VISION: The Workforce needs of employers and job seekers in San Luis Obispo County are met.

www.SLOworkforce.com

WORKFORCE DEVELOPMENT BOARD MEETING AGENDA

Date: Thursday, February 3, 2022
Time: 8:00 AM – 10:00 AM
Location: Virtually by Zoom Meeting ID: 949 3428 4676 Password: 711917 Join by phone: (877) 853-5257
https://slohealth.zoom.us/j/94934284676?pwd=S1p5TEJ0U3piMStTbDYzb0IVNDIjdz09
Public Comment will be made available during the meeting via zoom for individuals wishing to comment on items appearing on the agenda, as well as for general comment on items not appearing on the agenda.

1. Call to Order and Introductions
   Gomer

2. Action Items:
   Gomer
   2.1 Approve a resolution authorizing the Workforce Development Board to hold teleconferenced public meetings for an additional thirty-day period pursuant to AB-361

3. Public Comment

4. Presentations
   Fiedler
   4.1 County Economic Development & ARPA Funds

5. Consent Items:
   Gomer
   5.1 Approve the November 4, 2021 Minutes
   5.2 Approve Appointment of Tricia Lubin to the Workforce Development Board Adult Education Partner Seat

6. Action Items:
   Gomer
   6.1 Approve 2022 Workforce Development Board Meeting Calendar

7. Discussion Items:
   Hayter/Eckerd
   7.1 Receive Quarter 2 Eckerd AJCC Contract Performance Report
   7.2 Receive Quarter 2 Eckerd Youth Contract Performance Report
   7.3 Discuss WDB Member Retreat Scheduled 3/25/22
   Boulanger

8. Reports:
   Gomer
   a.) Executive Committee Report
   b.) Business Council Report
   c.) Staff Report
   Latona-Tahlman
   Boulanger/Hayter

9. Administrative Entity Update:
   Boulanger
   9.1 Receive and Review Fiscal Budget Update
   Marin
   9.2 Receive and Review Rapid Response Update

10. Board Member Workforce Development Updates
    All

11. Next Meeting: May 5, 2022 at 8:00 a.m.
    Location: TBD

12. Adjournment
    Gomer

Public Comment: Members of the public may address the committee on items appearing on the agenda. The public may also address items of interest to the committee which are within the jurisdiction of the WDB. However, in compliance with Government Code section 64954.3(a), the committee shall take no action on any item not appearing on the agenda. Speakers are asked to limit their remarks to a maximum of three minutes.
RESOLUTION NO. 2022-002

A RESOLUTION OF Workforce Development Board ACKNOWLEDGING
GOVERNOR NEWSOM’S PROCLAMATION OF A STATE OF EMERGENCY AND
AUTHORIZING MEETINGS BY TELECONFERENCE MEETINGS FOR A PERIOD OF
THIRTY DAYS PURSUANT TO THE RALPH M. BROWN ACT

The following resolution is now offered and read:

WHEREAS, on March 4, 2020, Governor Newsom issued a Proclamation of State of Emergency in response to the COVID-19 pandemic; and

WHEREAS, the proclaimed state of emergency remains in effect; and

WHEREAS, on March 17, 2020, Governor Newsom issued Executive Order N-29-20 that suspended the teleconferencing rules set forth in the California Open Meeting law, Government Code section 54950 et seq. (the “Brown Act”), provided certain requirements were met and followed; and

WHEREAS, on June 11, 2021, Governor Newsom issued Executive Order N-08-21 that clarified the suspension of the teleconferencing rules set forth in the Brown Act, and further provided that those provisions would remain suspended through September 30, 2021; and

WHEREAS, on September 16, 2021, Governor Newsom signed AB 361, allowing legislative bodies subject to the Brown Act to continue meeting by teleconference if the legislative body determines that meeting in person would present imminent risks to the health or safety of attendees, and further requires that certain findings be made by the
Item 2.1

