

## Having trouble viewing PDF documents on the BOS Paperless Agenda and Minutes website?

### Issues Reported

Can't view PDF documents on the Board of Supervisors Paperless Agenda and Minutes website.

### Solutions

We currently have 2 temporary solutions that may address these issues. The solutions only apply to users that are using Internet Explorer and Adobe Acrobat.

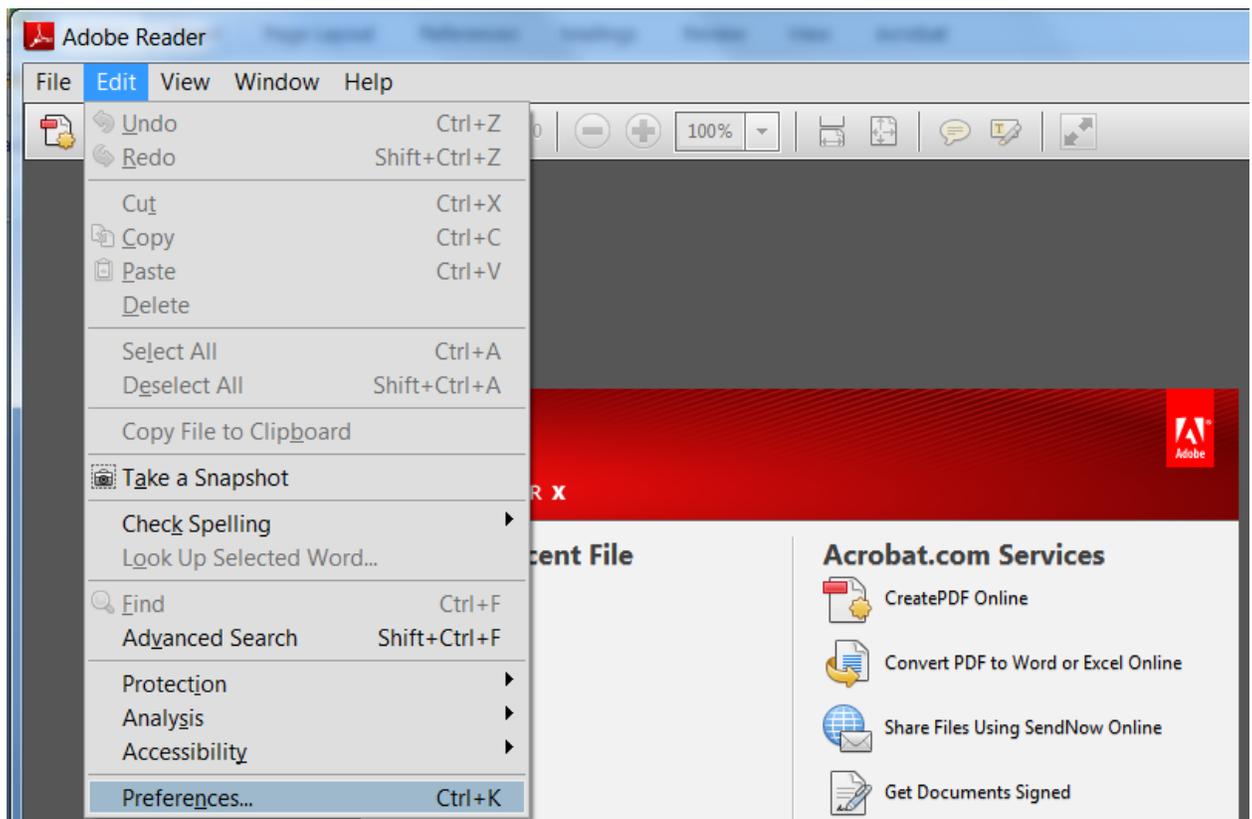
#### Solution 1

Navigate and open PDF documents from a different web browser. (i.e. Firefox, Google Chrome)

