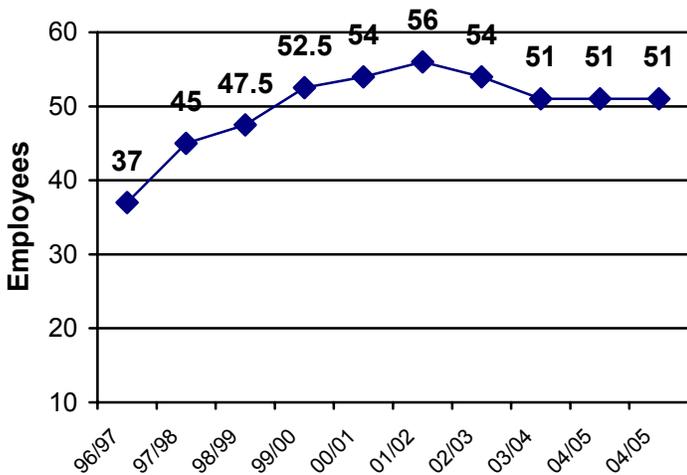


**MISSION STATEMENT**

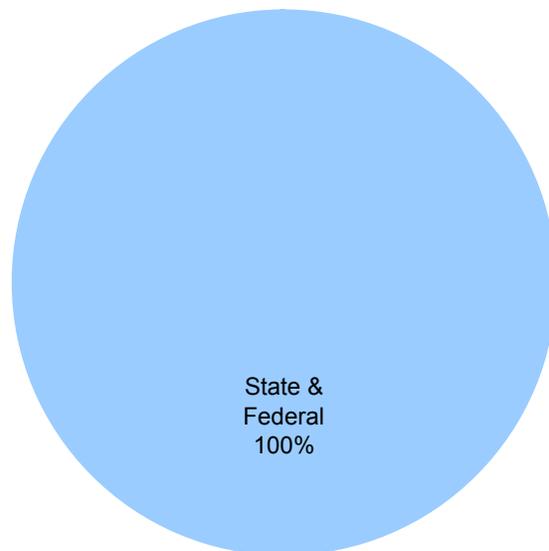
To improve the standard of living of the children we serve by ensuring that the children whose parents reside in our community receive the financial support to which they are entitled by law.

<u>Financial Summary</u>	2003-04 <u>Actual</u>	2004-05 <u>Actual</u>	2005-06 <u>Requested</u>	2005-06 <u>Recommended</u>	2005-06 <u>Adopted</u>
Revenues	\$ 5,184,646	\$ 4,703,231	\$ 4,944,964	\$ 4,944,964	\$ 4,944,964
Salary and Benefits	3,048,757	3,105,815	3,179,764	3,179,818	3,179,818
Services and Supplies	1,703,740	1,668,052	1,765,200	1,765,146	1,765,146
Other Charges	<u>291,321</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
**Gross Expenditures	\$ 5,043,818	\$ 4,773,867	\$ 4,944,964	\$ 4,944,964	\$ 4,944,964
Less Intrafund Transfers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
**Net Expenditures	\$ 5,043,818	\$ 4,773,867	\$ 4,944,964	\$ 4,944,964	\$ 4,944,964
General Fund Support (G.F.S.)	\$ <u>(140,828)</u>	\$ <u>70,636</u>	\$ <u>0</u>	\$ <u>0</u>	\$ <u>0</u>

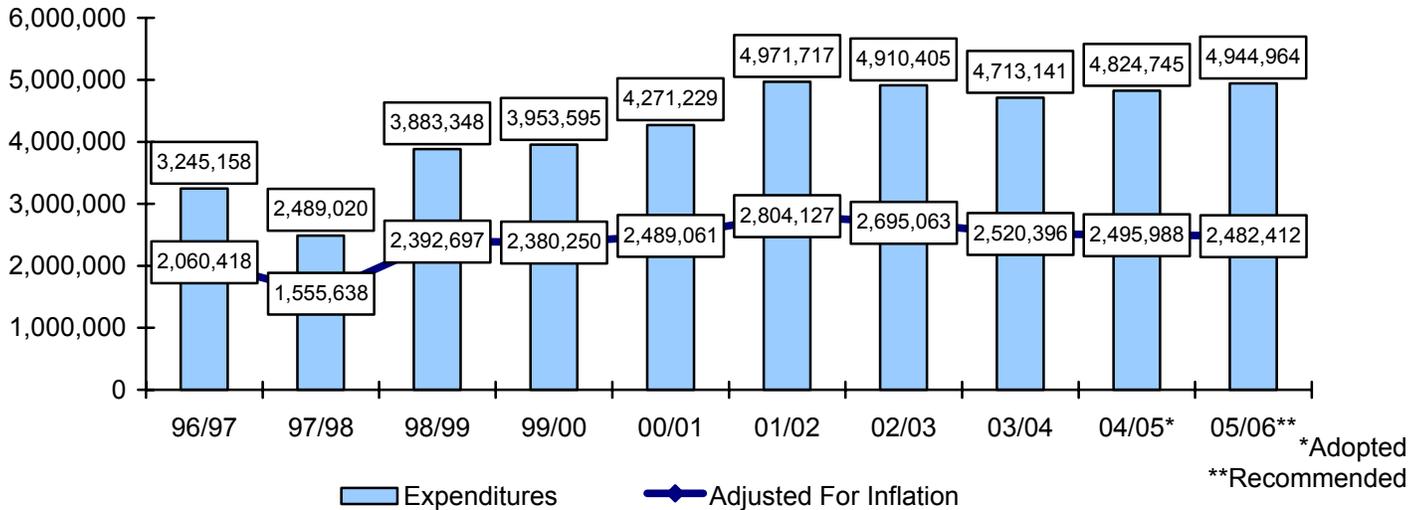
**Number of Employees**  
(Full Time Equivalent)



