



**San Luis Obispo  
Countywide 10 Year  
Plan to End  
Homelessness**

*We envision a future  
in which the housing  
and comprehensive  
services necessary to  
remain housed are  
available for all,  
affording everyone  
maximum self-  
sufficiency, and the  
opportunity to be  
productive and  
participating  
members of our  
community*

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**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)  
Homeless Services Coordinating Committee (HSCC) Agenda**

September 13 2021, 10 a.m.

Members and the public may participate by Zoom video call:

[https://us06web.zoom.us/j/82133080408?  
pwd=YUxMdmh6NFZlYjNZSGdKWXB1SURMz09](https://us06web.zoom.us/j/82133080408?pwd=YUxMdmh6NFZlYjNZSGdKWXB1SURMz09)

Or dial in:

+1 720 707 2699

Meeting ID: 821 3308 0408

Passcode: 433745

1. Call to Order and Introductions
2. Public Comment
3. Consent: Approval of Minutes
4. Action/Information/Discussion
  - 4.1 Discussion Item: Federal and State Grant Updates
    - 4.1.1 Discussion Item: US Department of Housing & Urban Development Continuum of Care Grant Program – Fiscal Year 2021
    - 4.1.2 Discussion Item: California Emergency Solutions Grant – Coronavirus (ESG-CV)
    - 4.1.3 Discussion Item: Homeless Emergency Aid Program (HEAP)
    - 4.1.4 Discussion Item: Emergency Housing Vouchers
  - 4.2 Discussion Item: Safe Parking and Alternatives to Encampments

4.3 Discussion Item: COVID-19 Updates

4.3.1 Discussion Item: COVID Vaccine Outreach Efforts

5. Future Discussion/Report Items

6. Next Meeting Date: November 8, 2021

7. Adjournment

**HOMELESS SERVICES OVERSIGHT COUNCIL**  
**Homeless Services Coordinating Committee**  
**May 10, 2021 10-11:30pm**  
**Meeting held by Zoom call**

<b>MEMBERS PRESENT</b>		<b>MEMBERS ABSENT</b>	<b>STAFF &amp; GUESTS</b>
Brandy Graham Devin Drake Grace McIntosh		John Klevins Nicole Bennett	Abby Lassen Amy Parker Angela Smith Carolyn Berg Elaine Archer Elaine Mansoor George Solis Jan Maitzen Janna Nichols Jessica Lorange Kelsey Nocket Laurel Weir Leon Shordon Mimi Rodriguez Molly Kern Riley Smith Russ Francis Sheena Jones Susan Lamont Wendy Lewis
<b>AGENDA ITEM</b>			<b>CONCLUSIONS/ACTIONS</b>
1. Call to Order and Introductions	Devin called the meeting to order at 10am. Some attendees introduced themselves, including Kelsey Nocket, Homelessness Response Manager for the City of San Luis Obispo; Molly Kern, Director of Governmental Affairs for		

	San Luis Obispo Chamber of Commerce; Sheena Jones, Program Manager for the Salvation Army's Street Outreach Program, and Amy Parker, from the Department of Social Services (Morro Bay office).	
2. Public Comment	<p>George reported that the video for the HHAP (Homeless Housing, Assistance &amp; Prevention Program) Round 1 Public Information Session has now been posted on the Homeless Services website, found here:  <a href="https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Funding-Availability.aspx">https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Funding-Availability.aspx</a></p> <p>Devin thanked everyone who called in to the Board of Supervisors meeting on Tuesday 4<sup>th</sup> May, when the Board received an update on homelessness in the county. The Board expressed its desire for swift action. One of the major challenges is finding sites for safe parking programs, where individuals can be supported and the local community is not in opposition. Carolyn shared that the County's intention is to return to the Board with a request for funding, including a budget for safe parking programs that can be scaled up.</p>	
3. Consent: Approval of Minutes		Minutes were approved with none against and no abstentions.
4. Action/Information/Discussion		
4.1. Discussion Item: Coordinated Entry	Laurel provided some background on Coordinated Entry. This is a mandatory process, required by HUD (US Department of Housing & Urban Development) for CoCs (Continuums of Care). Coordinated Entry provides a 'front door' into the homeless	

