WORKFORCE DEVELOPMENT BOARD

VISION: The Workforce needs of employers and job seekers in San Luis Obispo County are met.

Workforce Development Board
Services & Strategies Committee Meeting Agenda

Date: Thursday May 21, 2020
Time: 8:30 AM – 10:00 AM
Location: Zoom: https://slohealth.zoom.us/j/98099713471?pwd=WEI3VDNZTmVyMkNMTWpxYkdwbTZRdz09
Public Comment Line: 805-781-1908
(*Public Comment Voicemails will be accepted until Wednesday May 20, 2020 at 3PM. Voicemail will be shared at meeting.)

1. Call to Order and Introduction
2. Public Comment
3. Consent Items:
   3.1 Approve September 10, 2019 and November 21, 2019 minutes
4. Information/Discussion:
   4.1 Review Status of Draft Workforce Services Guide
   4.2 Proposed Changes to Services and Strategies Committee
5. Committee Member Workforce Development Updates
   5.1 Individuals with Disabilities
   5.2 Homeless Services
   5.3 Veteran’s Services
   5.4 Adult Education & ESL
   5.5 Youth Services
   5.6 Reentry Population
6. Next Meeting: TBD
7. Adjournment

Public Comment: Members of the public may address the committee on items appearing on the agenda. The public may also address items of interest to the committee which are within the jurisdiction of the WDB. However, in compliance with Government Code section 64954.3(a), the committee shall take no action on any item not appearing on the agenda. Speakers are asked to limit their remarks to a maximum of three minutes.

This WIOA Title I - financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services available upon request to individuals with disabilities. California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).
3433 South Higuera Street, San Luis Obispo, CA 93401-7301 | P.O. BOX 8119, San Luis Obispo, CA 93403-8119
(P) 1-805-781-1908 | wibadmin@co.slo.ca.us | www.SLOworkforce.com
WORKFORCE DEVELOPMENT BOARD
of San Luis Obispo County
SERVICES & STRATEGIES COMMITTEE MINUTES (Draft)

Date: Tuesday, September 10, 2019
Time: 2:00 P.M.
Location: Department of Social Services, 3563 Empleo Street, San Luis Obispo

Present: Justin McIntire, Grace McIntosh, Alan McKean, Mia Ruiz, Allison Schiavo
Absent: Maria Flores-Jimenez
Guests: None
Staff: Dawn Boulanger, Sarah Hayter, Leann Ross

1. Call to Order:
Chair Justin McIntire: called the meeting to order at 2:05 P.M. – Quorum

2. Public Comment:
Chair McIntire: opened the floor to public comment without response.

3. Consent Items:
3.1 Approve the January 8, 2019 and July 9, 2019 Minutes
The Committee approves consent item 3.1.
Motion: Grace McIntosh
Second: Alan McKean
Abstentions: None
Result: Motion Passed Unanimously

4. Information/Discussion/Action Items:
4.1 Review and Approve Proposed Services & Strategies Committee Meeting Schedule Change
The Committee approves action item 4.1.
Motion: Alan McKean
Second: Grace McIntosh
Abstentions: None
Result: Motion Passed Unanimously.
- All future meetings will be held the third Thursday of odd months 8:30 -10:00 A.M - 3563 Empleo Street, San Luis Obispo.

Chair McIntire: opened the floor to public comment without response

4.2 Review and Approve Draft Workforce Services Guide
Members contribute various community partner ideas and corrections. No action taken.

Chair McIntire: opened the floor to public comment without response.

5. Committee Member Updates:
Chair McIntire: opened the floor to updates from the Committee membership.

Alan McKean: speaks and provides updates about his organization.
Allison Schiavo: speaks and provides updates about her organization.
Grace McIntosh: speaks and provides updates about her organization.
Mia Ruiz: speaks and provides updates about her organization.
Dawn Boulanger: speaks and provides updates about her organization.
Chair McIntire: speaks and provides updates about his organization.
6. **Next Meeting:**  Thursday, November 21, 2019 at 8:30 A.M. - 3563 Empleo Street, San Luis Obispo, CA

7. **Adjournment:**

    **Chair McIntire:** adjourned the meeting at 2:38 P.M.

I, Leann Ross, Clerk of the Workforce Development Board of San Luis Obispo, and its committees, do hereby certify that the forgoing is a fair statement of the proceedings of the meeting held Tuesday, September 10, 2019 by the Services & Strategies Committee of the Workforce Development Board of San Luis Obispo County.

    Leann Ross, Workforce Development Program Specialist

Dated: September 16, 2019
WORKFORCE DEVELOPMENT BOARD of San Luis Obispo County
SERVICES & STRATEGIES COMMITTEE MINUTES (Draft)

Date: Thursday, November 21, 2019
Time: 8:30 A.M.
Location: Department of Social Services, 3563 Empleo Street, San Luis Obispo

Present: Justin McIntire, Allison Schiavo, Laura Lewis - Quorum Not Reached
Absent: Maria Flores-Jimenez, Grace McIntosh, Alan McKean, Miz Ruiz
Guests: Sandy Murray, Alicia Paniagua
Staff: Sarah Hayter, Leann Ross

1. Call to Order:
   Chair Justin McIntire: called the meeting to order at 8:01 A.M.
   Quorum Not Reached - Informational Meeting Only

2. Public Comment:
   Chair McIntire: opened the floor to public comment without response.

3. Consent Items:
   3.1 Approve the September 10, 2019 Minutes
   Quorum Not Reached – This item was shelved and will be voted on at a future meeting.

4. Presenters:
   4.1 Housing Authority of San Luis Obispo (HASLO)
   Sandy Murray (HASLO) facilitated the presentation outlining the voucher program commonly known as
   Section 8, and the steps involved to be placed on waiting list.
   Chair McIntire: opened the floor to public comment without response.

5. Information/Discussion/Action Items:
   5.1 Review and Discuss Updates to Draft Workforce Services Guide
   Members contribute various community partner ideas and corrections. No action taken.
   Chair McIntire: opened the floor to public comment without response.
   5.2 Discuss Services & Strategies Engagement and Member Development
   Sarah Hayter: Speaks and shares ideas for member engagement.
   Chair McIntire: opened the floor to public comment without response.

