

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
SERVICES COORDINATING COMMITTEE MEETING MINUTES**

Date

October 3, 2022

Time

1pm-2:30pm

Location

Zoom

Members Present

Brandy Graham

Devin Drake

Jack Lahey

Janna Nichols

Nicole Bennett

Members Absent

John Klevins

Staff and Guests

Abby Lassen

Carmen Sampson

Christy Nichols

Elaine Archer

Elizabeth Pauschek

George Solis

Jeff Al-Mashat

Jessica Lorange

Laurel Weir

Lawren Ramos

Leon Shordon

Merlie Livermore
Michael Azevedo
Michelle Shoresman
Mimi Rodriguez
Russ Francis
Sarah Montes Reinhart
Yesi Alonso

1. Call to Order and Introductions

Devin called the meeting to order at 1:02pm.

2. Public Comment

None.

3. Consent: Approval of Minutes

Janna moved the motion to approve the minutes, Brandy seconded the motion. The motion passed.

4. Action/Information/Discussion

4.1 Discussion Item: Racial Equity Analysis

George shared key findings from Homebase's REEA (Racial and Ethnic Equity Analysis). Besides looking at HMIS (Homeless Management Information System) data from 2018 through 2021, Homebase also did stakeholder surveys and looked at PIT (Point In Time) count data. Sample findings were gathered from people who are BIPOC (Black, Indigenous People of Color), White, and Latinx.

Janna commented that this report does not include Coordinated Entry data, samples sizes and focus group were too small so it's not a real representation of cohesive information.

To get more substantial data, George suggested the need to hire more staff that are bilingual, provide training and support to leaders throughout homeless system of care, provide additional language interpretation across the county, provide trainings to agency and County staff, and provide services to support access for people with technology barriers.

Abby shared that Public Health will be doing training on improving/supporting language access. She also mentioned that she is using her background to help Latinx and Mixteco communities in getting access to all resources available.

According to Nicole, language interpretation is a goal for HHIP (Housing and Homelessness Incentive Program). Also, they now have a new community health worker benefit wherein workers providing additional resources including translation, can now be funded.

4.2 Discussion Item: Homeless Services Agencies Training Curriculum

Laurel reported that, as part of the 5-Year plan update, one of the steps the County is going to implement is a coordinated training curriculum for Homeless Services agencies staff. This curriculum could include Trauma Care as was discussed at the last Full HSOC meeting. Other trainings were suggested by the committee and included motivational interviewing, racial equity, working through challenging behaviors, gender identity and social orientation, mental health first aid, progressive engagement, housing first, diversion, Rapid Rehousing, working with people with communication challenges, understanding developmental disabilities, visual impaired, hearing impaired, working with interpreters, financial management, de-escalation techniques, harm reduction, and end of life protocol training.

4.3 Discussion Item: COVID-19 Contingency Planning Update

Jack said there are no major updates. The plan has been submitted and is currently waiting for the City's response.

4.4 Discussion Item: End of Life Protocol Task Force - Update

Devin reported that the End-of-Life Protocol Task Force met and found out that there is not an already existing framework in place that could help speed up the creation of a general policy. A study from UCLA (University of California, Los Angeles) showed that reaching out to people experiencing homelessness in places where they are more comfortable, instead of medical facilities, helps to create an environment for them to participate in discussion. Jack is gathering people together to create a framework. Janna also suggested looking into the records/statistics from the coroner's office to gather data regarding homeless peoples' deaths.

5. Future Discussion/Report Items

Nicole shared that CenCal Housing Support and Sobering Centers is going live on January 1st and they will be providing medically tailored food training.

Jack mentioned that CAPSLO (Community Action Partnership of San Luis Obispo) has started providing recuperative care, and it would be useful to explain what recuperative care is to the committee.

Also, Jack suggested that it would be good to have an update and discussion regarding Coordinated Entry.

6. Next Regular Meeting: December 5 at 1pm

7. Adjournment

Devin adjourned the meeting at 2:06pm.