

2A. Project Subrecipients

This form lists the subrecipient organization(s) for the project. To add a subrecipient, select the  icon. To view or update subrecipient information already listed, select the view  option.

Total Expected Sub-Awards: \$293,139

Organization	Type	Sub-Award Amount
CAPSLO	M. Nonprofit with 501C3 IRS Status	\$293,139

2A. Project Subrecipients Detail

a. Organization Name: CAPSLO

b. Organization Type: M. Nonprofit with 501C3 IRS Status

c. Employer or Tax Identification Number: 95-2410253

d. Unique Entity Identifier: GBL8FWWWCLC5

e. Physical Address

Street 1: 1030 Southwood Drive

Street 2:

City: San Luis Obispo

State: California

Zip Code: 93401

f. Congressional District(s): CA-024
(for multiple selections hold CTRL key)

g. Is the subrecipient a Faith-Based Organization? No

h. Has the subrecipient ever received a federal grant, either directly from a federal agency or through a State/local agency? Yes

i. Expected Sub-Award Amount: \$293,139

j. Contact Person

Prefix: Ms.

First Name: Elizabeth

Middle Name:
Last Name: Steinberg
Suffix:
Title: Chief Executive Officer
E-mail Address: esteinberg@capslo.org
Confirm E-mail Address: esteinberg@capslo.org
Phone Number: 805-544-4355
Extension:
Fax Number:

Documentation of the subrecipient's nonprofit status is required with the submission of this application.

3A. Project Detail

1. Expiring Grant Project Identification Number (PIN): CA1628

(e.g., the "Federal Award Identifier" indicated on form 1A. Application Type)

2. CoC Number and Name: CA-614 - San Luis Obispo County CoC

3. CoC Collaborative Applicant Name: County of San Luis Obispo

4. Project Name: Coordinated Entry 2024

5. Project Status: Standard

6. Component Type: SSO

6a. Please select the type of SSO project: Coordinated Entry

7. Is your organization, or subrecipient, a victim service provider defined in 24 CFR 578.3? No

9. Is this project applying for Rural costs on screen 6A? No

3B. Project Description

1. Provide a description that addresses the entire scope of the proposed project.

The Continuum of Care (CoC) of San Luis Obispo County (SLO) contracts with the Community Action Partnership of San Luis Obispo Co., Inc. (CAPSLO) as the Coordinated Entry System (CES) Management Entity. Since its inception in 2016, CES in SLO CoC has made incremental improvements to the functionality of the homeless services response system. In 2022, CES began a significant transformation from directly funding case managers at the most prominent three homeless service providers. At the time, CES was disconnected from the prioritization and referral processes of the CES, did not include all homeless services providers, and operated outside of the SLO CoC Homeless Management Information System (HMIS). Now, in 2024, CES is fully integrated into the SLO CoC HMIS, includes seven service providers and continues to engage other service providers to join CES, shifted the focus of staffing to system activities, and no longer provides subsidies to homeless services agencies for participating in CES. Additionally, in 2024, the SLO CoC Homeless Services Oversight Committee (HSOC) formally established a CES Oversight Committee as a sub-committee of HSOC, which allowed the CES to revise all of the CES policies and develop a system of target guidances to help operate the CES in SLO CoC. While it is difficult not to be able to provide more funding to participating agencies, this allows CES to be fully implemented in SLO CoC and for CES in SLO CoC to establish a full Community Queue system allowing for increased efficiencies and outcomes in FY 25-26.

In this grant year, CES will continue to evolve as the administrative and operating system for homeless service providers in SLO County. Utilizing the CES, a homeless individual or family can arrive at the CES agencies' doors, enter the system, receive needed services, and then be referred to the best-suited agency to meet their needs. In this way, the entire homeless services system can reduce duplication of services and more efficiently end someone's experience of homelessness. The average duration from program enrollment to exit to housing was 360 days in FY 21-22; in FY 22-23, this was reduced to 203 days; finally, in FY 23-24, this was reduced to 114 days. Through increased efficiency in the CES program and expanding providers, CES anticipates reducing the time from entry to housing by at least 30 days.

This evolution is best highlighted by the use of the grant funds and the activities of the CES staff. This grant year, CAPSLO will add a CES matcher and CES specialist to the CES team to allow for CES to be fully integrated into HMIS and support all CES partner agencies in the implementation of CES policies (Access, Assessment, Prioritization, and Referrals). This shift is substantial as the required staffing differs from the past CES grant years. Staff will not be interacting with clients as case managers and will not be providing direct services; they will provide administrative support, training, and facilitating community groups to increase the functionality of SLO CES and understanding CES in the community.

2. Check the appropriate box(s) if this project will have a specific subpopulation focus. (Select all that apply)

N/A - Project Serves All Subpopulations	☒	Survivors	☐
Veterans	☐	Substance Use Disorders	☐
Youth (under 25)	☐	Mental Illness	☐
Families with Children	☐	HIV/AIDS	☐
		Chronic Homeless	☐
		Other(Click 'Save' to update)	☐

3. Housing First

3a. Does the project quickly move participants into permanent housing Yes

3b. Does the project enroll program participants who have the following barriers? Select all that apply.

Having too little or little income	☒
Active or history of substance use	☒
Having a criminal record with exceptions for state-mandated restrictions	☒
History of victimization (e.g. domestic violence, sexual assault, childhood abuse)	☒
None of the above	☐

3c. Will the project prevent program participant termination for the following reasons? Select all that apply.

Failure to participate in supportive services	☒
Failure to make progress on a service plan	☒
Loss of income or failure to improve income	☒
Any other activity not covered in a lease agreement typically found for unassisted persons in the project's geographic area	☒
None of the above	☐

3d. Does the project follow a "Housing First" approach? Yes

4. As a renewal SSO-Coordinated Entry project update the following questions.

4a. Will the coordinated entry process cover the CoC's entire geographic area? Yes

4b. Will the coordinated entry process be affirmatively marketed and easily accessible by individuals and families seeking assistance? Yes

4c. Describe the advertisement strategy for the coordinated entry process and how it is designed to reach those with the highest barriers to accessing assistance.

CAPSLO participates in various community meetings focused on a diverse array of populations, with staff in leadership roles in multiple aspects of the social safety net. There is frequent collaboration between CAPSLO departments and other nonprofits focusing on addressing any service delivery gaps brought forward in those spaces. Specifically, service providers often identify barriers in the monthly SLO CoC CES Case Managers meeting - where all CES participating agency staff can discuss the challenges they face in assisting households in obtaining safe and stable housing. In addition to being embedded in planning or coordination meetings with service providers, CAPSLO regularly solicits and integrates feedback from program participants through participant advisory bodies, annual satisfaction surveys, and monthly town hall meetings.