WHEREAS, California Department of Public Health and the federal Centers for Disease Control and Prevention ("CDC") caution that the Omicron variant of COVID-19, currently the dominant strain of COVID-19 in the country, is more transmissible than the original SARS-CoV-2 variant of the virus, and that even fully vaccinated individuals can be infected and may spread the virus to others resulting in rapid and alarming rates of COVID-19 cases and hospitalizations (https://www.cdc.gov/coronavirus/2019-ncov/variants/omicron-variant.html); and

WHEREAS, the CDC has established a "Community Transmission" metric with 4 tiers designed to reflect a community's COVID-19 case rate and percent positivity; and

WHEREAS, the County of San Luis Obispo currently has a Community Transmission metric of "high" which is the most serious of the tiers; and

WHEREAS, in the interest of public health and safety, as affected by the emergency caused by the spread of COVID-19, the Workforce Development Board deems it necessary to find holding in person meetings would present imminent risks to the health or safety of attendees, and thus intends to invoke the provisions of AB 361 related to teleconferencing.

NOW, THEREFORE, BE IT RESOLVED AND ORDERED by Workforce Development Board that:

1. The recitals set forth above are true and correct.


3. The Planning Commission finds that the proclaimed state of emergency continues to impact the ability of members to meet safely in person and meeting in person would present imminent risks to the health or safety of attendees.

4. Staff is directed to return with an item for Workforce Development Board to consider making the findings required by AB 361 to continue meeting under its provisions.
Upon motion of Workforce Development Board Chairperson, Isiah Gomer, seconded by [Insert Hearing Body Member Title], and on the following roll call vote, to wit:

AYES:

NOES:

ABSENT:

ABSTAINING:

the foregoing resolution is hereby adopted.

___________________________________________
Chairperson of the Workforce Development Board of SLO County

ATTEST:

[Insert appropriate attestation signature block]

APPROVED AS TO FORM AND LEGAL EFFECT:

RITA L. NEAL
County Counsel

By: _____________________________
   Deputy County Counsel

Dated:___________________________
WORKFORCE DEVELOPMENT BOARD
of San Luis Obispo County

WORKFORCE DEVELOPMENT BOARD MEETING MINUTES

Date: Thursday, November 4, 2021
Time: 8:00 a.m.
Location: Virtually via Zoom

Present: Carl Dudley, Isiah Gomer, David Baldwin, Dr. James J. Brescia, Josh Cross, Rachael Hendricks, Melissa James, Verena Latona-Tahlman, Justin McIntire, Veronica Orozco, Ronald Reilly, Ryan Stanley, Dr. Jill Stearns, Angela Toomey, Patrick Woolpert

Absent: William Hills, Mark Simonin, Courtney Taylor

Guests: Allison Schiavo, Tammy Aguilera, Lorna Hewitt, Caron Alexander, Gerard Arcement, Barb Wigney, Stephanie Navarro, Cesar Valladares, Vivian Estrada, Jenna Morton, Karen Swanson, Wendy Wendt, Joseph Tyra, Greg Kwolek

Staff: Dawn Boulanger, Sarah Hayter, Diana Marin

1. Call to Order and Introductions:
Chairperson Carl Dudley called the meeting to order at 8:05 a.m. Quorum reached.

2. Action Items:
2.1 Approve a resolution authorizing the Workforce Development Board to hold teleconferenced public meetings for an initial thirty-day period pursuant to AB-361.

Motion: Dr. Jill Stearns
Second: Verena Latona-Tahlman
Abstentions: None

Motion Passed Unanimously

3. Public Comment:
Chair Dudley: Public comment was provided by Joseph Tyra (guest), America's Job Center of CA (AJCC) participant, and Greg Kwolek (guest), City of Morro Bay Program Manager, about the WIOA services received from the AJCC.

4. Presentations:
4.1 Wendy Wendt (guest) presented on the FIRST 5 SLO County – We Are The Care Initiative. The presentation is available online as an addendum to the agenda.

