



## Public Health Department

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**Public Health**  
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### County Medical Services Program (CMSP) **CMSP PROVIDER BULLETIN**

December 31, 2013

The purpose of this bulletin is to reinforce critical information originally provided in the CMSP Provider Bulletin dated September 25, 2013.

#### **Key Points:**

- CMSP is closing effective December 31, 2013.
- CMSP will pay claims for qualifying medical services provided up to 11:59 pm on December 31, 2013 (see deadlines below).
- On January 1, 2014, the County will launch the new Medically Indigent Services Program (MISP) to meet the County's current needs without duplicating state and federal coverage opportunities.

#### **Background:**

The Affordable Care Act (ACA) provides new opportunities for many U.S. residents to obtain health care coverage. As of January 1, 2014, free or low-cost health coverage is available to most low-income, uninsured residents, including those previously covered by CMSP. Therefore, the County will discontinue CMSP effective December 31, 2013 and launch the new MISP on January 1, 2014.

#### **Deadlines for Providers and Patients:**

- Patients must submit an initial application to CMSP within seven days of a qualifying medical service provided up to 11:59 pm on December 31, 2013 to the address listed below.
- Providers must submit claims to CMSP within 120 days of services provided up to 11:59 pm on December 31, 2013. Note: claims for patients who completed a Medi-Cal disability application prior to 12/31/13 will be held and processed when State Medi-Cal eligibility is determined.
- CMSP will honor the 30-day period to appeal a denied claim for services provided up to 11:59 pm on December 31, 2013.

#### **Staff Remain Available to Assist Providers:**

In the near future, the County will likely contract with a third-party administrator to perform MISP claims and utilization functions. Until such time, the existing address and phone numbers for CMSP claims and utilization review will be the same for the new MISP. Please clearly indicate CMSP or MISP in all communications.

CMSP or MISP  
2180 Johnson Avenue  
San Luis Obispo, CA 93401

Claims, Accounting & Billing  
Phone 781-4926  
FAX 781-1266

Utilization Review  
Phone 781-4815  
FAX 788-2922

General Information  
Phone 781-4838  
FAX 781-1107