



**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Services Coordinating Committee Meeting Agenda**

April 3, 2023, 1pm

Committee members must participate in person (except for just cause reasons approved by the HSOC):

**Room 356, County of San Luis Obispo Department of Social Services Office,
3433 South Higuera St, San Luis Obispo, CA 93401**

Members and the public may participate by Zoom video call:

<https://us06web.zoom.us/j/83027873106?pwd=RGk1RStpQmQ2WVppaWJxaHYwaTRQdz09>

Or dial in:

+1 669 444 9171 US

Meeting ID: 830 2787 3106

Passcode: 599737

1. Call to Order and Introductions
2. Public Comment
3. Consent: Approval of Minutes
4. Action/Information/Discussion
 - 4.1. Implementing Five-Year Plan Line of Effort 2: Reduce or Eliminate Barriers to Housing Stability
 - 4.1.1. Discussion Item: Medicaid Recertification Restarting – Implications for Clients and Case Managers
 - 4.1.2. Discussion Item: Report Out on Recent Storms and Warming Centers
 - 4.2. Implementing Five-Year Plan Line of Effort 3 – Improve and Expand Data Management Efforts Through HMIS (Homeless Management Information

System) and Coordinated Entry System to Strengthen Data-Driven Operational Guidance and Strategic Oversight

4.2.1. Discussion Item: Report on HMIS and Coordinated Entry Integration

4.3. Implementing Five-Year Plan Line of Effort 4 – Create, Identify, and Streamline Funding and Resources

4.3.1. Discussion Item: Street Medicine

4.4. Implementing Five-Year Plan Line of Effort 5 – Strengthen Regional Collaboration

4.4.1. Discussion Item: CalAIM (California Advancing and Innovating Medi-Cal) Programs Update

5. Future Discussion/Report Items

6. Next Regular Meeting: June 5, 2023, at 1pm

7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

[https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-\(HSOC\).aspx](https://www.slocounty.ca.gov/Departments/Social-Services/Homeless-Services/Homeless-Services-Oversight-Council-(HSOC).aspx)

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
SERVICES COORDINATING COMMITTEE MEETING MINUTES**

Date

February 6, 2023

Time

1pm-2:30pm

Location

Zoom

Members Present

Brandy Graham

Devin Drake

Jack Lahey

Janna Nichols

Nicole Bennett

Members Absent

John Klevins

Staff and Guests

Abby Lassen

Aurora William

Carrie Collins

Christy Nichols

Daisy Wiberg

Elaine Archer

Gary Petersen

Jeff Al-Mashat

Joe Dzvonic

Laurel Weir

Lawren Ramos

Leon Shordon

Merlie Livermore
Michael Azevedo
Romana Nazaryan
Russ Francis
Skylar Caldwell
Wendy Lewis
Yael Korin

1. Call to Order and Introductions

Jack Lahey as the newly appointed Chair, called the meeting to order at 1:01pm. Daisy Wiberg, acting Homelessness Response Manager for the City of San Luis Obispo introduced herself. Carrie Collins also shared that Transitional Food and Shelter will now be known as Medically Fragile Homeless Program.

2. Public Comment

Yael suggested an item of discussion regarding service accountability measures.

Skylar mentioned about an interest from local medical professionals in the Street Medicine Institute. He said there is a chapter in the Santa Barbara area but does not reach the Santa Maria and San Luis Obispo locations. They asked if there are any interest on this matter. Wendy gave a shout out to the hardworking team in Echo by reading an appreciation letter from a service recipient.

3. Consent: Approval of Minutes

Brandy moved the motion to approve the minutes, Jack seconded. The motion passed, with no abstentions or against.

4. Action/Information/Discussion

4.1 Discussion Item: Roles and Responsibilities of the Committee

Laurel and Russ shared about the roles and responsibilities of the members of this Committee.

Janna expressed her thoughts about the composition of the Committee. She requested to have as many providers as possible participate in this committee, specifically representatives from Transitions Mental Health Association (TMHA) and Salvation Army. Yael also suggested people with lived experience be part of the committee.

Laurel shared that since HSOC wants to focus on and prioritize the Five-Year plan implementation, the upcoming format of the agendas would mirror the lines of effort in the Five-Year Plan.

4.2 Discussion Item: Five-Year Plan Line of Effort 2 – Focus Efforts to Reduce or Eliminate the Barriers to Housing Stability for Those Experiencing Homelessness or At Risk of Homelessness, Including Prevention, Diversion, Supportive Services, and Housing Navigation Efforts

4.2.1 Discussion Item: Cencal Health Housing Support and Sobering Centers and Medically Tailored Food Training

Nicole presented slides which covered medically tailored meals, recuperative care, and community support services. She specifically shared about California Advancing and Innovating Medi-Cal (CalAIM) designed to help improve the quality of life and health outcomes of the Medicaid population in California.

Janna and Jeff expressed interest regarding sobering centers which is part of this program. Devin expressed concern about the service duration of medically-tailored meals for the members involved. Yael also requested information as to how clients can avail of resources. Nicole provided information in reaching Cencal regarding this program.

