

THINKING OUT
OF THE BOX

CREATIVE PROBLEM SOLVING

Course Dates:
April 23 & 30, 2008

* attendance on both days is required

Time:

9 a.m.— 5 p.m. both days

Location:

County Government Center
1055 Monterey Street
1st Floor, Rooms 161 & 162
San Luis Obispo

Facilitators:

Michele Jackman, MSW, MA

Cost:

No registration fee to County employees.
Non-County Employees \$300.00.

REGISTER NOW!
Limited space is available.

Email: *All reservations are to be made through the Employee University email address.*

EmployeeUniversity@co.slo.ca.us

A problem is a situation you want or need to change or a future challenge you will face.

While there is no one "right way" to solve a problem, there are wrong ways with clear consequences.

Problem solving includes planning, communicating, and testing various inputs; and then presenting the solution for effective implementation. You, and others, are the source of framing the problem and resolving it.

In today's working climate, individual and group problem-solving skills are essential. As a daily change agent, you will need simple tools and positive energy for quick and appropriate responses.

In this *Creative Problem Solving* class, you will learn to:

- Understand the strengths and limitations of your problem-solving style
- Improve your skills at collaborative problem solving (marketing solutions)
- Increase your awareness and use of very practical and efficient tools
- Increase your awareness and skills to assess and analyze problems and possible solutions
- Prevent poor, embarrassing, or costly solutions
- Become a better problem solver and get some time back to stay on track

CANCELLATION POLICY:

If you need to cancel your registration for an E.U. Class, please do so via email two weeks prior to the class date to avoid the \$50.00 cancellation fee. If you can find an employee in your department to take your place, email the change in attendees and the cancellation fee will be waived.