6. Committee Member Updates:
   Chair McIntire: opened the floor to updates from the Committee membership.
   Allison Schiavo: speaks and provides updates about her organization.
   Laura Lewis: speaks and provides updates about her organization.
   Sarah Hayter: speaks and provides updates about her organization.
   Chair McIntire: speaks and provides updates about his organization.

7. Next Meeting: Thursday, January 16, 2020 at 8:30 A.M. - 3563 Empleo Street, San Luis Obispo, CA

8. Adjournment:
   Chair McIntire: adjourned the meeting at 9:27 A.M.
I, Leann Ross, Clerk of the Workforce Development Board of San Luis Obispo, and its committees, do hereby certify that the forgoing is a fair statement of the proceedings of the meeting held Thursday, November 21, 2019 by the Services & Strategies Committee of the Workforce Development Board of San Luis Obispo County.

Leann Ross, Workforce Development Program Specialist

Dated: November 22, 2019
Workforce Services
Resource Guide
A Directory of Services
Welcome,

The San Luis Obispo County Workforce Development Board is a network for local public and private partners that serves job seekers and businesses to reach their full economic potential. This is accomplished through the collaborative integration of employment, training, education and economic development services for job seekers, students, workers and employers.

The Workforce Services Resource Guide will help partners:

- Understand the comprehensive services offered in San Luis Obispo County.
- Connect participants to the multiple programs and resources available that will help them advance and succeed in the labor market.
- Will actively help partners refer participants to the multiple services needed to succeed.

Aligning services through active referrals will contribute to a fully integrated workforce development system that helps participants easily access an array of services to advance their careers and increase economic self-sufficiency.

We welcome your comments and suggestions for how we can better serve you. We try to ensure information is up-to-date and accurate. If you would like to request an update to your organization’s listing, please contact us at (805) 781-1932.

Sincerely,

Justin McIntire
San Luis Obispo County Services and Strategies Committee Chair

Dawn Boulanger
San Luis Obispo County Workforce Development Board, Director
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211 Resource Line United Way of SLO

<table>
<thead>
<tr>
<th>Office:</th>
<th>United Way of SLO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>1288 Morro Road #10, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-541-1234</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.211slo.org">www.211slo.org</a></td>
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**Services:** Assistance finding resources in SLO County

**What are the eligibility requirements?**

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?** Call 211 or (800) 549-8989, text your zip code to 898211 to connect with a 211 specialist, or search 211 self-guided at [www.211slo.org](http://www.211slo.org)

**How can partner staff help the client enroll into the program?**
40 Prado

Office: 40 Prado
Address: 40 Prado Road, San Luis Obispo, 93401
Contact Name & Title: Grace McIntosh
Phone Number: 805-544-4004
Web Address: capslo.org

**Services:** Shelter and multi-services center. Shelter capacity is 100 beds – may want to call ahead for availability. Day services include meals, case management, VI-SPDAT assessment for placement on 70 Now list (placement on the list guarantees consideration, but doesn't guarantee housing; priority is based on vulnerability, length of time homeless, and availability of units). Daily 8:30 am - 4:00 pm; Night shelter 4:00 pm - 7:30 am.

**What are the eligibility requirements?**

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?**

**How can partner staff help the client enroll into the program?**
5 Cities Homeless Coalition

Services: Provides preliminary assessments of needs and referrals to available services and resources. They provide housing assistance, supportive services for Veteran families, short term medical respite, assistance with detox, warming centers and more.

What are the eligibility requirements?

What are the program outcomes?

Who is the ideal candidate for the program?

How does someone get started in the program?

How can partner staff help the client enroll into the program?
Alliance Pharmaceutical Access (APA)

Services: Apply for free or reduced cost prescription medications to restore and maintain health and wellbeing.

What are the eligibility requirements? Bring the following when you visit:
- A prescription for each medicine from your doctor
- Proof of income (medications are available based on your level of income, insurance and co-payments),
- Your most current tax return. If taxes have not been reported, bring other evidence such as:
  - Check stubs for the current month
  - Copy of your direct deposit
  - Any other form that has stated income (w-2)

What are the program outcomes? Not everyone qualifies for free medications but the will guide you through the process. APA will explain forms, copy and scan forms and make phone calls and follow-up until they receive an answer. Each pharmaceutical company has its own specific guidelines, so they guarantee respectful, efficient, timely service, in both English and Spanish. This program is not designed for emergency medication needs.

Who is the ideal candidate for the program?
- The Uninsured Patient
  - Obtain Affordable or No Cost Brand Name Medications
  - Health Navigation and Healthcare Referrals
- Assistance For Seniors and Patients with Medicare
  - Medication Assistance for those in the Coverage Gap or “Donut Hole”
  - Seniors with no Prescription Coverage or Medicare Part D
  - Seniors in need of Co-Pay Relief
  - Health Navigation and Healthcare Referral
- Assistance for Patients who have Private Health Insurance
  - Co-Pay Relief Programs
  - Non-Formulary Medications
  - Health Navigation

How does someone get started in the program? Call the APA office to determine if there is a patient assistance program for the medication(s) you are taking. Visit the office with your
prescription(s) and your financial documentation (income tax documents or check stubs). No Appointment Necessary.

How can partner staff help the client enroll into the program?
America’s Job Center of California (AJCC)

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<thead>
<tr>
<th>Office:</th>
<th>America’s Job Center of California (AJCC)</th>
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</thead>
<tbody>
<tr>
<td>Address:</td>
<td>880 Industrial Way, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td>Allison Schiavo, Program Manager</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-903-1400</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.SLOworkforce.com">www.SLOworkforce.com</a></td>
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</tbody>
</table>

**Services:** America’s Job Center of California (AJCC) provides a comprehensive range of no-cost employment and training services for employers and job seekers. Job seekers including youth, veterans, and individuals with disabilities can utilize the AJCC. They can assist employers in finding and hiring skilled workers. Via CalJOBS, employers can post unlimited job listings, search and screen résumés, and contact potential applicants. Employers can also connect with local resources to provide training programs for their employees, learn about tax credits for their business, and access additional resources, including labor market information. The AJCC can also assist job seekers in obtaining employment and strengthening their skill set. Via CalJOBS, job seekers can post résumés, and search and apply for job openings. Many workshops and training classes, such as interview techniques, are available and job seekers can receive career guidance.