4.2.2 Discussion Item: Homeless Health Care Continuum

Christy read the notes from Emilia, which included attending statewide street medicine affinity groups to see what's happening in other areas and how this can be adapted to San Luis Obispo. She also mentioned that CenCal Health has signed a read-only HMIS contract with the County of San Luis Obispo.

4.2.3 Discussion Item: Continuum Recuperative Care

Jack gave an overview of the recuperative care program that CAPSLO has in partnership with CenCal Health. He mentioned that currently there are six beds for this purpose and that there is a potential to acquire more beds in the future. Per Jack, currently their recuperative program has a 90-day authorization.

4.2.4 Discussion Item: End of Life Protocol Task Force – Update

No update presented.

4.2.5 Discussion Item: Emergency Situations

The importance of good communication was reiterated as a key factor during the most recent storm. Joe and Jeff from the County of San Luis Obispo were commended for their swift response in assisting the providers with important information and updates regarding weather conditions and volunteer recruitment. It was recognized that the county and the different cities need to brainstorm and work together to have a more cohesive plan and better coordination among providers. The importance of having a proactive pre- and post-emergency protocols has been stated to better serve the community and the unhoused population. It was also mentioned to look at what the providers' roles are during emergency situations in coordination with the American Red Cross.

4.2.6 Discussion Item: Reporting of Deaths of People Experiencing Homelessness

Tabled. Need to reach out to the coroner's office and other resources.

5. Future Discussion/Report Items

- Homeless Health Care Continuum
- Street medicine
- Follow up on emergencies item
- Reporting of deaths and end of life protocol
- Discussion on what we will be tracking through new HMIS
- Cencal Health Housing Support and Sobering Centers and Medically Tailored Food Training
- Recuperative Care
- End of Life Protocol Update
- Collaboration with Red Cross-what is their responsibility and what do we do

6. Next Regular Meeting: April 3, 2023, at 1pm.

Back to in-person meeting and hybrid meeting alternative discussed. Hybrid meeting alternative to be presented to the next HSOC Executive Committee meeting.

7. Adjournment

Jack adjourned the meeting at 2:58pm.



Unwinding

Ending of Continuous Medi-Cal Coverage

Department of Social Services

What does Unwinding mean?

During the Public Health Emergency (PHE), Medi-Cal cases could not be discontinued

Annual renewals were stopped to avoid any incorrect discontinuances

Counties now have 14 months to “unwind” continuous Medi-Cal coverage and return to normal processes

Medi-Cal cases will go through a renewal process at some point during the next year, with some of the first packets sent in April to be turned in by June

This will allow the county to discontinue Medi-Cal cases that should be discontinued as well as those that do not complete their renewal





What is a renewal?

A renewal is the county attempting to collect updated information on the Medi-Cal household in order to determine if everyone is still eligible to Medi-Cal

Prior to the PHE, every Medi-Cal case would be subject to the renewal process once every 12 months

This renewal process occurs 12 months after application, so not all cases have the same renewal month

Starting the Renewal Process Again

Renewal packets will be sent out in yellow envelopes

Some households have never done a renewal as they applied during the PHE and will not be familiar with the process

Informational notices are being sent out by the state

Renew it or lose it.

Renuévala o piérdala.

It's time to renew your Medi-Cal!

Es hora de renovar su cobertura de Medi-Cal.

We need information from you to make sure you can still get Medi-Cal. Please complete the attached renewal form. You must give it to your local county office by mail or in person. You can also complete it online or over the phone.

If any information printed on the form is incorrect or has changed, please make updates directly on the form before submitting. **Make these updates on the renewal form even if you have reported updated information to the county before.**

You must return this form to see if you can continue to get Medi-Cal. Medi-Cal covers doctor visits, In-Home Supportive Services (IHSS), hospital stays, prescription drugs, and mental health services for you and your family. **If you do not submit the renewal form by the due date listed, you may lose your Medi-Cal coverage.**



Necesitamos que nos envíe más información para asegurarnos de que aún pueda obtener Medi-Cal. Por favor, complete el formulario de renovación adjunto. Debe proporcionarla a la oficina local de su condado por correo o en persona. También puede completarlo en línea o por teléfono.

Debe devolver este formulario para ver si puede continuar recibiendo Medi-Cal. Medi-Cal cubre visitas al médico, servicios de apoyo en el hogar (IHSS, por sus siglas en inglés), hospitalizaciones, medicamentos recetados y servicios de salud mental para usted y su familia.

Si no envía el formulario de renovación antes de la fecha de vencimiento indicada, puede perder su cobertura de Medi-Cal.

