

County of San Luis Obispo Enterprise System Catalog

As required by Government Code section 6270.5

County of San Luis Obispo, California

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Ref. #	System Identifier	System's Purpose	Categories, Types of Data	Custodian	Frequency Collected	Frequency Updated
1	Administrative Action Records System (CDSS)	Stores information on administrative actions against individuals, facilities and county licensed foster family homes	Demographics, foster family home information	Social Services	Daily	Daily
2	Agenda Management System (Provox)	Agenda creation and workflow, minutes	Agendas, transmittals, staff reports, attachments, minutes	Administrative Office	Weekly	Weekly
3	ApolloLIMS (Common Cents)	Laboratory information management system	Textual and numeric test results, public health information , human, environmental and animal information	Health Agency	Daily	Daily
4	Appeals Case Management System (CDSS)	Used to manage CDSS state hearings appeals process	Client demographics, case record information	Social Services	Daily	Daily
5	ArchiveSocial (ArchiveSocial)	Maintain public records on the County's social media accounts	Social media correspondence, digital assets	Administrative Office	Daily	Daily
6	Assessment Evaluation Services (Tyler Technologies)	Assessment valuation	Market approach real property valuations for assessment purposes	Assessor	Daily	Daily
7	Attribute Inventory Rewrite	Property attribute collection	Real property attributes for assessment purposes	Assessor	Daily	Daily
8	Benefit Management System (BenXcel)	Employee and retiree benefits enrollment	Personnel benefit data	Human Resources	Daily	Daily
9	Board of Supervisor Index	Index to BOS documents prior to 2013	BOS agendas and minutes prior to 2013	Administrative Office	Static	As Necessary
10	Budget Formulation and Management (Sherpa)	Generation of Countywide and departmental budgets	Financial, budgetary and position allocation; program descriptions	Administrative Office	Quarterly	Quarterly

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11	CalAg Permits (CaliCo Solutions)	Tracks pesticide use reports	Pesticide use data	Agricultural Commissioner	Daily	Daily
12	CalHEERS (DHCS)	California Healthcare Enrollment, Eligibility and Retention System	Client demographics Client eligibility Client insurance data	Social Services	Daily	Daily
13	CalPEATs (CaliCo Solutions)	Pesticide use enforcement program tracking system	Pesticide use enforcement program data	Agricultural Commissioner	Daily	Daily
14	CalWin (DXC)	Welfare Case Management	Participant demographics Participant program eligibility Medi-Cal eligibility CalHEERs Eligibility	Social Services	Daily	Daily
15	Camava (Art Street)	Reservation system	Patron information	Parks & Recreation	Daily	Daily
16	Child Welfare System (IBM)	Case Management	Demographics, placement demographics, records	Social Services	Daily	Daily
17	Client Services Network (Bell Data)	Capture and report on County homeless	Demographic, services provided	Social Services	Daily	Daily
18	CMIPS II (California DSS)	In Home Supportive Services case management system	Client demographics Vendor demographics	Social Services	Daily	Daily
19	CoCo (Internal)	County Counsel case management system	Case information relating to the purpose of the County Counsel	County Counsel	Daily	Daily
20	Content Management System (Kentico)	Website management	Digital assets, generation of web pages	Information Technology	Daily	Daily
21	CWS-CARES (CWDS OSI)	Child Welfare Case Management	Demographics, placement demographics, records	Social Services	Daily	Daily
22	Device Registration (Internal)	Tracks all weighing and measuring devices used commercially	Records of all devices, inspections, invoices for commercial establishments	Agricultural Commissioner	Daily	Daily
23	Digital Reel (BMI Imaging Systems)	Search and display document images converted from microfilm prior to 2001	County Clerk and land records	Clerk-Recorder	Quarterly	Quarterly
24	Eagle Recorder (Tyler Technologies)	Record, cashier, store, and search various public documents as required by the Clerk-Recorder function	Official and vital records, marriage licenses, fictitious business names, certification and registration	Clerk-Recorder	Daily	Daily