**What are the eligibility requirements?** Can include but not limited to the following: Income eligible, unemployed, dislocated worker, and skills deficient workers; Adults age range 18+; in-county residents; veterans. Right to work documentation.

**What are the program outcomes?** Credential and skill attainment; successful employment in their field of training; job retention; and median earnings.

**Who is the ideal candidate for the program?** Motivated individuals who want to go from a low paying/low skilled job or unemployment into training which will lead to a skilled career. Individuals needing assistance with job search/career resources. Individuals ready to improve careers and can complete educational programs within 1-2 years and able to stay employed once training/education program completes.

**How does someone get started in the program?** To determine eligibility requirements:
- Visit the AJCC location to get necessary paperwork
- Attend WIOA Orientation

**How can partner staff help the client enroll into the program?**
- Direct individuals to the Career Center for more info and to get started.
- Inform individual where and when next WIOA Orientation is.
Cal Poly Career Services

**Services:** Career Services offers resources and services to current students, alumni, and faculty/staff. Services include:
- Clothing Closet
- Events
- Resource Toolkit
- MustangJOBS
- Emerging Job Markets
- Career Counseling
- Graduate Status Report
- Career and Professional Development Certificate Program

**What are the eligibility requirements?** Current Cal Poly students and alumni. Faculty and staff who are alumni of Cal Poly are encouraged to join as alumni.

**What are the program outcomes?** Career Services empowers students to achieve a lifetime of meaningful career success by engaging with Cal Poly's vibrant network.

**Who is the ideal candidate for the program?** ........

**How does someone get started in the program?** Contact the Front Office at (805) 756-2501, or email careerservices@calpoly.edu, or visit Building 124, Room 114 on the Cal Poly Campus.

**How can partner staff help the client enroll into the program?** Visit https://careerservices.calpoly.edu/partner-with-us to see how partners can connect with Career Services.
Catholic Charities

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<th>Catholic Charities</th>
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<tbody>
<tr>
<td>Address:</td>
<td>3592 Broad Street #104, San Luis Obispo, 93401</td>
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<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
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<tr>
<td>Phone Number:</td>
<td>805-549-9110</td>
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<tr>
<td>Web Address:</td>
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**Services:** Family supportive services, assistance with CalFresh applications, immigration and citizen services, and tattoo removal.

What are the eligibility requirements? ........

What are the program outcomes? ........

Who is the ideal candidate for the program? ........

How does someone get started in the program? ........

How can partner staff help the client enroll into the program? ........
CenCal Health

**Services:** Local community health plan and Medi-Cal programs for the Central Coast. Call center is available to assist you Monday through Friday from 8:00 am to 5:00 pm.

**What are the eligibility requirements?** Medi-Cal ensures that children and adults with limited income and resources can receive medical, mental and behavioral health services at little or no cost.

**What are the program outcomes?** As a CenCal Health Member, you are able to choose a Primary Care Doctor that will help coordinate your medical care needs. CenCal Health provides medical, mental and behavioral health services.

**Who is the ideal candidate for the program?** This low-income program is ideal for:
- Families with children
- Foster care children
- Pregnant women
- Childless adults
- Seniors
- Persons with disabilities

**How does someone get started in the program?** CenCal Health is the Medi-Cal Managed Care Health Plan for Santa Barbara and San Luis Obispo Counties for low income residents. Once a resident is granted Medi-Cal, they are automatically inscribed (enrolled) into the CenCal Health Plan.

**How can partner staff help the client enroll into the program?** Refer the client to submit an application online at [http://www.slocounty.ca.gov/dss/Medi-Cal.htm](http://www.slocounty.ca.gov/dss/Medi-Cal.htm) or visit a Department of Social Services in San Luis Obispo County.
Child Care Resource Connection CAPSLO

<table>
<thead>
<tr>
<th>Office:</th>
<th>Child Care Resource Connection CAPSLO</th>
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<tbody>
<tr>
<td>Address:</td>
<td>805 A Fiero Lane, San Luis Obispo, 93401</td>
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<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-541-2272</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.capslo.org">www.capslo.org</a></td>
</tr>
</tbody>
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**Services:** Information and referrals for child care providers in SLO County. Alternative Payment Program and Child Care Food Program. All services in English and Spanish.

**What are the eligibility requirements?** Child Care Resource Connection (CCRC) helps facilitate child care payments for income-qualifying families through two Subsidized Payment Programs.
- CalWORKs Families may be referred by the local Department of Social Services for CalWORKs child care in order to fulfill their Welfare to Work Plan. To pursue this avenue a family must apply at the Department of Social Services.
- Families who are not eligible for a referral from the Department of Social Services for the CalWORKs child care program may apply for the Alternative Payment Program funded by the California Department of Education. Eligibility is based on need and income requirements:
  - Employment that precludes the supervision of children.
  - Seeking employment.
  - Vocational training leading directly to a recognized trade, paraprofession or profession.
  - Homeless and seeking housing.
  - Incapacitated as verified by a legally qualified professional.
  - Child Welfare Services verified by a legally qualified professional.
- To submit an application for placement on the CCRC Waiting List, call (805) 541-2272. The length of wait is determined by available funding to enroll new families.

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?**

**How can partner staff help the client enroll into the program?**
Community Health Centers

<table>
<thead>
<tr>
<th>Community</th>
<th>Address</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Arroyo Grande</td>
<td>1205 E. Grand Avenue, Ste H, 93420</td>
<td>805-994-2300</td>
</tr>
<tr>
<td></td>
<td>1057 Grand Avenue, 93420</td>
<td>805-270-1700</td>
</tr>
<tr>
<td></td>
<td>260 Station Way, 93420</td>
<td>805-473-6201</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.communityhealthcenters.org">www.communityhealthcenters.org</a></td>
<td></td>
</tr>
<tr>
<td>Atascadero</td>
<td>7512 Morro Road, 93422</td>
<td>805-792-1400</td>
</tr>
<tr>
<td>Cambria</td>
<td>2515 Main Street, 93428</td>
<td>805-927-5292</td>
</tr>
<tr>
<td>Nipomo</td>
<td>150 Tejas, 93444</td>
<td>805-929-3211</td>
</tr>
<tr>
<td>Oceano</td>
<td>2120 Cienaga Street, 93445</td>
<td>805-994-2100</td>
</tr>
<tr>
<td>San Luis Obispo</td>
<td>77 Casa Street Suite 201, 93401</td>
<td>805-269-1500</td>
</tr>
<tr>
<td></td>
<td>40 Prado Road, 93401</td>
<td>805-473-4712</td>
</tr>
<tr>
<td></td>
<td>1551 Bishop Street, 93401</td>
<td>805-549-0402</td>
</tr>
<tr>
<td>San Miguel</td>
<td>1385 Mission Street 93451</td>
<td>805-467-2344</td>
</tr>
<tr>
<td>Templeton</td>
<td>325 Posada Lane Ste A-C, 93465</td>
<td>805-542-6700</td>
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</tbody>
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**Services:** From Primary Care, Family Dentistry and Pediatrics, to Health Education, Chronic Disease Management and OB/GYN, their fully accredited health centers provide medical services to everyone.

