<table>
<thead>
<tr>
<th>DSS Program</th>
<th>Services available</th>
<th>Department of Social Services (DSS) Eligibility Criteria</th>
<th>Who to contact</th>
</tr>
</thead>
</table>
| Diversion                   | Rent arrearage payment                          | For CalWORKs (CW) applicants in lieu of Cash Aid Payment  
  - Must be apparently eligible to CalWORKs;  
    - applicant Child(ren) must have a deprivation and  
    - family must meet Resources/Property/Asset Limit of $10,000 or $15,000 for AU with a member who is disabled, or age 60 or older and  
    - family must meet income Limit (Based on family AU size)  
  - Request supports family’s current, pending or potential employment and self-sufficiency plan  
  - Family demonstrates potential for continued self-sufficiency (i.e., good problem-solving skills, well-defined support system, income to meet future financial needs, adults are job ready, etc.)  
  - Request is specific and on-going financial assistance is NOT anticipated                                                                                     | Contact Employment Resource Specialist (ERS) worker at the local DSS office at 800-834-3002.          |
| Homeless Assistance Payment (HAP) | Rent arrearage payment                          | For CalWORKs applicants and recipients  
  - Must be apparently eligible to CalWORKs  
    - applicant Child(ren) must have a deprivation and  
    - family must meet Resources/Property/Asset Limit of $10,000 or $15,000 for AU with a member who is disabled, or age 60 or older and  
    - family must meet income Limit (Based on family AU size)  
  - Complete CW 42 application and meet HAP criteria  
  - Meet maximum rent arrearage allowed for AU = (80% of Total Monthly Household Income)  | Contact ERS at the local DSS office at 800-834-3002.                                                 |
| Housing Support Program (HSP) | Homeless services for families who are/were served by the program | For CalWORKs recipients who meet the HUD definition of homelessness  
  Eviction prevention is only available to former HSP recipients (within 1 year of exit from the program and while in same placement unit)  | Contact ERS at the local DSS office at 800-834-3002.                                                 |
| Bringing Families Home (BFH) | Homeless services based on program availability | For Child Welfare Services (CWS) in Family Reunification or Family Maintenance who meet the BFH definition of homelessness, including at imminent risk of becoming homeless (within 14 days)  
  Must be prioritized based on vulnerability                                                                                                                      | Contact Social Worker (SW) at the local DSS office at 800-834-3002.                                   |
| Single Payment Program (SPP) thru HASLO | Rent assistance with a maximum of $1500 per family, per fiscal year | For families where 1 family member is active in either CW, CWS or Adult Services  
  Must explore all other community and DSS programs first  
  - Restricted to emergency eviction prevention need  
  - For rent, utilities or balance of deposits needed  
  - Limited for housing needs not covered by the family or other community resource                                                                                | Contact ERS/SW at the local DSS office at 800-834-3002.                                               |
## Community Eviction Prevention Services

Note: Families cannot be served concurrently by 2 programs that are federally funded. Also, since funding is temporary and limited, please contact the Partner Agency prior to referring a family.

