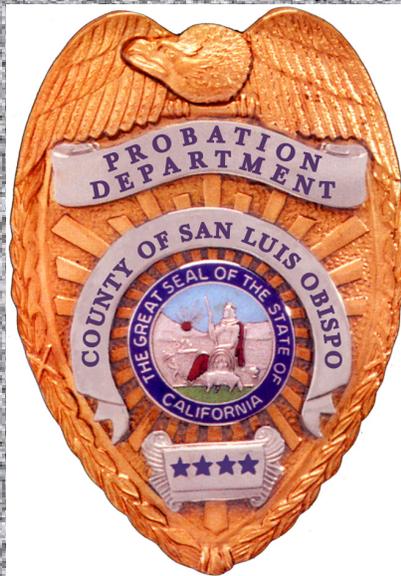


SAN LUIS OBISPO COUNTY PROBATION DEPARTMENT

2007 ANNUAL REPORT



Protection, Service, Accountability

PROBATION DEPARTMENT
COUNTY GOVERNMENT CENTER SAN LUIS OBISPO CALIFORNIA, 93408



May 6, 2008

San Luis Obispo County Board of Supervisors
County Administrative Officer
Judges of the Superior Court
Juvenile Justice Commission

I am pleased to submit to you the San Luis Obispo County Probation Department's 2007 Annual Report.

The year just completed represents the continuous improvement process within the Probation Department. The department has spent a great deal of staff hours preparing for the implementation of our Case Management System (scheduled to go live in 2008); our Risk and Needs Assessment Tool (going live in 2008), the Criminal Justice Information System, and the implementation of Evidence Based Practices. These new initiatives build on our work to improve efficiencies, have systems for assuring quality services and program needs for the offenders we serve, with our goal of improving outcomes for the community and maintaining public safety.

As we enter into these times of budget reductions we see our revenues decreasing while our expenses are increasing. We will continue to implement additional revenue streams wherever possible while shifting resources as necessary to meet our mandates. Our collaboration with our partners in law enforcement and health and human service agencies remains a top priority.

This report is designed to provide a snapshot of our programs, outcomes, and fiscal status, while highlighting the great work the Probation Department staff do everyday.

Once again, I commend our employees for their tremendous effort and accomplishments this past year toward realizing our goal of providing integrated, balanced services and solutions to community corrections.

Sincerely,

Kim Barrett
Chief Probation Officer

PROBATION ADMINISTRATION

CHIEF PROBATION OFFICER

Kim E. Barrett

ASSISTANT CHIEF PROBATION OFFICER

MYRON NALEPA

(Retired December 2007)

DIVISION MANAGERS

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JUVENILE SERVICES

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**“One of the secrets of life
is to make stepping stones out of stumbling blocks.”
-Jack Penn**

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SAN LUIS OBISPO COUNTY

BOARD OF SUPERVISORS - 2007

District 1	District 2	District 3	District 4	District 5
Harry Ovitt	Bruce Gibson	Jerry Lenthall Chairperson	K.H. Katcho Achadjian	James R. Patterson Vice-Chair



JUDGES OF THE SUPERIOR COURT

Presiding Judge - Honorable Roger T. Picquet

Honorable Dodie A. Harman

Honorable John A. Trice

Honorable Teresa Estrada-Mullaney

Honorable Ginger E. Garrett

Honorable Charles S. Crandall

Honorable Michael L. Duffy

Honorable E. Jeffrey Burke

Honorable Jac Crawford

Honorable Barry T. LaBarbera

Honorable Martin J. Tangeman

Commissioner Patrick J. Perry

Commissioner Sidney B. Findley (Ret)

Commissioner Gayle L. Peron

Commissioner Stephen B. Sefton

COLLABORATIVES

The Probation Department has worked diligently with other county agencies and private non-profit organizations to collaborate on programs, ensuring there is no duplication of services, yet meeting the needs of the county along a continuum of care from prevention to incarceration., Examples of our on-going collaborations include:

ADULT SERVICES POLICY COUNCIL - The Probation Department is a member of this Council, which provides leadership to all agencies, programs, and consumer groups dealing with adults and seniors.

CAL POLY AND CUESTA COLLEGE – The Probation Department provides active intern sites for these education programs.

CHILDREN’S SERVICES NETWORK – Probation works closely with the network, attending executive committee meetings, policy council meetings, Integrated Services, and SAFE management oversight.

CHILD DEATH REVIEW TEAM - A collaboration of agencies that identify and review suspicious child deaths and facilitate communication among agencies involved in child abuse or neglect cases.

CPOC - Chief Probation Officers of California is a statewide organization advocating for revenue and funding for probation departments in the State of California. Chief Kim Barrett served as the President of CPOC for the year 2007.

CRIMINAL JUSTICE ADMINISTRATORS – The Chief Probation Officer meets monthly with all County and City Law Enforcement Chiefs sharing information surrounding public safety.

DOMESTIC VIOLENCE TASK FORCE – Our Domestic Violence Unit coordinates with the Domestic Violence Task Force and, the Domestic Violence Treatment Providers to ensure we are meeting the needs of the victims, the offender, and the community affected by domestic violence.

DRUG COURT – Probation has successfully implemented both Adult and Juvenile Drug Court programs, in collaboration with the Court, Mental Health Systems, and Drug and Alcohol Services.

FAMILY CARE NETWORK - Collaborates with treatment services in our Diversion and WRAP services.

GANG TASK FORCE – Probation has one Officer assigned to the Gang Task Force, housed at the Sheriff’s Dept. (grant funded). All Probation Officers involved in gang member supervision meet with the task force monthly.

JUVENILE JUSTICE COMMISSION - Probation meets with this group monthly, providing an exchange of information and education on the Juvenile Justice system.

COLLABORATIVES (continued)....

JUVENILE JUSTICE COORDINATING COUNCIL (JJCC) – This body is chaired by the Chief Probation Officer and overseen by the Children’s Services Network to facilitate our annual Comprehensive Multi-Agency Juvenile Justice Plan (CPA 2000). Members include the Schools, Mental Health, Health, Social Services, District Attorney, Sheriff’s Department, Juvenile Justice Commission, Administrative Office, Economic Opportunity Commission (EOC).

MENTAL HEALTH BOARD - The Board of Supervisors has appointed the Chief Probation Officer to sit on this board, meeting monthly.

MENTAL HEALTH/CRIMINAL JUSTICE TASK FORCE - Probation coordinates with this committee on the Adult Mental Health Court, Multi-Disciplinary Teams, and Crisis Intervention Trainings.

MHSA - The Probation Department is on the Advisory Committee for the Mental Health Services Act, which meets on a regular basis to determine how funds should be utilized in the community.

NARCOTICS TASK FORCE - One Deputy Probation Officer is a Full Time member of the Narcotics Task Force.

PASO ROBLES YOUTH CORRECTIONAL FACILITY - Probation collaborates with the facility on the STOP program and other juvenile justice issues, and is a member of their Advisory Committee.

SCHOOLS – Probation has successfully collaborated with the County Office of Education and the local school districts to provide services at all Community School sites within the county, reducing truancy, and ensuring academic success for youth. Additionally, we contract with Atascadero Unified School District to provide Probation Officers on campus to work with truant youth.

SOCIAL SERVICES, HEALTH, MENTAL HEALTH DEPARTMENTS – The Probation Department collaborates with the Departments of Social Services, Health, and Mental Health, in providing services for youth and adults within our community, including WRAP Services, SAFE Services, Shelter Care Services, Law Enforcement Medical Care at Juvenile Hall, the adult Mentally Ill Probationers Services (MIPS) and Targeted Case Management (TCM).

SENTENCING CONCEPTS - Provides treatment programs, electronic monitoring and community work service for probationers.

SUBSTANCE ABUSE POLICY COMMITTEE - A collaborative group that implemented voter approved Proposition 36, Drug Court, and all juvenile and adult substance abuse programs

TECHNOLOGY POLICY COMMITTEE - A collaboration between Probation, Information Technology, Sheriff’s Office, the District Attorney’s Office, and the Courts working together on an information sharing system.

“Coming together is a beginning, keeping together is progress, working together is success.”

Author: Henry Ford

JUVENILE JUSTICE COMMISSION

Juvenile Justice Commissioners are sworn by the juvenile court judge to oversee juvenile justice programs and services within the county.

The legal authorization for the establishment and operation of the Commission is set forth in California Welfare & Institutions Code, Sections 225, et. seq. It is the purpose of the Commission to inquire into the administration of juvenile law as set forth in Welfare & Institutions Code, Sections 225, 229, 230, 270 and 271, and, if necessary, to take action to ensure that justice is the prevalent factor in safeguarding the rights of all San Luis Obispo County children. The commission is mandated to annually inspect all lock-up facilities that hold minors as well as all group homes within the county.

COMMISSIONERS



Back row (left to right): Jim Brabeck, Larry Stednitz (Chair), Laurence Houlgate, Michael Clark, Herb Filippini

Front row (left to right): Cindy Wittstrom, Trish Avery-Caldwell, Anne Davies, Kayla Plourde, David Money

Commissioner Pictures Unavailable: Kathleen Richen, Dennis Palm and Santos Arrona

**“A small group of thoughtful people could change the world.
Indeed, it is the only thing that ever has.”**

Author: Margaret Mead

PROBATION DEPARTMENT ADVISORY COMMITTEE

MISSION STATEMENT

The Probation Department's Advisory Committee serves as a link between the County Probation Department and the Community offering counsel, ideas and advice.

2007 MEMBERS



Back row left to right: Captain John Oberg, Dr. Warren DeLey, Ben Hall.

Front row left to right: Tom Stuelpnagel, Gary Hamil, Tom Sullivan, Tom Nielsen

MISSION STATEMENT

“The Probation Department contributes to the safety of the community by conducting investigations for the Court, enforcing orders of the courts through community supervision, assisting victims, operating a safe and secure Juvenile Hall, and facilitating the socialization of offenders.”

VISION

“To be a probation Department respected as a leader in the juvenile and criminal justice systems by providing integrated, balanced services and solutions within community corrections resulting in a fair, just, and safe Community.”

VALUES

PROFESSIONALISM

- Inspiring confidence
- Being competent in daily tasks
- Seeking personal development and growth
- Continuing improvement and measuring progress
- Welcoming positive and negative feedback
- Remaining objective in all encounters

HUMILITY

- Respecting and acknowledging limitations
- Using authority responsibly
- Avoiding arrogance
- Being willing to learn

DIVERSITY

- Appreciating and valuing differences within the organization and the community
- Encouraging a variety of opinions and provide a safe environment for them to be heard
- By practicing tolerance

INTEGRITY

- Being honest in our contacts with others
- Doing the “right” thing
- Following the law
- Following through on commitments

RESPECT

- Leading by example
- Taking personal responsibility for our actions
- Treating others as I would like to be treated

EMPATHY

- Being a good Listener
- Seeking to understand others
- Being open-minded
- Being non-judgmental
- Being supportive of staff and the community

San Luis Obispo County Probation Implements Evidence-Based Practices And Programs To Reduce Recidivism

Eight Evidence-Based Principles for Effective Interventions

Below you will find a set of basic principles for effective offender intervention and how the San Luis Obispo Probation Department is moving forward with Evidence Based Practices.

Evidence-based practice is a significant trend throughout all human services that emphasize outcomes. Interventions within the community corrections are considered effective when they reduce offender risk and subsequent recidivism and therefore make a positive long-term contribution to public safety.

1. **Assess Risk/Needs of Offenders:**

Develop and maintain a complete system of ongoing offender risk screening / triage and needs assessments. Assessing offenders in a reliable and valid manner is a prerequisite for the effective management (i.e., supervision and treatment) of offenders.

Probation will be implementing the LSI-R and the YLS/CMI in August of 2008 with training in the spring of 2008. This is an internationally recognized and validated risk and needs screening tool.

2. **Enhance Intrinsic Motivation:**

Staff should relate to offenders in interpersonally sensitive and constructive ways to enhance intrinsic motivation in offenders. Behavioral change is an *inside* job; for lasting change to occur, a level of intrinsic motivation is needed.

In 2007 all the Probation Officers have been trained in motivational interviewing.

3. **Target Interventions:**

- a. ***Risk Principle:*** Prioritize supervision and treatment resources for higher risk offenders.
- b. ***Need Principle:*** Target interventions to criminogenic needs.
- c. ***Responsivity Principle:*** Be responsive to temperament, learning style, motivation, culture, and gender when assigning programs.
- d. ***Dosage:*** Structure 40-70% of high-risk offenders' time for 3-9 months.
- e. ***Treatment:*** Integrate treatment into the full sentence/sanction requirements.

Probation is working on developing targeted interventions that are aimed at the right population and delivered in the right dosage. The services will be responsive to age gender and culture.

4. **Skill Train with Directed Practice:**
(use Cognitive Behavioral treatment methods)

Provide evidence-based programming that emphasizes cognitive behavioral strategies and is delivered by well trained staff. To successfully deliver this treatment to offenders, staff must understand antisocial thinking, social learning, and appropriate communication techniques. Skills are not just taught to the offender, but are practiced or role-played and the resulting pro-social attitudes and behaviors are positively reinforced by staff.

Probation is working to assure all programs used by Probation in the treatment of offenders are cognitive-behavioral in nature.

5. **Increase Positive Reinforcement:**

When learning new skills and making behavioral changes, human beings appear to respond better and maintain learned behaviors for longer periods of time, when approached with *carrot* rather than *sticks*. Behaviorists recommend applying a much higher ratio of positive reinforcements to negative reinforcements in order to better achieve sustained behavioral change.

Probation has used positive reinforcements in many of the programs we administer. This is most evident in programs such as Drug Court and the Mentally Ill Offender Program.

6. **Engage Ongoing Support in Natural Communities:**

Realign and actively engage pro-social supports for offenders in their communities. Research indicates that many successful interventions with extreme populations (e.g., inner city substance abusers, homeless, dual diagnosed) actively recruit and use family members, spouses, and supportive others in the offender's immediate environment to positively reinforce desired new behaviors.

Probation continues to do offender treatment in the community and has collaborated with other agencies to deliver services.

7. **Measure Relevant Processes/Practices:**

Accurate and detailed documentation of case information, along with a formal and valid mechanism for measure outcomes, is the foundation of evidence-based practice.

With the implementation of our new case management system in 2009, Probation will be able to measure outcomes for all programs.

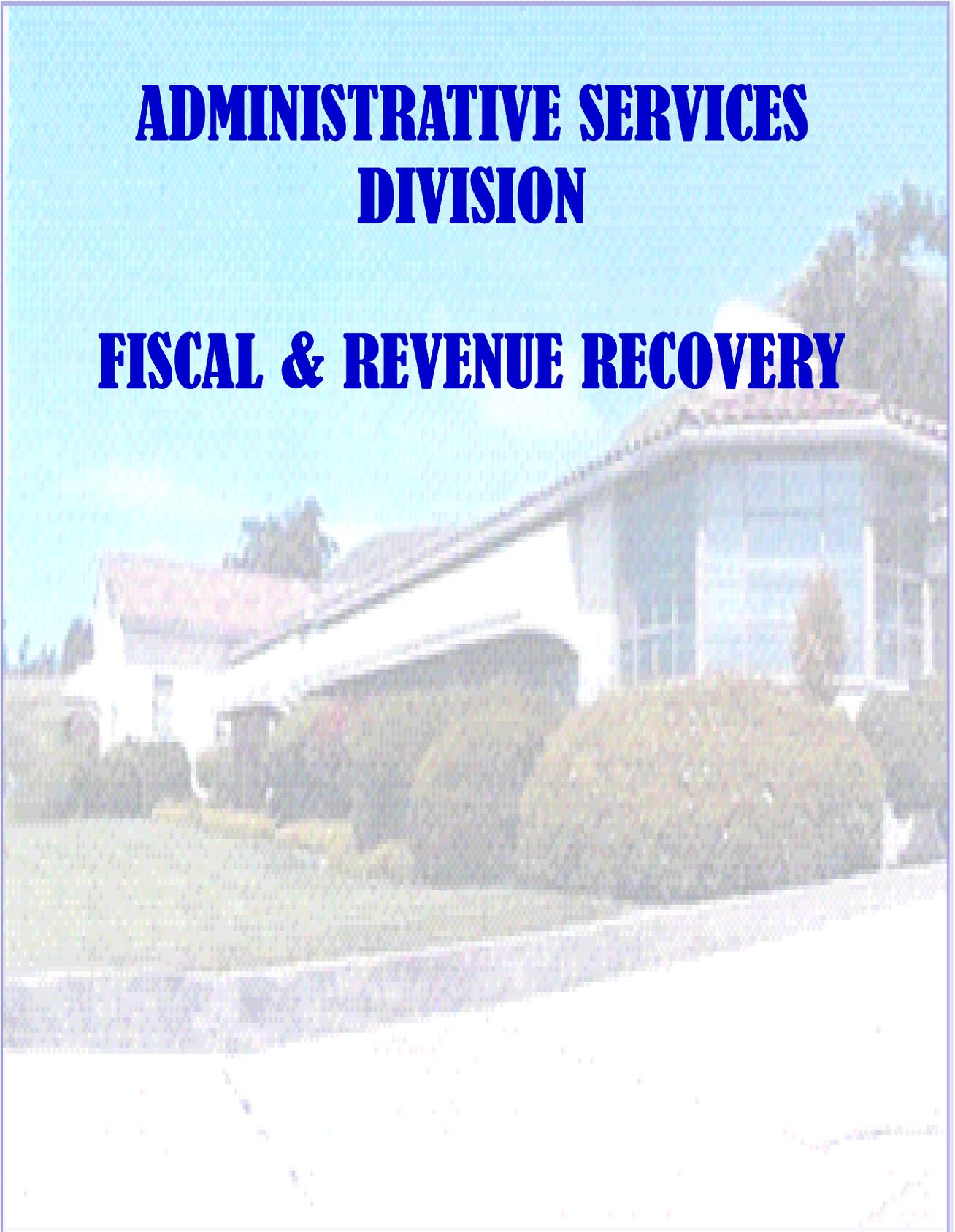
8. **Provide Measurement Feedback:**

Once a method for measuring relevant processes / practices is in place (principle seven), the information must be used to monitor process and change.

The ability to measure and quantify probation services will allow probation to adapt and adjust programs more quickly allowing for more efficiency and a better use of County funding.

ADMINISTRATIVE SERVICES DIVISION

FISCAL & REVENUE RECOVERY



**ADMINISTRATIVE SERVICES DIVISION
FISCAL & REVENUE RECOVERY**

**ADMINISTRATIVE SERVICES MANAGER
WENDY WHITE**

**MICHAEL O'CONNELL - ASO II
REVENUE RECOVERY SUPERVISOR**

**JOHN HOLT - ASO II
GRANTS & RESTRICTED REVENUES BILLING & COMPLIANCE**

JOY BOWMAN - ACCOUNTANT II



CASA LOMA—2176 Johnson Avenue, San Luis Obispo

**“Many of the things you can count, don’t count. Many of the things you can’t count,
really count.”**

Author: Albert Einstein

ADMINISTRATION

Overview

Administration incorporates three divisions: Finance, Grants and Administration; Training and Human Resources; Automation and Special Projects. This group has responsibility for the overall department budget of nearly \$17 million and initiatives to deploy both the human resources and other expenditures in the most cost effective way.

Staffing

Administration consists of: Chief and Assistant Chief of Probation (2); Administrative Professional Staff (4); Training (2); Revenue Recovery (13); Human Resources (4); Finance (7); Automation (2).

Activities

Collecting court ordered fines, fees and restitution from offenders is a key activity to serve victims and the court. The Revenue Recovery unit bills over \$5 million per month, and recovers an average of \$250,000 per month. The Training and Human Resources unit is boosting attention to the attraction and retention of personnel. In 2005, all sworn staff not on extended medical or personal leaves successfully completed their state-mandated training. The department has increased the amount of State and Federal revenue by \$2,336,028 during the period 2003 through 2007.

Critical Issues

State funding cutbacks and uncertainty about future grant programs create urgency to maximize revenue sources through previously untapped opportunities (e.g. the State's Comprehensive Collections Program, PC 1463.007) or other resources (e.g. Title IV-E funding, Targeted Case Management (TCM), Medi-Cal Administrative Activities (MAA)).

Opportunities

Key focus is upon maximizing external revenue resources to support the Department's mission, while ensuring we meet audit requirements. In addition, the team is taking the lead for evaluation and implementation of an integrated case management and information system, which has become an urgent priority based upon the migration of law enforcement and the Courts away from the existing LS/County mainframe system, and the size of caseloads. Evidence-based and best practices will be a priority for training and the enhancement of new programs in the agency.

COLLECTIONS PROCESS

COURT ORDER

(Formal Case)

LEGAL CLERK

ACCOUNT CLERK

Set up case in LQ

ACCOUNT CLERK

Send invoice/statement

COLLECTION OFFICER

Initial review date based upon date of first billing

ACCOUNT CLERK

Receives payment; Posts in LQ

ACCOUNT CLERK

Disburse victim restitution

ACCOUNTANT

Reconciles monthly receipts &
provides distribution spreadsheet
to Auditor for deposit of money

(Bench Case)

COURT/DEFENDANT

AA II Set up case in LP01

ACCOUNT CLERK

Set up case in LQ; Send victim letter/statement of loss; Send initial defendant letter

ACCOUNT CLERK

Send invoice/statement

COLLECTION OFFICER

Initial review date based upon date of first billing

ACCOUNT CLERK

Receives payment; Posts in LQ

ACCOUNT CLERK

Disburses victim restitution

ACCOUNTANT

Reconciles monthly receipts &
provides distribution spreadsheet
to Auditor for deposit of money

FISCAL & REVENUE RECOVERY SERVICES

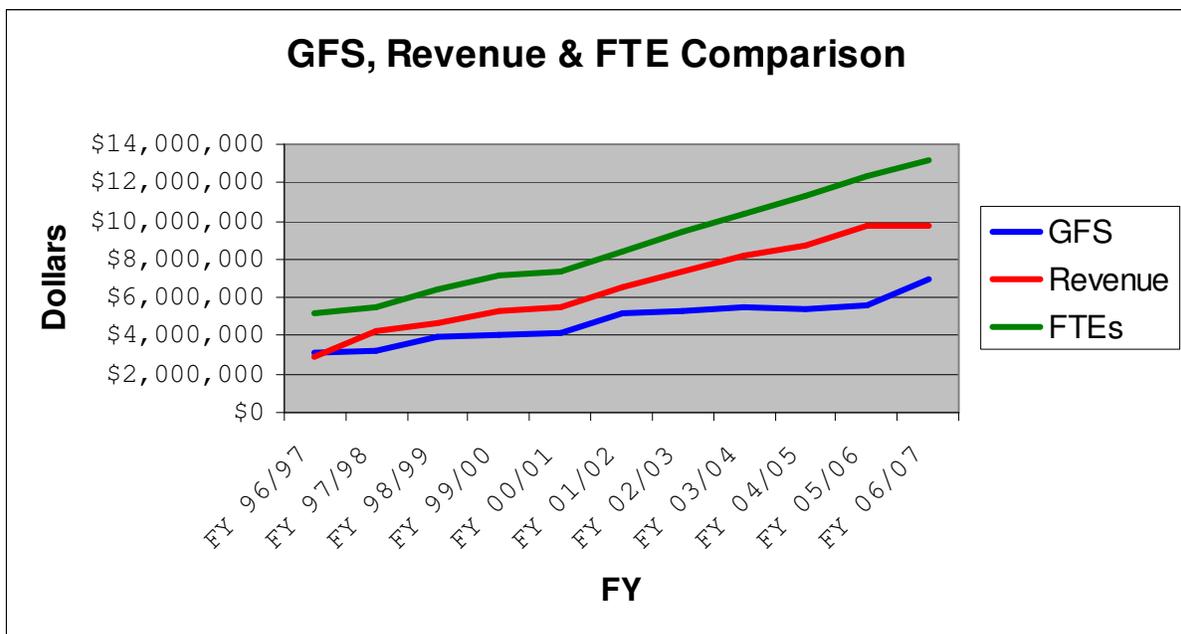
The Fiscal and Revenue Recovery Services unit is staffed with our Business Manager, two Administrative Services Officer II, seven Collection Officers, eight Account Clerks, two Senior Account Clerks, one half-time Administrative Assistant III and an Accountant II.

This unit is responsible for the development and monitoring of the Department's budget, as well as accounts payable, accounts receivable, creating and monitoring reports required by local, State and Federal agencies, handling audits from local State and Federal agencies, victim support, collections of fines, fees and restitution, enforcing the financial aspects of the court orders and grant and restricted revenue accounting and compliance.

FISCAL SERVICES

The fiscal services unit handles a large number of business functions for the department. A partial listing of these functions include:

- Procurement of services & supplies
- Accounts receivable – Cashier services for court ordered debt payments
- Payment of purchase orders
- Payment of contracted services
- Billing for services provided
- Billing grant and special program costs
- Financial management and tracking of grant funded and restricted revenue programs
- Fiscal oversight and accountability for all revenues received into the department
- Disbursement of restitution funds to victims



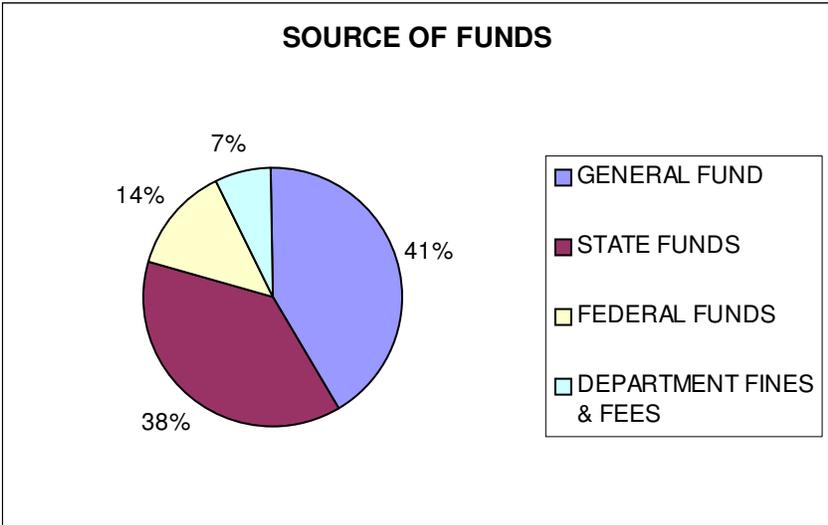
The Fiscal Services Unit is responsible for the analysis, financial management, billing and reporting of grant funded programs and restricted revenues. In 2007 a list of these programs includes:

- Juvenile Probation and Camps Funding (JPCF)
- Juvenile Justice Crime Prevention Act (JJCPA)
- Juvenile Accountability Block Grant (JABG)
- Title IVE
- Monthly Group Home Visits (SB 933)
- Contract for Probation Officers at Community Schools Sites
- Contract for Probation Officers at Atascadero Unified School District Sites
- Prop 36 & Offender Treatment Program
- Adult Drug Court funded by Comprehensive Drug Court Initiative and Drug Court Partnership
- Targeted Case Management (TCM)
- Medi-Cal Administrative Activities (MAA)
- School Lunch Program
- SB90 – Domestic Violence Program
- Youthful Offender Block Grant (SB81)
- Standards & Training for Corrections (STC)

These revenue streams are critical to the department as they allow expansion of services and a way to meet identified needs and gaps in services.