	<p>services system within SLO County CoC, provided by three local agencies. Permanent Supportive Housing programs within the CoC then take referrals from the Coordinated Entry system, prioritized based on need and vulnerability, determined using a standardized assessment tool.</p> <p>HUD introduced new requirements for Coordinated Entry in October 2020. Coordinated Entry will need to be entered into HMIS (Homeless Management Information System), the database that CoCs are required to use to collect and report homelessness data and outcomes. A report on this is due to HUD on October 1<sup>st</sup> 2021. The County will be coordinating a meeting with its Coordinated Entry partners to plan for entering the Coordinated Entry data into HMIS.</p> <p>Laurel also shared that a new program opportunity involving emergency homeless assistance vouchers will be available through HASLO (Housing Authority of San Luis Obispo). All referrals for these vouchers must go through the Coordinated Entry system. The County will be meeting with Coordinated Entry agencies and HASLO to discuss moving forward with this process. Elaine Archer shared that HUD will be sending out information on the number of vouchers they will be allotting, but HASLO currently expects around 60-70, which will be targeted at homeless people, people at risk of homelessness, people fleeing domestic violence, and people fleeing sex trafficking. This is a one time funding round which will last until 2030.</p>	
<p>4.2. Discussion Item: Federal and State Grant Updates</p>	<p>George shared that the County is still waiting for renewal agreements from HUD for the 2020 CoC (Continuum of Care) grant program. The County is aware that CAPSLO's 2019</p>	

	<p>program expires at the end of May, so has reached out to the Los Angeles field office to ask about a timeline. There has been no official announcement yet for the 2021 CoC grant program. The County is also still waiting for the signed standard agreement from the State for the 2020 ESG (Emergency Solutions Grant) program, after which the subrecipient agreement can be executed.</p>	
<p>4.2.1. Discussion Item: California Emergency Solutions Grant (ESG) 2021</p>	<p>George reported that the County expects HCD (California Department of Housing and Community Development) to release their NOFA (Notice of Funding Availability) for the annual ESG (Emergency Solutions Grant) program at the end of May. Laurel encouraged groups to think about what they might like to apply for now, as there are generally very tight deadlines for this program. The eligible activities are largely the same each year.</p>	
<p>4.2.2. Discussion Item: Homeless Emergency Aid Program (HEAP)</p>	<p>Janna provided an update on 5Cities Homeless Coalition's (5CHC) HEAP (Homeless Emergency Aid Program) projects. The first is a capital project which enabled 5CHC to purchase their housing navigation center. They are also collaborating with People's Self Help Housing (People's) to build transitional housing for homeless youth, as part of the Pismo Terrace project. This has been approved by the State, and 5CHC are now talking to People's about the next phase of the construction project.</p> <p>5CHC's second HEAP project is the homeless youth case management outreach program, mostly targeting people age 18-24, but including some younger. This project experienced some setbacks due to the pandemic, in terms of connections to schools. It became more difficult to reach clients, though 5CHC staff are working to figure out how to get around this. 5CHC developed a strong relationship with Cuesta College and</p>	

	<p>receives referrals from them, and also has received some referrals from Cal Poly. Several young homeless people have been housed. A large percentage of clients are parenting youth, and a large percentage are LGBTQ. 5CHC launched their Host Homes program in May, in which a client is placed with a family.</p> <p>Grace reported that CAPSLO (Community Action Partnership of San Luis Obispo) have now closed the funding gap for their detox center, thanks to the Bank of America. Construction is almost complete and CAPSLO anticipate the center will open in late August.</p> <p>Wendy reported that ECHO (El Camino Homeless Organization) are moving ahead with construction on their rehab center in Atascadero, after delays due to COVID. The project is on track, and the money should all be expended by mid June.</p> <p>Elaine Archer shared that HASLO has housed 33 people already in the Permanent Supportive Housing part of this project, with another 7 due to move in. Unfortunately, there have been water leaks. HASLO has recently become aware of a new CDBG (Community Development Block Grant) funding opportunity for Homekey projects, and so will apply for this and ask for a waiver from the State to not fill all of the units so they can apply for this new CDBG funding to fix the plumbing.</p>	
<p>4.3. Discussion Item: Coastal Outreach Event</p>	<p>Laurel shared that the County used to organize Community Connection Events twice a year, targeted at unsheltered people who have difficulty accessing resources such as the Department of Social Services (DSS), Department of Motor Vehicles (DMV), and Community Health Centers (CHC). These events were put on hold due to COVID, but the Estero Bay Alliance for Care (EBAC) has made a request that the County to organize a drive-</p>	

