

County of San Luis Obispo Enterprise System Catalog

As required by Government Code 7922.710

County of San Luis Obispo, California

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Ref. #	System Identifier	System's Purpose	Custodian	Categories, Types of Data	Frequency Collected	Frequency Updated
1	Administrative Action Records System (CDSS)	Stores information on administrative actions against individuals, facilities and county licensed foster family homes	Social Services	Demographics, foster family home information	Daily	Daily
2	Agenda Management System (Provox) [AKA Agenda.net]	Agenda creation and workflow, minutes	Administrative Office	Agendas, transmittals, staff reports, attachments, minutes	Weekly	As Necessary
3	ApolloLIMS (Clinisys)	Laboratory information management system	Health Agency - Administration	PHI, PII, human, environmental, and animal test data	Daily	Daily
4	Appeals Case Management System (CDSS)	Used to manage CDSS state hearings appeals process	Social Services	Client demographics, case record information	Daily	Daily
5	ArchiveSocial (ArchiveSocial)	Maintain public records on the County's social media accounts.	Administrative Office	Social media correspondence, digital assets	Daily	Daily
6	Benefit Management System (BenXcel) - BCC	Employee and retiree benefits enrollment	Human Resources	Personnel benefit data	Daily	Daily
7	Board of Supervisor Index	Index to BOS documents prior to 2013	Administrative Office	BOS agendas and minutes prior to 2013	Static	As Necessary
8	Budget Formulation and Management (BFM) (Sherpa)	Generation of Countywide and departmental budgets	Administrative Office	Financial, budgetary and position allocation; program descriptions	Quarterly	Quarterly
9	CalAg Permits (CaliCo Solutions)	Tracks pesticide use reports	Department of Agriculture / Weights & Measures	Pesticide use data, Restricted Material Permit, Operator ID.	Daily	Daily
10	CalHEERS (DHCS)	California Healthcare Enrollment, Eligibility and Retention System	Social Services	Client demographics Client eligibility Client insurance data	Daily	Daily

11	CalPEATs (CaliCo Solutions)	Pesticide use enforcement program tracking system	Department of Agriculture / Weights & Measures	Pesticide use enforcement program data	Daily	Daily
12	Camava (Art Street)	Camping and Facilities Reservation system	Parks & Recreation	Patron information and individual park location detail for reservations	Daily	Daily
13	Child Welfare System (IBM)	Child Welfare Case Management/Business Objects	Social Services	Demographics, placement demographics, records	Daily	Daily
14	CMIPS II (California DSS)	In Home Supportive Services Case Management System	Social Services	Client demographics Vendor demographics	Daily	Daily
15	CoCo Database (Internal)	County Counsel case management system	County Counsel	Case information relating to the purpose of the County Counsel	Daily	Daily
16	Content Management System (Kentico)	Website management	Information Technology	Digital assets, generation of web pages	Daily	Daily
17	CWS-CARES (CWDS OSI)	Child Welfare Case Management (CWS Replacement)	Social Services	Demographics, placement demographics, records	Daily	Daily
18	Device Registration (Internal)	Tracks all weighing and measuring devices used commercially	Department of Agriculture / Weights & Measures	Records of all devices, inspections, invoices for commercial establishments	Daily	Daily
19	Digital Reel (BMI Imaging Systems)	Search and display document images converted from microfilm prior to 2001	Clerk-Recorder	County Clerk and land records	Quarterly	Daily
20	Eagle Recorder (Tyler Technologies)	Record, cashier, store, and search various public documents as required by the Clerk-Recorder function	Clerk-Recorder	Official and vital records, marriage licenses, fictitious business names, certification and registration	Daily	Daily
21	eCourt (JournalTech)	Financial collection management system	Probation	General body information, court case information, information about fines, fees and restitution owed	Daily	Daily
22	EIMS (DFM Associates)	Manage voter registration and election information as required by the Registrar of Voters function	Clerk-Recorder	Voter registration and election information	Daily	Daily
23	Electronic Benefits Transfer (FIS)	Electronic Benefits Transfer for any cash and non-cash benefit as a result of applying for and being granted aid in CalWIN.	Social Services	Participant demographics Participant program eligibility	Daily	Daily

