



# Workforce Services Resource Guide

## A Directory of Services



# Welcome,

The Workforce Development Board of San Luis Obispo County is a network for local public and private partners that serves job seekers and businesses to reach their full economic potential. This is accomplished through the collaborative integration of employment, training, education and economic development services for job seekers, students, workers and employers.

The Workforce Services Resource Guide will help partners:

- Understand the comprehensive services offered in San Luis Obispo County.
- Connect participants to the multiple programs and resources available that will help them advance and succeed in the labor market.
- Will actively help partners refer participants to the multiple services needed to succeed.

Aligning services through active referrals will contribute to a fully integrated workforce development system that helps participants easily access an array of services to advance their careers and increase economic self-sufficiency.

We welcome your comments and suggestions for how we can better serve you. We try to ensure information is up-to-date and accurate. If you would like to request an update to your organization's listing, please contact us at (805) 781-1838.

Sincerely,

**Justin McIntire**

San Luis Obispo County Services and Strategies Committee Chair

**Dawn Boulanger**

Workforce Development Board of San Luis Obispo County, Director



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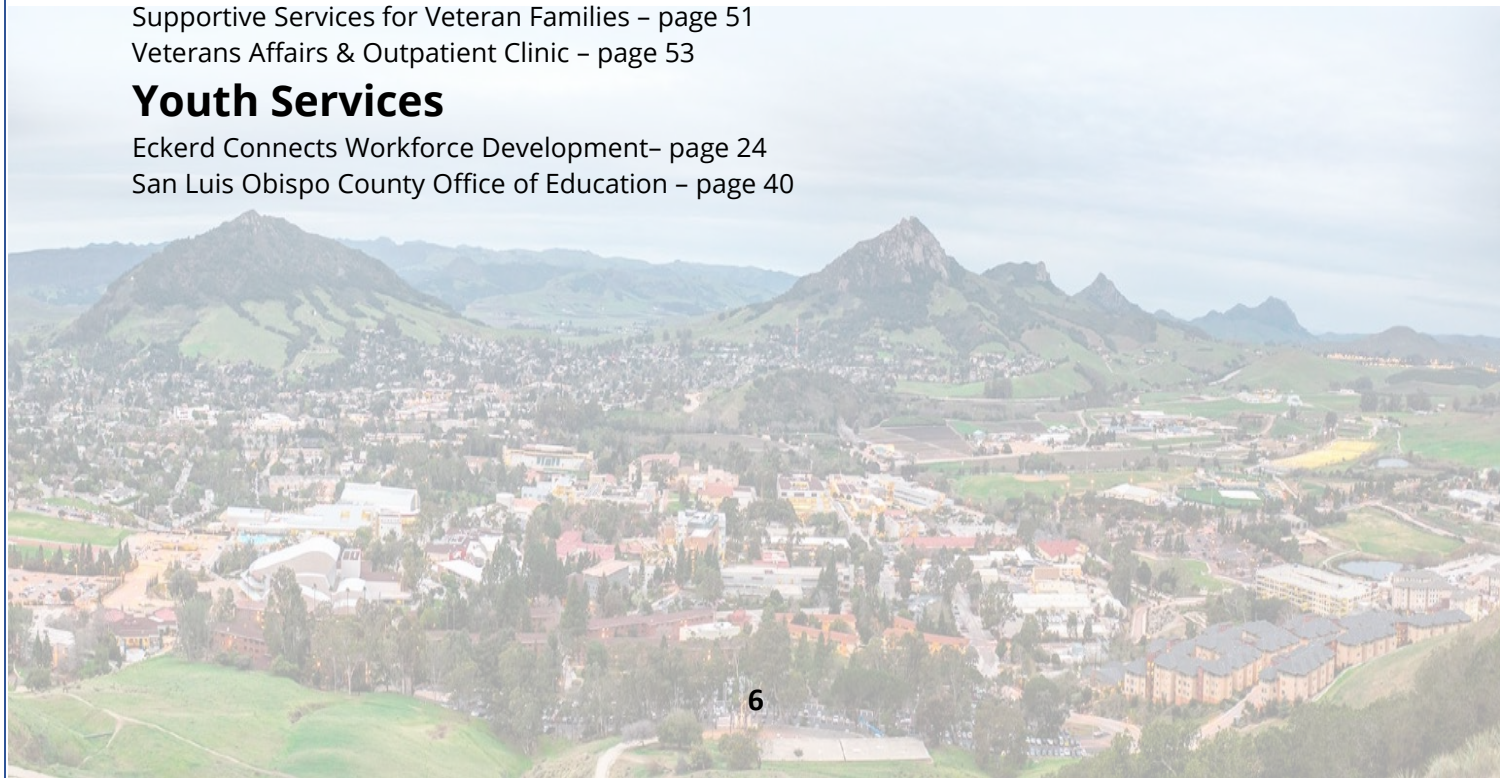
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## 211 Resource Line United Way of SLO

Office:	United Way of SLO
Address:	1288 Morro Road #10, San Luis Obispo, 93401
Phone Number:	805-541-1234
Web Address:	<a href="http://www.211slo.org">www.211slo.org</a>

**Services:** Assistance finding resources in SLO County

**How does someone get started in the program?** Call 211 or (800) 549-8989, text your zip code to 898211 to connect with a 211 specialist, or search 211 self-guided at [www.211slo.org](http://www.211slo.org)



# 40 Prado

Office:	40 Prado
Address:	40 Prado Road, San Luis Obispo, 93401
Contact Name & Title:	Grace McIntosh
Phone Number:	805-544-4004
Web Address:	<a href="https://capslo.org">https://capslo.org</a>

**Services:** Shelter and multi-services center. Shelter capacity is 100 beds – may want to call ahead for availability. Day services include meals, case management, VI-SPDAT assessment for placement on 70 Now list (placement on the list guarantees consideration, but doesn't guarantee housing; priority is based on vulnerability, length of time homeless, and availability of units). Daily 8:30 am - 4:00 pm; Night shelter 4:00 pm - 7:30 am.

**What are the eligibility requirements?** Must meet the HUD definition of homeless, which is determined at the time of intake. Must be independent in ability to care for oneself (bathing, feeding, dressing, etc.). In-county residents are given first priority for a bed. Out-of-county individuals are able to stay for 14 days. Must have a valid form of photo identification.

**What are the program outcomes?** The ultimate goal is to obtain permanent housing. Clients can participate in case management assistance to obtain services that support self-sufficiency and addressing obstacles that may impede their ability to obtain, and maintain, housing.

**Who is the ideal candidate for the program?** Homeless individuals or families needing a safe place to be.

**How does someone get started in the program?** Come to 40 Prado any day between the hours of 8:30 am - 2 pm to do an intake.

**How can partner staff help the client enroll into the program?** Contact 40 Prado at (805) 544-4004.





# 5 Cities Homeless Coalition

Office:	5 Cities Homeless Coalition
Address:	1566 W. Grand, Grover Beach, 93433
Phone Number:	805-574-1638
Fax:	805-668-2380
Web Address:	<a href="http://www.5chc.org">www.5chc.org</a>
General Inquiry Email:	<a href="mailto:info@5chc.org">info@5chc.org</a>

**Services:** Provides preliminary assessments of needs and referrals to available services and resources. They provide housing assistance, supportive services for Veteran families, engagement and outreach, benefits advocacy, homeless youth services, warming centers and more.

**What are the eligibility requirements?** Families, individuals, and youth who are homeless or at risk of homelessness are screened for program eligibility. Services are provided to residents of South San Luis Obispo county; however, housing assistance is available to residents throughout the County. Income restrictions apply for Rapid Re-Housing and Homeless Prevention Programs (income restrictions are dependent on what funding is available, generally ranging from 30% to 80% AMI). All clients seeking housing assistance will need to provide:

- Identification
- Social Security Cards (or ITIN)
- Birth Certificates
- 3 months of income variation
- Lease agreement (5CHC is not able to assist with room rentals, RV spaces, or units without a CA lease agreement)
- 3-day pay or quit notice (for Homeless Prevention assistance)

**What are the program outcomes?** Assisting clients in gaining and/or retaining permanent housing is the primary goal of the 5Cities Homeless Coalition. Clients receive assistance in mitigating barriers to housing through case management, benefits advocacy, financial literacy, and access to resources and referrals. Clients receive a minimum of 6 months case management post-assistance. More than 90% of those we have helped with deposit or rental assistance remain in their homes one year later.

**Who is the ideal candidate for the program?** Those who are homeless or at risk of homelessness.

**How does someone get started in the program?** Contact our office at (805)574-1638 to request an intake appointment or for information about our walk-in hours).

**How can partner staff help the client enroll into the program?** Partner staff can send referral to 5CHC with a completed Multi-Agency Referral and Client Release of Information Form (DSS 815). Please include as much detail as possible and contact information for the client and referring case manager. If referring housing assistance, please include the required documentation listed above.

# Alliance Pharmaceutical Access (APA)

Office:	Alliance Pharmaceutical Access (APA)
Address:	1428 Phillips Ln Ste. B-4, San Luis Obispo, 93401
Phone Number:	805-548-0894
Web Address:	<a href="https://apameds.org">https://apameds.org</a>

**Services:** Apply for free or reduced cost prescription medications to restore and maintain health and wellbeing.

**What are the eligibility requirements?** Bring the following when you visit:

- A prescription for each medicine from your doctor
- Proof of income
- Your most current tax return. If taxes have not been reported, contact office for other forms of acceptable verification.

