HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Data & Performance Committee Meeting Agenda

April 21, 2025, 9:00am

Committee members must participate in person (except for just cause reasons, or personal emergency reasons approved by the HSOC):

Room 356, County of San Luis Obispo Department of Social Services,
3433 South Higuera St, San Luis Obispo, CA 93401

Members with approved just cause reasons and the public may participate by Zoom video call:

https://us06web.zoom.us/j/81558763210?pwd=xPYE607iOZORXWuHauRAO4hMnvy4bh.1

Or dial in:
+1 669 444 9171
Meeting ID: 815 5876 3210
Passcode: 914716

1. Call to Order and Introductions

2. Public Comment

3. Consent: Approval of Minutes

4. Action/Information/Discussion

    4.1.   Implementing Five-Year Plan Line of Effort 3 – Improve and Expand Data Management Efforts Through HMIS and Coordinated Entry System to Strengthen Data-Driven Operational Guidance and Strategic Oversight

        4.1.1.   Discussion Item: HHAP (Homeless Housing, Assistance and Prevention Program) Round 5 Application System Performance Measurement Review

        4.1.2.   Homeless Management Information System (HMIS)

            4.1.2.1.   Information Item: System Performance Measures (SPM) Update

                4.1.2.1.1.   Information Item: Statewide Comparison of SPM Data

            4.1.2.2.   Information Item: HMIS Helpdesk Metrics

          4.1.2.3.   Discussion Item: Schools Data

5. Future Discussion/Report Items

6. Next Regular Meeting: May 19 at 9am

7. Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

https://www.slocounty.ca.gov/departments/social-services/homeless-services-division/homeless-services-oversight-council

HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
DATA & PERFORMANCE COMMITTEE MEETING MINUTES

Date
March 24, 2025

Time
9:03 am-10:37 am

Location
Room 356, Department of Social Services, 3433 S. Higuera St., San Luis Obispo, CA 93401

Members Present
Christy Nichols
Janna Nichols
Jessica Thomas
Mark Lamore
Nathan Rubinoff

Members Absent
Diana Howard

Staff and Guests
Abby Burgess
Jeff Al-Mashat
Kari Howell
Kate Bourne
Helene Finger
Laurel Weir
Lupe Terrones
Merlie Livermore
Russ Francis
Staci Dewitt
Tony Arnold

1. Call to Order and Introductions
Mark (on behalf of Janna) called the meeting to order at 9:03 am.

2. Public Comment
None presented.

3. Consent: Approval of Minutes
Mark moved the motion to approve the minutes. Christy seconded the motion. Minutes were approved by voice vote.

4. Action/Information/Discussion
4.1. Implementing Five-Year Plan Line of Effort 3 – Improve and Expand Data Management Efforts Through HMIS and Coordinated Entry System to Strengthen Data-Driven Operational Guidance and Strategic Oversight
4.1.1. Homeless Management Information System (HMIS)
4.1.1.1. Action Item: Vote to Approve Client ROI (Release of Information)
Mark moved the motion to approve of the Client ROI, Christy seconded. Roll was called and motion passed unanimously.

4.1.1.2. Action Item: Vote to Approve HMIS User Agreement
Mark moved the motion to approve of the HMIS User Agreement and Christy seconded. Roll was called and the motion passed unanimously.

4.1.1.3. Discussion Item: HMIS Record Requests from Law Enforcement
Kate shared that they have updated the Policies and Procedures to clearly state that any inquiries from Law Enforcement (State, Local and Federal) should be directed to HMIS lead.

4.1.1.4. Action Item: Vote to Approve HMIS Policies and Procedures
Christy moved the motion to approve the HMIS Policies and Procedures, seconded by Nathan. Roll was called. HMIS Policies and Procedures were approved unanimously.

4.1.1.5.   Information Item: System Performance Measures (SPM) Update
Kate reported that the new due date for the submission of the System Performance Measures is now April 11th. .

4.1.1.6.   Information Item: HMIS Helpdesk Metrics
Kari shared that HMIS Helpdesk received more than 500 messages, with more than 64 percent resolved on the first reply. The response time (seventeen hours) was longer than normal since the inquiries are more complicated and required more detailed explanation. She also mentioned that since migrating to Clarity HMIS, they welcomed four additional HMIS agencies, increased HMIS usership by more than fifty percent, improved care coordination through database enhancements, launched the helpdesk ticketing system, and launched the online learning management system.

4.1.1.7.   Discussion Item: CenCal and HMIS Data
Kate shared that their team is putting an effort to match data against CenCal data and to include CalAIM projects into the system. She said that they are actively onboarding new agencies because of CalAIM programming.

4.2. Information Item: Report from HSOC Planning and Meeting
Kari reported that at the March 19th HSOC Planning meeting, an update was shared on the progress of the County's Five-Year Plan. To help determine priorities in planning for the future, data shared was inclusive of homeless services, funding and affordable housing information. The HMIS team provided some level setting data from the reporting period of March 1, 2024, to March 1, 2025. Most of the data provided was project specific to destinations for permanent housing.

