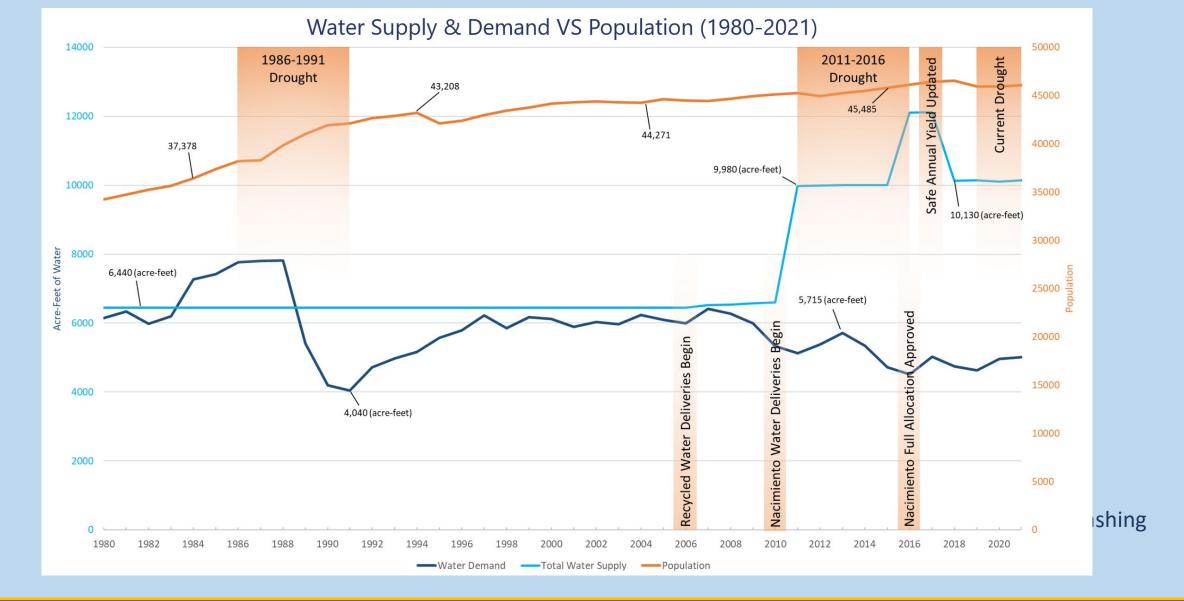
# Development of a Water Conservation Rebate Program

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### <u>Outline</u>

- Background
- Rebate Program Goals
- AWE Conservation Tracker Tool
- Conservation Program Modeling
- Conservation Program Implementation
- Conservation Program Tracking





#### **Background**

- Population: 47,653
- Number of Service Connections: 16,000+
- Decrease in GPCD with increase in population (RGPCD = 55)
- Current Conservation Efforts
  - Communication and outreach
  - Customer Support
  - Complimentary Items
  - Retrofit upon sale program
  - MWELO

- School education program
- Drought regulations most were already commonplace
- Rebates last offered in 2017 (toilets and washing machines)

#### **Conservation Rebate Program Goals**

- 1. Support a community that already conserves water
- 2. Increase conservation among CII properties
- 3. Maximize water savings with available budget
- 4. Equitable across all user groups

#### **AWE Conservation Tracker Tool**

- Excel-based spreadsheet tool for evaluating the water savings,
   costs, and benefits of urban water conservation programs
- Input data derived from UWMP, Water Loss Audit, EAR, etc.
  - Service Area Data
  - Base Year Demand
  - Avoided Costs
  - Water Rate Escalation

- Plumbing Fixture Standards
- New Landscape Standards
- Water Loss Management
- Conservation Program Specs

#### Tracker Tool Model Runs

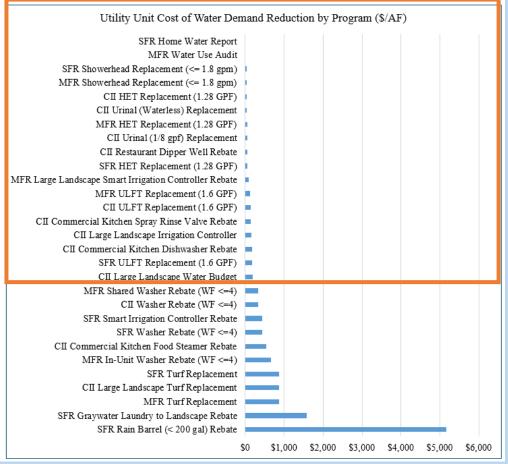
- Scenario 1 Biggest and best
  - 30 conservation measures
  - \$341,646 (2023-2040)
  - Water Savings: 1,535 AF (active) and 279 AF (passive)
- Scenario 2 Best benefit cost ratios
  - 16 conservation measures
  - \$161,446 (2023-2040)
  - Water Savings: 1,071 (active) and 243 AF (passive)
- Scenario 3 Scenario 2 revised to be equitable and meet expected budget
  - 12 conservation measures
  - \$70,000 (2023-2040)
  - Water Savings: 739 AF (active) and 105 AF (passive)