**What are the program outcomes?** Not everyone qualifies for free medications but the will guide you through the process. APA will explain forms, copy and scan forms and make phone calls and follow-up until they receive an answer. Each pharmaceutical company has its own specific guidelines, so they guarantee respectful, efficient, timely service, in both English and Spanish. This program is not designed for emergency medication needs.

**Who is the ideal candidate for the program?**

- The Uninsured Patient
  - Obtain Affordable or No Cost Brand Name Medications
  - Health Navigation and Healthcare Referrals
- Assistance for Seniors and Patients with Medicare
  - Medication Assistance for those in the Coverage Gap or “Donut Hole”
  - Seniors with no Prescription Coverage or Medicare Part D
  - Seniors in need of Co-Pay Relief
  - Health Navigation and Healthcare Referral
- Assistance for Patients who have Private Health Insurance
  - Co-Pay Relief Programs
  - Non-Formulary Medications
  - Health Navigation

**How does someone get started in the program?** Call the APA office to determine if there is a patient assistance program for the medication(s) you are taking. Visit the office with your prescription(s) and your financial documentation (income tax documents or check stubs).

# America's Job Center of California (AJCC)

Office:	America's Job Center of California (AJCC)
Address:	3450 Broad St. Suite 103, San Luis Obispo, 93401
Contact Name & Title:	Allison Schiavo, Program Manager
Phone Number:	805-286-8530
Web Address:	<a href="http://www.SLOWorkforce.com">www.SLOWorkforce.com</a>

**Services:** The AJCC provides a comprehensive range of no-cost employment and training services for employers and job seekers. AJCC staff can assist employers in finding and hiring skilled workers. Employers can also connect with local resources to provide training programs for their employees, learn about tax credits for their business, and access additional resources, including labor market information. The AJCC can also assist job seekers in obtaining employment and strengthening their skill set. Many workshops and training classes, such as interview techniques, are available and job seekers can receive career guidance. Both employers and job seekers have unlimited access to CalJOBS. Employers can post unlimited job listings, search and screen résumés, and contact potential applicants. Job seekers can post résumés, and search and apply for job openings.

**What are the eligibility requirements?** Can include but not limited to the following: Income eligible adults age range 18+, unemployed individuals, dislocated workers, out of school youth ages 16-24, skills deficient workers; in-county residents and veterans. Right to work documentation.

**What are the program outcomes?** Credential and skill attainment; successful employment in their field of training; job retention; and median earnings.

**Who is the ideal candidate for the program?** Motivated individuals who want to go from a low paying/low skilled job or unemployment into training which will lead to a skilled career. Individuals needing assistance with job search/career resources. Individuals ready to improve careers and can complete educational programs within 1-2 years and able to stay employed once training/education program completes.

**How does someone get started in the program?** To determine eligibility requirements:

- Visit the AJCC location to get necessary paperwork
- Attend WIOA Orientation

**How can partner staff help the client enroll into the program?**

- Direct individuals to the AJCC for more info and to get started.
- Inform individual where and when next WIOA Orientation is.

# Cal Poly

## Admissions

Office:	Cal Poly Admissions
Address:	1 Grand Avenue, San Luis Obispo, 93407
Phone Number:	805-756-2311
Email Address:	<a href="mailto:admissions@calpoly.edu">admissions@calpoly.edu</a>
Web Address:	<a href="http://www.calpoly.edu/admissions">www.calpoly.edu/admissions</a>

**Services:** Cal Poly Admissions determines acceptance into the school for first-year students, transfer students, graduate students, and international students. Cal Poly offers six academic colleges with more than 60 majors.

**What are the eligibility requirements?** Contact Cal Poly for respective eligibility requirements for first-year, transfer, graduate, and international students.

**What are the program outcomes?** Four-year undergraduate or graduate degree in a field of study.

**How does someone get started in the program?** Contact Cal Poly admissions.

**How can partner staff help the client enroll into the program?** Direct individuals to contact Cal Poly admissions to discuss the nature of their application and relevant important dates.



# Cal Poly

## Career Services

Office:	Cal Poly Career Center
Address:	1 Grand Avenue, San Luis Obispo, 93407
Phone Number:	805-756-1111
Email Address:	<a href="mailto:careerservices@calpoly.edu">careerservices@calpoly.edu</a>
Web Address:	<a href="http://www.careerservices.calpoly.edu">www.careerservices.calpoly.edu</a>

**Services:** Career Services offers resources and services to current students, alumni, and faculty/staff. Services include:

- Clothing Closet
- Events
- Resource Toolkit
- MustangJOBS
- Emerging Job Markets
- Career Counseling
- Graduate Status Report
- Career and Professional Development Certificate Program

**What are the eligibility requirements?** Current Cal Poly students and alumni. Faculty and staff who are alumni of Cal Poly are encouraged to join as alumni.

**What are the program outcomes?** Career Services empowers students to achieve a lifetime of meaningful career success by engaging with Cal Poly's vibrant network.

**How does someone get started in the program?** Contact the Front Office at (805) 756-2501, or email [careerservices@calpoly.edu](mailto:careerservices@calpoly.edu), or visit Building 124, Room 114 on the Cal Poly Campus.

**How can partner staff help the client enroll into the program?** Visit <https://careerservices.calpoly.edu/partner-with-us> to see how partners can connect with Career Services.



# Catholic Charities

Office:	Catholic Charities Diocese of Monterey
Address:	3220 Higuera Street #303 San Luis Obispo, CA 93401
Phone Number:	805-706-8566

**Services:** Family supportive services, assistance with CalFresh applications, immigration and citizen services, tattoo removal, rental and utility assistance.

## What are the eligibility requirements?

- Rental Assistance: SLO County residents, ID, rental agreement, proof of income, proof of need.
- Utility Assistance: Past due bill, ID, proof of income, proof of need.
- Immigration and citizen services: Contact Person ALONDRA ORTIZ (SLO COUNTY)

**What are the program outcomes?** Catholic Charities works to prevent homelessness by providing financial assistance and long-term support and strives to resolve issues that may lead to homelessness. Catholic Charities sees the emotional, physical and financial toll being levied upon millions of families and individuals as a result of America's affordable housing crisis.

At Catholic Charities we help people, regardless of their faith, who are struggling with poverty and other complex issues. Our collective efforts focus on a set of strategic priorities that make a difference in the lives of people in need.

**Who is the ideal candidate for the program?** Anyone who needs the assistance.

**How does someone get started in the program?** We have set dates when clients can call and register with us for pre-screening. If they qualify we set an appointment to turn in all documents for rental/utility assistance or gift cards when we have them.

**How can partner staff help the client enroll into the program?** We can provide call dates when clients can call and get on our list for assistance.

# CenCal Health

Office:	CenCal Health
Address:	1288 Morro St., Ste. 100, San Luis Obispo 93401
Phone Number:	805-685-9525
Web Address:	<a href="http://www.cencalhealth.org">www.cencalhealth.org</a>

**Services:** Local community health plan and Medi-Cal programs for the Central Coast. Call center is available to assist you Monday through Friday from 8:00 am to 5:00 pm.

**What are the eligibility requirements?** Medi-Cal ensures that children and adults with limited income and resources can receive medical, mental, and behavioral health services at little or no cost.

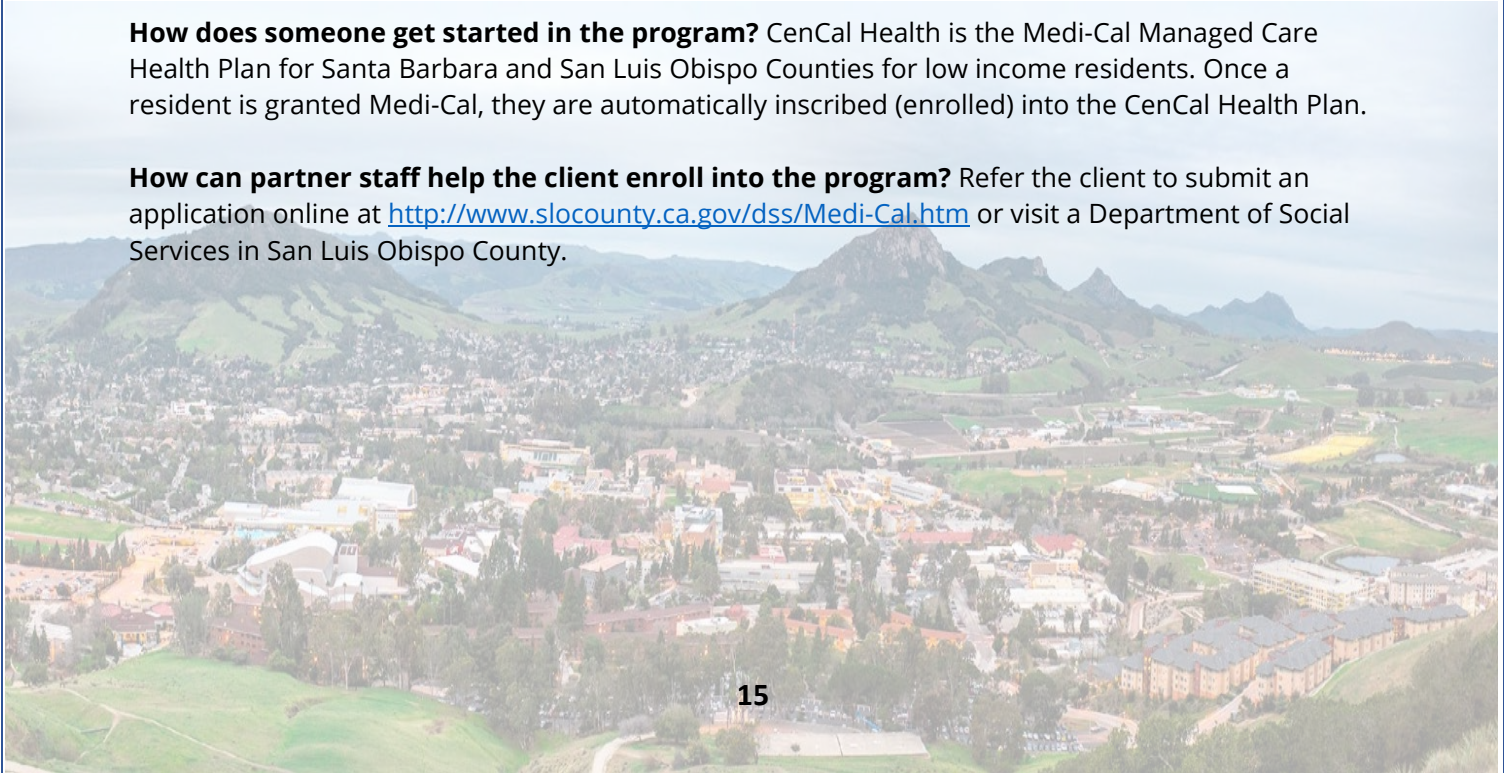
**What are the program outcomes?** As a CenCal Health Member, you are able to choose a Primary Care Doctor that will help coordinate your medical care needs. CenCal Health provides medical, mental, and behavioral health services.