4.3. Discussion Item: Time and Date of Committee Meetings
To avoid conflicts with the SLO County Board of Supervisors meetings, the Committee has agreed to change the meeting day to every 3rd Monday of each month starting in April. The next meeting will be on April 21st.

5. Future Discussion/Report Items
- School data: report on students who are at risk of homelessness
- Coordinated Entry-Diversion assessment
- Go over SPM, comparison to state and national trends specific to projects success

6. Next Regular Meeting: April 21, 2025

7. Adjournment
Janna adjourned the meeting at 10:37 am.

HHAP Round 5 Application

System Performance Measures & Improvement Plan

Steps to complete this section:

1. Identify the most recent system performance measures for the region.
2. Describe the key action(s) the region intends to take to improve each system performance measure.

Guidance:

Cal ICH shall provide each region with system performance measures by CoC, with the exception of the LA region, which will receive data from all four CoCs within LA County. Applicants must enter that data in the corresponding measures fields in the application. Applicants should not adjust the data provided even if the geographic region of the data does not perfectly align with the participating applicant geography of this application.

*The application must include **at least one** key action for **each** system performance measure. All columns must be filled out for each action.*

For "Funding Type" select one of the options. If you select the blank field, you may type in a unique funding source type.

To add additional actions or racial equity measures, click the appropriate "Add" buttons near the bottom of each table.

Note: While Cal ICH expects most of the disparities listed to be based on race or ethnicity, applicants may identify other populations that are also overrepresented among people experiencing homelessness in the region.

Definitions:

- ***Key Actions*** *may include a brief description of a strategic initiative or step identified to address or improve the specific system performance measure. This can be a policy, program, partnership, target measure, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.*

- ***Lead Entity*** *should include the name of the regional Eligible Applicant responsible for managing the key action.*

- ***Collaborating Entity/ies*** *may include a group, organization, or jurisdiction within your region working to address or improve the system performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.*

- ***Timeframe*** *should include a target date for completion of the key action.*

- ***Success Measurement Methods*** *may include a systematic approach or tool used to assess the effectiveness and impact of the key action on the system performance measure. This can be quantitative measures, qualitative feedback, or any combination that provides insight into the progress and outcomes pertaining to the key action. Provide a clear description of how you plan to track and report on the success of your key action.*

SPM 1a: Number of people accessing services who are experiencing homelessness.

SPM 1a

2,812

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to accelerate completion of affordable housing projects, including traditional housing and	CDBG, HOME, CoC, PLHA, Homekey, ARPA, HHAP, LIHTC, County of SLO General Fund, County of San Luis Obispo Title 29 Funds, private funding	Federal, State, Local	County of San Luis Obispo	San Luis Obispo County CoC, homeless services providers, affordable housing developers	12/31/2027	The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal reduce the number of people experiencing homelessness to 50% of the current level within five

small accessory dwelling units or permanent tiny homes, to meet RHNA targets in all jurisdictions (one-half of 6th cycle RHNA targets for low-income and very low-income units within 5 years), to achieve 1667 units of low/very low-income housing (which includes 500 additional Permanent Supportive Housing beds).						years. The total number of people accessing services who are experiencing homelessness will be measured by HMIS data.
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to sustain current levels of vouchers and rapid rehousing and adding resources sufficient for an additional 160 persons to find housing.	HHAP, CalAIM, ESG, CDBG, PLHA	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC, homeless services providers	12/31/2027	The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal reduce the number of people experiencing homelessness to 50% of the current level within five years. The total number of people accessing services who are experiencing homelessness will be measured by HMIS data.

SPM 7.1a: Racial and ethnic disparities among those accessing services who are experiencing homelessness.

Racial/Ethnic Group	Measure
People who are Hispanic/ Latino	
People who are Black or African American	

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Engage with stakeholders who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers	CoC, HHAP	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data to determine whether disparities are decreasing, staying the same, or increasing

SPM 1b: Number of people experiencing unsheltered homelessness on a single night (unsheltered PIT count)

SPM 1b
1,156

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to	CDBG, HOME, CoC, PLHA, Homekey, ERF, ARPA, HHAP, LIHTC, County of SLO General Fund, County of	Federal, State, Local	County of San Luis Obispo	San Luis Obispo County CoC, homeless services providers,	12/31/2027	The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to

accelerate completion of affordable housing projects, including traditional housing and small accessory dwelling units or permanent tiny homes, to meet RHNA targets in all jurisdictions (one-half of 6th cycle RHNA targets for low-income and very low-income units within 5 years), to achieve 1667 units of low/very low-income housing (which includes 500 additional Permanent Supportive Housing beds).	San Luis Obispo Title 29 Funds, private funding			affordable housing developers		reduce unsheltered homelessness to 50% of the current level within five years. This will be measured by Point in Time Count data.
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to use rapid-cycle implementation to increase non-congregate sheltering/interim housing capacity through projects such as pallet shelters, cabins, tiny homes, sober living homes, room and board settings for a	CDBG, PLHA, ERF, Homekey, private funding	Federal, state, local	County of San Luis Obispo	San Luis Obispo County CoC, homeless services providers	12/31/2027	The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to reduce unsheltered homelessness to 50% of the current level within five years. This will be measured by Point in Time Count data.

total of 300 new
units
countywide
within 3 years.