	<p>through/walk-through event on the North coast, potentially including vaccination clinics.</p> <p>The Committee discussed the possibilities and challenges of organizing such an event. Transportation would be the biggest challenge, as most homeless people do not have vehicles. For vaccination clinics, a site needs to have enough space for observation as well as vaccination. The Committee discussed the need to survey clients on the services they would be interested in, that aren't already being provided. Jessica stated that the County already has a survey which could be used for this, and will distribute it to HASLO, CAPSLO and ECHO.</p>	
<p>4.4. Discussion Item: Safe Parking and Alternatives to Encampments</p>	<p>Carolyn shared that the Board of Supervisors has approved the regional effort that the County and Cities are working towards, which the HSOC gave its support to. The next steps will be to produce a scalable cost estimate for safe parking programs, then to source funding from the Board and other agencies.</p> <p>Janna shared that Representative Carbajal has recently introduced legislation to provide grant funding for safe parking programs. The biggest challenge with safe parking programs, however, is finding a suitable location.</p>	
<p>4.4.1. Discussion Item: Homebase Peer-to-Peer Call on Safe Parking</p>	<p>George shared that Homebase, which provides SLO County CoC with Technical Assistance, conducts monthly peer to peer webinars. Their next webinar, on May 13<sup>th</sup>, from 12 noon-1pm, is on the topic of safe parking. This is a good opportunity to benefit from Homebase's technical expertise and for sharing between communities.</p>	

<p>4.5. Discussion Item: COVID-19 Updates</p>	<p>Laurel reported that the county is seeing a decrease in COVID cases, and the challenge now is getting more people vaccinated.</p> <p>Susan reported that RISE has had two rooms set aside as quarantine rooms since the start of the pandemic, but has never had to use them. RISE are now opening these rooms up.</p> <p>Janna shared that there will continue to be challenges about congregate shelter, and overcoming people’s hesitancy to take vaccines. 5CHC outreach teams are reporting major trust issues and disinterest, as well as anti-vaccination intimidation, within homeless communities and encampments. Wendy verified that ECHO has been seeing this too, although around 40% of their sheltered residents have taken the vaccine.</p>	
<p>5. Future Discussion/Report Items</p>	<ul style="list-style-type: none"> <li>• Discussion item about COVID vaccine outreach efforts (Janna)</li> </ul>	
<p>6. Next Meeting Date: July 12, 2021</p>		
<p>7. Adjournment</p>	<p>Devin adjourned the meeting at 11:25am.</p>	

**HOMELESS SERVICES OVERSIGHT COUNCIL**  
**Homeless Services Coordinating Committee**  
**July 12, 2021 10-11:30pm**  
**Meeting held by Zoom call**

<b>MEMBERS PRESENT</b>		<b>MEMBERS ABSENT</b>	<b>STAFF &amp; GUESTS</b>
Devin Drake Brandy Graham		John Klevins Nicole Bennett	Abby Lassen Angela Smith Carrie Collins Elaine Archer George Solis Jack Lahey Jan Albin Jan Maitzen Janna Nichols Jessica Lorange Laurel Weir Leon Shordon Lisa Fraser Mark Lamore Mimi Rodriguez Riley Smith Russ Francis Scott Smith Steve Martin Susan Lamont Veronica Cablayan
<b>AGENDA ITEM</b>			<b>CONCLUSIONS/ACTIONS</b>
1. Call to Order and Introductions	Devin called the meeting to order at 10am.  Carrie introduced herself as the Program Manager for		

	<p>Transitional Food &amp; Shelter.          Jack Lahey introduced himself as the new Director of Homeless Services at 40 Prado.</p>	
2. Public Comment	<p>Brandy announced that there will be changes coming to the Supportive Services for Veteran Families (SSVF) program, as it incorporates the Shallow Subsidy SSVF program has been piloted in CoCs (Continuums of Care) across the country. This program differs from the regular SSVF program, which is short term assistance of 6-9 months. The Shallow Subsidy program pays for a portion of rent for up to two years. Eligibility criteria for the HUD-VASH (US Department of Housing &amp; Urban Development – Veterans Affairs Supportive Housing) vouchers are also changing, to allow more options to determine the level of care a veteran needs when they enter the system.</p>	
3. Consent: Approval of Minutes	<p>There was no quorum, so minutes could not be approved.</p>	
4. Action/Information/Discussion		
<p>4.1. Discussion Item:          Coordinated Entry          Integration Into HMIS          (Homeless Management          Information System)</p>	<p>George reported that County staff have begun discussions with Coordinated Entry partners (Community Action Partnership of San Luis Obispo – CAPSLO, El Camino Homeless Organization – ECHO, and 5Cities Homeless Coalition – 5CHC) to incorporate Coordinated Entry data into the CoC’s Homeless Management Information System (HMIS). There is a HUD (US Department of Housing &amp; Urban Development) requirement that Coordinated Entry data be entered into HMIS, as the County receives HUD CoC funding. This item is in progress and a further update will be provided at the next meeting.</p>	