**Who is the ideal candidate for the program?** This low-income program is ideal for:

- Families with children
- Foster care children
- Pregnant women
- Childless adults
- Seniors
- Persons with disabilities

**How does someone get started in the program?** CenCal Health is the Medi-Cal Managed Care Health Plan for Santa Barbara and San Luis Obispo Counties for low income residents. Once a resident is granted Medi-Cal, they are automatically inscribed (enrolled) into the CenCal Health Plan.

**How can partner staff help the client enroll into the program?** Refer the client to submit an application online at <http://www.slocounty.ca.gov/dss/Medi-Cal.htm> or visit a Department of Social Services in San Luis Obispo County.



# Child Care Resource Connection

Office:	Child Care Resource Connection at CAPSLO
Address:	805 A Fiero Lane, San Luis Obispo, 93401
Phone Number:	805-541-2272
Web Address:	<a href="https://capslo.org">https://capslo.org</a>

**Services:** Information and referrals for child care providers in SLO County. Alternative Payment Program and Child Care Food Program. All services in English and Spanish.

**What are the eligibility requirements?** Child Care Resource Connection (CCRC) helps facilitate child care payments for income-qualifying families through two Subsidized Payment Programs.

- CalWORKs Families may be referred by the local Department of Social Services for CalWORKs childcare in order to fulfill their Welfare to Work Plan.
- Families who are not eligible for a referral from the Department of Social Services for the CalWORKs child care program may apply for the Alternative Payment Program funded by the California Department of Education. Eligibility is based on need and income requirements:
  - Employment that precludes the supervision of children.
  - Seeking employment.
  - Vocational training leading directly to a recognized trade or profession.
  - Homeless and seeking housing.
  - Incapacitated as verified by a legally qualified professional.
  - Child Welfare Services verified by a legally qualified professional.
- To submit an application for placement on the CCRC Waiting List, call (805) 541-2272. The length of wait is determined by available funding to enroll new families.

**What are the program outcomes?** When speaking specifically about the Subsidized childcare program our outcome is to provide assistance with the payment of childcare for income eligible families as they work to become self-sufficient.

**Who is the ideal candidate for the program?** We are required to service only those that meet the need requirements listed above as well as they must be income eligible.

**How does someone get started in the program?** Families may apply for our eligibility waiting list online through our website. Also, they may be referred from the local Department of Social Services.

**How can partner staff help the client enroll into the program?** Sometimes clients do not understand the paperwork and may need assistance with completing. They may need reminders to follow up or help with asking appropriate questions to their needs.



# Community Health Centers

## **Arroyo Grande**

Address: 1205 E. Grand Avenue, Ste H, 93420

Phone Number: 805-994-2300

Address: 1057 Grand Avenue, 93420

Phone Number: 805-270-1700

Address: 260 Station Way, 93420

Phone Number: 805-473-6201

## **Atascadero**

Address: 7512 Morro Road, 93422

Phone Number: 805-792-1400

## **Cambria**

Address: 2515 Main Street, 93428

Phone Number: 805-927-5292

## **Nipomo**

Address: 150 Tejas, 93444

Phone Number: 805-929-3211

## **Oceano**

Address: 2120 Cienaga Street, 93445

Phone Number: 805-994-2100

## **San Luis Obispo**

Address: 77 Casa Street Suite 201, 93401

Phone Number: 805-269-1500

Address: 40 Prado Road, 93401

Phone Number: 805-473-4712

Address: 1551 Bishop Street, 93401

Phone Number: 805-549-0402

## **San Miguel**

Address: 1385 Mission Street 93451

Phone Number: 805-467-2344

## **Templeton**

Address: 325 Posada Lane Ste A-C, 93465

Phone Number: 805-542-6700

Web Address: [www.communityhealthcenters.org](http://www.communityhealthcenters.org)

**Services:** From Primary Care, Family Dentistry and Pediatrics, to Health Education, Chronic Disease Management and OB/GYN, their fully accredited health centers provide medical services to everyone.

**What are the eligibility requirements?** Community Health Centers welcomes all private pay, full and partially insured, Medi-Cal and Medicare patients. For patients without insurance, they offer a

sliding fee scale based on income and family size to ensure that quality compassionate health care is readily accessible to everyone.

**What are the program outcomes?** Primary Care services including establishing a Primary Care Provider (PCP).

**Who is the ideal candidate for the program?** CHC's patient population includes low income, uninsured community members with special emphasis on special populations such as homeless, school-based, migrant and seasonal farm workers, and public housing residents.

**How does someone get started in the program?** Make an appointment at the clinic location of your choice. If you are a new patient, you are encouraged to bring a new patient registration packet that is available for download at [www.communityhealthcenters.org](http://www.communityhealthcenters.org). All appointments require your insurance card, list of current medications including over the counter and vitamins, and a description of the problem including how long you have had it and how it affects you.



# Cuesta College

## Career Connections

Office:	Cuesta College Career Connections
Contact Name & Title:	Shamarah Giannetto, Employment Services Coordinator
<b>North County Campus</b>	
Address:	2800 Buena Vista Drive, Paso Robles, 93446
Phone Number:	805-591-6214 (Thursdays)
<b>San Luis Obispo Campus</b>	
Address:	Highway 1, San Luis Obispo, 93403
Phone Number:	805-546-3100 ext. 2458
Web Address:	<a href="http://www.cuesta.edu">www.cuesta.edu</a>

**Services:** Aligning students and employers with quality employment services. Including student jobs/internships, CTE Jobs/Internships, Federal Work Study, Employers, typing tests, resume resources, cooperative work experience, job fairs/workshops, professional development, career closet, and employability resources.

Cuesta College also offers continuing/adult education, ESL classes, CTE courses, apprenticeships programs, credit and non-credit course.

**What are the eligibility requirements?** Enrolled Cuesta College student or Employee. Some services require referrals/eligibility from the Financial Aid Office. Also, Typing Tests are offered to members of the community.

**Who is the ideal candidate for the program?** Cuesta College students and staff. Some programs are offered to members of the community – contact Career Connections for further information.

**How does someone get started in the program?** Make an appointment with a Career Connections staff to start the process. San Luis Obispo Campus Office (805) 546-3252 or 5300 Building, Room 5210. North County Campus Office (805) 591-6272 or Room N1005.



# Cuesta College

## Enrollment Services

Office:	Cuesta College
<b>North County Campus</b>	
Address:	2800 Buena Vista Drive, Paso Robles, 93446
Phone Number:	805-546-3100
<b>San Luis Obispo Campus</b>	
Address:	Highway 1, San Luis Obispo, 93403
Phone Number:	805-591-6200
<b>South County Campus</b>	
Address:	495 Valley Rd Room 213, Arroyo Grande, 93420
Phone Number:	805-474-3913
Email Address:	<a href="mailto:admit@cuesta.edu">admit@cuesta.edu</a>
Web Address:	<a href="http://www.cuesta.edu">www.cuesta.edu</a>

**Services:** Cuesta College Enrollment Services connects you with an enrollment team to assist new, transfer, returning, dual enrollment, high school enrichment, or other types of students with the admissions process.

**What are the eligibility requirements?** Contact Cuesta College Enrollment Services for respective eligibility requirements for new, transfer, returning, dual enrollment, high school enrichment, and other types of students. With exception to dual enrollment students, Cuesta College admits students who meet the following requirements and are capable of benefiting from the instruction offered:

- Any person over the age of 18, or a person under the age of 18 possessing a high school diploma or its equivalent.
- Other person who are over the age of 18 years, who have not received a high school diploma or equivalent, and who, in the judgment of the Superintendent/President, or designee, are capable of benefiting from the instruction offered.
- Person who apprentices as defined in Section 3077 of the Labor Code.

Dual Enrollment Students can visit Cuesta Colleges website or contact the Enrollment Services office for admission requirements.

**What are the program outcomes?** Attainment of a degree or certificate in a field of study.

**How does someone get started in the program?** Contact Cuesta College Enrollment Services.

**How can partner staff help the client enroll into the program?** Direct individuals to contact Cuesta College to discuss the nature of their application and relevant important dates.

