

Web Browser Set Up Guide

Bell Data H MIS System

1. Use Internet Explorer 11

Live Site

- <https://www.clientservicesnetwork.com/CSNSLO>

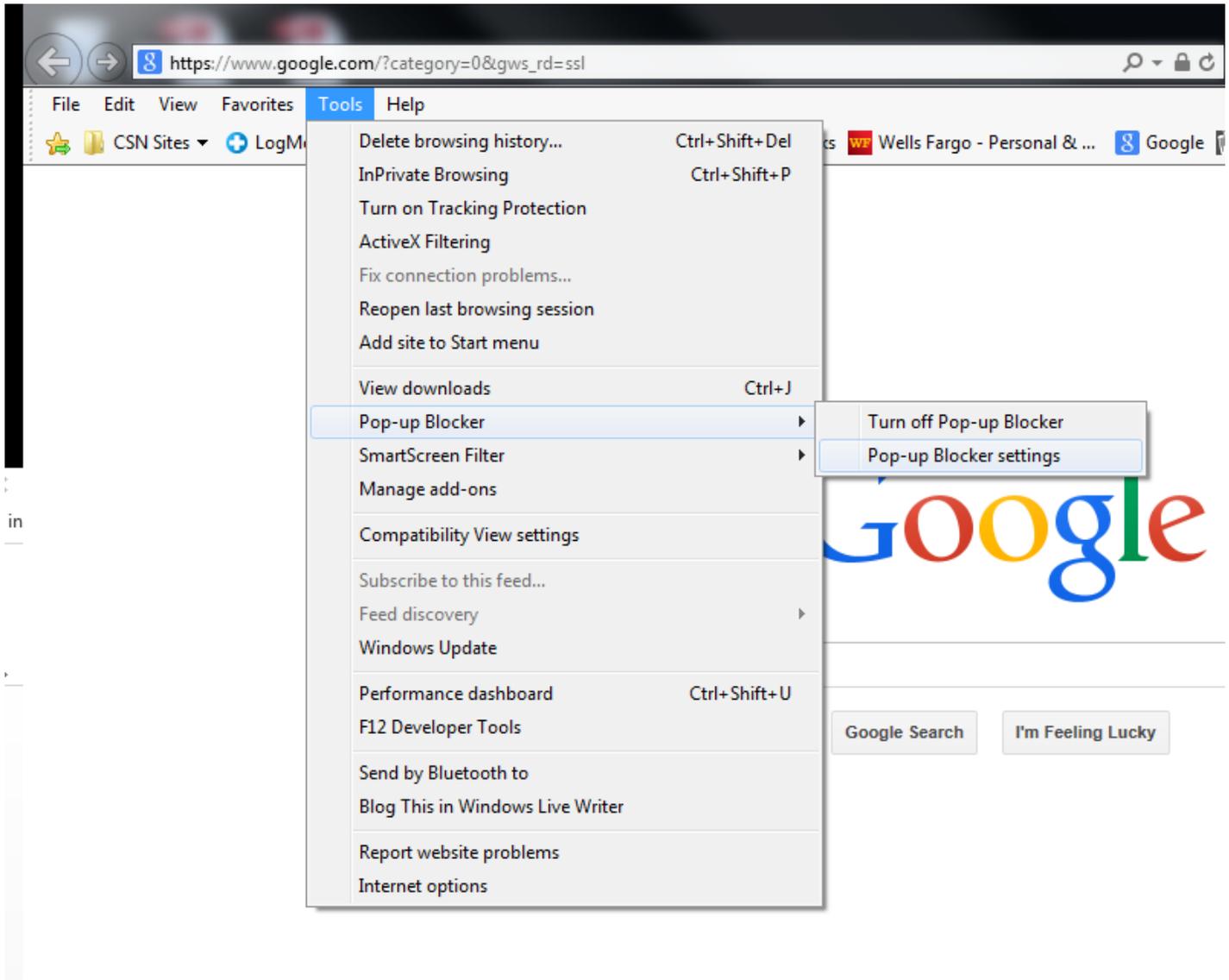
Training Site

- <https://www.clientservicesnetwork.com/CSNSLOTrain>

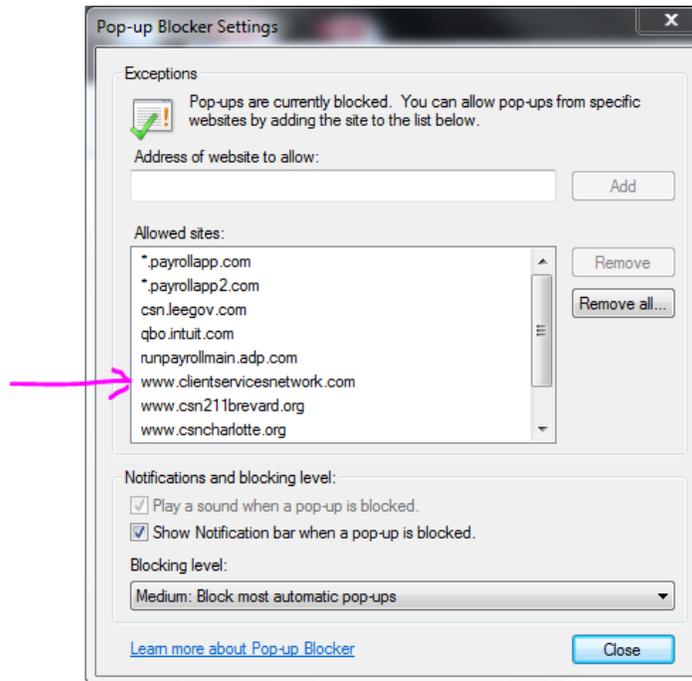
Internet Explorer 11 Settings:

2. Pop-Up Blocker

