



**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Finance & Data Committee Meeting Agenda**

March 28, 2023, 10-11:30am

Committee members must participate in person (except for just cause reasons approved by the HSOC):

Room 356, County of San Luis Obispo Department of Social Services,
3433 South Higuera St, San Luis Obispo, CA 93401

The public may participate in person or by Zoom video call:

<https://us06web.zoom.us/j/87501917104?pwd=eCtHRE43YlhqdmhvMy9LeFhVV0UzQT09>

Or dial in:

+1 669 444 9171

Meeting ID: 875 0191 7104

Passcode: 250185

1. Call to Order and Introductions
2. Public Comment
3. Consent: Approval of Minutes
4. Action/Information/Discussion
 - 4.1. Discussion Item: Scoring Approach to Grants
 - 4.2. Discussion Item: Homeless Management Information System (HMIS)
 - 4.2.1. Discussion Item: HMIS New User Access
 - 4.2.2. Discussion Item: HMIS System Administrators Monthly Call
 - 4.3. Discussion Item: Systems Performance Report



- 4.4. Discussion Item: Update on Housing and Homelessness Incentive Program (HHIP) Funding Allocations and Reporting Measures
- 4.5. Discussion Item: Data Quality
- 4.6. Discussion Item: Homeless Housing, Assistance and Prevention Program Round 3 (HHAP 3) Outcome Data
- 4.7. Discussion Item: Reporting Out Information
- 4.8. Discussion Item: Future Meeting Schedule
- 5. Future Discussion/Report Items
- 6. Next Regular Meeting: April 25, 2023, at 10am
- 7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

[https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-\(HSOC\).aspx](https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-(HSOC).aspx)

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
FINANCE AND DATA COMMITTEE MEETING MINUTES**

Date

February 7, 2023

Time

10-11:30 am

Location

Zoom

Members Present

Bill Crewe
Brandy Graham
Janna Nichols
Jessica Thomas
Mark Lamore
Shay Stewart

Members Absent

Carrie Collins
Kate Swarthout
Laurn Searles
Mimi Rodriguez
Riley Smith
Sstoz Tes

Staff and Guests

Christy Nichols
Gary Peterson
Jack Lahey
Joe Dzvonik
Kristin Ventresca
Laurel Weir
Merlie Livermore
Russ Francis

Staci Dewitt
Skylar Caldwell
Stefanie Hernandez

1. Call to Order and Introductions

Mark called the meeting to order at 10:01 am. Morgan Torrell and Gary Peterson introduced themselves.

2. Public Comment

Janna shared that there was a robust conversation during the Services Coordinating Committee meeting regarding issues on data tracking and accountability factors. Mark mentioned that Transitions Mental Health Association (TMHA) has been contacted by a consultant from Magellan Group to be a stakeholder regarding grants available for digital equality.

3. Consent: Approval of Minutes

Tabled. Not enough members for quorum.

4. Action/Information/Discussion

4.1 Action Item: Committee Roles and Responsibilities

Laurel and Russ shared a brief overview of the role of the Committee and membership which primarily focuses on the Point in Time (PIT) count and the Homeless Management Information System (HMIS) data. Laurel shared that the next Point in Time count will be conducted in January 2024. She also mentioned that the Homeless Services division is in the process to do a major overhaul on the HMIS system. Updates will be provided to the Committee on this process.

Laurel also shared that because California has declared an end to the COVID state of emergency, future HSOC meetings will now be held in person at the Department of Social Services building on Higuera St. in San Luis Obispo. More information on this to follow.

4.2 Discussion Item: Data maturity Assessment Tool

Tabled for next meeting.

4.3 Discussion Item: HMIS (Homeless Management Information System) System Administrators Monthly Call

Laurel mentioned that the Homeless Services division is in the process of working with County IT to help analyze and recommend additional and desirable functionalities for a much better HMIS database system.

Joe also added more information regarding the process and implementation of the new system.

4.4 Discussion Item: Update on HHIP (Homeless and Housing Incentive Program) Funding Allocations and Reporting Measures

Christy Nichols of CenCal Health provided an update on this matter.

4.5 Discussion Item – HHAP 3 (Homeless Housing, Assistance and Prevention Program Round 3) Outcome Data

Laurel provided an update. She mentioned that the Division worked on seven performance measures to gain eligibility for bonus funding in 2024.

