

ADULT SERVICES POLICY COUNCIL

Working together to meet the health and human service needs of adults and seniors. Our vision is safe and supported adults & seniors with access to a full continuum of resources & independence wherever they reside.

Boards, Commissions and Community Representatives/Volunteers

Adult Abuse Prevention Council
Behavioral Health Board
Commission on Aging
County Board of Supervisors
Health Commission
SLO Supportive Housing Consortium
Martin L. Meltz, PhD

Elected Officials

CA Assemblyman Katcho Achadjian, 35th District
CA Senator Bill Monning, 17th District

Non-Profit Agencies

211 Hotline
AIDS Support Network
Alzheimer's Association
Area Agency on Aging
CenCal Health
Central Coast Hospice
Community Action Partnership of SLO (CAPSLO)
Community Health Centers (CHC)
Dignity Health-French Hospital Medical Center
Hospice of SLO County
Independent Living Resource Center
Lifesteps Foundation
LTC Ombudsman Services of SLO County
North County Connection
Peoples' Self Help Housing
Senior Volunteer Services (RSVP/CCCV/PLS)
Ride-On Transportation
Senior Legal Services Project
Senior Nutrition Program
SLO Hep C Project
Transitions-Mental Health Association
Tri-Counties Regional Center
United Cerebral Palsy
United Way of SLO County
Wilshire Community Services

Private Organizations

Bates Care Management
Bella Vista Transitional Care
Home Instead Senior Care
Mariposa Music Therapy/Arts for Living
Maxim Healthcare Services
Ridership Development Consultants
Senior Living Consultants

Public Agencies

San Luis Costal Adult School

San Luis Obispo County Departments of:

Behavioral Health /Mental Health Services
District Attorney / Victim Witness Assistance
Public Health
Probation Department
Sheriff Department
SLO Regional Rideshare
Social Services/Adult Services

Chair: Laura DeLoye (805) 225-6101 mariposamusictherapy@gmail.com
Immediate Past Chair: Marie Brinkmeyer (805) 544-8740 rsvpslo@srvolunteer.org
First Vice Chair: Barry Johnson (805) 540-6540 bjohnson@t-mha.org
Second Vice Chair: Vacant

AGENDA

06/03/2016

9:00 a.m. - 11:00 a.m.

INTRODUCTIONS and ANNOUNCEMENTS: (30 Minutes)

(New developments for the population, agency or program changes that affect other agencies or programs)

PUBLIC COMMENT: (5 Minutes or less)

GUEST SPEAKER: (45 Minutes) (15 Minutes Q&A)

- Theresa Scott, Krista Vega, Joel Diringer - Cencal
- Behavioral Health Integration with Primary Care-Blue Shield Foundation Grant (B-HIP Project)

MEMBER COMMENT: (5 Minutes)

CORRECTIONS / ADDITIONS TO THE SYNOPSIS:

ACTION ITEMS: (5 Mins)

COMMITTEE UPDATES AS NEEDED: (10 minutes or less)

- IHSS
- POLST
- Transportation

MEETING LOCATION:

CAPSLO

1030 Southwood Drive, San Luis Obispo

NEXT MEETING:

08/05/2016

Adult Services Policy Council
06/03/2016
9:00 a.m.-11:00 a.m.

ATTENDEES:

Sonya Laputz, Alzheimer's Association
Laura DeLoye, Arts of Living/Mariposa Music Therapy
Marie Brinkmeyer, RSVP- Volunteer Services
joyce ellen lippman, Central Coast Commission for Senior Citizens
Sara Bartlett, Central Home Health and Hospice
Kathleen Bellefontaine, Commission on aging of SLO County
Tony Huffaker, Hospice of SLO County
Yudilia Tomsen, Independent Living Resource Center
Kevin Drabinski, Senior field Rep-Assemblyman Katcho Achadjan
Diane McPartlan, SLO Co. District Attorney, Victim/witness

Rick Gulino, Peoples' self-help housing
Grace McIntosh, CAPLSO
Mara Whitten, CAPSLO/Adult Center
Theresa Scott, CenCal Health
Suzanne Garcia, DSS-Adult Services
Shonntae Cross, JODI House/SLRC
Susana Castaneda, SLO Co. Public Health
Andrew Jackson, Amdal In-Home Care
Fred Munroe, Ridership Development
Bertha Yanez, DSS-Adult Services (Minutes)

INTRODUCTIONS AND ANNOUNCEMENTS:

Chairwoman Laura DeLoye welcomed group- announced celebration of gratitude, 4th annual. See flyer

Tony Huffaker- 2nd caregiver support group to be set up on alternate Fridays, more information to come. 1st group is all filled up.

Sonya Laputz- Empowering the caregiver resource fair will be held on June 16th at the SLO Veteran's Hall in SLO from 1-4pm. Free event, there will be 22 community partners coming.

joyce ellen lippman- brought copies of the new Senior guide for anyone who needs copies.

Shonntae Cross- JODI House is accepting scholarships

Marie Brinkmeyer- announced this will be her last meeting as Vice Chair. Thanked Tony, Hospice for all of their support.

Andrew Jackson- handed out a card for transportation services, non-emergency medical transportation.

