

# ADULT SERVICES POLICY COUNCIL

Working together to meet the health and human service needs of adults and seniors.  
Our vision is safe and supported adults & seniors with access to a full continuum of resources & independence wherever they reside.

Chair: Karen Jones (805) 785-0132, [ltcomb17@kcbx.net](mailto:ltcomb17@kcbx.net)  
Coordinator: Julia Miller (805) 781-1704 [jmiller@co.slo.ca.us](mailto:jmiller@co.slo.ca.us)

## Members

### Boards, Commissions and Community Groups

Adult Abuse Prevention Council  
Commission on Aging  
County Board of Supervisors  
Drug and Alcohol Advisory Board  
Health Commission  
Mental Health Advisory Board  
SLO Supportive Housing Consortium

### Non-Profit Agencies

211 SLO Hotline  
AIDS Support Network & SLO Hep C Project  
Alzheimer's Association  
Area Agency on Aging  
CenCal Health  
Coast Caregiver Resource Center  
Community Action Partnership of SLO County  
Community Health Centers / Services of the Central Coast  
Hospice of San Luis Obispo County  
Independent Living Resource Center  
Linkages Care Management  
LTC Ombudsman Services of SLO County  
North County Connection  
Peoples' Self Help Housing  
Retired Senior Volunteer Program  
Ride-On Transportation  
Senior Legal Services Project  
Senior Nutrition Program  
Transitions/Mental Health Association  
Tri-Counties Regional Center  
United Cerebral Palsy  
United Way of San Luis Obispo County  
Wilshire Community Services / Caring Callers / Creative Mediation / Senior Peer Counseling

### Private Organizations

Bates Care Management  
Client Care Consultants  
Family Home Care  
Morris & Garritano Insurance  
Sierra Vista Medical Center  
Trio

### Public Agencies

San Luis Coastal Adult School  
San Luis Obispo County Departments of:  
District Attorney / Victim Witness Assistance  
Health Agency: Public Health / Public Guardian / Medical Services  
Probation Department  
Sheriff  
Department of Social Services / Adult Services  
Veteran's Services

[www.slocounty.ca.gov/ASPC](http://www.slocounty.ca.gov/ASPC)

P.O. Box 8119  
San Luis Obispo  
CA 93403-8119

## AGENDA June 4, 2010 9:00 am – 11:00 am

<b>INTRODUCTIONS AND ANNOUNCEMENTS</b> (New developments for the population, agency or program changes that affect other agencies or programs)	<b>20 min.</b>
<b>CORRECTIONS / ADDITIONS TO THE SYNOPSIS</b>	<b>1 min.</b>
<b>PUBLIC COMMENT (5 minutes or less)</b>	<b>10 min.</b>
<b>DISCUSSION / INFORMATION ITEMS:</b> <ul style="list-style-type: none"><li>• Annual Report</li><li>• May Budget Revise</li><li>• Ombudsman's Services</li><li>• SLO the Stigma Presentation</li></ul>	<b>60 min.</b>
<b>ACTION ITEMS:</b> <ul style="list-style-type: none"><li>• Election of Officers for 2010-2011</li></ul>	<b>20 min.</b>
<b>COMMITTEE UPDATES AS NEEDED: (10 minutes or less)</b> <ul style="list-style-type: none"><li>• IHSS Update</li><li>• Good Neighbors/Volunteer Army</li><li>• POLST Follow up – Jean Raymond, French Hospital</li><li>• Translation Services</li></ul>	<b>30 min.</b>

**MEETING LOCATION:**  
Department of Social Services  
2975 McMillan Road, San Luis Obispo  
Suite 164 (Big Conference Room)

**NEXT MEETING: To Be Determined**

# ADULT SERVICES POLICY COUNCIL

## June 4, 2010

### Attendees:

Sara Bartlett, Alzheimer's Association  
joyce ellen lippman,  
Area Agency on Aging  
Meredith Bates, Bates Care Management  
Janet Amanzio,  
Behavioral Health/Mental Health  
Suzanne McFarlane, Caring Callers  
Krista Morley, Cencal Health  
Kathleen Bellefontaine,  
Commission on Aging  
Gail Tutino, CHC  
Julia Miller, DSS  
Cindy Marie Absey,  
DA: Victim/Witness Assistance Program  
Kathleen Karle, Public Health  
Pam Munson, Health Commission

Jessica Devereaux, Linkages  
Karen Jones, Ombudsman's Office  
Rick Gulino, Peoples' Self-Help Housing  
Marie Brinkmeyer, RSVP  
Mark Shaffer, United Cerebral Palsy/Ride-On  
Michelle Cole, Sheriff's Department  
Barry Johnson, Transitions-Mental Health  
Pam Craybaugh,  
Tri-Counties Regional Center  
Hans Poschman,  
Rep for Assemblyman Blakeslee  
Joe Hoeflich, Tri-Counties Regional Center  
Sandra Pendell, DSS  
Jean Raymond, French Hospital  
Sandy Mathias - ILRC

### Introductions and Announcements:

Karen Jones reported that it appears AB 2555 cleared and is out of committee. This means that essentially the bill is likely to fail and the Ombudsman program will remain intact.

Pam Munson reports of upcoming changes in the health commission. Pam will not be attending ASPC meetings in the future. The health commission will be meeting in July and a new ASPC rep will likely be chosen there.

joyce ellen lippman – Tolosa Press is looking at doing a senior insert. joyce ellen is working with them and invited other members to join. Several members volunteered.