Pop-up blocker needs to be on. Find the Pop-Up Blocker by going to the Tools menu in IE. Make sure it says Turn off Pop-Up Blocker because this means it is on.

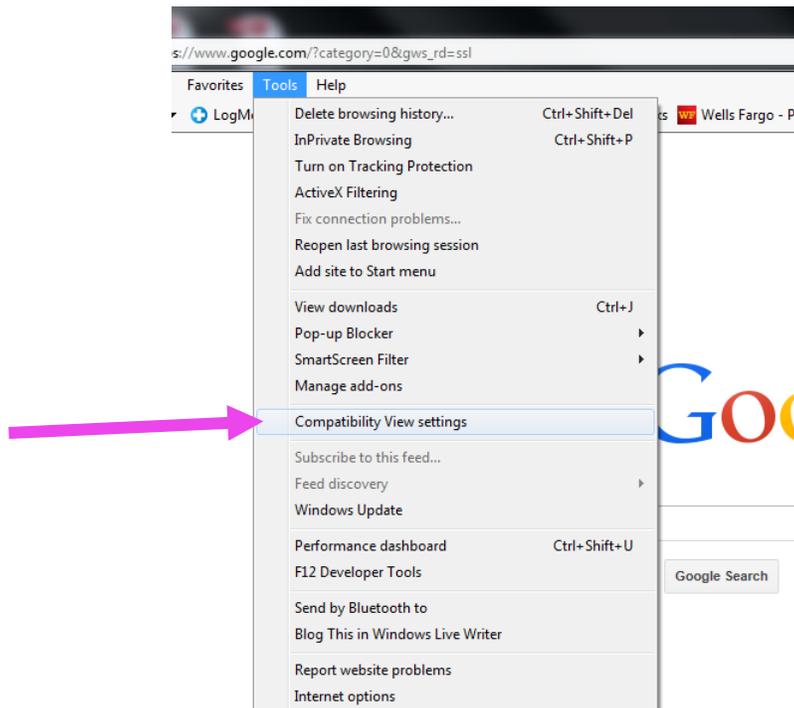


Then go to Pop-up Blocker settings. Check to make sure that www.clientservicesnetwork.com is one the websites listed in the Allowed sites box. If it is not, type it in the text box that is labeled Address of website in order to 'Allow'.