**What are the eligibility requirements?** Community Health Centers welcomes all private pay, full and partially insured, Medi-Cal and Medicare patients. For patients without insurance, they offer a
sliding fee scale based on income and family size to ensure that quality compassionate health care is readily accessible to everyone.

**What are the program outcomes?** Primary Care services including establishing a Primary Care Provider (PCP).

**Who is the ideal candidate for the program?** CHC's patient population includes low income, uninsured community members with special emphasis on special populations such as homeless, school-based, migrant and seasonal farm workers, and public housing residents.

**How does someone get started in the program?** Make an appointment at the clinic location of your choice. If you are a new patient, you are encouraged to bring a new patient registration packet that is available for download at [www.communityhealthcenters.org](http://www.communityhealthcenters.org). All appointments require your insurance card, list of current medications including over the counter and vitamins, and a description of the problem including how long you have had it and how it affects you.

**How can partner staff help the client enroll into the program?** .........
Cuesta College Career Connections

Office: Cuesta College Career Connections
Contact Name & Title: Shamarah Giannetto, Employment Services Coordinator
North County Campus:
Address: 2800 Buena Vista Drive, Paso Robles, 93446
Phone Number: 805-591-6214 (Thursdays)
San Luis Obispo Campus:
Address: Highway 1, San Luis Obispo, 93403
Phone Number: 805-546-3100 ext. 2458
Web Address: www.cuesta.edu

Services: Aligning students and employers with quality employment services. Including student jobs/internships, CTE Jobs/Internships, Federal Work Study, Employers, typing tests, resume resources, cooperative work experience, job fairs/workshops, professional development, career closet, and employability resources.

Cuesta College also offers continuing/adult education, ESL classes, CTE courses, apprenticeships programs, credit and non-credit course.

What are the eligibility requirements? Enrolled Cuesta College student or Employee. Some services require referrals/eligibility from the Financial Aid Office. Also, Typing Tests are offered to members of the community.

What are the program outcomes?

Who is the ideal candidate for the program? Cuesta College students and staff. Some programs are offered to members of the community – contact Career Connections for further information.

How does someone get started in the program? Make an appointment with a Career Connections staff to start the process. San Luis Obispo Campus Office (805) 546-3252 or 5300 Building, Room 5210. North County Campus Office (805) 591-6272 or Room N1005.

How can partner staff help the client enroll into the program?
Department of Rehabilitation

<table>
<thead>
<tr>
<th>Office:</th>
<th>Department of Rehabilitation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>3220 South Higuera St Ste 102, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td>Front Desk Staff</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-549-3361</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.dor.ca.gov">www.dor.ca.gov</a></td>
</tr>
</tbody>
</table>

**Services:** Vocational Rehabilitation Services: DOR provides vocational counseling, job search and placement assistance, and possibly assistance with training, if it is related to the vocational goal. DOR also provides assistive technology if needed to succeed in their vocational plan, as well as transportation funds to participate in the training and other support services, as needed. Youth Services: DOR Student Services are activities that support the participant in exploring and preparing for the world of work. Services are based on interests.

**What are the eligibility requirements?**

**Vocational Rehabilitation Services:** An individual must have a documented physical or mental impairment, and services must be necessary in order for them to successfully prepare for, secure, retain or regain employment.

**Youth Services:** A student between ages of 16 and 21 who is interested in exploring the world of work and be successful in a job; who wants to get some work experience; is curious about options after graduation; and who wants to start exploring right away.

**What are the program outcomes?** Successful employment, increased credentials and skills, and long-term job retention.

**Who is the ideal candidate for the program?**

**Vocational Rehabilitation Services:** An individual with a documented disability (mental or physical.)

**Youth Services:** A student between ages of 16 and 21 who is interested in exploring the world of work and be successful in a job; who wants to get some work experience; is curious about options after graduation; and wants to start exploring right away.

**How does someone get started in the program?**

- Call the main number 805-549-3361 and ask to be scheduled for an Orientation.
- Orientations are held by appointment.
- At the Orientation, the individual will be given the paperwork they need to bring into their scheduled intake appointment with a counselor.

**How can partner staff help the client enroll into the program?**

- Partners can assist individuals in contacting the DOR office to schedule an orientation. If needed, partners can assist the individual in completing the application paperwork.
Department of Social Services
Expanded Subsidized Employment Services

Services: CalWORKS - Expanded Subsidized Employment Services (ESE). Expanded Subsidized Employment is a sixteen-week paid training program for individuals participating in Welfare to Work. The training courses that are offered include certification in the following areas:

- Clerical Training
- Computer Skills
- Retail Certification
- Security Services
- Accounting

Participants receive real time on the job training with local businesses throughout the county.

What are the eligibility requirements? CalWORKS eligibility is required to be eligible to ESE services.

What are the program outcomes? The goal is to help participants gain job readiness and retention skills to transition them to unsubsidized employment.

Who is the ideal candidate for the program? CalWORKS recipients with barriers to employment.

How does someone get started in the program? Applications for CalWORKs can be done at any Social Service office or online at www.mybenefitscalwin.org.

How can partner staff help the client enroll into the program? With the client's permission, partner staff may attend appointments and assist with the online application.
Eckerd Connects WIOA Youth Services

Services: Vocational training and certification, career exploration, education advancement, paid work experience, work readiness training, career coach support, and supportive services for young adults ages 16 to 24.

