



**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Executive Committee Meeting Agenda**

October 21, 2026, at 3 p.m.

Committee members must participate in person (unless excused for just cause reasons, or for emergency reasons approved by HSOC).

**Room 356, County of San Luis Obispo Department of Social Services
3433 South Higuera, San Luis Obispo, CA 93401**

Members (with approved just cause reasons) and the public may participate by
Zoom video call:

<https://us06web.zoom.us/j/89928344494?pwd=A54nsILtDBzgbDrkUkDHC3xWCqp8ic.1>

Or dial in:

+1 669 444 9171

Meeting ID: 899 2834 4494

Passcode: 227109

1. Call to Order and Introductions (2 minutes*)
2. Public Comment (10 minutes*)
3. Consent: Approval of Minutes (1 minute*)
4. Action/Information/ Discussion
 - 4.1. HSOC Administration
 - 4.1.1. Action Item: Recommend Eight Persons for Appointment to the Homeless Services Oversight Council for a Term Beginning January 1, 2027 (20 minutes*)
 - 4.1.1.1. Committee Questions
 - 4.1.1.2. Public Comment



- 4.1.1.3. Committee Discussion and Vote
- 4.2. Implementing Five-Year Plan Line of Effort 4 – Create, Identify, and Streamline Funding and Resources
 - 4.2.1. Discussion Item: Update on FY 2026 CoC Competition (10 minutes*)
 - 4.2.1.1. Committee Questions
 - 4.2.1.2. Public Comment
 - 4.2.1.3. Committee Discussion
- 4.3. Discussion Item: Committee Reports (30 minutes*)
 - 4.7.1 Committee Questions
 - 4.7.2. Public Comment
 - 4.7.3. Committee Discussion
- 4.4. Discussion Item: Report from County Staff on County Initiatives (15 minutes*)
 - 4.4.1. Committee Questions
 - 4.4.2. Public Comment
 - 4.4.3. Committee Discussion
- 4.5. Discussion Item: Future Agendas for Full HSOC (5 minutes*)
 - 4.5.1. Committee Questions
 - 4.5.2. Public Comment
 - 4.5.3. Committee Discussion
- 5. Learnings and Future Discussion/Report Items (3 minutes*)
- 6. Next Regular Meeting: December 16, 2026



7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

<https://www.slocounty.ca.gov/departments/social-services/homeless-services-division/homeless-services-oversight-council>

**HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
EXECUTIVE COMMITTEE MEETING MINUTES**

Date

August 19, 2026

Time

3:03 p.m.- 4:48 p.m.

Location

Rm 356, Department of Social Services
3433 S. Higuera St., San Luis Obispo, CA 93401

Members Present

Brenda Mack
Jack Lahey
Kate Secrest
Mark Lamore
Michelle Pedigo
Michelle Shoresman
Wendy Lewis

Staff and Guests

Ashley Hernandez
Berenice Andrade
Daisy Wiberg
Devon McQuade
Erica Jaramillo
George Solis
Jeff Al-Mashat
Kelly Riffer
Laurel Weir
Linda Belch
Merlie Livermore
Susan Funk

1. Call to Order and Introductions

Michelle S. called the meeting to order at 3:03 p.m.

2. Public Comment

Susan noted that the Balay Ko Foundation has made significant investments in ECHO and 5Cities projects and has funding available for additional initiatives. Michelle P. and Wendy added that the Foundation prefers to initiate contact with agencies rather than having agencies approach them.

3. Consent: Approval of Minutes

Mark moved to approve the minutes, and Kate seconded. All others were in favor, and the motion carried by voice vote.

4. Action/Information/Discussion

4.1. HSOC Administration

4.1.1. Action Item: Approve Ryan Miller as HSOC alternate for Rosie Ojeda

Jack moved to approve the nomination, Brenda seconded, and after roll was called, the motion passed.

4.1.2 Information Item: HSOC Annual Call for Membership

Laurel presented the item and reviewed the overall process and timeline for the annual HSOC membership call, referring attendees to the accompanying slide deck for details. She also noted that HUD recruitment guidelines incentivize certain CoC structures, which may influence the membership process.

4.1.3. Information Item: HSOC Governance Policy Update

Laurel provided an update on upcoming revisions to the HSOC Governance Policy. She noted that HUD is requiring certain governance elements to be incorporated into the By-Laws. In response, the Governance Policy will be consolidated into a single, centralized document. Laurel also shared that additional standards are being developed and will be integrated into the Governance and Policy documentation over the coming months.

4.2. Implementing Five-Year Plan Line of Effort 4 – Create, Identify, and Streamline Funding and Resources

4.2.1. Action Item: Approve revised Countywide Funding Allocation Methodology for HHAP-5 Prevention and Diversion funding

George presented the item, followed by discussion and questions. Mark moved to approve the revised methodology, and Kate seconded. A roll call vote was conducted, and the motion passed.

4.2.2. FY 2026 Continuum of Care (CoC) Competition

4.2.2.1 Discussion Item: Update on the Fiscal Year 2026 CoC Notice of Funding Opportunity published by the U.S. Department of Housing and Urban Development

Laurel provided an update, noting that a Federal Court has vacated the entire NOFO. A ruling is expected next week that will either deny the stay or vacate it. Project applications

are currently due by the end of August. Laurel also noted that HUD may still appeal if the Court denies the stay.

4.2.3. Discussion Item: Federal Budget and Federal Program Updates

Laurel provided an update on the federal continuing resolution and the FY 2027 appropriations bill, noting that the measure will allow the federal government to continue operating through November 2026. Michelle P. reported that 120 clients are still awaiting housing voucher assistance.

4.3. Discussion Item: Committee Reports

There was no Services Coordinating Committee meeting last month.