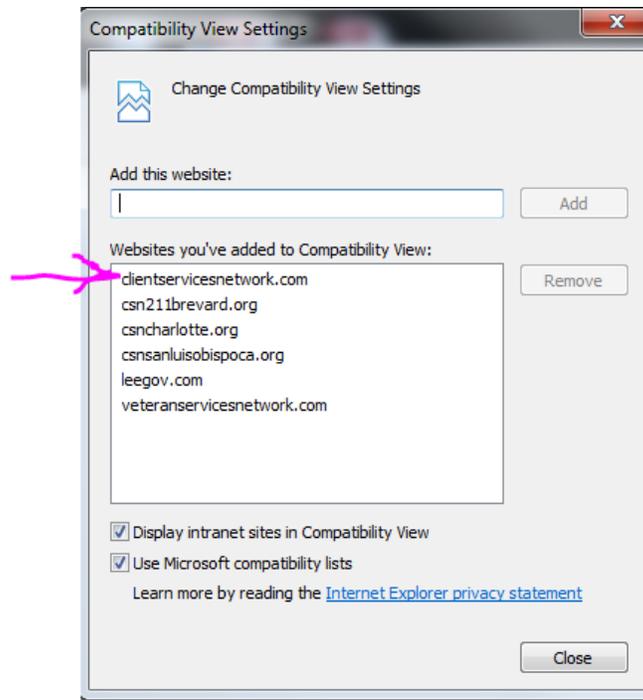


3. Compatibility View

Access the Compatibility View Settings by clicking on the Tools menu and then selecting Compatibility View settings.

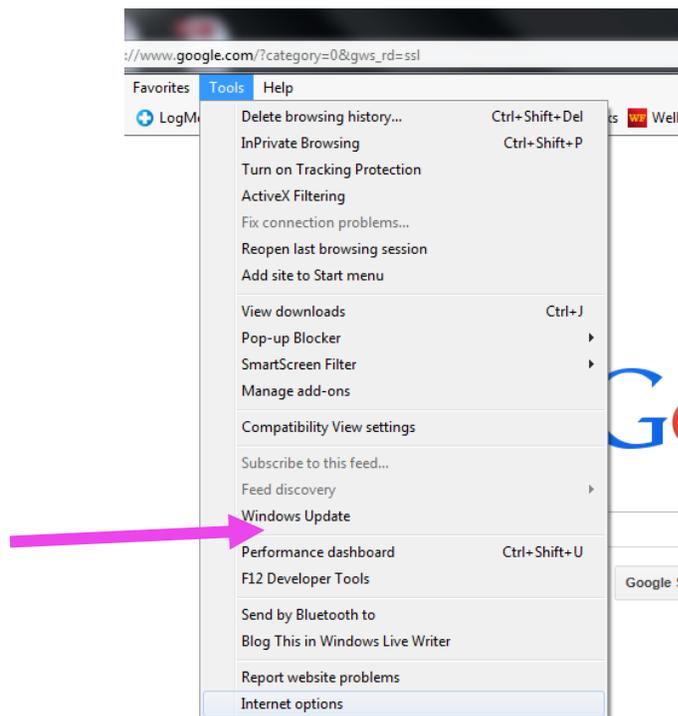


Make sure that clientservicesnetwork.com is listed as a Website that you have added to Compatibility View. If it is not on the list, enter it in the 'Add this website' box and click Add.



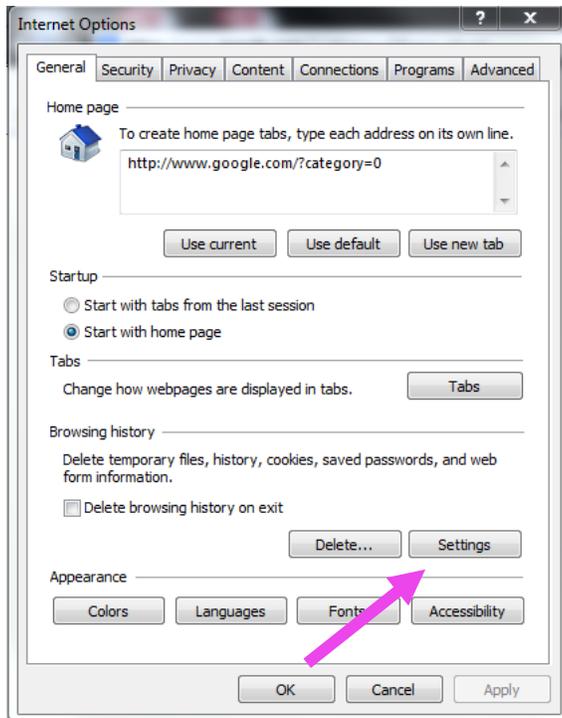
4. Internet Options

Use the Tools menu to access Internet Options.

