunification or Family Maintenance who meet the BFH definition of homelessness, including at imminent risk of becoming homeless (within 14 days) Must be prioritized based on vulnerability	Contact Social Worker (SW) at the local DSS office at 800-834-3002.
Single Payment Program (SPP) thru HASLO	Rent assistance with a maximum of \$1500 per family, per fiscal year	For families where 1 family member is active in either CW, CWS or Adult Services Must explore all other community and DSS programs first Restricted to emergency eviction prevention need For rent, utilities or balance of deposits needed Limited for housing needs not covered by the family or other community resource	Contact ERS/SW at the local DSS office at 800-834-3002.

Family	Approval on case by case	CW individuals who are required to participate in WTW and have time on their 24	Contact ERS at the
Stabilization	basis	month clock	local DSS office at
Services (FSS)		Must explore all DSS programs first	800-834-3002.
		Must sign FSS	

Community Eviction Prevention Services

Note: Families cannot be served concurrently by 2 programs that are federally funded. Also, since funding is temporary and limited, please contact the Partner Agency prior to referring a family.

Program	Services Available	Community Partner Eligibility Criteria	How to apply
Community Development Block Grant (CDBG)	Up to 3 months of \$ rent assistance	Federal: At 80% AMI or less and are past due on rent (not to exceed 3 months). Provide past due notice or rental obligation and Baseline income for last 3 months (not including stimulus money). State: Same as above but limited to Grover Beach residents only .	Call 5 Cities Homeless Coalition (5CHC) 805-574-1638 or email @ info@5chc.org
CARES/CDBG Coronavirus Relief Funds (CRF)	6 months of \$ rent assistance (Allocation based on location) Awaiting clarification for funding once the moratorium is lifted	 Must be COVID related (provide layoff notice or Dr Note) At 80% AMI or less and are 1-2 months behind in rent. Provide past due notice or rental obligation and Baseline income for last 3 months (not including stimulus money). 	South County- 5CHC 805-574-1638, Central/Coastal - Prado 805-544-4004, North County - ECHO 805-462-3663
CARES Federal Emergency Services Grant (ESG) On Hold	Can help pay rent moving forward on top of 25% obligation, but not able to pay consumer debt (back pay for Sept 2020-Jan 2021)	 Must be COVID related (provide layoff notice or Dr Note) Currently putting names on list to process once moratorium is lifted. Families are prioritized to those who are High Risk to COVID. Must be at imminent risk of becoming homeless (w/in 14 days). At 50% AMI or less and become past due on rent AFTER moratorium is lifted. Provide proof of nonpayment and Baseline income for last 3 months (not including stimulus money). Family must meet 25% obligation 	South County- 5CHC 805-574-1638, Central/Coastal - Prado 805-544-4004, North County - ECHO 805-462-3663
Federal Emergency Solutions Grant (ESG) On Hold	Can help pay rent moving forward on top of 25% obligation, but not able to pay consumer debt (back pay for Sept 2020-Jan 2021) *Very limited funds	Currently putting names on list to process once moratorium is lifted. Family prioritized for most at risk. • Must be at imminent risk of becoming homeless (w/in 14 days). • At 30% AMI or less and become past due on rent AFTER moratorium is lifted. • Provide proof of nonpayment and Baseline income for last 3 months (not including stimulus money). • Family must meet 25% obligation	Call 5CHC 805-574- 1638

Catholic	Offering utility (can pay for	Requirements:	Catholic Charities
Charities	water) and rent assistance for		805-706-8566
Charities		_	803-700-8300
	eviction prevention - usually	ID of adult in the agreement	
	covering about ½ of the month's	o Proof the hardship	
	rent for families- this amount	Pre-screens applicants for rental assistance eligibility the month before	
	depends on the amount of rent	payment is due.	
	that is due.	Also distributing food and/or VISA gift cards for families that were not able to	
		receive rental assistance.	
		Evictions Notices—Catholic Charities does not require an Eviction Notice. The 3-	
	*limited funds	day eviction notice is being waived during this time.	
Salvation Army	All locations are offering	Also provides assistance with COVID rent relief applications and	SLO & North County
	services/ resources for utility	Referrals to REACH, the relief program through PG&E. (Salvation Army handles	805-544-2401
	and rent assistance for eviction	REACH applications for SLO county)	South County
	prevention. *Assistance not	https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-	805-481-0278
	guaranteed (depends on funding	bill/one-time-assistance/reach/reach.page	
	availability).		
CAPSLO	Utility assistance/HEAP	To be eligible for assistance through HEAP, applicants must:	CAPSLO
	program. Offers assistance once	 be a San Luis Obispo County resident 	805-706-8663
	a year for payment toward their	 be income eligible (based on household size and gross income) 	
	utility bills (gas, propane, or	 provide income documentation for all adult household members during 	
	electric)	the previous 6 weeks	
		 provide current gas and electric bills (2nd page must show service 	
	https://capslo.org/utility-	address)	
	assistance-heap/	Submit applications: via email: <u>HEAP@capslo.org</u> or fax: 805.544.4188 or mail:	
		CAPSLO 3970 Short St., Ste 110 San Luis Obispo, Ca 93401	
	Provides rental assistance to	Continue to be available as of October 1, 2021 to renters who receive a notice to	Housing is Key
CA COVID-19	renters and landlords impacted	"pay or quit" for unpaid Rent AND Utilities during the COVID-19 pandemic.	833-430-2122
Rent Relief	by COVID-19	 For notices of unpaid rent between March 1, 2020 and September 30, 2021, 	
Program	https://housing.ca.gov/covid_rr/	renters must give their landlord a signed declaration of COVID-19 related	Or for assistance
		financial distress within 15 business days of receiving a notice to "pay or	with the application,
		quit."	call:
		 Landlord MUST apply for this program before they can proceed with an 	
		eviction lawsuit against the renter.	5CHC 805-574-1638
		 If renters apply for this program within 15 business days of receiving the "pay 	or
		or quit" notice, or within 15 business days of receiving the pay	Salvation Army
		COVID-19 Rent Relief program that the landlord has started an application on	805-544-2401/805-
		, ,	481-0278
		their behalf, the eviction process will be stopped while the renter's	.02 0270
		application is processed	

Eviction Prevention Services Resource List (Rev 10/08/2021)