24	EnerGov (Tyler Technologies)	Permit tracking	Department of Planning & Building	Locations, type of project, status of project, staff actions, conditions of completion, people on project (applicant, contractors, engineers, architects, etc.)	Daily	Daily
25	Enterprise Resource Planning (SAP/BW/BOBJ)	Creating and maintaining County financial, Human Resources, asset information	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Financial, HR, assets and maintenance	Daily	Daily
26	FASTER (Faster Asset Management)	Fleet Inventory Management	Central Services	Vehicle data, asset management, garage & technician date, inventory, motor pool	As Necessary	As Necessary
27	FileOnQ (EvidenceOnQ)	Evidence inventory and tracking, Officer Equipment	Probation	Information about confiscated items, and Officer Equipment	Daily	Daily
28	Geographic Information System Applications (Esri)	Provides environments that allow multiple data types, related to geography, to be shared in mapping applications that can be accessed by County Staff and the Public.	Information Technology	Land records, transportation, boundaries (voter, jurisdictional, district, etc.), assets, and aerial imagery	As Necessary	As Necessary
29	HdL (HdL)	License tracking	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Location, type, owner, duration	Daily	Daily
30	Human Resource Management (NeoGov)	Recruitment, Retention tool	Human Resources	Employee Data	Daily	Daily
31	Integrated Document Management System (OpenText)	Document management and retention scheduling. Includes both SAP and other documentation.	Information Technology	Countywide digitized files	Daily	Daily
32	LabBilSys (BAT Technologies)	Medical insurance claim and invoicing	Health Agency - Administration	Public health information, bills	Daily	Daily
33	LEAPS (Jump Technology)	Case component data for annual NAMRS report submission	Social Services	Client demographics, records, services provided	Daily	Daily
34	LiveScan Plus Fingerprint (Dataworks Plus)	Identification based on fingerprints	Social Services	Storage of fingerprints	Daily	Daily

35	LS/CMI and YLS/CMI (Multi-Health Systems)	Comprehensive risk assessment tool for Adults (LS/CMI) and Juveniles(YLS/CMI) to help with case management plans, education, enrollment of services	Probation	Basic body information, survey to determine the risk of recidivism and to help develop case plans	Daily	Daily
36	Medi-Cal Eligibility Data System MEDS (California Department of Social Services)	Medi-cal Eligibility Data System	Social Services	Client demographics and eligibility	Daily	Daily
37	MIAMI (Custom)	Manages patient and vendor notifications, processes payments for Medically Indigent Services Program (MISP) services	Health Agency - Administration	PHI, PII	Daily	Daily
38	Microsoft 365	Communication, Collaboration, and Productivity. [All related applications?]	Information Technology	Electronic correspondence plus automation, reporting applications	Daily	Daily
39	Monitor.net (Connectrex)	Case management system for people on formal probation and Juveniles in custody	Probation	General body information, court case information, journal information	Daily	Daily
40	NetFile (Netfile.com)	Manages statement filings required by California Fair Political Practices Commission	Clerk-Recorder	Campaign committee, statement of economic interests, and lobbyist filers' statements	Daily	Daily
41	Payment Processing Systems (TOW) (Internal)	Property tax support systems	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Property valuation and assessments and tax records	Daily	Daily
42	Permit Trax (Bitco Software)	Permit tracking	Public Works	Tracking of permits, plan review, inspections, licensing, mapping, fees and reporting	Daily	Daily
43	Koha ILS (Koha)	Materials circulation	Library	Patron information	Daily	Daily
44	Property Tax System (Internal) - Original 1982 - Modernized in 2016	Calculations, records payment, property valuation and assessments and tax records	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Property valuation and assessments and tax records	Daily	Daily
45	Prosecutor (Karpel)	District Attorney office case management system	District Attorney	Case information relating to the purpose of the District Attorney	Daily	Daily
46	Public Meeting Recording (Granicus)	Capture, archival, and online distribution of public meetings	Administrative Office	Audio and video recordings of public meetings	Weekly	Weekly

47	Public Purchase (Public Purchase)	Bid and Request For Purchase (RFP) software	Central Services	Bid and Request For Purchase (RFP) submittals and awards	As Necessary	As Necessary
48	QuickBooks (Intuit)	Utility tracking	Public Works	Utility usage and billing management	Daily	Daily
49	Records Management System (EIS)	Storage of incident information	Sheriff-Coroner	Date, time, location and summary of incident	Daily	Daily
50	Springbrook Software	Utility tracking	Public Works	Utility usage and billing management	Daily	Daily
51	Veterans Benefits Management System (VBMS)	Client Tracking and Document Management	Veterans Services	Program Eligibility, Document Tracking	Daily	Daily
52	Veoci (Gray Wall)	Noise complaint tracking, work orders, inspection	Airports	Date, time, location and summary of complaint, logging inspections	Daily	Daily
53	VetPro (Panosoft)	Client Tracking and Document Management	Veterans Services	Program Eligibility, Document Tracking	Daily	Daily
54	Sample Master LIMS (ATL)	Laboratory Information Management System	Public Works	Water sample data tracking and analysis	Daily	Daily
55	Fore Up Golf Reservation System	Golf Reservation & Point Of Sale System	Parks & Recreation	Name, address, phone, email & use data	Daily	Daily
56	Tadera	Accounting, Budgeting, Revenue Management	Airports	Accounting, billing, lease management	Daily	Daily
57	AlleyTrak	Toptracer Reservation & Point Of Sale System	Parks & Recreation	Name, phone, email & use data	Daily	Daily
58	Toptracer	Range Management System	Parks & Recreation	Use and access to toptracer games	Daily	Daily
59	BMI Digital Reel	BOS archival records	Administrative Office	Archival BOS documents	Static	As Necessary
60	Maddy Book	maintain Board and Commission appointments	Administrative Office	Board, committee, commission appointments, expiration dates, contact information for committee members	daily	Daily
61	Municode	post adopted or codified county ordinances	Administrative Office	ordinances and county code	Weekly	Monthly
62	Netfile	Record annual form 700 filings, send out notices, and update agency filers bi-ennially	Administrative Office	Form 700 filings, candidate filings, Agency and county department conflict of interest codes	Other	Daily