Devon provided a brief update for the Data & Performance Committee, noting the review of the Data Quality Management Plan and HMIS Policies and Procedures.

Jack reported that the Coordinated Entry Committee met in July to review CE data, including the housing queue of 800+ active enrollments. The committee discussed concerns about 48 long-term cases and reviewed related demographics and goals.

4.4. Discussion Item: Updates from County Staff on County Initiatives

Jeff reported that the certificate of occupancy for the WHV interim shelter is pending completion of a few minor items.

George shared that the 2027 CDNA Survey was released last week, with the goal of gathering broad community input. He also noted that the 2026 NOFA is expected to be released in September and will feature a simplified process.

Jeff added that ICA will be in San Luis Obispo next week to provide Clarity system training.

Laurel reported that the vendor supporting the Five-Year Plan update will conduct a site visit the week of September 14 and will attend the September Full HSOC meeting, including facilitating focus groups.

4.5. Discussion Item: Future Agendas for Full HSOC

- Discussion on food stamp access and related services, including mail and shower access for clients.
- Presentation from the Center for Family Strengthening on the CenCal-funded regional navigation hub.
- HHAP-5 Prevention Recommendations.
- CDNA presentation.
- Recruitment for HSOC members.
- Request for a matrix to be presented at the October Executive Meeting.

4.6. Discussion Item: Learnings, Trends and Concerns, Future Discussion/Report Items and Next Steps

No items were discussed.

5. Next Regular Meeting: October 21, 2026

6. Adjournment

Kate, serving as Co-Chair on behalf of Michelle S., adjourned the meeting at 4:48 p.m.

**HOMELESS SERVICES OVERSIGHT COUNCIL
EXECUTIVE COMMITTEE MEETING
ACTION ITEM
October 21, 2026**

ACTION ITEM NUMBER: 4.1.1

ITEM: Vote to Recommend Eight Persons for Appointment to Vacant or Expiring Seats on the Homeless Services Oversight Council for a Term Beginning January 1, 2027

ACTION REQUIRED: It is requested that the Homeless Services Oversight Council (HSOC) Executive Committee: approve the nominations of Amelia Grover for the seat she currently holds, in the category of Hospitals; Devin Drake for the County Government Service Provider seat he currently holds; Hattie Davis for the Faith-Based Organizations seat formerly held by Hanan Azeem; Jessica Thomas for the County of Education seat she currently holds; Juanetta Perkins for the seat of Social Services Provider she currently holds; Kathy McClenathen for the current seat of Advocates # 2 she currently holds; Marie Bolin for the At Large #4 seat she currently holds in the category of Non-Profit Homeless Assistance Provider; and Wendy Lewis for the At Large #2 seat she currently holds as Non-Profit Homeless Assistance Provider; and recommend them to the Homeless Services Oversight Council for appointment.

SUMMARY NARRATIVE:

There are 36 membership seats on the HSOC. Members are appointed to the HSOC by the County Board of Supervisors, with the exception of seven seats reserved for the representatives of the seven incorporated cities. These seven seats are held by City Council members who are appointed by their respective City Councils.

With the exception of the seats reserved for elected officials, and the Youth Advisory Board seat, members are appointed to three-year terms. To ensure continuity of the HSOC, term expirations are staggered among the seats, such that approximately 1/3 of the seats expire in a given year. Terms expire in January of the year in which the term ends. There is no restriction on the number of terms a member may serve.

There are currently nine seats due to expire in January 2027. These seats may be held by a representative from any of the following categories: County Government Service Providers, Currently or Formerly Homeless Persons, Advocates, Affordable Housing Developers, Businesses, Faith-Based Organizations, Hospitals, Public Safety Organizations, Behavioral Health Agencies, Nonprofit Homeless Assistance Providers, Organizations Serving Homeless Veterans, Housing Authority, County Office of

Education, Local School Districts, Social Service Providers, Victim Service Providers, and Other Community Organizations.

At the September 2026 HSOC meeting, the expiring membership terms were reviewed, and a request for applications was issued to the public. Eight applications were received for the nine expiring seats. No application was submitted for the Other Community Organizations seat, currently held by CenCal Health.

An ad hoc Nominating Committee met in October to consider the applications and recommended the following eight candidates for seats on the HSOC for terms beginning in January 2027:

Amelia Grover (Hospital category)

Amelia serves as the Manager of Social Work with Transitional Care on the Population Health Team at Dignity Health, supporting all hospitals and outpatient service areas. She is also a board member of the 5 Cities Homeless Coalition.

Devin Drake (County Government Service Provider)

Devin currently holds the County Government Service Provider seat and has served as the Director of the County of San Luis Obispo Department of Social Services for nearly ten years.

Hattie Davis (Faith-Based Organizations)

Ms. Davis represents the faith-based sector and is a staff member at The Salvation Army San Luis Obispo Corps, a nonprofit faith-based organization operating a Street Outreach program in San Luis Obispo, North County, and coastal areas.

Jessica Thomas (County Office of Education)

Jessica is the Program Coordinator for Homeless and Foster Youth Services at the San Luis Obispo County Office of Education. She works with Homeless Liaisons across all school districts in the county to ensure compliance with state and federal homeless education requirements.

Juanetta Perkins (Nonprofit Homeless Assistance Providers)

Juanetta serves as the Vice President of Paso Care Homeless Services, an organization providing outreach, food, clothing, and other essential resources to individuals and families experiencing homelessness.

Kathy McClenathen (Advocates)

Kathy is the Deputy Director and Loan Portfolio Manager for the San Luis Obispo County Housing Trust Fund, which offers loans and grants to support the development and maintenance of day centers, homeless service centers, and transitional and permanent housing.

Marie Bolin (Nonprofit Homeless Assistance Providers)

Ms. Bolin is the Manager of Homeless Services Programs at Family Care Network, a local nonprofit serving individuals experiencing homelessness.

BUDGET/FINANCIAL IMPACT

No current fiscal impact is anticipated.

STAFF COMMENTS:

It is recommended that the Homeless Services Oversight Council Executive Committee approve this item. Upon approval, staff will submit a recommendation for appointment to the full HSOC.

ATTACHMENTS:

Attachment A – All applications received

Attachment B – HSOC Membership Composition as of September 2026

Attachment C – Proposed Membership of the HSOC from January 2027

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/18/2026

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Bolin, Marie

Address:

Last	First	Middle Initial
Redacted		

Number	Street	City	Zip Code
Redacted			

Email Address:

Redacted

Home Phone:

Redacted

 Business Phone:

Redacted

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|--|--|
| <p>☐ County Government Service Providers</p> <p>☐ Currently or Formerly Homeless Persons</p> <p>☐ Businesses</p> <p>☐ Hospitals</p> <p>☒ Nonprofit Homeless Assistance Providers</p> <p>☐ Organizations Serving Homeless Veterans</p> <p>☐ County Office of Education</p> <p>☐ Social Service Providers</p> <p>☐ Other Community Organizations</p> | <p>☐ Advocates</p> <p>☐ Affordable Housing Developers</p> <p>☐ Faith-Based Organizations</p> <p>☐ Public Safety Organizations</p> <p>☐ Behavioral Health Agencies</p> <p>☐ Housing Authority</p> <p>☐ Local School Districts</p> <p>☐ Victim Service Providers</p> |
|--|--|

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Manager of Programs- Family Care Network

Please describe how you qualify for the HSOC category which you have selected above:

I am the manager for Homeless Services programs with Family Care Network, currently overseeing the Housing Support Program (HSP), Bringing Families Home (BFH), Housing Navigation, FYI/FUP-Y Housing Vouchers, Pathways to Stability (HHAP), and our transitional housing property management.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have over 20 years of professional experience working with vulnerable populations, including those who are experiencing homelessness &/or housing instability. In addition to my professional experience, my older sister was homeless, living in various encampments through SLO County. I provided regular support for her throughout her 10+ years of being homeless.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I appreciate the opportunity to share frontline insights to help support the movement forward in addressing the barriers and needs of our local community members facing homelessness. I believe my combination of professional and personal experiences, provide valuable perspectives. Coming up on the completion of my first term as an HSOC member, I look forward to the opportunity to continue to lend value to the group.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? ☒ Yes ☐ No

Signed Marcus Bolin Date 9/18/20

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

Date: 4/20/2026

Name: Davis Hattie R

Address: **Redacted**

Email Address: Redacted

Home Phone: Redacted Business Phone: _____

☐	County Government Service Providers	☐	Advocates
☐	Currently or Formerly Homeless Persons	☐	Affordable Housing Developers
☐	Businesses	☐	Faith-Based Organizations
☐	Hospitals	☐	Public Safety Organizations
☒	Nonprofit Homeless Assistance Providers	☐	Behavioral Health Agencies
☐	Organizations Serving Homeless Veterans	☐	Housing Authority
☐	County Office of Education	☐	Local School Districts
☐	Social Service Providers	☐	Victim Service Providers
☐	Other Community Organizations		

I'm a staff member at The Salvation Army San Luis Obispo Corps

Page 1 of 2

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have over four years of experience working directly with individuals experiencing homelessness through my role with The Salvation Army San Luis Obispo as a Social Services Assistant and Homeless Outreach Coordinator. In this position, I have provided direct support, resource navigation, and outreach services to vulnerable populations. efforts to support and advocate for individuals experiencing

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

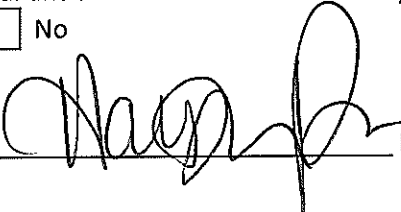
I would like to serve on the HSOC because I am deeply committed to improving outcomes for individuals experiencing homelessness in our community. Through my work in outreach, case management, and nonprofit leadership, I have seen firsthand both the gaps in our system and the opportunities for meaningful, collaborative solutions.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission?

☒ Yes ☐ No

Signed Hattie Davis  Date 4/20/2026

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/16/2026

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Drake Devin L
Last First Middle Initial

Address: Redacted
Number Street City Zip Code

Email Address: Redacted

Home Phone: Redacted Redacted

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|---|--|
| ☒ County Government Service Providers | ☐ Advocates |
| ☐ Currently or Formerly Homeless Persons | ☐ Affordable Housing Developers |
| ☐ Businesses | ☐ Faith-Based Organizations |
| ☐ Hospitals | ☐ Public Safety Organizations |
| ☐ Nonprofit Homeless Assistance Providers | ☐ Behavioral Health Agencies |
| ☐ Organizations Serving Homeless Veterans | ☐ Housing Authority |
| ☐ County Office of Education | ☐ Local School Districts |
| ☐ Social Service Providers | ☐ Victim Service Providers |
| ☐ Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Director of Social Services, County of San Luis Obispo

Please describe how you qualify for the HSOC category which you have selected above:

As the director of Social Services it is my responsibility to ensure welfare and homeless services are delivered to the vulnerable and needy of our community.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have been the director of Social Services for almost 10 years. In this role I have oversight of the County's homeless services and I have served on the HSOC for almost 10 years.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

Being a part of the HSOC is crucial to the oversight of the County's homeless services. Being a member of the HSOC will enable me to better serve the homeless and help to ensure needed services are provided to the homeless.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? ☒ Yes ☐ No

Signed Devin Drake Date 9/16/2026

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/14/2026

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Grover, Amelia A.

Last	First	Middle Initial
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Address: Redacted

Number	Street	City	Zip Code
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Email Address: Redacted

Home Phone: Redacted Business Phone: Redacted

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|--|--|
| <p>☐ County Government Service Providers</p> <p>☐ Currently or Formerly Homeless Persons</p> <p>☐ Businesses</p> <p>☒ Hospitals</p> <p>☐ Nonprofit Homeless Assistance Providers</p> <p>☐ Organizations Serving Homeless Veterans</p> <p>☐ County Office of Education</p> <p>☐ Social Service Providers</p> <p>☐ Other Community Organizations</p> | <p>☐ Advocates</p> <p>☐ Affordable Housing Developers</p> <p>☐ Faith-Based Organizations</p> <p>☐ Public Safety Organizations</p> <p>☐ Behavioral Health Agencies</p> <p>☐ Housing Authority</p> <p>☐ Local School Districts</p> <p>☐ Victim Service Providers</p> |
|--|--|

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

Current healthcare member chair. Current Manager of Social Work with Transitional Care on the population health team at Dignity Health (spanning all hospitals and outpatient service areas).
Additionally am a board member with 5CHC.

Please describe how you qualify for the HSOC category which you have selected above:

Current hospital chair for HSOC. Involved in continuum of care efforts for vulnerable homeless populations who are medically fragile (including inpatient and outpatient healthcare programming). Have expertise in acute medical needs and the social implications and vice versa.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Have a history of working with homeless patients on skid row in LA and children and families who had unstable and/or homeless histories. Have over 12 years of experience as a medical social worker and have supported and created programming to help address the specific needs of patients experiencing homelessness. Have been a strategic partner with homeless services organizations.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

The mission and vision of Dignity Health and our new parent company, CommonSpirit Health, is to work with the most vulnerable and disenfranchised communities, which largely include the homeless population. We have several initiatives within our local hospitals that work to address this population, as well as larger efforts supported by the system office, including a Healthcare for the Homeless program. Dignity has been a key partner in working with local CBOs to be a part of the solution to homelessness.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? ☒ Yes ☐ No

Signed Amelia Grover Date 9/14/2026

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/28/2026

Applying For: Homeless Services Oversight Council (HSOC)

Name: Lewis Wendy M

Address:

Last	First	Middle Initial
<u>[Redacted]</u>	<u>[Redacted]</u>	<u>[Redacted]</u>

City: [Redacted] Zip Code: [Redacted]

Home Phone: [Redacted] Business Phone: [Redacted]

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|---|--|
| ☐ County Government Service Providers | ☐ Advocates |
| ☐ Currently or Formerly Homeless Persons | ☐ Affordable Housing Developers |
| ☐ Businesses | ☐ Faith-Based Organizations |
| ☐ Hospitals | ☐ Public Safety Organizations |
| ☒ Nonprofit Homeless Assistance Providers | ☐ Behavioral Health Agencies |
| ☐ Organizations Serving Homeless Veterans | ☐ Housing Authority |
| ☐ County Office of Education | ☐ Local School Districts |
| ☐ Social Service Providers | ☐ Victim Service Providers |
| ☐ Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I am the CEO of El Camino Homeless Organization

Please describe how you qualify for the HSOC category which you have selected above:

I am applying for the Homeless Services Agency category. I have been in my role as CEO of ECHO for almost 9 years. During that time I have helped our agency grow from a 50 bed shelter to two location with 160 beds with comprehensive services that provide people a pathway back into housing. During my time at ECHO I have had comprehensive trainings on best practices in homeless services.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with this issue of homelessness or with homeless clients:

I have been a member of HSOC for several terms and well versed about homelessness and what it looks like in San Luis Obispo County. Our agency partners with many other agencies in our county and I also attend city council and Board of Supervisors meetings when applicable.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):
I would like to serve on HSOC to be part of providing solutions to such a complicated issue and provide the best resources as possible to people facing homelessness in our community.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission?

☒ Yes ☐ No

Signed

Wendy Lewis

Date 9/28/2026

OFFICIAL USE ONLY

Date called/interviewed _____ Recommended for appointment? Yes ☐ No ☐

Appointee prefers not to have address or phone number(s) published? Yes ☐ No ☐

Additional Comments:

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/11/2026

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: McClenathen, Kathyleen (Kathy) D

Last

First

Middle Initial

Address: Redacted

Number

Street

City

Zip Code

Email Address: Redacted

Home Phone: Redacted _

Business Phone: Redacted

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|---|--|
| ☐ County Government Service Providers | ☒ Advocates |
| ☐ Currently or Formerly Homeless Persons | ☐ Affordable Housing Developers |
| ☒ Businesses | ☐ Faith-Based Organizations |
| ☐ Hospitals | ☐ Public Safety Organizations |
| ☐ Nonprofit Homeless Assistance Providers | ☐ Behavioral Health Agencies |
| ☐ Organizations Serving Homeless Veterans | ☐ Housing Authority |
| ☐ County Office of Education | ☐ Local School Districts |
| ☐ Social Service Providers | ☐ Victim Service Providers |
| ☒ Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I am the Deputy Director, Loan Portfolio Manager at the San Luis Obispo County Housing Trust Fund (HTF). We are a non-profit 501(c)(3) with a Mission to increase the supply of affordable housing for very low to moderate income resident, including households of people with disabilities.