# Department of Rehabilitation

Office:	Department of Rehabilitation
Address:	3220 South Higuera St Ste 102, San Luis Obispo, 93401
Contact Name & Title:	Front Desk Staff
Phone Number:	805-549-3361
Web Address:	<a href="http://www.dor.ca.gov">www.dor.ca.gov</a>

**Services:** Vocational Rehabilitation Services: DOR provides vocational counseling, job search and placement assistance, and possibly assistance with training, if it is related to the vocational goal. DOR also provides assistive technology if needed to succeed in their vocational plan, as well as transportation funds to participate in the training and other support services, as needed.

Youth Services: DOR Student Services are activities that support the participant in exploring and preparing for the world of work. Services are based on interests.

## **What are the eligibility requirements?**

Vocational Rehabilitation Services: An individual must have a documented physical or mental impairment, and services must be necessary in order for them to successfully prepare for, secure, retain or regain employment.

Youth Services: A student between ages of 16 and 21 who is interested in exploring the world of work and be successful in a job; who wants to get some work experience; is curious about options after graduation; and who wants to start exploring right away.

**What are the program outcomes?** Successful employment, increased credentials and skills, and long-term job retention.

## **Who is the ideal candidate for the program?**

Vocational Rehabilitation Services: An individual with a documented disability (mental or physical.)

Youth Services: A student between ages of 16 and 21 who is interested in exploring the world of work and be successful in a job; who wants to get some work experience; is curious about options after graduation; and wants to start exploring right away.

## **How does someone get started in the program?**

- Call the main number 805-549-3361 and ask to be scheduled for an Orientation.
- Orientations are held by appointment.
- At the Orientation, the individual will be given the paperwork they need to bring into their scheduled intake appointment with a counselor.

## **How can partner staff help the client enroll into the program?**

- Partners can assist individuals in contacting the DOR office to schedule an orientation. If needed, partners can assist the individual in completing the application paperwork.

## Department of Social Services

<b>Office:</b>	County of San Luis Obispo Department of Social Services
<b>San Luis Obispo</b>	
Address:	3433 South Higuera, 93401
Phone Number:	805-781-1600
<b>Arroyo Grande</b>	
Address:	1086 Grand Avenue, 93420
Phone Number:	805-474-2000
<b>Atascadero</b>	
Address:	9415 El Camino Real, 93422
Phone Number:	805-461-6000
<b>Morro Bay</b>	
Address:	600 Quintana Road, 93442
Phone Number:	805-772-6405
<b>Nipomo</b>	
Address:	681 W. Tefft Street Suite 1, 93444
Phone Number:	805-931-1800
<b>Paso Robles</b>	
Address:	406 Spring Street, 93446
Phone Number:	805-237-3110
Web Address:	<a href="http://www.slocounty.ca.gov/Departments/Social-Services.aspx">www.slocounty.ca.gov/Departments/Social-Services.aspx</a>

**Services:** The Department of Social Services (DSS) provides public services that promote self-sufficiency, health and well-being. Services are provided from an array of programs to help ensure the protection of children, the elderly and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities such as food, housing and health care.

**What are the eligibility requirements?** Eligibility requirements vary between the programs.

- Formerly known as the food stamp program, CalFresh provides a monthly nutrition benefit which is used via an Electronic Benefit Transaction (EBT) card.
- Cash Assistance Programs provide time-limited ongoing monthly cash assistance. These include California Work Opportunity and Responsibility to Kids (CalWORKs), Refugee Cash assistance (RCA), General Assistance, Cash Assistance Program for Immigrants (CAPI), and Trafficking Crime Victim Assistance Program (TCVAP).
  - Within these programs, other programs such as Cal-Learn, Diversion Services, Expanded Subsidized Employment Services, Family Stabilization Services, Homeless Assistance, Housing Support Programs, Welfare-to-Work, and more. Speak to your caseworker for additional eligibility requirements.
- Medi-Cal provides assistance with paying medical bills for those who are income and property eligible. There are different Medi-Cal programs for varied groups of individuals, from infants to the aged population. There are different requirements for each of these programs. If there is no eligibility to Medi-Cal there is also assistance in applying in the Covered California Marketplace for Affordable Care Act health coverage insurance plans.

- DSS also helps elders or dependent adults remain safely in their homes, through 3 Adult Services programs:
  - Adult Protective Services, In-Home Supportive Services, and Public Authority
- Child Welfare Services, or Child Protective Services, aims to provide for the safety and stability of children and youth who are at risk of abuse, neglect, or exploitation. Services include:
  - Adoption Assistance, Commercially Sexually Exploited Youth Services, Emergency Response, Family Maintenance, Family Reunification, Independent Living Program (ILP), Safely Surrender a Baby, and more.

**What are the program outcomes?** Time-limited, ongoing monthly support programs are available based on benefits program.

**Who is the ideal candidate for the program?** Each program has varying ideal candidates.

**How does someone get started in the program?** Applications can be done at any Social Service office or online at [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org). If a client needs to speak with Child Welfare Services, call 805-781-5437 (24-hour child abuse hotline). If a client needs to speak with an Adult Services Social Worker, call 805-781-1790 (available 24 hours).

**How can partner staff help the client enroll into the program?** As each program has different eligibility requirements and everyone has a different circumstance, it is best to direct clients to apply or contact the DSS. With the client's permission, partner staff may attend appointments and assist with the application.

If you suspect there is an emergency requiring immediate intervention, call 911. To report suspected child abuse or neglect call the 24-hour Child Abuse Hotline at (805) 781-5437. To report suspected elder abuse or neglect call the Adult Services Hotline at (805) 781-1790.



# Eckerd Connects WIOA Youth Services

Office:	Eckerd Connects
Address:	8005 Morro Road, Rm. 108A, Atascadero, CA 93422
Contact Name & Title:	Allison Schiavo, Program Manager
Phone Number:	805-703-3390
Web Address:	<a href="http://www.eckerd.org/slo">www.eckerd.org/slo</a>

**Services:** Vocational training and certification, career exploration, education advancement, paid work experience, work readiness training, career coach support, and supportive services for out of school youth ages 16 to 24.

**What are the eligibility requirements?** Youth must be between the ages of 16-24, not attending school, reside in SLO County, and have one or more of the following barriers:

- School Dropout
- Basic skills deficient and/or English learner
- Offender
- Homeless
- Foster Youth
- Teen Parent
- Individual with a disability
- Low Income

**What are the program outcomes?** Attainment of training/education and/or employment.

**Who is the ideal candidate for the program?** Youth ages 16 to 24 who are unsure about their career path, in need of work experience, and out of school.

**How does someone get started in the program?** Call or text (805) 703-3390 or email [SLOYouth@eckerd.org](mailto:SLOYouth@eckerd.org).

**How can partner staff help the client enroll into the program?**

Partner staff can send a completed Multi-Agency Referral and Client Release of Information Form (DSS 815) to Eckerd staff and direct youth to view the WIOA Youth Services Orientation at:

<https://www.youtube.com/watch?v=70OrvAFy1Gc&feature=youtu.be>





# El Camino Homeless Organization (ECHO)

Office:	ECHO
Address:	6370 Atascadero Ave, Atascadero, CA 93422
Phone Number:	(805) 462-3663
Web Address:	<a href="https://www.echoshelter.org/">https://www.echoshelter.org/</a>

**Services:** El Camino Homeless Organization (ECHO) operates a safe and secure overnight 50 bed shelter to meet the immediate needs of families and individuals who have become homeless.

Additional services include:

- Residency Program
- Housing Placement
- Nutrition Program
- Meal Program
- Shower Program
- Children's Programs

**What are the program outcomes?** With a unique residency program, clients are provided case management services to assist them in securing a job and finding permanent and sustainable housing. While enrolled in the program, clients are taught life skills for employment, budgeting, health care management and social interaction.

**Who is the ideal candidate for the program?** Families and individuals who have become homeless.

**How does someone get started in the program?** Visit ECHO at 6370 Atascadero Avenue, Atascadero or call at (805) 462-3663.



# Employment Development Department (EDD)

## Migrant Seasonal Farmworker

Office:	Employment Development Department (EDD)
Contact Name & Title:	Perla Medina
Phone Number:	805-863-9000
Web Address:	<a href="http://www.edd.ca.gov">www.edd.ca.gov</a>
Email Address:	<a href="mailto:perla.medina@edd.ca.gov">perla.medina@edd.ca.gov</a>

**Services:** The Migrant Seasonal Farmworker program assists farmworkers who otherwise would not have access to services through the normal process within the America's Job Center of California. EDD representatives conduct outreach in areas of high agricultural activity to provide recruitment services to employers and information to agricultural job seekers at no-cost, such as:

- Job search assistance
- CalJOBS navigation information and registration
- General information about unemployment insurance.
- General information about disability insurance.
- Labor market information.
- Vocational training and career opportunities.
- Referral to supportive services or organizations also serving farmworkers.
- Farmworker rights and labor law information.
- Assistance with filing workplace violation complaints.

**What are the eligibility requirements?** Agricultural workers classified as migrant, seasonal, migrant food-processing workers as defined by federal law.

**What are the program outcomes?** Referrals to agricultural contract job opportunities, information on state and federal employment rights, information and assistance on employment services and employment related law complaints, referrals to services, and training opportunities.

**How does someone get started in the program?** Outreach workers for the Migrant Seasonal Farm Worker program can be contacted via email provided above.

# Employment Development Department (EDD)

## Unemployment Insurance

Office:	Employment Development Department (EDD)
Contact Name & Title:	Diane Zundel
Phone Number:	805-863-9000
Web Address:	<a href="http://www.edd.ca.gov">www.edd.ca.gov</a>
Email Address:	<a href="mailto:WSBSanLuisObispoInfo@edd.ca.gov">WSBSanLuisObispoInfo@edd.ca.gov</a>

**Services:** Unemployment Insurance assistance to workers who have lost their jobs due to no fault of their own and meet the program's eligibility requirements. Additionally, Disability Insurance (SDI) and job placement.

