County of San Luis Obispo Behavioral Health Department Mental Health Services Act

Mental Health Advisory Committee (MAC) Stakeholder Group Meeting:

This document is proof of stakeholder involvement in decision making priorities and practices for the County of San Luis Obispo Mental Health Services Act programs.

The MAC Stakeholder Group asserts that they have fully understood and made a decision regarding the changes for the following program/service:

| CFS/Promotores Collaborative San Luis Obispo | |
|--|---|
| Current Program/Service | New Changes/Updates to Program/Services |
| Interpretation services | |
| | Add .50 FTE Promotores Behavioral Health Interpreters. This will increase to 1.00 |
| | FTE Promotores Behavioral Health Interpreters in the contract. |
| | |
| Current Total Amount: | New Total Amount: \$ |
| \$86,324 | \$51,982 (one-time/three-year funding) |
| | |
| | Next FY 23/24 total amount: \$138,306 |
| | |

Justification:

- Center for Family Strengthening (CFS) is the nonprofit employing the Promotores Interpreters. It recognizes the need to provide fair and equitable wages at a competitive value to retain qualified staff in the Interpreters' positions. To ensure a high-performance of Promotores Mental Health Interpretation Services, the Promotores Collaborative needs to restructure to guarantee professional management and service delivery. Service hour trends project an output increase of close to 100% in FY 22-23 from the previous year. Recent monthly output data is approaching the need for a 1.0 FTE, which is expected to be the norm by FY 23-24.
- As of Q2 of FY 22-23, service demand is trending towards twice as much output as the previous year. Currently, services
 for SLOBH are spread out amongst the Promotores staff depending on availability and quantity of requests. Given the
 increase in budget, CFS will seek to hire and retain 1 tri-lingual (Spanish, Mixteco & English) and two bilingual (Spanish
 & English) interpreters to be assigned exclusively to San Luis Obispo Behavioral Health.
- The additional funding will increase interpreters to a 1.0 FTE, split into 3 sections of the County (South, Central, North). This increase in funding will help to retain interpreters by guaranteeing a minimum number of hours while creating the ability to assign the sections of the County that will decrease travel expenses.
- Expanding Promotores Collaborative capacity by assigning a 1.0 FTE interpreter to SLOBH will guarantee service availability.

Outcomes:

- Expanding the Promotores Collaborative program will increase the capacity to support SLOBH. A projected total of 800
 service sessions will be provided, and 400 clients will be served.
- Expanding interpretation to three sections of the County (i.e., South, Central, and North).
- Offering ongoing interpretation support in Spanish, Mixteco and English.

On Wednesday, May 31st, 2023: Add additional funding support to CFS/Promotores.

[X] SLOBHD Staff recommends approval by the MAC Stakeholder Group as specified above.

[] SLOBHD Staff does not recommend approval by the MAC Stakeholder Group as specified above.

Notes:



