

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Coordinated Entry Committee Meeting Agenda**

February 25, 2026, 11am

Committee members must participate in person (except for just cause reasons, or for emergency reasons approved by the HSOC):

**Room 356, County of San Luis Obispo Department of Social Services
3433 South Higuera Street, San Luis Obispo**

Members with approved just cause reasons and the public may participate by Zoom video call:

<https://us06web.zoom.us/j/82579544221?pwd=rW8MDXF9URP3eleDabLbzbyiddQ5w0.1>

Or dial in:

+1 669 444 9171

Meeting ID: 825 7954 4221

Passcode: 123434

1. Call to Order and Introductions (2 minutes*)
2. Public Comment (5 minutes*)
3. Consent: Approval of Minutes (1 minute*)
4. Action/Information/Discussion
 - 4.1. Information Item: CES Ongoing Activity and Report (10 minutes*)
 - 4.2. Information Item: Coordinated Entry Guidance and Workgroup Updates (20 minutes*)
 - 4.3. Discussion Item: Committee Planning Process for 2026 (45 minutes*)
5. Future Discussion/Report Items (2 minutes*)
6. Next Regular Meeting: March TBD
7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

<https://www.slocounty.ca.gov/departments/social-services/homeless-services-division/homeless-services-oversight-council01>

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
COORDINATED ENTRY COMMITTEE MEETING MINUTES**

Date

December 3, 2025

Time:

11:03 am-1:20 pm

Location

Room 356, Department of Social Services, 3433 S. Higuera St., San Luis Obispo, CA 93401

Members Present

Jack Lahey
Janna Nichols
Liz Smith
Lisa Frazer
Mark Lamore
Michelle Pedigo
Morgan Torell
Susan Lamont

Members Absent

Linda Belch
Wendy Lewis

Staff and Guests

Crystal Racicot
Daisy Wiberg
Erica Jaramillo
Esther Castillo
Frank Venegas
Hayley Spyksma
Kari Howell
Kirsten Cahoon
Laurel Weir
Lawren Ramos
Merlie Livermore
Michael Azevedo
Nathan Rubinoff
Nathaniel Bearson
Sheena Luten

1. Call to Order and Introductions

Jack called the meeting to order at 11:03 am.

2. Public Comment

None presented.

3. Consent: Approval of Minutes

Janna moved the motion to approve the minutes, seconded by Liz. The minutes were approved via voice vote.

4. Action/Information/Discussion

4.1. Information Item: CES Ongoing Activity and Report

Nathan reported progress on several projects, including ongoing referrals for Maxine Lewis Grove and Emergency Shelter, website development with provider information collection, enhanced training efforts through in-person visits and new knowledge base articles, and Housing Program Denial Guidance information.

He also shared current data: 1,054 total CES enrollments, with 117 clients identified as having Medicaid but not CenCal. Trends in new CE enrollments were reviewed. A snapshot of the Permanent Housing Queue showed that 46.96% of CES-enrolled clients are on the PHQ.

4.2. Information Item: Update to CoC NOFO and Coordinated Entry Project

Erica reported the NOFO application timeline and noted that funding for Permanent Supportive Housing projects will be capped at approximately 30%.

Jack shared that they are moving forward with an expanded CES application based on system needs. CES currently manages over 1,000 active enrollments and provides treatment linkages, recovery support, ECM coordination, income navigation, workforce support, and stabilization services. He noted that three staff members are not sufficient to operate countywide diversion and prevention efforts consistently.

The expansion would add CES prevention staff to standardize screening, improve documentation, reduce duplication, support earlier interventions, and improve PHQ flow and system access. Jack also emphasized that HUD requires CES regardless of renewal outcomes, and that the expansion aligns with HUD priorities related to inflow management and equitable access.

4.3. Information Item: Coordinated Entry Guidance and Workgroup Updates

Nathan reported that the most recent Homeless Prevention Workgroup included participation from 5CHC, CAPSLO, Behavioral Health (BH), Center for Family Strengthening, SLOLAF, HASLO, PSHH, HMIS, and Lumina.

Feedback

- A Community Queue for Prevention would add unnecessary complexity.
- CES should centralize prevention information to clarify availability and improve access.

- Prevention efforts occurring outside of HMIS may not be captured.
- There is a significant community need for referrals to housing-sustaining services.

Follow-Up Actions

- CES will regularly update prevention information on its website.
- Develop and distribute user-friendly forms to partner agencies.
- Analyze community-wide prevention data to assess CES overlap and identify gaps or duplication.
- Create a plan to address the need for housing-sustaining services.

4.4. Discussion Item: Update on EHV Vouchers and Alternative Prioritization

Michelle provided a brief update on the Emergency Housing Vouchers, noting that the priority is to reach as many people as possible and coordinate with Coordinated Entry and CAPSLO to prioritize those with the most critical needs.

Jack also reported continued coordination with HASLO and confirmed funding is secured through 2026. However, the 157 EHV households could face subsidy loss if HUD does not renew the program. He noted that many households experience high rent burden, disability, fixed incomes, or functional limitations, and that the VI-SPDAT does not capture this type of vulnerability, as it was not designed for subsidy loss situations

4.5. Discussion Item: Update and Input on Memorandum of Understanding

Jack reported that the draft Memorandum of Understanding is still under review by DSS, CAPSLO leadership, and operators. A revised version will be presented at the next meeting.

5. Future Discussion/Report Items

- Prioritization of housing stock
- Bring back EHV
- MOU
- Homeless Prevention discussion -how to do it if not funded

6. Next Regular Meeting: January 28, 2026

7. Adjournment

Jack adjourned the meeting at 1:20 pm.

Sample Goals and SWOT Analysis for CE Committee

Note: The information below is an example of what a goal and plans statement might look like for a sample intermediate goal. It does not represent the official position of the committee or any agency and is not meant to be comprehensive. It is provided for illustration purposes only.

Overarching Goals of the Committee

To reduce the number of people experiencing homelessness and prevent or reduce exposure to trauma, by increasing the number of people placed in permanent housing and decreasing the amount of time that people experience homelessness

Ensure that wherever people enter the CE system, they get equal access to resources because of standards of care created by the committee

Intermediate Goal

Reduce delays in service delivery (time to enrollment)

Implementation Steps for This Year

Goal: Reduce delays in service delivery (time to enrollment)

Steps:

- 1) Recruit more representation on the committee from people with lived experience and ask members to encourage case managers to watch the meetings and provide additional perspective on this topic
- 2) Review data and receive input from CE Lead agency
- 3) Discuss and define action in HMIS needed
- 4) Get input from Lead Agency on time needed for changes to be implemented and have enough data to review
- 5) At appropriate time committee reviews and revises expectations
- 6) Committee reviews performance and seeks to identify causes of delays and actionable steps to improve

Strengths Weaknesses Opportunities and Threats (SWOT Analysis)

Strengths

Committee can make CE policies that CE-participating agencies must follow
CE Committee members represent the primary implementing agencies, including housing providers, and take structural changes discussed in meetings back to their organizations to put into practice.

From the meetings, change happens

Committee can set metrics that we use as a reference point for evaluation of CE

Committee evaluates CE and can make changes based on feedback

Has online option for case managers and community members to tune in and provide input

Committee can provide feedback on impactful decisions/questions

Weaknesses

Need more representation from certain parts of the county as well as people with lived experience

Disconnect between case managers experience and what gets talked about in meetings because meeting representatives are more executive/management level

Client experience could be more centered

Opportunities

Getting more community involvement, especially people with lived experience

New MOU – growing the pool of who participates

Threats

New MOU – growing the pool of who participates

CES happens through technology and not everyone has the same level of technology access

Threats of loss of funding to CE, e.g. 30% of CoC funding safe and the rest in the competition

Duplicative work that everyone is required to do (have to do in home agency, then again in CE) – creates more room for mistakes and missing answers.

CE Lead Agency can see errors only on the CE side and not on the agency side, so can't help correct

Agencies that participate in CalAIM but not CE – confusion about whether and when clients are on housing lists, e.g. might be on HASLO's list but not on CE PH queue