SPM 7.1b: Racial and ethnic disparities among those experiencing unsheltered homelessness on a single night

Racial/Ethnic Group	Measure
People who are American Indian or Alaska Native	
People who are Hispanic/ Latino	

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Engage with stakeholders who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers	CoC, HHAP	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data to determine whether disparities are decreasing, staying the same, or increasing
Increase community knowledge by creating resources, and implementing trainings to ensure equitable access of undocumented neighbors to community resources for	HHAP	State	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data to determine whether disparities are decreasing, staying the same, or increasing

which they are
eligible

SPM 2: Number of people accessing services who are experiencing homelessness for the first time.

SPM 2
1,656

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to find housing for an additional 50 people each year through expanded diversion and homeless prevention efforts.	HHAP, ESG, CDBG, PLHA, General Fund	Federal, State, local	County of San Luis Obispo	San Luis Obispo County CoC, homeless services agencies	12/31/2027	The reduction of the number of people entering the system who are experiencing homelessness for the first time will be measured by HMIS data
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to expand diversion efforts through coordinated entry system (including by adding staff; improving program outcomes and training;	CoC	Federal	County of San Luis Obispo	San Luis Obispo County CoC, homeless services agencies	12/31/2027	The reduction of the number of people entering the system who are experiencing homelessness for the first time will be measured by HMIS data

increasing
flexible funding
for relocation,
etc.).

SPM 7.2: Racial and ethnic disparities in the number of people accessing services who are experiencing homelessness for the first time

Racial/Ethnic Group	Measure
People who are Black or African American	
People who are Hispanic/ Latino	

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Engage with stakeholders who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers	HUD CoC, HHAP	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data to determine whether disparities are decreasing, staying the same, or increasing

SPM 3: Number of people exiting homelessness into permanent housing.

SPM 3
706

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method

	achieve the action					
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to accelerate completion of affordable housing projects, including traditional housing and small accessory dwelling units or permanent tiny homes, to meet RHNA targets in all jurisdictions (one-half of 6th cycle RHNA targets for low-income and very low-income units within 5 years), to achieve 1667 units of low/very low-income housing (which includes 500 additional Permanent Supportive Housing beds).	CDBG, HOME, CoC, HHAP, LIHTC, Homekey, ERF, County Title 29	Federal, State, local	County of San Luis Obispo	San Luis Obispo County CoC, affordable housing developers	12/31/2027	This will be measured by all jurisdictions within the county meeting RHNA targets and exits to permanent housing destinations HMIS data
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to sustain current levels of vouchers and rapid rehousing and adding resources	HHAP, CalAIM, ESG, PLHA	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC, homeless service providers	12/31/2027	This will be measured by HMIS exits to permanent housing destinations and Housing Inventory Count data

sufficient for an additional 160 persons to find housing.						
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to bring the Housing Authority of City of San Luis Obispo's (HASLO) Emergency Housing Voucher landlord incentive program to scale in all communities to increase the number of participating landlords by 15% over the next 5 years.	HHAP	State	County of San Luis Obispo	San Luis Obispo County CoC, homeless service providers	12/31/2027	This will be measured by HMIS exits to permanent housing destinations and Housing Inventory Count data.

SPM 7.3: Racial and ethnic disparities in the number of people exiting homelessness into permanent housing.

Racial/Ethnic Group	Measure
Multiple Races	
People who are Hispanic/ Latino	

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Engage with stakeholders	CoC, HHAP	Federal, State	County of San Luis	San Luis Obispo	12/31/2027	Review HMIS data if sufficient

who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers			Obispo	County CoC		numbers to draw conclusions regarding whether there are disparities in subpopulations. If the HMIS data is inconclusive, seek stakeholder feedback on whether improvements are impacting their populations.

SPM 4: Average length of time that people experienced homelessness while accessing services

SPM 4

124

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to accelerate completion of affordable housing projects, including traditional housing and small accessory dwelling units or permanent tiny homes, to meet	CDBG, CoC, Homekey, ERF, HOME, PLHA, County Title 29	Federal, State, local	County of San Luis Obispo	San Luis Obispo County CoC, affordable housing developers	12/31/2027	The reduction in the length of time people were known to be homeless will be measured through HMIS data.

RHNA targets in all jurisdictions (one-half of 6th cycle RHNA targets for low-income and very low-income units within 5 years), to achieve 1667 units of low/very low-income housing (which includes 500 additional Permanent Supportive Housing beds).						
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to sustain current levels of vouchers and rapid rehousing and adding resources sufficient for an additional 160 persons to find housing.	HHAP, CalAIM, ESG, PLHA	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC, homeless service providers	12/31/2027	The reduction in the length of time people were known to be homeless will be measured through HMIS data.
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to revamp the Coordinated Entry System to prioritize services based on need (including diversion, permanent	CoC	Federal	County of San Luis Obispo	San Luis Obispo County CoC, Coordinated Entry System agencies	12/31/2027	The reduction in the length of time people were known to be homeless will be measured through HMIS data.

supportive housing for higher threshold chronically homeless, rapid re-housing for lower threshold) throughout the geographic region

SPM 7.4: Racial and ethnic disparities in the average length of time that people experienced homelessness while accessing services.