#### **Benefit-Cost Analysis**

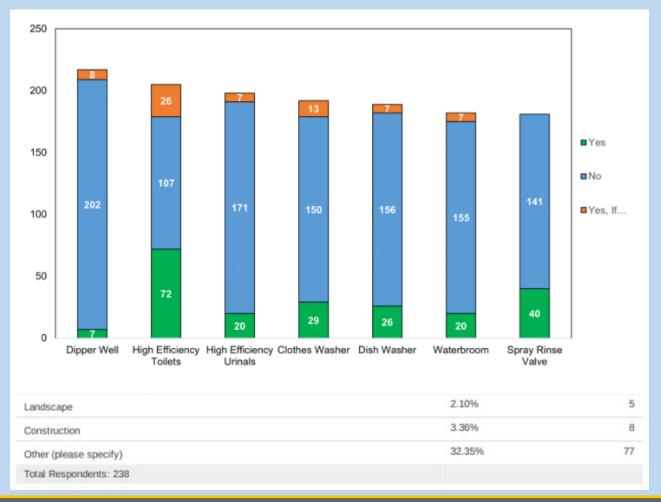
Select TRUE to include only Activated Programs Class	TRUE -T	
Class	(All) <u></u>	
	Com of Utility	
Programs	Sum of Utility Unit Cost	
Programs SFR Rain Barrel (< 200 gal) Rebate	\$5,172	
SFR Graywater Laundry to Landscape Rebate	\$1,574	
MFR Turf Replacement	\$1,374 \$870	
CII Large Landscape Turf Replacement	\$870 \$870	
SFR Turf Replacement	\$870	
MFR In-Unit Washer Rebate (WF <=4)	\$652	
CII Commercial Kitchen Food Steamer Rebate	\$632 \$539	
SFR Washer Rebate (WF <=4)	\$339 \$435	
SFR Smart Irrigation Controller Rebate	\$433 \$427	
CII Washer Rebate (WF <=4)	\$427 \$327	
MFR Shared Washer Rebate (WF <=4)	\$327 \$327	
CII Large Landscape Water Budget	\$192	
SFR ULFT Replacement (1.6 GPF)	\$183	
CII Commercial Kitchen Dishwasher Rebate	\$183 \$182	
CII Large Landscape Irrigation Controller	\$165	
CII Commercial Kitchen Spray Rinse Valve Rebate	\$136	
CII ULFT Replacement (1.6 GPF)	\$130 \$132	
MFR ULFT Replacement (1.6 GPF)	\$132 \$127	
MFR Large Landscape Smart Irrigation Controller Rebate		
SFR HET Replacement (1.28 GPF)	\$51	
CII Restaurant Dipper Well Rebate	\$51 \$50	
CII Urinal (1/8 gpf) Replacement	\$46	
MFR HET Replacement (1.28 GPF)	\$46	
CII Urinal (Waterless) Replacement	\$43	
CII HET Replacement (1.28 GPF)	\$37	
MFR Showerhead Replacement (<= 1.8 gpm)	\$37 \$31	
SFR Showerhead Replacement (<= 1.8 gpm)	\$31 \$31	
MFR Water Use Audit	\$0	
SFR Home Water Report	\$0	
Grand Total	\$157	

#### Scenario 2





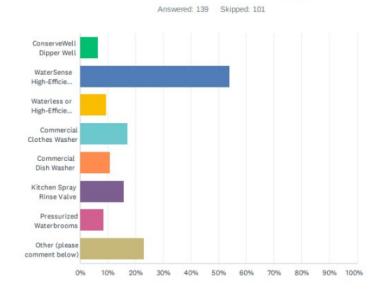
#### Stakeholder Feedback



City of San Luis Obispo Business Water Rebate Survey

SurveyMonkey

#### Q9 Of the rebate options listed, which would your business be most interested? (check all that apply)



ANSWER CHOICES	RESPONSES	
ConserveWell Dipper Well	6.47%	9
WaterSense High-Efficiency Toilet	53.96%	75
Waterless or High-Efficiency Urinal using 0.125 gallons per flush or less	9.35%	13
Commercial Clothes Washer	17.27%	24
Commercial Dish Washer	10.79%	15
Kitchen Spray Rinse Valve	15.83%	22
Pressurized Waterbrooms	8.63%	12
Other (please comment below)	23.02%	32
Total Respondents: 139		



## Why toilets?



#### Scenario 3

Utility Unit Cost of Water Demand Reduction by Program (\$/AF)