At the conclusion of FY 2006/07 the Department was able to absorb more than half of the \$895,000 Cost of Living Adjustment. The Department only required a GF subsidy of 208,000 to close the books in balance. This was achieved due to vigorous cost containment and responsible fiscal management.



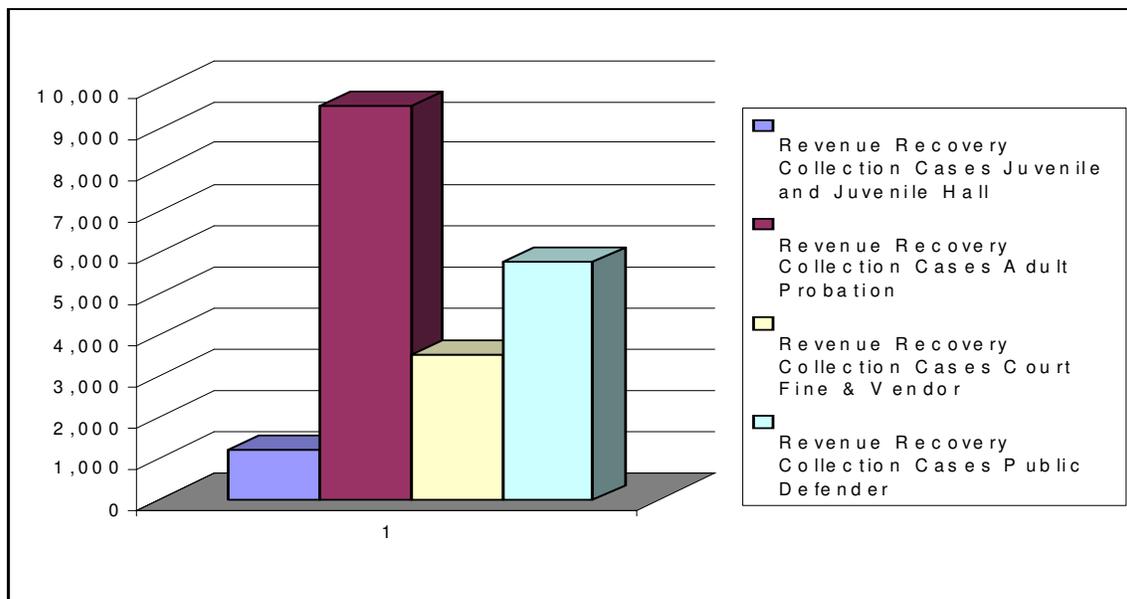
REVENUE RECOVERY SERVICES

The Revenue Recovery Collection Unit is responsible for enforcing the orders of the Courts through the collection of court ordered restitution, fines and fees. We regularly appear in Court to help validate and explain the financial issues of compliance with court ordered debt and victim restitution.

Representatives of the Revenue Recovery Collection Unit also assist victims with submitting claims for restitution to be assigned to those defendants granted probation.

The Revenue Recovery Services Unit extends its services to other Departments in the County and to other entities requiring assistance in collecting court ordered criminal debt.

The Revenue Recovery Services Unit presently has 7 Collection Officers handling 20,002 active criminal debt cases. We have an assigned a Collection Officer servicing the Juvenile Court located at the Juvenile Services Center. There are four Collection Officers assigned to adult Probation cases. One Collection Officer is assigned to handle delinquent Superior Court fines, and other County Department and Vendor collection. One Collection Officer is charged with handling the Public Defender Reimbursement Program. This division of duties has allowed for specialization of specific criminal debt method and technique development while growing a particular expertise in handling the assigned segregated caseload.



**JV and JV Hall
Court Fine/Vendor**

**1,186
3,513**

**Adult Probation
Public Defender**

**9,542
5,761**

TOTAL 20,002



PUBLIC DEFENDER REIMBURSEMENT PROGRAM

In order to protect the rights of the defendant while preserving the integrity with which public funds are used for the defense of those accused of a crime, the Revenue Recovery Collection Unit works with all those appointed a public defender by the court, to establish the true ability to pay reimbursement to the County, by the defendant.

The Court advises all defendants that they will be required to reimburse the County if it is determined that they have an ability to do so, according to their financial condition.

Defendant information is electronically provided from the court data, and automatically entered into the Revenue Recovery Collection Unit, where it is used to generate financial declarations, notices, invoices and other collection documents.

The accused is given several opportunities to establish their financial condition. Based upon that proven financial condition, reimbursement is then assigned from 0 to 100%, on a sliding scale in 5 % increments. The level of reimbursement is based on a sliding scale provided by an electronic ability to pay module, to indicate and maintain a consistent application of level of reimbursement appropriate for that person and their actual financial circumstances. The electronic module uses the income levels established by the Judicial Council of California as a basis. Some defendants will not have the ability to pay at all, as they are truly indigent. Some will be able to pay all or part of the costs of their public defender, based upon their financial condition.

The Revenue Recovery Collection Unit began the task of processing and collecting reimbursement for costs of public defender services on 12/18/2006. The Revenue Recovery Collection Unit tracks the progression of reimbursement through the same methodology employed for the other court ordered collection efforts. The reimbursement due is collected monthly over a three year period.

During the proposal stage, this program was reviewed and approved at each step of development by both the judges and the public defender's office to ensure protection of the constitutional rights of the accused while progressing with financial accountability of public funds.

The San Luis Obispo County Board of Supervisors adopted a resolution designating the Chief Probation Officer as the County Financial Evaluation Officer, and operations of the Public Defender Reimbursement Program began on December 18, 2006.

Project revenue returns for this initial period are as originally projected. Expectations are good that the trend in revenues recovered will continue to show increases, as the program matures.

Since 12/18/2006 through June 30, 2007, 2,234 defendants have been notified of their responsibility to prove their ability to pay or prove their inability. For that same period, the Revenue Recovery Collection Unit has captured \$29,718 to help offset a portion of the expense previously borne solely by the taxpayers of San Luis Obispo County from payments through the County Administration Office. Revenue recovery projections for this initial period are on target, with positive signs of increased revenue recovery for the coming months.

This program was conceived and brought to fruition and continues to grow through a close coordinated effort of the County Administrative Office, the Revenue Recovery Unit, the Information Technology Department, and the Courts. The operational needs of the program were met by the application and modification of existing technology, incurring only minimal expense. Expense, which is offset by the new revenue produced as a result. Through this custom application, the progression of the judicial process, seamlessly mesh with the application of the necessary operational steps to allow the Revenue Recovery Unit to fulfill the tracking and recovery of the appropriate level of reimbursement, while the process is all but transparent to the Court.

Through these combined efforts, constitutionally guaranteed rights to defense counsel at public expense for those truly unable to afford it are protected. Also, those who seek to unfairly burden the taxpayer for services they can well afford, are held accountable.

COLLECTIONS AND VICTIM RESTITUTION

The San Luis Obispo County Probation Department's Revenue Recovery Unit is in charge of enforcing the orders of the Courts through the collection of restitution, fines, and fees. It is a recognized fact that the collection of court ordered fines, fees and victim restitution is an important process needed to uphold the integrity and authority of the Court. Payment of money owed by the defendant is also a crucial part of the process of restoring the criminal to a productive place in society.

The Probation Revenue Recovery Collection Unit has a total of 20,002 open cases at this time. It is vital and necessary to uphold the orders of the court and make the individuals who have committed crimes financially accountable in terms of fines, fees, and restitution and, to reimburse the County for expenses incurred as a result of criminal activity. Criminal debt collection is an area that many, if not all, commercial debt collectors will not handle. It requires a specialized skill set in order to be successful.

It is the intention of the Court that victims be made whole for any losses incurred. Representatives of the Revenue Recovery Collection Unit assist victims in submitting claims for restitution to be assigned to those defendants granted probation. We also work with the District Attorney's Office and their Victim Witness staff to provide a full complement of support for the victims of crime. The staff of the Revenue Recovery Collection Unit has the specialized skills proved methods to effectively collect criminal court ordered debt.

The Court is now ordering Debtor's Examinations to be conducted by the Revenue Recovery Collection Unit, proving to be of great benefit to the collection process. One of these examinations alone produced the recovery of over \$60,000 owed to a victim, by a defendant claiming to be almost indigent. A financial investigation was conducted prior to this Debtor's Exam, revealing many assets not offered by the defendant. When asked specific questions, the defendant finally revealed that he had "he had forgotten" all about the \$1.5 million worth of real estate that he owned free and clear! Needless to say, some very quick financing was done by this defendant, in order to avoid incarceration. The victim's restitution was paid in full and the defendant used excess proceeds from the loan to pay off all his delinquent fines and fees.

The Revenue Recovery Collection Unit continues to modify its operations to accommodate the revenue recovery needs of other County agencies, as well as some vendors providing court ordered services. Presently, the Revenue Recovery Collection Unit, while collecting all probation cases also collects delinquent fines for the Superior Court, selected Traffic cases as assigned by the judge, the delinquent accounts of three vendors of court ordered services, delinquent accounts from County Drug and Alcohol Services, as well as the Public Defender Reimbursement Program.

The Revenue Recovery Collection Unit, whenever possible automates the collection of these delinquent fines, using existing technology, and the evidenced based proven effective methodology to affect the successful recovery of these delinquent criminal debts. This increases the effectiveness of our results while maintaining very lean staff requirements.

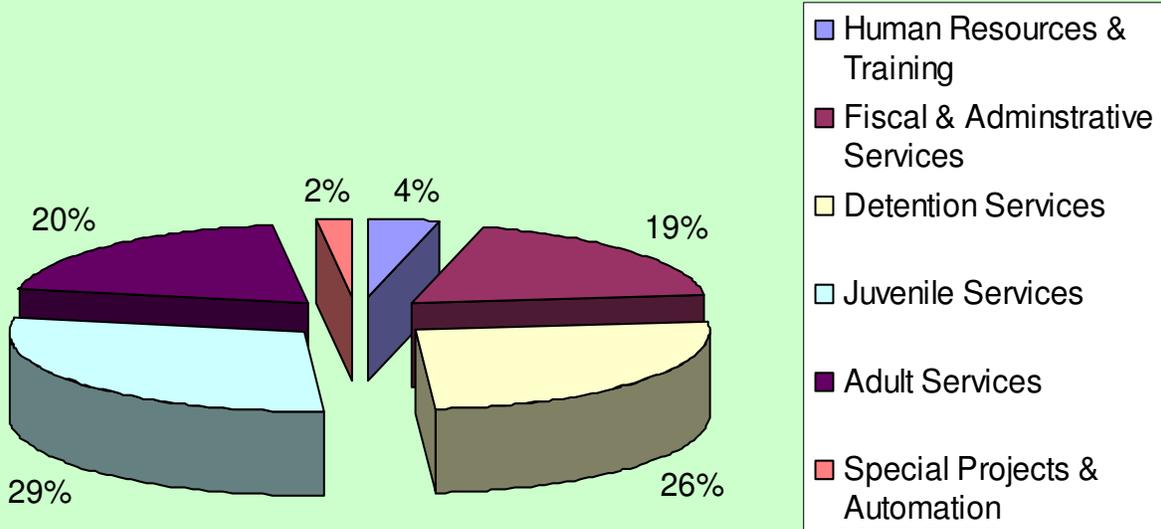
In fiscal year 2006/2007 the Revenue Recovery Collection Unit collected \$3,124,505 in restitution, court fines and fees, and probation fines and fees from offenders, compared to \$2,856,447 collected in the prior fiscal year.

REVENUE RECOVERY - COLLECTION UNIT

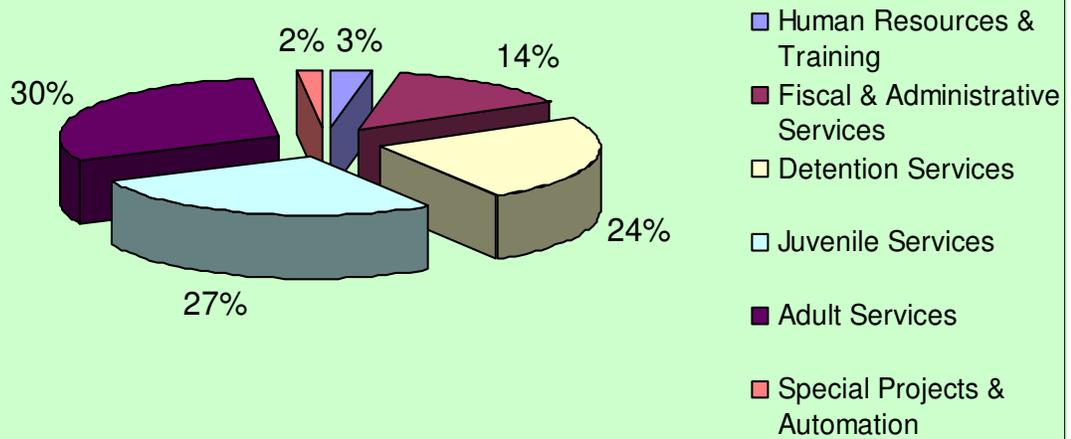
Probation Department San Luis Obispo County
County Government Center, 2176 Johnson Ave, San Luis Obispo, CA 93408
Phone (805) 781-4174 Fax (805) 781-4220



Service Programs Total Expenditure by Services



Service Programs Total Staffing by Services



STRATEGIC PLAN

Our Vision for the Future:

To be a Probation Department respected as a leader in the juvenile and criminal justice systems by providing integrated, balanced services and solutions within community corrections resulting in a fair, just and safe County.

Key Objectives for the Strategic Plan

The Plan targets the following objectives to enhance fulfillment of the Department's Mission, Values and Vision:

- Continue to review and increase revenue opportunities where possible,
- Manage caseloads through validated risk and needs assessment tool and automated case management system,
- Implement evidence-based and best practices throughout the agency,
- Implement new legislation as enacted, and
- Ensure quality care at Juvenile Hall and prepare plans for remodel and additional beds at Juvenile Hall.

Sequencing Our Strategic Activities

The Probation Department team recognizes the need to address many priorities. The following diagram highlights the sequencing and focus of the major initiatives in an orderly progression.

Year One [2006-2007]

Getting information on risk/needs assessment tools
Educating and assessing the agency on evidence-based and best practices
Reviewing case management systems, preparing to submit RFP

Year Two [2007-2008]

Sustain Mission-Critical Balance of Enforcement and Rehabilitation
Train staff and implement automated case management system
Gain benefits of improved Risk Assessment and Targeted Case Management
Strengthen skills on evidence-based and best practices

Year Three [2008-2009]

Gain benefits of new case management system
Track results of key initiatives
Plan future initiatives

Linkage With Department Performance Measures

In developing the strategic initiatives summarized on the following pages, the Probation Department team looked at how the results would support the County-established **Goals and Performance Measures**. You'll see the reference to the goals in the "Estimated Benefits" section for each Division.

- Quality court reports
- Secure Juvenile Hall
- Cost-effective Juvenile Hall
- Safe Juvenile Hall (operating within capacity)
- Compliance with Juvenile Hall regulations and standards
- Cost-effective probation supervision services
- Successful completion of probation
- Supervision of all high and medium risk probationers
- Low recidivism of probationers
- Collection of restitution for victims
- Victim satisfaction with services
- Compliance with all grant requirements
- Completion of required standards training for corrections
- Employee satisfaction

GOALS AND PERFORMANCE MEASURES

Department Goal: Manage and maintain a safe and secure Juvenile Hall to ensure protection of the youth, staff and community while complying with applicable laws, mandates and standards.

Communitywide Result Link: A safe community.

1. Performance Measure: Percentage of Juvenile Hall inspections that are found to be in compliance with all applicable laws, regulations and mandates. This is a new measure.

03/04 Actual Results	04/05 Actual Results	05/06 Actual Results	06/07 Actual Results	07/08 Adopted	07/08 Projected Results	08/09 Target
100%	100%	100%	100%	100%	100%	100%

What: All annual inspections made by: County Fire, Corrections Standards Authority, Environmental Health, Nutrition, Medical Health and Mental Health, General Services, Juvenile Court Judge, County Office of Education, Juvenile Justice Commission, and Grand Jury find the juvenile hall to be in compliance with their applicable regulations and laws.

Why: The mandated inspections have been put in place by the Corrections Standards Authority to report on the health, safety, and operation of juvenile halls statewide. Compliance with these inspections indicates that the juvenile hall is safe and secure.

How are we doing? Excellent. We have done well on all inspections and are in compliance with all laws, mandates, and regulations and are running a safe and secure juvenile hall. Historical data is provided for context.

Department Goal: Provide an efficient and cost effective alternative to incarcerating adult felons and misdemeanants through the enforcement of court orders and support of successful completion of term of probation, thus enhancing public safety.

Communitywide Result Link: A safe community.

2. Performance Measure: Annual cost per probationer to provide supervision services.

03/04 Actual Results	04/05 Actual Results	05/06 Actual Results	06/07 Actual Results	07/08 Adopted	07/08 Projected Results	08/09 Target
\$2,571	\$2,100	\$2,200	\$2,200	\$2,400	\$2,400	\$2,300

What: Cost to supervise adult probationers who are assigned to the Probation Department, divided by the number of probationers served.

Why: A cost effective alternative to incarceration.

How are we doing? While overall costs for supervision are rising, the unit cost is projected to decline due to an increase in number of probationers. The number of probationers is increasing due to a combination of factors: Prop36, longer sentences, growth in the county, and other factors. In 2002 there were 2,315 Adult probationers in the system. By December 2006, this number has risen to 2,919. Of the agencies that responded to our request for cost data, annual costs ranged from \$4,156 in San Diego County to \$5,844 in Kern County. This request for information was sent to all of the comparable counties as well as the 8 Southern California counties that we have regular dealings with. Only 2 counties of the 14 contacted responded. This is due in part to the fact that every county and agency calculates this cost differently. The annual cost to incarcerate an adult in State prison is \$43,287 (per the California Department of Corrections website). The cost to house an adult in the County Jail for one year is \$26,123 (daily jail rate of \$71.57 times 365 days). Additionally, probationers who remain in the community are able to continue working and contributing

Department Goal: Provide an efficient and cost effective alternative to incarceration adult felons and misdemeanors through the enforcement of court orders and support of successful completion of term of probation, thus enhancing public safety.

Communitywide Result Link: A safe community.

3. Performance Measure: Recidivism rate of assigned probationers, both adult and juvenile.

03/04/ Actual Results	04/05 Actual Results	05/06 Actual Results	06/07 Actual Results	07/08 Adopted	07/08 Projected Results	08/09 Target
Adult – 11% Juvenile – 5%	Adult – 13% Juvenile – 4%	Adult – 11% Juvenile – 4%	Adult –10.7% Juvenile – 4%	Adult –11% Juvenile – 4%	Adult – 11% Juvenile – 4%	Adult – 11% Juvenile – 4%

What: Adult – The recidivism rate measures those probationers who were assigned to field supervision who have been convicted of a new crime in San Luis Obispo County. Juvenile – The recidivism rate measures those probationers, assigned to field supervision that are found to be convicted of a new crime if adult or adjudicated of a new crime if juvenile in San Luis Obispo County.

Why: A lower recidivism rate among those probationers who have been supervised equates to a decrease in the incidence of crime, creates fewer victims and provides for a safer community.

How are we doing? The agencies that responded to our request for data reported rates ranging from 10% adult recidivism in Santa Barbara to 12.6% in Kern County; and 10.2% juvenile recidivism in Kern County. This request for information was sent to all of the comparable counties as well as the 8 Southern California counties that we have regular dealings with. Only 2 counties of the 14 contacted responded. This is due in part to the fact that every county and agency defines and calculates this rate differently. We compare favorably regarding adult recidivism with those counties responding. The Statewide average of recidivism for juveniles is reported as 33%. The Statewide average for adult recidivism is 44.38%. San Luis Obispo County Probation also compares very favorably with the rates reported by the State. We have also developed a strategic plan to reduce adult recidivism. We have implemented services and programs targeted to the Transitional Age Youth (TAY) group, those probationers aged 18 to 25. This population is the highest group entering the prison system. We are also targeting programs that are evidence based practices to achieve the very best results for the investment.

Department Goal: Provide an efficient and cost effective alternative to incarceration adult felons and misdemeanors through the enforcement of court orders and support of successful completion of term of probation, thus enhancing public safety.

4. Performance Measure: Percentage of Adult and Juvenile offenders who successfully complete the terms and condition of their probation. This is a new measure. This measure is indicates that the probationer has not committed new crime (recidivated) and has successfully remained in the community, working, going to school and contributing.

03/04 Actual Results	04/05 Actual Results	05/06 Actual Results	06/07 Actual Results	07/08 Adopted	07/08 Projected Results	08/09 Target
Adult –88% Juvenile –82%	Adult –89% Juvenile –86%	Adult – 71% Juvenile –86%	Adult – 82% Juvenile –89%	Adult – 82% Juvenile –85%	Adult – 82% Juvenile – 85%	Adult – 82% Juvenile – 85%

What: Completing probation successfully is defined as satisfactorily completing the terms and conditions of probation.

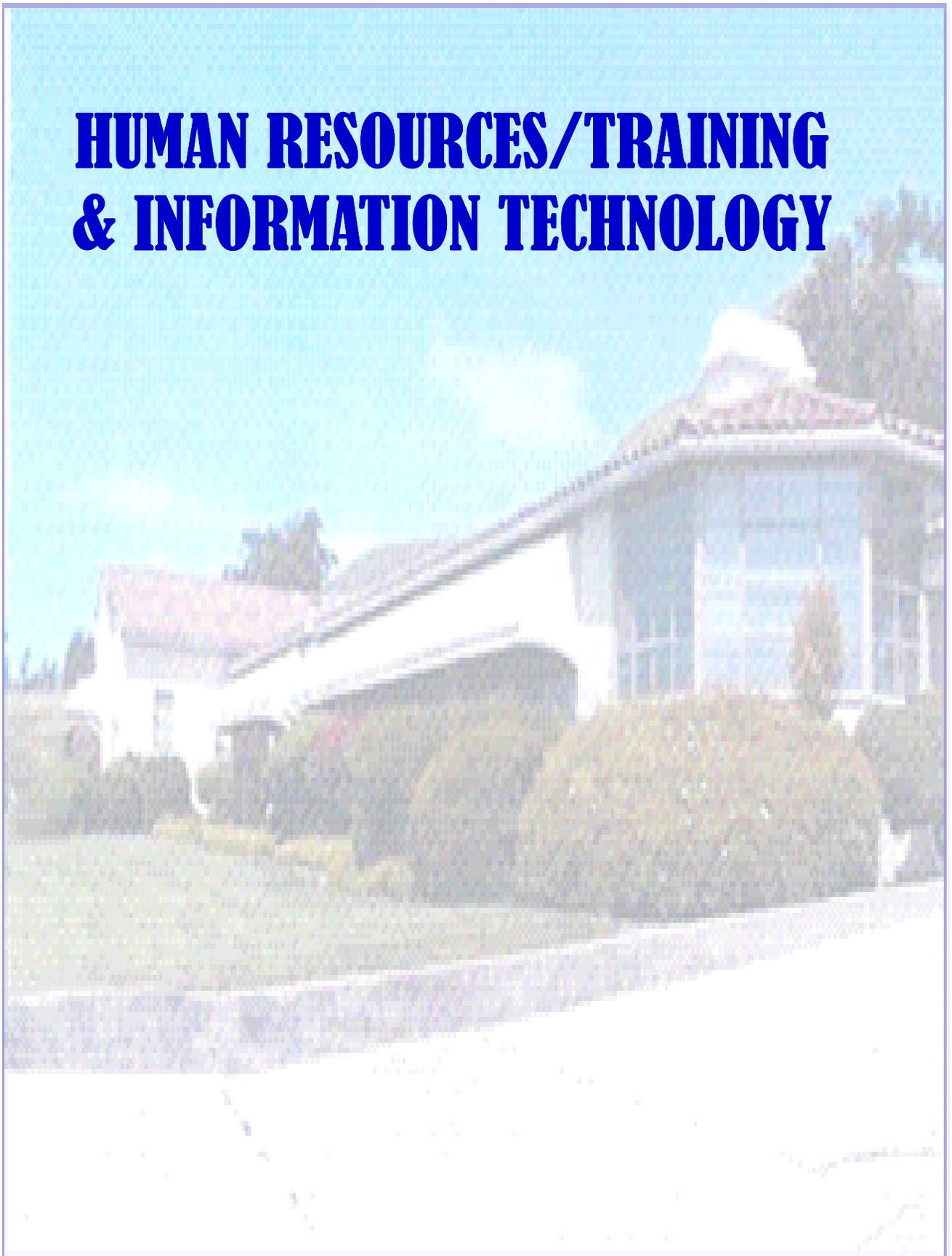
Why: The successful completion of probation encourages the offenders’ rehabilitation and reintegration into the community as a law-abiding contributing citizen.