Specifically, this group has consistently identified two major issues that pose as barriers to engagement in services, lack of reliable means of transportation and lack of adaptive resources for the undocumented community in SLO CoC, which is primarily Hispanic/Latino. This group is grossly underrepresented in the population served by SLO CoC CES, with the Latino/Hispanic population comprising over 25% of SLO County's overall population and only 6% of the population served by CES in previous grant years.

CAPSLO also implemented a functional model approach to its homeless services division, focusing on the ability to deliver the full continuum of services efficiently through partner agencies or via CAPSLO itself. Through this process, CAPSLO identified a gap in services offered to individuals in outreach, safe parking, shelter programs for families, and housing navigation. In addition to being embedded in planning or coordination meetings with service providers, CAPSLO regularly solicits and integrates feedback from program participants through participant advisory bodies, annual satisfaction surveys, and monthly town hall meetings.

4d. Does the coordinated entry process use a comprehensive, standardized assessment process? Yes

4e. Describe the referral process and how the coordinated entry process ensures program participants are directed to appropriate housing and services.

The San Luis Obispo Continuum of Care (CoC) Coordinated Entry System (CES) Management Entity matches and refers adults, youth, and families with children experiencing homelessness to permanent housing resources, prioritizing following the criteria delineated in the CES policies and subsequent guidance. CES will use a systematic and transparent process to match and refer persons and households experiencing homelessness to appropriate housing resources and services within the CoC. The term “match” means CES has identified that a client is eligible for a resource, and the term “refer” means that CES follows the HMIS workflow to reassign the client from the Community Queue to the housing resource for the housing provider to process. CES maintains a centralized Permanent Housing Queue (PHQ) within the CoC’s designated Homeless Management Information System (HMIS) of persons and households—prioritized following the criteria established by the Prioritization Scoring Guidance—from which participants are matched and referred to available housing resources and services. Unless otherwise designated, all CES-designated Permanent Supportive Housing (PSH) will be filled exclusively through this outlined process. In cases where the circumstances of an individual case necessitate an exception to this guidance, exceptions may be made and discussed through case conferencing at the discretion of the CES Management Entity.

Prioritization in CES in SLO CoC uses the Vi-SPDAT and other social, medical, and community-related factors to match the level of need and vulnerability to the level of services offered with housing. This has been adapted multiple times to be responsive to the SLO CoC local context and needs, which is essential because housing resources are especially limited in SLO CoC. Prioritization is based on factors that differ across households and relate to each household’s relative capacity to obtain housing without assistance. Prioritization is dynamic, meaning prioritized households are not tied to specific program types or projects that might never become available.

CES prioritizes those persons/households with the highest level of vulnerability, regardless of their subpopulation groups (i.e., single adults, families with children, unaccompanied youth, survivors of domestic violence, and Veterans). The prioritization process does not allow people who are more vulnerable or who have more severe service needs to languish on the streets or in shelters because more intensive types of assistance are not available.

4f. If the coordinated entry process includes differences in access, entry, assessment, or referral for certain subpopulations, are those differences limited only to the following five groups:

Yes

- (1) adults without children;
- (2) adults accompanied by children;
- (3) unaccompanied youth;
- (4) households fleeing domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions (including human trafficking); and
- (5) persons at risk of homelessness.

6A. Funding Request

VAWA Budget

In FY2024, the Violence Against Women Act (VAWA) has clarified the use of CoC Program funds for VAWA eligible cost categories. These VAWA cost categories can be added to a new project application to create a CoC VAWA Budget Line Item (BLI) in e-snaps and eLOCCS. The BLI will be added to grant agreements and utilized the same as other CoC Program BLIs in e-snaps and eLOCCS. Eligible CoC VAWA costs can be identified in one or both of the following CoC VAWA categories. Examples of eligible costs in these cost categories are identified as follows:

- A. VAWA Emergency Transfer Facilitation. Examples of eligible costs include the costs of assessing, coordinating, approving, denying, and implementing a survivor's emergency transfer(s). Additional details of eligible costs include:
- Moving Costs. Assistance with reasonable moving costs to move survivors for an emergency transfer(s).
 - Travel Costs. Assistance with reasonable travel costs for survivors and their families to travel for an emergency transfer(s). This may include travel costs to locations outside of your CoC's geography.
 - Security Deposits. Grant funds can be used to pay for security deposits of the safe unit the survivor is transferring to via an emergency transfer(s).
 - Utilities. Grant funds can be used to pay for costs of establishing utility assistance in the safe unit the survivor is transferring to.
 - Housing Fees. Grant funds can be used to pay fees associated with getting survivors into a safe unit via emergency transfer(s), including but not limited to application fees, broker fees, holding fees, trash fees, pet fees where the person believes they need their pet to be safe, etc.
 - Case Management. Grant funds can be used to pay staff time necessary to assess, coordinate, and implement emergency transfer(s).
 - Housing Navigation. Grant funds can be used to pay staff time necessary to identify safe units and facilitate moves into housing for survivors through emergency transfer(s).
 - Technology to make an available unit safe. Grant funds can be used to pay for technology that the individual believes is needed to make the unit safe, including but not limited to doorbell cameras, security systems, phone, and internet service when necessary to support security systems for the unit, etc.
- B. VAWA Confidentiality Requirements. Examples of eligible costs for ensuring compliance with VAWA confidentiality requirements include:
- Monitoring and evaluating compliance.
 - Developing and implementing strategies for corrective actions and remedies to ensure compliance.
 - Program evaluation of confidentiality policies, practices, and procedures.
 - Training on compliance with VAWA confidentiality requirements.
 - Reporting to CoC Collaborative Applicant, HUD, and other interested parties on compliance with VAWA confidentiality requirements.
 - Costs for establishing methodology to protect survivor information.
 - Staff time associated with maintaining adherence to VAWA confidentiality requirements.

Enter the estimated amount(s) you are requesting for this project's Emergency Transfer Facilitation costs and VAWA Confidentiality Requirements costs for one or both of these eligible CoC VAWA cost categories. The CoC VAWA BLI Total amount can be expended for any eligible CoC VAWA cost identified above.

1. Will this project use funds from this grant to provide for emergency transfer facilitation, which includes the costs of assessing, coordinating, approving, denying and implementing a survivor's emergency transfer per Section III.B.4.a.(3) (a) of the NOFO? Yes

2. Will this project use funds from this grant to provide for VAWA confidentiality requirements, which includes the costs of ensuring compliance with the VAWA confidentiality requirements per Section III.B.4.a.(3) (b) of the NOFO? Yes

Rural Cost Budget

In FY2024, the CoC Program has added eligible rural cost budget categories to be added in a new CoC Rural Cost Budget Line Item (BLI). The BLI will be added to grant agreements and utilized the same as other CoC Program BLIs in e-snaps and eLOCCS. There are three CoC Program rural cost categories that can be requested for your CoC Rural Cost BLI.