Please describe how you qualify for the HSOC category which you have selected above:

The HTF provides loans and grants to assist with creating and maintaining day centers, homeless centers, transitional and permanent housing as well as finance affordable housing units throughout the county. We have also provided grants for rental assistance loan programs.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

I have over 35 years experience in community banking and finance, including 8 years as the Community Reinvestment Act (CRA) Officer of a local community bank. The last 10 years I have been at the HTF. My passion is grants writing, reporting / compliance and financing projects that make significant impact in the community.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I want to continue serving on the HSOC because I genuinely want to make a difference in the lives of people experiencing homelessness in our community. Over the past five years, I have had the privilege of serving on the HSOC, and this experience has been both meaningful and rewarding. (continue see attached)

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? ☒ Yes ☐ No

Signed Kathleen McClenathan Date 9/11/2026

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

2026 HSOC Application – Kathy McClenathen – continued

I want to continue serving on the HSOC because I genuinely want to make a difference in the lives of people experiencing homelessness in our community. Over the past five years, I have had the privilege of serving on the HSOC, and this experience has been both meaningful and rewarding. It has given me a deeper understanding of the complexities surrounding homelessness and the importance of collaboration, compassion, and thoughtful solutions.

There is still so much work to be done, and I would like to continue contributing to that work. I have found a strong sense of purpose through my involvement with the various subcommittees I have served on, and I value the opportunity to work alongside others who are equally committed to improving outcomes for individuals and families experiencing homelessness.

I believe my experience on the HSOC has allowed me to develop a broader perspective on the challenges facing our community, while also giving me the opportunity to contribute my time, ideas, and experience toward finding practical solutions. I would like to continue building on that experience and remain actively engaged in the work of the HSOC.

Most importantly, I want to be part of making a meaningful and lasting difference. I believe continued collaboration, community involvement, and a willingness to listen, learn, and take action are essential to addressing homelessness effectively. I would be honored to continue serving on the HSOC and contributing wherever I can be most helpful.

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/25/2026

Applying For: **Homeless Services Oversight Council (HSOC)**

Name: Perkins Juanetta P
Last First Middle Initial

Address: Redacted
Number Street City Zip Code

Email Address: Redacted

Home Phone: Redacted Business Phone: _____

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|---|--|
| ☐ County Government Service Providers | ☐ Advocates |
| ☐ Currently or Formerly Homeless Persons | ☐ Affordable Housing Developers |
| ☐ Businesses | ☐ Faith-Based Organizations |
| ☐ Hospitals | ☐ Public Safety Organizations |
| ☒ Nonprofit Homeless Assistance Providers | ☐ Behavioral Health Agencies |
| ☐ Organizations Serving Homeless Veterans | ☐ Housing Authority |
| ☐ County Office of Education | ☐ Local School Districts |
| ☐ Social Service Providers | ☐ Victim Service Providers |
| ☒ Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I am the Vice President and a board member of Paso Cares Homeless Services. I help with community outreach, food distribution, clothing and essential needs, volunteer coordination, and providing support to people experiencing homelessness and families in need throughout our community

Please describe how you qualify for the HSOC category which you have selected above:

I qualify through my role as Vice President of Paso Cares. For about five years, I have worked directly with people experiencing homelessness and others in need. A big part of what I do is being out in the community, talking with people, listening to what they need, and building relationships and trust. I also help organize food distributions, provide clothing and necessities, and work with local businesses and organizations.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Over the past five years, I have had the opportunity to work directly with many people experiencing homelessness. I have learned that sometimes the most important thing you can do is show up, listen, and be consistent. Through Paso Cares, I have helped provide food, clothing, hygiene items, and other basic necessities.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I would like to serve on HSOC because I want to bring the experiences of the people we serve, especially those in North San Luis Obispo County, to the table. I am already out in the community doing this work, and I believe that firsthand experience can be helpful when discussing services, resources, and what people actually need.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? ☒ Yes ☐ No

Signed Juanetta Perkins Date 9/25/2026

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

PERKINS, JUANETTA

Sept. 25, 2026

Hello,

Thank you for the opportunity to apply to serve on the Homeless Services Oversight Council. Below are my responses to the application questions.

Membership Category:

Nonprofit Homeless Assistance Providers

Community Service Affiliation:

I am the Vice President and a board member of Paso Cares Homeless Services. I help with community outreach, food distribution, clothing and essential needs, volunteer coordination, and providing support to people experiencing homelessness and families in need throughout our community.

How I qualify for this category:

I qualify through my role as Vice President of Paso Cares. For about five years, I have worked directly with people experiencing homelessness and others in need. A big part of what I do is being out in the community, talking with people, listening to what they need, and building relationships and trust. I also help organize food distributions, provide clothing and other necessities, and work with local businesses and organizations that support our mission.

My experience working with homelessness and homeless clients:

Over the past five years, I have had the opportunity to work directly with many people experiencing homelessness. I have learned that sometimes the most important thing you can do is show up, listen, and be consistent. Through Paso Cares, I have helped provide food, clothing, hygiene items, and other basic necessities.

This work has also allowed me to see firsthand some of the barriers people face when trying to get back on their feet. I believe everyone deserves to be treated with dignity and respect, regardless of their circumstances. I have also learned how important it is for nonprofits, businesses, service providers, local government, and community members to work together.

Why I would like to serve on HSOC:

I would like to serve on HSOC because I want to bring the experiences of the people we serve, especially those in North San Luis Obispo County, to the table. I am already out in the community doing this work, and I believe that firsthand experience can be helpful when discussing services, resources, and what people actually need.

I also want to learn from other organizations and agencies throughout the county and build stronger partnerships. I believe we can accomplish more when we work together. Most importantly, I want to continue being a voice for people experiencing homelessness and help make sure they are treated with compassion, dignity, and respect.