Rick Gulino - HPRP funds are being underspent. PSSH must "use it or lose it." HPRP can provide rental assistance; a 3-day pay or quit notice is needed to be eligible. People who are temporarily homeless can also get help through Rapid Rehousing; however, they must show an ability to sustain their income and make future payments without assistance. Rick's telephone number is 783-4444.

Pam Craybaugh – Tri-Counties Regional Center's Atascadero office has moved to new offices at 7305 Morro Road #101, Atascadero.

Gail Tutino submitted the Board of Supervisors' proclamation for Older Americans Month that she had accepted on behalf of the ASPC at the Board's meeting on 5/26/2010.

Mark Shaffer reported that Life w/out Limits has gone very well. The Paul Wolff Accessibility Awards will be held in August with guest speaker Josh Blue, a comedian living with Cerebral Palsy. The Veterans' Express is a transportation program started in

2007 that helps Vets get to medical treatment in Los Angeles area; Ride-On has been supporting the program and working with VSO to see if funding available.

Barry Johnson reported that Transitions-Mental Health Association is moving to the corner of High and Santa Barbara (in the building that used to be Quaglino's) the first week of July.

Sandra Pendell advised that progress continues to be made by the multi-agency group working on expediting the SSI process. The May meeting included a presentation by Ron Dudley, Homeless Person's Health Project, Santa Cruz County, and was well-attended and informative.

Sara Bartlett, Alzheimer's Association, commented that a recent murder-suicide highlights need for early intervention and points out that hundreds of families have been assisted and not gone through this type of trauma.

Kathleen Bellefontaine provided an update on COA and asks for members' input on COA priorities and goals. She invited organizations to speak at COA meetings regarding their programs.

Karen Jones reported that 82 people showed up for the abuse seminar in Paso Robles. There were very good presentations on a variety of topics.

Cindy Marie Absey reported that a grant historically provided to Victim/Witness is now competitive. She may request assistance from members in writing the grant.

Sandy Mathias with the Independent Living Resource Center introduced herself to group.

Corrections/Additions: None.

Public Comment:

Joe Hoeflich and Julia Miller advised that Housing Authority is opening up the Section 8 list, but it will be difficult to access. There is a call-in system and an applicant is allowed only 3 minutes to answer 20 questions. If the questions are incomplete at 3 minutes, the phone system hangs up. The call center will accept a maximum of 500 calls per day starting at 7.00 a.m. People can call for someone else. The calls will be accepted the weekends of June 12 and June 19. It's very important to note the confirmation number before the call has ended.

Annual Report: Members reviewed and made comment on a rough draft of Annual Report. All agree that more detailed demographics are needed. The final draft will be reviewed at July meeting.

May Budget Revise: Kathleen Karle reported that funding to AIDS programs was recommended; however, there is no funding available. Julia Miller reported that the recipient fingerprinting program apparently failed. Hans Poschman provided an update on the status of state budget discussion, but indicated that nothing was decided at this point. Revenues are lower than expected. General discussion was held regarding the challenges of participating in the budgeting and legislative processes.

Ombudsman's Services: Karen Jones provided an update on services provided by Ombudsman's office. The office has three paid staff members and eleven highly-qualified volunteers. Abuse investigations are handled by Karen Jones. "Paula" makes regular visits to all local facilities on a bi-weekly basis and is very familiar with the residents. "Mary" is a full-time secretary. Volunteers visit facilities and work a minimum of 10 hours per month. The Ombudsman's office followed up on over 500 reports in the past year; the most common complaint was related to a failure to respond to a request for assistance. Members reviewed a list of specific situations and issues that the Ombudsman's office looks for when investigating. The Ombudsman's office is frequently involved in family disputes about a resident's care and about personal matters. Lists of facilities and information on completing health care directives were distributed to members. The Ombudsman's office works with facilities to identify and correct problems. The Ombudsman's does not have punitive powers and refers to other agencies when enforcement is needed.

SLO the Stigma:

Barry Johnson updated the group on the status of the SLO the Stigma campaign. The intent of the campaign is to normalize mental illness issues in hopes that people will learn more about mental illness and will seek help in preventing and treating mental illness. The campaign has used billboards, print ads, public outreach at farmers' markets, and a website. The group viewed the SLO the Stigma video which is available online at [www.slothestigma.org](http://www.slothestigma.org).

Action Items:

Election of Officers for 2010 2011. Mark Shaffer and Gail Tutino have agreed to be co-chairs; Suzanne McFarley and Marie Brinkmeyer have agreed to be 1<sup>st</sup> and 2<sup>nd</sup> co-chairs, respectively.

A motion to elect those who have agreed to serve was made by Julia Miller, and seconded by Kathleen Bellefontaine. Members vote unanimously to elect Mark Shaffer, Gail Tutino, Suzanne McFarlane and Marie Brinkmeyer.

Committees Updates:

- IHSS: No updates at this time.
- Good Neighbors/Volunteer Army update by Marie Brinkmeyer. The CPC Board has concerns about whether or not program will be able to sustain itself financially. Consideration is now being given to have a volunteer coordinator rather than a paid coordinator. Joyce Ellen Lippman reports that she will be meeting with the Board to discuss their financial concerns. She invites members to participate in the group's meeting today if they are interested.
- POLST Follow up – Jean Raymond reports that a meeting for health care professionals interested in building a coalition will be held on 6/21/2010.
- Translation Services: No updates at this time.

**IMPORTANT:** July's meeting will be cancelled given the July 4 holiday. The next meeting will be held on August 6