County of San Luis Obispo Behavioral Health Department Mental Health Services Act

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

Latino Outreach Program Supervisor					
Current Program/Service	New Changes/Updates to Program/Services Latino Outreach Program: Add 1.0 FTE Program Supervisor				
Current Total Amount: \$0	New Total Amount: • FY 21-22 (using Released Prudent Reserve) 1.0 FTE = \$ 35,405 (Salary and benefits for 3 months) • FY 22-23 ongoing CSS Expense 1.0 FTE = \$146,210 (estimated at step 1 & 2 for budgeting)				

Justification:

- MHSA has recently expanded this flagship program of bilingual/bicultural providers serving the monolingual and Spanish-language-preferred families countywide. This expansion from 5.0FTE to 8.0FTE should be overseen with specific clinical and program supervision addressing the unique needs of the program and its staff.
- The addition of Youth Mental Health Services staff and service centers (Paso Robles), as well as new staffing dynamics and practices (e.g., telehealth), has created a need for additional supervision to recruit, onboard, train, and support staff. Youth Services Supervisors currently serve an average of 11 staff, with some Supervisors serving as many as 17 and all with large clinic operations. The Department's standard is under 10, and this addition will bring Youth Services average to 9.
- Population being served by Latino Outreach Program (LOP) have complex needs above and beyond those served through Specialty Mental Health Service (SMHS). Program Supervisor will support staff to address these needs, increasing capacity for clinicians and case managers to provide treatment to more clients.
- This Supervisor will lead the team and program, as well as build, establish, and maintain, key stakeholder relationships in the Latinx and behavioral health community, and oversee the data collection requirements of MHSA programs.
- Expanding the LOP team would increase the breadth of trusting relationships clients and families could
 develop within the system, increasing trust and engagement in services as well as reducing the demand
 on clinicians to be the sole connection to the larger system.

Outcomes:

- Program will serve more clients (this will be done by focusing on recruitment, training, supervision, and staff development to build program capacity).
- Ensure the increased consistency of consumer participation in clinical services through reducing barriers
 to clients participating (e.g., transportation needs, supporting medication management, and increased
 number of contacts initiated by LOP team).
- Increase staff retention in LOP program.





On Wednesday, March 30, 2022: Establish 1.0 FTE Latino Outreach Program Supervisor

[X] SLOBHD Staff recommend	s approval by the MAC Stakeholder	Group as specified above.
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Notes:			