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25	eCourt (JournalTech)	Financial collection management system	General body information, court case information, information about fines, fees and restitution owed	Probation	Daily	Daily
26	EIMS (DFM Associates)	Manage voter registration and election information as required by the Registrar of Voters function	Voter registration and election information	Clerk-Recorder	Daily	Daily
27	Electronic Benefits Transfer (FIS)	Electronic Benefits Transfer for any cash and non-cash benefit as a result of applying for and being granted aid in CalWIN	Participant demographics Participant program eligibility	Social Services	Daily	Daily
28	Electronic Document Management System (KOFAX)	Electronic document management system for all Social Services programs	Participant demographics Participant program eligibility	Social Services	Daily	Daily
29	EnerGov (Tyler Technologies)	Permit tracking	Locations, type of project, status of project, staff actions, conditions of completion, people on project (applicant, contractors, engineers, architects, etc.)	Department of Planning & Building	Daily	Daily
30	Enterprise Resource Planning (SAP)	Creating and maintaining County financial, Human Resources, asset information	Financial, HR, assets and maintenance	Auditor Controller - Treasurer - Tax Collector - Public Administrator	Daily	Daily
31	FASTER (Faster Asset Management)	Fleet Inventory Management	Vehicle data, asset management, garage & technician date, inventory, motor pool	Central Services	Weekly	Weekly
32	FileOnQ (EvidenceOnQ)	Evidence inventory and tracking	Information about confiscated items	Probation	Daily	Daily
33	GasBoy (SiteOmat)	Fuel Management Software	Fuel data for vehicles	Central Services	Weekly	Weekly
34	Geographic Information System (Esri)	Provides environments that allow multiple data types, related to geography, to be shared in mapping applications that can be accessed by County Staff and the Public.	Land records, transportation, boundaries (voter, jurisdictional, district, etc.), assets, and aerial imagery	Information Technology	As Necessary	As Necessary

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35	Golf Now Reservations (Golf Now)	Reservation & Point Of Sale System	Name, address, phone, email & use data	Parks & Recreation	Daily	Daily
36	HdL (HdL)	License tracking	Location, type, owner, duration	Auditor Controller - Treasurer - Tax Collector - Public Administrator	Daily	Daily
37	Head Office (Gasboy)	Financial reporting software for fuel management system	Financial reporting for fuel	Central Services	Weekly	Weekly
38	Human Resource Management (NeoGov)	Talent management, onboarding, performance evaluations	Applicant data, exam planning, eligible lists, applicant communications, new hire forms, performance evaluations	Human Resources	Daily	Daily
39	Integrated Document Management System (OpenText)	Document management and retention scheduling	Countywide digitized files	Information Technology	Daily	Daily
40	LabBiSys (BAT Technologies)	Medical insurance claim and invoicing	Public health information, bills	Health Agency	Daily	Daily
41	LEAPS (Jump Technology)	Case Management	Client demographics, records, services provided	Social Services	Daily	Daily
42	LiveScan Plus Fingerprint (Dataworks Plus)	Identification based on fingerprints	Storage of fingerprints	Social Services	Daily	Daily
43	LS/CMI and YLS/CMI (Multi-Health Systems)	Comprehensive risk assessment tool for Adults (LS/CMI) and Juveniles(YLS/CMI) to help with case management plans, education, enrollment of services	Basic body information, survey to determine the risk of recidivism and to help develop case plans	Probation	Daily	Daily
44	Managed Care DB (Internal)	Tracks service request information	Client demographic and record numbers, clinical information	Health Agency	Static	Static
45	Medi-Cal Eligibility Data System MEDS (California Department of Social Services)	Medi-cal Eligibility Data System	Client demographics and eligibility	Social Services	Daily	Daily

