



Appendix I – Family Care Network Interface Description



**San Luis Obispo County
Health Agency, Behavioral Health Department
Family Care Network Interface Description**

Health Information Exchange with Family Care Network

Overview of Response Requested

Please provide a recommendation on how to best resolve a health information exchange problem between two organizations. The response should include a recommended approach to sharing health information between two systems and a typical range of cost for this type of project. The response can be tailored with various optional approaches and should also include a vendor risk assessment regarding efficiently and effectively being able to resolve challenges listed above within each optional approach described. If your organization has done similar work in the past please describe the project and lessons learned.

Background

- Family Care Network, a large youth CBO service provider, has invested significant dollars into the development of its in-house client care system.
- County wants to maintain a comprehensive electronic health record for all its clients, even when those clients receive the bulk of their services from Family Care Network.

Challenges

- Client record content and formats are not the same between the organizations
- Health Information Exchange Standards are not developed
- Security
- Integrity of Data
- Workflow and Event Ticklers
- Alerts and Messaging
- Integration to Billing including Code Correction/Void and Replace Issues
- Utilization Review
- Treatment Plan Authorizations
- Linkage of Assessments/Treatment Plans/Progress Notes
- Outcome Reporting