4.2 Dawn Boulanger (staff) presented a member recognition to Carl Dudley (chair) for his years of service and dedication to the Workforce Development Board of SLO County.

5. Consent Items:
5.1 Approve the August 5, 2021 Minutes
Correction of the minutes was requested by Veronica Orozco (member) to change Micro Seasonal Farm Workers to Migrant Seasonal Farm Workers.

Motion: Ronald Reilly as amended
Second: Justin McIntire
Abstentions: None

Motion Passed Unanimously as amended

5.2 Approve the Appointment of Lorna Hewitt to the Business Council

Motion: Dr. James Brescia
Second: Isiah Gomer
Abstentions: None

Motion Passed Unanimously

6. Action Items:

6.1 Nomination and Election of Officers

An election to serve the unexpired terms of the Chair and Vice-Chair occurred

Dawn Boulanger: opened the floor for nominations of the Chair.
Justin McIntire: nominated Isiah Gomer.
No further nominations, floor closed.

Acclamation vote for Mr. Gomer: All in favor.

Motion Passed Unanimously

Dawn Boulanger: opened the floor for nominations of the Vice-Chair.
Justin McIntire: nominated William Hills.
No further nominations, floor closed.

Acclamation vote for Mr. Hills: All in favor.

Motion Passed Unanimously

7. Discussion Items:

7.1 Receive Quarter 1 Eckerd AJCC Contract Performance Report
Sarah Hayter (staff) presented the item, which is available as part of the agenda.

Chairperson Dudley: Speaks.
Allison Schiavo-guest: Speaks.

7.2 Receive Quarter 1 Eckerd Youth Contract Performance Report
Sarah Hayter (staff) presented the item, which is available as part of the agenda.

Chairperson Dudley: Speaks.
Dr. Jill Stearns- Board Member: Speaks.
Allison Schiavo-guest: Speaks.
Tammy Aguileraguest: Speaks.
Dr. James Brescia-Board Member: Speaks.
Dawn Boulanger-staff: Speaks.

7.3 Receive Update on WDB Business Services with Local Chambers
Dawn Boulanger (staff) presented the item, which is a collaboration with the local chambers to enhance Layoff Aversion efforts to local businesses by hiring two staff through the chambers to
engage businesses throughout SLO County. One staff person would cover the northern areas of the county into SLO and the other would cover the southern areas also intersecting in SLO.

Chairperson Dudley: Speaks.

7.4 Discuss WDB Member Retreat
Dawn Boulanger (staff) presented the item, which is a proposition to hold a WDB member retreat. Ms. Boulanger inquired about the membership's interest in participating in a full-day retreat which would include a training and education component given the high number of newer members on the board.

Chairperson Dudley: Speaks.
Vice Chairperson Gomer: Speaks.
Dr. James Brescia-Board Member: Speaks.

8. Reports:
8.1
a) Executive Committee Report: Chairperson Dudley reported that since the last Board meeting the Executive Committee met once, in October. At the October 13th meeting, the Executive Committee received and discussed updates of the WIOA 2020-2021 Performance, the Procurement for WIOA Business Retention and Layoff Aversion Services, the WIOA Youth Services Procurement for Program Year 2022. Chair Dudley stated that no action items were brought forth to the Executive Committee since the last Workforce Development Board meeting held in August.

b) Business Council Report: Verena Latona-Tahlman (member) shared the Business Council met in August and October. Ms. Latona-Tahlman stated that at those meetings, council members discussed several topics including AJCC business services, the County of SLO and SLO Chamber’s Family-Friendly Workplace Accelerator Program, and CalJOBS registrant data. Ms. Latona-Tahlman stated that this 2021-22 program year, the council plans to work on creating awareness and education of resources as well as identify solutions to gaps related to childcare in SLO County by partnering with organizations that are already working on finding solutions to this issue. The council also set forth the goal of addressing wage compression issues being experienced by employers countywide by educating employers about wage compression as well as developing a toolkit to help address the issues. Lastly, Ms. Latona-Tahlman reminded members that the Business Council continues to look for business community representation and membership. Members of the WDB are welcome to attend Business Council meetings or invite anyone who would like to join to reach out to her or Diana Marin (staff) for more information and details.

c) Staff Report: Sarah Hayter (Staff) shared that the AJCC Certification baseline has been met and there were no findings to report. The Comprehensive AJCC Certification Matrix is available as an addendum to the agenda.