Si alguna información impresa en el formulario es incorrecta o ha cambiado, actualícela directamente en el formulario antes de enviarlo. **Actualice el formulario de renovación, incluso si ha reportado información actualizada al condado anteriormente.**



Medi-Cal



Two Types of Renewals

MAGI

- Individuals qualify for this Medi-Cal through their age and income level
- For these renewals, the county will attempt to electronically verify income
- If income can be electronically verified, then no renewal process is needed; Client does not need to take action
- If income cannot be electronically verified, a renewal packet is sent and house will need to provide verification of income (tax return, pay stubs)

Non-MAGI

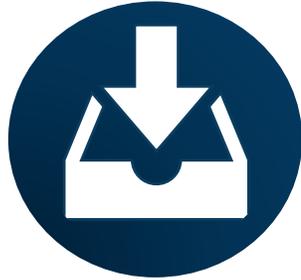
- Individuals qualify for this Medi-Cal based on having a link to the program (Aged 65 or older, Blind, Disabled)
- These renewals cannot be electronically verified
- 2 months prior to renewal month, a renewal packet will be sent out
- Household will need to potentially provide verifications
- Some verifications can be verified by county systems such as Social Security Income and Medicare



How can renewal packets be completed/returned?



Physically complete and sign packet then send in return mail envelope included in packet (no postage needed)



Packet can also be turned in to any county office – inside at clerical window or in drop off box outside



Packet can also be faxed to any county office



Electronically at MyBenefitsCalWIN.org



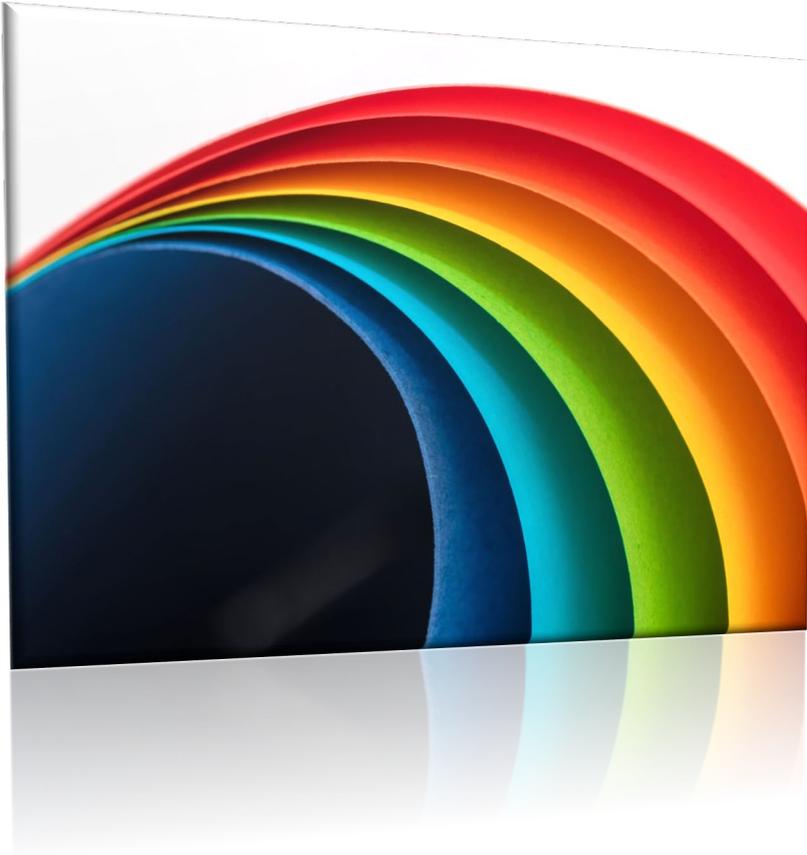
Upload the packet to <https://dssforms.slocounty.ca.gov>

What happens when packet is turned in

- Worker will process the packet
 - Review for changes
 - Request any needed verifications
- Once worker receives all needed documents, case will continue and Notice of Action will be sent to notify client
- If requested documents are not provided, Medi-Cal will stop at the end of the renewal month
 - Notice of Action also sent to notify of discontinuance
 - Case will also discontinue at the end of the renewal month if packet is not received completed



90 Day Cure Period



- If Medi-Cal discontinuances at the end of the renewal month, the client can “cure” that discontinuance
 - Medi-Cal can be restored if the packet is completed and all needed verifications are turned in
- Example: Medi-Cal discontinuances on a case on August 31st because no packet was completed. Client can still turn in a completed packet with needed verifications until November 31st
- Medi-Cal will not be activated until a packet is received completed with all necessary verifications
- After 90 days, the client would need to complete a new application

Covered CA Automatic Enrollment

- Recent change to process for individuals that have income over the MAGI limit
- Automatically enrolled in lowest cost tax credit plan through Covered CA beginning the month after Medi-Cal stops
- Covered CA will send a Notice of Action with important information
 - Covered CA case number and access information
 - Monthly premium and tax credit
- If client does not want to be enrolled in a plan or wishes to change plans, they should contact Covered CA directly by website or phone number, 1-800-816-4725

MAGI Limits Per Household Size

1 person = \$1677

2 people = \$2269

3 people = \$2860

4 people = \$3450

5 people = \$4043



Questions?