5. Future Discussion/Report Items

6. Next Regular Meeting: March 28, 2023, at 10am, in person

7. Adjournment

Mark adjourned the meeting at 11:30 am.

New User Registration in HMIS

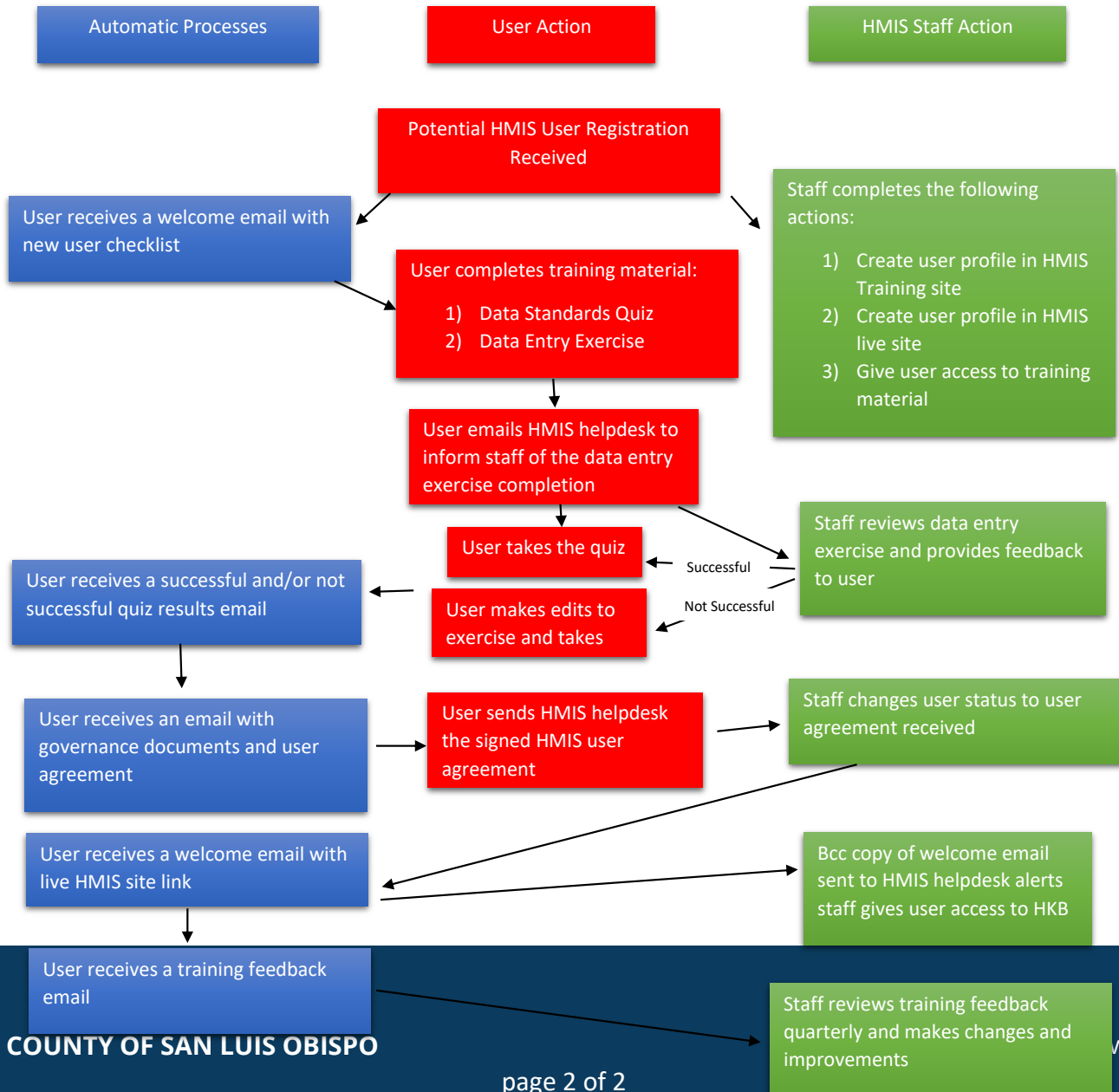
Process Highlights

- Fill out our Microsoft [Registration Form](#)
 - 5 Pages!
- User receives access to Checklist, SharePoint materials. and Bell Data Training Site
- Pass final quiz with 100%
- Receives access to the live site



