

ADULT SERVICES POLICY COUNCIL

Working together to meet the health and human service needs of adults and seniors.
Our vision is safe and supported adults & seniors with access to a full continuum of resources & independence wherever they reside.

Members

Boards, Commissions and Community Groups

Adult Abuse Prevention Council
Commission on Aging
County Board of Supervisors
Drug and Alcohol Advisory Board
Health Commission
Mental Health Advisory Board
SLO Supportive Housing Consortium

Non-Profit Agencies

211 SLO Hotline
AIDS Support Network & SLO Hep C Project
Alzheimer's Association
Area Agency on Aging
CenCal Health
Coast Caregiver Resource Center
Community Action Partnership of SLO County
Community Health Centers / Services of the Central Coast
Hospice of San Luis Obispo County
Independent Living Resource Center
Linkages Care Management
LTC Ombudsman Services of SLO County
North County Connection
Peoples' Self Help Housing
Retired Senior Volunteer Program
Ride-On Transportation
Senior Legal Services Project
Senior Nutrition Program
Transitions/Mental Health Association
Tri-Counties Regional Center
United Cerebral Palsy
United Way of San Luis Obispo County
Wilshire Community Services / Caring Callers / Creative Mediation / Senior Peer Counseling

Private Organizations

Bates Care Management
Client Care Consultants
Family Home Care
Morris & Garritano Insurance
Sierra Vista Medical Center
Trio

Public Agencies

San Luis Coastal Adult School
San Luis Obispo County Departments of:
District Attorney / Victim Witness Assistance
Health Agency: Public Health / Public Guardian / Medical Services
Probation Department
Sheriff
Department of Social Services / Adult Services
Veteran's Services

www.slocounty.ca.gov/ASPC

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Co-Chair: Gail Tutino (805) 714-3289, gtutino@chccc.org
Co-Chair: Mark Shaffer (805) 541-8751, shafmt@aol.com
Co-Vice Chair: Suzanne McFarlane, 547-7025, mcfarlanesuz@gmail.com
Co-Vice Chair: Marie Brinkmeyer, (805) 544-8740, rsvpslo@svolunteer.org

AGENDA December 3, 2010 9:00 am – 11:00 am

INTRODUCTIONS and ANNOUNCEMENTS 5 min.

(New developments for the population, agency or program changes that affect other agencies or programs)

DISCUSSION / INFORMATION ITEMS: 60 min.

- **IHSS Advisory Council Recruitment – Ila Murr (5)**
- **Reverse 911—Brian Hascall, SLO County Sheriff's Department**
- **HMIS – Terri Medzyk, SLO County Planning Department**

CORRECTIONS / ADDITIONS TO THE SYNOPSIS 1 min.

PUBLIC COMMENT (5 minutes or less) 10 min.

ACTION ITEMS: 20 min.

- **Discussion re: E-mail list and County Counsel input**

COMMITTEE UPDATES AS NEEDED: (10 minutes or less) 30 min.

- **IHSS Update**
- **Good Neighbor**
- **POLST Follow up**

MEETING LOCATION:

Department of Social Services
2975 McMillan Road, San Luis Obispo
Suite 164 (Big Conference Room)

NEXT MEETING: January 7, 2011

ADULT SERVICES POLICY COUNCIL

December 3, 2010

Edie Kahn, ASN/SLO Hep C
Sara Bartlett, Alzheimer's Association
Meredith Bates, Bates Care Management
Janet Amanzio, Behavioral Health
Suzanne McFarlane, Nonprofit Consultant
Maria Calabrese, Cencal Health
Kathleen Bellefontaine, Commission on Aging
Gail Tutino, Community Health Centers
Pam Munson, Community Representative
Sandra Pendell, Department of Social Services
Cindy Marie Absey, DA/Victim Witness
Jean Raymond, French Hospital/SLO Health
Commission
Kathleen Karle, Health Agency
Jessica Deveraux, Lifesteps Foundation
Karen Jones, LTC Ombudsman Services

Joyce Heddleson, Mental Health Board
Rick Gulino, Peoples Self Help Housing
Marsha Bollinger, Public Health
Marie Brinkmeyer, RSVP
Mark Shaffer, Ride On Transportation/UPC
Joe Hoeflich, Tri Counties Regional Center
Pam Craybaugh, Tri Counties Regional Center
Rick London, United Way
Traci Mello, Wilshire Community Services
Hans Poschman, Senator Blakeslee's office
Cheri Aispuro, Aide to Supervisor Gibson
Greg Halfman, Adult School
Raye Fleming, CAPSLO Health
Pearl Munak, Transitional Food & Shelter
Martin Meltz, Volunteer
Terri Medzyk, County of SLO Planning

INTRODUCTIONS and ANNOUNCEMENTS

Gail Tutino reported that pertussis vaccinations will be mandatory to register children for school starting next year.