- Short-term emergency lodging to include housing in motels or shelters, either by providing direct funding or through vouchers.
- Repairs to housing units in where individuals and families experiencing homelessness will be housed, including housing units.
- Staff Training to include professional development, skill development, and staff retention activities.

3. Will this project use funds from this grant to provide for short-terms emergency lodging, repairs to housing units and staff training per Section III.B.4.b.(3) (a) of the NOFO? No

4. Does this project propose to allocate funds according to an indirect cost rate? Yes

Indirect cost rate proposals should be submitted as soon as the applicant is notified of a conditional award. Conditional award recipients will be asked to submit the proposal rate during the e-snaps post-award process.

Applicants with an approved indirect cost rate must submit a copy of the approval with this application.

a. Please complete the indirect cost rate schedule below:

Cognizant Agency	Indirect Cost Rate	Direct Cost Base	Plan approved by cognizant agency or will use 15% de minimis rate
Department of Health and Human Services	8%	\$293,139	Approved Rate

5. Renewal Grant Term: This field is pre-populated with a one-year grant term and cannot be edited: 1 Year

6. Select the costs for which funding is requested:

Leased Structures	☐
Supportive Services	☒
HMIS	☐
VAWA	☒
Rural	☐

The VAWA BLI is permanently checked. This allows any project to shift funds up to a 10% shift from another BLI if VAWA emergency transfer costs are needed.

6D. Sources of Match

The following list summarizes the funds that will be used as Match for this project. To add a Match source to the list, select the icon. To view or update a Match source already listed, select the icon.

Summary for Match

Total Value of Cash Commitments:	\$74,284
Total Value of In-Kind Commitments:	\$0
Total Value of All Commitments:	\$74,284

1. Will this project generate program income described in 24 CFR 578.97 to use as Match for this project? No

Type	Source	Contributor	Value of Commitments
Cash	Private	Community Action ...	\$74,284

Sources of Match Detail

1. Type of Match Commitment: Cash
2. Source: Private
3. Name of Source: Community Action Partnership San Luis Obispo
(Be as specific as possible and include the office or grant program as applicable)
4. Amount of Written Commitment: \$74,284

6E. Summary Budget

The following information summarizes the funding request for the total term of the project. Budget amounts from the Leased Units, Rental Assistance, and Match screens have been automatically imported and cannot be edited. However, applicants must confirm and correct, if necessary, the total budget amounts for Leased Structures, Supportive Services, Operating, HMIS, and Admin. Budget amounts must reflect the most accurate project information according to the most recent project grant agreement or project grant agreement amendment, the CoC's final HUD-approved FY 2018 GIW or the project budget as reduced due to CoC reallocation. Please note that, new for FY 2018, there are no detailed budget screens for Leased Structures, Supportive Services, Operating, or HMIS costs. HUD expects the original details of past approved budgets for these costs to be the basis for future expenses. However, any reasonable and eligible costs within each CoC cost category can be expended and will be verified during a HUD monitoring.

Eligible Costs (Light gray fields are available for entry of the previous grant agreement, GIW, approved GIW Change Form, or reduced by reallocation)	Applicant CoC Program Costs Requested (1 Year Term)
1a. Leased Units (Screen 6B)	\$0
1b. Leased Structures (Enter)	\$0
2. Rental Assistance (Screen 6C)	\$0
3. Supportive Services (Enter)	\$277,972
4. Operating (Enter)	\$0
5. HMIS (Enter)	\$0
6. VAWA (Enter)	\$0
7. Rural (Enter) (Only for HUD CoC Program approved rural areas)	\$0
8. Sub-total of CoC Program Costs Requested	\$277,972
9. Admin (Up to 10% of Sub-total in #8)	\$15,167
10. HUD funded Sub-total + Admin. Requested	\$293,139
11. Cash Match (From Screen 6D)	\$74,284
12. In-Kind Match (From Screen 6D)	\$0
13. Total Match (From Screen 6D)	\$74,284
14. Total Project Budget for this grant, including Match	\$367,423

[View results](#)

Respondent

2

Anonymous

73:36

Time to complete

Primary Applicant Information

1. Organization Name *

Community Action Partnership of San Luis Obispo Co., Inc.

2. Unique Identity ID (UEI) Number:

*If you do not yet have a UEI, you will need to obtain one from <https://sam.gov/> **

95-2410253

3. Contact Person/Title *

Elizabeth "Biz" Steinberg

4. Phone Number *

8055444355

5. Email *

esteinberg@capslo.org

6. Address *

1030 Southwood

7. City, State, Zip *

San Luis Obispo, CA 93401

Project

8. Project Name *

Coordinated Entry 2024

9. Application Type *

- ☒ Renewal
- ☐ Renewal Expansion
- ☐ New Bonus Project (non DV)

10. If you are applying to consolidate this project with one or more other projects, please enter the grant number(s) for the other project(s):

You will need to complete an e-snaps application and supplemental application for all projects being consolidated.

Design of Housing & Supportive Services

11. Describe the needs of the clients to be served. *

Housing is the primary need of the CES clients in SLO County, as this is, at its core, a referral system for housing placement. 100% of individuals who are accessing CES are either at risk of or currently experiencing homelessness, with 17% experiencing chronic homelessness. The needs of this population are diverse, with many households experiencing homelessness struggling with substance use disorders, mental health disorders, and chronic health conditions. However, these conditions are often difficult or near impossible to address while experiencing unsheltered homelessness. It is through the provision of housing resources (RRH, IH, PSH, PH) that CES can address the primary needs of housing, and this provides households with enough stability to have community-based services address their other diverse needs. The primary function of CES is to provide CES service providers with a framework and policy regarding Access, Assessment, Prioritization, and Referrals to housing resources. This need is being met primarily by expanding CES to include more agencies and developing a better matching process for all individuals to match housing resources.

Most households accessing CES are households without children (66%) and households with children (27%). Additionally, 40% of the households were over age 45 when assessed, and 51% identified as White. The average Vi-SPDAT score for individuals was 8.9, and for families, the average Vi-SPDAT score was 9.7. This is a critical data point alone. One of the most critical thresholds for referral from CES to permanent housing in the SLO CoC is to have a ViSPDAT score that ranges between 8-10. The primary practical function of the CES system in SLO CoC is to make permanent housing referrals. CES will continue to meet the clear housing need and seek to deepen its impact on facilitating housing linkages to RRH, IH, and other PH programming).