Racial/Ethnic Group	Measure
People who are Hispanic/ Latino	
People who are Asian	

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Engage with stakeholders who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers	CoC, HHAP	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data to determine whether any disparities are decreasing

SPM 5: Percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.

SPM 5
7.00%

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to develop and increase appropriate housing and home healthcare services to support housing retention among medically vulnerable and high need behavioral health populations.	CalAIM, Homekey, Bridge Housing, Housing Now	State, local	County of San Luis Obispo	San Luis Obispo County CoC, CenCal Health, homeless services agencies, housing providers	12/31/2027	The reduction of the percentage of people who return to homelessness within six months of exiting the homelessness response system to permanent housing will be measured through HMIS data.
The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to expand a continuum of age-appropriate, stable housing options to meet the diverse needs of youth (for example, host homes, master lease, and permanent supportive	HHAP	State	County of San Luis Obispo	San Luis Obispo County CoC, homeless services agencies, housing providers	12/31/2027	The reduction of the percentage of people who return to homelessness within six months of exiting the homelessness response system to permanent housing will be measured through HMIS data.

housing).

SPM 7.5: Racial and ethnic disparities in the percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.

Racial/Ethnic Group	Measure
People who are American Indian or Alaska Native	13.00%
Multiple Races	15.00%

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Engage with stakeholders who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers	CoC, HHAP	Federal, State	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data to determine whether any disparities are decreasing

SPM 6: Number of people with successful placements from street outreach projects.

SPM 6
13

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method

| The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to coordinate outreach strategies across multiple agencies to allocate and prioritize resources geographically and across populations and to improve information-sharing. | CoC | Federal | County of San Luis Obispo | San Luis Obispo County CoC, Coordinated Entry System agencies and CES participating housing providers | 12/31/2027 | Increase the number of people being served in shelters or by outreach staff that access permanent housing by 10% each year. This will be measured by HMIS data |
| The San Luis Obispo Countywide Plan to Address Homelessness (2022-2027) has a goal to create multidisciplinary outreach teams, including either medical staff certified and trained to provide care for physical, mental health, and substance use disorders, including mobile medications, or, at minimum, telemedicine access. | ESG, PLHA, HHAP | Federal, State | County of San Luis Obispo | San Luis Obispo County CoC, homeless services agencies | 12/31/2027 | Increase the number of people being served in shelters or by outreach staff that access permanent housing by 10% each year. This will be measured by HMIS data. |

SPM 7.6: Racial and ethnic disparities in the number of people with successful placements from street outreach projects.

Racial/Ethnic Group						Measure		
People who are Hispanic/ Latino					Source(s) the region intends to use to achieve the action	Type	Entity 5	ng Ent

Key Actions PM 1

| Key Action | Funding | Funding | Lead | Collaborati | Target | Success |

Engage with stakeholders who serve underrepresented populations to solicit input on barriers to obtaining permanent housing and strategies for addressing barriers	CoC, HHAP	Federal, state	County of San Luis Obispo	San Luis Obispo County CoC	12/31/2027	Review HMIS data if sufficient numbers to draw conclusions regarding whether there are disparities in subpopulations. If the HMIS data is inconclusive, seek stakeholder feedback on whether improvements are impacting their populations.

HHAP Round 5 Regionally Coordinated Homelessness Action Plan approved by HSOC on 3/20/24

CA SPM Data Report: October 1, 2023 - September 30, 2024
CA-614 San Luis Obispo County CoC

Measure #1a: Reducing the number of persons experiencing homelessness.
Number of people accessing services who are experiencing homelessness.
Performance Data

CY 2020	CY 2021	CY 2022	CY 2023	10/1/23 - 9/30/24	# Change from CY 2020	% Change from CY 2020	# Change from CY 2021	% Change from CY 2021	# Change from CY 2022	% Change from CY 2022	# Change from CY 2023	% Change from CY 2023
1,725	2,304	2,879	3,350	3,703	1,978	115%	1,399	61%	824	29%	353	11%

Measure #1b: Reducing the number of persons experiencing unsheltered homelessness on a daily basis.
Estimated number of people experiencing unsheltered homelessness on the CoC's Point-in-Time Count (on a single day in the last week of January).
Performance Data

PIT 2020	PIT 2021	PIT 2022	PIT 2023	PIT 2024	# Change from PIT 2020	% Change from PIT 2020	# Change from PIT 2021	% Change from PIT 2021	# Change from PIT 2022	% Change from PIT 2022	# Change from PIT 2023	% Change from PIT 2023
1,172	-	1,156	1,156	800	-372	-32%	n/a	n/a	-356	-31%	-356	-31%

Measure #2: Reducing the number of persons who become homeless for the first time.
Number of people accessing services who are experiencing homelessness for the first time (defined as not accessing services while experiencing homelessness in the past two years).
Performance Data

CY 2020	CY 2021	CY 2022	CY 2023	10/1/23 - 9/30/24	# Change from CY 2020	% Change from CY 2020	# Change from CY 2021	% Change from CY 2021	# Change from CY 2022	% Change from CY 2022	# Change from CY 2023	% Change from CY 2023
879	1,357	1,689	1,731	1,884	1,005	114%	527	39%	195	12%	153	9%