How are we doing? This is a new measure for FY 07-08. We have included prior year data for reference. We compare favorably with the comparable counties that do collect this data and reported that data to us. Santa Barbara reports 75% (juvenile) and 80% (adult). The Statewide average for successful completion of probation is 55% for adults and 67% for juveniles.

Department Goal: Support crime victims by collecting court-ordered restitution from offenders.						
Communitywide Result Link: A safe community.						
5. Performance Measure: Cost of collection of victim restitution, fines and fees						
03/04 Actual Results	04/05 Actual Results	05/06 Actual Results	06/07 Actual Results	07/08 Adopted	07/08 Projected Results	08/09 Target
\$.17 for every dollar collected	\$.185 for every dollar collected	\$.21 for every dollar collected	\$.24 for every dollar collected	\$.20 for every dollar collected	\$.20 for every dollar collected	\$.20 for every dollar collected
What: Cost to collect court-ordered victim restitution, fines and fees.						
Why: Efficiency measure demonstrating cost effectiveness of collecting criminal debt internally while maintaining confidentiality of sensitive victim identification information.						
How are we doing? We are projecting to meet our target. Our collection success is due in large part to the reorganization and standardization of the Revenue Recovery Unit utilizing the State Comprehensive Collections. This program encourages counties to use standard best practices for collection of criminal debt, to work in collaboration with the courts and allows counties to offset a portion of their collection expenses with revenues collected on behalf of the State that would normally be remitted to the State. The average cost of collection for private collectors to collect civil debt is approximately \$.50 for every dollar collected. The cost for private collectors to collect delinquent criminal debt is approximately \$.65 for each dollar collected plus expenses. We were unable to obtain cost data from other counties for comparison. Many probation departments do not perform collection activities, rather the collection activities are performed by the Treasurer/Tax Collector, the Auditor's office, the courts or private contractors. Of those probation departments that do collect, they do not have a sophisticated enough database to track this outcome (many are still utilizing ledger cards, or Excel workbooks because there is not an integrated off-the-shelf collection product available). In subsequent years, we will continue to try and obtain this comparison data from counties as well as inquiring as to the accessibility of the data from the Administrative Office of the Courts.						

Department Goal: Support crime victims by collecting court-ordered restitution from offenders.						
Communitywide Result Link: A safe community.						
6. Performance Measure: Percent of losses restored to victims of crime through collection of restitution. (Rate of loss to owed)						
03/04 Actual Results	04/05 Actual Results	05/06 Actual Results	06/07 Actual Results	07/08 Adopted	07/08 Projected Results	08/09 Target
63% \$728,667	89% \$698,366	72% \$788,176	65% \$739,872	65% \$800,000	65% \$800,000	68% \$837,000
What: : The amount of money reimbursed to victims for losses sustained as a result of a criminal act. This number is determined by taking the total amount of restitution owed, dividing it by 3 (the amount of time allowed for repayment of restitution during probation is 3years).						
Why: To support the rights of victims and to maintain the integrity of the orders of the court.						
How are we doing? The restitution owed for FY 06/07 is \$1,420,176. FY 03/04 & 04/05 showed increased numbers of collection. Currently there is not a way to track the specific reason that the restitution owed amount varies from year to year. The procedures and operations do not change. These changes may have been due to more probationers not paying their bills, or that victims may have accepted a stipulated amount – there are a variety of factors that could explain this, but none of them are tracked. The successful collection of restitution and projected increases in collection are due to the implementation of the Comprehensive Collections Program along with the reorganization and standardization of revenue recovery processes We are fully in compliance with AB3000, which mandates that restitution be paid from monies collected before any other court ordered debt is satisfied.						

HUMAN RESOURCES/TRAINING & INFORMATION TECHNOLOGY



***HUMAN RESOURCES, TRAINING &
INFORMATION TECHNOLOGY***

***DIVISION MANAGER
ANTONIA HERRERA***

TOM MITCHELL, DEPUTY PROBATION OFFICER II

IVONE ARGUILLA, AUTOMATION SPECIALIST III

AUN TUNG, AUTOMATION SPECIALIST II

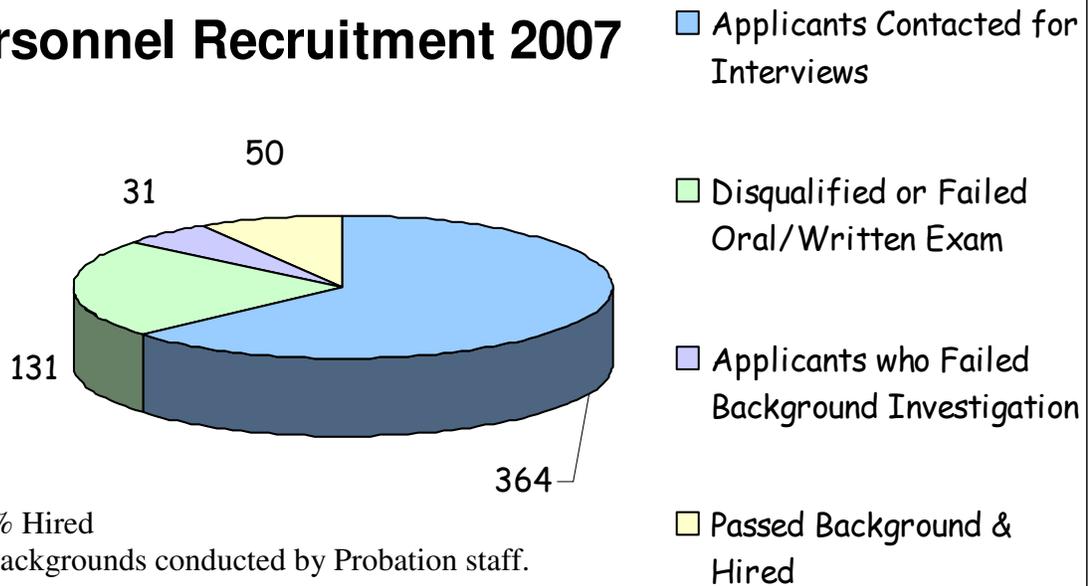
JOANN STANFIELD, PERSONNEL CLERK

IRMA REYES, LEGAL CLERK

HUMAN RESOURCES OVERVIEW

- Facilitates the hiring and exit of employees. This includes recruitment, testing and processing.
- Conducts pre employment or pre volunteer background investigations for all volunteers and employees. Background investigations for sworn position applicants are conducted pursuant to Section 1031 of the Government Code, and Standards set forth by the State Commission for Peace Officer Standards and Training. Depending on the position this investigation may include:
 - * Criminal records investigation
 - * Financial records investigation
 - * Employment reference evaluation
 - * Psychological/medical evaluation
 - * Confirming the validity of all licenses, certificates, etc. required by the position
- Process employee performance evaluations, and maintain all employee files current and in a secure manner consistent with local, state and federal personnel mandates.
- Ensures all employees undergo County mandated annual training in the prevention of sexual harassment and other forms of hostile behavior.
- Conducts internal investigations regarding allegations that employees have violated a law or County Policy.
- Process all workman's compensation claims, and coordinates work station assessments.
- Leadership Program—as part of succession program for staff who aspire to supervisory or management positions.

Personnel Recruitment 2007

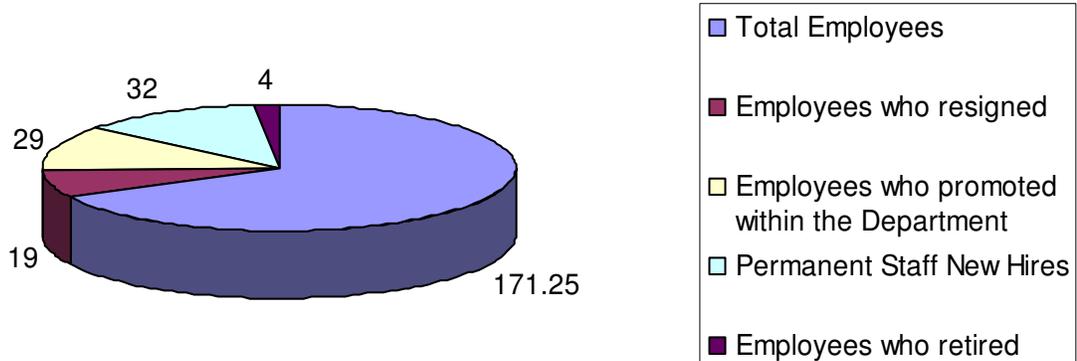


*13.74 % Hired

**262 Backgrounds conducted by Probation staff.

50 Medical Exams & 18 Psychological Exams

Personnel Retention 2007



Turnover Rate at Juvenile Hall - 54%

Work Place Incident / Injury Reports

2007 - 28 Worker Comp Claims Were Opened
(9% reduction from 2006)

2006 - 30 Worker Comp Claims Were Opened

2005 - 26 Worker Comp Claims Were Opened

Human Resources Employee Safety and Injury Prevention

During 2007 the Department continued its active participation in the county-wide Safety Program coordinated by Risk Management. The Division's Deputy Probation Officer serves as the Department Safety Officer and Safety Commission member. As the department's safety representative he attends bi-monthly Commission Meetings and conducts monthly safety equipment inspections at all four (4) of the Department's facilities.

This year thru the Safety Commission the Department was able to obtain an Electronic Defibrillator (EFT) for the Casa Loma facility. Prior to receiving the EFT, the closest device available would have been with the responding EMTs or Fire Department. This dramatic savings of time will undoubtedly add to the first responder's ability to save lives.



Brush fire immediately behind Casa Loma July 2007

The Department continues to cooperate with the San Luis Obispo Fire Department and has scored perfectly in the fire Department's annual fire inspection. An emergency evacuation occurred in July of this year when the grass hills behind Casa Loma were subject to a very fast moving grass fire caused by a downed power line. All employees and clients were safely and quickly evacuated and returned when the fire was controlled. No damage occurred to the department's facility.

The Division continued to coordinate the acquisition of ergonomic workstations and other equipment for employees identified as benefiting from those devices, so as to prevent repetitive motion injuries. At this time all department employees have LCD monitors and have had their workstations upgraded. The Division also reviews all injuries to seek ways of preventing additional injuries and coordinates with the Management Team and the Training Manager to conduct additional safety training. During the past year, six Work Place Safety classes were conducted by the department and trained over 90 employees.

During 2007 the Department received 28 work place incident / injury reports. This was a 9% reduction in incident/injury reports.

TRAINING UNIT

**GLENN FUSS, SUPERVISING DEPUTY PROBATION OFFICER
STC TRAINING COORDINATOR**

MISSION

To promote safety and enhance professional competence through a higher standard of relevant meaningful education and training.

OUTCOME MEASURES:

1. Compliance with annual training requirements (state, county, department).
2. Stakeholder satisfaction as measured by course evaluations, department annual surveys and open-ended training interest/needs assessments.
3. Reduced reported service-related incidents, injuries and complaints.

The Department continues to better it's state and local training mandates by completing an agency-wide average of approximately 10,000 training hours. The Department is on course to match those total training hours again in training/fiscal year 2007-08. To obtain certification for each class, the following criteria has to be met for approval:

- Job-related topic, content, learning and performance objectives
- A demonstrated need for the course
- A demonstrated capability to provide quality training
- The cost of providing the instruction in relation to the benefits
- The extent to which eligible staff may attend the course
- The frequency with which the instruction can be provided in relation to the need
- The ability to provide the instruction within the State of California

The laws enacted by the Legislature govern Corrections and Probation, and new laws are added yearly. Consequently, the training offered by the department must be constantly updated and improved to stay current. Annually required training is provided variously by outside paid vendors, in-house staff or in collaboration with other agencies inside and outside the county. In order to minimize the expense of training, a few officers are trained to become "trainers" to maintain consistency and professionalism while meeting the needs of the department by providing low cost quality training.



TRAINING COURSES OFFERED TO EMPLOYEES

The Training Unit provided the following Courses to sworn staff in accordance with the Standards and Training for Corrections (STC) Policy and Procedures. There are two categories of courses certified by STC: **Core Training and Annual Training**.

New sworn staff can attend most classes. In addition, all staff can attend training provided by the County's Employee University Program. The training is paid directly by the County and any county Department can have staff attend.

CORE TRAINING COURSES

This consists of entry-level or basic training linked to specific job classifications.

Manager Administrator Core Course consists of a minimum of **80 hours** training focusing on organizational leadership and management skills. Training to be completed during the first year of assignment.

Supervisory Core Course consists of a minimum of **80 hours** of instruction developing supervisory skills. Training to be completed during the first year of assignment.

Deputy Probation Officer Core Course consists of a minimum of **170 hours** of specific instructional objectives relating to the duties of a probation officer for adult and juvenile probation assignments. This training must be completed in the first year of job assignment.

Juvenile Services Officer Core Course consists of a minimum of **160 hours** of specific instructional objectives relating to the duties of a Juvenile Services Officers providing for the welfare of minors within the Juvenile Hall. This training must be completed in the first year of job assignment.

ANNUAL TRAINING

This is mandatory for all eligible staff that have completed Core Training. This training focuses on perishable skills, professional development and competence. At a minimum staff shall complete the number of hours of Annual Training listed below.

* Administrator, Managers, and Supervisor	40 hours
* Deputy Probation Officers	40 hours
* Juvenile Service Officers	24 hours

The following is a sample of the Annual Training courses provided:

-Legal Updates	-Arrest & Control	-ASP Baton
-Title 15	-Chemical Agent	-832 PC Training
-Civil Liability	-Human Relations	-Use of Force
-Gang Training	-Mental Health	-Ethics
-Covey's 7 Habits	-Firearm Qualifications	-Verbal De-escalation Skills
-Defensive Driving	-Workplace Safety	-Field Radio
-Mandated Reporting of suspected Child Abuse		-Sex Offender Treatment
-Blood Borne Pathogens/CPRO/First Aid		-Multi Disciplinary Team Training
-Division 31/Case Planning		-Customer Service
-California Association of Probation Institution Administrator (CAPIA)	- Case Planning	

INFORMATION TECHNOLOGY UNIT

IVONE ARGUILLA - AUTOMATION SPECIALIST III

AUNG TUN - AUTOMATION SPECIALIST II



The Probation Information Technology (IT) Team maintains 40 plus software/applications; 191 PC's; 95 printers; 65 ipaqs and 53 peripheral equipment located on 12 different locations throughout the County. They also developed and maintain the Department's Web Site, the Juvenile Hall Chronos and other databases within the Probation Department.

The Probation Information Technology Team is also responsible for the administration and security of the Probation Department's computer systems.



INFORMATION TECHNOLOGY RESPONSIBILITIES

INFORMATION TECHNOLOGY SYSTEMS SUPPORT

The Information Technology Team is responsible for the following systems:

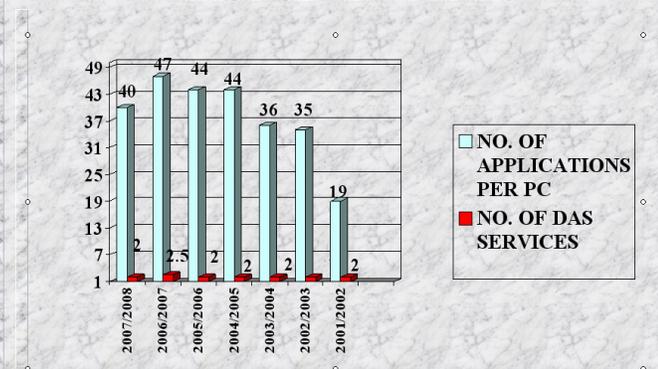
- * Microsoft Active Directory
- * LP82/Herb
- * Laser Fiche
- * Lotus Notes E-mail Systems
- * Servers (3) for the Department

MAINTENANCE & OTHER DUTIES

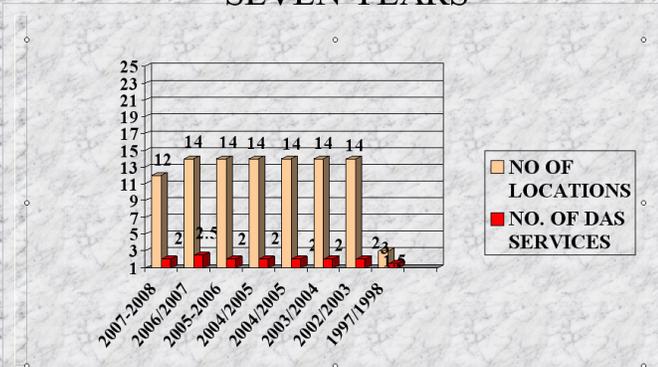
The Information Technology Team is also responsible for the maintenance of the following:

- * Network Equipment
- * Connections & Cabling
- * Computer Equipment
- * Computer Hardware Inventory
- * Purchasing Hardware & Software
- * 195 PC Workstations/Laptops
- * 106 Network and Local Printers
- * 65 iPaqs
- * Local Area Network (LAN)

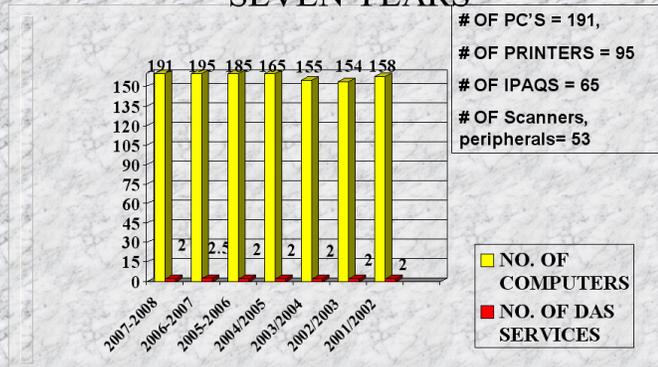
NO. OF SOFTWARE/ APPLICATIONS INSTALLED PER PC DURING THE LAST SEVEN YEARS



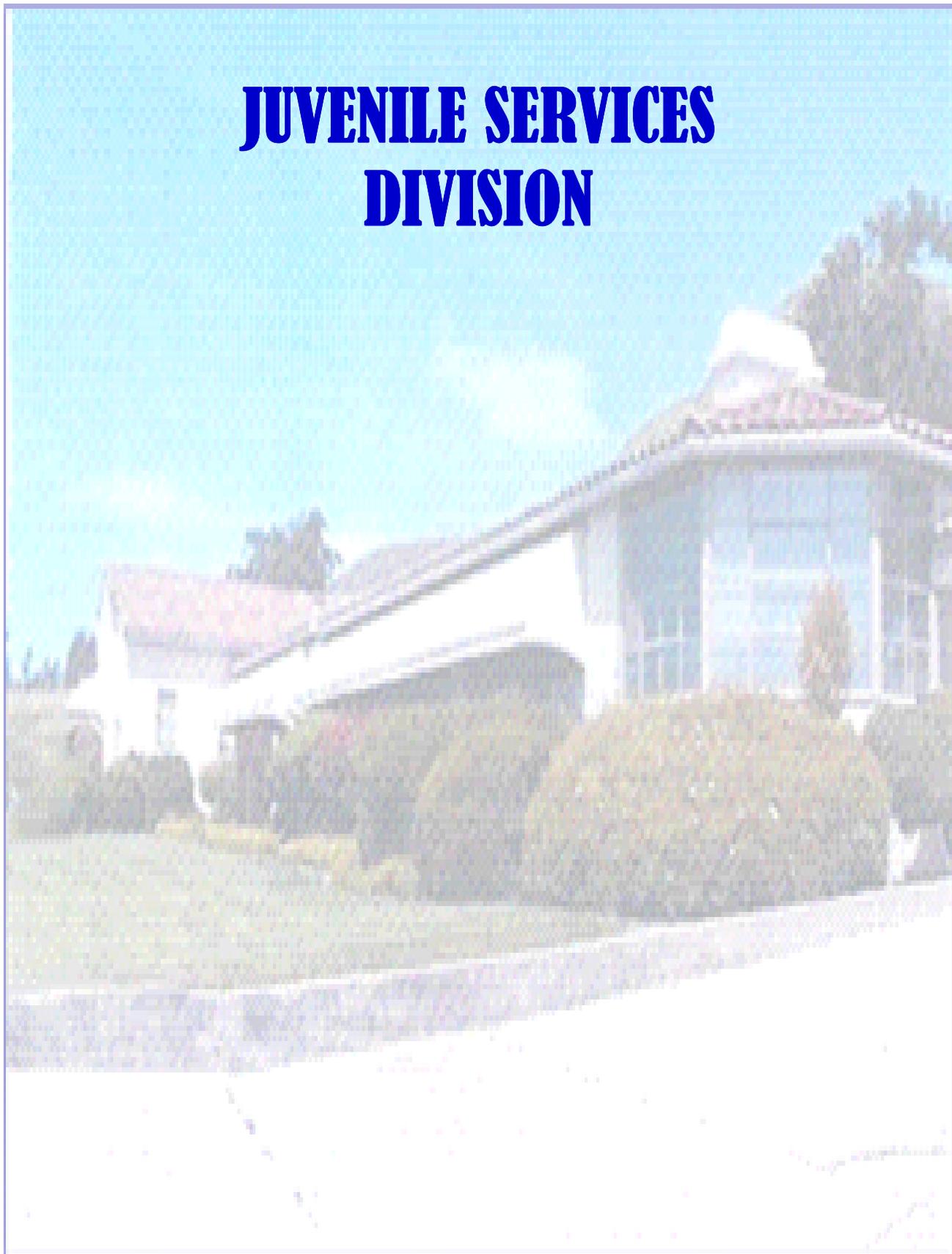
NO. OF PROBATION BUILDING LOCATIONS DURING THE LAST SEVEN YEARS



COMPUTER EQUIPMENT INCREASE DURING THE LAST SEVEN YEARS



JUVENILE SERVICES DIVISION



JUVENILE DIVISION
DIVISION MANAGER
EDWARD LIEBSCHER

**Tom Milder, Supervising Deputy Probation Officer -
Court Officer**

**Lenore Gallagher, Supervising Deputy Probation Officer -
North County Supervision**

**Rosana Conway, Supervising Deputy Probation Officer -
South County Supervision**

**Dennis Johnson, Supervising Deputy Probation Officer -
Placement/Drug Court**

**Nancy Lindholm, Supervising Deputy Probation Officer -
Intensive Community Diversion (ICD/Safe)**

**Robert Reyes, Supervising Deputy Probation Officer -
Community School**

**Kyle Nancolas, Supervising Deputy Probation Officer -
Investigations/Minimum Supervision/ Re-Entry Program**



JUVENILE SERVICES CENTER - 1065 Kansas Avenue, San Luis Obispo

“A hundred years from now it will not matter what my bank account was, the sort of house I lived in, or the kind of car I drove. But, the world may be different because I was important in the life of a child.”

Author: Kathy Davis

JUVENILE INVESTIGATIONS & SUPERVISION

Overview

The Juvenile Division provides services along a continuum of care that ranges from prevention to incarceration. Prevention includes school based truancy officers and regional SAFE officers. Intervention includes the Intensive Community Diversion, which works with pre-adjudicated minors and Community Supervision includes our field supervision officers, drug court and placement services. Incarceration includes minors being committed to our Juvenile Hall to receive counseling services and pro-social skills.

Staffing

The Division consists of 30 Deputy Probation Officers, seven Supervising Deputy Probation Officers and one Division Manager who receive support from Administrative and Clerical service employees, Probation Assistants, Community Liaisons and Student Interns.

Activities

The Juvenile Division has truancy services in the Atascadero School Districts. The district funds Probation Officers, who keep minors in school, which boosts the Districts average daily attendance. Probation continues to collaborate with County Office of Education regarding Community Schools. Probation Officers at the Community Schools file petitions for habitual truancy. To deal with the truancy cases the Court has established a special truancy court that meets once a week. The Juvenile Division has taken advantage of funding sources to increase diversion services to minors. Probation continues to provide social history reports and case plans for all minors who have been adjudicated under 602 of the Welfare and Institutions Code.

Probation Officers also provide supervision services to minors declared to be wards of the Court. These Officers carry an average caseload of 35 minors. All minors have a current case plan targeted at keeping the minors from being removed from home and placed into foster care. The Juvenile Division continues to coordinate the Juvenile Drug Court Program and supervise the participants. For those minors who have been removed from their homes and placed into foster care, Probation provides intensive reunification or emancipation services.