9. Administrative Entity Update:
9.1 Receive and Review Fiscal Budget Update
Dawn Boulanger (staff) presented the item, which is available as an addendum to the agenda.

9.2 Receive and Review Rapid Response Update
Diana Marin (staff) presented the item, which is available as part of the agenda.
10. **Board Member Workforce Development Updates:**
   No member updates were provided.

11. **Next Meeting:**
    February 3, 2022
    8:00 – 10:00 AM
    Location: Virtually by Zoom

12. **Adjournment:**
    **Chair Dudley:** adjourned the meeting at 10:05 A.M.

I, Diana Marin, Clerk of the Workforce Development Board of San Luis Obispo, do hereby certify that the foregoing is a fair statement of the proceedings of the meeting held on Thursday, November 4, 2021, by the Workforce Development Board of San Luis Obispo County.

Diana Marin, WDB Program Review Specialist

Dated: November 4, 2021
AGENDA ITEM NUMBER: 5.2

ITEM: Approve Appointment of Tricia Lubin to the Workforce Development Board Adult Education Partner Seat. Workforce Development Board (WDB) member appointments to be submitted to the San Luis Obispo County Board of Supervisors

ACTION REQUIRED: It is requested that the WDB approve and authorize staff to submit WDB member application for Tricia Lubin to the San Luis Obispo County Board Supervisors for appointments to the WDB.

SUMMARY NARRATIVE:
The composition of the WDB is dictated by section 107 of the Workforce Innovation and Opportunity Act (WIOA) (2014) which specifies business (must comprise the majority of members), local education, local labor, economic development, and other mandated partner membership categories. Members holding more than one seat on the WDB is expressly allowed by WIOA Section 107. The WDB currently has 3 seat vacancies which are detailed below:

<table>
<thead>
<tr>
<th>WDB Member Seat Representation</th>
<th>Current #’s</th>
<th>Required #’s</th>
<th>Vacancies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Members (minimum 51% majority)</td>
<td>9</td>
<td>11</td>
<td>2</td>
</tr>
<tr>
<td>Local Educational &amp; Training Entities</td>
<td>1</td>
<td>2</td>
<td>1*</td>
</tr>
<tr>
<td>Labor/Workforce Representatives (minimum 15% Labor &amp; 20% Combined)</td>
<td>3-Labor 2-W.R.</td>
<td>3-Labor 2-W.R.</td>
<td>0-Labor 0-W.R.</td>
</tr>
<tr>
<td>DOR Mandated Partner - Vocational Rehabilitation</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>EDD Mandated Partner</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Economic Development</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Total # of WDB Seats (Members May Hold 2 Seats)</td>
<td>18</td>
<td>21</td>
<td>3</td>
</tr>
<tr>
<td>Total # of WDB Members (19 Minimum Requirement)</td>
<td>17</td>
<td>20</td>
<td>3</td>
</tr>
</tbody>
</table>

*Vacancies addressed via action today: 1 Local Educational Seat.

Efforts to retain full membership for the WDB are ongoing and this item recommends one applicant for appointment to the vacant Local Educational & Training Entities Seat.
The WIOA requires each Local Board include representatives of Local Education and Training Entities be included in the local WDB membership. Tricia Lubin has worked in education for over twenty years and currently is an Adult Education teacher and High School Diploma Instructor with Lucia Mar Adult Education. Ms. Lubin serves on the Adult Education Consortium of San Luis Obispo County and is actively engaged in a variety of local partnerships serving adult learners. She has varied experience with Adult and Alternative education programs and a broad knowledge of county-wide resources and therefore, Ms. Lubin is recommended for appointment to fill a Local Education and Training Entities seat on the WDB of San Luis Obispo County.