Measure #3: Increasing the number of people exiting homelessness into permanent housing.
Number of people exiting homelessness into permanent housing, including people who exited the homelessness response system to permanent housing and people who moved into permanent housing within the homelessness response system.
Performance Data

CY 2020	CY 2021	CY 2022	CY 2023	10/1/23 - 9/30/24	# Change from CY 2020	% Change from CY 2020	# Change from CY 2021	% Change from CY 2021	# Change from CY 2022	% Change from CY 2022	# Change from CY 2023	% Change from CY 2023
512	577	561	800	823	311	61%	246	43%	262	47%	23	3%

Measure #4: Reducing the length of time persons remain homeless.
Average length of time (in number of days) that people were enrolled in street outreach (SO) or other non-residential projects (while experiencing homelessness), emergency shelter (ES), transitional housing (TH), and safe haven (SH) projects, as well as time during which people were enrolled in, but had not yet moved into, rapid rehousing (RRH), permanent supportive housing (PSH), and other permanent housing (OPH) projects.
Performance Data

CY 2020	CY 2021	CY 2022	CY 2023	10/1/23 - 9/30/24	# Change from CY 2020	% Change from CY 2020	# Change from CY 2021	% Change from CY 2021	# Change from CY 2022	% Change from CY 2022	# Change from CY 2023	% Change from CY 2023
98	102	127	154	149	51	52%	47	46%	22	17%	-5	-3%

Measure #5: Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.
Performance Data

CY 2020	CY 2021	CY 2022	CY 2023	10/1/23 - 9/30/24	% Point Change from CY 2020	% Change from CY 2020	% Point Change from CY 2021	% Change from CY 2021	% Point Change from CY 2022	% Change from CY 2022	% Point Change from CY 2023	% Change from CY 2023
8.24%	4.71%	8.14%	4.38%	12.32%	4.08%	n/a	7.61%	n/a	4.18%	n/a	7.94%	n/a

Measure #6: Increasing successful placements from street outreach.
The number of people with successful placements from street outreach projects, which includes exits to an emergency shelter (ES), safe haven (SH), transitional housing (TH), or permanent housing (PH) destinations.
Performance Data

CY 2020	CY 2021	CY 2022	CY 2023	10/1/23 - 9/30/24	# Change from CY 2020	% Change from CY 2020	# Change from CY 2021	% Change from CY 2021	# Change from CY 2022	% Change from CY 2022	# Change from CY 2023	% Change from CY 2023
0	0	22	43	42	42	n/a	42	n/a	20	91%	-1	-2%

-Measure #1b uses a CoC's most recent unsheltered PIT count. This measure is not reported for 2021 due to COVID-related disruptions in PIT count.

Data is provided by the CA Homeless Data Integration System (HDIS)
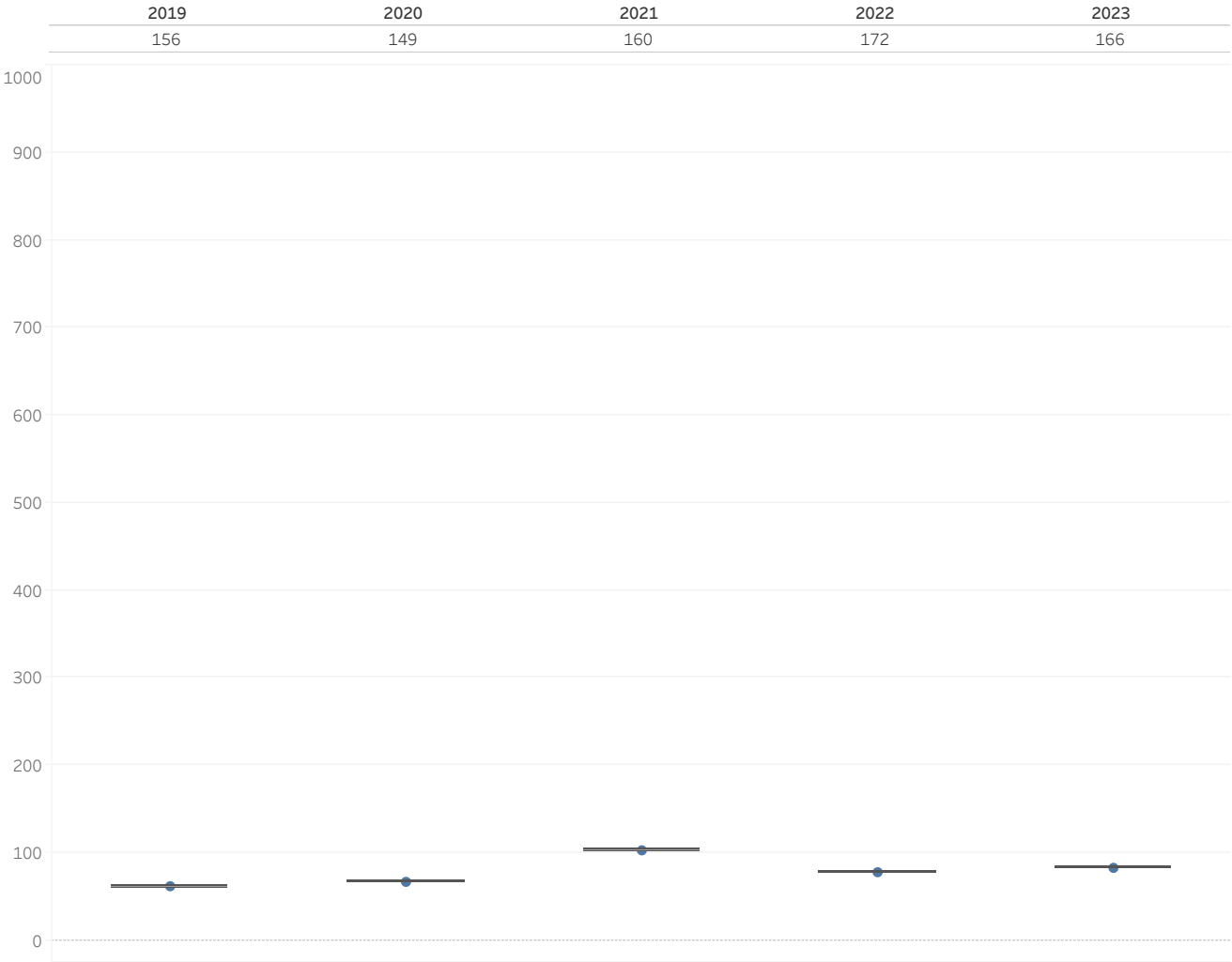
Reporting period: 10/1/23 - 9/30/24