**What are the eligibility requirements?** To be eligible for an Unemployment Insurance Claim, the client must have received enough wages during the base period (prior 18 months) to establish a claim. To be eligible to receive the Unemployment Benefits you must:

- Be totally or partially unemployed.
- Be unemployed through no fault of your own.
- Be physically able to work.
- Be available for work.
- Be ready and willing to immediately accept work.
- Be actively looking for work.

To receive an extension in benefits beyond the regular 26 weeks of Unemployment Insurance benefits, you must be approved for a training.

### Who is the ideal candidate for the program?

- Persons who have been laid off who have worked for W2 employers in California within the past 18 months.
- Persons who have existing claims or have questions about their claim status.

### How does someone get started in the program?

- Contact Unemployment Insurance by phone at (800) 300-5616 or (833) 978-2511 daily from 8:00 am to 8:00 pm (except for state holidays) to file a claim; or
- File a claim over the internet using [https://edd.ca.gov/Unemployment/UI\\_Online.htm](https://edd.ca.gov/Unemployment/UI_Online.htm)

**How can partner staff help the client enroll into the program?** The AJCC in SLO can connect you with local EDD staff who can assist in filing a claim. The AJCC also has computers with internet access to allow Claimants to file and/or manage their claims onsite.

# Employment Development Department (EDD)

## Veteran Services

Office:	Employment Development Department (EDD)
Contact Name & Title:	Alan McKean
Phone Number:	805-863-9000
Web Address:	<a href="http://www.edd.ca.gov">www.edd.ca.gov</a>
Email Address:	<a href="mailto:Alan.McKean@edd.ca.gov">Alan.McKean@edd.ca.gov</a>

**Services:** The Employment Development Department (EDD) assists veterans and their eligible spouses to maximize their employment and training opportunities. Veterans are entitled to many resources designed to help in their search for employment. Veterans Service Navigator (VSN) will determine if clients are eligible for JVSG services. Once found eligible for JVSG program, clients are referred to veteran staff for intensive services. Veterans will receive the priority of services such as veteran 24-hour priority hold on all job listings.

**What are the eligibility requirements?** Jobs for Veterans – Must have served on active duty in the United States armed forces for a period of more than 180 days and was discharged or released with an other-than-dishonorable-discharge. EDD assists all veteran clients with career services; however, in order to be eligible for “Intensive Services” by staff, veteran clients must have a “significant barrier to employment” (SBE).

**What are the program outcomes?** Full time or part time gainful employment for all veterans and their families.

**Who is the ideal candidate for the program?** Any veterans who are looking for employment and/or training services.

### How does someone get started in the program?

1. Register in CalJOBS.
2. Post a resume in CalJOBS.
3. Meet with Veterans Service Navigator (VSN) for initial assessment.

### How can partner staff help the client enroll into the program?

- Ask if a client has served in the U.S. military.
- Assist client in registering in CalJOBS to show complete veteran status and help client create a resume.
- Connect clients with one of the Veterans Service Navigators

# Employment Development Department (EDD)

## Wagner-Peyser

Office:	Employment Development Department (EDD)
Phone Number:	805-863-9000
Web Address:	<a href="http://www.edd.ca.gov">www.edd.ca.gov</a>

**Services:** The Employment Development Department (EDD) provides a comprehensive range of employment and training services in partnership with state and local agencies and organizations. These services benefit job seekers, laid off workers, youth, individuals currently working, veterans and people with disabilities.

**What are the eligibility requirements?** Right to work documents.

**Who is the ideal candidate for the program?** Individuals who are able to utilize services to help them search, find, obtain and retain employment. Those individuals willing to take workshops to better develop their job readiness.

**How does someone get started in the program?** Registration in CalJOBS.

**How can partner staff help the client enroll into the program?** Inform clients they must be registered in CalJOBS and/or help them register if they need to by going to: [www.caljobs.ca.gov](http://www.caljobs.ca.gov)



# GALA Pride and Diversity Center

Office:	GALA Pride and Diversity Center
Address:	1060 Palm Street, San Luis Obispo, 93401
Phone Number:	805-541-4252
Web Address:	<a href="http://galacc.org">galacc.org</a>

**Services:** Provides support to individuals of all sexual orientations, gender identities and expressions through social support, advocacy, resources, referrals, and more. Resources include phone support, LGBTQ+ Groups, Support Groups, Hatler Library.

**What are the eligibility requirements?** Everyone is able to participate. Some services may require membership and/or encourage donation for participation. Contact GALA for specific eligibility requirements by program.

**How does someone get started in the program?** Contact GALA for current events and services.

**How can partner staff help the client enroll into the program?** Direct interested individuals to visit the website or call GALA.



# Goodwill Central Coast

Office:	Goodwill Central Coast
Address:	880 Industrial Way, San Luis Obispo, 93401
Phone Number:	805-544-0542
Web Address:	<a href="http://www.ccgoodwill.org">www.ccgoodwill.org</a>

**Services:** Free tax preparation and filing.

**What are the eligibility requirements?** Income thresholds below \$57,000. Contact Goodwill for more information.

**Who is the ideal candidate for the program?** Tax help to people who generally make \$57,000 or less, persons with disabilities, the elderly, and limited English speaking taxpayers who need assistance.

**How does someone get started in the program?** Call 2-1-1 to see if you qualify for free tax preparation, to find a location near you, and to set an appointment.



# Housing Authority of San Luis Obispo (HASLO)

Office:	Housing Authority of San Luis Obispo (HASLO)
Address:	487 Leff Street, San Luis Obispo, 93401
Phone Number:	805-543-4478
Web Address:	<a href="http://www.haslo.org">www.haslo.org</a>

**Services:** HASLO provides rental housing and a home ownership opportunity. Their clients include families, seniors, veterans and the disabled. HASLO operates under its housing authority designation from HUD.

**What are the eligibility requirements?** There are income limits in effect for these programs. Generally, income is based on household size and should be at or below 30% or 50% of the Area Median Income.

**What are the program outcomes?** Provide affordable housing. Options through HASLO include fixed rent affordable apartments and subsidized apartments.

**Who is the ideal candidate for the program?** Clients include families, seniors, veterans, and the disabled. They operate collaborations focused on housing and services for the homeless, mental health clients, and persons in recovery from substance abuse disorders.

**How does someone get started in the program?** Contact HASLO at [info@haslo.org](mailto:info@haslo.org) or (805) 543-4478.

**How can partner staff help the client enroll into the program?** Help clients apply for affordable fixed rent apartments to be put on the wait list. The wait lists for subsidized affordable apartments (Section 8) is currently closed.





# Liberty Tattoo Removal

Office:	Liberty Tattoo Removal at CAPSLO
Address:	814 Ricardo Court, San Luis Obispo, 93401
Phone Number:	805-544-2484 Ext 2
Email Address:	<a href="mailto:libertytattooremoval@capslo.org">libertytattooremoval@capslo.org</a>

**Services:** Provides no-cost laser tattoo removal services for individuals with gang-related, anti-social, and/or socially and economically limiting tattoos in exchange for community service.

**What are the eligibility requirements?** Participants must:

- Have a qualifying tattoo: a qualifying tattoo must be anti-social, gang related, preventing employment, and/or interfering with your life.
- Be clean and sober.
- Complete application and orientation.
- Complete 8 hours of community service before each treatment or make donation equal to same.
- Agree not to acquire any more tattoos while in program.
- Be able to attend a clinic once every two months in the City of San Luis Obispo.

**How does someone get started in the program?** Contact the Liberty Tattoo Removal Program at (805) 544-2484 Ext 2 or [libertytattooremoval@capslo.org](mailto:libertytattooremoval@capslo.org)



# Lucia Mar Unified School District

## Adult Education and Literacy

Office:	Lucia Mar Adult Education
Address:	1425 19 <sup>th</sup> Street, Oceano, 93445
Phone Number:	805-474-3000 X 1221
Web Address:	<a href="https://adulthood.luciamarschools.org">https://adulthood.luciamarschools.org</a>

**Services:** LMUSD offers the high school diploma program, to help anyone who did not finish their high school diploma, or if they choose, they can do the HiSET (a state-issued high school equivalency (HSE) credential).