HMIS USER TRAINING FLOW AND ACTION CHART

Agenda Item 4.2.1



HMIS System Administrators Monthly Call

- Reporting Reminders
 - System Performance Measures
 - PIT/HIC
- HUD Sessions During NHSDC
 - 4/3 Livestreamed on HUD Exchange
- 2024 Data Standards Update



System Performance Report

HMIS PROJECT TYPES		SYSTEM PERFORMANCE MEASURE QUESTIONS	1	2	3	4	5	6	7
	1	Emergency Shelter	x	x	x		x		x
	2	Transitional Housing	x	x	x	x	x		x
	3	PH - Permanent Supportive Housing (disability required for entry)	x	x		x	x		x
	4	Street Outreach		x					x
	5	RETIRED							
	6	Services Only							
	7	Other							
	8	Safe Haven	x	x	x	x	x		x
	9	PH – Housing Only	x	x		x	x		x
	10	PH – Housing with Services (no disability required for entry)	x	x		x	x		x
	11	Day Shelter							
	12	Homelessness Prevention							
	13	PH - Rapid Re-Housing	x	x		x	x		x
	14	Coordinated Assessment							



Summary Report for CA-614 - San Luis Obispo County CoC - FY2022 System Performance Measures

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects. Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)					Average LOT Homeless (bed nights)					Median LOT Homeless (bed nights)				
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
1.1 Persons in ES and SH	614	718	677	862	908	64	62	67	109	59	24	22	21	48	22
1.2 Persons in ES, SH, and TH	637	718	677	867	915	84	62	67	110	60	26	22	21	49	22

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date. The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)					Average LOT Homeless (bed nights)					Median LOT Homeless (bed nights)				
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1093	1015	1106	1246	1393	491	708	835	850	962	223	274	243	304	339
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1115	1015	1106	1251	1400	519	708	835	848	966	229	274	243	304	341

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit. After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior) FY2021		Percentage of Returns in less than 6 months					Percentage of Returns to Homelessness from 6 to 12 months					Percentage of Returns to Homelessness from 13 to 24 months					Percentage of Returns in 2 Years				
		FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Exit was from SO	0	0%	0%	0%	0%	0%	0%	0%	30%	0%	0%	0%	0%	10%	0%	0%	0%	0%	40%	0%	0%
Exit was from ES	96	8%	8%	16%	7%	3%	8%	5%	5%	4%	9%	6%	8%	8%	8%	12%	22%	21%	30%	20%	34%
Exit was from TH	0	13%					0%					0%					13%				
Exit was from SH	0																				
Exit was from PH	427	2%	3%	4%	3%	2%	0%	2%	3%	1%	4%	2%	2%	4%	1%	6%	4%	7%	11%	5%	12%
TOTAL Returns to Homelessness	523	4%	4%	6%	4%	4%	2%	3%	5%	2%	4%	3%	2%	5%	3%	7%	9%	9%	16%	8%	15%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	January 2020 PIT Count	January 2021 PIT Count	January 2022 PIT Count
Universe: Total PIT Count of sheltered and unsheltered persons	1095	1483	0	0	1448
Emergency Shelter Total	248	290	228	276	258
Safe Haven Total	0	0	0	0	0
Transitional Housing Total	25	21	23	21	34
Total Sheltered Count	273	311	251	297	292
Unsheltered Count	822	1172	0	0	1156

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Unduplicated Total sheltered homeless persons	833	1075	750	1098	1117
Emergency Shelter Total	810	1075	750	1093	1110
Safe Haven Total	0	0	0	0	0
Transitional Housing Total	29	0	0	5	8

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased earned income	4	5	7	7	5
Percentage of adults who increased earned income	9%	12%	13%	13%	10%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased non-employment cash income	32	27	28	37	31
Percentage of adults who increased non-employment cash income	68%	66%	54%	67%	61%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased total income	34	32	34	43	35
Percentage of adults who increased total income	72%	78%	65%	78%	69%