HUD SPM Comparison
National Average Vs. San Luis Obispo County, CA-614
Data & Performance 04/21/25

Average Length of Stay (in days) in ES-SH-TH
National Averages of Length of Stay in Days is displayed at top

	AHAR Part 1 CoC Category	HUD CoC Number
	Multiple values	CA-614

2019	2020	2021	2022	2023
156	149	160	172	166

Agenda Item 4.1.2.1.1

Average Length of Stay (in days) in ES-SH-TH
National Averages of Length of Stay in Days is displayed at top
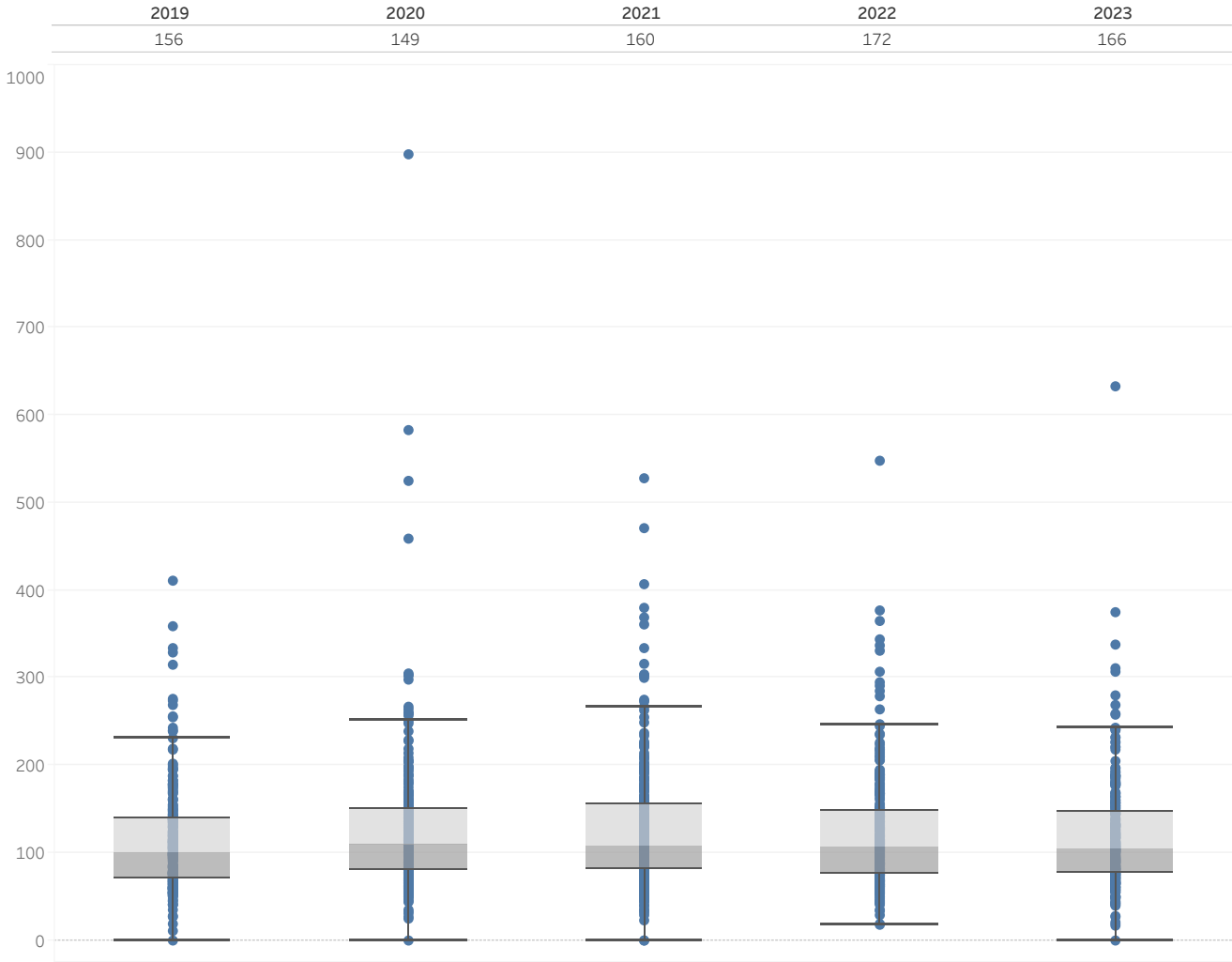
AHAR Part 1 CoC Category
Multiple values