Thank you for your consideration. I appreciate the opportunity to apply and would be honored to serve our community in this role.

Sincerely,
Juanetta Perkins
Vice President
Paso Cares Homeless Services

COUNTY OF SAN LUIS OBISPO
APPLICATION FOR APPOINTMENT
TO A BOARD, COMMISSION, OR COMMITTEE

Date: 9/21/2026

Applying For: **Homeless Services Oversight Council (HSOC)**
Thomas, Jessica L.

Name: _____
Last First Middle Initial

Address: **Redacted** _____
Number Street City Zip Code

Email Address: **Redacted** _____

Home Phone: **Redacted** _____ Business Phone: **Redacted** _____

Place an "X" next to the HSOC membership category below which you wish to represent:

- | | |
|--|--|
| ☐ County Government Service Providers | ☐ Advocates |
| ☐ Currently or Formerly Homeless Persons | ☐ Affordable Housing Developers |
| ☐ Businesses | ☐ Faith-Based Organizations |
| ☐ Hospitals | ☐ Public Safety Organizations |
| ☐ Nonprofit Homeless Assistance Providers | ☐ Behavioral Health Agencies |
| ☐ Organizations Serving Homeless Veterans | ☐ Housing Authority |
| ☒ County Office of Education | ☐ Local School Districts |
| ☐ Social Service Providers | ☐ Victim Service Providers |
| ☐ Other Community Organizations | |

Please cite your affiliation, as staff member, board member or volunteer, with any community services agency or organization:

I am the Program Coordinator for Homeless & Foster Youth Services, a grant funded program with the San Luis Obispo County Office of Education.

Please describe how you qualify for the HSOC category which you have selected above:

I work with the San Luis Obispo County Office of Education, Homeless and Foster Youth Services Program.

While not necessarily required, knowledge of issues relating to homelessness and/or previous involvement in addressing homelessness are desirable for HSOC members and will be considered by the selection committee prior to making its recommendations to the Board of Supervisors. Please summarize your experience with the issue of homelessness or with homeless clients:

Since 2004, I have served as the Homeless Liaison for the San Luis Obispo County Office of Education, administering the federal Education for Homeless Children and Youth grant. In this capacity, I provide technical assistance and professional development to school district liaisons across SLO County, ensuring compliance with state and federal homeless education laws.

Please explain why you would like to serve on the HSOC (attach a separate sheet if necessary):

I would like to serve on HSOC to stay informed of issues that relate to children and youth experiencing homelessness. This information will help me better serve children, youth, and their families. I also believe that I can offer a unique perspective to HSOC by representing K-12 public education.

Please note: It is possible that the selection committee may contact you to ask for additional information if necessary to prepare its recommendations for HSOC membership to the Board of Supervisors.

If appointed, are you willing to participate in the majority of meetings each year and, if necessary, in numerous related meetings of subcommittees? ☒ Yes ☐ No

Should you be appointed, are you willing, if necessary for that particular body, to file a statement of disclosure as a public official under the standards set forth by the Fair Political Practice Commission? ☒ Yes ☐ No

Signed Jessica Thomas Date 9/21/2026

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Date called/interviewed _____ Recommended for appointment? ____ Yes ____ No

Appointee prefers not to have address or phone number(s) published? ____ Yes ____ No

Additional Comments:

Membership of the Homeless Services Oversight Council (HSOC) as of September 2026

Seat	Member	Alternate	Organization	Term
Elected Officials	Kate Secrest	Jamie Maraviglia	City of Arroyo Grande	Unlimited while holding office
Elected Officials	Susan Funk	Charles Bourbeau	City of Atascadero	Unlimited while holding office
Elected Officials	Jules Tuggle	Clint Weirick	City of Grover Beach	Unlimited while holding office
Elected Officials	Bill Luffee	Cyndee Edwards	City of Morro Bay	Unlimited while holding office
Elected Officials	Chris Bausch	Kris Beal	City of Paso Robles	Unlimited while holding office
Elected Officials	Marcia Guthrie	Mary Ann Reiss	City of Pismo Beach	Unlimited while holding office
Elected Officials	Michelle Shoresman	Emily Francis	City of San Luis Obispo	Unlimited while holding office
Elected Officials	Jimmy Paulding		County of San Luis Obispo	Unlimited while holding office
County Government Service Providers #1	Devin Drake	Linda Belch	County Department of Social Services	1/1/2024-1/1/2027
County Government Service Providers # 2	Frank Warren		County Department of Behavioral Health	1/1/2026-1/1/2029

Seat	Member	Alternate	Organization	Term
Currently or Formerly Homeless Persons # 1	Brenda Mack			1/1/2025-1/1/2028
Currently or Formerly Homeless Persons#2	Luke Dunn			1/1/2026-1/1/2029
Affordable Housing Developers	Rick Gulino	Catherine Manning	People's Self-Help Housing	1/1/2026-1/1/2029
Advocates #1	Kirsten Cahoon	Nathan Lenski	Good Samaritan	1/1/2026-1/1/2029
Advocates #2	Kathy McClenathen	Jeff Eckles	SLO County Housing Trust Fund	1/1/2024-1/1/2027
Social Service Providers	Juanetta Perkins	Heidi Marks	Paso Cares	Ends 1/1/2027
Public Safety Organizations#1	Rick Scott	Brian Amoroso	City of San Luis Obispo Police Department	1/1/2025-1/1/2028
Public Safety Organizations#2	Daniel Suttles	Bob Molle	Atascadero Police Department	1/1/2026-1/1/2029
Nonprofit Homeless Assistance Providers#1	Devon McQuade		5Cities Homeless Coalition	1/1/2026-1/1/2029
Nonprofit Homeless Assistance Providers#2	Mark Lamore	Crystal Racicot	Transitions Mental Health Association	1/1/2026-1/1/2029
At Large #1*	Abby Lassen			1/1/2025-1/1/2028
At Large # 2*	Wendy Lewis	Mimi Rodriquez	El Camino Homeless Organization	1/1/2024-1/1/2027
At Large #3*	Jack Lahey	Amy Nielsen	Community Action Partnership of San Luis Obispo	1/1/2026-1/1/2029
At Large #4*	Marie Bolin	Jon Nibbio	Family Care Network	1/1/2024-1/1/2027

