



Text and Email Consent

We would like to send you text or email messages for your convenience and to serve you better. Some important facts you should know:

PARTICIPATION IS VOLUNTARY

- You don't have to receive text or email messages from us if you don't want to.
- If you agree now, you can call us to change your mind at any time.

TYPES OF MESSAGES WE WILL SEND YOU

- We will send you appointment reminders, scheduling help, notifications about your patient portal account and other practical matters.
- We will NOT send or exchange messages with you about your health, lab results or other private information.

RULES FOR TEXTING OR EMAILING WITH US

- Do not text or email us for emergencies. Call 911 for emergencies.
- Call us for urgent scheduling needs.
- We and our messaging service will not share any of your information with third parties. We will not use your information for marketing.
- Let us know if your texting phone number or email address changes.

UNDERSTAND THE RISKS

- Messages are not always private; they can be read by anyone with access to your phone or email.
- In rare cases, messages can be intercepted, altered, forwarded, or used without you ever knowing.
- Back-up copies of text messages may exist even after you have deleted them.
- Your mobile phone company might charge you for receiving text messages.

ACKNOWLEDGEMENT AND AGREEMENT

- Do you want to receive text or email appointment reminders and patient portal notifications from us? **Yes** **No**
- If yes, then please fill out the form below and sign to acknowledge that you've read and fully understand the information above about the rules and risks of texting or emailing information with the Health Agency. Please let us know if you have any questions.

Client name	Date of birth	Name, if parent, guardian or legal rep
() Cell phone # (if OK to send you text messages)	E-mail address (if OK to send you email messages)	
X Signature	Date	FOR STAFF USE Client ID#
		Date Opt-out request received:
		Opt-out <input type="checkbox"/> No texts <input type="checkbox"/> No emails <input type="checkbox"/>