Please enter at most 4000 characters

12. For the proposed project, please estimate the expected % of households that will experience an increase in earned income from program start to program exit: *

10

13. For the proposed project, please estimate the expected % of households that will experience an increase in non-employment income from program start to program exit: *

30

14. **For the proposed project, please estimate the expected % of households that will experience an increase in total income from program start to program exit: ***

40

15. **Project Type ***

- ☐ Permanent Supportive Housing
- ☐ Rapid Rehousing
- ☐ Joint Transitional Housing-Rapid Rehousing
- ☒ Coordinated Entry
- ☐ Other

Coordinated Entry

16. **Describe how the proposed project will align with the County’s existing Coordinated Entry System. ***

This grant application continues to expand the current CES in SLO County, which was established to increase efficiency in delivering services and resources to those experiencing homelessness. In the previous grant year, CES expanded participating agencies by 100%, bringing in the additional agencies as formal participants in CES: Transitions Mental Health Association (TMHA), LUMINA ALLIANCE (LA), and Center for Family Strengthening (CFS), addition to the three that have been participating since 2016 (Community Action Partnership San Luis Obispo Co., Inc. (CAPSLO), 5 Cities Homeless Coalition (5CHC), and El Camino Homeless Organization (ECHO).

In the coming grant year, CES in SLO CoC will further clarify and expand the CES program areas, such as CES Management and Policy Oversight, and increase CES provider participation. CAPSLO is the designated CES management entity and, in past grant years, provided funding for other agencies to participate as CES participating agencies. However, this grant year, CAPSLO will move away from funding other agencies' case management activities and employ additional staffing to fulfill CES's needs, such as implementing a Community Queue that makes shelter program referrals. Given the increase in providers participating in CES, there is no ability to maintain equity in compensation and sustain CES as an effective system. CAPSLO worked closely with the SLO CoC to establish the first officially designated HSOC Coordinated Entry Committee, which will continue to provide guidance and oversight. At the same time, CAPSLO revises the CES guidance and policies. CAPSLO will work with SLO County DSS and HSOC to reach out to other homeless services providers to expand SLO CoC CES.

Please enter at most 4000 characters

Experience

17. Describe the experience of the applicant and sub-recipients (if any) in working with the proposed population and in providing housing similar to that proposed in the application. *

In 2016, CAPSLO, 5 Cities Homeless Coalition (5CHC), and El Camino Homeless Organization (ECHO) were awarded funding for the Coordinated Entry System (CES) to provide a system of screening, diversion, and case management services to homeless individuals and families throughout the county. Working with County staff, these partners have developed an integrated approach that prevents duplication of services and streamlines access to the most appropriate service provider to meet client needs. Since its inception in 2017, this collaborative program has served approximately 8,000 households. In addition to the Coordinated Entry assessment, these partners provide a comprehensive spectrum of services for those experiencing or at risk of homelessness, including outreach, shelter, housing navigation, and supportive services.

In the previous grant years, CES in SLO County expanded to include additional partners, such as TMHA, Salvation Army, LA, CFS, and Family Care Network (FCNI), as potential participating agencies. TMHA, LA, and CFS were formally integrated into SLO CoC CES as participating agencies in the previous grant year. Through this expanding CES system, the CES partners either directly provide or ensure effective referral to a broader range of community supports that affect housing stability, including immediate needs, employment, education, parenting, behavioral and physical health services (including street medicine), and benefit acquisition. In the coming year, CAPSLO will continue the expansion of CES to all providers who provide homeless services or related services, including but not limited to Good Samaritan Shelter, SLO County Department of Social Services, SLO County Drug, and Alcohol, SLO County Public Health, SLO County Behavioral Health, SLO City Mobile Crisis Unit (MCU).

The CES lead agency, CAPSLO, has provided comprehensive services since 1989 that shelter, feed, and provide the guiding services of case management to support individuals and families seeking to end their experience of homelessness and achieve self-sufficiency. The CAPSLO 40 Prado Homeless Services Center provides 24/7 services, 129 beds allocated for individuals and families experiencing homelessness, a health clinic administered by Community Health Centers of the Central Coast (a community partner), and mental health care onsite co-administered by CAPSLO and SLO County Behavioral Health (known as SLO Hub).

Please enter at most 4000 characters

18. Describe experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants. *

Since its designation as the county's federal Community Action Agency in 1965, CAPSLO has been awarded countless government grants. For over 18 years, CAPSLO has consistently received US Department of Housing and Urban Development (HUD) funding, successfully providing services to San Luis Obispo County's homeless population. CAPSLO also receives funding through the US Departments of Health and Human Services (HHS), Energy, Agriculture, and Veterans Affairs (VA). State grants include Community Services Block Grants (CSBG) and those through the Departments of Housing Community Development, HHS, and Social Services (DSS). Numerous County of SLO grants are received annually. With over 225 grants awarded each year agency-wide, CAPSLO meticulously completes the required program activities and outcomes as requested by the funder and has a long record of passing all audits and reviews.

With the necessary infrastructure to successfully implement and monitor complex grants and contracts, CAPSLO undergoes an agency-wide, rigorous audit process annually. This process includes inquiry and observation to understand and evaluate CAPSLO's internal controls, confirmations, interim testing, compliance audits, and substantive procedural analysis. Critical audit areas include compliance with federal and state awards, program and support services expenses, accounts payable and accrued liabilities, program and unearned deferred revenue, cash, property, equipment, and long-term debt.

CAPSLO's Finance Department will be responsible for processing payment requests. They have a long history of working with the County of San Luis Obispo in submitting payment requests for many grants from various County departments.

Please enter at most 4000 characters

19. What is the date of the organization's most recent audit? *

March 31, 2023

20. Describe experience with utilizing a Housing First approach. Include:

- 1) eligibility criteria;**
- 2) process for accepting new clients;**
- 3) process and criteria for exiting clients.**

*You must demonstrate there are no preconditions to entry, allowing entry regardless of: current or past substance use; income; criminal records (with exceptions of restrictions imposed by federal, state, or local law or ordinance); marital status; familial status; and self-disclosed or perceived sexual orientation, gender identity or gender expression. You must demonstrate the project has a process to address situations that may jeopardize housing or project assistance to ensure that project participation is terminated in only the most severe cases. **

All current CES agencies, CAPSLO, ECHO, LA, TMHA, CFS, and 5CHC, work in partnership to follow a Housing First, low-barrier approach to accepting clients through Coordinated Entry. While certain agencies may work with specific target populations, collectively, the CES partners affirm that there are no preconditions to entry, allowing entry regardless of current or past substance abuse, income, criminal records (with exceptions of restrictions imposed by federal, state, or local law or ordinance), marital status, familial status, self-disclosed or perceived sexual orientation, gender identity or gender expression.

In the 23-24 grant year, CES developed a framework for principle-based policies that govern how all aspects of CES operate in Access, Assessment, Referral, and Prioritization. The Access policy follows a low-barrier and no-wrong-door approach and encourages progressive engagement and data collection in HMIS. Principle-based policies allow CES to have a more client-centered approach and utilize a single database.

