



COUNTY OF SAN LUIS OBISPO HEALTH AGENCY
PUBLIC HEALTH DEPARTMENT

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PROVIDER HEALTH ADVISORY

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Obtaining Results for COVID-19 Testing through the County of San Luis Obispo Public Health Laboratory

Results for most COVID-19 testing performed in the County of San Luis Obispo Public Health Laboratory will be returned via fax and/or phone within 24 hours of receipt of the nasopharyngeal swab specimen. However, given the rapidly increasing volume of testing and the transportation of specimens to the Public Health Lab, **please allow 48 hours for receipt of results from the time the specimen leaves your facility.**

Currently, the County of San Luis Obispo Public Health Department is experiencing a very high volume of calls both during and outside of regular business hours given the ongoing COVID-19 pandemic. **Please do not call the Public Health Department for COVID-19 test results outside of regular business hours.** Likewise, do not call the Public Health Department for COVID-19 test results unless more than 48 hours have passed from the time the specimen was sent out from your facility.

If more than 48 hours have passed, and you wish to call to obtain COVID-19 test results for your patient, please call **(805)781-4843** between the hours of 8 am – 5 pm Monday-Friday. When leaving a message speak clearly and leave the following information:

- Your name
- Your practice name (if applicable)
- Your call back number
- Your FAX back number
- Patient's Last name, First name, Date of Birth