BUDGET/FINANCIAL IMPACT:
No current fiscal impact

STAFF COMMENTS:
Dawn Boulanger, Director of the Workforce Development Board of San Luis Obispo County, recommends the approval of the appointment of Tricia Lubin to the Workforce Development Board. Upon approval, staff will submit a recommendation for appointment to the Board of Supervisors at an upcoming meeting.
San Luis Obispo County Workforce Development Board (WDB)
Member Application

Name: Tricia Lubin
Title: TOSA for Adult Education
Business/Organization Name: Lucia Mar Adult Education (LMAE)

Representation

Please indicate the category that you represent (Please Select One):

☐ Business  ☑ Education & Training
☐ Economic and Community Development  ☐ Community Based Organization
☐ Labor Organization / Workforce Representative  ☐ Wagner-Peyser
☐ Rehabilitation

Please indicate the industry cluster(s) that you represent (Please Select All That Apply):

☐ Building, Design & Construction  ☐ Specialized Manufacturing
☐ Energy  ☐ Health Services
☐ Uniquely SLO (Agriculture, Recreation & Accommodation, Wine)
☑ Knowledge & Innovation (information, communication & technology, professional & technical services, education & training)

Contact Information

Business/Organization Address: [Redacted]
City: [Redacted]  State: CA  Zip Code: 93420
Phone: [Redacted]  Fax:
Mobile: [Redacted]  City of Residence: [Redacted]
Email Address: [Redacted]
Website Address: https://adulted.luciamarschools.org/
Business License Number: N/A
Assistant: Andrea Darnell  Phone: [Redacted]
Email Address: [Redacted]

Business Related Questions

Please answer the following questions and attach any additional pages if necessary:

1. Number of current employees: NA
2. Number of years with current business/organization: NA
3. Number of years in business in San Luis Obispo County: NA

4. Please describe the nature of your business and your position:
   NA

5. Please list your current chamber and association memberships, the duration of each membership and the positions you currently hold:
   NA

6. Please list any professional award(s) or recognition you have received within the last 5 years:
   NA

7. As a member of your business with optimum policy authority, please describe your responsibilities within your organization:
   NA

References

Business Reference:
Name: Jennifer Bowen
Company: Lucia Mar Unified School District
Title: Alternative Education Principal
Phone:

Personal Reference:
Name: Minas Kaloosian
Relationship: General Manager of Monarch Dunes/Friend
Phone:

Other Reference:
Name: Karen Castanon
Relationship: Data Manager for Adult Education
Phone:

Please provide a letter of recommendation (if applicable):

- If you are a business member, please include a letter of recommendation for appointment to the San Luis Obispo WDB from your Chamber of Commerce or other organization, such as the Human Resources Association of the Central Coast (HRCC).
- If you are representing a labor organization, please include a letter of recommendation from the Central Labor Council affirming that you have been recommended, by popular vote, for a labor position on the San Luis Obispo County WDB.

San Luis Obispo WDB Related Questions

Please answer the following questions and attach any additional pages if necessary:

1. Please list any areas in which you are currently involved in workforce development:
   LMAE supports workforce development by collaborating with Ekerd, our local businesses, and our consortium members to determine community workforce needs and aligning our services to better prepare students.
2. What experience in the areas of fundraising, budget analysis, workforce policy development, youth services, knowledge of the labor market, and community involvement or linkages with educational agencies do you bring to the San Luis Obispo County WDB, as applicable? 
Working in education for over twenty years, I am aware of youth services and have a strong understanding of the programs and operations of educational agencies. I also hold experience in data analysis and application.