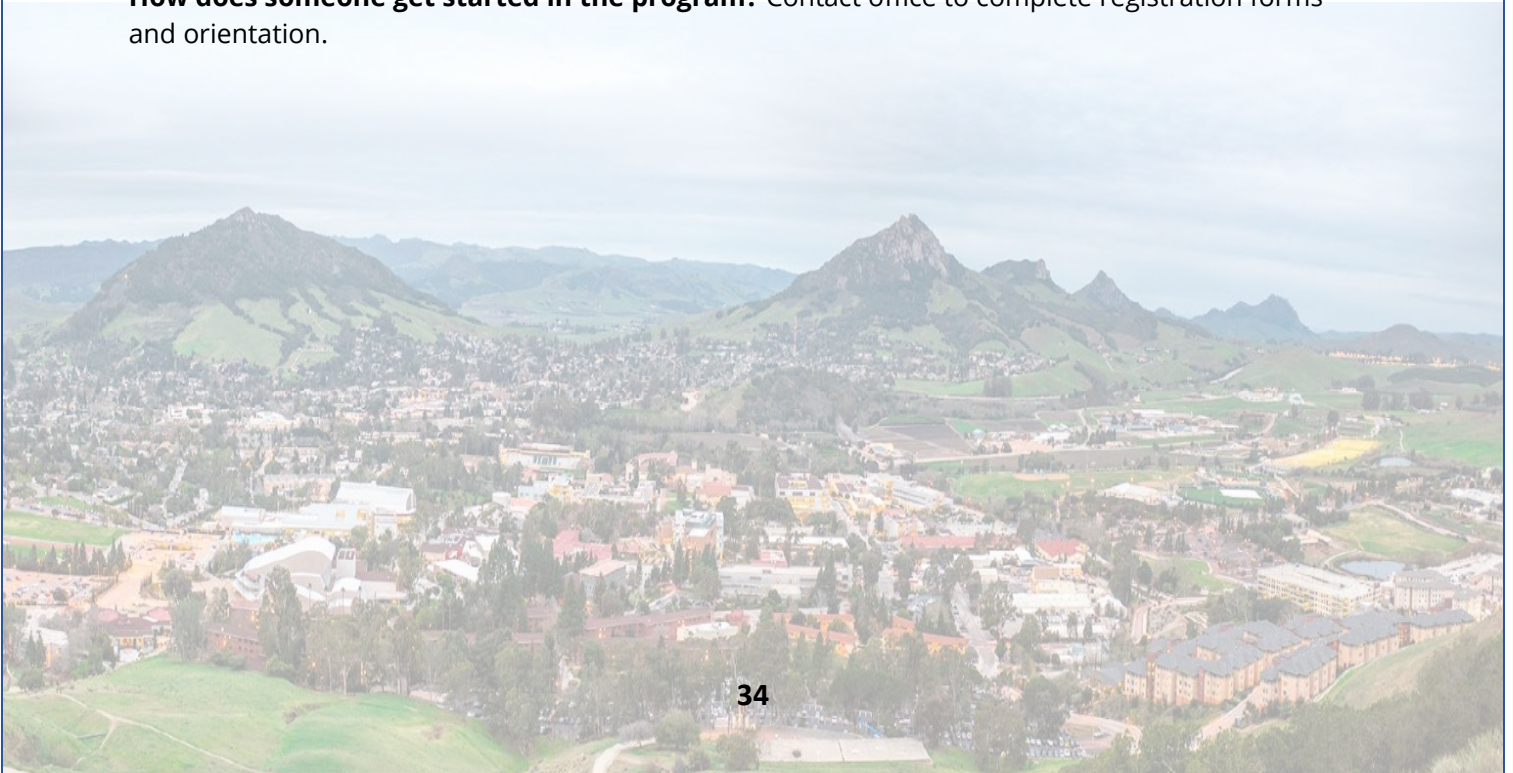
Once complete, we have a referral system in place with both Cuesta and Hancock to send students interested in post-secondary education, directly to a counselor who can help them enroll. We also have a referral system in place with ECKERD and AJCC if the student wants to move towards a job.

**What are the eligibility requirements:** Anyone is eligible to attend Adult Education classes.

**What are the program outcomes?** Finishing diploma or equivalency and either move into workforce training or post-secondary education.

**Who is the ideal candidate for the program?** Anyone seeking to achieve their high school diploma or HiSET.

**How does someone get started in the program?** Contact office to complete registration forms and orientation.



# Paso Robles Housing Authority

Office:	Paso Robles Housing Authority
Address:	901 30 <sup>th</sup> Street, Paso Robles, 93446
Phone Number:	805-238-4015
Web Address:	<a href="https://pasoroblesha.org">https://pasoroblesha.org</a>

**Services:** To provide quality, affordable housing, that promotes quality of life through a healthy community. Currently accepting applications for affordable apartments in the Oak Park Community in North Paso Robles.

**What are the eligibility requirements?** Qualified families making 30-60% of San Luis Obispo County area median income. Affordable Senior Housing also available.

**How does someone get started in the program?** Email [info@pasoroblesha.org](mailto:info@pasoroblesha.org) or call (805) 238-4015.

# People's Self Help-Housing Program

Office:	People's Self-Help Housing Program
Address:	3533 Empleo Street, San Luis Obispo, 93401
Phone Number:	805-781-3088
Web Address:	<a href="http://www.pshhc.org">www.pshhc.org</a>

**Services:** Provides minor home repairs, special needs rental, and home owner construction.

**What are the eligibility requirements?** Eligibility varies by property. Some properties are designated for individuals, families, seniors (55+ or 62+), individuals living with disabilities, and/or farmworkers.

**Who is the ideal candidate for the program?** Working families, seniors, veterans, those living with disabilities, and the formerly homeless.

**How does someone get started in the program?** Submittal of an online rental housing pre-application at [www.pshhc.org](http://www.pshhc.org) for the property or properties the client is interested in.

**How can partner staff help the client enroll into the program?** Assist client in completing a rental housing pre-application available at [www.pshhc.org](http://www.pshhc.org). The pre-application must be returned directly to the property or properties the client is applying to.



# Ride-On Transportation of San Luis Obispo County

Office:	Ride-On Transportation
Address:	3620 Sacramento Dr Ste 201, San Luis Obispo, 93401
Contact Name & Title:	Cathy Portugal, Director of Operations
Phone Number:	805-541-8747
Web Address:	<a href="http://www.ride-on.org">www.ride-on.org</a>

**Services:** Ride-On provides vanpools and shuttles for the general public including transportation for seniors, veterans, low income individuals, and people with developmental disabilities. Ride-On provides vehicle maintenance, van leasing and driver training for other organizations.

**What are the eligibility requirements?** Ride-On provides door-to-door transportation and shuttles for the general public. Ride-On offers discounted services designed for special population such as Seniors, Veterans and riders with developmental disabilities.

**What are the program outcomes?** Ride-On is providing 750-800 rides per day with highly trained drivers and a strong preventative maintenance program. Their goal is to provide safe transportation at a reasonable cost for people who cannot use public transit.

**Who is the ideal candidate for the program?** Ride-On is available for door-to-door transportation for all residents of San Luis Obispo County, but they have discounted fares for seniors, veterans, low-income residents and riders with developmental disabilities.

**How does someone get started in the program?** Call Ride-on at (805) 541-8747, Monday through Friday from 6:30 am until 5:00 pm. A customer service representative will set you up in scheduling software and take information about your ride. It is good to call at least two days before your ride, but they try to provide your ride, even if it is on the same day as the request. You can also fill out our online ride request 24 hours a day and their schedulers will get it scheduled for you.

**How can partner staff help the client enroll into the program?** Call Ride-on at (805) 541-8747, Monday through Friday from 6:30 am until 5:00 pm or complete an online ride request.



# Salvation Army

**Arroyo Grande:**

Address: 1550 W. Branch Street, 93420  
Phone Number: 805-481-0278

**Atascadero:**

Address: 8420 El Camino Real Unit G, 93422  
Phone Number: 805-466-7201

**Morro Bay**

Address: 540 Quintana Road, 93442  
Phone Number: 805-772-7062

**Paso Robles:**

Address: 711 Paso Robles Street, 93446  
Phone Number: 805-238-9591

**San Luis Obispo:**

Address: 815 Islay Street, 93401  
Phone Number: 805-544-2401  
Web Address: [www.sanluisobispo.salvationarmy.org](http://www.sanluisobispo.salvationarmy.org)

**Services:** Services include after-school programs, food assistance, utility assistance, rental assistance, referrals, homeless assistance, youth programs, ministry, holiday assistance, disaster services, casework services.

**How does someone get started in the program?** Contact your nearest Salvation Army office for more information.



# San Luis Coastal Unified School District

## Adult Education and Literacy

Office:	San Luis Coast Unified School District
Address:	1500 Lizzie Street, San Luis Obispo, 93401
Phone Number:	805-549-1222
Web Address:	<a href="https://ae.slcsd.org/">https://ae.slcsd.org/</a>

**Services:** The Adult School offers a broad array of courses including ESL classes and the adult high school diploma program (GED or HiSET) test preparation and administration.

**What are the eligibility requirements?** Programs/classes have varying requirements. Inquire at (805) 549-1222 to verify. Please call the Adult School office to inquire about scholarship programs.

**What are the program outcomes?** The high school education program results in a High School Diplomacy Certificate, HiSet, or GED. The English as a second language program outcome is progress towards fluency in the English language.

**Who is the ideal candidate for the program?** Any adult without a high school diploma or any adult less than fluent in the English language.

**How does someone get started in the program?** All classes at San Luis Coastal Adult School are open to adults of San Luis Obispo and neighboring communities. Pre-registration is required. All registrations will be dated and processed in the order they are received.

Ways to register:

- Online Registration – <https://slcsd.asapconnected.com/> and follow the prompts.
- In Person - Come into the Adult School office during business hours and they will assist you with registering for the class of your choice.
- By Phone -Call the Adult School office at (805) 549-1222 during business hours and let them know which classes you want to join.

**How can partner staff help the client enroll into the program?**

Visit [sloadultschool.org](http://sloadultschool.org) for more information.

# San Luis Obispo County Office of Education

## Homeless and Foster Youth Services Coordinating Program

Office:	San Luis Obispo County Office of Education
Contact Name & Title:	Jessica Thomas, Program Coordinator
Phone Number:	805-782-7268
Web Address:	<a href="https://www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/">https://www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/</a>

**Services:** Homeless and Foster Youth staff assist with school enrollment, assisting with school placement disputes, transfer or tracking of school records, identifying school resources, questions related to school policy and Education Code.

**What are the eligibility requirements?** Being a homeless or Foster youth.

**What are the program outcomes?** Help with transportation to school, school supplies, free lunch at school, immediate enrollment, school records, emergency card, and access to records.