63	NOVO DS	put videos into playlists to play on lobby televisions	Administrative Office	public videos from departments	Weekly	Weekly
64	Camava	Collects permittee information and makes reservations for Vet's Hall. Once input, a permittee is kept in the database, unless deleted, which is not typically done.	Central Services	Facility booking software, collects business information, names, addresses	As Necessary	As Necessary
65	Camava (Art Street)	Art Street is the company that created the software called Camava. Camava software holds our Permittee's information and allows them to book the facility.	Central Services	Patron Information/reservation system	As Necessary	As Necessary
66	Human Resource Management (SAP)	Employee Records and Personnel Actions, Payroll, Benefits, Finance	Human Resources	Employee Records and Personnel Actions, Payroll, Benefits, Finance	Daily	Daily
67	Geographic Information System Applications (Geocortex/VertiGIS)	To allow County GIS staff to create geographic mapping applications for use by county staff and the public	Information Technology	Applications consume spatial and tabular data from as map services hosted by Esri ArcGIS Server	As Necessary	As Necessary
68	GIS Aerial Imagery (Eagleview)	Provide access to aerial imagery for county staff and the public in GIS applications in order to facilitate decision making	Information Technology	Aerial imagery (orthogonal and oblique)	Other	Other
69	Adobe Systems	Document creation and update	Information Technology	Document Control	As Necessary	As Necessary
70	Civil RMS (Teleosoft)	Civil Records Management System	Sheriff-Coroner	Civil Court Case Records	Daily	Daily
71	Laserfiche Document Management (Complete Paperless Solutions)	Document storage repository and workflows	Sheriff-Coroner	Document management	Daily	Daily
72	RIPA Reporting (Veritone)	Racial and Identity Profiling Act Data Collection	Sheriff-Coroner	State Compliance	As Necessary	As Necessary
73	Bounds	Facility Licensing and Enforcement Systems to Facility Incident Reporting Portals to Provider Enrollment and Registry Systems	Social Services	Program Administration; people, licenses, surveys, incident reports	Daily	Daily
74	Constant Contact	Email Mailing List	Veterans Services	Emails	As Necessary	As Necessary

75	DocuSign	Electronic Signatures	Information Technology	Contracts, Release Forms, Approvals	Daily	Daily
76	Land Use View & Geo View	GIS-based applications (public & internal)	Department of Planning & Building	GIS	Other	Other
77	athenaPractice (athenahealth)	Public Health electronic health record (EHR) system	Health Agency - Administration	PHI, PII	Daily	Daily
78	Chameleon (HLP)	Animal services information system	Health Agency - Administration	PII	Daily	Daily
79	ClientTrack (Eccovia)	Case management software for tracking DUI clients	Health Agency - Administration	PHI, PII, DUI related information	Daily	Daily
80	Anasazi (Oracle)	Behavioral health electronic health record (EHR) system	Health Agency - Administration	PHI, PII	Daily	Daily
81	EnvisionConnect (Accela)	Environmental health and safety (EHS) management system	Health Agency - Administration	PII, PCI, permitting and inspection data	Daily	Daily
82	Sentry (Cordant)	Drug testing management system	Health Agency - Administration	PHI, PII	Daily	Daily
83	Jail Management System (ATIMS)	Inmate data	Sheriff-Coroner	Date, time, location of arrest and charges, housing information	Daily	Daily
84	Property Mobile	Field appraisal	Assessor	Property data	Daily	As Necessary
85	Squarespace Scheduling	Client Scheduling	Veterans Services	Email, phone numbers, name	As Necessary	As Necessary
86	Adobe Creative Cloud	Used for generating graphics, brochures, etc.	Department of Planning & Building	Marketing and publicity materials	As Necessary	As Necessary
87	Bluebeam Studio prime	PDF software used for agenda.net and eplan review. Also required for EnerGov	Department of Planning & Building	Building and Planning permit documents	Daily	Daily
88	SmartCare (Streamline)	Behavioral health electronic health record (EHR) system (Vendor: Streamline Healthcare Solutions, Contracted with: CalMHSA)	Health Agency - Administration	PHI, PII	Daily	Daily
89	LaserFiche	Recorded document workflow	Assessor	Workflow processing of recorded documents for assessment purposes	Daily	Daily
90	CalSAWS	Welfare Case Management System	Social Services	Welfare eligibility information	Daily	Daily
91	Clarity by Bitfocus	Homeless Management Information System	Social Services	Homeless project and client information	Daily	Daily