<p>4.1.1. Discussion Item: Coordinated Entry In-Active List</p>	<p>Jessica reported that all Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) surveys were moved to HMIS at the beginning of 2019. County staff and partner agencies have recently cleaned up the inactive list. From January 2019, 121 people have been housed from this list.</p>	
<p>4.2. Discussion Item: Federal and State Grant Updates</p>		
<p>4.2.1. Discussion Item: California Emergency Solutions Grant (ESG) 2021</p>	<p>George reported that HCD (California Department of Housing and Community Development) has not yet made a determination on when they will release the 2021 NOFA (Notice of Funding Availability) for the State Emergency Solutions Grant (ESG) program. The State released a poll to ask CoCs if they would prefer the NOFA to be delayed, and/or to have a rolling application window. Updates to follow. This funding will only be available to subrecipients from July 2022.</p>	
<p>4.2.2. Discussion Item: California Emergency Solutions Grant – Coronavirus (ESG-CV) Rapid Rehousing – How to Track Clients Served</p>	<p>George reported that there is work to be done on a method for tracking Rapid Rehousing clients in HMIS. 5CHC will be providing deposit assistance, and all three Coordinated Entry agencies will be providing their own case management, so there is a need to track clients to ensure there is no duplication, and that financial assistance is tied to a client receiving other assistance.</p> <p>Janna reported that a challenge for 5CHC is not knowing which funding stream is going to be used for Rapid Rehousing work ahead of time, and whether this means 5CHC will need to track expenditures back to specific grants for different clients. George responded that he will ask HCD for guidance and report back.</p>	
<p>4.2.3. Discussion Item:</p>	<p>George reported that HEAP (Homeless Emergency Aid Program)</p>	

<p>Homeless Emergency Aid Program (HEAP)</p>	<p>funding came to an end on June 30<sup>th</sup>, except for the interest which will continue to provide additional funding to finish projects.</p> <p>Janna reported that 5CHC's building project is almost complete. There is a small delay with a window replacement. The front door has been moved and the lobby will soon be modified so it is more secure. For 5CHC's youth program, COVID has made the Host Home Program challenging. Three master leases have been secured with transitional age youth in each of these units.</p> <p>Mimi reported that ECHO's North County construction project has finished, with six new rooms added to a congregate single dorm, flooring updated, walls repainted, and all family rooms updated.</p> <p>Jack reported that CAPSLO's new facility is on track to open in August.</p>	
<p>4.2.4. Discussion Item: Emergency Housing Vouchers</p>	<p>Laurel reported that Emergency Housing Vouchers are special vouchers that HASLO (Housing Authority of San Luis Obispo) will be receiving as a result of stimulus legislation. These vouchers are set aside for people and families who are: homeless; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking or human trafficking; or recently homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability.</p> <p>HUD required the CoC to enter into a Memorandum of Understanding (MoU) with HASLO in order to make referrals via the Coordinated Entry process (excluding the people fleeing domestic violence, dating violence, sexual assault, stalking or</p>	

	<p>human trafficking – separate MoUs are to be drawn up with organizations supporting these groups). The MoU has now been drawn up and approved by HSOC. The County is working on a process now for agencies to be able to make referrals via the Coordinated Entry process.</p> <p>The Committee discussed the roles of agencies in this process, and a process for dealing with public enquiries. Several issues were raised, including how deposit referrals are to be made, the volume of additional referrals, and how to avoid duplication of work. The County and partner agencies (CAPSLO, ECHO, 5CHC, Transitions Mental Health Association and the Salvation Army) agreed to meet to address these issues.</p>	
<p>4.3. Discussion Item: Coastal Outreach Event</p>	<p>Jessica reported that there is still interest on the coast and North County for an outreach event.</p>	
<p>4.4. Discussion Item: Safe Parking and Alternatives to Encampments</p>	<p>Devin reported that the County is receiving complaints from people in Oceano about overparking on streets. The County is working on addressing this situation now, either by providing safe parking places or redirecting people to where they can safely park. Some of the people parking are not homeless people but are parking on the street in order to be close to the beach.</p> <p>Janna reported that 5CHC have been contacted about the same issue, and their outreach team has been in contact with the homeless people who are parking in Oceano. Several people are now re-engaging with services. Janna noted that if a safe parking area is set up, it would need to be in a place that people want to park in order to be effective.</p>	

4.5. Discussion Item: COVID-19 Updates		
4.5.1. Discussion Item: COVID Vaccine Outreach Efforts	<p>Abby reported that the County is continuing with its outreach efforts to get homeless people vaccinated, including setting up mobile clinics and going out to encampments. Mark shared the successes TMHA (Transitions Mental Health Association) has had in getting people vaccinated over several months.</p> <p>5CHC, ECHO, CAPSLO and TMHA all confirmed that they have self-tests but have not had to administer them in weeks, as they have seen no people who are symptomatic.</p>	
5. Future Discussion/Report Items		
6. Next Meeting Date: September 13, 2021		
7. Adjournment	Devin adjourned the meeting at 11:40am.	