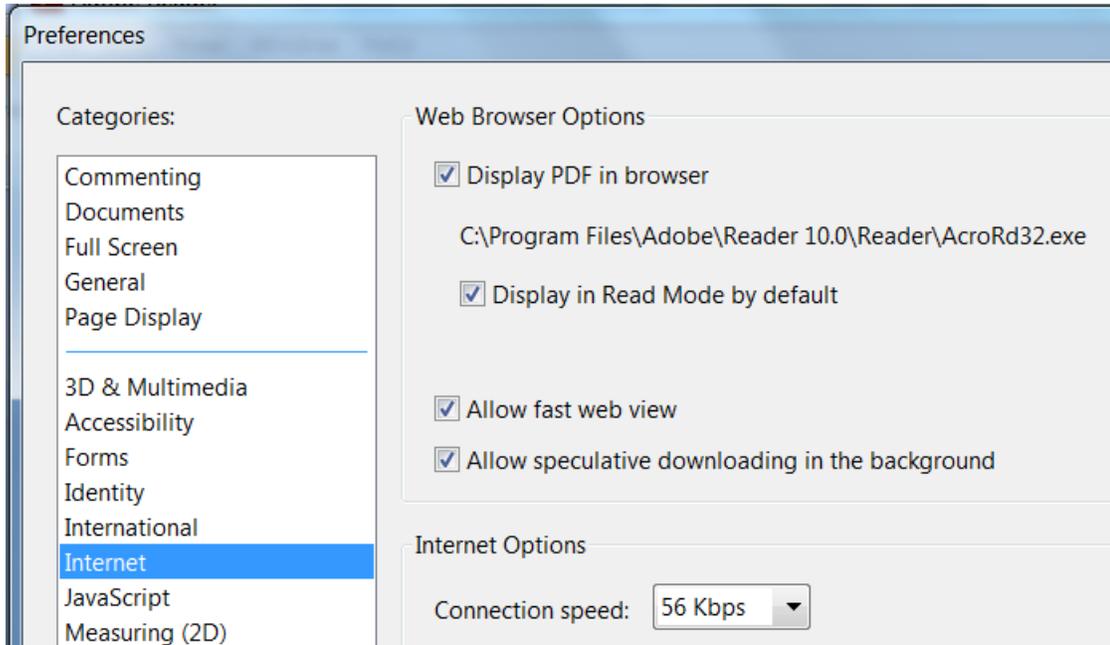
#### Solution 2

Uncheck Display PDF in browser in Adobe Acrobat

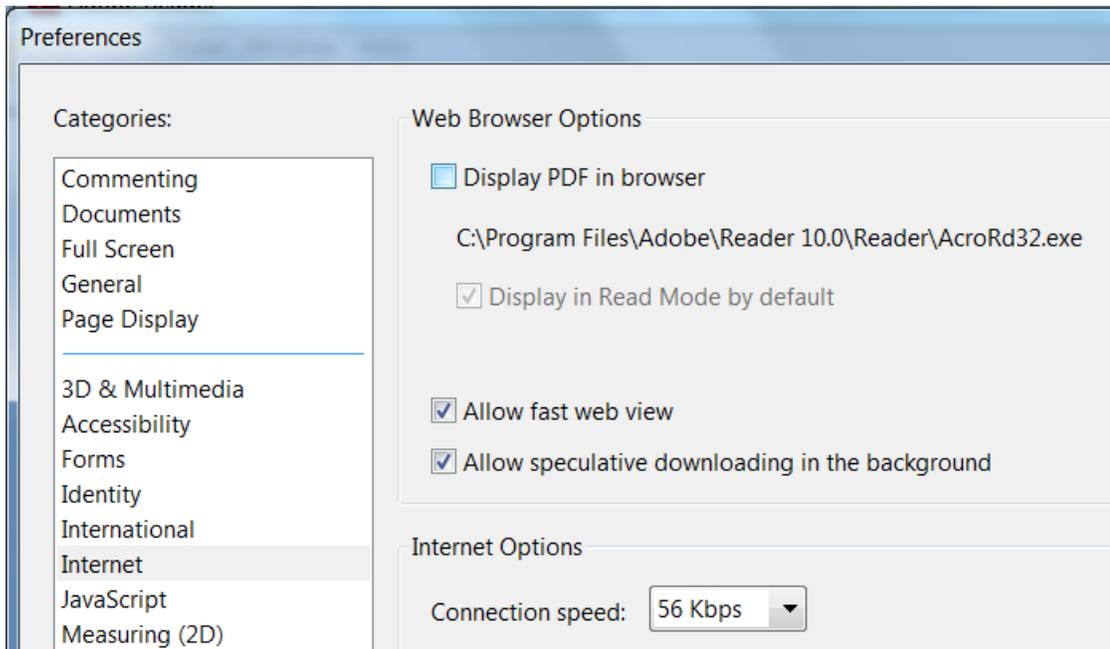
1. **Open** Adobe Acrobat
2. **Select** Edit, Preferences



3. **Select Internet**



4. **Uncheck Display PDF in browser**



**DISCLAIMER:** The County of San Luis Obispo or the Clerk-Recorder's Office is not responsible for any adverse affect or issues that may occur because of the changes to Adobe Acrobat. Users may want to revert to their previous settings after navigating away from our website.