Select TRUE to include only Activated Programs	TRUE	T,
Class	(All)	¥

	Sum of Utility
Programs	Unit Cost
SFR Rain Barrel (< 200 gal) Rebate	\$5,172
SFR Graywater Laundry to Landscape Rebate	\$1,574
MFR Turf Replacement	\$870
CII Large Landscape Turf Replacement	\$870
SFR Turf Replacement	\$870
MFR In-Unit Washer Rebate (WF <=4)	\$652
CII Commercial Kitchen Food Steamer Rebate	\$539
SFR Washer Rebate (WF <=4)	\$435
SFR Smart Irrigation Controller Rebate	\$427
CII Washer Rebate (WF <=4)	\$327
MFR Shared Washer Rehate (WF <=4)	\$327
CII Large Landscape Water Budget	\$192
SFR ULFT Replacement (1.6 GPF)	\$183
CII Commercial Kitchen Dishwasher Rebate	\$182
CII Large Landscape Irrigation Controller	\$165
CII Commercial Kitchen Spray Rinse Valve Rebate	\$136
CII ULFT Replacement (1.6 GPF)	\$132
MFR ULFT Replacement (1.6 GPF)	\$127
MFR Large Landscape Smart Irrigation Controller Rebate	\$83
SFR HET Replacement (1.28 GPF)	\$51
CII Restaurant Dipper Well Rebate	\$50
CII Urinal (1/8 gpf) Replacement	\$46
MFR HET Replacement (1.28 GPF)	\$46
CII Urinal (Waterless) Replacement	\$43
CII HET Replacement (1.28 GPF)	\$37
MFR Showerhead Replacement (<= 1.8 gpm)	\$31
SFR Showerhead Replacement (<= 1.8 gpm)	\$31
MFR Water Use Audit	St
SFR Home Water Report	SI
Grand Total	910

Table 3. Cost per unit and quantity expected for 2023, 2024, and annually thereafter for all measures used in Program 3.

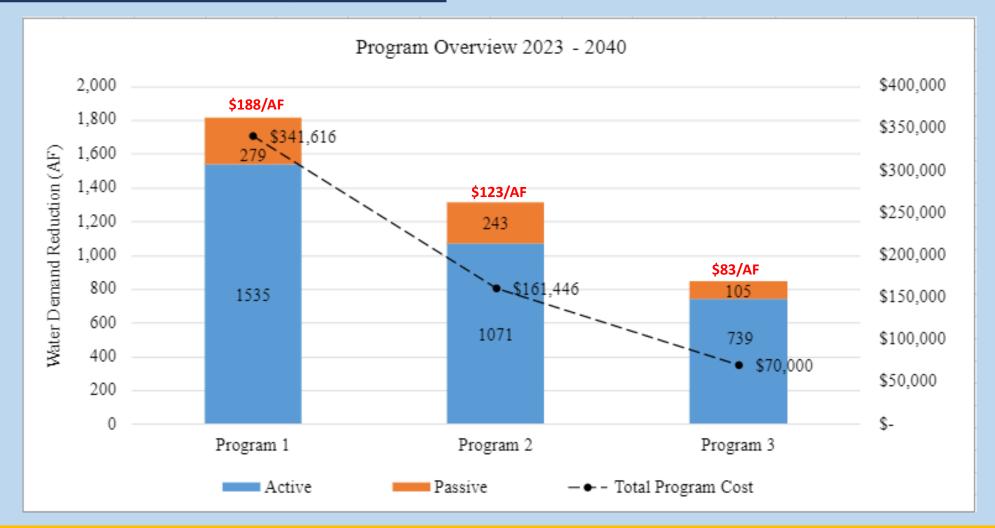
Conservation Measure	Utility (\$/Unit)	Quantity (2023)	Quantity (2024)	Quantity (Annual Thereafter)
SFR Home Water Report	\$0.00*	250	250	250
SFR HET Replacement (1.28 GPF)	\$100.00	100	100	-
SFR Showerhead Replacement (<= 1.8 GPM)	\$0.00**	50	50	50
MFR Water Use Audit	\$0.00*	250	250	250
MFR HET Replacement (1.28 GPF)	\$100.00	44	44	-
MFR Showerhead Replacement (<= 1.8 GPM)	\$0.00**	10	10	10
MFR Large Landscape Smart Irrigation Controller	\$700.00	8	8	-
Rebate				
CII HET Replacement (1.28 GPF)	\$100.00	70	70	-
CII Urinal (1/8 GPF) Replacement	\$100.00	20	19	-
CII Commercial Kitchen Spray Rinse Valve	\$0.00**	20	20	20
Rebate				
CII Restaurant Dipper Well Rebate	\$150.00	7	7	-
CII Large Landscape Water Budget	\$250.00	20	20	-

<sup>\*</sup>SFR Home Water Report and MFR Water Use Audits set to \$0.00 because this is a standard service that Water Resources staff provides the community.



<sup>\*\*</sup>Price set at \$0.00 because the measure is included in the standard \$5,000 annual complimentary water conservation item budget.

#### Scenario Comparison



\*AF = acre-feet



#### **Program Implementation**

- Website
- **News Release**
- Social Media
- Radio
  - Toilet Rebate



**Smart Irrigation Controller** 



Dipper Wells



#### Program Management and Conservation Tracking

- Track water use for customers that have received rebates
- Began re-evaluating funding and available refunds at the end of March 2023
- Considering changes to maximize participation
  - Increasing rebate amount
  - Targeting outreach to potential recipients
  - Including additional conservation measures

## **Questions?**

Big thanks to:

Julie Ridgeway – Water Resources Technician, City of San Luis Obispo

Liesel Hans – Director of Programs, Alliance for Water Efficiency

Brad Spilka – Program Planner, Alliance for Water Efficiency