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46	Miami	Manages patient and vendor notifications, processes payments for Medically Indigent Services Program (MISP) services	Vendor contact and payment data, client data, authorizations for care, estimate of benefits, etc.	Health Agency	Daily	Daily
47	Microsoft 365 (Microsoft)	Communication, Collaboration, and Productivity	Electronic correspondence, Storage, Automation, Reporting	Information Technology	Daily	Daily
48	Monitor.net (Connectrex)	Case management system for people on formal probation and Juveniles in custody	General body information, court case information, journal information	Probation	Daily	Daily
49	NetFile (Netfile.com)	Manages statement filings required by California Fair Political Practices Commission	Campaign committee, statement of economic interests, and lobbyist filers' statements	Clerk-Recorder	Daily	Daily
50	Payment Processing Systems (Internal)	Property tax support systems	Property valuation and assessments and tax records	Auditor Controller - Treasurer - Tax Collector - Public Administrator	Daily	Daily
51	Permit Trax (Bitco Software)	Permit tracking	Tracking of permits, plan review, inspections, licensing, mapping, fees and reporting	Public Works	Daily	Daily
52	Koha ILS (Koha)	Materials circulation	Patron information	Library	Daily	Daily
53	Property Tax System (Internal)	Calculations, records payment, property valuation and assessments and tax records	Property valuation and assessments and tax records	Auditor Controller - Treasurer - Tax Collector - Public	Daily	Daily
54	Prosecutor (Karpel)	District Attorney office case management system	Case information relating to the purpose of the District Attorney	District Attorney	Daily	Daily
55	Public Meeting Recording (Granicus)	Capture, archival, and online distribution of public meetings	Audio and video recordings of public meetings	Administrative Office	Weekly	Weekly
56	Public Purchase (Public Purchase)	Bid and Request For Purchase (RFP) software	Bid and Request For Purchase (RFP) submittals and awards	Central Services	Monthly	Monthly

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57	Public Surplus (Public Surplus)	Auction website for County surplus	Auction results	Central Services	Daily	Weekly
58	QuickBooks (Intuit)	Utility tracking	Utility usage and billing management	Public Works	Daily	Daily
59	Records Management System (EIS)	Storage of incident information	Date, time, location and summary of incident	Sheriff-Coroner	Daily	Daily
60	RECWARE (RecWare)	Facility booking software	Booking and tracking of Veterans Hall reservations and customers	Central Services	Weekly	Weekly
61	Springbrook (Accela)	Utility tracking	Utility usage and billing management	Public Works	Daily	Daily
62	Subpoena Log (Internal)	Tracks date and status of subpoena processing	Client demographic and record numbers	Health Agency	Monthly	Monthly
63	TideMark (Accela)	Permit tracking	Locations, type of project, status of project, staff actions, conditions of completion, people on project (applicant, contractors, engineers, architects, etc.)	Department of Planning & Building	Static	Static
64	Treatment Authorization Request DB (Internal)	Tracks out of county hospitalization and approvals	Client demographic information, approval information	Health Agency	Weekly	Weekly
65	Veterans Benefits Management System (VBMS)	Client Tracking and Document Management	Program Eligibility, Document Tracking	Veteran Services	Daily	Daily
66	Veoci (Gray Wall)	Noise complaint tracking	Date, time, location and summary of complaint	Airport	Daily	Daily
67	VetPro (Panosoft)	Client Tracking and Document Management	Program Eligibility, Document Tracking	Veteran Services	Daily	Daily
68	Sample Master LIMS (ATL)	Laboratory Information Management System	Water sample data tracking and analysis	Public Works	Daily	Daily
69	Fore Up Golf Reservation System	Reservation & Point Of Sale System	Name, address, phone, email & use data	Parks & Recreation	Daily	Daily
70	CIVIX (ABRM)	Accounting, Budgeting, Revenue Management	Accounting, billing, lease management	Airport	Daily	Daily
71	AlleyTrak	Reservation & Point Of Sale System	Name, phone, email & use data	Parks & Recreation	Daily	Daily

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72	Toptracer (TRMS)	Range Management System	Use and access to toptracer games	Parks & Recreation	Daily	Daily
73	Digital Reel (BMI Imaging Systems)	BOS archival records	Archival BOS documents	Administrative Office	As Necessary	As Necessary
74	Maddy Book	Maintain Board and Commission appointments	Board, committee, commission appointments, expiration dates, contact information for committee	Administrative Office	Daily	Daily
75	Municode	Post adopted or codified county ordinances	Ordinances and County code	Administrative Office	As Necessary	Monthly
76	Netfile	Record annual form 700 filings, send out notices, and update agency filers bi-ennially	Form 700 filings, candidate filings, Agency and county department conflict of interest codes	Administrative Office	As Necessary	Daily
77	NOVO DS	Post departmental videos on lobby televisions	Public videos from departments	Administrative Office	As Necessary	Weekly
78	Camava	Collects permittee information and makes reservations for Vet's Hall	Facility booking software, collects business information, names, addresses	Central Services	As Necessary	As Necessary
79	Camava (Art Street)	Camava software holds our Permittee's information and allows them to book the facility	Patron Information/reservation system	Central Services	As Necessary	As Necessary
80	Human Resource Management (SAP)	Employee Records and Personnel Actions, Payroll, Benefits, Finance	Employee Records and Personnel Actions, Payroll, Benefits, Finance	Human Resources	Daily	Daily
81	Geographic Information System Applications (Geocortex)	Geographic mapping applications for use by county staff and the public	Applications consume spatial and tabular data from as map services hosted by Esri ArcGIS Server	Information Technology	As Necessary	As Necessary
82	GIS Aerial Imagery	Aerial imagery for county staff and the public in GIS applications in order to facilitate decision making	Aerial imagery (orthogonal and oblique)	Information Technology	As Necessary	As Necessary