What are the eligibility requirements? Youth must be between the ages of 16-24, not attending school, reside in SLO County, and have one or more of the following barriers:

- School Dropout
- Basic skills deficient and/or English learner
- Offender
- Homeless
- Foster Youth
- Teen Parent
- Individual with a disability
- Low Income

What are the program outcomes? Attainment of training/education and/or employment.

Who is the ideal candidate for the program? Youth ages 16 to 24 who are unsure about their career path, in need of work experience, and out of school.

How does someone get started in the program? Call or text (805) 703-3390 or email SLOYouth@eckerd.org.

How can partner staff help the client enroll into the program?
El Camino Homeless Organization (ECHO)

<table>
<thead>
<tr>
<th>Office:</th>
<th>ECHO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>6370 Atascadero Ave, Atascadero, CA 93422</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>(805) 462-3663</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="https://www.echoshelter.org/">https://www.echoshelter.org/</a></td>
</tr>
</tbody>
</table>

**Services:** El Camino Homeless Organization (ECHO) operates a safe and secure overnight 50 bed shelter to meet the immediate needs of families and individuals who have become homeless. Additional services include:

- Residency Program
- Housing Placement
- Nutrition Program
- Meal Program
- Shower Program
- Children's Programs

What are the eligibility requirements?

What are the program outcomes? With a unique residency program, clients are provided case management services to assist them in securing a job and finding permanent and sustainable housing. While enrolled in the program, clients are taught life skills for employment, budgeting, health care management and social interaction.

Who is the ideal candidate for the program? Families and individuals who have become homeless.

How does someone get started in the program? Visit ECHO at 6370 Atascadero Avenue, Atascadero or call at (805) 462-3663.

How can partner staff help the client enroll into the program? ........
Employment Development Department (EDD)

Migrant Seasonal Farmworker

| Office: | Employment Development Department (EDD) |
| Address: | 880 Industrial Way, San Luis Obispo, 93401 |
| Contact Name & Title: | Perla Medina |
| Phone Number: | 805-903-1464 |
| Web Address: | www.edd.ca.gov |

**Services:** The EDD assists farmworkers who otherwise would not have access to services through the normal process within the America’s Job Center of California. EDD representatives conduct outreach in areas of high agricultural activity to provide recruitment services to employers and information to agricultural job seekers at no-cost, such as:

- Job search assistance
- CalJOBS navigation information and registration
- General information about unemployment insurance.
- General information about disability insurance.
- Labor market information.
- Vocational training and career opportunities.
- Referral to supportive services or organizations also serving farmworkers.
- Farmworker rights and labor law information.
- Assistance with filing workplace violation complaints.

**What are the eligibility requirements?** Agricultural workers classified as migrant, seasonal, migrant food-processing workers as defined by federal law.

**What are the program outcomes?** Referrals to agricultural contract job opportunities, information on state and federal employment rights, information and assistance on employment services and employment related law complaints, referrals to services, and training opportunities.

**Who is the ideal candidate for the program?** .........

**How does someone get started in the program?** Outreach workers for the Migrant Seasonal Farm Worker program can be found within the America’s Job Center of California in SLO.

**How can partner staff help the client enroll into the program?** .........
Employment Development Department (EDD)

Unemployment Insurance

<table>
<thead>
<tr>
<th>Office:</th>
<th>Employment Development Department (EDD)</th>
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</thead>
<tbody>
<tr>
<td>Address:</td>
<td>880 Industrial Way, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td>Diane Zundel</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-903-1465</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.edd.ca.gov">www.edd.ca.gov</a></td>
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Services: Unemployment Insurance assistance to workers who have lost their jobs due to no fault of their own and meet the program’s eligibility requirements. Additionally, Disability Insurance (SDI) and job placement.

What are the eligibility requirements? To be eligible for an Unemployment Insurance Claim, the client must have received enough wages during the base period (prior 18 months) to establish a claim. To be eligible to receive the Unemployment Benefits you must:
- Be totally or partially unemployed.
- Be unemployed through no fault of your own.
- Be physically able to work.
- Be available for work.
- Be ready and willing to immediately accept work.
- Be actively looking for work.

To receive an extension in benefits beyond the regular 26 weeks of Unemployment Insurance benefits, you must be approved for a training.

What are the program outcomes?

Who is the ideal candidate for the program?
- Persons who have been laid off who have worked for W2 employers in California within the past 18 months.
- Persons who have existing claims or have questions about their claim status.

How does someone get started in the program?
- Contact Unemployment Insurance by phone at (800) 300-5616 Monday – Friday from 8:00 am to 12:00 pm (except for state holidays) to file a claim; or
- File a claim over the internet using www.eapply4ui.edd.ca.gov

How can partner staff help the client enroll into the program? Send clients to the AJCC in SLO which have phones available to call UI directly (8am-12pm, Monday-Friday except holidays) to file a claim. The AJCC also has computers with internet access to allow Claimants to file and/or manage their claims onsite.
Employment Development Department (EDD)

Veteran Services

Office: Employment Development Department (EDD)
Address: 880 Industrial Way, San Luis Obispo, 93401
Contact Name & Title: Alan McKean
Phone Number: 805-903-1468
Web Address: www.edd.ca.gov

Services: The Employment Development Department (EDD) assists veterans and their eligible spouses to maximize their employment and training opportunities. Veterans are entitled to many resources designed to help in their search for employment. Veterans Service Navigator (VSN) will determine if clients are eligible for JVSG services. Once found eligible for JVSG program, clients are referred to veteran staff for intensive services. Veterans will receive the priority of services such as veteran 24-hour priority hold on all job listings.

What are the eligibility requirements? Jobs for Veterans – Must have served on active duty in the United States armed forces for a period of more than 180 days and was discharged or released with an other-than-dishonorable-discharge. EDD assists all veteran clients with career services; however, in order to be eligible for “Intensive Services” by staff, veteran clients must have a “significant barrier to employment” (SBE).

What are the program outcomes?...........

Who is the ideal candidate for the program? Any veterans who are looking for employment and/or training services.

How does someone get started in the program?
1. Register in CalJOBS.
2. Post a resume in CalJOBS.
3. Meet with Veterans Service Navigator (VSN) for initial assessment.