As a first step of engagement, all CES providers enroll all program participants into the SLO CoC CES project, completing the CE Assessment – including all HUD-mandated data fields and a diversion screening tool to facilitate diversion and problem-solving. Once that is completed, there is enough information to best match these families or individuals to the appropriate intervention (diversion, prevention, RRH, Interim Housing, PSH, etc.). When necessary, and once these first steps are accomplished, the individual/family is referred to a Case Manager for more intensive assistance in finding housing. Case managers assess the household's vulnerability, utilizing the VISPDAT tool in housing navigation programs as part of their assessment process. Using a needs assessment and the VI tool, the CES in SLO County facilitates the matching and referral process for permanent housing for households for the most appropriate intervention. Utilizing low-barrier, opt-in, housing-focused case management is a hallmark of housing-first programming and is something the SLO County CES has required and will continue to require. However, since many homeless services providers have previously not been part of the CES in SLO County, continuing to expand the CES will ensure that all services offered to those experiencing homelessness in SLO County are part of the CES and that participants can universally access the full spectrum of services without preconditions.

All participants are provided the tools to problem-solve their housing situation. Since SLO County has limited case managers, only those who are VISPDAT scoring a three and above will be assigned to a housing-focused case manager. Clients may be referred to Adult Protective Services (APS), THMA FSP, County Behavioral Health, or any other appropriate referral based on their needs. Households are exited from services when they have continually refused services, violated the program rules, such as an act of violence to another participant or staff, have exited to non-supportive housing options, or cannot be located. Individuals are not withdrawn from services in CES due to mental health, substance abuse, mental disability, difficulty in engagement, or other disabling conditions.

Please enter at most 4000 characters

21. Describe how Housing First protocols will be incorporated into the proposed project and what you will do to ensure that people can succeed in programs that cannot have service participation requirements or prerequisites.

*Housing First is a model of housing assistance that prioritizes rapid placement and stabilization in permanent housing that does not have service participation requirements or preconditions (such as sobriety or a minimum income threshold). Transitional housing and supportive service only projects are considered using a Housing First model for the purposes of this application if they operate with low barriers, work to quickly move people into permanent housing, do not require participation in supportive services, and, for transitional housing projects, do not require preconditions for moving into the transitional housing (e.g., sobriety or minimum income threshold) but do provide or assist with access to such supportive services if needed and requested by program participants. **

The CES is Housing First oriented; individuals are quickly housed without preconditions or service participation requirements. CES does not screen people out for assistance due to perceived barriers to housing or services, including, but not limited to, too little or no income, active or a history of substance use, domestic violence history, resistance to receiving services, the type or extent of disability-related services or supports that are needed, history of evictions or poor credit, lease violations or history of not being a leaseholder, or criminal record – with exceptions for state or local restrictions that prevent projects from serving people with certain convictions. All participating agencies adhere to this approach.

The HSOC CES Committee established CES Universal Principle-Based Policies in the previous grant year. One principle that all CES provider agencies must adhere to is Housing First. For example, in the CES Access Policy, providers implement Housing First through tier delivery of service that uses the principles of Low Barrier and Now Wrong Door as guides.

Please enter at most 4000 characters

Addressing Severity of Needs

22. Estimated percentage of participants to be served that are chronically homeless: *

30

23. Estimated percentage of participants to be served that have low or no income: *

100

24. Estimated percentage of participants to be served that have history of victimization/abuse, domestic violence, sexual assault, childhood abuse: *

15

Timeliness**25. Describe your plan for rapid implementation of the program, documenting how the project will be ready to begin housing the first program participant. Provide a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award. Please also estimate the average time from a client's program entry to housing placement. ***

In this grant year, CES will continue to evolve as the administrative and operating system for homeless service providers in SLO County. Utilizing the CES, a homeless individual or family can arrive at the CES agencies' doors, enter the system, receive needed services, and then be referred to the best-suited agency to meet their needs. In this way, the entire homeless services system can reduce duplication of services and more efficiently end someone's experience of homelessness. The average duration from program enrollment to exit to housing was 360 days in FY 21-22; in FY 22-23, this was reduced to 203 days; finally, in FY 23-24, this was reduced to 114 days. Through increased efficiency in the CES program and expanding providers, CES anticipates reducing the time from entry to housing by at least 30 days.

This evolution is best highlighted by the use of the grant funds and the activities of the CES staff. This grant year, CAPSLO will add a CES matcher and CES specialist to the CES team to allow for CES to be fully integrated into HMIS and support all CES partner agencies in the implementation of CES policies (Access, Assessment, Prioritization, and Referrals). This shift is substantial as the required staffing differs from the past CES grant years. Staff will not be interacting with clients as case managers and will not be providing direct services; they will provide administrative support, training, and facilitating community groups to increase the functionality of SLO CES and understanding CES in the community.

In past years, CES provided a subsidy to participating agencies to compensate for the increased burden of administering CES. This is no longer needed due to the integration of all CES agencies into the SLO CoC HMIS. As such, SLO CES will be working with providers to ensure that the system is decreasing its work burden on providers and improving the system to allow all CES partner agencies to work more efficiently and effectively to address homelessness in SLO CoC. Moreover, this brings the SLO CoC CES system to a better alignment with the vast majority of CoCs that do not compensate organizations for participating in a system mandated to be used by HUD.

Sixty days: Begin hiring a second CES specialist to ensure staffing levels meet current programmatic needs. Initiate a Community Queue program for the ERF grant program with Good Samatrain, a CES provider. Provide all CES providers with increased training and technical assistance for CES specialist positions. Begin formalizing the CES partnership with Cen-Cal-funded services.

One hundred twenty days: Establish working groups to review CES guidance regularly. CES will Partner with non-CES businesses and community resources to educate on CES and increase awareness of existing referral and access points. Establish a clear plan for online access to CES and quarterly community meetings throughout SLO CoC. Establish a work plan to integrate Cen-Cal-funded services at CES provider agencies to be integrated into CES frameworks.

One hundred eighty days: Integrate CES Policies into Cen-Cal-funded services at CES provider agencies and ensure that Cen-Cal-funded CES provider services are integrated into the HMIS system. Establish CES information points for non-homeless service providers.

Please enter at most 4000 characters

Project Effectiveness

26. Coordinated Entry Participation- Minimum percent of entries projected to come from CE referrals *

100

27. Projected number of households to exit to permanent housing *

250

Equity Factors**28. Project has under-represented individuals (BIPOC, LGBTQ+, etc) in managerial and leadership positions ***☒ Yes☐ No**29. Project's organizational board of directors includes representation from more than one person with lived experience (per 24 CFR 578.75(g) Participation of Homeless Individuals) ***☐ Yes☒ No**30. Describe how your organization has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population. ***

CAPSLO participates in various community meetings focused on diverse populations, with staff in leadership roles in multiple aspects of the social safety net. There is frequent collaboration between CAPSLO departments and other nonprofits focusing on addressing service delivery gaps in those spaces. Specifically, service providers often identify barriers in the monthly SLO CoC CES Case Managers meeting - where all CES participating agency staff can discuss the challenges they face in assisting households in obtaining safe and stable housing. In addition to being embedded in planning or coordination meetings with service providers, CAPSLO regularly solicits and integrates feedback from program participants through participant advisory bodies, annual satisfaction surveys, and monthly town hall meetings.