Mark Shaffer reported that the Mobility Fair was a success and will be repeated at various locations throughout the county.

Kathleen Bellefontaine reported that Colleen McLean, one of founders of ASPC and longtime member of the Commission on Aging, had recently passed away.

Cherie Aispuro reported that Supervisor Bruce Gibson would speak at the January ASPC meeting.

Sandra Pendell reported that David Luna, longtime APS Social Worker, had recently passed away. She also reported that a formal proposal had been made to DSS for the Benefits ARCH program.

Edie Kahn gave information on the "Eat Out, Save Lives" fundraiser being held in honor of World AIDS Day.

Karen Jones reported that the Long Term Care Ombudsman's office had noted an increase in isolation cases of individuals who are being "protected" by their families from the possibility of financial misdeed. She noted that law enforcement is being involved in these cases. The Ombudsman's office will be doing training with law enforcement on that subject as well as healthcare directives. Karen noted that the "new economy" is making things very difficult for seniors with assets.

Marie Brinkmeyer invited members to attend the RSVP open house on 12/17/10.

Joyce Heddleson, Mental Health Board, reported that the board currently has 3 openings for consumers.

Traci Mello reported that Carol Schmidt is returning to Wilshire Community Foundation as a volunteer for Senior Peer Counseling.

Greg Halfman reported that a new adult school schedule will be online soon.

Joe Hoeflich reported that Tri-County Regional Centers would be holding a blood drive on 1/5/11.

Sara Bartlett reported that the Alzheimer's Association had Tribune inserts to share. The Alzheimer's Association's Santa Maria office has temporarily closed, but services are still being provided to Santa Maria residents through the Santa Barbara and San Luis Obispo offices. The best number to call for services is 800-272-3900.

Martin Meltzer, community representative, reported that he is now working with HSOC to procure safe overnight parking for homeless people in San Luis Obispo County.

Rick London reported that the ACTION report is up on the United Way website. He also reported that California Operation Welcome Home for Vets will be having volunteer program trainings starting in February 2011. The California Operation Welcome Home for Vets programs volunteer training will be offered in SLO and neighboring counties.

Terri Medzyk, Planning Department provided general info on HMIS which is a database on homelessness. HMIS will be used to coordinate local agencies efforts and successful implementation is expected to increase HUD funding to the county. She's involved in getting all agencies involved in homelessness and wants info from members.

Cindy Marie Absey reported that the D.A.'s office is launching a Senior Crime Prevention program and awareness presentations. Cindy Marie will be sending info for distribution to ASPC members and interested parties, and will tailor presentations to any agency requesting it.

IHSS Advisory – Ila Murr was on the agenda, but unavailable for the meeting.

Brian Hascall, SLO Sheriff, Reverse 911. Brian Hascall is in charge of dispatching and the new reverse 911 program. He reported that information and brochures are available on line. The Sheriff's Department received funding from feds for the system. It allows the department to delineate specific geographical areas and put out prerecorded message to people in specific geographic area regarding emergency situations, e.g., chemical spill, contaminated water, etc. He clarified that the system is for emergencies only so that people do not get desensitized by frequent calls. There is an online registration for adding cell phones to specific addresses (e.g., work and home). The Department is currently in the process of setting up pre-set geographic areas, with a focus on areas near Diablo, CMC, County Jail, ASH. They will also have a guardian system which will send calls to elderly or disabled on a daily or monthly basis at a preset time to make sure they are ok. That system will require a response from the person called, e.g., "Press 1 to say OK, press 2 if you need info." The systems will automatically send a report to the Sheriff Department if a phone call is not answered (or picked up by voice message). The system will be ready in

spring of 2011. It was noted that the Morro Bay Fire Department has a calling service. However, this is not a mutually exclusive system, so there will be no conflict between the systems. All police, sheriff's office, and fire department will have the option of providing recorded messages. The system is a tool to notify, but will not preclude other forms of notification. The department will still use door to door notifications, loudspeakers, and emergency alerts on local radio stations. The system is an addendum, not a replacement. It was learned that citizens can call the crime prevention number to get their cell phone registered if they do not have internet access. Marie Brinkmeyer notes that daily check-in calls are also available now through RSVP. The Sheriff's Department anticipates that doctors and other medical professionals will be included so they receive updates regarding local emergencies.