How can partner staff help the client enroll into the program? ...........
- Ask if a client has served in the U.S. military.
- Assist client in registering in CalJOBS to show complete veteran status and help client create a resume.
- Connect clients with one of the Veterans Service Navigators


**Employment Development Department (EDD)**

Wagner-Peyser

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<tr>
<th>Office:</th>
<th>Employment Development Department (EDD)</th>
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<tr>
<td>Address:</td>
<td>880 Industrial Way, San Luis Obispo, 93401</td>
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<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-903-1450</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.edd.ca.gov">www.edd.ca.gov</a></td>
</tr>
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**Services:** The Employment Development Department (EDD) provides a comprehensive range of employment and training services in partnership with state and local agencies and organizations. These services benefit job seekers, laid off workers, youth, individuals currently working, veterans and people with disabilities.

**What are the eligibility requirements?** Right to work documents.

**What are the program outcomes?**

**Who is the ideal candidate for the program?** Individuals who are able to utilize services to help them search, find, obtain and retain employment. Those individuals willing to take workshops to better develop their job readiness.

**How does someone get started in the program?** Registration in CalJOBS.

**How can partner staff help the client enroll into the program?** Inform clients they must be registered in CalJOBS and/or help them register if they need to by going to: [www.caljobs.ca.gov](http://www.caljobs.ca.gov)
Housing Authority of San Luis Obispo (HASLO)

<table>
<thead>
<tr>
<th>Office:</th>
<th>Housing Authority of San Luis Obispo (HASLO)</th>
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<tbody>
<tr>
<td>Address:</td>
<td>487 Leff Street, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-543-4478</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.haslo.org">www.haslo.org</a></td>
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**Services:** HASLO provides rental housing and a home ownership opportunity. Their clients include families, seniors, veterans and the disabled. HASLO operates under its housing authority designation from HUD.

**What are the eligibility requirements?** There are income limits in effect for these programs. Generally, income is based on household size and should be at or below 30% or 50% of the Area Median Income.

**What are the program outcomes?** Provide affordable housing. Options through HASLO include fixed rent affordable apartments and subsidized apartments.

**Who is the ideal candidate for the program?** Clients include families, seniors, veterans, and the disabled. They operate collaborations focused on housing and services for the homeless, mental health clients, and persons in recovery from substance abuse disorders.

**How does someone get started in the program?** Contact HASLO at info@haslo.org or (805) 543-4478.

**How can partner staff help the client enroll into the program?** Help clients apply for affordable fixed rent apartments to be put on the wait list. The wait lists for subsidized affordable apartments (Section 8) is currently closed.
Services: Provides no-cost laser tattoo removal services for individuals with gang-related, anti-social, and/or socially and economically limiting tattoos in exchange for community service.

What are the eligibility requirements? Participants must:
- Have a qualifying tattoo: a qualifying tattoo must be anti-social, gang related, preventing employment, and/or interfering with your life.
- Be clean and sober.
- Complete application and orientation.
- Complete 8 hours of community service before each treatment or make donation equal to same.
- Agree not to acquire any more tattoos while in program.
- Be able to attend a clinic once every two months in the City of San Luis Obispo.

What are the program outcomes?...........

Who is the ideal candidate for the program? ...........

How does someone get started in the program? Contact the Liberty Tattoo Removal Program at (805) 544-2484 Ext 2 or libertytattooremoval@capslo.org

How can partner staff help the client enroll into the program? ...........
Lucia Mar Unified School District
Adult Education and Literacy

<table>
<thead>
<tr>
<th>Office:</th>
<th>Lucia Mar Adult Education</th>
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</thead>
<tbody>
<tr>
<td>Address:</td>
<td>1425 19th Street, Oceano, 93445</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-474-3756</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="https://adulted.luciamarschools.org">https://adulted.luciamarschools.org</a></td>
</tr>
</tbody>
</table>

Services:

What are the eligibility requirements?

What are the program outcomes?

Who is the ideal candidate for the program?

How does someone get started in the program?

How can partner staff help the client enroll into the program?
Paso Robles Housing Authority

**Services:** To provide quality, affordable housing, that promotes quality of life through a healthy community. Currently accepting applications for affordable apartments in the Oak Park Community in North Paso Robles.

**What are the eligibility requirements?** Qualified families making 30-60% of San Luis Obispo County area median income. Affordable Senior Housing also available.

**What are the program outcomes?**

**Who is the ideal candidate for the program?** ........

**How does someone get started in the program?** Email info@pasoroblesha.org or call (805) 238-4015.

**How can partner staff help the client enroll into the program?** ........
# People’s Self Help-Housing Program

- **Office:** People’s Self-Help Housing Program  
- **Address:** 3533 Empleo Street, San Luis Obispo, 93401  
- **Contact Name & Title:**  
- **Phone Number:** 805-781-3088  
- **Web Address:** [www.pshhc.org](http://www.pshhc.org)

**Services:** Provides minor home repairs, special needs rental and home owner construction.

**What are the eligibility requirements?** Eligibility varies by property. Some properties are designated for individuals, families, seniors (55+ or 62+), individuals living with disabilities, and/or farmworkers.

**What are the program outcomes?**

**Who is the ideal candidate for the program?** Working families, seniors, veterans, those living with disabilities, and the formerly homeless.

**How does someone get started in the program?** Submittal of a rental housing pre-application to the property or properties the client is interested in.

**How can partner staff help the client enroll into the program?** Assist client in completing a rental housing pre-application available at [www.pshhc.org](http://www.pshhc.org). The pre-application must be returned directly to the property or properties the client is applying to.
Ride-On Transportation of San Luis Obispo County

<table>
<thead>
<tr>
<th>Office:</th>
<th>Ride-On Transportation</th>
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</thead>
<tbody>
<tr>
<td>Address:</td>
<td>3620 Sacramento Dr Ste 201, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-541-8747</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.ride-on.org">www.ride-on.org</a></td>
</tr>
</tbody>
</table>

**Services:** Provide community rides for seniors, veterans, Medi-Cal patients, people with special needs and anyone in need of door-to-door transportation.

**What are the eligibility requirements?** Ride-On provides door-to-door transportation and shuttles for the general public. Ride-On offers discounted services designed for special population such as Seniors, Veterans and Riders with developmental disabilities.

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?** Call Ride-on at (805) 541-8747, Monday through Friday from 6:30 am until 5:00 pm. A customer service representative will set you up in scheduling software and take information about your ride. It is good to call at least two days before your ride, but they try to provide your ride, even if it is on the same day as the request. You can also fill out our online ride request 24 hours a day and their schedulers will get it scheduled for you.

