



County of San Luis Obispo Public Health Department
Public Health Emergency Preparedness Program (PHEPAC) Meeting
July 3rd, 2014



In attendance: Eleze Armstrong, Ron Alsop, Kerry Boyle, George Brown, Julia Fogelson, Claire Grantham, Robin Hendry, Trudy Hodge, Riki Heath, Karen Jones, Kasey Watson, Steve Lieberman, Elizabeth Merson, Chris Moffat, Brenda Ouwerkerk, Michelle Shoresman, Jeannette Tosh, Georgette Sabota

For Corrections/comments: email Robin Hendry, rhendry@co.slo.ca.us

Call to Order

Meeting began at 10:40 with a welcome from Michelle Shoresman, introductions and approval of 04-03-14 minutes. (No changes were reported).

TOPIC

DISCUSSION

Agency / Program Reports

RON ALSOP/ OES

- Accidental Siren and Emergency Alert on June 27th. PG&E was doing a routine upgrade process to all the sirens and as a part of the upgrade a “silent” alarm test but the siren at Orcutt & Biddle Ranch Rd sounded beginning at 3:29pm for 14 minutes. It was unable to be turned off remotely and the alarm automatically sent out an alert via the Wireless Emergency Alert system (see attachment) to the media and cell phones saying there was a Civil Alert and to prepare to take action. There were numerous calls to 9-1-1. OES sent another message saying the alert was in error. The vendor fixed the software so that before such alerts go out someone has to manually check a box to say “yes”. Good test of the system and emphasized the public needs to know what to do and be prepared.
- Diablo Canyon EX (NPP Evaluated) Follow-up: This year was a Hostile Action Based-first time there were 2 incidents exercised at the same time. The FEMA exit interview (2 days later) SLO County was “awesome” with no corrective actions required. Ran very smoothly.
- Careless Collection Plan: People who don’t have cars-how to evacuate them. They will be bused to a collection spot and determined where they should go-shelter, hospital etc. Hospital ER personnel stated that the hospitals would be overwhelmed and to not send people to the hospital just because they have medical needs-if they were able to be in their own homes they don’t need to go to the hospital
- Drought Planning/Response-table top exercise on July 17, 2014 1-4pm (see handout attached for more

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	<p>information); there will be 4 scenarios and several state agencies will be there including the State General Services, State Dept of Water, CDPH. The TTX is for responding agencies not individuals like nursing homes etc. If interested email Ron Alsop ralsop@co.slo.ca.us</p>
<p>TRUDY HODGE/ LABORATORY</p>	<ul style="list-style-type: none"> • Stacy Evans will be the new Laboratory Supervisor and will start on 7-7-14
<p>ELIZABETH MERSON PHEP- MRC/COALITION WEBSITE REMINDER</p>	<ul style="list-style-type: none"> • New member orientation was held on 6-10-14. There were 2 physicians in the group and the rest were nurses. • There will be another orientation in the fall – information will be sent to PHEPAC members. • More information will be posted on the SLO County Coalition webpage at http://www.slocounty.ca.gov/health/publichealth/btprep/coalition.htm
<p>ROBIN HENDRY PHEP</p>	<ul style="list-style-type: none"> • CAHAN-new phone system was installed on 6-27-14; male computer generated voice. There are a few bugs with the voice recognition software – acronyms are pronounced as words not spelled out. EPO will work on that. A separate email will be sent by Robin Hendry to SLO CAHAN members outlining the changes in the phone system alert and instructions on how to change the 4-digit alert code
<p>MICHELLE SHORES MAN PHEP/HPP WORK PLAN AND FUNDING UPDATE</p>	<ul style="list-style-type: none"> • The Work Plan has been submitted to the State. So far only the Lab Training has been approved. • 14/15 HPP funds have been cut significantly. At the national level, PHEP cut 30%, not quite that much locally. Staffing & satellite phone renewals are covered. Not able to cover partner funding, BUT, there will be some carry-over funds from 13/14 that can be applied. It's not clear if there will be funds carried over to the 15/16 grant year, however. • All the CHA positions (i.e. Ryan Burgess) positions were eliminated (State didn't fund) Suggest that members make it know how valuable Ryan Burgess was to the HPP program-send feedback to Elizabeth Merson (emerson@co.slo.ca.us) and she will forward to appropriate State person. Ryan is still available for training etc, but his services will have to be paid for by the receiving agency.
<p>KAREN JONES LTC SEMINAR SUMMARY</p>	<ul style="list-style-type: none"> • Was held on May15, 2014; Approx. 60 people attended. Overview of emergencies and care facility planning. The tabletop had a basic scenario with injects. Emphasized that the facilities need to update the standardized plans. The LTC website may post forms to make resources more readily available.
<p>MICHELLE SHORES MAN STAFFING CHANGES</p>	<ul style="list-style-type: none"> • Michelle Shoresman will become the Division Manager of Healthcare Services (Jail/Medical & MSIP) beginning 7-7-14. She will remain the Health Agency Public Information Officer (PIO). • Elizabeth Merson will be the contact for PHEP while the Program Manager position is vacant. • Denise Yi – PHEP Senior Account Clerk, has resigned from the County