**Who is the ideal candidate for the program?** Homeless and Foster youth.

**How does someone get started in the program?** Contact the school districts liaison. The liaison list can be found at: <https://www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/school-district-liaisons-and-contacts/>

**How can partner staff help the client enroll into the program?** Every school district has a designated Homeless Youth Liaison and Foster Youth Liaison. Refer all questions or concerns about enrollment or treatment of homeless or foster youth to the liaison. The liaison list can be found at: <https://www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/school-district-liaisons-and-contacts/>



# San Luis Obispo County Veterans Services Office

Office:	Veterans Services
Address:	801 Grand Avenue, San Luis Obispo, 93401
Contact Name & Title:	Morgan Boyd, Veterans Services Officer
Phone Number:	805-781-5766
Web Address:	<a href="https://www.slocounty.ca.gov/Departments/Veterans-Services.aspx">https://www.slocounty.ca.gov/Departments/Veterans-Services.aspx</a>

**Services:** Veterans Services include Additional Assistance, VA Healthcare application, Cal Vet College Tuition Fee Waiver, Dependency and Indemnity Compensation, Special Monthly Compensation, Survivors and Dependents Educational Assistance Program, Survivors Pension, Veteran Burial Allowance and Benefits, Veteran Disability Compensation, Veteran Driver License and Identification Card, Veterans Pension for War-time Veterans, Veterans preference, Veterans Treatment Court, and Vocational Rehabilitation and Employment Program.

**What are the eligibility requirements?** The eligibility requirements are that an individual has to have served in one of the branches of the armed services. From there, our staff can determine what he or she qualifies for from their time in service, whether they were deployed or not, and if they will be needing various benefits to help them with life.

**What are the program outcomes?** The outcomes range anywhere from outreach functions, disability compensation, legal services, pension, housing, job assistance, all the way to healthcare, aid and attendance at home, burial matters, and survivors' benefits.

**Who is the ideal candidate for the program?** The ideal candidate is any Veteran or their family who might need some extra financial help, healthcare, housing, or employment assistance.

**How does someone get started in the program?** To schedule an appointment or for more information regarding VA benefits, call (805) 781-5766, or email [VS\\_Staff@co.slo.ca.us](mailto:VS_Staff@co.slo.ca.us).

**How can partner staff help the client enroll into the program?** Partner staff can send a completed Multi-Agency Referral and Client Release of Information Form (DSS 815) to the Veterans Services Office of San Luis Obispo County to begin the program.

# San Luis Obispo Vet Center

Office:	San Luis Obispo Vet Center
Address:	1070 Southwood Drive, San Luis Obispo, 93401
Contact Name & Title:	Michael Young
Phone Number:	805-782-9101 For assistance after hours, weekends, and holidays call: 1-877-WAR-VETS (1-877-927-8387)
Web Address:	<a href="http://www.vetcenter.va.gov">www.vetcenter.va.gov</a>

**Services:** The San Luis Obispo Vet Center provides a wide range of social and psychological services, including professional readjustment counseling to eligible Veterans, active duty service members, including National Guard and Reserve components, and their families. Readjustment counseling is offered to make a successful transition from military to civilian life or after a traumatic event experienced in the military. Individual, group, marriage and family counseling is offered in addition to referral and connection to other VA or community benefits and services. Vet Center counselors and outreach staff, many of whom are Veterans themselves, are experienced and prepared to discuss the tragedies of war, loss, grief and transition after trauma.

**What are the eligibility requirements?** Any Veterans and current Service Members including members of the National Guard and Reserve are eligible for Vet Center care if any one of the following applies:

- Have served on active military duty in any combat theater or area of hostility
- Experienced military sexual trauma
- Provided direct emergent medical care or mortuary services to the casualties of war while serving on active military duty
- Served as a member of an unmanned aerial vehicle crew that provided direct support to operations in a combat zone or area of hostility

Vet Center services are also provided to family members of Veterans and Service members for military-related issues when they aid in the readjustment of those who have served. This includes bereavement counseling for families who experience an active duty death.

**What are the program outcomes?** Our customer service feedback shows high satisfaction ratings across all domains to include the areas of “feeling better” and “overall quality of care”.

**Who is the ideal candidate for the program?** Any eligible Veteran or Service Member who is motivated to engage in readjustment services.

**How does someone get started in the program?** The Veteran, Service Member or referring source can call the Vet Center at 805-782-9101 to schedule an initial appointment or speak with staff about any questions or concerns they may have.

**How can partner staff help the client enroll into the program?** They can contact the Vet Center directly if they need any assistance with Vet Center enrollment. We are here to help!

# Shower of Hope

Office:	Shower of Hope
Address:	11245 Los Osos Valley Road, San Luis Obispo, 93405
Phone Number:	805-627-2717
Web Address:	<a href="http://www.hopesvillageofslo.com">www.hopesvillageofslo.com</a>

**Services:** Mobile Shower trailer goes to where homeless people live to offer them showers and clean clothes.

**CURRENT SHOWER HOURS AND LOCATIONS:**

**Every Saturday (rain or shine):** 9:00am - 1:00pm:

*SLO United Church of Christ*

*11245 LOVR (next to golf course - across from middle school)*

**How does someone get started in the program?** Contact the above phone number for more information.



# SLO Co. Plumbing JAC

Office:	Plumbers and Steamfitters Local 403
Address:	3710 Broad Street, San Luis Obispo, 93401
Phone Number:	805-543-2416
Web Address:	<a href="http://www.calapprenticeship.org/programs/plumber_apprenticeship.php">http://www.calapprenticeship.org/programs/plumber_apprenticeship.php</a>

**Services:** The Plumbers and Steamfitters Local 403 offers a five-year apprenticeship program that combines classroom and on-the-job learning through the San Luis Obispo County Plumbing JAC. Additionally, the SLO Co. Plumbing JAC represents active members and retirees in the plumbing field under one group to have a stronger voice in the industry and political arena.

**What are the program outcomes?** Completion of the program results in a state certified Journeyman.

**Who is the ideal candidate for the program?** Must be at least 18 years of age; possess high school diploma or GED; physically able to perform the work of the trade; able to read, write, and speak English language in order to comprehend instructions on the job and in related training classes and to ensure personal and co-worker safety on the job; must be prepared to attend two nights per week in related training classes during terms, must present valid California driver's license; should be able to present legal right to work in the United States.

**How does someone get started in the program?** Contact location for more information however, applications are accepted on an ongoing basis.

**How can partner staff help the client enroll into the program?** Encourage interested candidates to learn more about various plumbing apprenticeships and connect them with Local 403 hall for applying.



# SLO Electrical Workers JAC

Office:	IBEW Local 639
Address:	6363 Edna Road, San Luis Obispo, 93401
Contact Name & Title:	Joe Fitzer, President/Training Director
Phone Number:	805-543-5693 ext. 12
Web Address:	<a href="http://www.ibew639.org/">http://www.ibew639.org/</a>

**Services:** The San Luis Obispo Electrical Apprenticeship Program offers a five-year program that combines classroom and on-the-job learning through the International Brotherhood of Electrical Workers (IBEW). Additionally, the IBEW represents active members and retirees in the electrical field under one group to have a stronger voice in the industry and political arena.

**What are the program outcomes?** Completion of the program results in a state certified Journeyman.

**Who is the ideal candidate for the program?** In addition to an initial application and \$30 application fee, an ideal candidate will have a high school diploma or GED; a high school transcript showing a year of Algebra with a grade of "C" or better or post-high school transcript showing an Algebra course with a grade "C" or better, a government-issued photo ID.

**How does someone get started in the program?** Contact the IBEW Hall to schedule a time to complete an application. Upon completion of an application, interested parties will then be on the list to take the next scheduled aptitude test (math and reading comprehension). Candidates who pass this test will go on to interview with the Apprenticeship Committee.

**How can partner staff help the client enroll into the program?** Encourage interested candidates to learn more about various electrical apprenticeships through the IBEW and connect them with the IBEW hall for applying.

# SLO Partners

Office:	SLO Partners
Address:	3550 Education Drive, San Luis Obispo, 93405
Phone Number:	805-543-7732
Email Address:	<a href="mailto:info@slopartners.org">info@slopartners.org</a>
Web Address:	<a href="https://www.slopartners.org">https://www.slopartners.org</a>

**Services:** Fast-tracked bootcamp training programs and paid apprenticeship opportunities in Software, IT, Manufacturing, or the Trades.

**What are the program outcomes?** The purpose of SLO Partners is to create a career path and not just a job. Trained and employed modern apprentices with living wage income in local growth industries.

**Who is the ideal candidate for the program?** Students with a great attitude and an openness to learn new skills. Existing tech or mechanical skills are not required. Targeted students range from recent high school graduates hoping to find a well paying career without taking on student loan debt, Community College students looking to add to the skills they've learned and find a career that can grow with them, community members wanting to stay in SLO but needing a different career path to land a job here, to mom's wanting to re-enter the workforce to veterans.

**How does someone get started in the program?** By entering your contact information into the info form on slopartners.org. The next step is to attend an info session to learn about programs and ask any questions. After that, a full application and interview will need to be completed to determine acceptance into the program.

**How can partner staff help the client enroll into the program?** Direct interested individuals to slopartners.org to view current trainings and complete an application.



# SLO Regional Rideshare

Office:	SLO Regional Rideshare, San Luis Obispo Council of Governments (SLOCOG)
Address:	1114 Marsh Street, San Luis Obispo, 93401
Phone Number:	511 (press 0 for live assistance)
Web Address:	<a href="https://rideshare.org">https://rideshare.org</a>

**Services:** Transportation information, 511 travel information, road conditions and other commute resources in San Luis Obispo County, CA. Rideshare also provides youth and senior programs, personalized trip planning assistance, and an interactive website with 511 live travel updates.