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83	Adobe Systems	Document creation and update	Document Control	Information Technology	As Necessary	As Necessary
84	Civil RMS (Teleosoft)	Civil Records Management System	Civil Court Case Records	Sheriff-Coroner	Daily	Daily
85	Laserfiche Document Management	Document storage repository and workflows	Document management	Sheriff-Coroner	Daily	Daily
86	RIPA Reporting (Veritone)	Racial and Identity Profiling Act Data Collection	State Compliance	Sheriff-Coroner	As Necessary	As Necessary
87	Bounds	Facility Licensing, Enforcement, Incident Reporting, Provider Enrollment, and Registry Systems	Program Administration; people, licenses, surveys, incident reports	Social Services	Daily	Daily
88	Constant Contact	Email Mailing List	Email Marketing	Veteran Services	As Necessary	As Necessary
89	DocuSign	Electronic Signatures	Signed contracts, release forms, and approvals	Information Technology	Daily	Daily
90	Call Guru	Call and response tracking	Caller, question(s), answer(s)	Department of Planning & Building	Daily	Daily
91	Land Use View & Geo View	GIS-based applications (public & internal)	GIS	Department of Planning & Building	As Necessary	As Necessary
92	The Mortgage Office	Mortgage tracking for housing section	Loan holder information (name, address, phone)	Department of Planning & Building	Weekly	Weekly
93	AthenaPractice (Hosted by Quattris Healthco)	Electronic health record (EHR) application for Public Health	PHI, PII	Health Agency	Daily	Daily
94	Chameleon (HLP, Inc)	Animal services information system	PII	Health Agency	Daily	Daily
95	ClientTrack (Eccovia)	Case management software for tracking DUI clients	PHI, PII, DUI related information	Health Agency	Daily	Daily
96	Cerner Community Behavioral Health/Anasazi (Oracle)	Behavioral health electronic health record (EHR) system	PHI, PII	Health Agency	Daily	Daily
97	EnvisionConnect (Accela)	Environmental health and safety (EHS) management system	PII, PCI, permitting and inspection data	Health Agency	Daily	Daily
98	Sentry (Cordant Health Solutions)	Drug testing management system	PHI, PII	Health Agency	Daily	Daily
99	Jail Management System (ATIMS)	Inmate data	Date, time, location of arrest and charges, housing information	Sheriff-Coroner	Daily	Daily
100	Property Mobile	Field appraisal	Property data	Assessor	Daily	As Necessary

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101	DocuSign	Electronic Signatures	Contracts, Release Forms, Approvals	Information Technology	Daily	Daily
102	Squarespace Scheduling	Client Scheduling	Email, phone numbers, name	Veteran Services	As Necessary	As Necessary
103	Adobe Creative Cloud	Used for generating graphics, brochures, etc.	Marketing and publicity materials	Department of Planning & Building	As Necessary	As Necessary
104	Bluebeam	PDF software used for agenda.net and eplan review. Also required for EnerGov	Building and Planning permit documents	Department of Planning & Building	Daily	Daily
105	Streamline SmartCare	Semi-statewide behavioral health electronic health record (EHR) system via CalMHSA	PHI, PII	Health Agency - Administration	Daily	Daily
106	Intuit Mailchimp	Email Mailing Lists	Email Marketing	Groundwater Sustainability	As Necessary	As Necessary