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TOPIC	DISCUSSION
Drills, Exercises, and Trainings	
Ron Alsop-Drought Tabletop Exercise	<ul style="list-style-type: none"> July 17, 2014 (see discussion above during the Agency Reports)
Liz Merson –October PPOD Exercise	<ul style="list-style-type: none"> Date to be determined in October 2014; will be a scaled down PPOD exercise with 2 PPOD sites
Liz Merson – Statewide Medical and Health Full-Scale Exercise	<ul style="list-style-type: none"> November 20, 2014
Michelle Shoresman-CHEMPACK	<ul style="list-style-type: none"> December 10, 2014 Tabletop Exercise January 21, 2015 Full Scale Exercise
ROUNDTABLE	
Ron Alsop – OES	<ul style="list-style-type: none"> American Red Cross (SLO Chapter) hired a director, Ryan [last name unknown], he was in the Air Force OES has an open recruitment for “ES Aide” Full time position, check the County website for more information
Julia Fogelson- ER Director French Hospital	<ul style="list-style-type: none"> French Hospital staff going to Diablo NPP for training & a tour on 7-23-14; she still has a few spaces available if anyone else wants to go. French will be doing a drill with Diablo in August 2014 & February 2015. The Emergency Room “beautification” is just about complete – new floors, new paint etc.
Eleze Armstrong Twin Cities Community Hospital	<ul style="list-style-type: none"> 6-25-14 did an active shooter “Code Silver” drill with County Sheriff and CHP. Limited the scope to the Founders Pavilion in the Accounting Wing. Lasted 7 minutes, very realistic and intimidating, even though participants knew it was a drill. Some minor corrections were identified but overall a very good drill. Next time they will do a bigger drill and in the hospital. This drill was videotaped for learning purposes. Some discussion followed Eleze’s report that other hospitals will not do Active Shooter drills in the normal hospital setting as it’s far too upsetting and disruptive
Brenda Ouwerkerk, SLO County Agriculture Department	<ul style="list-style-type: none"> The AG department is following the drought situation. Short term it is bad, but for the agriculture community, the long term effect may be even worse. For example, the avocado farmers have “stumped” their trees; cattle herds have been sold, fields are planted in drought tolerate crops such as safflower, dry hay. It’s not just a matter of more rain. Farmers will need federal grants/loans

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Kerry Boyle – SLO City Fire	<ul style="list-style-type: none"> • Blues baseball game tonight will have fireworks; another fireworks night later in the summer. • Lateral firefighter recruitment currently
Karen Jones – Long Term Care Ombudsman	<ul style="list-style-type: none"> • There was an “Immediate Jeopardy Patient” alert. No one else got the notice. Situation was resolved.
Elizabeth Merson – PHEP/HPP	<ul style="list-style-type: none"> • ACS plan has been reviewed and she will be passing around the signature page to entities who are listed in the plan.
Michelle Shoresman – PHEP	<ul style="list-style-type: none"> • Chempack Exercise reminder: Tabletop 12-10-14; Full-Scale 1-25-15
George Brown – PHEP	<ul style="list-style-type: none"> • Chempack SOP is being reviewed and updated • MCI is now “Multiple Casualty Incident” , no longer “Mass Casualty Incident” • Chempack Exercise (Full-scale) will include mock chempacks from the State that are the same size & weight as the real Chempacks.
Steve Lieberman – EMSA	<ul style="list-style-type: none"> • MCI plan is being revised and a training component added
Georgette Sabota – SVRMC	<ul style="list-style-type: none"> • Did training with the Army National Guard (based at Ft. Hunter Liggett). They landed a Black Hawk helicopter on the SVRMC helipad.

Adjourn	<ul style="list-style-type: none"> • Next meeting will be held on October 2, 2014 • The meeting was adjourned at 11:55am
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***DRAFT CONCEPT – DRAFT CONCEPT
OUTLINE DOCUMENT ONLY***

**Immediate Water Shortage Learning Event:
A Table Top Discussion Exercise**

***Excerpts from the
Participant Discussion Guide***



Thursday, July 17, 2014, 1:00 p.m. – 4:00 p.m.
San Luis Obispo County Fire South Bay Training Center
880 Manzanita Drive
Los Osos, California 93402

South Bay Training Center location map: Reference the below website link.
<http://www.calfireslo.org/traininig.html>

Introduction

This learning event will be in the format of a table top exercise that will actually be a group discussion session. With the drought and related response activities, many jurisdictions, agencies, and other entities are working together who do not normally do so. This drought emergency is also an event that we have not seen before, at least to this scale. It is something we have not responded to, we do not have easy answers for, nor is there an existing immediate response concept; that is, unlike earthquakes, fires, tsunami, hazardous material incidents and other threats we plan for there is no existing format or system for a coordinated drought response. There is no drought mutual aid coordinator.