<table>
<thead>
<tr>
<th>Program</th>
<th>Services Available</th>
<th>Community Partner Eligibility Criteria</th>
<th>How to apply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Development Block Grant (CDBG)</td>
<td>Up to 3 months of $ rent assistance</td>
<td>Federal: At 80% AMI or less and are past due on rent (not to exceed 3 months). Provide past due notice or rental obligation and Baseline income for last 3 months (not including stimulus money). State: Same as above but limited to <strong>Grover Beach residents only</strong>.</td>
<td>Call 5 Cities Homeless Coalition (5CHC) 805-574-1638 or email @ <a href="mailto:info@5chc.org">info@5chc.org</a></td>
</tr>
<tr>
<td>CARES/CDBG Coronavirus Relief Funds (CRF)</td>
<td>6 months of $ rent assistance (Allocation based on location) <strong>Awaiting clarification for funding once the moratorium is lifted</strong></td>
<td><strong>Must be COVID related</strong> (provide layoff notice or Dr Note) - At 80% AMI or less and are 1-2 months behind in rent. Provide past due notice or rental obligation and Baseline income for last 3 months (not including stimulus money).</td>
<td>South County - 5CHC 805-574-1638, Central/Coastal - Prado 805-544-4004, North County - ECHO 805-462-3663</td>
</tr>
<tr>
<td>CARES Federal Emergency Services Grant (ESG) On Hold</td>
<td>Can help pay rent moving forward on top of 25% obligation, but not able to pay consumer debt (back pay for Sept 2020-Jan 2021)</td>
<td><strong>Must be COVID related</strong> (provide layoff notice or Dr Note) Currently putting names on list to process once moratorium is lifted. Families are prioritized to those who are High Risk to COVID. - <strong>Must be at imminent risk of becoming homeless</strong> (w/in 14 days). - At 50% AMI or less and become past due on rent AFTER moratorium is lifted. - Provide proof of nonpayment and Baseline income for last 3 months (not including stimulus money). - Family must meet 25% obligation</td>
<td>South County - 5CHC 805-574-1638, Central/Coastal - Prado 805-544-4004, North County - ECHO 805-462-3663</td>
</tr>
<tr>
<td>Federal Emergency Solutions Grant (ESG) On Hold</td>
<td>Can help pay rent moving forward on top of 25% obligation, but not able to pay consumer debt (back pay for Sept 2020-Jan 2021)</td>
<td>Currently putting names on list to process once moratorium is lifted. Family prioritized for most at risk. - <strong>Must be at imminent risk of becoming homeless</strong> (w/in 14 days). - At 30% AMI or less and become past due on rent AFTER moratorium is lifted. - Provide proof of nonpayment and Baseline income for last 3 months (not including stimulus money). - Family must meet 25% obligation</td>
<td>Call 5CHC 805-574-1638</td>
</tr>
</tbody>
</table>

*Crowd Work Individuals who are required to participate in WTW and have time on their 24 month clock Must explore all DSS programs first Must sign FSS

Contact ERS at the local DSS office at 800-834-3002.
| Catholic Charities | Offering utility (can pay for water) and rent assistance for eviction prevention - usually covering about ½ of the month’s rent for families - this amount depends on the amount of rent that is due. *limited funds | Requirements:  
- Rental Agreement  
- ID of adult in the agreement  
- Proof the hardship  
- Pre-screens applicants for rental assistance eligibility the month before payment is due.  
- Also distributing food and/or VISA gift cards for families that were not able to receive rental assistance. Evictions Notices—Catholic Charities does not require an Eviction Notice. The 3-day eviction notice is being waived during this time. | Catholic Charities  
805-706-8566 |
| Salvation Army | All locations are offering services/ resources for utility and rent assistance for eviction prevention. *Assistance not guaranteed (depends on funding availability). | Also provides assistance with COVID rent relief applications and Referrals to REACH, the relief program through PG&E. (Salvation Army handles REACH applications for SLO county) https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page | SLO & North County  
805-544-2401  
South County  
805-481-0278 |
| CAPSLO | Utility assistance/ HEAP program. Offers assistance once a year for payment toward their utility bills (gas, propane, or electric) https://capslo.org/utility-assistance-heap/ | To be eligible for assistance through HEAP, applicants must:  
- be a San Luis Obispo County resident  
- be income eligible (based on household size and gross income)  
- provide income documentation for all adult household members during the previous 6 weeks  
- provide current gas and electric bills (2nd page must show service address)  
Submit applications: via email: HEAP@capslo.org or fax: 805.544.4188 or mail: CAPSLO 3970 Short St., Ste 110 San Luis Obispo, Ca 93401 | CAPSLO  
805-706-8663 |
| CA COVID-19 Rent Relief Program | Provides rental assistance to renters and landlords impacted by COVID-19 https://housing.ca.gov/covid_rr/ | Continue to be available as of October 1, 2021 to renters who receive a notice to "pay or quit" for unpaid Rent AND Utilities during the COVID-19 pandemic.  
- For notices of unpaid rent between March 1, 2020 and September 30, 2021, renters must give their landlord a signed declaration of COVID-19 related financial distress within 15 business days of receiving a notice to "pay or quit,"  
- Landlord MUST apply for this program before they can proceed with an eviction lawsuit against the renter.  
- If renters apply for this program within 15 business days of receiving the “pay or quit” notice, or within 15 business days of receiving a notice from the CA COVID-19 Rent Relief program that the landlord has started an application on their behalf, the eviction process will be stopped while the renter’s application is processed | Housing is Key  
833-430-2122  
Or for assistance with the application, call:  
5CHC 805-574-1638 or Salvation Army 805-544-2401/805-481-0278 |