County of San Luis Obispo Behavioral Health Department Mental Health Services Act

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

Youth Full Service Partnership	th Full Service Partnership					
Current Program/Service	New Changes/Updates to Program/Services					
	Youth Full Service Partnership Additional Medication Manager Support					
Current Total Amount: \$827,573	New Total Amount: \$891,173 (8% increase) 0.4 MHSA/FSP program bilingual Medication Manager position. Additional 11 hours/week of program bilingual Medication Manager time.					

Justification:

- FCNI has identified the need to increase medication manager support for the MHSA/FSP program. The overall number of clients receiving medication has significantly surpassed the original implementation of the contract with FCNI.
- FCNI has demonstrated competency in providing a quality service. Still, an inadequate Medication Manager staffing ratio jeopardizes the ability to provide this service on time, at the intensity and frequency required for client success and wellness.
- Clients and families are still feeling the impact of the Covid-19 pandemic (e.g., Stress, anxiety, and lack of
 housing or unstable housing). The current FTE for the Medication Manager position is insufficient to meet all
 client's needs. As a result, staff retention has been a challenge. This fiscal year alone, that position is on its
 third professional. This is not ideal or advised when maintaining continuity in client care, and rapport building
 with clients/families is critically important. Clients continue to feel supported despite these challenges, but
 the staffing ratio is not aligned with the demonstrated need.
- The medication support required for MHSA/FSP clients and families is extremely complex and critically important for the continued success of the program and the clients/families served.
- FCNI is requesting an increase in FTE of the MHSA/FSP program bilingual medication manager of 11 hours per week. Increasing Medication Manager support time will allow for a timelier response to the urgent medication needs/concerns arising with clients and families.

Outcomes:

- Program will continue to meet FSP outcomes: Reduced hospitalizations, homeless and improvement on the CANS areas of behavioral/emotional needs and areas of life domain functions.
- Partners will have increased access to medical team, as well as improved compliance rates.
- Improved overall experiences with FSP leading to wellness and recovery outcomes.

On Wednesday, July 27, 2022: Add additional medication manager support to Youth FSP program at FCN.

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