3. Does your business/organization utilize the America’s Job Center of California (AJCC)? Yes
If so, which services? (I.e. recruitment, job posting, labor market information)
LMAE partners with Ekerd to provide our students with labor market information, soft skill training, resume and job interview preparation and access to job opportunities.

4. What do you think are the critical workforce issues in our region? 
The logistical issues surrounding the pandemic and an increased demand for flexible work arrangements.
Also, our educational system is misaligned with workforce needs resulting in unprepared prospective employees.

5. Why do you wish to serve on the San Luis Obispo County WDB?
My passion lies in serving students in alternative education. This demographic often struggles with thriving in the workforce and progressing from a job to a career. My goal is to act as a bridge between the workforce and our students.

Signature and Acknowledgement
I formally request that consideration be given to my nomination for appointment to the Workforce Development Board of San Luis Obispo County. I, the undersigned, certify that the information on this application is true and correct to the best of my knowledge and that, if appointed to serve, I will do so to the best of my ability and in the best interest of San Luis Obispo County and its citizens.

Signature: [Signature] Date: [Date]
Workforce Development Board (WDB): meets quarterly on the 1st Thursday of the month at 8:00 AM (2 hrs).

* Meetings may be canceled and/or rescheduled due to holidays.

- The Chair may call special meetings at any time and any meeting may be canceled or rescheduled by the Chair at any time. In such cases, all members and staff will be notified in advance.
- Any changes in location will be conveyed to the board members and staff in a timely manner.

UPDATED 1/18/2022
Program Year 2021-2022, Second Quarter
America’s Job Center of California Contract Performance Report

In-person customer visits to AJCC

In-Person Customer Visits to AJCC

<table>
<thead>
<tr>
<th>Month</th>
<th>July</th>
<th>August</th>
<th>September</th>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
</tr>
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<tbody>
<tr>
<td># of individuals</td>
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<td>65</td>
<td>49</td>
<td>40</td>
<td>40</td>
<td>15</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

WIOA Enrollments

<table>
<thead>
<tr>
<th>Month</th>
<th>July</th>
<th>August</th>
<th>September</th>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
</tr>
</thead>
<tbody>
<tr>
<td># of individuals</td>
<td>5</td>
<td>5</td>
<td>4</td>
<td>7</td>
<td>8</td>
<td>7.5</td>
<td>7.5</td>
<td>7.5</td>
<td>7.5</td>
<td>7.5</td>
<td>7.5</td>
<td>7.5</td>
</tr>
</tbody>
</table>

A total contract goal of 90 new career service enrollments was planned for PY 2021-22.
Leveraged Resources

PY 2021-22 leveraged resources contract goal is $78,794.

Training Expenditures

Training Expenditures reflect actual invoiced participant training costs. PY 2021-22 Training Expenditures contract goal is $223,838.
Training Services Enrollments

The numbers in Planned and Actual represent totals from both Adult and Dislocated Worker programs. PY 2021-22 Training enrollment goal of 38 job seekers in On-the-Job Training (OJT) and Individual Training Account (ITA) enrollments.

Second Quarter On-the-Job Training (OJT) Contracts

<table>
<thead>
<tr>
<th>Employer</th>
<th>Occupation</th>
<th>Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Second Quarter Individual Training Agreements (ITA's)

<table>
<thead>
<tr>
<th>Training Provider</th>
<th>Program</th>
<th>Cost</th>
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</thead>
<tbody>
<tr>
<td>Truck Driver Institute</td>
<td>Truck Driver Class A</td>
<td>$4,970</td>
</tr>
<tr>
<td>Truck Driver Institute</td>
<td>Truck Driver Class A</td>
<td>$4,970</td>
</tr>
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<td>Truck Driver Class A</td>
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</tr>
<tr>
<td>Truck Driver Institute</td>
<td>Truck Driver Class A</td>
<td>$4,970</td>
</tr>
<tr>
<td>The League XS Apprenticeship</td>
<td>Cosmetology and Barbering</td>
<td>$7,500</td>
</tr>
<tr>
<td>Academy of Cosmetology and Barbering</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