Seat	Member	Alternate	Organization	Term
At Large #5*	Wendy Blacker	Brandon Oakley	805 Street Outreach	1/1/2026-1/1/2029
Housing Authority	Michelle Pedigo	Christie Alarcon	Housing Authority of the City of San Luis Obispo	1/1/2026-1/1/2029
County Office of Education	Jessica Thomas	Daniela Garcia	SLO County Office of Education	1/1/2024-1/1/2027
Victim Service Providers	Susan Lamont	Jennifer Adams	Lumina Alliance	1/1/2025-1/1/2028
Other Community Organizations	Bao Xiong	Gabby Djuarna	CenCal Health	Ends 1/1/2027
Behavioral Health Agencies	Raven Lopez		County Behavioral Health Directors Association	1/1/2025-1/1/2028
Local School Districts	Rosie Ojeda	Ryan Miller	Cal Poly University	1/1/2026-1/1/2029
Businesses	Jim Dantona	Rachel Whalen	SLO Chamber of Commerce	1/1/2025-1/1/2028
Faith-Based Organizations	Hanan Azeem	Sally Morrison	Khuba Worldwide Association	Ends 1/1/2027
Organizations Serving Homeless Veterans	James Davis		Veterans	Ends 1/1/2028
Hospitals	Amelia Grover	Liz Snyder	Dignity Health	1/1/2024-1/1/2027
<i>Youth Advisory Board</i>	<i>Vacant</i>			Term TBD

Per the HSOC bylaws (November 3, 2020), one seat is reserved for a County Supervisor, and seven seats are reserved for an elected City Councilperson from each of the incorporated cities.

*Five 'at large seats' may be held by representatives from any of the following categories: County Government Service Providers, Currently or Formerly Homeless Persons, Advocates, Affordable Housing Developers, Businesses, Faith-Based Organizations, Hospitals, Public Safety Organizations, Behavioral Health Agencies, Nonprofit Homeless Assistance Providers,

Organizations Serving Homeless Veterans, Housing Authority, County Office of Education, Local School Districts, Social Service Providers, Victim Service Providers, and Other Community Organizations.

The HSOC may have no more than two representatives, staff or Board members from the same agency or organization.

HSOC Ad Hoc Nominating Committee Recommendations

Membership of the Homeless Services Oversight Council (HSOC) as of January 2027

Current Member Recommended for Reappointment

New Member Recommended for Appointment

Seat	Member	Alternate	Organization	Term
Elected Officials	Kate Secrest	Jamie Maraviglia	City of Arroyo Grande	Unlimited while holding office
Elected Officials	Susan Funk	Charles Bourbeau	City of Atascadero	Unlimited while holding office
Elected Officials	Jules Tuggle	Clint Weirick	City of Grover Beach	Unlimited while holding office
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County Government Service Providers #1	Devin Drake	Linda Belch	County Department of Social Services	1/1/2027-1/1/2030

Seat	Member	Alternate	Organization	Term
County Government Service Providers # 2	Frank Warren		County department of Behavioral Health	1/1/2026-1/1/2029
Currently or Formerly Homeless Persons # 1	Brenda Mack			1/1/2025-1/1/2028
Currently or Formerly Homeless Persons#2	Luke Dunn			1/1/2026-1/1/2029
Affordable Housing Developers	Rick Gulino	Catherine Manning	People's Self-Help Housing	1/1/2026-1/1/2029
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Victim Service Providers	Susan Lamont	Jennifer Adams	Lumina Alliance	1/1/2025-1/1/2028
<i>Other Community Organizations</i>	<i>Vacant</i>			1/1/2027-1/1/2030
Behavioral Health Agencies	Raven Lopez		County Behavioral Health Directors Association	1/1/2025-1/1/2028
Local School Districts	Rosie Ojeda	Ryan Miller	Cal Poly University	1/1/2026-1/1/2029
Businesses	Jim Dantona		SLO Chamber of Commerce	1/1/2025-1/1/2028
Faith-Based Organizations	Hattie Davis	Juan Argumedo	The Salvation Army	1/1/2027-1/1/2030
Organizations Serving Homeless Veterans	James Davis		Veterans	Ends 1/1/2028
Hospitals	Amelia Grover	Liz Snyder	Dignity Health	1/1/2027-1/1/2030
<i>Youth Advisory Board</i>	<i>Vacant</i>			Term TBD

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The HSOC may have no more than two representatives, staff or Board members from the same agency or organization.

