HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
Data & Performance Committee Meeting Agenda

May 19, 2025, 9:00am

Committee members must participate in person (except for just cause reasons, or personal emergency reasons approved by the HSOC):

Room 356, County of San Luis Obispo Department of Social Services,
3433 South Higuera St, San Luis Obispo, CA 93401

Members with approved just cause reasons and the public may participate by Zoom video call:

https://us06web.zoom.us/j/86850972738?pwd=htZR4BGwp9hFArGkmVji6OVPqPkPQG.1

Or dial in:
+1 669 444 9171
Meeting ID: 868 5097 2738
Passcode: 162483

1. Call to Order and Introductions

2. Public Comment

3. Consent: Approval of Minutes

4. Action/Information/Discussion

    4.1. Implementing Five-Year Plan Line of Effort 3 – Improve and Expand Data Management Efforts Through HMIS and Coordinated Entry System to Strengthen Data-Driven Operational Guidance and Strategic Oversight

        4.1.1. Discussion Item: Eva System Report

        4.1.2. Discussion Item: HHAP (Homeless Housing, Assistance and Prevention Program) Round 6 Application System Performance Measures Development

        4.1.3. Information Item: HIC (Housing Inventory Count) and Sheltered PIT (Point in Time) Count 2025 Data

        4.1.4. Homeless Management Information System (HMIS)

4.1.4.1.   Information Item: HMIS Staff Report

4.1.4.2.   Discussion Item: Clarity Outreach Module Pilot

5.   Future Discussion/Report Items

6.   Next Regular Meeting: June 16 at 9am

7.   Adjournment

The full agenda packet for this meeting is available on the SLO County HSOC web page:

https://www.slocounty.ca.gov/departments/social-services/homeless-services-division/homeless-services-oversight-council

HOMELESS SERVICES OVERSIGHT COUNCIL (HSOC)
DATA & PERFORMANCE COMMITTEE MEETING MINUTES

Date
April 21, 2025

Time
9:01 am-10:55 am

Location
Room 358, Department of Social Services, 3433 S. Higuera St., San Luis Obispo, CA 93401

Members Present
Christy Nichols
Diana Howard
Janna Nichols
Mark Lamore
Nathan Rubinoff

Members Absent
Jessica Thomas

Staff and Guests
Abby Burgess
Derek Ferree
Erica Jaramillo
Helene Finger
Jeff Al-Mashat
Kari Howell
Kate Bourne
Katy Krul
Laurel Weir
Mark Frauenheim
Merlie Livermore
Nicole Bennett
Russ Francis
Staci Dewitt
Trisha Raminha

1. Call to Order and Introductions
Mark Lamore (on behalf of Janna) called the meeting to order at 9:01 am.

2. Public Comment
None presented.

3. Consent: Approval of Minutes
Christy moved the motion to approve the minutes. Nathan seconded the motion. Minutes were approved by voice vote.

4. Action/Information/Discussion
4.1. **Implementing Five-Year Plan Line of Effort 3 – Improve and Expand Data Management Efforts Through HMIS and Coordinated Entry System to Strengthen Data-Driven Operational Guidance and Strategic Oversight**
4.1.1. Discussion Item: HHAP (Homeless Housing, Assistance and Prevention Program) Round 5 Application System Performance Measurement Review
George presented a brief overview of the HHAP application information which is due for submission in August. He will also report back in May for a review of the System Performance Measures (SPM) strategies before presenting them to the HSOC meeting in July.

4.1.2. Homeless Management Information System (HMIS)
4.1.2.1. Information Item: System Performance Measures (SPM) Update
Kate provided an updated report regarding the SPMs.

4.1.2.1.1. Information Item: Statewide Comparison of SPM Data
Kate presented data showing HUD (United States Department of Housing and Urban Development) System Performance Measures Comparison on the National Average vs. San Luis Obispo County.

4.1.2.2. Information Item: HMIS Helpdesk Metrics
Kari reported that there was an average of 344 messages received, and more than half were replied to. The questions presented were more complex, requiring more detailed answers.

5. Future Discussion/Report Items
- Data quality report
- Eva system report

6. Next Regular Meeting: May 19, 2025

7. Adjournment
Janna adjourned the meeting at 10:55 am.