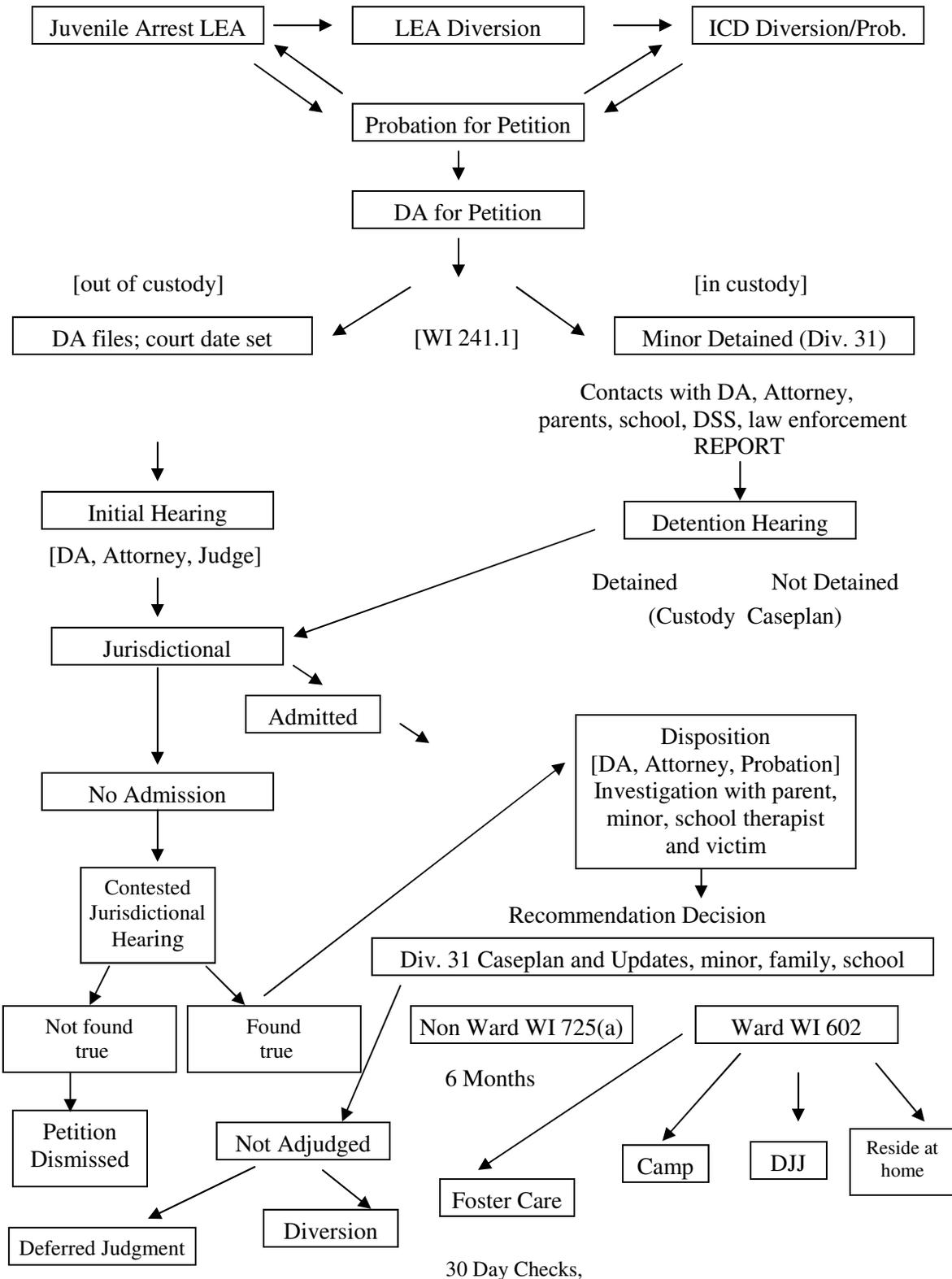
Critical Issues

The Juvenile Division has had an influx of new mandates involving the documentation of cases and services that we provide. Additionally, the juvenile's needs are much more complex, including family issues, unmet mental health needs and multi-agency involvement.

Opportunities

Refining case management plans both as required by law for removal cases as well as for ongoing supervision cases will create standards and systems to help our team provide more effective service. The implementation of outcomes in response to documentation related mandates from the State is necessary, as well as improved communication with arresting officers, and continued collaboration and coordination with the other children serving agencies in meeting the mental health needs of our youth.

JUVENILE INVESTIGATION AND SUPERVISION PROCESS DIAGRAM

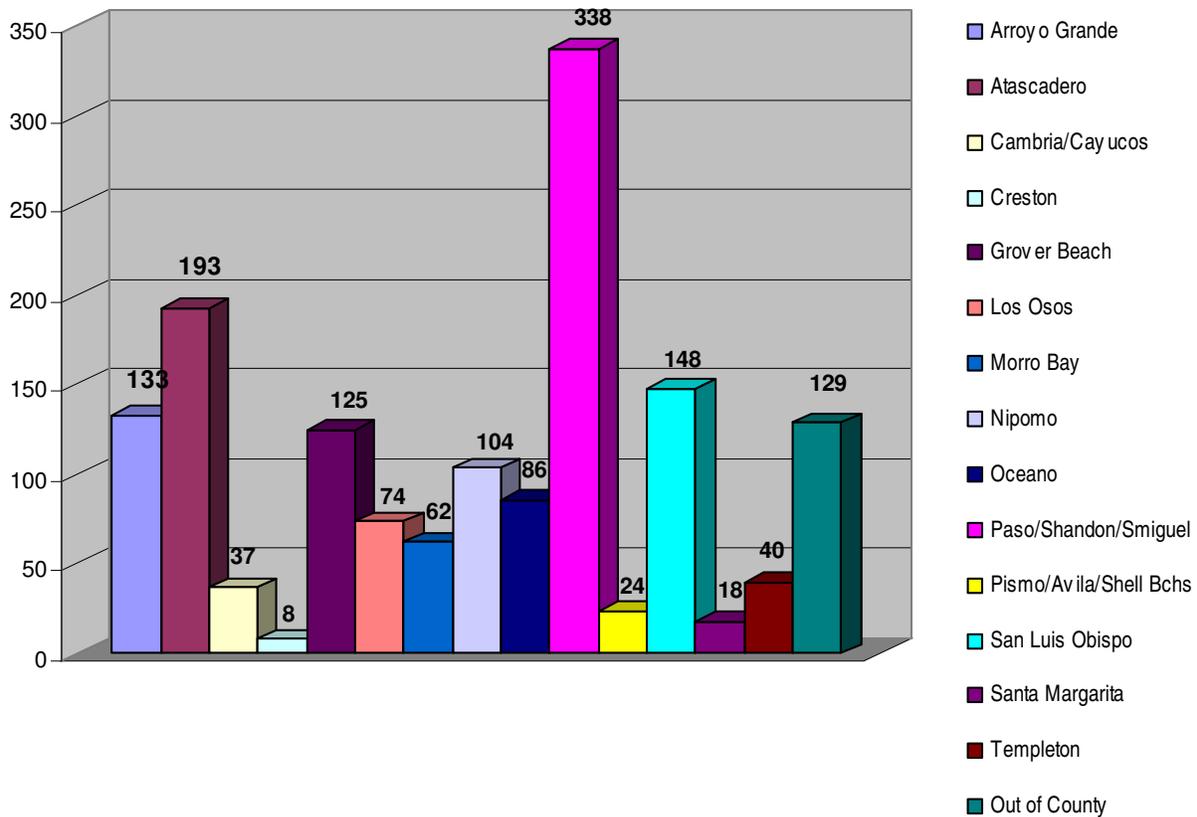


JUVENILE SERVICES DIVISION OVERVIEW

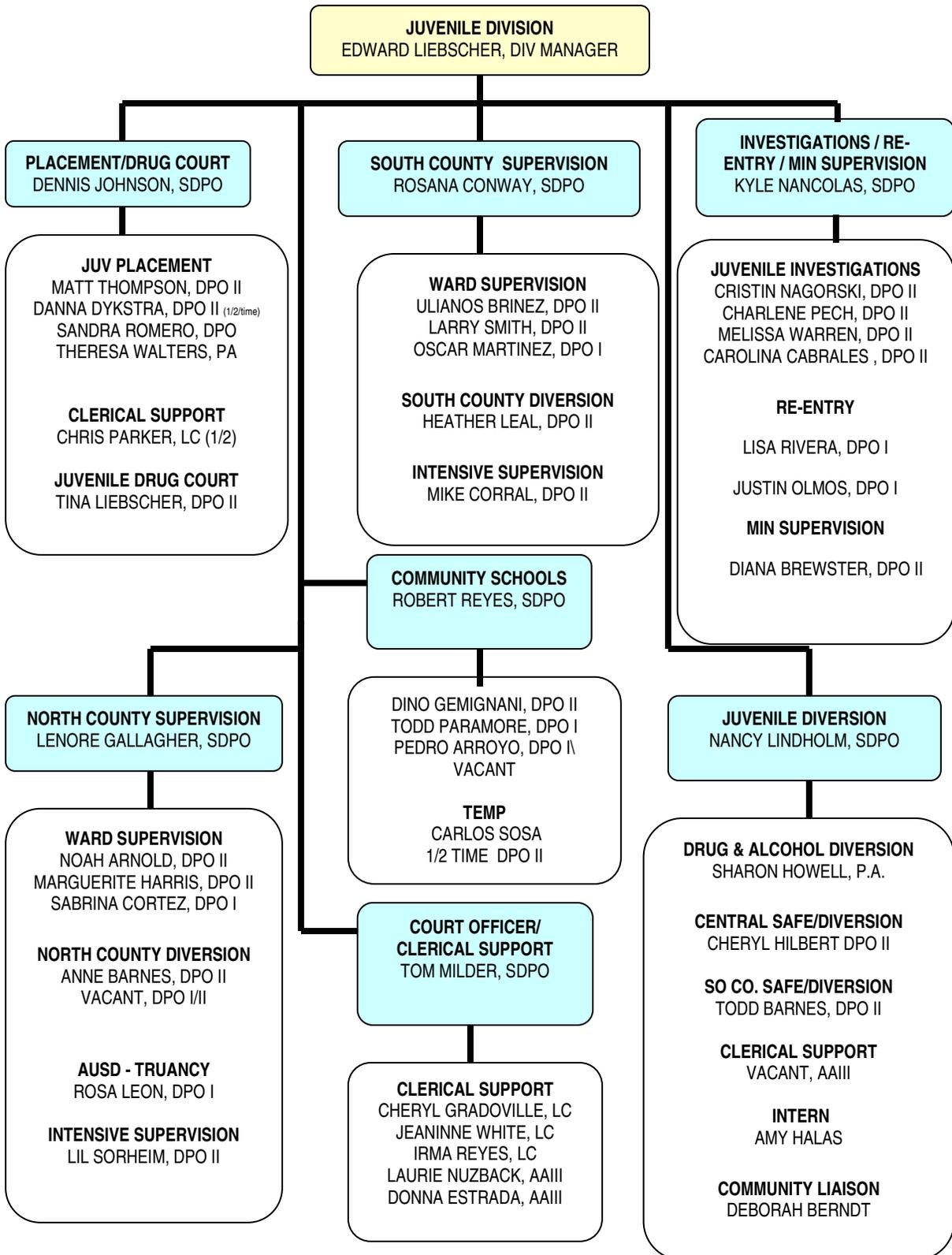
The Juvenile Division of the San Luis Obispo County Probation Department provides services along a continuum of care, including **prevention, intervention, supervision, and incarceration**. Each area plays a key role in the juvenile justice system.

In FY 2006/07 there were a total of 1,866 juvenile referrals (5% increase from 2005/06), which resulted in the filing of 692 petitions (6% increase from 2005/06). Many of the referrals to Probation are diverted from formal court action through early intervention and diversion services. The Probation Department has increased its diversion and assessment services over the last year to provide services at the lowest level possible in an effort to reduce the number of minors being filed on and taken to court. By doing this, the Probation Department is trying to reduce the number of minors who are Wards of the Court, thus reducing the overall cost to the county for expensive “back end” services.

602 REFERRALS BY AREA OF RESIDENCE 2007



JUVENILE SERVICES ORGANIZATION



EFFICIENCIES

- Minors placed on formal probation that have an affiliation with an illegal street gang are supervised by one of three officers
- The Community School SDPO works with the three officers supervising minors on formal probation who are involved in illegal street gangs and coordinates their joint activities with GTF and local law enforcement
- Creation of a two Juvenile Intensive Caseloads where by the officers supervise wards who have mental health diagnosis, are adjudicated of a sex offense or are in WRAP services
- Creation of a specialized caseload for minors placed on Diversion for a substance abuse arrest
- Converted Truancy Court (WIC 601b offenses) adjudications to Court Mediation Services
- Helped to re-establish the County Truancy Board
- DPOs assigned to the Placement Unit now write the 15-day review report for minors detained in our Juvenile Hall who are waiting to be placed in Foster Care
- The average caseload size for officers who supervise minors that are not placed on a specialized caseload went from an average in December 2006 of 43 to an average in December 2007 of 34
- Provided Investigative Officers with better supervisory service by moving SDPO supervisory duties so that the Court officer was no longer the Investigative Officers' supervisor

PREVENTION SERVICES

INTENSIVE COMMUNITY DIVERSION (ICD)

The Intensive Community Diversion (ICD) program, as of January 2008, is continuing to evolve to meet the changing needs of minors and their families in San Luis Obispo County. Three Deputy Probation Officers remain regionally located in North and South County as well as the city of San Luis Obispo and the coast. Their focus remains on minors who have multi agency involvement and are most often assisted through the Systems Affirming Family Empowerment (SAFE) program. These three deputies also participate in community based programs such as School Attendance Review Board (SARB), addressing minors with behavioral and truancy issues at school. Another ICD Officer is assigned the countywide substance abuse caseload. All minors on this caseload have a drug or alcohol offense as their primary charge. This Officer works closely with a team at Drug and Alcohol Services assessing and streamlining programs most effective for this population.

The ICD unit includes a family therapist contracted through Family Care Network. They are available to assess and counsel ICD families with communication and anger issues as well as a history of abuse or victimization. A bilingual therapist is also on the staff to assist with families where the minor and /or the parents are monolingual. When appropriate, a psychological evaluation may be ordered for a minor participating in the ICD program.

The Supervisor overseeing the ICD program remains a consultant and liaison for law enforcement countywide. Although many of law enforcement's diversion programs have been absorbed by the Probation Department, these agencies still have Diversion, DARE and school resource officers who remain an integral part of the ICD program.

The ICD program collaborates with Cal Poly University in a variety of different venues. Interns from the University continue to participate in the diversion program through on-site training and ultimately, supervision of their own caseload. College students who are required to participate in community work service hours are assigned to ICD's truancy program, located in Atascadero and the City of San Luis Obispo. School districts, as well, are assisting in coordinating the tutoring program as they have seen the advantages of minors being successful in their respective school programs. Cal Poly's team building Chumash Challenge Program is also available to minor's participating in the ICD program.

A community work services (CWS) program is also part of the ICD program. The part time staff member that runs this program is located at The Link in Atascadero. They are responsible for finding innovative work sites for minors assigned CWS hours as part of their diversion contract. The focus of this program is to "give back" to the community.

SCHOOL BASED PROBATION OFFICERS

In 2004 Atascadero Unified School District contracted with the Probation Department to have a Deputy Probation Officer assigned to reduce truancy in the primary grades of kindergarten through 8th grade. The effort was so successful that the following year a second Officer was assigned to coordinate with Atascadero High School and Del Rio Continuation School. The program is called Attendance Counts Today (ACT). Both Probation Officers work cooperatively with counselors and school personnel to identify minors developing poor attendance patterns. Additionally, the Probation Officers identify family needs and provide assess to services that facilitate healthy home environments.

Contacts made in the first semester of 2007:

Grades K-6th	56 minors contacted
Atascadero Junior High	65 minors contacted
Del Rio Continuation	28 minors contacted
Atascadero High School	73 minors contacted

An enrollment and attendance analysis conducted by AUSD for FY 2006/07 showed an improved Average Daily Attendance recovery of \$222,098.

COMMUNITY SCHOOLS

A Probation Officer is assigned to each of the four Community Schools in the County. These officers are funded by the school districts through the County Office of Education. Their primary responsibilities are to supervise at-risk minors, deal with behavioral problems, address truancy issues and refer minors to community resources as needed. Deputy Probation Officers are filing petitions on chronically truant minors and the development of Truancy Court has been an effective tool in addressing these issues. During the 2006—2007 school year, there were 513 minors enrolled in the Community School Programs. The new Loma Vista Community School in San Luis Obispo. It opened in August 2007 serving students in the San Luis Obispo, Los Osos, Morro Bay and Cambria communities.

**Chalk Mountain Community School
In Atascadero**



**Mesa View Community School
In Nipomo**

INTERVENTION SERVICES

JUVENILE INVESTIGATION UNIT

The Deputy Probation Officers in the Juvenile Investigations Unit prepare social history reports and case plans for the Juvenile Court. They work closely with youth and their families to identify significant issues that must be targeted prior to transitioning out of the Juvenile Justice System. Deputies provide detailed dispositional reports that include relevant information on criminal and social history, substance abuse, school progress, as well as analysis and treatment recommendations. Deputies make referrals to appropriate community-based programs, such as drug and alcohol assessments, family counseling and parenting classes.

SUPERVISION

The Juvenile Division of the San Luis Obispo County Probation Department supervises approximately 500 minors requiring court ordered intervention to obtain rehabilitative objectives. These minors are usually between the ages of 14 to 18, although juvenile court jurisdiction can continue until age 21. Minors placed on probation have committed a criminal offense and are displaying risk factors associated with patterns of delinquency. Levels of probation supervision range from court ordered diversion to declaring the minor a ward of the court. In some instances it may be necessary to remove the minor from the home and place them in a treatment program, group home or foster home.

Deputies are assigned by region with caseloads averaging 30-35 minors. Five deputies are assigned to the North County office in Atascadero. This office serves the communities of Santa Margarita, Atascadero, Templeton, Paso Robles, Shandon and San Miguel. There are approximately 130 minors on probation in this region. Deputies are required to meet with parents and minors regularly to insure compliance with court orders. In 2007, these deputies successfully closed out 67 cases. One Deputy in this region is assigned to a Juvenile Intensive Case (JIC) Management assignment. JIC is a high needs caseload consisting of sex offender and mental health cases. Another Deputy is assigned to monitor minors with gang affiliations.

An additional five Deputies and their Supervisor, located at the Juvenile Services Center, are assigned to the region containing San Luis Obispo, the Coast and South County with caseloads averaging 35-43 minors. This region has approximately 168 minors on probation and the Deputies successfully closed out 78 cases in 2007. One Deputy in this region is assigned to supervise a Juvenile Intensive Caseload consisting of sex offenders and minors with mental health needs. Additionally, two Deputies are assigned to supervise minors with gang affiliations

Supervision Deputies work cooperatively with law enforcement agencies and support services such as Drug and Alcohol Services, Mental Health Services and Department of Social Services. Additional community resources are utilized where available such as anger management programs, individual counseling and group support programs. Finally, there is a Services Affirming Family Empowerment (SAFE) team in each region that can be accessed to provide multi-dimensional services in cases involving extensive family disruption.

Deputies supervising minors in the community act as agents of change trying to reduce truancy, substance abuse, negative peer associations and delinquent "acting out". If a minor presents as a threat to the safety of the community or themselves, Deputies are responsible for evaluating the situation and arresting the minor if necessary. Deputies are also responsible for providing recommendations and reports to the court regarding progress, detentions or dispositions. Monthly statistics are required in addition to Federal time studies and individual case plans. Case plans are used to identify the level of services and the method for how the correctional objective will be obtained.

JUVENILE DRUG COURT

Juvenile Drug Court continues to be one of the best interventions for teens with substance abuse issues. It is the most intensive outpatient substance treatment program provided by the County. Juvenile Drug Court works with wards of the court, between the ages of 13 and 18, who present with a moderate to severe substance abuse problem. The Program utilizes a team approach to provide intensive outpatient treatment, case management, educational assistance, and family support in a specialized court setting. Focus has been made on assisting the minors with sobriety, family and peer relationships, success in the school environment. Job training skills, obtaining employment and connecting them with support systems within the community. Two Drug and Alcohol Therapists, and the Juvenile Drug Court Probation Officer work together to intensively manage a caseload of up to 25 minors.

In 2007, the Juvenile Drug Court Program served 41 minors and their families. Nine minors successfully graduated from the yearlong program! Given their great success in the program, these participants also had their juvenile cases closed and probation terminated. The Juvenile Drug Court Program is a nationally proven strategy for helping youths become alcohol and drug free.

2007 - 41 Participants and 9 Graduates

JUVENILE RE-ENTRY PROGRAM

The Juvenile Re-entry Program is a function of the Juvenile Investigations Unit. The two Deputy Probation Officers assigned to the program investigate and prepare detention reports on juvenile offenders who have been detained at the Juvenile Hall. Assessments and recommendations are made with emphasis placed on public safety and the needs of the minor and family. Re-entry Deputies work closely with their investigations peers to ensure case plans adequately address minor's needs so that each child may return to his/her family as soon as possible.

Re-entry Deputies also work with the families of detained minors to establish pre-dispositional support services for minors and families in the community, with the goal of successfully transitioning children from secure detention to home and reducing the number of days a child may need to be detained. Additionally, Re-entry Deputies supervise a caseload of wards during their first 60-120 days after serving time in the Juvenile Hall or returning from out-of home placement.

“ The family, community and society that understands and values its children thrives. The society that does not is destined to fail. ”

Author Unknown

OUT-OF-HOME PLACEMENT

At times, the Juvenile Court will order that a minor be removed from their home when it is determined that continued residence in that home is contrary to the minor’s welfare. The Probation Department, following Best Practices, attempts to place the minor in a setting that will be the least disruptive to their lives. Relatives and close family associates are given priority, if appropriate. Local foster homes are the next level to be considered when a relative home is not available.

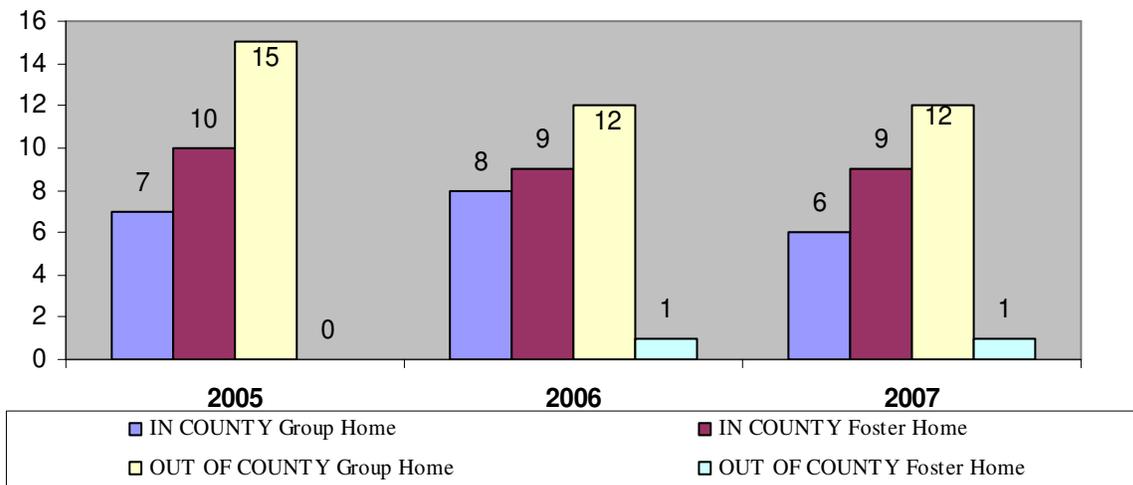
In some cases, a state licensed group home may be the most suitable program to meet the minor’s needs. In all cases, local group homes are considered first, before looking into out of county placement. If local group homes are not appropriate, an out of county program will be considered. These are located throughout the state, as well as some specialized programs that are out of state.

Care is taken in all cases to attempt to match the child with the most appropriate treatment available. Two full-time Probation Officers supervise minors. The minors are seen each month, and the Probation Officer consults with program staff as well as therapists. Although family reconciliation is always the primary goal, a detailed case plan is prepared for minor prior to their placement. Bi-annual court appearances ensure that the case plan is being followed, and this allows the Court to track the minor’s progress in placement. All minors who have been placed, are also qualified for the services of the Independent Living Program through the Department of Social Services. The Independent Living Program provides for vocational school training, assistance in obtaining a California Driver’s License, and other services to assist the minor to becoming independent.

TOTALS IN PLACEMENT—as of December 2007

Total in Placement in San Luis Obispo County: 15 (6 in Group Homes; 9 in Foster Homes)
 Total in Placement outside of San Luis Obispo County: 13 (12 in Group Homes; 1 in Foster Home)

MINORS IN PLACEMENT - 3 YEAR COMPARISON



SERVICES AND PROGRAMS FOR MINORS ON PROBATION

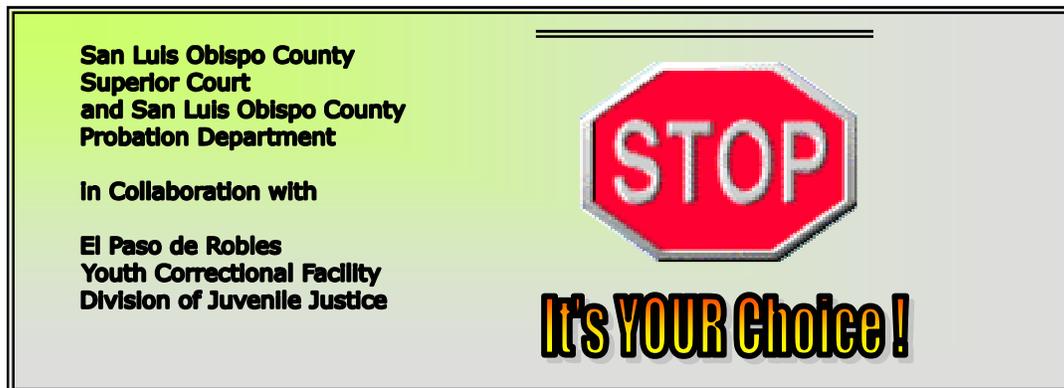
WRAP SERVICES—These services are available for minors who are wards of the Court. Foster Care funding is able to be used in a flexible manner to provide services to minors in their home.

SAFE—This is a multi-agency service delivery model that allows for coordinated case management approach to help families with children who are at risk.

DRUG COURT—This is a compressive supervision and treatment program based upon the specialty collaborative court model.

WRAP FOSTER CARE (WFC)—This is an intensive foster care program based upon the Multi Dimensional Treatment Foster Care model out of Oregon. This is a national best practices model, implemented in collaboration with the Department of Social Services, Probation Department and Family Care Network in 2004.

STOP PROGRAM - This program is a joint effort between the Juvenile Court, California Youth Authority (CYA) and Probation. This program allows minors who are under supervision of Probation and their parents, to meet with Wards of CYA at the Paso de Robles Youth Correctional Facility. The CYA Wards offer insight to the minor and parents about the Youth Authority, delinquency and life choices. The goal of the program is to reduce delinquency.



M.A.P. - Minor Accountability Program is a drug and alcohol education class that is now mandatory for juveniles who have committed a drug or alcohol related offense.

TRUANCY COURT - This Court Calendar was established to deal with minors determined to be habitual truants. Through case management by the Probation Department and accountability by the Court minors have shown an increase in school attendance.

TEENS TOGETHER — A new program for girls on formal probation who are the ages of 14 –17. Lynn Swanson and Michelle Simone provide group counseling to girls every other week dealing with relational aggression in girls. The participants will learn the difference between feelings and behaviors and how they interact.

PROBATION SNAPSHOT

The Probation Department conducted a snap-shot view of all Juveniles on Probation October of 2007. This included deferred judgments, probation without wardships, and wards of the court.