Agenda Item 4.3

Metric 4.4 – Change in earned income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased earned income	5	0	2	3	4
Percentage of adults who increased earned income	11%	0%	14%	25%	15%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased non-employment cash income	14	3	7	5	8
Percentage of adults who increased non-employment cash income	32%	18%	50%	42%	30%

Metric 4.6 – Change in total income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased total income	16	3	9	8	15
Percentage of adults who increased total income	36%	18%	64%	67%	41%

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Person with entries into ES, SH or TH during the reporting period.	750	1027	619	1062	997
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	157	203	174	254	247
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	593	824	445	808	750

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1177	1215	1089	1540	56
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	186	247	229	322	29
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	991	968	860	1218	27

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons who exit Street Outreach	21	2	20	15	54
Of persons above, those who exited to temporary & some institutional destinations	2	1	3	0	2
Of the persons above, those who exited to permanent housing destinations	10	0	3	8	31
% Successful exits	57%	50%	30%	53%	61%

Metric 7b.1 – Change in exits to permanent housing destinations

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	810	1051	887	564	912
Of the persons above, those who exited to permanent housing destinations	251	360	329	229	254
% Successful exits	31%	34%	37%	41%	28%

Metric 7b.2 – Change in exit to or retention of permanent housing

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons in all PH projects except PH-RRH	99	125	131	380	387
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	90	113	121	369	352
% Successful exits/retention	91%	90%	92%	97%	91%

Data Quality

- Monthly quality reports to resume
 - Feedback on what is most useful and effective

- Data Quality Training
 - Previously held annual training
 - Increased frequency?



California Emergency Solutions Grant (ESG) FY2022 – Scoring Rubric

Project Name:

Applicant:

Date:

Total Score:

A. Applicant Experience

Criteria	Application Question	Points Available	Score	Comments
Experience providing proposed programs	1, 2	0 - 1 points: Very minimal or none of the necessary competencies, skill set, and capacity to successfully manage the project. 2 - 3 points: Some of the necessary competencies, skill set, management capacity, professional experience and qualifications to successfully manage and complete the project. 4 - 6 points: Clearly documents or shows evidence of the necessary competencies, skill set, management capacity, professional experience and qualifications to successfully manage and complete the project.		
Stability of staffing for project	9/A	0 - 1 points: Uses all volunteers, no paid staff.		

		<p>2 - 3 points: Combination of hired staff and volunteers; some prior experience with providing proposed activity; some experience administering grants.</p> <p>4 - 5 points: Hired staff dedicated to proposed project; years of organizational experience delivering proposed activity; has dealt with state and federal grant programs successfully.</p>		
Previous experience managing grants	3, 8, 11	<p>0 - 1 points: No experience or has experience only with very small grants.</p> <p>2 - 3 points: Some experience with grants. For Large Project applicants, to get a 4, applicants must have experience with at least one state or federal grant.</p> <p>4 - 5 points: Significant experience, including at least one state or federal grant. Submits expenditure reports on a timely manner for draw down of funding.</p>		
HMIS participation	4	<p>0 points: No access or prior experience with HMIS.</p> <p>1 point: Some prior experience with HMIS.</p> <p>2 points: Active/experienced HMIS participating agency. Submits data in timely manner. Minimal HMIS data quality issues.</p>		
Currently participates in CES	5	<p>0 points: No.</p> <p>1 point: Has plans to participate.</p> <p>2 points: Yes.</p>		

B. Rationale

Criteria	Application Question	Points Available	Score	Comments
Proposed activities target a high need in the Continuum of Care and create impact to the community	12-17, 20	<p>0 - 3 points: Project is an activity, or targets a subpopulation, that is not determined to be a high need as identified by the Continuum of Care. The need appears questionable as to its significance and seriousness to the community. The project will provide a benefit but the benefit is indirect and will not have an impact to the community.</p> <p>4 - 7 points: Project is an activity, or targets a subpopulation, that is determined to be of some need as identified by the Continuum of Care. The applicant describes the need but not clearly or completely and provides no supporting documents. The project will provide a direct benefit to the target population but the project will have a moderate impact to the community.</p> <p>8 - 10 points: Project is an activity, or targets a subpopulation, that is determined to be of some need as identified by the Continuum of Care. The applicant clearly describes a serious community need that the project will address and provides</p>		

		supporting documents and statistics. The project will provide a direct benefit to the target population and the project will have a significant impact to the community.		
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C. Cost Efficiency