AJCC Outreach –

**AJCC Outreach – Participant and Business**

The second quarter saw an increase in new staff, including a new Program Manager. Continued efforts are in place to hire additional staff to assist with outreach. Quarter two focused on general community outreach and maintaining partnerships with new staff.
Challenges to placement include: Covid-19 restrictions (vaccination requirements from employers) and related business hardships limiting hiring, many available jobs in low-wage, low-skill work that aren't a match for job seekers in programs. Outreach will continue for job-ready clients with a focus on National Dislocated Worker Grant (NDWG), Youth, Prison to Employment (P2E), and Work Experience (WEX) opportunities. We will continue to push for reverse referrals as a business services function using the web screening tool. P2E referrals have increased, so we will continue to seek employers willing to hire justice involved participants.
Alicia was introduced to Americas Job Center in August of 2018. She was not employed and struggling to find a job that paid enough for her to afford rent and support her young daughter. We discussed her wants and needs for employment. She was thrilled about the training opportunities available and enrolled in our WIOA Adult program.

We had Alicia complete some assessments to see what was the best career path for her personality and aptitude. Alicia resonated with the medical field, especially nursing. She was approved to complete the LVN certification course through Allen Handcock college. Alicia thrived in her studies, completed her Associates in Science in one year. Alicia was selected to continue with the LVN to RN certification course and again, completed within one year. Alicia completed her training with a 4.00GPA and is now a graduate with her RN certification.

In speaking with her Career Coach, Alicia voiced her thankfulness and gratitude for the opportunities the WIOA Adult program has shown her. She is ecstatic to be working in the field she is passionate about, and able to support her family.

“America’s Job Center is an excellent company. I have received complete support with my career goals. I will definitely refer anyone with employment or training needs.”

Alicia-
Program Year 2021-2022, Second Quarter
Eckerd Youth Contract Performance Report

Youth Enrollment

A total contract goal of 80 new youth enrollments was planned for PY 2021-22.

Youth Outreach

Youth Outreach - Participant
Career Coaches continue to dedicate a minimum of 15 hours per week to direct outreach through events, partner contact, and co-location. Staff continue to attend Farmer's Markets and are actively looking for other county events to get in front of larger groups of individuals. Eckerd is changing its utilization of social media to engage youth. Eckerd will continue with the outreach plan and believes with consistency and regularity the efforts will lead to outcomes.

Youth Outreach – Business
Second quarter had one Work Experience (WEX) placement with Eckerd as the employer. Outreach has been centered on specific employers rather than industries. Staff has broadened their search to industries rather than a specific employer. While several employers are interested in the idea and are willing to participate, they haven't been a match for existing participants. Staff are expanding employer networks to establish relationships with employers.
who will be willing to interview any/all candidates for potential WEX/Youth opportunities. Staff is also reaching out to municipalities in third quarter to explore potential WEX opportunities.

**Work Experience (WEX) Participant Expenditure**

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Planned</th>
<th>Actual</th>
</tr>
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<tbody>
<tr>
<td>Q1</td>
<td>$38,400</td>
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</tr>
<tr>
<td>Q2</td>
<td>$38,400</td>
<td>$4,220.16</td>
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<tr>
<td>Q3</td>
<td>$38,400</td>
<td></td>
</tr>
<tr>
<td>Q4</td>
<td>$38,400</td>
<td>$10,243.91</td>
</tr>
</tbody>
</table>

Total WEX includes staff and participant costs. The WEX expenditure goal was to meet a minimum of $153,600 for PY 2021-22.