As a result there is no centralized system or coordinator to turn to for answers. A thought from some of us in our Operational Area is that the answers lie within many organizations and people who usually do not work together. Thus, we would like to bring people together who might have such answers, or know where to get them, in a setting similar to an regular exercise or drill but without the formality, with this being more of a discussion, sharing, and learning event.

Purpose

The purpose for this particular event is to help those of us within the San Luis Obispo County Operational Area know how to obtain certain resources, where to turn, and what we can do to assist each other should sudden events occur related to the loss of water.

Scope

With each scenario we want to have group involvement or discussion on what would we do - where would resources come from, what local and state agencies have resources and authorities, how do we make resource requests for water needs, what emergency orders could be requested - perhaps even up to the Governor level for executive orders, such as to allow use of water supplies that are not permitted but could be accessed immediately for water, how we would make mission requests and other assistance requests from the State and federal entities, what would be the appropriate entities be within the Op Area and State to respond to various needs and requests, etc.

The first scenario, or module, will use as a simulation a community of about 6,000 people running out of water sooner than anticipated. The community is isolated from other water sources, and its only water source is from two creeks.

A second scenario will be a community, with the same demographics and setting as above, running out of stored water during a major fire.

A third scenario will be that a large number of private wells, at individual residents, have run dry. The number of wells that have run dry exceeds local commercial potable water vendors ability to serve the residents simply due to the overwhelming number of requests for service.

A fourth scenario will involve a large wildland fire, perhaps with an north San Luis Obispo County location, with limited locations to obtain water. The concept will include ground resources that have or are about to run nearby local systems dry or to a level that can no longer be pulled from. This will impact not just the fire but could be a threat if a separate fire were to break out in the community.

There may be additional scenarios, or alternate scenarios, developed as we lead up the learning table top event.



Wireless Emergency Alerts (WEAs)

WHAT ARE WIRELESS EMERGENCY ALERTS?

- Wireless Emergency Alerts, or WEAs, are free messages sent directly to your cell phone, warning you about severe weather, AMBER Alerts, and threats to safety in your area.
- WEAs are sent to you by your state and local public safety officials, the National Weather Service, the National Center for Missing and Exploited Children, and the President.
- WEAs are a new technology and may already be on your wireless cell phone or other wireless device.
- WEA's will be no more than 90 characters and will provide brief critical information about a threat in your location or an AMBER emergency
- The WEA notification is designed to get your attention and alert you with a unique sound and vibration. The unique sound and vibration is particularly helpful to people with hearing or vision-related disabilities.
- WEAs resemble a text message on your cell phone or other wireless device – but WEAs will not interrupt calls in progress.
- WEA messages allow alerts to be sent to cell phones in a geographically targeted affected area.
- WEAs are one-way alerts that are sent to any mobile device in range of the broadcasting cell tower which ensures that authorities cannot collect any data from an individual.
- WEAs are not affected by network congestion.
- Wireless customers will not be charged for the delivery of WEA messages and may contact their wireless mobile provider to opt-out of Imminent Threat or AMBER alerts, but may not opt-out of Presidential alerts.

UNIQUE SOUND AND VIBRATION.

- The unique sound and vibration (Common Audio Attention Signal and Vibration Pattern) you receive when a WEA message is broadcast is prescribed in part 10 of the Code of Federal Regulations for use in Alert messaging only. The unique sound and vibration cadence are particularly helpful to people with hearing or vision-related disabilities.

- To find out more about how your mobile device is configured, contact your local carrier or device manufacture.

WILL I RECEIVE AMBER ALERTS ON MY CELL PHONE?

- WEA messages can save lives. Do not ignore these messages!
- WEAs only contain basic information so if you receive a WEA, seek additional information from the other sources, such as radio or TV.
- To find out if your Mobile device is capable of receiving WEA alerts, contact your cellular service or check out www.ctia.org/WEA
- All the major cell carriers are participating in WEA on a voluntary basis.
- As with all new cellular services, it will take time for upgrades in infrastructure, coverage, and handset technology to allow WEAs to reach all cellular customers.
- Wireless carriers are currently selling mobile devices with WEA capability included; however, not all handsets now on the market are capable of receiving WEAs.
- For more information on WEA Alerts, go to Ready.gov: <http://www.ready.gov/warning-systems-signals>

HOW DO AUTHORITIES REGISTER TO SEND WEA ALERTS?

- Government agencies at the federal, state, local, tribal or territorial level wishing to utilize WEA must execute a Memorandum of Agreement with the Federal Emergency Management Agency (FEMA) Integrated Public Warning and Alert System (IPAWS) program. Information about the application process can be found on the IPAWS website.
- Alerting Authorities will not be charged by wireless carriers for sending WEA messages.

(Wireless Emergency Alert)

~~Commercial Mobile Alert Service~~

A national service delivering relevant, timely, and geo-targeted alert messages to mobile devices.