HUD CoC Number
All

2019	2020	2021	2022	2023
156	149	160	172	166

Agenda Item 4.1.2.1.1

Percent Returns to Homelessness in 6-12-24 months
National Averages of People Returning to Homelessness
in 24 months is displayed at top

AHAR Part 1 CoC Category
All

HUD CoC Number
CA-614

Return Timeframe
24 month

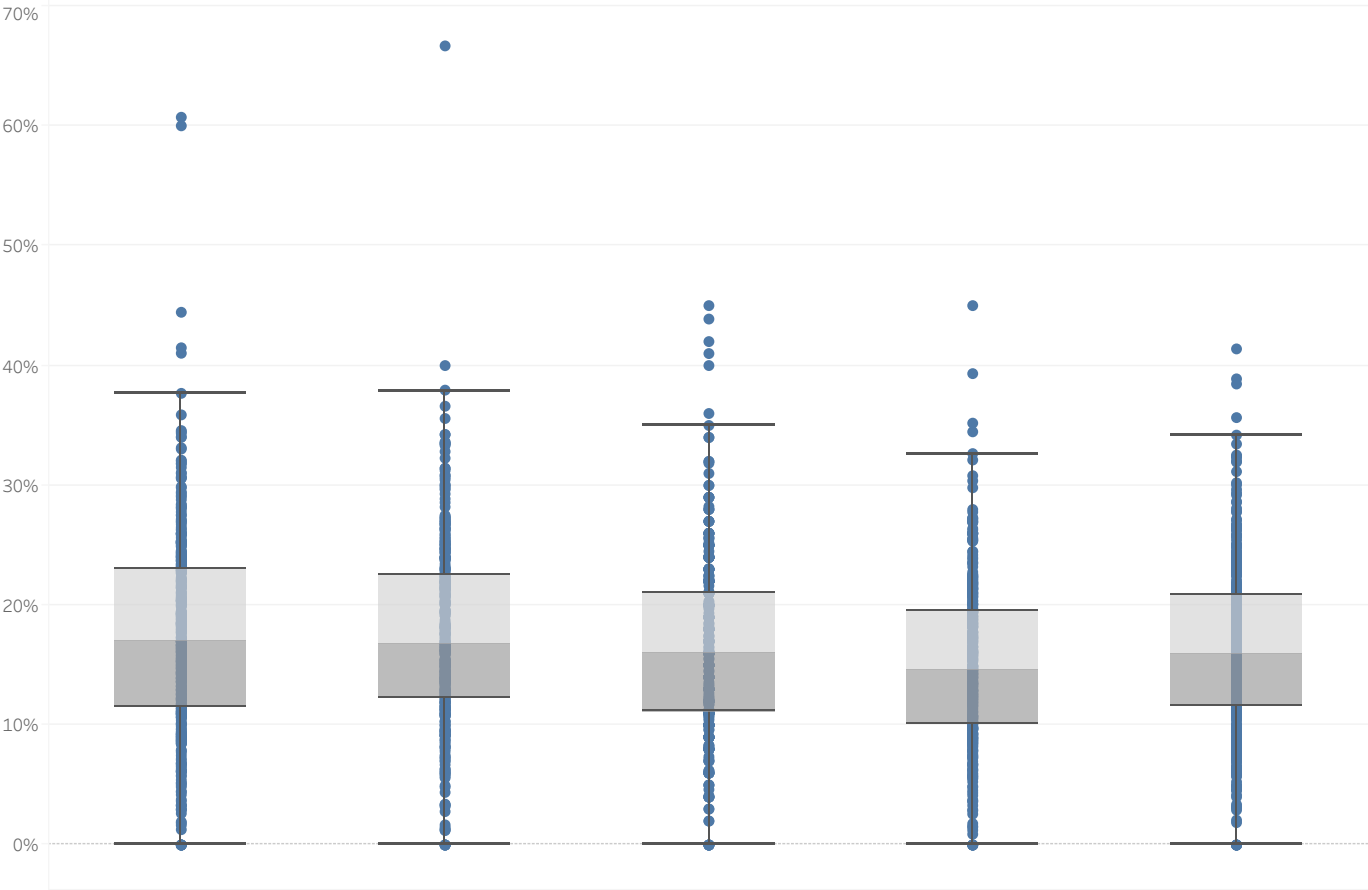|	Federal Fiscal Year			
2019	2020	2021	2022	2023
19.8%	19.7%	17.8%	16.6%	18.3%