**Second Quarter Work Experience Placements**

<table>
<thead>
<tr>
<th>Employers</th>
<th>Occupation</th>
<th>Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vineyard Kennels</td>
<td>Kennel Attendant</td>
<td>$15</td>
</tr>
<tr>
<td>Eckerd Connects</td>
<td>Flyer Development</td>
<td>$14</td>
</tr>
</tbody>
</table>
As of the close of quarter two during PY 2021-22, 11 barriers were reported for youth enrolled into the program. The majority fall under Basic Skills Deficient, followed by Individual with Disability, Individual who requires Additional Assistance to complete an educational program or to secure/hold employment, and lastly Pregnant or Parenting.
WIOA YOUTH  ABBY  SUCCESS STORY

Abby came to the WIOA Youth Program at Eckerd Connects as a referral from her former alternative education counselor. She had very little work experience and a lot of self-doubt about her ability to find a good job. After an assessment of her work history, Eckerd staff determined Abby was in need of work readiness and essential employability skills development. She attended Eckerd workshops and earned a Work Ready Certificate, and the $100 incentive. She started working for Eckerd Connects in a work experience position as a youth outreach assistant. During this time, she also built important communication skills by working our outreach booth at the San Luis Obispo Farmers Market.

Now that she is comfortable using the skills, she has practiced in her current work experience position, she is looking to add a second. Abby would ultimately like to be a mortician. She feels that a customer service role in the funeral home environment would help assist her in building relationships and connections in the industry. She is currently working with our Workforce Development Specialist to make that happen.

www.eckerd.org/SLO

Services provided by: Eckerd Connects

This WIOA Title 1 financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. California Relay Service (CRS) 711 or 1-800-735-2922 (English) or 1-800-855-3000 (Spanish).
Fiscal Budget Update
-Dawn Boulanger, Workforce Development Board Staff
Rapid Response
PROGRAM YEAR 2021-2022

RAPID RESPONSES BY QUARTER

In the first quarter (Q1- Jul-Sep) of the current program year, there were a total of 9 Rapid Responses conducted. Six of them experienced layoffs or closure. In the second quarter (Oct-Dec) there were an additional 9 responses, eight of those resulted in layoffs or closure. So far in quarter 3 (Q3- Jan-Mar), there have been 3 additional closures responded to, one of which is temporary (no layoffs yet). To date, of the 21 Rapid Responses conducted this program year, 16 have been affected by a layoff. All but one of the responses conducted to date have been as a result of business closures.

PROGRAM YEAR 2021-2022
RAPID RESPONSES SUMMARY

There have been a total of 21 Rapid Responses conducted throughout San Luis Obispo County this program year. Sixteen of which have resulted in layoffs or closures. None of the responses were received via WARN. Four were reported by staff and two were received from board members. All others were brought to Rapid Response staff’s attention via media sources.

4.8K
Unemployed civilians in San Luis Obispo County in December 2021

3.5%
Latest Unemployment Rate in San Luis Obispo County

#6
San Luis Obispo County current rank for lowest unemployment rate in CA
RAPID RESPONSE DATA BY INDUSTRY

The Rapid Response data recorded shows that the Accommodation & Food Services industry continues to be the hardest hit. The industry accounted for more than one-third (37.5% - 6 responses) of the Rapid Responses conducted in San Luis Obispo County. The Retail Trade industry comprised nearly another third (31.3% - 5 responses). The Healthcare & Social Assistance and Arts, Entertainment, & Recreation industries each made up another quarter (12.5% each - 2 responses in each industry). The Finance & Insurance industry comprised the other 6.3% of the total responses (1 response in that industry).

RAPID RESPONSE DATA BY LOCATION

Of the Rapid Responses conducted to date, seven have been for businesses located in the city of San Luis Obispo and 2 each for businesses located in Cayucos and Paso Robles. Additionally, one response has been conducted in each following cities: Arroyo Grande, Atascadero, Cambria, Grover Beach, and Nipomo.

Please notify our team about any business closures or layoffs at (805) 781-1943 or SLOworkforce@co.slo.ca.us