Criteria	Application Question	Points Available	Score	Comments
Cost effectiveness and cost reasonableness	6, 14-18, 9/A	<p>0 - 1 points: Costs are reasonable or cost per person is very high relative to programs, population served, and services being offered.</p> <p>2 - 3 points: Costs are reasonable and per person cost is within reason, given project scope, population to be served, and services being offered.</p> <p>4 - 6 points: Costs are reasonable and per person costs are effective and efficient for the population being served, using leverage to lower costs.</p>		
Budget realistic and adequate to be successful	9/A	<p>0 - 1 points: Budget is lacking key pieces to support success of program.</p> <p>2 - 3 points: Provides budget and demonstrates ability to expend funds within grant term; information provided suggests budget is realistic and is mostly</p>		

		adequate to sustain program through grant term. 4 points: Provides thorough budget and budget narrative sufficient to demonstrate sustainable financial support for proposed activity beyond grant term; budget and program design suggest program has all necessary components.		
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D. Program Design

Criteria	Application Question	Points Available	Score	Comments
Program Design	1, 2, 12, 19, 9/A, B	<p>0 - 5 points: Provider guidelines for governing operations are unclear, and staffing, activities, and budget are not aligned with program design, target population, and local conditions.</p> <p>6 - 14 points: Provider guidelines for governing operations are generally stated. Staffing, activities and budget are reasonable given program design, target population, and local conditions.</p> <p>15 - 20 points: Uses evidenced based or best practices as identified by the U.S. Interagency Council on Homelessness. Program staffing patterns, activities, budget</p>		

		are reasonable relative to program design, target population and local conditions.		
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E. Impact and Effectiveness

Criteria	Application Question	Points Available	Score	Comments
Performance Outcomes	1, 13-17	<p>0 - 5 points: Project does not demonstrate capability to contribute to system-wide impact effectiveness.</p> <p>5 - 14 points: Project demonstrates, through project description and similar project experience, the capability to meet performance measures for system-wide performance outcomes. There may be HMIS supporting data that the proposed project and program will achieve its goals (if applicable).</p> <p>15 - 20 points: Project demonstrates, through clearly outlined plan and similar project experience, the capability to meet performance measures for system-wide performance outcomes. There is strong HMIS/CAPER supporting data from previous years that the proposed project and program will achieve its goals (if applicable, use HMIS or other equivalent data for new applicants).</p>		

Decreases number of unsheltered persons	1, 14, 15, 17	<p>0 points: Does not decrease the number of unsheltered persons.</p> <p>1 - 3 points: Has the potential to moderately decrease the number of unsheltered persons.</p> <p>4 - 5 points: Has the potential to significantly decrease the number of unsheltered persons.</p>		
Improves County's ability to assist homeless persons and persons at-risk of homelessness	1, 13-17, 19	<p>0 - 1 points: Minimally increases capacity of services in the County.</p> <p>2 - 3 points: Activity somewhat increases capacity of services in the County.</p> <p>4 - 5 points: Improves coordination and provision of existing services structure in the County to get more persons housed.</p>		

F. Racial Equity

Criteria	Application Question	Points Available	Score	Comments
The proposed project is accessible to communities of color which are disproportionately impacted by homelessness, particularly Black,	21	<p>0 points: The proposed project does not have strong outreach to communities of color.</p> <p>2 - 3 points: The proposed project somewhat has the potential to increase outreach to communities of color.</p> <p>4 points: The proposed project demonstrates a strong potential to increase</p>		

Latinx, Asian, Pacific Islander, and Native and Indigenous communities		outreach to communities of color.		
The programs/ services are accessible to persons who English is not their primary language (including the racial and ethnic makeup of the Board of Directors, staff (particularly at the leadership and management level), and of any community or other advisory boards	22	<p>0 points: Programs/services are not accessible to persons who English is not their primary language.</p> <p>1 - 2 points: Programs/services are somewhat accessible to persons who English is not their primary language.</p> <p>4 points: Programs/services are fully accessible to persons who English is not their primary language.</p>		

Totals

Subtotal	Total Available Points	Points Awarded
A. Applicant Experience	20	
B. Rationale	10	
C. Cost Efficiency	10	
D. Program Design	20	
E. Impact and Effectiveness	30	
F. Racial Equity	8	
Grand Total	98	

General Comments

Summary Report for CA-614 - San Luis Obispo County CoC - FY2022 System Performance Measures

Measure 1: Length of Time Persons Remain Homeless

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a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)					Average LOT Homeless (bed nights)					Median LOT Homeless (bed nights)				
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b. This measure is based on data element 3.17.