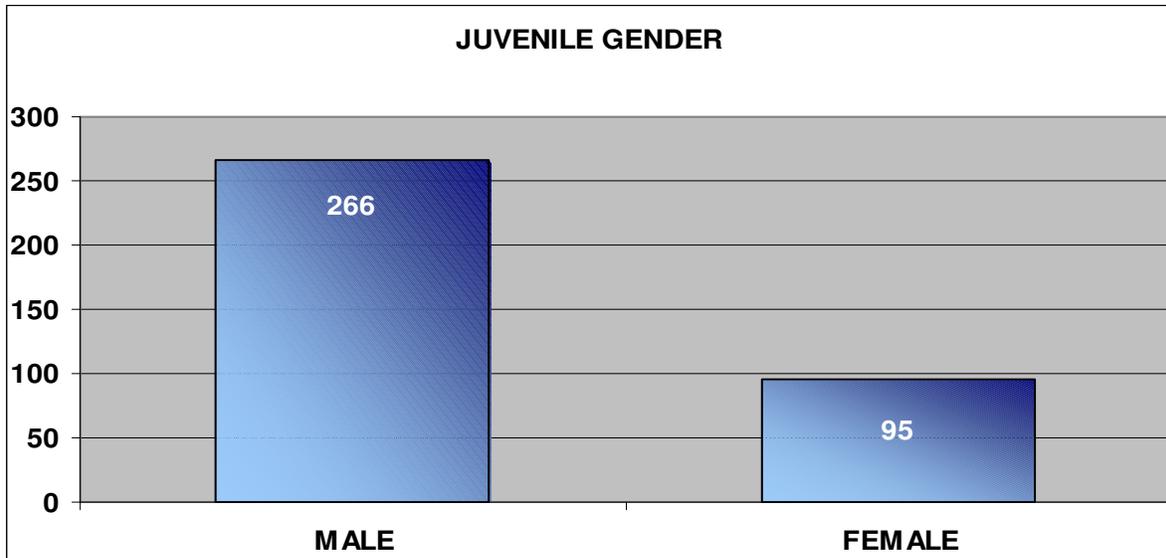
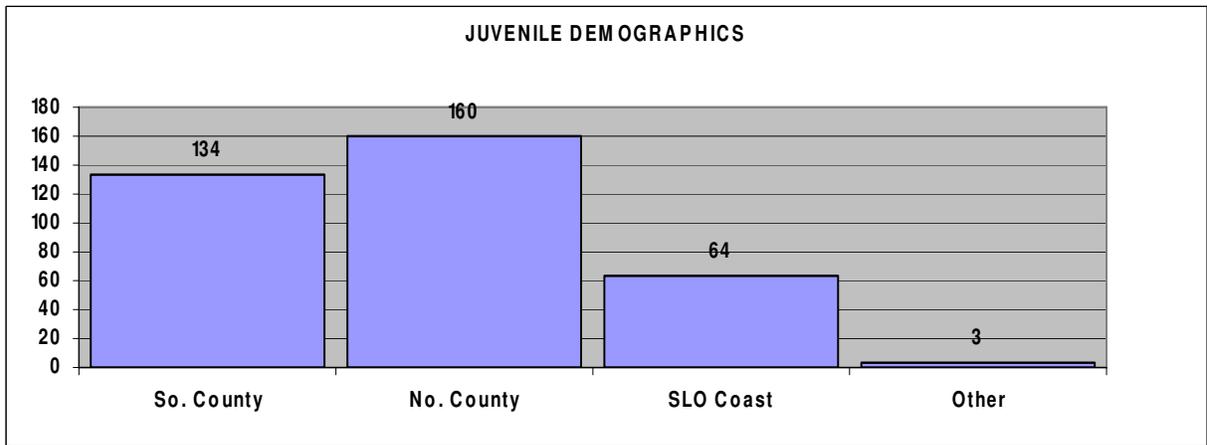
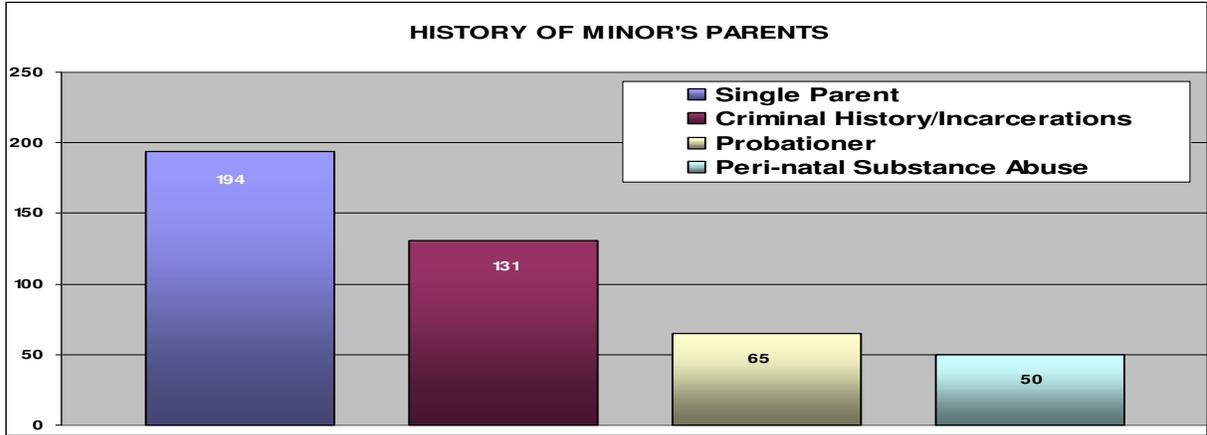
DEMOGRAPHICS (Residing in what area of County)	TOTAL	MINOR'S PARENTS	
South County	134	Single Parent	194
North County	160	Criminally Involved	131
SLO/Coast	64	Peri-natal Substance Abuse	50
Out of County/State	19	Probationer	65

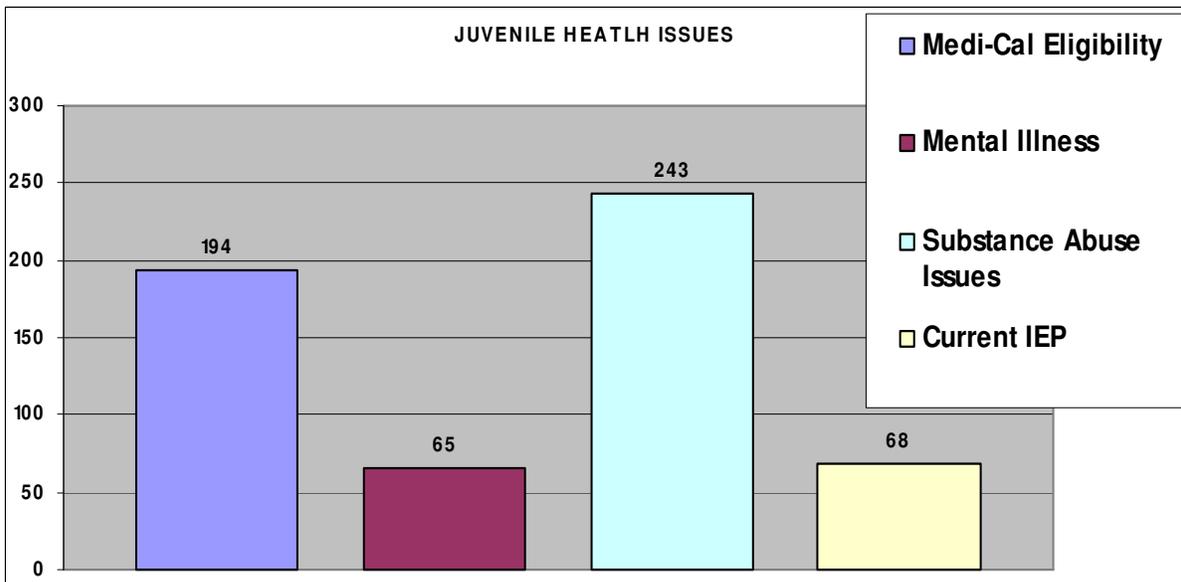
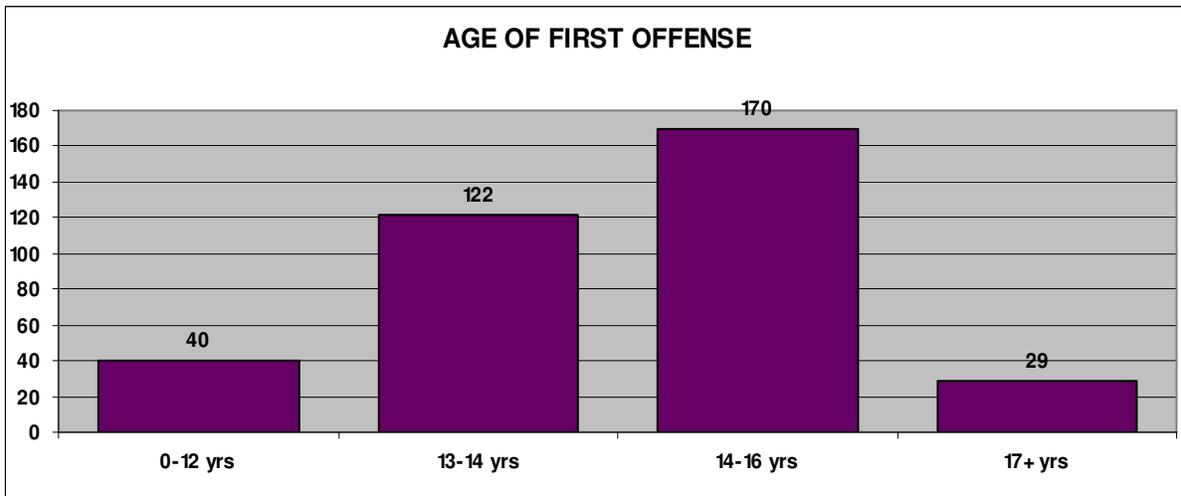
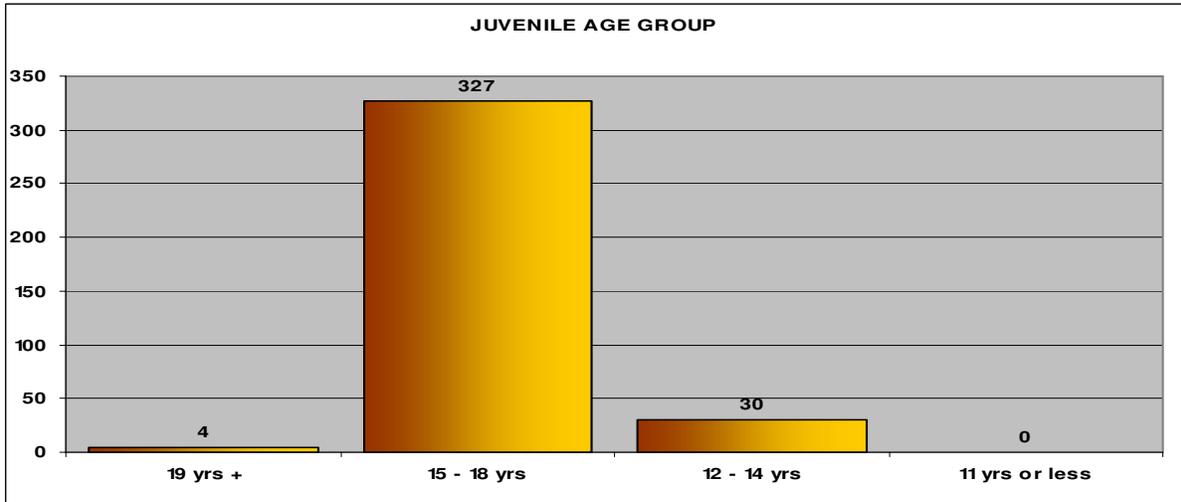
ETHNICITY	TOTAL	GENDER	TOTAL
Caucasian	194	Male	266
Hispanic	138	Female	95
African American	18	Combined Totals	361
Asian	2		
American Indian	6		
Other	3		

# OF HOME PLACEMENTS	TOTAL	SOCIAL ISSUES	YES
0 Times	262	CPS Involvement	189
1—3 Times	89	Family Violence History	140
4—5 Times	10	Physical/Sexual Abuse	93
6 + Times	0	Substance Abuse Issues	243

PRIMARY LANGUAGE	TOTAL	AGE GROUP	
		English	294
Spanish	67	Ages 15—18	327
Other	0	Ages 12—14	30
		Ages 11 or Less	0

HEALTH ISSUES	
Medi-Cal Recipient	194
Mental Illness	65
Current IEP	68





DEPARTMENT OF JUVENILE JUSTICE REALIGNMENT

Governor Schwarzenegger requested pursuant to the passage of Senate Bill 81 the State Controller's Office to release nearly \$23 million in Youthful Offender Block Grants in the 2007-2008 budget for counties to implement new juvenile correctional reforms. The recently approved block grants will allow counties to oversee those offenders with less serious crimes in their home communities.

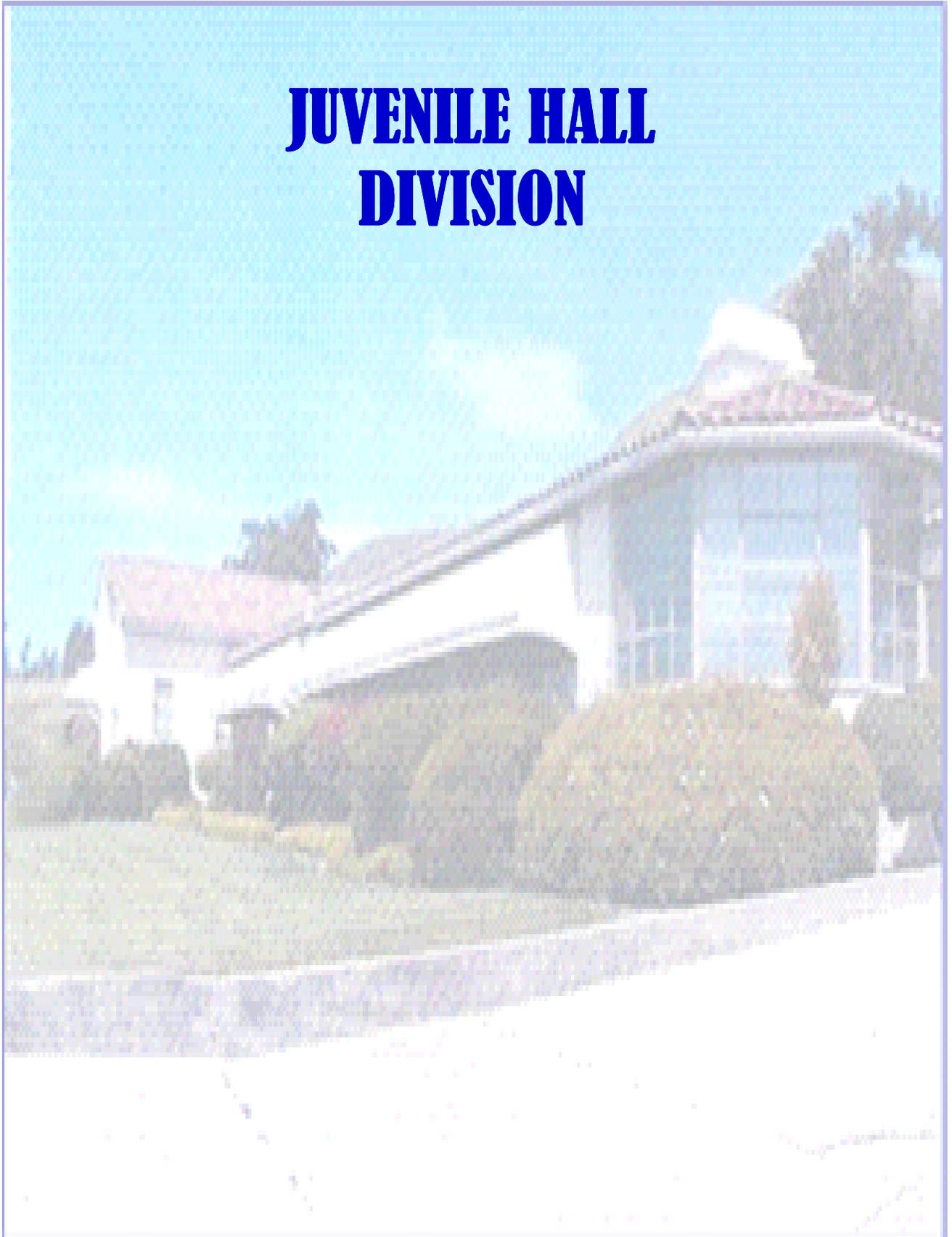
"I am a firm believer that California's youthful offenders are among the most responsive to programs that will steer them away from trouble and keep them from turning toward a life of crime," said Governor Schwarzenegger. "These new reforms will shift away from uprooting less-serious youthful offenders from their families and support networks, by investing in programs and services in their local communities." "This is real reform that attacks juvenile crime at its roots and focuses on rehabilitation in the home community," said Bernard Warner, Chief Deputy Secretary for the Division of Juvenile Justice (DJJ) of the California Department of Corrections and Rehabilitation.

Beginning September 1, 2007, the DJJ stopped accepting juvenile court commitments and parole violators, except those convicted of violent, serious, or sex offenses. Juvenile offenders with less serious crimes will now be kept in their local jurisdictions, where they can benefit from programs within their communities and be closer to potential support networks. The 2007-08 state budget includes \$24 million from the General Fund, growing to a total of \$92 million by 2010-11, in Juvenile Offender Block Grant funding that will provide counties with resources to provide services to juvenile offenders who will no longer be housed in DJJ facilities or supervised by the Division of Juvenile Parole Operations. This is based on approximately 700 juvenile offenders being housed on parole at the county level, growing to approximately 1,300 by 2010-11.

The 2007-2008 California state budget also includes \$100 million in lease-revenue bonds to finance the acquisition, design, renovation, or construction of local juvenile facilities in order to ensure that local governments have adequate capacity and program space to house and serve juvenile offenders. Counties will have the opportunity to apply for these funds after putting together comprehensive infrastructure plans that address programming and housing needs of juvenile offenders.

For San Luis Obispo County this realignment revenue will provide Juvenile programs and services. The outcomes of these programs and services are to maintain youth in our community through rehabilitation efforts ultimately reducing recidivism. San Luis Obispo County received \$100,274 for Fiscal Year 2007-08 and expect to receive \$344,000 in 2008-09. The Board of Supervisors approved a spending plan for 2007-08 that included implementation of a risk and needs assessment tool and the funding of electronic monitoring and global positioning satellite for court ordered offenders.

JUVENILE HALL DIVISION



JUVENILE HALL LEADERSHIP TEAM - 2007

SUPERINTENDENT/DIVISION MANAGER JIM SALIO

**ASSISTANT SUPERINTENDENT
BRIAN WILKINSON**

**DOUG BOISSEREE, SUPERVISING JSO
DINA RODRIGUEZ, SUPERVISING JSO
JIM ANDERSON, SUPERVISING JSO
DENISE DUFRENE, SUPERVISING JSO**

**LEANDRO VILLALON, JSO III
BROOKE PARKER, JSO III
DAN TUCKER, JSO III
ASHLEE ROUSE, JSO III
MONICA DIAZ, JSO III**

“Our children are our legacy. How we treat them, and what we leave for them, are the proper measures of the worth of our institutions, and of us.”

Author: Unknown

JUVENILE DETENTION

San Luis Obispo County Juvenile Hall is the juvenile detention center for San Luis Obispo County. The facility is located at 1065 Kansas Avenue in the Juvenile Services Center complex. The Juvenile Hall is managed and operated by the Probation Department as required by the Welfare and Institutions Code.

WIC 850. The board of supervisors in every county shall provide and maintain, at the expense of the county, in a location approved by the judge of the juvenile court or in counties having more than one judge of the juvenile court, by the presiding judge of the juvenile court, a suitable house or place for the detention of wards and dependent children of the juvenile court and of persons alleged to come within the jurisdiction of the juvenile court. Such house or place shall be known as the "juvenile hall" of the county. Wherever, in any provision of law, reference is made to detention homes for juveniles, such reference shall be deemed and construed to refer to the juvenile halls provided for in this article.

WIC 851. Except as provided in Section 207.1, the juvenile hall shall not be in, or connected with, any jail or prison, and shall not be deemed to be, nor be treated as, a penal institution. It shall be a safe and supportive homelike environment.

The Juvenile Hall is a 45 bed facility that consists of three units with 15 beds each. The units are designated as East, Center and West. East Unit houses the girls and younger boys, while West and Center Unit houses the older boys. The Juvenile Hall uses a classification system to try and insure that the appropriate minors are housed together.

The Juvenile Hall is staffed by 22 Juvenile Services Officer I/II responsible for supervision of the minors. There are 5 Juvenile Services Officer III, who are the lead workers on each shift. Also, the Juvenile Hall is staffed with 4 Supervising Juvenile Services Officer, who are front line supervisors for all Juvenile Services Officers. Finally, there is one Assistant Superintendent and one Superintendent who oversee all operations of the Juvenile Hall.

In order to run a safe and supportive home like environment the Juvenile Hall relies on variety of support staff. The feeding of the minors and staff is handled by 3 cooks at the Juvenile Hall. All meals are prepared in-house in the Juvenile Hall kitchen. Health services are provided by the County Health Department. Probation contracts with the Health Department to provide mental health therapist and nurses to the Juvenile Hall.

WHO ARE THE MINORS IN JUVENILE HALL?

WHAT IS THEIR GENDER?

Females Booked into Juvenile Hall	331
Males Booked into Juvenile Hall	825

WHY ARE THEY IN JUVENILE HALL?

Court Commit	51
Violation of Probation	408
Warrant	93
New Charges	579
WI 601's	25

WHERE DO THEY LIVE?

Paso Robles/San Miguel	199
Shandon	14
Templeton	25
Atascadero/Santa Margarita/Creston	24
San Luis Obispo	112
Los Osos	20
Morro Bay	38
Cuyucos/Cambria/San Simeon	28
Shell Beach/Pismo Beach	18
Grover Beach	98
Arroyo Grande	89
Oceano	80
Nipomo	149
Out of the County	82

HOW OLD ARE THEY?

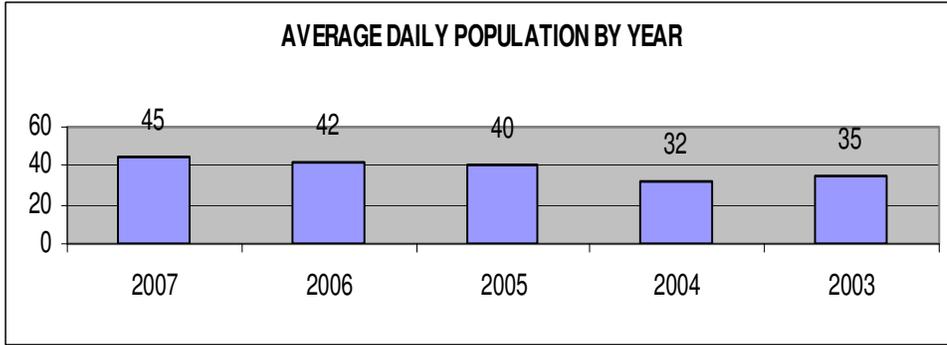
11 or younger	0
12 to 13	79
14 to 15	454
16 to 17	579
18 or older	44

HOW LONG DID THEY STAY?

1 Day	168
2-6 Days	446
6-10 Days	134
10-14 Day	89
14-30 Days	159
30 or more days	160

POPULATION DEMANDS

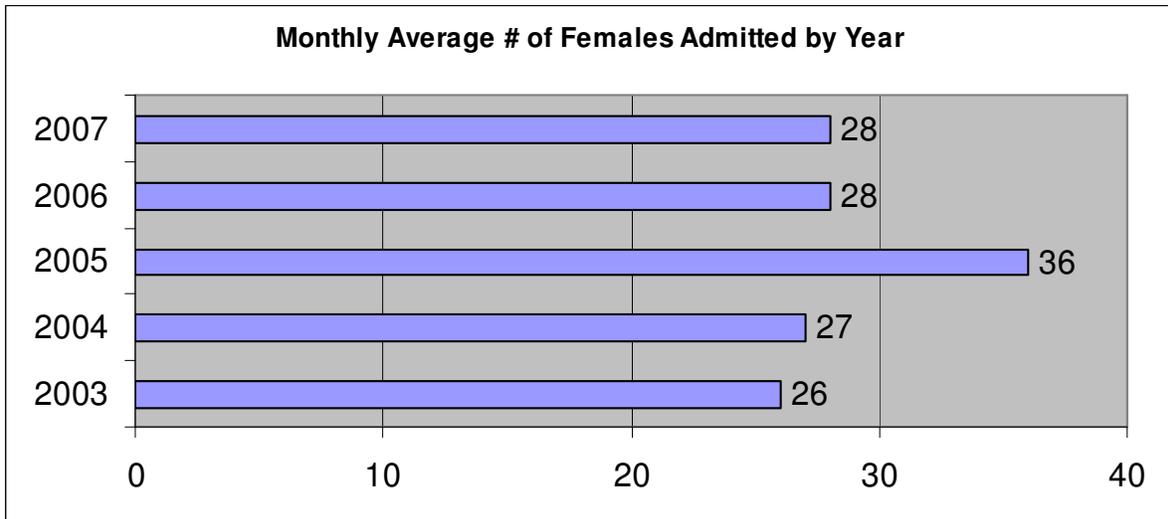
The Juvenile hall population has steadily increased since 2003. Additional trends indicate that the population of mentally ill youth within the facility as well as our population of female youth has both increased significantly since 2003.



**NUMBER OF DAYS PER YEAR
JUVENILE HALL POPULATION
EXCEEDED BOARD RATED CAPACITY**

Year	Average # of Days
2003	0
2004	0
2005	6
2006	81
2007	179

In 2007, the Juvenile Hall exceeded it's Board Rated Capacity on 179 occasions.