**Source of Funds**



**10 Year Expenditures Adjusted For Inflation**



**SERVICE PROGRAMS**

**Child Support Assistance to Families**

Ensure prompt establishment and collection of child support for children who reside in our community or children whose non-custodial parent resides in the county. Interview and open case files for child support applicants, conduct paternity investigations, establish paternity and child support judgments, and enforce court orders to collect child support.

Total Expenditures: \$4,944,964 Total Staffing (FTE): 51.0

**DEPARTMENT COMMENTS**

For the past three years The County of San Luis Obispo Department of Child Support Services ranked 1<sup>st</sup> in the state for overall performance, and we continue to rank among the top counties statewide in all areas of performance measured by the State. We continue public outreach efforts in our schools, and provide information access through the County of San Luis Obispo Department of Child Support Services web site. In cooperation with the Police and Correctional Team we partner with other community organizations, and provide monthly outreach and orientation to the Parole Group released to San Luis Obispo County. This outreach effort will further improve community education.

We update our Comprehensive Performance Based Quality Assurance-Program Improvement Plan annually. This Plan updates and provides specific strategies and underlying goals and objectives in order to improve office performance. This will help us meet our objective to further increase the percentage of collections on current and past due support, and improve the overall performance of our Child Support Program.

We will continue our efforts to improve the standard of living of the children we serve, but additional staff reductions may impact our ability to maintain top performance. This agency prides itself in our ability to work together and to facilitate a working environment that encourages each staff member to do their best work, which contributes to a healthier community and society.

Attached is our completed Phase II-Funding Request for fiscal year 2005/2006. Even though salary projections continue to increase, and fiscal year 2005-2006 estimated increase is expected to exceed \$276,044 over salary projections for fiscal year 2004-2005, our continued self imposed hiring freeze, and additional cuts to service and supply accounts should avoid departmental layoffs. The Department of Child Support Services overall proposed budget will increase \$120,219 from the fiscal year 2004/2005 budgeted amount. Revenue projections show a federal and state allocation equal to that of fiscal year 2004/2005. Increased costs will require The Department to allocate its remaining restricted reserve of \$99,015 plus interest in order to cover requested expenditures. This reserve will secure additional federal financial participation in the amount of \$90,985, and should maintain this departments zero net county cost.

**COUNTY ADMINISTRATOR'S COMMENTS AND RECOMMENDATIONS**

This department is consistently rated as the overall top performing Child Support Services organization in the state. It has maintained this standing even though state allocated funding has declined since FY 01-02.

The recommended FY 05-06 Department of Child Support Services budget is the same as the requested budget. This budget does not have a general fund contribution and is funded entirely with dollars from the state and federal government. The recommended expense is increasing by \$120,219 (2%) above the budgeted FY 04-05 level. Increased revenues balance the increased expenditure and are projected to be \$120,219 (2%) over the FY 04-05 amount. About \$99,000 of the increased revenues will come from reserves remaining from prior years. This will close out the reserves.

About \$435,000 of the department budget is sent to the District Attorney through intra-fund transfers. This pays for DA Investigators and a Deputy DA that provides investigative and prosecution services to Child Support Services.

Revenues have not kept pace with expenses and again this year the department will maintain vacant positions that provide about \$275,000 in salary savings. The positions are not recommended for elimination as elimination could potentially lower future funding allocations from the state.

On a separate note, California's request to defer payment of the Federal Fiscal Year 2006 federal automation penalty has been denied by the federal government. That means that the automation penalty that was anticipated to be deferred and therefore paid FY 2006-07 will now have to be paid in FY 2005-06. The federal government applies the automation penalty against the State of California for the state's failure to develop a statewide child support computer database. At the time this budget was developed, a decision on whether counties will share in the cost, as they did in FY 03-04, was not determined. During that year, the County was required to pay the state about \$290,000 for a proportional share of the penalty. The penalty payment was required to be paid with County General Funds. If the state again determines that Counties should provide a proportional share of the federal penalty, additional General Fund dollars will likely be needed to pay the penalty.

**BOARD ADOPTED CHANGES**

The supplemental budget document included a department request to reduce one full time Legal Clerk position to a ¾ time Legal Clerk position and to reduce one full time Family Support Officer III position to a ¾ time Family Support Officer III position. The Board of Supervisors approved the above changes. Overall staffing in the department is reduced by ½ FTE.