**How can partner staff help the client enroll into the program?** Call Ride-on at (805) 541-8747, Monday through Friday from 6:30 am until 5:00 pm or complete an online ride request.
Salvation Army

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arroyo Grande</td>
<td>1550 W. Branch Street, 93420</td>
<td>805-481-0278</td>
</tr>
<tr>
<td>Atascadero</td>
<td>8420 El Camino Real Unit G, 93422</td>
<td>805-466-7201</td>
</tr>
<tr>
<td>Morro Bay</td>
<td>540 Quintana Road, 93442</td>
<td>805-772-7062</td>
</tr>
<tr>
<td>Paso Robles</td>
<td>711 Paso Robles Street, 93446</td>
<td>805-238-9591</td>
</tr>
<tr>
<td>San Luis Obispo</td>
<td>815 Islay Street, 93401</td>
<td>805-544-2401</td>
</tr>
</tbody>
</table>

**Services:** Services include after-school programs, food assistance, utility assistance, rental assistance, referrals, homeless assistance, youth programs, ministry, holiday assistance, disaster services, casework services.

What are the eligibility requirements?

What are the program outcomes?

Who is the ideal candidate for the program?

How does someone get started in the program?

How can partner staff help the client enroll into the program?
San Luis Coastal Unified School District
Adult Education and Literacy

Office: San Luis Coast Unified School District
Address: 1500 Lizzie Street, San Luis Obispo, 93401
Contact Name & Title:
Phone Number: 805-549-1222
Web Address: https://ae.slcusd.org/

**Services:** The Adult School offers a broad array of courses including ESL classes and the adult high school diploma program (GED or HiSET) test preparation and administration.

**What are the eligibility requirements?** Programs/classes have varying requirements. Inquire at (805) 549-1222 to verify. Please call the Adult School office to inquire about scholarship programs.

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?** All classes at San Luis Coastal Adult School are open to adults of San Luis Obispo and neighboring communities. Pre-registration is required. All registrations will be dated and processed in the order they are received. Ways to register:
- Online Registration – At https://slcusd.asapconnected.com/ and follow the prompts.
- In Person - Come into the Adult School office during business hours and they will assist you with registering for the class of your choice.
- By Phone - Call the Adult School office at (805) 549-1222 during business hours and let them know which classes you want to join.

**How can partner staff help the client enroll into the program?**
San Luis Obispo County Office of Education
Homeless and Foster Youth Services Coordinating Program

Office: San Luis Obispo County Office of Education
Address: 
Contact Name & Title: Jessica Thomas, Program Coordinator
Phone Number: 805-782-7268
Web Address: https://www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/

Services: Homeless and Foster Youth staff assist with school enrollment, assisting with school placement disputes, transfer or tracking of school records, identifying school resources, questions related to school policy and Education Code.

What are the eligibility requirements? Homeless and Foster youth.

What are the program outcomes? Help with transportation to school, school supplies, free lunch at school, immediate enrollment, school records, emergency card, and access to records.

Who is the ideal candidate for the program?

How does someone get started in the program? Contact the school districts liaison. The liaison list can be found at: https://www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/homeless-and-foster-youth-for-youth/

How can partner staff help the client enroll into the program? Every school district has a designated Homeless Youth Liaison and Foster Youth Liaison. Refer all questions or concerns about enrollment or treatment of homeless or foster youth to the liaison. The liaison list can be found at: https://www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/homeless-and-foster-youth-for-youth/
San Luis Obispo County Office of Education
Homeless & Unaccompanied Youth

Office: San Luis Obispo County Office of Education
Address: 
Contact Name & Title: Robin
Phone Number: 
Web Address: 

Services:

What are the eligibility requirements? 

What are the program outcomes? 

Who is the ideal candidate for the program? 

How does someone get started in the program? 

How can partner staff help the client enroll into the program?
San Luis Obispo County Veterans Services Office

<table>
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<tr>
<th>Office:</th>
<th>Veterans Services</th>
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<tbody>
<tr>
<td>Address:</td>
<td>801 Grand Avenue, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td>Christopher Lopez, Veterans Services Officer</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-781-5766</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="https://www.slocounty.ca.gov/Departments/Veterans-">https://www.slocounty.ca.gov/Departments/Veterans-</a></td>
</tr>
<tr>
<td>Services.aspx</td>
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</table>

**Services:** Veterans Services include Additional Assistance, VA Healthcare application, Cal Vet College Tuition Fee Waiver, Dependency and Indemnity Compensation, Special Monthly Compensation, Survivors and Dependents Educational Assistance Program, Survivors Pension, Veteran Burial Allowance and Benefits, Veteran Disability Compensation, Veteran Driver License and Identification Card, Veterans Pension for War-time Veterans, Veterans preference, Veterans Treatment Court, and Vocational Rehabilitation and Employment Program.

**What are the eligibility requirements?**

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?** To schedule an appointment or for more information regarding VA benefits, call (805) 781-5766.

**How can partner staff help the client enroll into the program?**
San Luis Obispo Vet Center

<table>
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<tr>
<th>Office:</th>
<th>San Luis Obispo Vet Center</th>
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<tbody>
<tr>
<td>Address:</td>
<td>1070 Southwood Drive, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td>Michael Young</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-782-9101</td>
</tr>
<tr>
<td></td>
<td>For assistance after hours, weekends, and holidays call: 1-877-WAR-VETS (1-877-927-8387)</td>
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<tr>
<td>Web Address:</td>
<td><a href="http://www.va.gov">www.va.gov</a></td>
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Services:

What are the eligibility requirements?

What are the program outcomes?...........

Who is the ideal candidate for the program? ...........

How does someone get started in the program? ...........

How can partner staff help the client enroll into the program? ...........

Shower of Hope

Office: Shower of Hope
Address: 11245 Los Osos Valley Road, San Luis Obispo, 93405
Contact Name & Title: 
Phone Number: 805-234-5478
Web Address: www.hopesvillageofslo.com

Services: Mobile Shower trailer goes to where homeless people live to offer them showers and clean clothes. Location and times vary.

What are the eligibility requirements?........

What are the program outcomes?........

Who is the ideal candidate for the program? ........

How does someone get started in the program? ........