LAW ENFORCEMENT MEDICAL CARE (LEMC)

MENTAL HEALTH

The Juvenile Hall, in collaboration with San Luis Obispo Behavioral Health provides mental health care for the youth in custody. Two full-time mental health therapists and one half-time mental health therapist are available seven days a week, from ten to thirteen hours per day, with very few exceptions. The therapists include a licensed Marriage and Family therapist and two interns. There is a Psychiatrist who comes to the Juvenile Hall weekly to provide medication evaluations for the minors while they are in custody. During 2007, 21% of the minors detained in the Juvenile Hall were prescribed psychotropic medications to deal with their psychiatric symptoms. In an average week the mental health therapists see 75 minors for counseling sessions and conduct 19 mental health screenings. If a minor has not been receiving mental health services and is in need of a medication evaluation, the mental health therapist will open a new mental health case for these minors so that they can then be referred to one of the outside clinics for follow up. Some of the therapist's time is spent working with case management, dealing with the minors and outside services including being the liaisons with their on-going therapist. On average, five minors attend psycho educational groups per week.

Crisis management is an integral part of the job of the mental health therapist at the Juvenile Hall. Before every planned Use of Force the mental health therapist attempts to de-escalate the minors so force will not have to be used. Many minors come in having suicidal thoughts and ideas about hurting themselves. The mental health therapist screens for potential self-harm and if needed, the minor is sent to the Psychiatric inpatient facility for an involuntary 5150 hold. These minors are at the most risk of self-harm.

Over the past several years the mentally ill population at the Juvenile Hall has increased tremendously. The mental health therapists spend most of their time dealing with the issues that these minors present. They can range from behavioral problems to an acute psychotic episode. Handling the stress and anxiety of dealing with legal issues and the structure of the Juvenile Hall is very difficult for most of the minors. The Mental Health therapists work in collaboration with Probation staff to develop specialized modification programs to help meet the needs of these minors who cannot effectively function. This year is the first time that Intensive Therapeutic Behavioral Services (TBS) has been included as a tool to help the most troubled minors with behavioral issues. TBS helps by working with the minor on an individual basis to encourage more appropriate behavior.

The therapists continue to have a working relationship with all the Probation staff that is one of collaboration and teamwork. They share the common goal of working together to meet the needs of the emotionally disturbed minors and manage their stress and anxiety.

2007 Stats

Mental Health (MH) Stats for the Juvenile Hall Population

Month	Total Population	MH Cases on meds	Open MH Cases	Outside Meds	Outside Therapy
Jan	37	5	5	2	4
Feb	37	6	10	3	1
Mar	40	5	9	2	2
Apr	50	11	16	4	4
May	53	7	13	3	3
Jun	45	6	10	1	1
Jul	53	13	15	3	4
Aug	46	8	10	3	3
Sep	42	4	7	2	3
Oct	33	5	8	0	0
Nov	38	4	8	2	1
Dec	40	9	10	1	2
Total	514	83	121	26	28
Averages	.42.83	6.92	10.08	2.12	2.33

HEALTH

The Juvenile Hall (JSC), through the Health Department, employs two full time correctional nurses, one nurse practitioner, one supervising Pediatrician, and two “per diem” nurses that work on a part-time basis. Nurse-provided care is available to the minors in custody 24 hours a day, 7 days a week. The nurse at the County Jail covers JSC between 11:00 P.M. and 7:00 A.M. on an emergency basis. The services provided by the nursing staff at Juvenile Hall includes: physical exams, eye exams, STD screening, hearing and dental exams, pregnancy testing, immunizations, treatment of acute illness and injury triage, daily wellness examinations, and monitoring of ongoing medical problems as needed. Typically JSC nurses treat colds, flu-like symptoms, minor orthopedic injuries, and provide basic physical examinations and immunizations. The nurses also provide a vital triage service intended to identify potentially serious medical conditions before they become critical, thus preventing needless suffering of the minors and saving financial resources for the County. During 2007, the nurses at JSC completed 1050 intake screenings and 268 annual physical examinations. They completed 14,546 sick call follow ups, distributed 16,589 doses of medications, and gave 825 immunizations including T.B. skin tests.

All minors going into out-of-home placement receive a health and education passport, which includes a copy of their most recent immunization record, a copy of their most recent physical, with their vision and dental screening. The nurses at JSC have a significant role in putting these passports together and sending them on their way.

Part of the role of the nurses at JSC is to identify minors with mental health problems as opposed to medical problems and triaging for suicide. We are seeing more and more of these children recently. In 2007, twelve children were admitted to the inpatient mental health facility for a total of 66 days. They were all considered to be a danger to themselves or to others. We work hand in hand with our mental health staff in this endeavor.

According to Nurse Supervisor, Maralyn Shaw-Renken, RN, MN, FNP, “The Nursing/Medical staff have not been able to accomplish these successes on our own. It has been a wonderful union with the Probation Department that has allowed this to happen. We’ve been given all the encouragement, support, and appreciation we could hope for . . . Not to mention a new office and new equipment! I’ve said it before and I have to say it again; What a wonderful environment in which to work and what wonderful folks to work with.”



EDUCATION – JUVENILE COURT SCHOOL

The Juvenile Court School of San Luis Obispo, located within the San Luis Obispo County Juvenile Services Center, is a WASC-accredited program administered by the San Luis Obispo County Office of Education. The education program consists of two self-contained classrooms staffed by two full-time teachers, a part-time resource teacher, two full-time instructional assistants, and one full-time clerical assistant.

With Board-approved curriculum, books and materials aligned to recent state adoptions and content-area standards, as well as 6-8 state-of-the-art computers in each classroom, we are able to meet effectively the needs of our diverse student population. Each student is assessed academically upon entry to JSC and provided individualized assignments according to both current skill level and grade-level requirements for high school graduation. Classroom instruction focuses on, but is not restricted to, mastery of essential standard for passing the mandatory California High School Exit Exam. We also offer test-preparation support for students who are planning to fulfill high school graduation requirements by taking either the GED or the CHSPE.

The staff at the San Luis Obispo Juvenile Court School are committed to working with various community organizations and individuals in bringing outside resources to enhance student's education experience. Some of those resources include presenters from EOC, SARP Center, CHP, CDF, Cal-Trans, Grizzly Academy, Paso Robles Culinary Academy, The Coast Guard, the Welders' Union, and Cuesta College, among others. All offer insight into vocational and education opportunities available to our students.

The San Luis Obispo County Office of Education proudly collaborates with the San Luis Obispo County Probation Department in a team approach to best meet the needs of the minors we jointly serve.



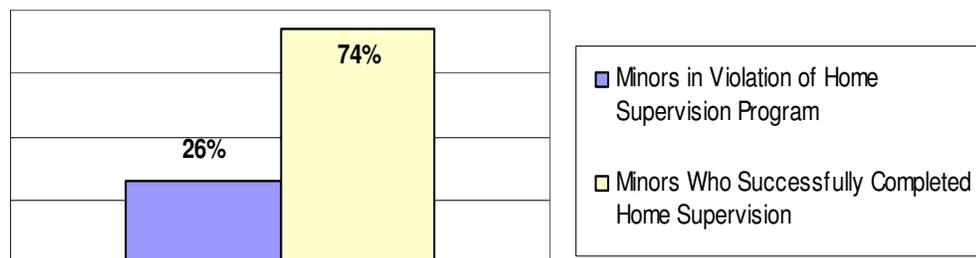
HOME SUPERVISION

The Probation Department's Home Supervision Program is a part of the Juvenile Hall operations. Minors are ordered to be released on Home Supervision by the Juvenile Court. Home Supervision conditions typically require the minors to remain under the constant supervision of their parent(s), school officials or a responsible adult approved of by their parents and the Probation Department. This program allows youthful offenders are held accountable while remaining in their home and school environment. In addition, minors on Home Supervision are required to submit to chemical testing, property searches and participate in counseling.

Juvenile Services Officers often conduct unannounced visits to the minor's homes in the evening and on weekends. In FY 2006/2007, the Home Supervision Unit conducted 729 unannounced home visits and 171 school visits.

The Home Supervision Program has been effective in offsetting the population of the Juvenile Hall while maintaining public safety and the accountability of youthful offenders.

HOME SUPERVISION



JUVENILE HALL KITCHEN

The Juvenile Hall includes a very well equipped kitchen that is staffed by professional Cooks that work hand-in-hand with the incarcerated minors. The Probation Department in collaboration with County Schools implemented a kitchen vocational program. The minors work six-hour shifts, preparing three meals and two nutritional snacks daily. The minors that work in the Kitchen are also able to complete their community work service hours that have been ordered by the Juvenile Court. Many youth have gone on to obtain jobs in the community as food service workers.

The Probation Department participates in the National School Lunch Program. This program helps support the nutritional values to enhance the health, well-being and the development of the incarcerated youth. As well as providing regular meals, the kitchen staff also prepare special diets directed by the medical staff, as needed. In addition to receiving federal funding for a percentage of our food costs, the Juvenile Hall receives federal agricultural commodities to further offset our overall kitchen expenses.



KITCHEN STAFF

Sandra Johnson - Cook III
Tamberly Jensen - Cook II
Carlos Lopez-Galvan - Cook II

VOLUNTEER PROGRAMS

The Juvenile Hall relies on community volunteers to provide a variety of spiritual, recreational, educational and vocational programs to detained juveniles in our care. Volunteers served an important role in providing pro-social activities, teaching life skills and mentoring juvenile offenders throughout the year.

The current volunteer program at the Juvenile Hall includes:

- The Garden Project provides an opportunity for minors to plant, care and harvest a variety of plants, flowers and seasonal vegetables that are then prepared in the facility kitchen and included in the daily meals.
- Guest speakers from the community gave presentations and demonstrations on a variety of topics including, but not limited to: Vocational and professional careers; motivational presentations; spiritual themes; personal testimonies; and music and drama performances.
- Local chapters of Alcoholics Anonymous and Narcotics Anonymous continue to provide weekly recovery programs.
- The “Healing Touch” Program, in collaboration with the County Sheriff’s Department, continues to provide minors with an opportunity to work with dogs from the Animal Shelter. The volunteers will bring the dogs over to Juvenile Hall from the Animal Shelter, where they oversee and teach the minors how to provide basic dog obedience training. The program not only provides basic animal care skills to the minors, but also assists the dogs to become adoptable.
- The Boys and Girls Club volunteers provide the minors at Juvenile Hall with computer and vocational training. A significant purpose of this group is to encourage the minors to maintain contact and enrollment with Boys and Girls Club after their release from custody.
- Every Saturday the girls detained in Juvenile Hall have the opportunity to participate in a ‘Girls Writing Group.’
- Every Saturday from 9:00 pm—10:00 pm volunteers from the community help the Juvenile Hall staff facilitate a “Peer Leader Party.” The Peer Leader program is an incentive program that rewards minors for positive behavior and active participation in their Case Plans.
- A variety of religious organizations volunteer at Juvenile Hall, providing spiritual guidance to our youths.

JUVENILE HALL NEEDS ASSESSMENT - 2007

Executive Summary

September 4, 2007, Crout & Sida Criminal Justice Consultants (CSCJC) entered into an agreement with the County of San Luis Obispo to begin work on a Countywide Facilities Mast Plan – Juvenile Services Center Needs Assessment (JSCNA). The JSCNA initiates a systematic process that contributes to thoughtful planning for an existing local juvenile correctional facility, as well as new facility construction when expansion or replacement of the juvenile hall is warranted.

Given the fact that the construction of new juvenile facilities represents only a fraction of those facilities' lifetime costs, a Juvenile Needs Assessment is a cost-effective investment because it enables a comprehensive analysis that can dramatically increase a juvenile detention system's economic usefulness for many years into the future.

A Juvenile Facility Needs Assessment study is a requirement of the regulatory process that involves the county and the California Corrections Standards Authority (CSA) when new construction is being considered. This process takes place in the early part of the planning process to help ensure that any planned construction conforms to the state regulations and to open the door to CSA's resources, enabling smooth navigation through the labyrinth of laws and regulations applying to the construction of juvenile detention facilities and its subsequent operation.

For the purpose of this study, CSCJA focused on the following areas in the development of the JSCNA that included an *operational analysis*, where a detailed analysis was conducted to study the current use of the juvenile detention facilities as well as identifying any deviations from the original design intent of the existing facilities. This study also included any future administrative requirements attendant as a result of any future juvenile facilities construction.

The study also includes a statistical data analysis in which a detailed description of San Luis Obispo' County's juvenile profile and other required demographic information was compiled. Information collected over the past 10 years from the California Juvenile Detention Profile Survey and other demographic sources were analyzed to provide a forecast into population trends including the juvenile ward population data that extends to twenty years out. This information is used to determine and support future facility construction recommendations and other operational requirements of any new juvenile detention facility.

An architectural forecast of facility space requirements and a preliminary cost model for San Luis Obispo County was developed by Rosser International, Inc. who has many years experience in planning and constructing correctional facilities in California, throughout the United States and Canada.

Lastly, a literature review was conducted, whereupon CSCJC inspected documents detailing juvenile hall inspections by the California Corrections Standards Authority and the San Luis Obispo Grand Jury. Other written materials including the Juvenile Services Center policy manuals, facility unit orders, incident reports and other diagrams or photographs that support the study were examined for the report.

The findings contained in this report conclude that the San Luis Obispo Juvenile Hall is significantly crowded and that issues involving the antiquated design of the existing facility no longer meet the needs of the community and inhibits the mission of the San Luis Obispo Probation Department as it relates to services provided to juveniles who have committed criminal offenses.

Furthermore, it is our recommendation that an additional 30 beds along with expanded educational, administrative and ancillary spaces be constructed at the Juvenile Service Center, CSCJC estimates that the proposed addition to cost \$12,119,827.00 – total project budget escalated to midyear 2009.

Our recommendations are based upon an objective review of daily operations at the Juvenile Services Center, a comprehensive trend analysis developed from data collected from the Corrections Standards Authority – Juvenile Profile Survey, and population data developed by the California Department of Finance. Additionally, CSCJC conducted interviews with key stakeholders consisting of law enforcement agencies, district attorney, county administrative office, educators, drug and alcohol service providers, and the Juvenile Justice Coordinating Council (JJCC).

The CSCJC analysis proposed is reduction in beds from a previously estimated 40 beds to 30 beds. The reduction in estimated bed need emanated from a conclusion by CSCJC that county growth and juvenile crime trends would not support the addition of 10 beds.

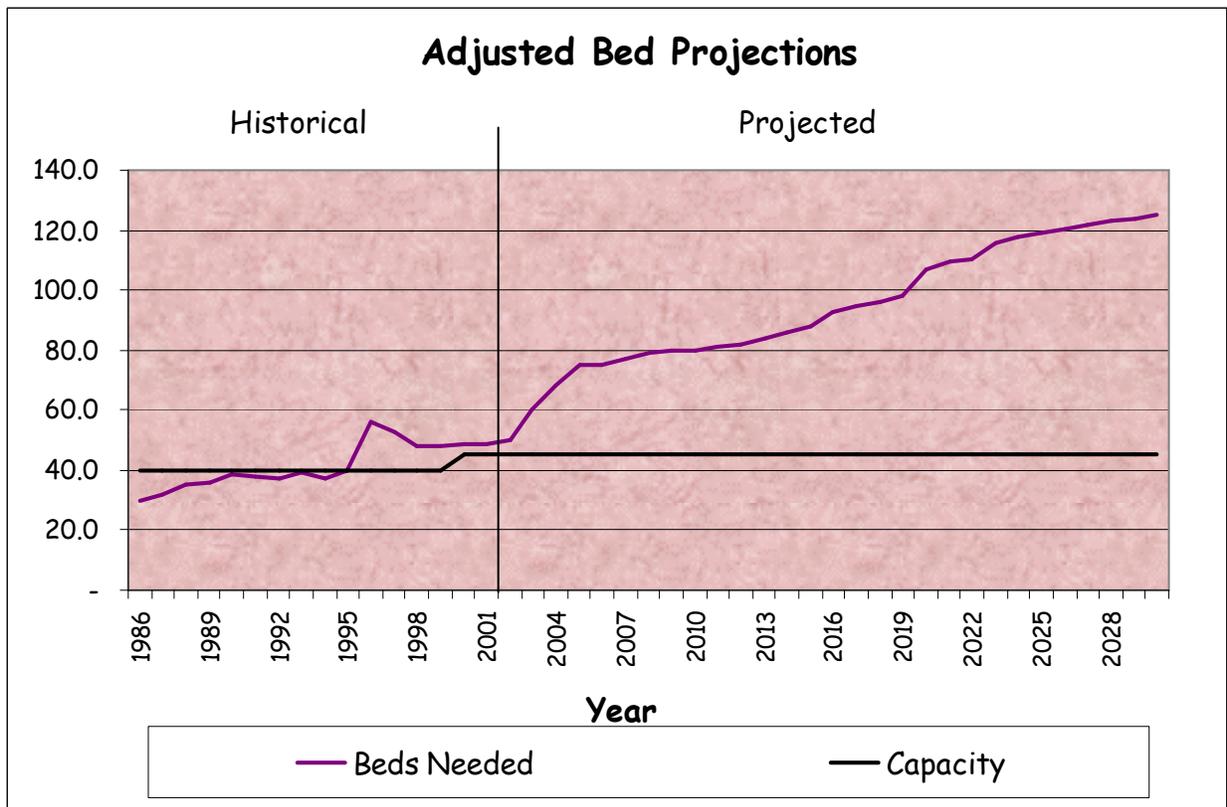
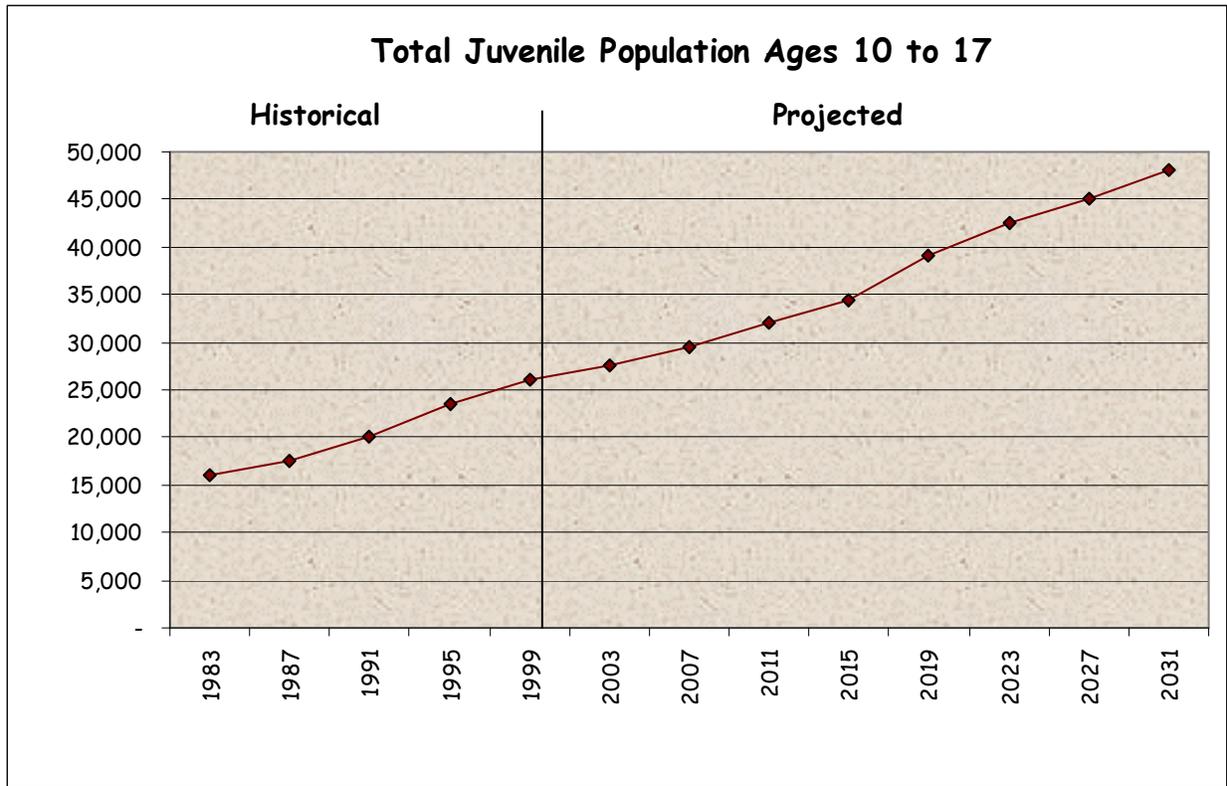
As important as the trend data is that we relied on in making this recommendation, CSCJC noted some significant problems associated with what we consider to be an antiquated linear design of the existing beds. These concerns include the following:

- The design of the current facility does not easily accommodate the need for higher security options. The current configuration poses a potential safety hazard for custodial staff. Some of the rooms are dry (no toilet/wash basin) which results in correctional staff having to move juveniles who need to use the lavatory.
- Disruptive juveniles cannot be segregated and thereby create a distraction for other juvenile detainees. Additionally, a disturbance in one of the existing housing units often demands that other housing units cease educational or other activities in order to meet immediate security needs.
- The shortage of beds precludes the ability to provide long-term treatment programs for youthful offenders.
- The current design does not include proper classroom or program space, which is a regulatory requirement.
- The current linear facility design is staff intensive and does not support good visual observation of juvenile detainees.

Historically, the San Luis Obispo County Probation Department and allied law enforcement and social agencies have worked hard to keep the juvenile detention rate as one of the lowest in California. Time, increased population and a changing youth offender profile demand that new and modern juvenile detention facilities be constructed.

We are encouraged by the aggressive efforts to capture available funding for the construction of new facilities. This needs assessment serves as a first step in that process.

A Juvenile Hall Needs Assessment study completed in FY 2001/02 indicated an increasing need for additional juvenile hall beds for the next several years as a result of growing service needs.



JUVENILE HALL FACILITY IMPROVEMENT PROJECT

During 2007 a new wing was added to the Juvenile Hall . The new wing consisted of three visiting rooms; one interview room and a holding room; new communication room; new medical exam room; new public lobby and three new bathrooms; new court entryway for adults and a secure entryway for law enforcement personnel. The new addition to the Juvenile Hall has allowed the facility to function in a more safe and efficient manner.



The second phase of the facility remodel is scheduled to begin in mid-February of 2008. the second phase will include the addition of three holding cells, the construction of a new entryway to the custody side of the facility and an upgraded laundry and property storage area as well as the remodeling of two office areas.

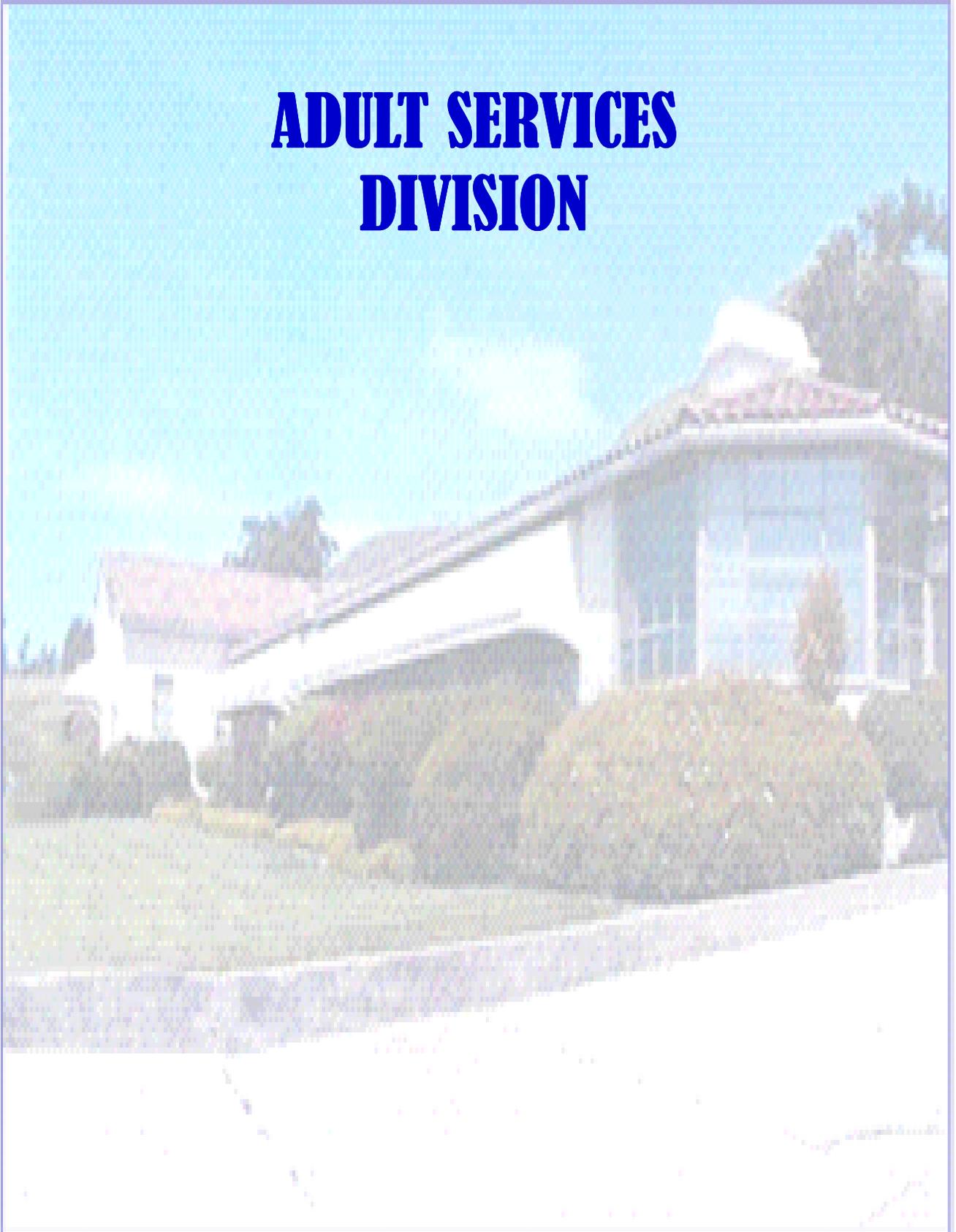
Future plans for the Juvenile Hall include the possible addition of more beds, classroom areas, and interview rooms, a staff break room and a secured staff parking area.