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date. The construction of this measure changed, per HUD’s specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

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Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior) FY2021		Percentage of Returns in less than 6 months					Percentage of Returns to Homelessness from 6 to 12 months					Percentage of Returns to Homelessness from 13 to 24 months					Percentage of Returns in 2 Years				
		FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Exit was from SO	0	0%	0%	0%	0%	0%	0%	0%	30%	0%	0%	0%	0%	10%	0%	0%	0%	0%	40%	0%	0%
Exit was from ES	96	8%	8%	16%	7%	3%	8%	5%	5%	4%	9%	6%	8%	8%	8%	12%	22%	21%	30%	20%	34%
Exit was from TH	0	13%					0%					0%					13%				
Exit was from SH	0																				
Exit was from PH	427	2%	3%	4%	3%	2%	0%	2%	3%	1%	4%	2%	2%	4%	1%	6%	4%	7%	11%	5%	12%
TOTAL Returns to Homelessness	523	4%	4%	6%	4%	4%	2%	3%	5%	2%	4%	3%	2%	5%	3%	7%	9%	9%	16%	8%	15%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	January 2020 PIT Count	January 2021 PIT Count	January 2022 PIT Count
Universe: Total PIT Count of sheltered and unsheltered persons	1095	1483	0	0	1448
Emergency Shelter Total	248	290	228	276	258
Safe Haven Total	0	0	0	0	0
Transitional Housing Total	25	21	23	21	34
Total Sheltered Count	273	311	251	297	292
Unsheltered Count	822	1172	0	0	1156

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Unduplicated Total sheltered homeless persons	833	1075	750	1098	1117
Emergency Shelter Total	810	1075	750	1093	1110
Safe Haven Total	0	0	0	0	0
Transitional Housing Total	29	0	0	5	8

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased earned income	4	5	7	7	5
Percentage of adults who increased earned income	9%	12%	13%	13%	10%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased non-employment cash income	32	27	28	37	31
Percentage of adults who increased non-employment cash income	68%	66%	54%	67%	61%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults (system stayers)	47	41	52	55	51
Number of adults with increased total income	34	32	34	43	35
Percentage of adults who increased total income	72%	78%	65%	78%	69%

Metric 4.4 – Change in earned income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased earned income	5	0	2	3	4
Percentage of adults who increased earned income	11%	0%	14%	25%	15%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased non-employment cash income	14	3	7	5	8
Percentage of adults who increased non-employment cash income	32%	18%	50%	42%	30%

Metric 4.6 – Change in total income for adult system leavers

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Number of adults who exited (system leavers)	44	17	14	12	27
Number of adults who exited with increased total income	16	3	9	8	15
Percentage of adults who increased total income	36%	18%	64%	67%	41%

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Person with entries into ES, SH or TH during the reporting period.	750	1027	619	1062	997
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	157	203	174	254	247
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	593	824	445	808	750

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1177	1215	1089	1540	56
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	186	247	229	322	29
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	991	968	860	1218	27

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons who exit Street Outreach	21	2	20	15	54
Of persons above, those who exited to temporary & some institutional destinations	2	1	3	0	2
Of the persons above, those who exited to permanent housing destinations	10	0	3	8	31
% Successful exits	57%	50%	30%	53%	61%

Metric 7b.1 – Change in exits to permanent housing destinations

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	810	1051	887	564	912
Of the persons above, those who exited to permanent housing destinations	251	360	329	229	254
% Successful exits	31%	34%	37%	41%	28%

Metric 7b.2 – Change in exit to or retention of permanent housing

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Universe: Persons in all PH projects except PH-RRH	99	125	131	380	387
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	90	113	121	369	352
% Successful exits/retention	91%	90%	92%	97%	91%