Specifically, this group has consistently identified two major issues that pose barriers to engagement in services: a lack of reliable means of transportation and a lack of adaptive resources for the undocumented community in SLO CoC, which is primarily Hispanic/Latino. This group is grossly underrepresented in the population served by SLO CoC CES, with the Latino/Hispanic population comprising over 25% of SLO County's overall population and only 6% of the population served by CES in previous grant years.

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31. Describe the actions the organization has taken or will take to eliminate the identified barriers. *

CAPSLO, as the CES management entity, has made efforts to better engage the Hispanic/Latino populations, with a first step of translating all CES materials into Spanish through CAPSLO's translation services. These translated materials (both for service delivery and informational materials) will allow CES providers to serve a community better than they do not serve well. In addition, CAPSLO will facilitate a working group of providers to better assess the CES service gaps for those who are undocumented and to codify the working CES referral pathways and resources to allow for increased provider and community utilization of existing CES programming.

Additionally, CES will purposefully engage with providers that serve a primarily Latino/Hispanic population, such as CAPSLO Migrant/Seasonal Head Start. In partnership with this provider, CES agencies can offer in-depth referral and assessment services in a manner that is accessible and in collaboration with an agency and program that has already made significant accommodations to tailor programming to serve this population. In addition to this, CES will facilitate, in partnership with SLO CoC, cultural competency training for all CES participating agencies' staff; as is often the case, without this translation, services fall flat if there are not culturally competent staff delivering the services.

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32. Describe the actions the organization will take to serve subpopulations that the CoC has identified as being underserved. *

CAPSLO will work with SLO CoC, HSOC, and other partner agencies to address inequities in the populations that are overrepresented in CES, such as Black/African American households. Nationally, Black/African Americans have been overrepresented in populations experiencing homelessness. CAPSLO has made it a priority to ensure that we are serving all populations with a DEI lens and has encouraged program participants who are Black/African American to share their critical experience with CAPSLO to improve our delivery of services to this population.

CAPSLO is committed to continuing and expanding this work, not just in interim housing but all programs (including CES). In August 2024, CAPSLO hired an HR Learning and Inclusion Coordinator to reinforce the agency's commitment to DEI. This position will advance the agency's strategic DEI goals and design and implement DEI-focused training programs to promote a diverse and inclusive workplace.

Access is a focal point for CES to ensure that underserved populations can be aware of and access CES services. The paramount goal of the access component is to provide a wide array of ways a person experiencing a housing crisis can begin to seek help, with as few barriers as possible. SLO CES has instituted appropriate access policies and coordination, allowing participants to quickly engage with the system to get immediate services, regardless of their characteristics or where they can access it. This approach addresses people's most immediate needs through engagement with street-based outreach or referral to services such as Access Centers, Drop-In Centers, Homelessness Prevention, or Emergency Shelter programs. The principles that guide this policy are Nondiscrimination & Equity, Consistency, Transparency, Continuous Improvement Process, Person-Centered Approach, and Housing First.

Efforts to improve CES with subpopulations like Veterans, Transitional-Age Youth (TAY), and families are ongoing. 5CHC is broadening TAY outreach, and CES is a fundamental part of its services. CAPSLO Good Samaritan (in partnership with 5CHC) and HUD-VASH are actively working to address veteran homelessness. They are on the path to reaching functional zero in SLO County, as the new HMIS system in SLO CoC has vastly improved the ability to meet the needs of veterans in SLO CoC.

The CoC saw an increase in individuals experiencing homelessness in their vehicles. CAPSLO has committed to working with the City of San Luis Obispo, SLO CoC, and SLO CES to expand safe parking programming and outreach to those experiencing homelessness. This population is growing nationwide, and even in resource-rich areas such as Los Angeles County, more Safe Parking Programs (SPP) must be needed. Many people who shelter in vehicles, especially those living in cars and vans, purposely hide in plain sight, making it difficult for outreach workers to target their efforts. This is especially true for people living in cars and vans, which are harder to spot than large, oversized vehicles such as RVs. SPPs could serve as one point of contact. CES is committed to assisting service providers in deepening programming for this subpopulation and improving access for this group.

Training is critical for correct data collection and effective policies and procedures. CAPSLO will continue implementing a training program that brings in national and regional experts for staff training and partnered agencies. This annual training program includes trauma-informed care, housing first, harm reduction, client-centered care, fair housing, lived experience panels, etc.

Please enter at most 4000 characters

33. How will your organization affirmatively market this project to ensure you reach all persons experiencing homelessness within the county? *

CAPSLO will continue to expand the service providers participating in CES agencies. CES has been integrated into the HMIS system in SLO County and has reached out to housing providers to establish a matching process and protocol with HASLO, PSHH, and TMHA, which are now embedded in the HMIS database. In addition to these program efforts, CES holds monthly meetings in the county that are open to the public. These meetings are the HSOC CES meetings, which give input and feedback on policies that govern how CES operates and provide critical community feedback on how to improve CES. CAPSLO, in partnership with SLO County, promotes CES proactively through online platforms and social media and has embedded service pathways on CES partner websites. In addition, CES will provide educational materials at spots frequented by those at risk or currently experiencing homelessness, such as churches, coffee shops, libraries, and other public spaces. CAPSLO will also provide these presentations and materials in both Spanish and English.

Please enter at most 4000 characters

34. Describe your plan to inform program participants of their rights and remedies available under federal, state and local fair housing and civil rights laws. *

Through the assessment and prioritization process, CAPSLO has committed CES to provide education on housing rights and access to appeal processes. CAPSLO will continue its partnership with SLOLAF to educate program staff and participants on their rights regarding fair housing and civil rights laws. CAPSLO will collaborate with the SLO CoC and ICA to develop a grievance process embedded in the CES referral process and guidance. This grievance process allows participants to challenge and remedy denials from housing referrals facilitated by CES. This mechanism is also available for any participants receiving services from CES participating agencies, not just for referral appeals but also for general operations.

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35. Describe your plan to report conditions or actions your organization becomes aware of that impede fair housing choice for program participants. *

CES has two approaches for this. First, CES implemented a new prioritization methodology that addresses three aspects of a household when matching them to a potential housing resource: eligibility, vulnerability, and choice. A household's eligibility is determined through their initial CES assessment, which reviews medical and mental health, substance use, housing, employment histories, and current status. The VISPDAT currently captures their vulnerability. Finally, CES prioritized participant choice. All households are asked what their housing preferences are (location, amenities, type, rental % of income, etc.) and presented with potential housing matches that meet as many preferences as possible. All of these activities previously occurred outside of HMIS through informal channels. However, in the previous grant year, this was integrated into CES.

