



**County of San Luis Obispo Public Health Department  
Public Health Emergency Preparedness Program (PHEPAC) Meeting  
July 18, 2013**



In attendance: Christine Moffat, Claire Grantham, Elizabeth Merson, James Beebe, Jeannette Tosh, Jim Copsey, Jim Tate, Jo Taylor, John Forsberg, Karen Jones, Kelly Van Buren, Kevin Taylor, Lynn Enns, Mark D’Arelli, Michelle Shoresman, Mike Hubert, Penny Borenstein, Rachel Monte, Ron Alsop, Steve Lieberman, and Vicki Warnock.

Please send corrections of these minutes to Robin Hendry (805)-788-2923, rhendry@co.slo.ca.us

<b>Call to Order</b>	Meeting began at 10:35 with a welcome from Michelle Shoresman, introductions and approval of 04-04-13minutes (no changes were recorded).
<b>TOPIC</b>	<b>DISCUSSION</b>
<b>Agency / Program Reports</b>	
OES	<p><u>Report given by Ron Alsop</u></p> <ul style="list-style-type: none"> <li>• New staff members:             <ul style="list-style-type: none"> <li>○ Ashley Reilley-Emergency Services Coordinator</li> <li>○ Vince Morici-Emergency Services Coordinator</li> <li>○ Elizabeth Enriquez-Phillips-Emergency Services Aide</li> </ul> </li> <li>• Integrating Access and Functional Needs Class was held last week. It was a good course and was well attended. OES will be integrating the information learned at the class into their plans. Ashley will be serving as the lead access and functional needs coordinator for OES.</li> <li>• Effectively immediately, the “Special Needs List” is now called the “Evacuation Assistance List”. The OES website already reflects this update and future mailings will use the new title.</li> <li>• OES has a Twitter account; the number of followers jumped during the June power outage.</li> <li>• CA Emergency Management Agency (Cal EMA) became the Governor’s Office of Emergency Services (Cal OES) on July 1, 2013.</li> </ul>
PUBLIC HEALTH LAB	• No Report
PHEP	• No Report
COMMUNICATIONS	• No Report
MEDICAL RESERVE CORPS	• No Report

**Power Outage  
Debrief  
June 23/24, 2013**

Each agency in attendance shared key points of their preparedness and response including:

- Ways your agency was prepared (what went well-facilities, equipment, plans/SOPs, training/staff)
- Ways your agency could improve
- Ways to work together and assist each other in future incidents

AGENCY/REP	WENT WELL	COULD IMPROVE	FOLLOW UP/ACTION ITEMS
<p>OES—RON ALSOP, KELLY VAN BUREN, RACHEL MONTE</p>	<ul style="list-style-type: none"> <li>• Activated EOC</li> <li>• Planned for/anticipated future needs if power outage continued</li> </ul>	<ul style="list-style-type: none"> <li>• Needed better information from PG&amp;E; didn't have a local division rep (distribution) at the EOC; got better information from State Warning Center and California Utilities Emergency Association than local PG&amp;E contacts</li> <li>• Radio stations were not able to communicate public information because 1) stations were not staffed or 2) stations were not on generator power</li> <li>• Public not aware of OES social media</li> </ul>	<ul style="list-style-type: none"> <li>• OES will do more outreach and advertising on their social media tools to increase public awareness</li> <li>• OES, city managers and fire chiefs are following up with PG&amp;E regarding notification break-downs.</li> <li>• OES to work with radio stations to try and improve their ability to broadcast in emergencies and so they know how to reach OES in emergencies also.</li> <li>• Work on use of WebEOC to assure people can get to it easier.</li> <li>• PG&amp;E assembling internal workgroup to assess what specifically went wrong and whether the site/piece of equipment was even on PG&amp;E property.</li> </ul>
<p>LTCO—KAREN JONES</p>	<ul style="list-style-type: none"> <li>• Prioritized contacting facilities: 1) nursing homes, 2) residential homes, 3) 6-bed facilities</li> <li>• LTC facilities transitioned to generator power</li> <li>• Easy to contact most SNFs with one call due to the fact that many are owned by one company.</li> </ul>	<ul style="list-style-type: none"> <li>• Did not have secondary phone – relied on cell phone</li> <li>• LTC facilities were unaware of how much fuel they need to sustain operations</li> </ul>	<ul style="list-style-type: none"> <li>• In monthly survey, LTCO will ask facilities how many patients are on oxygen. This data will help LTCO prioritize facility/patient needs.</li> <li>• Going to get a disposable phone since she doesn't have a landline.</li> </ul>
<p>FRENCH HOSPITAL—VICKI WARNOCK</p>	<ul style="list-style-type: none"> <li>• Generators worked</li> <li>• Command Center was activated</li> </ul>	<ul style="list-style-type: none"> <li>• Off-site care partners (physician offices, clinics, etc.) did not have generators and lost expensive medications.</li> </ul>	<ul style="list-style-type: none"> <li>• Will work with care site partners (physician offices, clinics, etc.) to put emergency provisions in place</li> </ul>