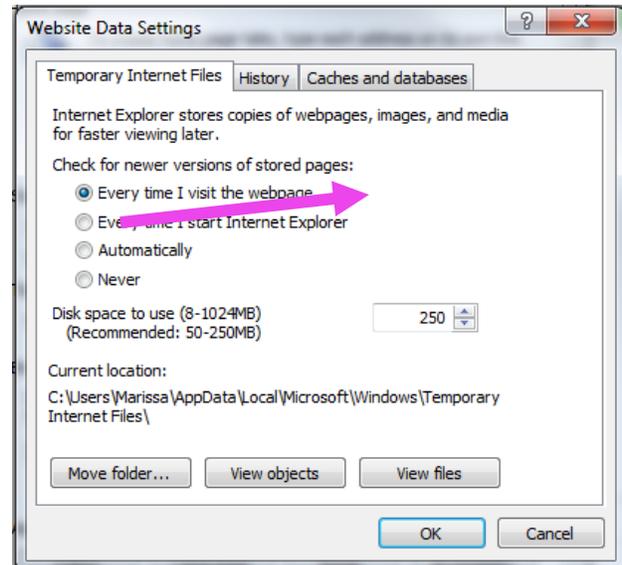


5a. Browsing History:

5a-1. On the General tab, find the Browsing History section and click on the settings button.

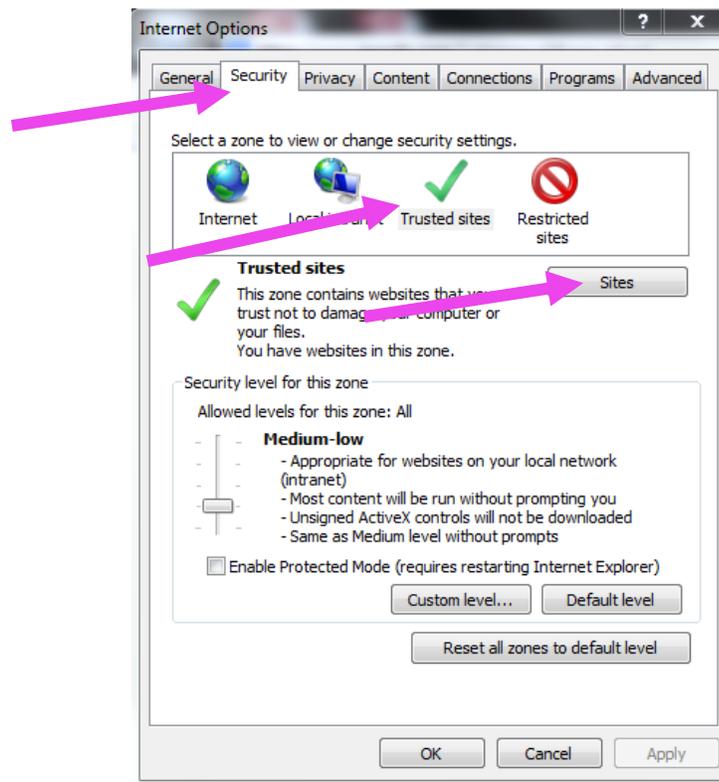


5a-2. On the temporary Internet Files Tab make sure the option for "Check for newer versions of stored pages" is set on the first radio button. Then click OK.



5b. Trusted Sites

On the Security Tab click on the green check mark labeled Trusted Sites. Then click on the Sites button. Make sure that www.clientservicesnetwork.com is included as a trusted site.



If www.clientservicesnetwork.com is not listed as a Trusted Site, then enter it in the textbox "Add this website to the zone:" and then click Add.