The CES matching and prioritization processes now allow for clear follow-up when incidents of housing discrimination that are antithetical to Housing First or Fair Housing occur. CES has worked with PHAs to improve their screening and interview processes and better align these with said principles. Moreover, CES has worked with PHAs and housing providers to review and improve their program policies and lease agreements to remove any requirements or policies that impede someone's ability to obtain housing, regardless of their current medical, mental health, or substance use conditions.

Please enter at most 4000 characters

Involving Individuals with Lived Experience of Homelessness

36. Describe and provide examples of Professional Development (e.g. internships, continuing education, skill-based training) and employment opportunities provided to individuals with lived experience of homelessness by your organization. *

CAPSLO has a long track record of professional development of former participants; many staff persons employed by CAPSLO are former participants. The core mission of CAPSLO is to address the underlying causes of poverty. One of the most effective ways to do that is through employment and opportunities for training and advancement. Specifically, in homeless services, some roles are designed to elevate those with lived experience, such as the role of peer advocate. This role has been a hallmark of CAPSLO homeless services for several years and is a practical pathway for those with lived experience to start a career in homeless services.

In addition to directly employing those with lived experience, CAPSLO partners with myriad local education and workforce development programs to link participants with employment opportunities. Currently, 34% of the staff employed in the Homeless Division of CAPSLO have self-reported lived experience of homelessness, and three current staff members are former participants in CAPSLO programming. Additionally, CAPSLO has integrated peer advocates, who specifically have lived experience of homelessness, into the Prado Homeless Services Center's staffing to ensure that a peer advocate is available for program participants 7 days a week/24 hours a day. That role is designed with a significant training component to ensure that those with lived experience of homelessness can obtain stable employment and progress in their careers.

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37. Do you have a mechanism for obtaining feedback from program participants? Please describe (e.g. annual focus groups, consumer advisory panels, etc.). *

There are multiple pathways CAPSLO takes to obtain and integrate feedback from program participants. CAPSLO implements an annual client satisfaction survey with questions designed to improve programs and services. Example questions are: "I value the program service(s) I received; I found the program service(s) helpful; Staff were kind and caring; Staff met my needs; I was helped promptly; Do you feel better able to meet your or your family's needs in the past year as a result of CAPSLO's services?" These results are reviewed by the CAPSLO Planning Department and provided to CAPSLO leadership to improve the services delivered. In addition, CAPSLO's Homeless Services Department facilitates client feedback groups to review new or ongoing policies and program regulations to ensure goodness of fit and appropriateness.

CAPSLO also began hosting monthly town halls open to all current and former program participants. These meetings are a forum where CAPSLO updates participants on current program performance, policies, and updates to CES. Participants can also share concerns and give feedback. CAPSLO is forming a participant advisory committee to help give participants more in-depth input on programs and policies.

The HSOC CES Committee was established in the previous program year and included two chairs dedicated to those with lived experience of homelessness. This is critical to ensuring that while CES continues to transform in SLO, the perspective, needs, and voices of those with lived experience are at the forefront.

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Addressing the Needs of LGBTQ+ Individuals

38. Does your agency have anti-discrimination policies in place? *☒ Yes☐ No**39. Describe what actions your organization will you take to ensure that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination. ***

Nearly 65 years ago, CAPSLO and the 1000+ Community Action Agencies nationwide originated from the civil rights movement. In that spirit, the agency continues to denounce and fight against all acts of racism, oppression, brutality, and dehumanization. In June 2020, the Board of Directors formally adopted an agency Diversity, Equity, and Inclusion (DEI) statement: "To support a workplace that is committed to diversity, equity, and inclusion for all employees."

CAPSLO's culture is one of inclusiveness, wherein there is a firmly held belief in equal access to opportunities and resources for those who might otherwise be excluded or marginalized. This culture is characterized by team collaboration, both internally and externally, as CAPSLO strives to break down silos and work towards innovation in programs and services.

One of CAPSLO's core values is Respect and Fairness, and the agency is committed to creating an environment that promotes these. The agency is committed to achieving a vision centered on respect and the dignity, security, freedom from hardship, safety, health, and well-being of everyone and to creating solutions to disparities and negative social determinants of health. CAPSLO's staff work toward a future where everyone has an equal opportunity to achieve self-sufficiency.

Further, discrimination violates CAPSLO's policies and values. CAPSLO prohibits retaliation against any employee who reports possible violations of agency policies.

We provide training for all staff and ensure that all subcontracted agencies have anti-discrimination training. In addition, we work to ensure all participants can voice concerns when potential harassment or discrimination occurs. There are frequent reviews of staff interactions to ensure that discrimination is not happening. Specifically, within CAPSLO's Homeless Services Division, all participants can fill out (verbally or physically and with options for anonymous submission) a conflict resolution form. This form is transcribed into our database (coded to a generic profile if anonymous) and is reviewed by the appropriate management team. The resolution is recorded in our database. If an issue arises more than once or is profoundly severe, it is escalated to the relevant management role within CAPSLO.

Provision, denial, and exit from services are reviewed monthly. Special attention is given to those in underserved or protected classes. In cases where it is unclear if there was any discrimination based on these or any other protected factors, CAPSLO management investigates documented communication with the CAPSLO Human Resources team.

Please enter at most 4000 characters

Alignment with the San Luis Obispo Countywide Plan to Address Homelessness

40. **Describe how the project will align with a Line of Effort to support the San Luis Obispo Countywide Plan to address homelessness (2022- 2027). ***

Since its inception in 2016, CES in SLO CoC has made incremental improvements to the functionality of the homeless services response system. In 2022, CES began a significant transformation from directly funding case managers at the most prominent three homeless service providers. At the time, CES was disconnected from the prioritization and referral processes of the CES, did not include all homeless services providers, and operated outside of the SLO CoC Homeless Management Information System (HMIS). Now, in 2024, CES is fully integrated into the SLO CoC HMIS, includes seven service providers and continues to engage other service providers to join CES, shifted the focus of staffing to system activities, and no longer provides subsidies to homeless services agencies for participating in CES. Additionally, in 2024, the SLO CoC Homeless Services Oversight Committee (HSOC) formally established a CES Oversight Committee as a sub-committee of HSOC, which allowed the CES to revise all of the CES policies and develop a system of target guidances to help operate the CES in SLO CoC. While it is difficult not to be able to provide more funding to participating agencies, this allows CES to be fully implemented in SLO CoC and for CES in SLO CoC to establish a complete Community Queue system, allowing for increased efficiencies and outcomes in FY 25-26. This overview is critical in understanding how fully functional CES complements nearly all aspects of the San Luis Obispo Countywide Plan to address homelessness.