92	Neighborly Software	Housing and Community Development Management	Social Services	Housing project and grant information	Daily	As Necessary
93	HelpScout	HMIS Customer Support System	Social Services	HMIS support desk requests	Daily	Daily
94	TalentLMS	HMIS Training Management System	Social Services	Training materials and user registration	As Necessary	As Necessary
95	GovDeals	Auction website for County surplus	Central Services	Auction results, stores names, addresses, emails, etc. for bidders who have created an account	As Necessary	As Necessary
96	Elite EMS ePCR (ImageTrend)	Electronic Patient Care Reporting system for EMS	Health Agency - Administration	EMS, PII, PHI	Daily	Daily
97	Persimmony (Persimmony International)	Case management system for Public Health nursing	Health Agency - Administration	PHI, PII	Daily	Daily
98	EKOs	Fuel Management Software	Central Services	Fuel Management Software	As Necessary	As Necessary
99	Energy Manager	Tracking Utility bills (cost & usage) throughout the County	Public Works	Financial and Utility Usage statistics	Daily	Weekly
100	Public Works Projects (PWP)	Tracking Project status and reporting information	Public Works	Financial and Status information about Projects	As Necessary	As Necessary
101	OneRain Contrail	Rain and Stream monitoring	Public Works	Precipitation and stream levels throughout the County	Daily	Daily
102	DevMecca StreetSaver	Tracking the PCI of all County maintained roadways.	Public Works	Pavement Condition Index	As Necessary	As Necessary
103	PWD Map & Plan Index	County recorded maps maintained by the County Surveyor	Public Works	Records of Survey, Tract Maps, Parcel Maps, Corner Records, bridges, curbs, Parcel and Tract Map Improvement Plans, Road Plans, Right of Way Plans, and State Highway Plans.	As Necessary	As Necessary
104	PWD Mileage Log	Tracking of Mileage and Hour usage of Public Works vehicles and equipment.	Public Works	Miles driven and hours equipment used	Daily	Daily
105	FinQuery	Management of leases	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Lease management system	As Necessary	As Necessary

106	Allocate/eCivis	Calculation and compiling of the cost plan	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Cost plan calculations system	As Necessary	As Necessary
107	Board of Supervisor Index	Index to BOS documents prior to 2013	Administrative Office	BOS agendas and minutes prior to 2013	Static	As Necessary
108	Call Tracker	Call and response tracking	Department of Planning & Building	Caller, question(s), answer(s)	Daily	Daily
109	VAL	Valuation	Assessor	Valuation	Daily	As Necessary
110	PTax	System of Record	Assessor	Parcel data, valuation data, event history data, assessee/ownership data	Daily	As Necessary
111	HS Cloud (HS GovTech)	Environmental data management system	Health Agency - Administration	PII	Daily	Daily
112	ManifestMedEx	Public Health Health Information Exchange (HIE)	Health Agency - Administration	PHI, PII	Daily	Daily
113	Public Case Search Tool	Allows the public to view case relevant information	District Attorney	Case Management System	Daily	As Necessary
114	Contact Us form	Allow the public to contact the office	District Attorney	Stores Data in MS List	As Necessary	As Necessary
115	Club Caddie	Golf Reservation & Point Of Sale System	Parks & Recreation	Name, address, phone, email & use data	Daily	Daily
116	RecTrac	Camping and Facilities Reservation system	Parks & Recreation	Patron information and individual park location detail for reservations	Daily	Daily
117	Taxes on the Web (TOW) [External]	Lookup and pay property taxes online	Auditor-Controller-Treasurer-Tax Collector-Public Administrator	Property tax bills	Daily	Daily
118	Monsido (Acquia Optimize)	Website Quality Assurance, Accessibility Tracking	Information Technology	Website	Daily	Daily
119	Fire Prevention Mobile (Tyler Technologies)	Help strengthen fire prevention, emergency response, and structural safety efforts in the community by streamlining the inspection process.	County Fire	PII and inspection data.	As Necessary	As Necessary
120	FlowBird	Parking Management System	Airports	License plate and contact information	Daily	Daily