Agenda Item 4.1.2.1.1

Percent Returns to Homelessness in 6-12-24 months
National Averages of People Returning to Homelessness
in 24 months is displayed at top

AHAR Part 1 CoC Category
All

HUD CoC Number
All

Return Timeframe
24 month

	Federal Fiscal Year			
2019	2020	2021	2022	2023
19.8%	19.7%	17.8%	16.6%	18.3%

Successful Street Outreach
Exits to Temporary or Permanent Housing
National averages are displayed at top

AHAR Part 1 CoC Category
All

HUD CoC Number
CA-614

Federal Fiscal Year

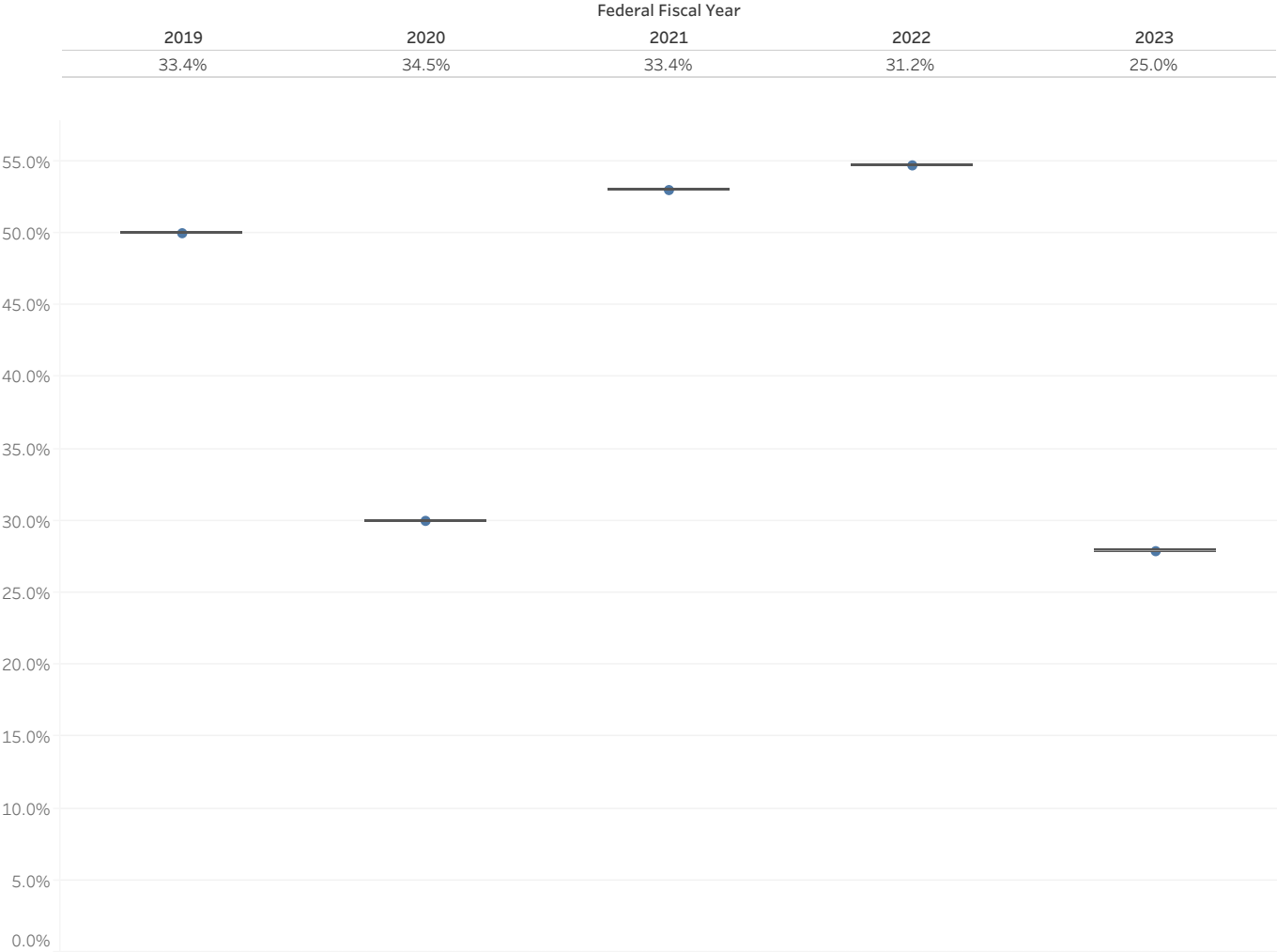| 2019	2020	2021	2022	2023
33.4%	34.5%	33.4%	31.2%	25.0%

Agenda Item 4.1.2.1.1

Successful Street Outreach
Exits to Temporary or Permanent Housing
National averages are displayed at top

AHAR Part 1 CoC Category
All

HUD CoC Number
All

Federal Fiscal Year

2019	2020	2021	2022	2023
33.4%	34.5%	33.4%	31.2%	25.0%