By design and mandate from HUD, CES is an all-encompassing CoC-wide system that connects all aspects of the homeless services system through efficient pathways and works with all programs to ensure that participants are correctly matched to resources. For example, CES will continue and expand its implementation of matching and referral to housing resources in HMIS, facilitate objectives in LOE 1 and 2 by maintaining an inventory that would reduce the length of time people experience homelessness, encourage the development of regional community standards, including housing program entry/exit criteria. Additionally, CES will ensure that referrals made to diversion, prevention, reunification, rapid rehousing, and shelter programs are tracked with consistency and transparency to allow for these LOEs to show better the work that is already being done but needs to be tracked coherently or consistently.

The most aligned LOE to this program is LOE 3: "Improve and expand data management efforts through HMIS and a coordinated entry system to strengthen data-driven operational guidance and strategic oversight." Primarily, the first objective of this LOE is to create a coordinated entry system that is open and accessible to all. This program allows this to be achieved by expanding and improving the existing CES through the evolution of the staffing activities of this program -- an efficiency that cannot be offered in many other LOEs. Additionally, a primary function of CES is to ensure that all operations standards in Access, Assessment, Prioritization, and Referral are met. Through that activity, this program is best positioned to be achieved in LOE 2 regarding training for service staff. CES will develop guidance for standard processes and expectations for all providers in outreach, housing navigation, prevention, and other functions of homeless service provision.

Through expanded activities and already being embedded in HMIS, CES achieved multiple goals outlined in LOE 3, specifically in section B. CES's focus on Access, Assessment, Prioritization, and matching, coupled with its approach to including more providers, allows CES to be indeed a program that can help all other programs improve system functioning. Specifically, CES will increase its capacity by hiring additional staff at CAPSLO to provide matching, administrative support, training, and public forums to benefit all providers. With this shift, SLO CoC will be able to a

Please enter at most 4000 characters

Attachments

The following documents must be submitted by email to SS.HomelessServices@co.slo.ca.us as part of this application, no later than Friday, September 6 at noon.

Attachment A – Organization's most recent audit (Required)

Attachment B – Project's Policies and Procedures (Required)

Policies and procedures must demonstrate there are no preconditions to entry, allowing entry regardless of current or past substance use, income, criminal records (with exceptions of restrictions imposed by federal, state, or local law or ordinance), marital status, familial status, self-disclosed or perceived sexual orientation, gender identity or gender expression; and must demonstrate the project has a process to address situations that may jeopardize housing or project assistance to ensure that project participation is terminated in only the most severe cases.

Attachment C – Leveraging Housing Resources Commitment (Permanent Housing projects only)

PSH, RRH, Joint TH-RRH applicants must attach letters of commitment, contracts, or other formal written documents that demonstrate the number of subsidies or units being provided to support the project. For a new permanent supportive housing project, provide at least 50 percent of the units included in the project; or for a new rapid re-housing project, serve at least 50 percent of the program participants anticipated to be served by the project.

Attachment D – Leveraging Health Care Resources Commitment (Permanent Housing projects only)

PSH, RRH, Joint TH-RRH applicants must attach formal written agreements and must include the value of the commitment and dates the healthcare resources will be provided. In the case of a substance use treatment or recovery provider, it will provide access to treatment or recovery services for all program participants who qualify and choose those services; or the value of assistance being provided is at least an amount that is equivalent to 50 percent of the funding being requested for the project, which will be covered by the healthcare organization. In-kind resources must be valued at the local rates consistent with the amount paid for services not supported by grant funds.

Attachment E – Supplemental Answers to Questions (Optional)

If you need more room to answer any of the application questions, please attach the additional information here. Include the question number for each question being answered.

41. I understand that the above documents must be submitted by email to SS_HomelessServices@co.slo.ca.us as part of this application, no later than Friday, September 6 at noon. *

☒ Yes

☐ No



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5Cities Homeless Coalition

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ID #27-041359

September 6, 2024

Elizabeth "Biz" Steinberg
Chief Executive Officer
Community Action Partnership San Luis Obispo Co., Inc.
1030 Southwood Dr.
San Luis Obispo, CA 93401

RE: Letter of Support & Participation for the SLO CoC CES

Dear Elizabeth "Biz" Steinberg,

5CHC understands that CAPSLO is renewing its application for Continuum of Care (CoC) funding under the County of San Luis Obispo (SLO) for the SLO Coordinated Entry System (CES). 5CHC is one of seven participating agencies that has integrated CES in the SLO CoC, and makes services available for all households experiencing homelessness, working in collaboration to provide solutions and provide housing stability through the SLO CoC.

The proposed CES renewal will continue to allow providers to make referrals to permanent housing through CES in HMIS and will expand the capacity for CES to better report and track referrals on all housing activities in the CoC. Last year, CES providers collectively worked with over 1800 households experience homelessness and successfully linked 177 households to permanent supportive housing through the integrated Coordinated Entry System.

CAPSLO and 5CHC have enjoyed a decades-long collaborative relationship serving homeless and at-risk individuals and families. CES is critical to ensure that all providers are unified in their approaches to Access, Assessment, Prioritization, and Referral, allowing for systemic improvements as all homeless services providers continue to contend with the growing gap in housing services for SLO County residents fleeing violence.

We are pleased to have been a founding member of CES in the SLO CoC and look forward to continued partnership and collaboration in meeting the needs of unhoused community in San Luis Obispo County.

Sincerely,

Janna Nichols
Executive Director



Friday, September 6, 2024



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Elizabeth “Biz” Steinberg
Chief Executive Officer
Community Action Partnership San Luis Obispo Co., Inc.
1030 Southwood Dr.
San Luis Obispo, CA 93401

RE: Letter of Support & Participation for the SLO CoC CES

Dear Elizabeth “Biz” Steinberg,

ECHO understands that CAPSLO is renewing its application for Continuum of Care (CoC) funding under the County of San Luis Obispo (SLO) for the SLO Coordinated Entry System (CES). CES currently is integrated into seven participating agencies in SLO CoC and makes services available for all households experiencing homelessness, working in collaboration to provide solutions and provide housing stability through the SLO CoC.

The proposed CES renewal will continue to allow providers to make referrals to permanent housing through CES in HMIS and will expand the capacity for CES to better report and track referrals on all housing activities in the CoC. Last year, CES providers collectively work with over 1800 households experience homelessness and successfully link 177 households to permanent supportive housing.

CAPSLO and ECHO have enjoyed a decade-long collaborative relationship serving homeless and at-risk individuals and families. CES is critical to ensure that all providers are unified in their approaches to Access, Assessment, Prioritization, and Referral, allowing for systemic improvements as all homeless services providers continue to contend with the growing gap in housing services for SLO County residents fleeing violence.

We are pleased to have been a founding member of CES in SLO CoC and look forward to continued partnership and collaboration in meeting the needs of unhoused community in San Luis Obispo County.

Sincerely,

Wendy Lewis
President & CEO
wlewis@echoshelter.org
805-792-0090