Data and Performance Committee Goals Development

Presented to HSOC Executive Committee

October 21, 2026

History

- HSOC Listening Session Dot Exercise
- Data and Performance Committee reviewed and discussed
 - HSOC Listening Session Small Group/Dot Exercise Results
 - Related Five-Year Plan components
- D&P conducted SWOT analysis
- D&P appointed Ad Hoc Committee to develop measurable goals

Ad Hoc Working Group

- Met to consider SWOT analysis, input from HSOC Listening Session, HMIS requirements, Five-Year Plan and needs of the system
- Identified High and Medium priority areas to focus on first
- All mandatory HMIS requirements were included in high-priority list

Mandatory Requirements

- Defined as required by statute or regulations
- Mandatory requirements
 - Annually review, revise as needed, and approve HMIS governance policies and plans
 - Gaps Analysis
 - Approve PIT Count methodology that the CoC will use (complete vs. sampling)
 - Review of Performance (e.g. System Performance Measures)

Semi-Mandatory or Discretionary

- **Semi-Mandatory** – Overall requirement is mandatory but the specifics of how it is carried out is partially discretionary, e.g. Data Quality
 - Setting minimum standards for Data Quality
 - Training (e.g. initial and recurrent) - setting minimum training standards, requiring recurrent annual training in certain topic areas to ensure skills stay at a high level
 - Alignment in process and terminology
- **Discretionary** - not required by statute or regulations but would help achieve goals

Categories for Work Plan

- HUD Required Actions
- Ensuring Data Quality
- Setting Performance Outcomes for Use in Grantmaking and Grant Management
- Gaps Analysis
- Help Providers, Policy Makers and the Public Understand the Data

Goals

- Defined goals in a way that it could be determined objectively whether the goals have been achieved
- Identified who would be responsible for achieving the goals
- Identified who else would need to be involved in order to achieve the goals
- Identified whether the goals would be achieved in the next year or the next two years

Implementation

- Some goals carried out only by full Committee, e.g., approval of Data Quality Standards
- Some goals will be worked on initially by an Ad Hoc Working Group and then will be brought back to full Committee for final action

Evaluation

- Committee will review goal progress semi-annually
 - Is a goal on track to be achieved within the timeline identified
 - If the goal is not on track, what changes are needed to get on track
 - If changes are needed to the methods used to achieve the goal or objective to further improve outcomes
 - If changes are needed to the goals due to external changes

Ensuring Data Quality

Objective	Timeline	Mandatory or Discretionary	Priority	Measurable Goal	Who Will Carry Out the Goal	Who Needs to be Involved
Setting minimum standards for Data Quality	Short-term	Category is mandatory but specifics of how it's carried out is partially discretionary	High	Review approve Data Quality Standards at least annually	D&P	HSD D&P ICA
Training (e.g., recurrent) – Setting minimum training standards	Short-term	Category is mandatory but specifics of how it's carried out is partially discretionary	High	HSD/ICA, in consultation with D&P, determine annual training needs, and implement. D&P will agendize or make part of a D&P agenda item at least annually.	HSD D&P	HSD D&P ICA
Alignment in process and terminology	Short-term	Category is mandatory but specifics of how it's carried out is partially discretionary	High	HMIS-participating agencies' own written guidance, and practices use the same terminology and process for processes agreed upon by the D&P Committee (for processes where the HUD Data Standards do not clearly define them and the CoC must develop its own standards).	D&P HSD	HSD D&P ICA

Help Providers, Policy Makers & the Public Understand the Data

Objective	Timeline	Mandatory or Discretionary	Priority	Measurable Goal	Who Will Carry Out the Goal	Who Needs to be Involved
Help members and the public focus on most important metrics at Annual HSOC Listening Session	Short-term (but will be done annually)	Discretionary	High	In the Fall before the Spring Listening Session, recommend key performance indicators to focus on for Annual HSOC Listening Session	D&P HSD	HSOC
Revise the Data Dashboard	Medium-term	Discretionary	Medium	1) Identify 3-5 key indicators for Data Dashboard; 2) Indicators should be something that is possible to update at least quarterly (preferably automated and updated monthly); 3) Key indicators will be placed at the top of the Dashboard, and it will be reworded to plain English (not HUD language)	D&P HSD	Executive Committee HSOC

Help Providers, Policy Makers & the Public Understand the Data (Continued)

Objective	Timeline	Mandatory or Discretionary	Priority	Measurable Goal	Who Will Carry Out the Goal	Who Needs to be Involved
Help HSOC members to better understand HMIS data	Medium-term	Discretionary	Medium	Develop a simplified, high level overview training for HSOC members who are not on the Data & Performance Committee to understand what HMIS is and to learn about key performance metrics.	D&P HSD	Executive Committee HSOC
Develop and use 3-5 key performance metrics for measuring overall system progress	Medium-term	Discretionary	Medium	1) D&P and Executive Committee approve 3-5 performance metrics to be used by HSOC to monitor system performance on an ongoing basis; 2) Present to HSOC and HSOC Executive Committee at every meeting (quick 5-minute update)	D&P HSD	Executive Committee HSOC

Gaps Analysis

Objective	Timeline	Mandatory or Discretionary	Priority	Measurable Goal	Who Will Carry Out the Goal	Who Needs to be Involved
Conduct annual gaps analysis	Short-term	Category is mandatory but specifics of how it's carried out is discretionary	High	Include measures to be analyzed for gaps analysis in the next Five-Year Plan; gaps analysis aligned with Annual Planning process	Data Committee HSD HSOC	HSOC HSD Five-Year Plan Vendor

Getting More Participation on the Committee from Key Stakeholder Groups, Including:

- 1) more of the HMIS-participating organizations;
- and 2) people with lived experience

Objective	Timeline	Mandatory or Discretionary	Priority	Measurable Goal	Who Will Carry Out the Goal	Who Needs to be Involved
Improve coordination by having more of the HMIS-participating groups participate in the Committee	Medium-term	Discretionary	Medium	Increase overall % of HMIS-participating groups in the committee by end of 2027	D&P HSD	D&P HSD Funders Local Partners
Get input from people with lived experience	Medium-term	Discretionary	Medium	Either ensure committee participation by people with lived experience or develop and implement a process for obtaining feedback at least bi-annually from people with lived experience	D&P HSD	D&P HSD Funders Local Partners Committees of People with Lived Experience