JUVENILE HALL REMODEL RIBBON CUTTING CEREMONY November 2007



ADULT SERVICES DIVISION



ADULT SERVICES DIVISION

PROBATION DIVISION MANAGER

GARY JORALEMON

Kim Fellows, Supervising Deputy Probation Officer - Court Investigations

Brent Sheffler, Supervising Deputy Probation Officer - Field Supervision

Armida Madrid, Supervising Deputy Probation Officer - Field Supervision

Dan Match, Supervising Deputy Probation Officer - Field Supervision

Mike Dutra, Supervising Deputy Probation Officer - Field Supervision



**Probation Administration - Casa Loma
2176 Johnson Ave, San Luis Obispo**

“Success is to be measured not so much by the position that one has reached in life as by the obstacles which he has overcome.”

Author: Booker T. Washington

ADULT INVESTIGATIONS AND SUPERVISION

Overview

The Adult Division contributes to the protection and safety of the community by providing a variety of probation reports to the Courts; delivering essential services by monitoring offenders and providing them with the opportunity to maintain law abiding behavior, while enforcing the orders of the Court; and by supporting the rights of victims.

Staffing

The Division consists of 29 Deputy Probation Officers and 5 Supervising Deputy Probation Officers who receive support from Administrative and Clerical service employees, Probation Assistants and Student Interns.

The Investigations officers write approximately 1,150 reports on an annual basis, with each officer averaging approximately 16 reports per month. The reports vary from a one page OR/Bail report to complex sentencing reports consisting of multiple pages. The supervision officers currently handle approximately 3,500 offenders on probation, which amounts to an average of 100 cases per officer. An attempt is made to contact each offender on a monthly basis.

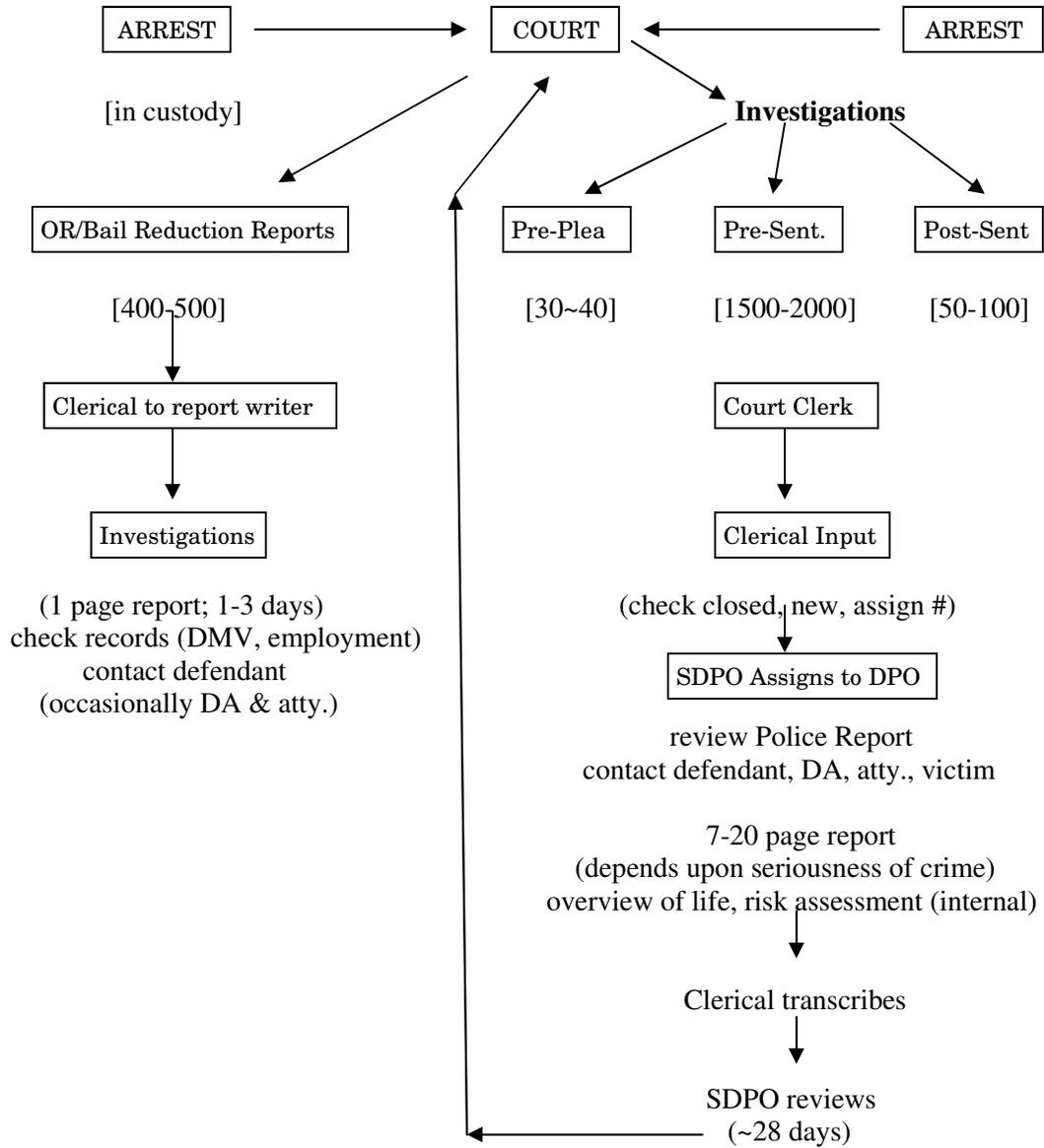
Critical Issues

We face a steady flow and increase of referrals for supervision with a gradual reduction of resources within the Adult Division to provide supervision. As a result, we are sharpening our focus on those clients most in need of supervision. We are also focusing on the Transitional Age Youth (TAY) population, the drug offenders, sex offenders, domestic violence offenders, gang members and mentally ill population. Additionally, we are working on utilizing evidence-based and best practices in our work with adult offenders to reduce recidivism. The most pressing and critical issue facing the Adult Services Division is the planning and implementation of the Level of Service Inventory (LSI) Risk Assessment Instrument. This estimated two year project will allow us to more accurately assess the risk of each probationer, and deploy resources more effectively.

Opportunities

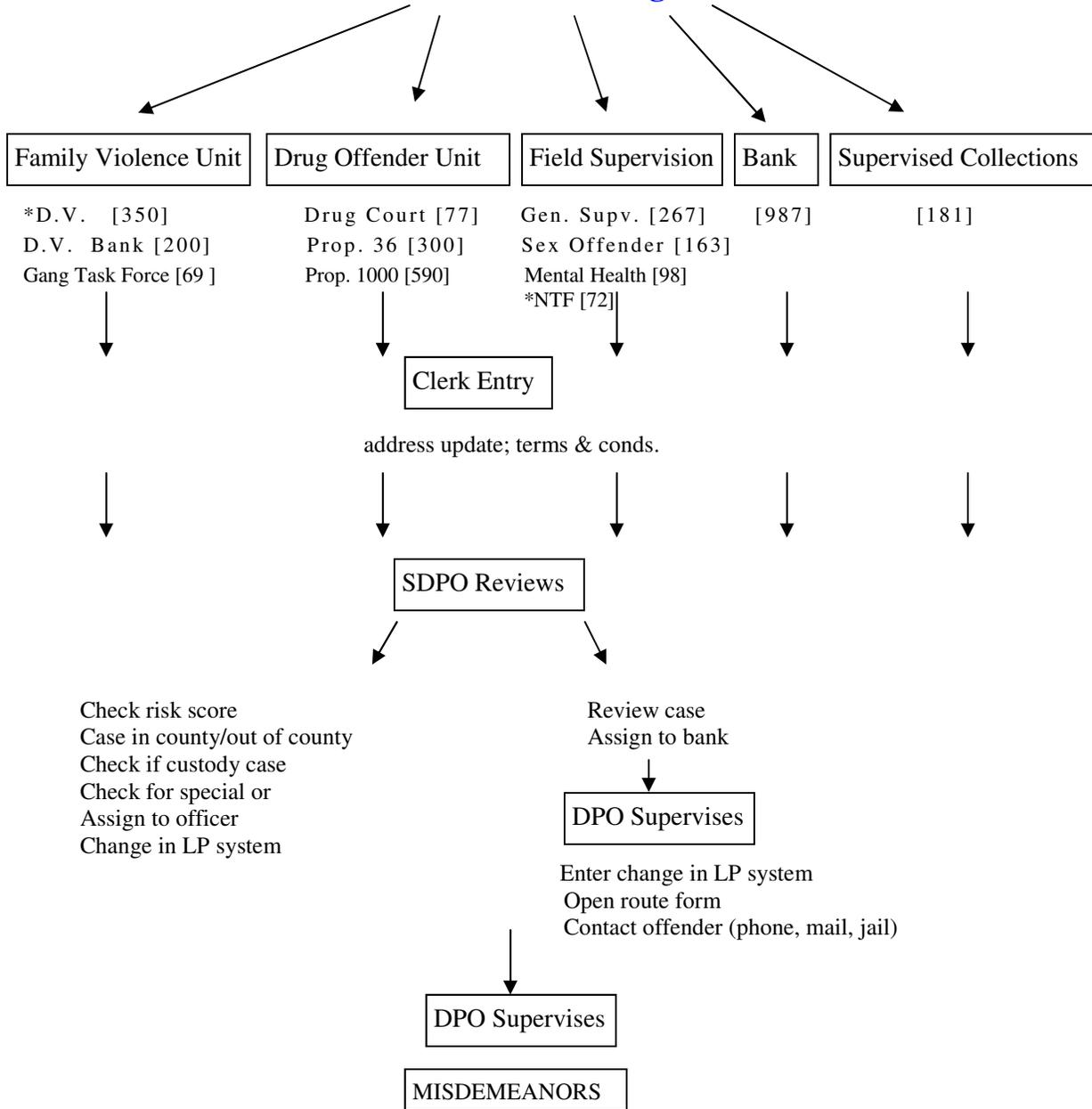
Our strategic initiatives focus on further steps to streamline our activities, focus our supervision resources, improve the training and coaching of field personnel to balance our enforcement and rehabilitation responsibilities, and capture available revenues, such as those available through the Targeted Case Management initiative and MediCal Administrative Activities.

Adult Investigations Process Diagram (2007)



ADULT SUPERVISION PROCESS DIAGRAM (2007)

Court Sentencing



Prop 36 Misdemeanors (400-500) PC 1000 (545)
 DAS education program, with completion dismiss charges;
 Minimal Probation involvement, except track/monitor
 Offenders for compliance and refer back to Court

*D.V. = Domestic Violence; NTF = Narcotics Task Force

Violation of Probation or Modification of Terms & Conditions

[arrest]

[~400-600 from field, incl. DV]
[~100-150 from Prop 36]

DPO communicates with court

Emails court within 96 judicial hrs.
Requests a court date

[for Drug Court or Prop 36 cases:
DPO makes appearance in court and
gives verbal report]



DPO prepares & submits report



Court copies & distributes report

[out of custody]

[~500 from field, incl. DV]
[~750-1000 from bank]
[~250-300 from Prop 36]

DPO communicates with court

Emails court
Requests court date 3 wks. in advance



DPO prepares & submits report



Court copies & distributes report

ADULT SERVICES DIVISION OVERVIEW

The Adult Division contributes to the protection and safety of the community by providing a variety of probation reports to the courts; delivering essential services by monitoring offenders and providing them with the opportunity to maintain law abiding behavior, while enforcing the orders of the court, and by supporting the rights of victims. The Adult Services Division is comprised of five separate units, including a court investigations unit, and four field supervision units. Each unit is supervised by a Supervising Deputy Probation Officer. In December 2007, the Adult Division supervised **3,077** cases, and received over **2,760** referrals and court dispositions. There were **1,204** misdemeanor and **1,873** felony court referrals.

COMMUNITY SUPERVISION

The offense committed by the Defendant determines their assignment within four distinct units and within those units, a classification system determines the Defendant's risk potential for re-offense, and establishes the level of supervision they will receive. Low and low-medium risk for re-offense places the Defendant in a minimum supervision caseload, which is monitored by a Deputy Probation Officer and Supervising Legal Clerk. Others who have been placed on Probation, but live out of the county or state are supervised similarly. Approximately 78% of adult probationers fit this category and are placed in an Administrative caseload. High and high-medium risk offenders pose a greater risk to the community and require a combination of community supervision, as well as referrals to outside agencies such as Drug and Alcohol Services, Mental Health and community based organizations.

ADULT INVESTIGATIONS

Deputy Probation Officers conducted investigations and/or assessments and submitted reports to the court with recommendations regarding own recognizance release and/or reduction of bail, treatment eligibility and sentencing alternatives. The Deputy Probation Officer interviewed the offender (Defendant) to gather information and investigated the following areas: circumstances surrounding the charges, summary of police reports, prior criminal history of Defendant, drug and alcohol usage of the Defendant, social history; restitution and fines were determined, and victim's statement was obtained. Approximately 1,900 reports were prepared for the court in 2007. During 2007, all of the Court Investigations Unit Officers were trained in an interview technique known as "Motivational Interviewing". This specialized training will allow our Officers to draw out more information from those being interviewed, and will result in more accurate and appropriate reports and recommendations.

DRUG SUPERVISION

This unit has approximately 1,000 cases assigned. Within this unit are subdivisions according to court ordered state mandates and conditions.

Proposition 36

The Substance Abuse Crime Prevention Act, passed by voters in November 2000, mandated probation and treatment services in lieu of incarceration for certain drug offenses. The goal of the program is to protect the community by reducing drug-related crime by means of treatment, preserving jails and prisons for serious and violent offenders.

Approximately 1,900 cases have been referred to the program. The County Probation and Drug and Alcohol departments work closely with the court to make this an effective program.

Drug Court

The Drug Court program consists of 18 months of treatment and supervision applied at pre-determined levels, identified as phases to approximately 75 Defendants. Each phase has specific requirements and compliance and must be completed before the client can be promoted to the next phase. Upon completion of the program, there is a graduation ceremony at which time the Judges, treatment team personnel, clients and families gather to acknowledge the efforts and accomplishments of those who have successfully completed the program.

Deferred Entry of Judgment

Deferred Judgment allows approximately 550 first time offenders to receive education and counseling without receiving incarceration as a condition of probation. The program monitors the offender's attendance, compliance and progress. By completing the program the offender is spared a criminal conviction. However, if violations of the law occur or the offender does not comply with program requirements, the department will recommend to the court that an alternative sentencing disposition is needed.

General Drug Offense Supervision

There are approximately 92 adults on formal probation convicted of a drug related charge who did not want services offered through either the Proposition 36, Drug Court or Deferred Entry of Judgment Programs. These 92 probationers are monitored by one Deputy Probation Officer for compliance with the terms and conditions of probation. They are also directed to attend services offered through Narcotics Anonymous, Alcohol Anonymous, Drug and Alcohol Services and other programs specific to their drug offense.

FAMILY VIOLENCE AND VICTIM SERVICES

Deputy Probation Officers provide supervision to over 482 offenders of crimes of domestic violence and child abuse. The Probation Department in collaboration with the Courts, District Attorney's Office, Victim Witness Unit, County Women's Shelter, North County Women's Resource Center, Economic Opportunity Commission, Family Court Mediation, law enforcement, Child Protective Services and other county agencies form the **Domestic Violence Task Force** who meet and coordinate strategies for addressing the issues associated with domestic violence. Subcommittees formed from the Domestic Violence Task Force committee include the **Family Violence Advisory Council**, which is made up by probation staff and treatment providers for domestic violence programs, and the **Domestic Violence Subcommittee**, which focuses on the needs for servicing those offenders of child abuse. The **Child Abuse Prevention Program (CAPP)** provides treatment sessions for those offenders who have been diverted or convicted of child abuse. The victims and children are protected by holding the offender accountable and insuring they are in a treatment program that will assist the probationer in making positive changes in their lives. The Probation Department has contracted with the Avoid Violence through Empathetic Response Training (AVERT) project to provide effective treatment, parenting and communication skills education to ensure the safety of youths with active cases of child abuse and/or neglect, and to promote permanent changes to prevent such incidences of abuse and neglect in the future. CAPP participants have attained a higher level of perceived competence, and are more confident in their parenting/care giving roles.

NARCOTICS TASK FORCE

The Probation Department has one Officer assigned to the County's Narcotics Task Force. This Officer supervises a caseload of approximately 72 adults convicted of transporting narcotics or possession of narcotics for sale.

INTENSIVE GANG SUPERVISION & COUNTY GANG TASK FORCE

The Probation Department, in conjunction with the countywide Sheriff's Gang Task Force, supervises approximately 60 high-risk offenders convicted of gang-related crimes or who have demonstrated a high likelihood of gang affiliation through their committing behaviors or other clearly established criteria. Public safety and offender accountability is addressed through intensive community supervision and registration. Convicted behaviors may span a full spectrum of offenses. As drug-related activity is often intimately involved with this population, supervision efforts are routinely made to help these probationers address any substance abusive assessment, diagnostic and treatment needs. In addition, long-term rehabilitation of these individuals is also addressed through tattoo removal, other counseling efforts and community service.

MENTALLY ILL OFFENDER

2.5 Deputy Probation Officers supervise approximately 108 cases of Mentally Ill offenders. The "MIPS" (mentally ill probationers) program allows up to 30 participants, so the remaining individuals on this caseload receive treatment services from Mental Health Adult services, as well as community-based organizations. The growing number of probationers with co-occurring disorders, (mental illness plus drug addiction) receive services from Mental Health Systems, allowing for a crossover of services between the Mentally Ill and Proposition 36 probationers and others.

In 2005, Probation participated in the Mental Health Criminal Justice Task Force on a monthly basis, chaired by Supervisor Shirley Bianchi. Attendees included the offices of the Court, District Attorney, Public Defender, Mental Health, Office of Administration, Sheriff, National Alliance for the Mentally Ill, EOC, Public Guardian, Probation and the Health Commission. The coordinated efforts of the Task Force, through the leadership of Judge John Trice, produced the implementation of an Adult Mental Health Court. The Task Force is working toward implementing Crisis Intervention Training and a Forensic Mental Health Team to deal more effectively with the mentally ill who touch the criminal justice system.

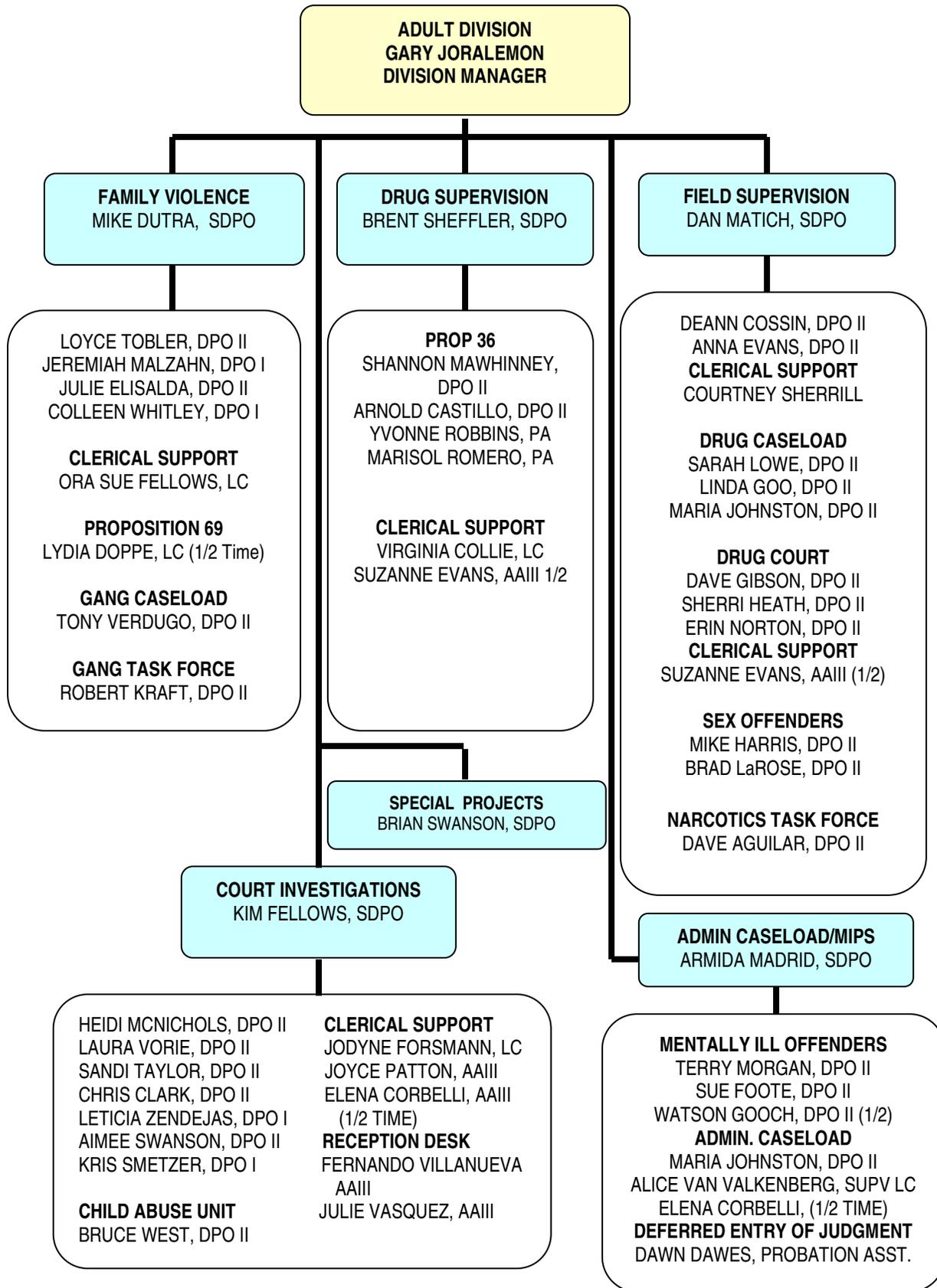
GENERAL SUPERVISION UNIT

Deputy Probation Officers supervise over 1000 non-specific program probationers. These include, but are not limited to, crimes of violence, narcotics offenses, property crimes and a variety of theft related crimes. Of those, approximately 175 are supervised by two field Deputy Probation Officers, who routinely make unannounced visits of the Probationer's homes, conduct searches and perform drug and alcohol tests for those who have these conditions imposed by the court.

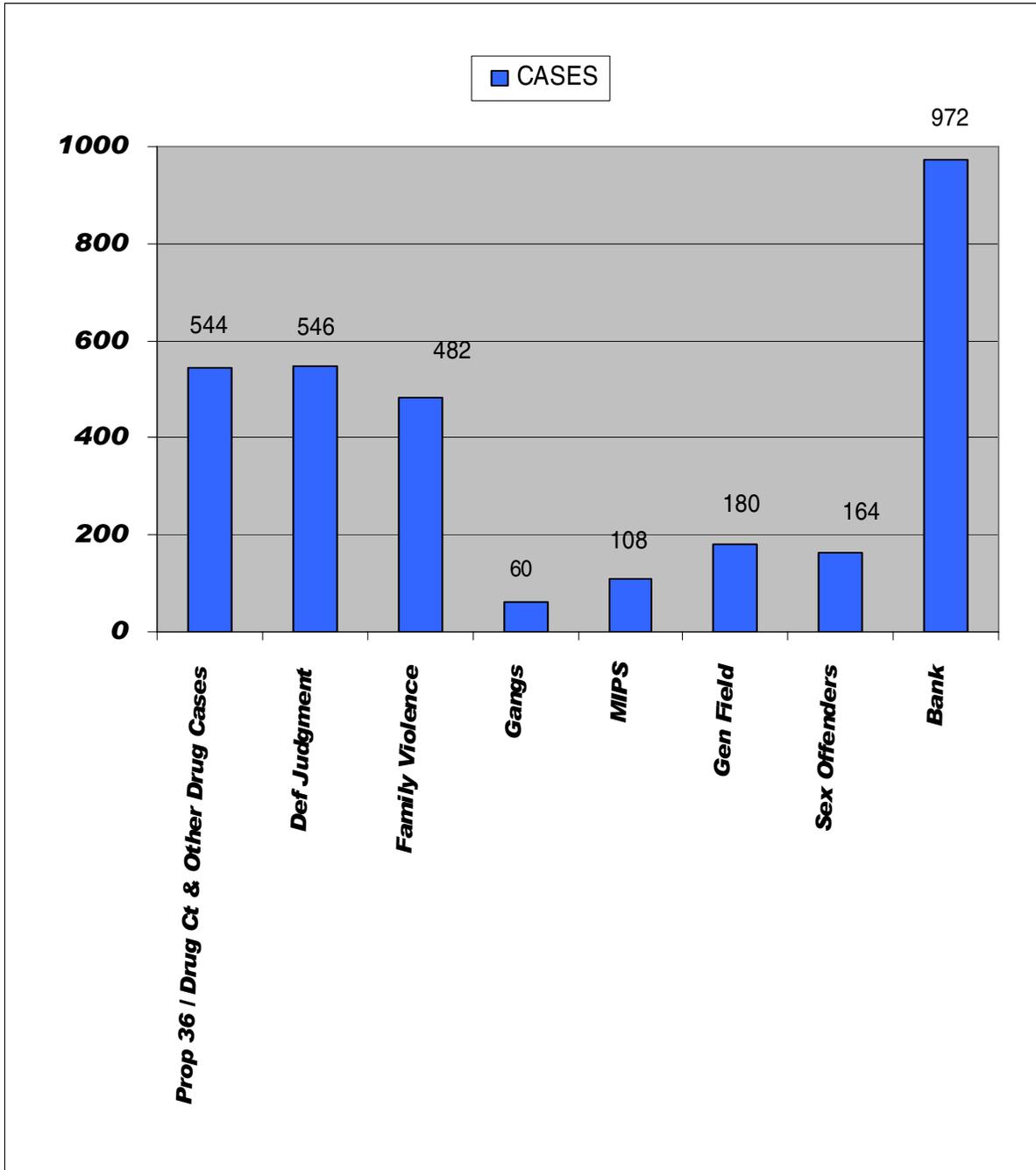
SEX OFFENDERS

The Probation Department utilizes the containment approach in the supervision of approximately 164 sex offenders by working in conjunction with a polygraph and sex offender treatment providers. Also State and County databases are used to track high-risk state registered offenders to ensure the residence status is timely and accurately reported to all San Luis Obispo County law enforcement agencies. Global positioning satellite monitoring will also be used to help track and effectively supervise those offenders which are deemed to be a high risk for re-offense. All sex offenders are assessed for re-offense using a state recognized assessment tool (Static 99).