Mr. Hascall stressed the importance of using a Project Lifesavers' wristband for people with memory loss. He stated he would send info about the Reverse 911 system to Sandra for distribution. Karen suggests that LTC facilities be contacted with info about system.

HMIS, Terri Medzyk, Planning Department presented info about HMIS, a web based system being established to collect info on homeless services. The implementation of HMIS is expected to positively impact HUD grants for homeless services. She noted that 90% of nation has been collecting data from for past 5 to 10 years; we have very limited data collected in SLO County. Alleghany County has tripled HUDS funds due to data collection efforts; as a result, they are now able to provide more effective services and resources to homeless people. She stated that HMIS is much more effective than point-in-time counts. She is working with individual agencies to set up their systems for HMIS. HMIS is a customizable system, so it can be standardized with specialized fields for agencies as needed. She encouraged agencies working with homeless to contact her for information and assistance. Agencies that enter data will have access to the resulting database and will be trained to do so. Terri helps agencies and other stakeholders to form a team, set goals, analyze current process and determine how to proceed. After training, rollout, and procedures have been clarified, Terri customizes the system for agency. She also helps with implementation, testing and management. Over 50 agencies will be included. There are plans to put up a website to track progress, changes, etc. HMIS will collect basic data required by HUD; additional fields can be added if desired. The definition of homelessness currently varies depending on the agency. HMIS will be using the HEARTH definition of homelessness. HMIS will allow tracking of outcomes. Discussion was held regarding duplicate counts; that problem can be avoided by giving a unique ID to each recipient. Interested parties and agencies can contact Terri at tmedzyk@co.slo.ca.us

Correction/Additions to the Synopsis:

Several people who were attended were left off and need to be added. Jean Raymond made corrections to the section on POLST report. A motion was made by Marie Brinkmeyer to accept the synopsis with the corrections; the motion was seconded by Marsha Bollinger and unanimously approved.

Action Items:

Sandra Pendell advised that a recommendation had been received from County Counsel in regards to ASPC's e-mail list. ASPC is subject to the California Public Records Act (Cal. Gov't. Code § 6250 *et seq.*),

therefore its e-mail list is subject to disclosure upon request. It was recommended that ASPC members' names and e-mail addresses be displayed in the "To" field of any future e-mails while names and addresses of non-members not be displayed. If a request is received for the e-mail list, it should be provided in its entirety, including non-members' info. In addition, notification and opt out information should be included in every e-mail. It was suggested that a mass e-mail be sent out to all advising of the change in process, including opt out information.

Jean Raymond moved that Sandra take steps as suggested by county counsel in regards to the e-mailing processes; Kathleen Karle seconded the motion and it was unanimously approved.

IHSS Update

In the absence of Julia Miller, Sandra Pendell provided a brief report. IHSS Providers will no longer be paid effective 1/1/2011 if they have not completed all provider enrollment activities. Additional changes to the IHSS program are expected in New Year; Julia Miller will report at the January 2011 meeting. Kathleen Bellefontaine reported that letters and sizable bills were sent out to Medicare/MediCal clients by Secure Horizons. Kathleen will provide more detailed info which will be e-mailed out to group. It may be appropriate to disenroll from Secure Horizons in some, but not all, circumstances. Interested parties should contact HICAP for additional info.

Good Neighbor

Marie Brinkmeyer reported that nine people completed volunteer training in November. Eleven people being trained in December and more are scheduled to be trained in January. The program is currently matching volunteers with people needing assistance.

POLST

The conference "The End-of-Life Care Conversations – How POLST can Help You" will be presented by the Central Coast Coalition for Compassionate Care January 31, 2011 at French Hospital Medical Center. Flyers will be distributed soon.

The Central Coast Coalition for Compassionate Care group has submitted a grant to the California HealthCare Foundation. The funding request will help individuals and their families receive compassionate guidance on end-of-life choices. POLST is a state law and provides the individual a "doctor's order" to make their wishes known to the many care agencies in our community.