## Power Outage Debrief Continue

AGENCY/REP	WENT WELL	COULD IMPROVE	FOLLOW UP/ACTION ITEMS
TWIN CITIES HOSPITAL— JO TAYLOR	<ul style="list-style-type: none"> <li>• Did not lose power</li> <li>• The only hospital with CT Scan capabilities during outage</li> <li>• Handled small increase in patient volume (1 trauma patient transfer, 4-5 patients needing oxygen, couple of injuries).</li> <li>• ReddiNet worked well for notification of power outage</li> </ul>		
SIERRA VISTA—CHRIS MOFFAT	<ul style="list-style-type: none"> <li>• Generators came on and powered basic operations</li> <li>• Command Center was activated—staff knew their tasks</li> <li>• Transferred trauma patient to TCCH</li> </ul>	<ul style="list-style-type: none"> <li>• ReddiNet computer broke during brown out; staff didn't use other computer to access ReddiNet</li> <li>• Minimum dim lighting was not sufficient for labor and delivery rooms.</li> </ul>	<ul style="list-style-type: none"> <li>• Educate staff how to access ReddiNet from any computer</li> <li>• Purchase additional flashlights and battery powered headlamps for ED and OB</li> <li>• Need charging device for multiple cell phones</li> </ul>
PUBLIC HEALTH : EMS DIVISION—STEVE LIEBERMAN	<ul style="list-style-type: none"> <li>• Successfully transferred trauma patient to TCCH</li> <li>• Partnered well with LTCO to survey LTC facilities</li> </ul>		<ul style="list-style-type: none"> <li>• Go Kit for MHOAC</li> <li>• Portable charging devices</li> <li>• Plan for responding to a prolonged event</li> </ul>
PUBLIC HEALTH LAB— DR. BEEBE	<ul style="list-style-type: none"> <li>• Lab runs on natural gas generator</li> </ul>		
CA MEN'S COLONY—JIM TATE	<ul style="list-style-type: none"> <li>• Generators came on (which are tested every week)</li> <li>• Electric fence has two backup generators</li> <li>• Plant Ops arrived quickly</li> <li>• Many provisions for backup power</li> </ul>	<ul style="list-style-type: none"> <li>• Lights did not go on in one dorm—staff was in the dark with 40+ inmates</li> </ul>	<ul style="list-style-type: none"> <li>• Need to regularly check lights as part of safety and security/emergency preparedness checks.</li> </ul>
FIVE CITIES FIRE AUTHORITY—CHIEF HUBERT		<ul style="list-style-type: none"> <li>• False med alert alarms increased call volume</li> </ul>	

## Power Outage Debrief Continue

AGENCY/REP	WENT WELL	COULD IMPROVE	FOLLOW UP/ACTION ITEMS
CHP—MARK D'ARELLI	<ul style="list-style-type: none"> <li>Directed 911 callers who were looking for general incident information to OES social media</li> </ul>		
CAL FIRE—JOHN FORSBERG			<ul style="list-style-type: none"> <li>Item to consider/be aware of: morgue does not have backup power</li> </ul>
GROVER BEACH POLICE DEPT—CHIEF COPSEY			<ul style="list-style-type: none"> <li>Item to consider: cities need to plan for basic community functions that require power such as pump stations for water/sanitation, fuel stations, etc.</li> </ul>

<b>Drills, Exercises and Trainings</b>	
TOPIC	DISCUSSION
SCHEDULED	<p>October 24, 2013 – Statewide Medical and Health Tabletop Exercise – Elizabeth Merson</p> <p>November 21, 2013 – State Medical and Health Exercise – Full Scale – Elizabeth Merson</p> <p>April 16, 2014 – DCPD Full Scale Exercise – Dress Rehearsal – OES</p> <p>May 21, 2014 – DCPD FEMA Evaluated Full Scale Exercise – OES</p>

TOPIC	DISCUSSION
<p><b>Round Table</b></p>	<ul style="list-style-type: none"> <li>• Michelle Shoresman: <ul style="list-style-type: none"> <li>○ PHEPAC Governance Structure was revised to incorporate feedback and was approved at last meeting; it will be distributed via email to partners</li> <li>○ MHOAC SOP almost done; incorporated feedback from stakeholders and going through authentication process currently</li> <li>○ Vacant position (Senior Account Clerk) is in the process of being filled. Currently conducting background check.</li> </ul> </li> <li>• Karen Jones <ul style="list-style-type: none"> <li>○ LTC facility lists are available electronically for all partners wanting them. Email Karen at <a href="mailto:ltcomb17@kcbx.net">ltcomb17@kcbx.net</a> for a copy</li> </ul> </li> <li>• Elizabeth Merson: <ul style="list-style-type: none"> <li>○ Chris Moffat became the 46<sup>th</sup> MRC member last week</li> </ul> </li> </ul>

<p><b>Next Meeting</b></p>	<p style="text-align: center;">THURSDAY, OCTOBER 3, 2013 AT 10:30 A.M.  CHP COASTAL DIVISION CONFERENCE ROOM @ 4115 BROAD ST., SUITE B-10.  <b>YOU MUST BRING A VALID PHOTO I.D. FOR AUTHORIZED ENTRY!</b></p>
<p><b>ADJOURN</b></p>	<p>Meeting ended at 11:40 am</p>