How can partner staff help the client enroll into the program? ........
SLO Regional Rideshare

<table>
<thead>
<tr>
<th>Office:</th>
<th>SLO Regional Rideshare, San Luis Obispo Council of Governments (SLOCOG)</th>
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<tbody>
<tr>
<td>Address:</td>
<td>1114 Marsh Street, San Luis Obispo, 93401</td>
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<td>Contact Name &amp; Title:</td>
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<tr>
<td>Phone Number:</td>
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</tr>
<tr>
<td>Web Address:</td>
<td><a href="https://rideshare.org">https://rideshare.org</a></td>
</tr>
</tbody>
</table>

**Services:** Transportation information, 511 travel information, road conditions and other commute resources in San Luis Obispo County, CA. Whether it's biking, carpooling, vanpooling or taking the bus,

**What are the eligibility requirements?**

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?**

**How can partner staff help the client enroll into the program?**
SLO County Workforce Development Board

<table>
<thead>
<tr>
<th>Office:</th>
<th>SLO County Workforce Development Board</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>PO Box 8119, San Luis Obispo, CA 93403-8119</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-781-1908</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="http://www.slocworkforce.com">www.slocworkforce.com</a></td>
</tr>
</tbody>
</table>

**Services:** The Workforce Development Board contracts with services providers for employment and training activities for youth, adults and dislocated workers. Services under the Workforce Development Board also include Rapid Response and Layoff Aversion programs to assist employers and their employees during downsizing or business closures.

**What are the eligibility requirements?** Youth, Adult, and Dislocated Worker eligibility includes legal authorization to work in the United States with right to work documents. Additional eligibility criteria is determined by program.

**What are the program outcomes?** The program is designed to assist job seekers in obtaining employment and strengthening their skill set. Via CalJOBS, job seekers can post résumés, and search and apply for job openings. Many workshops and training classes, such as interview techniques, are available and job seekers can receive career guidance.

**Who is the ideal candidate for the program?** Any eligible adult or youth in the County who is seeking employment or training to obtain employment.

**How does someone get started in the program?** WIOA eligibility is required to participate in Adult and Youth programs. Once eligibility is established a Career Coach will work with the client to walk through next steps.

**How can partner staff help the client enroll into the program?** Partner staff can assist the client in the WIOA application process.
Social Security Administration

<table>
<thead>
<tr>
<th>Office:</th>
<th>Social Security Administration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>3240 South Higuera, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title:</td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td></td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="https://www.ssa.gov">https://www.ssa.gov</a></td>
</tr>
</tbody>
</table>

**Services:** Will help you navigate several federal programs that include retirement, SSI, Medicare and disability benefits. Your local Social Security Office can help accept applications, determine your eligibility for various programs, hear appeals if your request was denied, and also can assist individuals trying to access their benefits.

**What are the eligibility requirements?**

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?**

**How can partner staff help the client enroll into the program?**
Veterans Affairs & Outpatient Clinic

<table>
<thead>
<tr>
<th>Office</th>
<th>US Department of Veterans Affairs &amp; Outpatient Clinic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>1288 Morro St. Ste. 200, San Luis Obispo, 93401</td>
</tr>
<tr>
<td>Contact Name &amp; Title</td>
<td></td>
</tr>
<tr>
<td>Phone Number</td>
<td>805-543-1233</td>
</tr>
<tr>
<td>Web Address</td>
<td><a href="https://www.va.gov">https://www.va.gov</a></td>
</tr>
</tbody>
</table>

**Services:** Medical care, referral services, Veterans services.

**What are the eligibility requirements?**

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?**

**How can partner staff help the client enroll into the program?**
Supportive Services for Veteran Families CAPSLO

<table>
<thead>
<tr>
<th>Grover Beach</th>
<th>1566 West Grand Avenue, 93433</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Number:</td>
<td>805-574-1638</td>
</tr>
<tr>
<td><strong>Paso Robles</strong></td>
<td></td>
</tr>
<tr>
<td>Address:</td>
<td>2915 Union Road Suite D, 93446</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-237-0352</td>
</tr>
<tr>
<td><strong>San Luis Obispo</strong></td>
<td></td>
</tr>
<tr>
<td>Address:</td>
<td>1030 Southwood Drive, 93401</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>805-782-4730</td>
</tr>
<tr>
<td>Web Address:</td>
<td><a href="https://www.capslo.org">https://www.capslo.org</a></td>
</tr>
</tbody>
</table>

**Services:** Assist veterans who are homeless make a successful transition to permanent housing. Supportive services are available to eligible veterans and other members of the household based on an assessment of their needs and individualized housing stability plan. Participation in case management is required to ensure the success of households assisted.

**What are the eligibility requirements?** Supportive services are available to eligible veterans and other members of the household based on an assessment of their needs and individualized housing stability plan.

**What are the program outcomes?**

**Who is the ideal candidate for the program?**

**How does someone get started in the program?**

**How can partner staff help the client enroll into the program?**
This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).
WDB Services and Strategies Committee
DISCUSSION ITEM
May 21, 2020

AGENDA ITEM NUMBER: 4.2

ITEM: Discuss proposed changes to Services and Strategies Committee

ACTION REQUIRED:
None

SUMMARY NARRATIVE:
The Services and Strategies Committee (SSC) was formed as an advisory committee to the Workforce Development Board (WDB) to provide information and assist with planning, operational, and other issues relating to the provision of services to individuals with barriers to employment.

Due to the nature of the multitude of community meetings already held that discuss various special populations, and SSC members participate in, the future of the committee including schedule, frequency, and alternatives should be reviewed. Greater impact could potentially be gained by bringing employment issues of special populations to these varying scheduled community meetings.

An example of community meetings where advocacy for populations with barriers to employment could be provided include:

- Department of Social Services Inter-Agency Meeting
- San Luis Obispo Veterans Services Collaborative
- Tri-Counties Regional Center SLO County Employment Collaborative

STAFF COMMENTS:
Staff recommends that the WDB Services and Strategies Committee members review the structure of the SSC and continue to be an advocate for populations with barriers to employment at community meetings. In addition, identify which community meeting/committees members attend and would be taking an ongoing advocacy stance for the employment matters of these individuals. The Administrative Entity is committed to attending the inter-agency meeting at the Department of Social Services which represents over 20 local organizations and is committed to representing as an advocate for individuals with barriers to employment.