PUBLIC COMMENT:

None

Guest Speakers:

Joel Diringier, Theresa Scott- CenCal, B-HIP Project

- B-HIP: Behavioral Health Integration Project, 2nd year funded by Blue Shield of California Foundation. Both physical and mental behavioral health grant is going to transitions mental health.
- Collaborative partners: CenCal Health, CHC, LSO County Health Agency—Behavioral mental health and Public health, Tenet hospitals, Dignity hospitals, Cal Poly Health and counseling. Community counseling center, Karen Roberts, MD, Promoters collaborative of San Luis Obispo.
- Purpose- To improve system-level integration of primary and behavioral health care in the safety net in San Luis Obispo County through collaborative planning and action among providers, county agencies and Medi-Cal managed care plans.
- Partner agencies engage in facilitated bi-monthly coverings to implement the shared vision and blueprint for integration of behavioral health and primary care in SLO County.

- Trainings reach 100 behavioral health and Social Services providers on the intersection of mental and behavioral health conditions, empathy, data integration, standardized screening and peer navigation. Certify peers in a 4-day training for 15 behavioral health navigators and develop plans for an ongoing peer navigator program.
- Participate in the development of implementation strategies for state initiatives such as while person care initiative. For more information, contact Joel Diring, joel@diringerassociates.com, 805-546-0950.
Theresa Scott- CenCal Health
- CenCal Health is the largest local insurer in the region, providing coverage for approximately 20 percent of residents in SB and SLO Counties. Accepted by the vast majority of local health providers. Provides education and assistance to reduce potential health problems from chronic illness such as diabetes and asthma.
- CenCal Health membership has seen an overall dramatic increase by 61%, now covers 1 in 4 people in SB and 1 in 5 in SLO County. In response to the need for increase to care, the provider network added 275 new providers to the network.
- CenCal Health membership behavioral health; total number of visits have increased from 7,399 in 2014 to 11,395 in 2015. The Holman group in Northridge manages BHH for CenCal Health, has over 200 providers in their network.
- Long Term Care Support Program- On October 1, 2015, CenCal Health began utilizing Resource Utilization Groups to allow for additional reimbursement.
- Benefits- The new process eliminated shuffling paperwork and decreased call volume amongst the SNF's, Hospitals and plan. One time agreements eliminated 99% for in area SNF placements and eliminated OTA Intake form to speed up the placement process as well as delays in payments to providers.
- CenCal Cannot keep up with the current volume of OTA's and need to improve the current process to generate efficiencies. SNF changes: The new process will remove approximately 99% of in network OTA's. Providers will bill with RUG level 1,2 or 3. No extensions will be available. After 14 days of the enhanced reimbursement, the rate will revert to the per diem rate.
- Access and Coordination for Expansion Program Goals- To address identified and anticipated healthcare needs of the newly eligible Medi-Cal expansion population by expanding access and improving coordination of care between healthcare setting. Provider initial phase included hospital provider partners. Second phase focused on physician groups capable of investing in quality improvement system of care. Third phase includes Community based organizations involved in homeless services and housing that have the capabilities to coordinate services across the care continuum.
- ACE Program Goals- CenCal Health has seen an overall 15% in hospitals 30 day readmissions, and remarkably two local hospitals involved in the ACE program have seen a reduction of 30 day readmissions by over 40%. 5% of current ACA expansion members had more than 1 inpatient encounter since 1/1/2014 due to outreach efforts.
- Senior Nutrition Program- CenCal Health partnered with Community Action Commission of SB County and the Senior nutrition program of SLO County to support and strengthen their meal delivery services for seniors. The Senior nutrition program of SLO County prepares approximately 600 meals five days a week for homebound delivery or to be served in one of 10 dining room sites from Paso Robles to Nipomo. In addition to serving a free, hot and nutritious meal, volunteers personally visit homebound clients offering social contact as well as emergency assistance when necessary. These meals enhance health, reduce isolation and increase the socialization of our seniors.
- Enhanced case management- Services are provided by registered nurses, social workers and transitional care coordinators. They help members who have complex medical or behavioral health conditions, have high psychosocial risk factors and/are in need of assistance navigating through the health care system and continuum of care.
- You may download the CM referral form at <http://www.cencalhealth.org/providers/case-management/> and fax the completed form to CenCal Health's CM Department at 805-681-8260.

- Dual Eligible Special Need Plan (D-SNP) was established by the affordable care act designed to integrate program benefits for dual-eligible beneficiaries through a single managed care organization. CenCal Health has been conferring with consultants regarding the viability of a D-SNP plan in their service area.
- For additional questions, contact Theresa Scott at 805-541-7083/ tscott@cencalhealth.org.

Member Comment:

No Meeting in July, Annual report will be available in September. None

Corrections/ additions to the synopsis:

Approved with corrections, all in favor.

Action Items:

None

Committee updates as needed:

IHSS- Suzanne announced the provider rate pay will be \$11.85 starting July 1st. Federal overtime start date for violations has been pushed back, more information to come.

POLST- none

Transportation- Fred commented about the MSAA program. You should be getting notices for upcoming meetings. A lot of effort being put in for this, changes will affect people who use runabout, on scheduled transportations, more available transportation options. In SLO county 1 of 3 provided this grant.