**What are the program outcomes?** Customized transportation options to meet a company's unique needs.

**Who is the ideal candidate for the program?** Individuals interested in cutting commute costs or participate in alternate commuting options.

**How does someone get started in the program?** Visit SLO Regional Rideshares website to find the rideshare method that works best for them. Then, contact Rideshare to determine next steps.



# SLO Regional Transit Authority

Office:	SLO Regional Transit Authority
Address:	179 Cross Street Suite A, San Luis Obispo, 93401
Phone Number:	805-541-2228
Email:	<a href="mailto:info@slorta.org">info@slorta.org</a>
Web Address:	<a href="http://www.slorta.org">www.slorta.org</a>

**Services:** The San Luis Obispo Regional Transit Authority (RTA) provides intercommunity public transportation. RTA's service area includes all of San Luis Obispo County and extends into Santa Barbara County to the south. RTA provides regional fixed-route service (RTA) and Americans with Disabilities Act (ADA) complementary paratransit service (Runabout).

**What are the program outcomes?** Transportation between cities in San Luis Obispo County.

**Who is the ideal candidate for the program?** Individuals needing transportation or interested in cutting commuting costs.

**How does someone get started in the program?** Visit SLO RTA website or call dispatch to find the route that works best for them.





# SLO-Vets2Work

Office:	SLO-Vets2Work at CAPSLO
Address:	265 South St, Suite H, San Luis Obispo, 93401
Phone Number:	805-534-1698
Web Address:	<a href="https://www.capslo.org">https://www.capslo.org</a>

**Services:** SLO-VETS2WORK provides services to assist in reintegrating homeless veterans into meaningful employment within the labor force.

**What are the eligibility requirements?** Services are available to homeless Veterans and Veterans at risk of homelessness who are seeking meaningful employment.

**What are the program outcomes?** This Program is “employment focused,” and veterans receive the employment and training services they need to re-enter the labor force. Job placement, training, job development, career counseling, and resume preparation are among the services that are provided.

**Who is the ideal candidate for the program?** Any eligible Veteran who is interested in finding meaningful employment.

**How does someone get started in the program?** Veterans can call to schedule an intake at (805) 534-1698

**How can partner staff help the client enroll into the program?** Ask if a client is a U.S. Military Veteran and assist with calling the office to schedule an intake.



# Social Security Administration

Office:	Social Security Administration
Address:	3240 South Higuera, San Luis Obispo, 93401
Web Address:	<a href="https://www.ssa.gov">https://www.ssa.gov</a>

**Services:** Your local Social Security Office can help accept applications, determine your eligibility for various programs, hear appeals if your request was denied, and also can assist individuals trying to access their benefits.

**What are the eligibility requirements?** Social Security Disability Insurance is for individuals who have a disability or are a child or widow/widower of a disabled individual who meets medical criteria. These benefits must have had quarters earned in the 10-years prior to the disability onset.

Supplemental Security Income is payable to verified disabled individuals and is not based on prior work history. Individuals who are 65 or older, adults who are disabled or blind, children who are disabled or blind. Must have limited resources and meet the living arrangement requirements. Must be a US citizen or meet certain categories of residency.

Medicare is the country's health insurance program for people age 65 or older. Certain people younger than age 65 can qualify for Medicare too including those with disabilities.

Social Security Retirement Benefits provides replacement income for qualified retirees and their families. Apply four months before you want your Social Security retirement benefits to start.

Social Security Survivors benefits are paid to widows, widowers, and dependents of eligible workers. This benefit is particularly important for young families with children.

**What are the program outcomes?** Ongoing monthly benefit.

**Who is the ideal candidate for the program?** Each program has varying ideal candidates.

**How does someone get started in the program?** Contact their local Social Security Administration office to begin the application process.

**How can partner staff help the client enroll into the program?** Inform clients of the varying programs available and direct clients to the Social Security Administration office for application.

# Supportive Services for Veteran Families

Office:	Supportive Services for Veteran Families at CAPSLO
<b>Grover Beach</b>	
Address:	1566 West Grand Avenue, 93433
Phone Number:	805-574-1638
<b>Paso Robles</b>	
Address:	2915 Union Road Suite D, 93446
Phone Number:	805-237-0352
<b>San Luis Obispo</b>	
Address:	265 South Street, Suite H, 93401
Phone Number:	805-782-4730 or 805-534-1698
Web Address:	<a href="https://www.capslo.org">https://www.capslo.org</a>

**Services:** The Supportive Services for Veteran Families (SSVF) Program is designed to provide a range of supportive services to address barriers to stable housing for low-income Veterans and those at risk of becoming homeless, and to assist Veterans who are homeless make a successful transition to permanent housing. Supportive services are available to eligible Veterans and other members of the household based on an assessment of their needs and individualized housing stability plan. Participation in case management is required to ensure the success of households assisted.

**What are the eligibility requirements?** Supportive services are available to homeless Veterans and Veterans at risk of homelessness who are under 50% of the area median income and have a discharge status that is other than dishonorable.

**What are the program outcomes?** The program is designed to assist homeless Veterans obtain permanent housing. The program includes case management, financial assistance, housing counseling, housing search assistance, temporary financial assistance, and referrals to other services.

**Who is the ideal candidate for the program?** Any eligible Veteran who desires permanent housing in San Luis Obispo County.

**How does someone get started in the program?** Veterans can call for an eligibility screening at (805) 237-0352 for the north county region or (805) 534-1698 for San Luis Obispo and coastal regions.

**How can partner staff help the client enroll into the program?** Ask if a client is a U.S. Military Veteran and assist with calling the appropriate office to begin the screening process.

# Templeton Adult School

Office:	Templeton Adult School
Address:	964 Old County Road, Templeton, 93465
Contact Name & Title:	Cheryl London
Phone Number:	805-434-5827
Web Address:	<a href="https://tusd-ca.schoolloop.com">https://tusd-ca.schoolloop.com</a>

**Services:** Serves adult students from the North County area in the High School diploma class.

**What are the eligibility requirements?** Be 18 years or older and not a high school graduate. This is an open enrollment program where students can enroll between September and April.

**What are the program outcomes?** High School Diploma.

**Who is the ideal candidate for the program?** Anyone aged 18-80 who has not earned their diploma but has a sincere desire to achieve that goal.

**How does someone get started in the program?** Contact Cheryl London at 805-434-5827 or [clondon@templetonusd.org](mailto:clondon@templetonusd.org).

**How can partner staff help the client enroll into the program?** Contact Cheryl London and she will assist partner staff with having the client enroll and work through the program.



# Veterans Affairs & Outpatient Clinic

Office:	US Department of Veterans Affairs & Outpatient Clinic
Address:	1288 Morro St. Ste. 200, San Luis Obispo, 93401
Phone Number:	805-543-1233
Web Address:	<a href="https://www.va.gov">https://www.va.gov</a>

**Services:** Medical care, referral services, Veterans services.

**What are the eligibility requirements?** Veterans will need to provide their DD214, employment data, any private health insurance coverage, financial information from previous year, information relating your dependents and spouse such as social security number, date of birth, and date of marriage.

**What are the program outcomes?** Health Care from an integrated health care system.

**Who is the ideal candidate for the program?** Qualified Veterans.

**How does someone get started in the program?** Contact the local Veterans Affairs office to begin application or obtain services.



# Workforce Development Board of SLO County

Office:	Workforce Development Board of SLO County
Address:	PO Box 8119, San Luis Obispo, CA 93403-8119
Contact Name & Title:	Dawn Boulanger, Workforce Development Board Director
Phone Number:	805-781-1908
Web Address:	<a href="http://www.sloworkforce.com">www.sloworkforce.com</a>

**Services:** The Workforce Development Board is made up of private and public partners providing oversight and developing strategic policy for implementing the Workforce Innovation and Opportunity Act (WIOA) in San Luis Obispo County. The Workforce Development Board is part of the public workforce system and contracts with services providers for employment and training activities for youth, adults, and dislocated workers. Additionally, services for businesses during expansion of the business cycle and seeking to grow their workforce are available. Services under the Workforce Development Board include Rapid Response and Layoff Aversion programs to assist employers and their employees during downsizing or business closures.

**What are the eligibility requirements?** Youth, Adult, and Dislocated Worker eligibility is determined by the America's Job Center of California and requires legal authorization to work in the United States with right to work documents. Additional eligibility criteria is determined by program. Businesses who are looking to expand or grow within the community should contact the America's Job Center of California, assistance requires a state employer identification number (SEIN). Assistance is available to all businesses affected by layoffs or closures by contacting the Workforce Development Board.

**What are the program outcomes?** The Workforce Development Board oversees WIOA Performance Measures and workforce system functions.

**Who is the ideal candidate for the program?** Any eligible adult or youth in the county who is seeking employment or training to obtain employment. Any business in San Luis Obispo County who is expanding or growing or affected by a layoff or closure.

**How does someone get started in the program?** WIOA eligibility is required to participate in Adult and Youth programs. Once eligibility is established a Career Coach will work with the client to walk through next steps. A business can contact the America's Job Center of California for new hire options while contact to the Workforce Development Board will assist a business in times of downsizing.

**How can partner staff help the client enroll into the program?** Partner staff can assist by referring the client to the America's Job Center of California to begin enrollment.



San Luis Obispo County  
**WORKFORCE**  
**DEVELOPMENT BOARD**

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California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).