ADULT DIVISION ORGANIZATION



ADULT DIVISION CASELOADS



The Probation Department conducted a snap-shot view adults on Probation in the month of October, 2007. The following is an overview of the results:

GENDER	TOTAL	AGE GROUP	TOTAL
Male	1822	18—25 yrs	682
Female	<u>575</u>	26—35 yrs	705
	2397	36—50 yrs	790
		51—65 yrs	205
		66 + yrs	15

ETHNICITY	TOTAL
Caucasian	1651
Hispanic	613
African American	75
Asian	8
Native Americans	3
Other	47

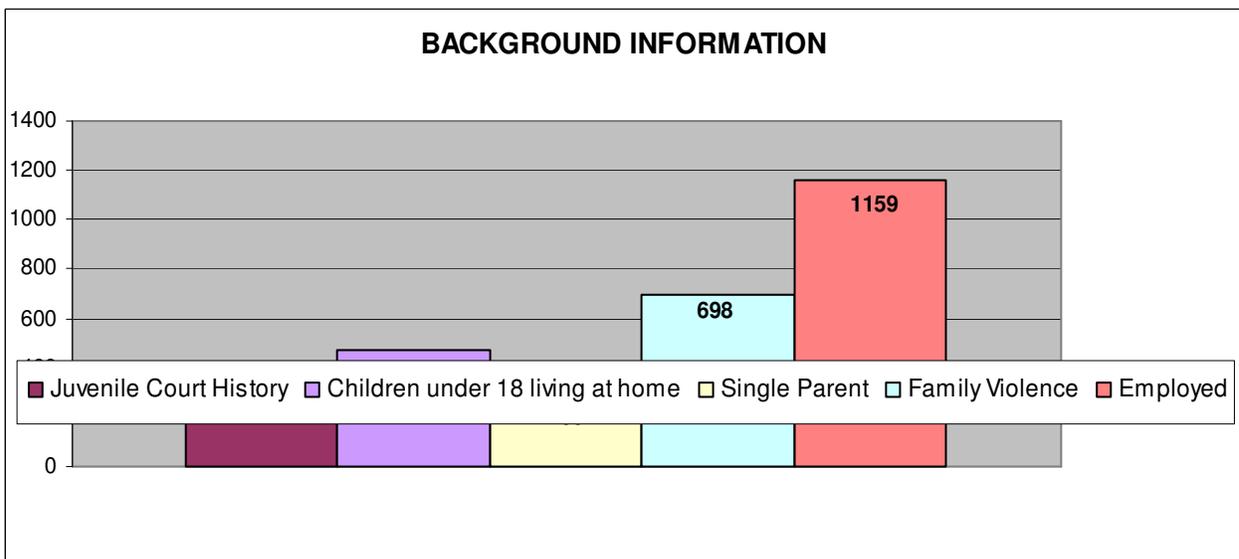
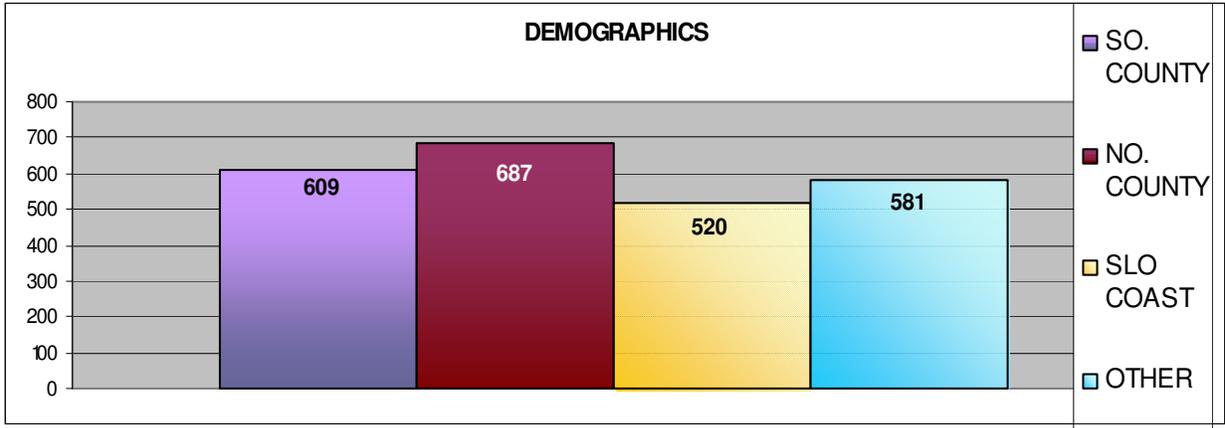
PRIOR CONVICTIONS	
0—3	2378
4—5	18
6—7	1
8 +	0

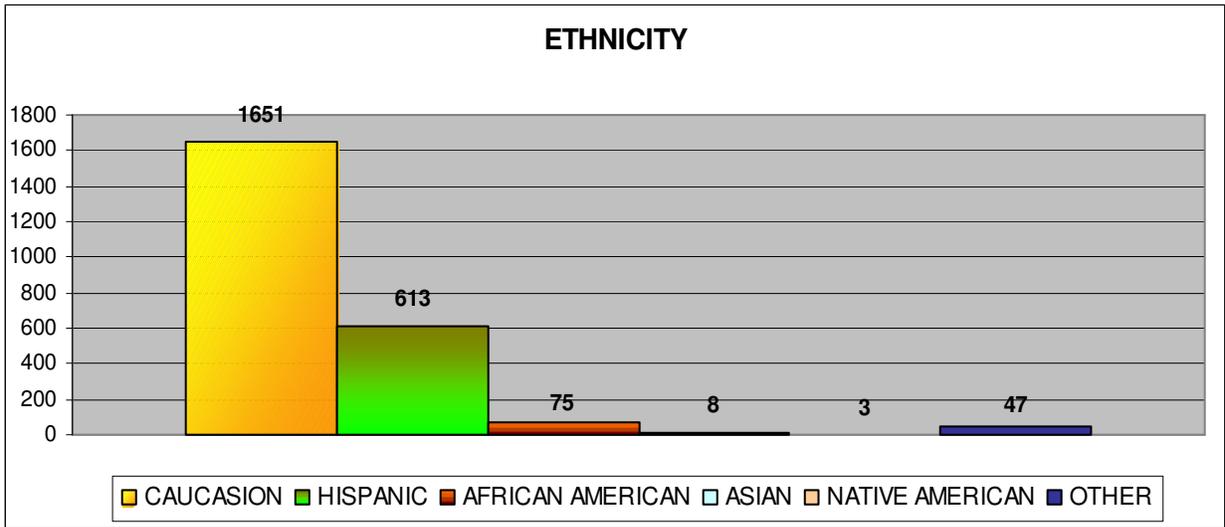
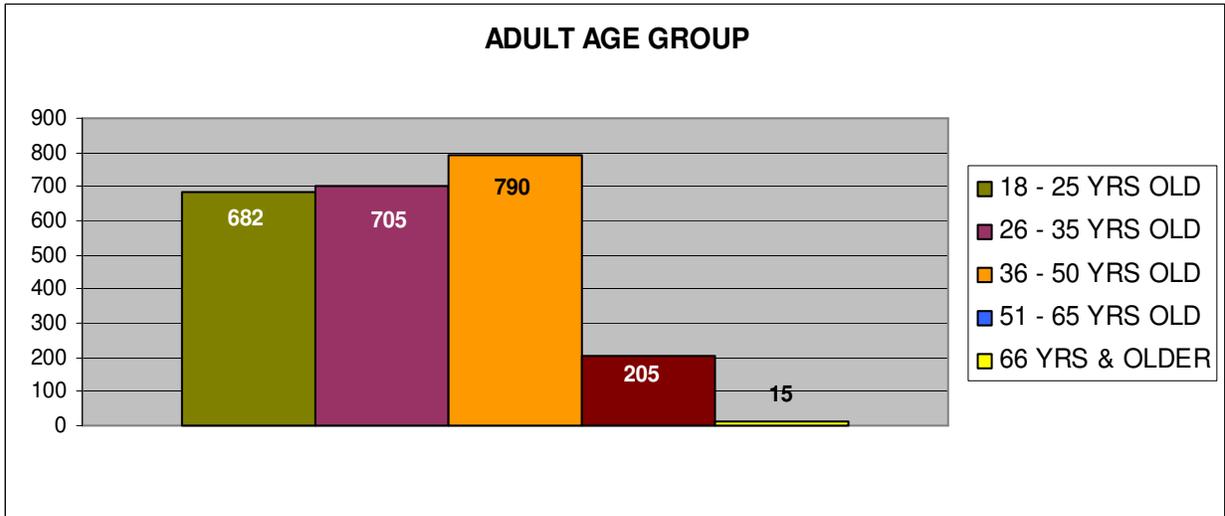
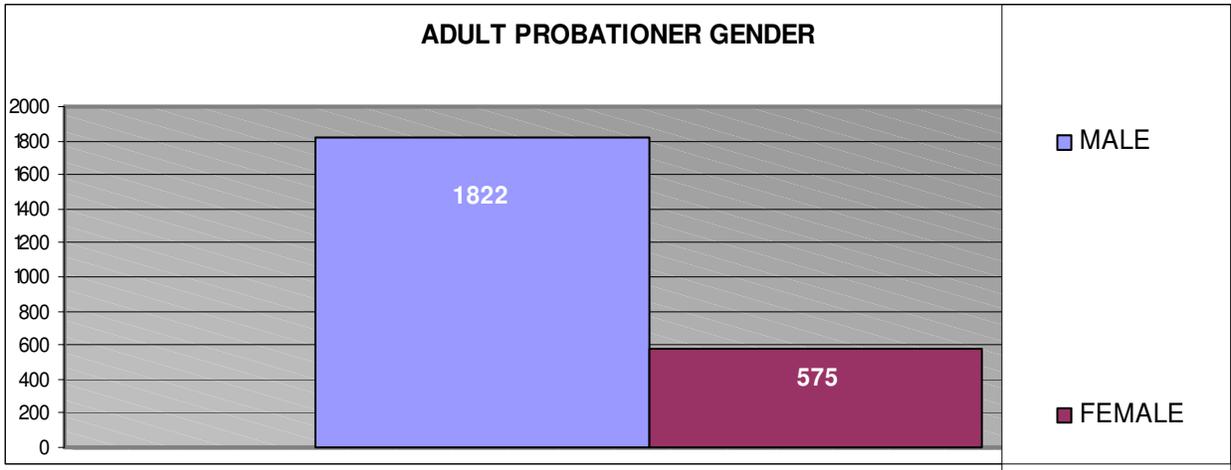
PRIMARY LANGUAGE	TOTAL
English	2204
Spanish	186
Other	7

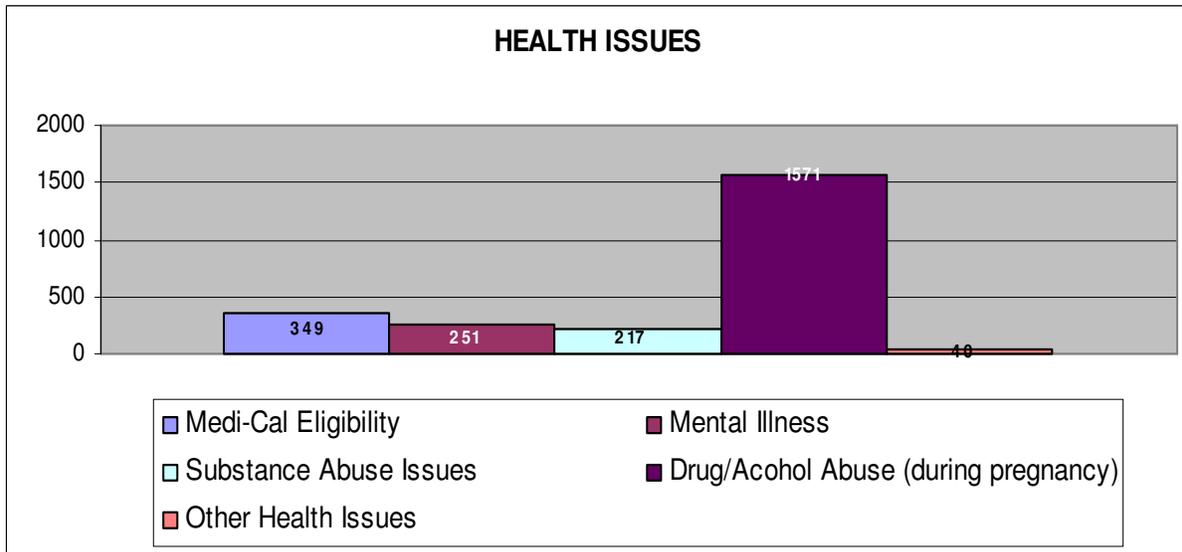
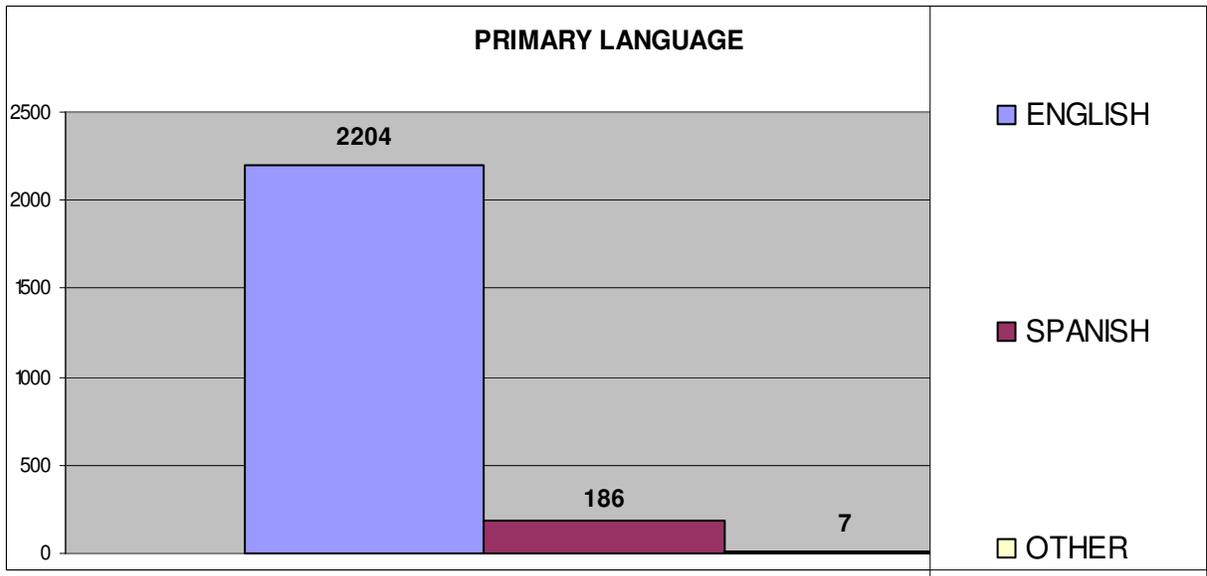
HISTORY	
Juvenile Court History	389
Children under 18 living at home	469
Single Parent	260
Family Violence History	698
Employed	1159
Drug & Alcohol Abuse (during pregnancy)	39

DEMOGRAPHICS (residing in what area of County)	
South County	609
North County	687
San Luis Obispo Coast	520
Other	581

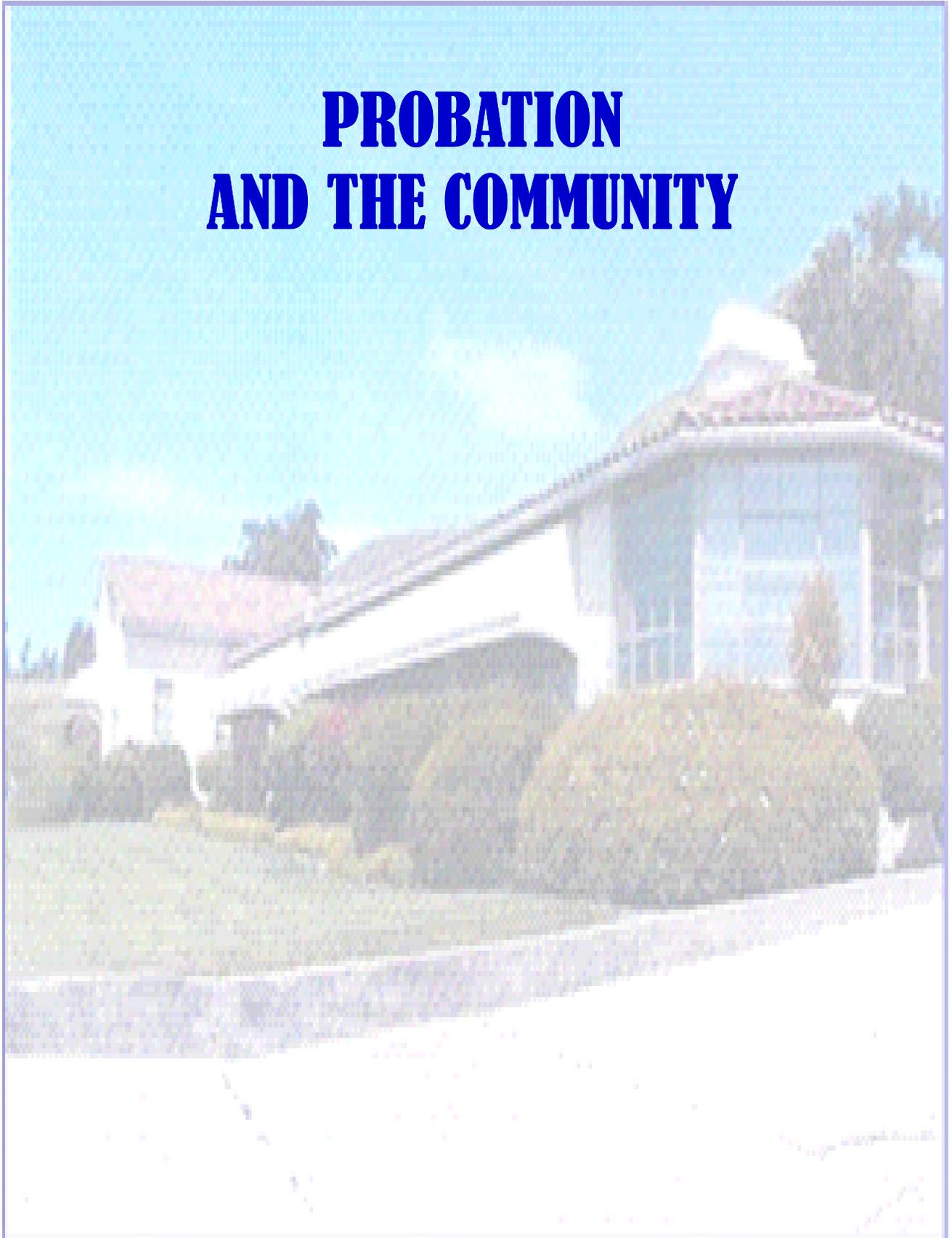
HEALTH ISSUES	
Medi-cal Eligibility	349
Mental Illness	251
Other	40







PROBATION AND THE COMMUNITY



PROBATION AND THE COMMUNITY (Charity Activities)

BOWL-A-THON - SLO HOT LINE

Each year Probation employees form bowling teams donating their time to raise money for the San Luis Obispo County Hot Line a volunteer run crisis center resource.

DAFFODIL DAYS FUND RAISER

In 2007, 44 Probation employees donated a total of \$710.00 to the American Cancer Society.

LYMPHOMA AWARENESS

Probation Department employees donate their time and effort to this charity.

SLO LEAF (San Luis Obispo Law Enforcement Assistance Fund)

Probation staff donate to this noteworthy fund.

TOYS FOR TOTS

The Department participates in the annual toy drive every December.

CALIFORNIA SPECIAL OLYMPICS FUND RAISING EVENTS

In 2007, the Probation Department volunteers raised over \$500 for California Special Olympics Torch Run.

In 2007, a group of eight bold well-doers volunteered for the Polar Plunge. The law enforcement community collectively raised \$15,000 for this icy dip!



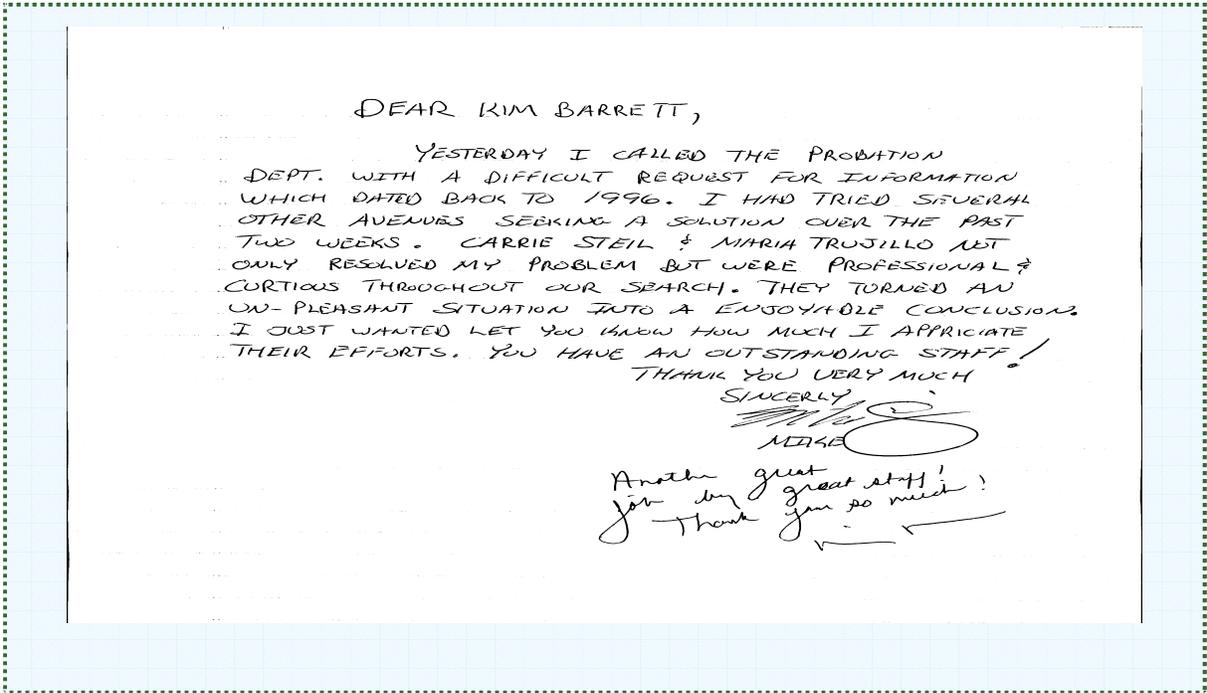
TORCH RUN 06-11-07



POLAR PLUNGE 03/17/07
PISMO BEACH, CA



LETTERS OF APPRECIATION



DEAR KIM BARRETT,

YESTERDAY I CALLED THE PROBATION DEPT. WITH A DIFFICULT REQUEST FOR INFORMATION WHICH DATED BACK TO 1996. I HAD TRIED SEVERAL OTHER AVENUES SEEKING A SOLUTION OVER THE PAST TWO WEEKS. CARRIE STEIL & MARIA TRUJILLO NOT ONLY RESOLVED MY PROBLEM BUT WERE PROFESSIONAL & COURTEOUS THROUGHOUT OUR SEARCH. THEY TURNED AN UN- PLEASANT SITUATION INTO A ENJOYABLE CONCLUSION. I JUST WANTED LET YOU KNOW HOW MUCH I APPRECIATE THEIR EFFORTS. YOU HAVE AN OUTSTANDING STAFF!

THANK YOU VERY MUCH

SINCERLY

[Handwritten signature]
MELISE

Another great job by great staff! Thank you so much!



SHANNON:
Well, it looks like I'm going to make it. This program really was a blessing for making me come. I don't think I would have been able to come on my own free will.
Thank You



Success Stories Adult & Juvenile Offenders

I was your typical spoiled athlete, living two separate lives. During the day I would go to school and practice, but at night I was living a fantasy life filled with alcohol and drugs. In College, my addiction to alcohol, pot and cocaine started to get out of control. I started to collect money for drug dealers and put myself in all kinds of dangerous situations. I had so many enemies in the area that I had to get out of town.

I later thought that I had found my purpose in life. I became a full-time rescue/firefighter. I was drug tested, so I stopped using illegal drugs, but started drinking like a fish. I was laid off and suddenly without employment and getting a divorce. It was at this time that I tried methamphetamine.

By the time Law Enforcement caught up with me, they had me on 13 felonies. I was sentenced to Adult Drug Court. This program taught me the essential life skills to live a sober and successful life. If I had not been sentenced to this program, I am sure that I would either be dead or in prison. I graduated the program with flying colors.

I had a new dream that I wanted to follow and was successful in becoming a full-time Substance Abuse Counselor. I feel like this is the job that I was meant to do, and that I have finally found the purpose in my life.

- Anonymous, Graduate of Adult Drug Court

“C” was a minor in custody at our Juvenile Hall facility and the following is an excerpt from a letter from his family: “On behalf of our entire family we send you our deepest gratitude for having cared so wonderfully for our Thomas this past year. He blossomed under your care and through his experience he has matured, gained inner confidence and well-being, and emerged in greatness and as a role model for other kids.”

- An Appreciative Parent

**SAN LUIS OBISPO COUNTY
PROBATION DEPARTMENT**

**2176 Johnson Avenue
San Luis Obispo, CA 93408**

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Email: kpeterson@co.slo.ca.us
[Http://www.slocounty.ca.gov?PR.htm](http://www.slocounty.ca.gov?PR.htm)**