**GOALS AND PERFORMANCE MEASURES**

<b>Department Goal:</b> To ensure that children receive the support benefits they are entitled to as quickly as possible.						
<b>Community-wide Result Link:</b> A well-governed and healthy community. San Luis Obispo Department of Child Support Services has been ranked #1 in the state for the past 3 years for overall performance.						
<b>1. Performance Measure: Percentage of cases with unwed mothers in which paternity is established within six months of locating the non-custodial parent.</b>						
00-01 Actual Results	01-02 Actual Results	02-03 Actual Results	03-04 Actual Results	04-05 Adopted	04-05 Actual Results	05-06 Target
80.91%	83.70%	95.81%	114.78%	98.00%	120.59%	100.00%
<b>What:</b> Genetic testing may be used to establish paternity; the goal is to establish a court order or declaration of paternity for all children needing paternity established.						
<b>Why:</b> To ensure that paternity is established within a timely manner, so that children can receive the benefits to which they are entitled; establish the basis for early intervention to help facilitate a relationship between father and child, resulting in healthier families and community.						
<b>How are we doing?</b> The Statewide average for Federal Fiscal Year (FFY) 03/04 is 88%. We ranked #3 in the state for FFY 03/04 in this category. The average for CASES Comparative Data through June 05 is 92.17%. The number exceeds 100% due to the required manner in which the state requires us to calculate the establishment of paternity. At the beginning of the year, we may have 1000 active cases in which paternity is established. At the end of the year, 200 cases may be discontinued due to a variety of factors. The result is that 1000 initial cases have paternity established at the beginning of the year. However, at the end of the year, only 825 of those 1000 initial cases are active. The state requires us to divide the total number of paternities established by number of cases at the end of the year. In this case, 1000 paternities divided by 825 active end of year cases yields 121%.						
<b>2. Performance Measure: Percentage of cases with a court order for child support.</b>						
00-01 Actual Results	01-02 Actual Results	02-03 Actual Results	03-04 Actual Results	04-05 Adopted	04-05 Actual Results	05-06 Target
94.00%	93.55%	93.43%	94.99%	94.00%	95.06%	95.00%

**What:** Support orders are the legal documents which establish child and medical support.

**Why:** Establishment of support orders creates the legal basis to enforce obligations for child and medical support. The court order provides the legal basis to assist a family to get social security benefits for a child; the more court orders established, the more children could receive the support to which they are entitled.

**How are we doing?** The Statewide average for FFY 03/04 is 78%. We ranked #1 in the state for FFY 03/04 in this category. The average for CASES Comparative Data through June 05 is 82.40%.

**Department Goal:** To improve the standard of living for the families we serve by ensuring a high percentage of current child support collections.

**Community-wide Result Link:** A healthy and prosperous community.

**3. Performance Measure: Percentage of current support collected.**

00-01 Actual Results	01-02 Actual Results	02-03 Actual Results	03-04 Actual Results	04-05 Adopted	04-05 Actual Results	05-06 Target
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60.21%	61.00%	59.80% CASES did not calculate correctly for counties	63.94%	64.00%	65.99%	65.00%
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**What:** The total current support collected during the course of the year as compared to the total amount of current support owed during the course of the year.

**Why:** So that families/children receive the financial support to which they are legally entitled.

**How are we doing?** The Statewide average for FFY 03/04 is 48%. We ranked #6 in the state for FFY 03/04 in this category. The average for CASES Comparative Data through June 05 is 52.42%.

**4. Performance Measure: Percentage of child support cases in which past due support is owed and payment is received during the federal fiscal year**

00-01 Actual Results	01-02 Actual Results	02-03 Actual Results	03-04 Actual Results	04-05 Adopted	04-05 Actual Results	05-06 Target
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68.46%	66.00%	66.29%	66.20%	68.00%	63.95%	68.00%
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**What:** This measures the number of cases in which a collection of past due support was received during the federal fiscal year.

**Why:** So that families/children receive the financial support to which they are entitled.

**How are we doing?** The Statewide average for FFY 03/04 is 55%. We ranked #5 in the state for FFY 03/04 in this category. The average for CASES Comparative Data through June 05 is 56.34%.

**5. Performance Measure: Total child support dollars collected per \$1.00 of total expenditure.**

00-01 Actual Results	01-02 Actual Results	02-03 Actual Results	03-04 Actual Results	04-05 Adopted	04-05 Actual Results	05-06 Target
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2.85	3.22	3.06	2.95	3.00	3.16	3.13
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**What:** This is an efficiency measure relating to the cost effectiveness of collection activities.

**Why:** To ensure that the cost collection ratio compares favorably to other counties within the state.

**How are we doing?** No comparative data is available.

Please note that the State does not provide comparative data for all California counties until after the end of the FFY, or after 9/30/05. CASES Comparative Data reflects 55 out of 58 Counties. Only Los Angeles, Orange, and Riverside are not included.