



# Job Seeker Resource Guide

A Directory of Services





# Welcome,

The Workforce Development Board of San Luis Obispo County is a network for local public and private partners that serves job seekers and businesses to reach their full economic potential. This is accomplished through the collaborative integration of employment, training, education, and economic development services for job seekers, students, workers, and employers.

The Job Seeker Resource Guide will help partners:

- Understand the comprehensive services offered in San Luis Obispo County.
- Connect participants to the multiple programs and resources available that will help them advance and succeed in the labor market.
- Will actively help partners refer participants to the multiple services needed to succeed.

Aligning services through active referrals will contribute to a fully integrated workforce development system that helps participants easily access an array of services to advance their careers and increase their economic self-sufficiency.

We welcome your comments and suggestions for how we can better serve you. We try to ensure information is up-to-date and accurate. If you would like to request an update to your organization's listing, please contact us at (805) 781-1908.

Sincerely,

**Isiah Gomer**

Workforce Development Board of San Luis Obispo County, Chair

**Dawn Boulanger**

Workforce Development Board of San Luis Obispo County, Director



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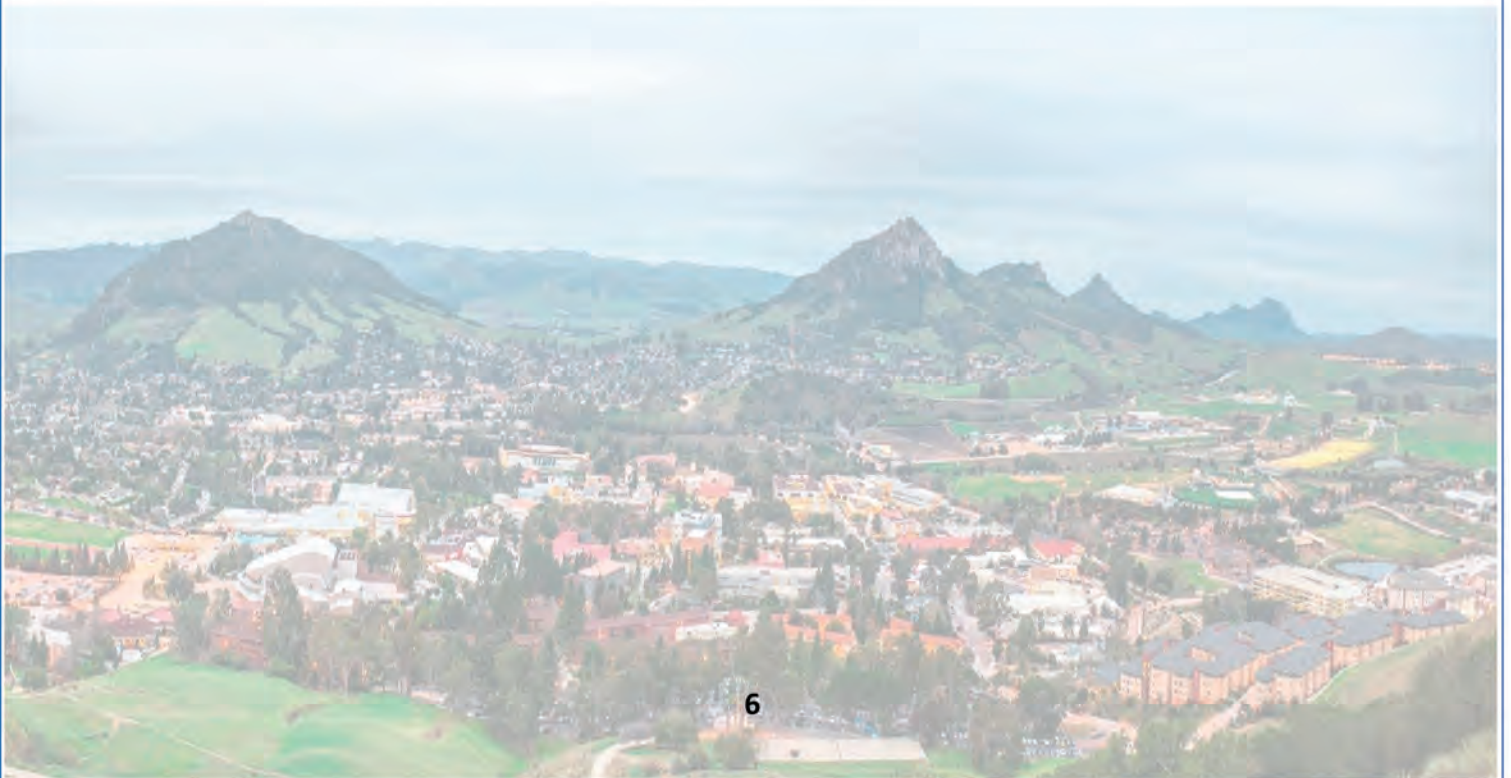


## 211 Resource Line United Way of SLO

|               |  |
|---------------|--|
| Office:       | United Way of SLO                                  |
| Address:      | 1288 Morro Road #10, San Luis Obispo, 93401        |
| Phone Number: | 805-541-1234                                       |
| Web Address:  | <a href="http://www.211slo.org">www.211slo.org</a> |

**Services:** Assistance finding resources in SLO County

**How does someone get started in the program?** Call 211 or (800) 549-8989, text your zip code to 898211 to connect with a 211 specialist or search 211 self-guided at [www.211slo.org](http://www.211slo.org).





## 40 Prado

|               |  |
|---------------|--|
| Office:       | 40 Prado   |
| Address:      | 40 Prado Road, San Luis Obispo, 93401              |
| Phone Number: | 805-544-4004 Ext 2                                 |
| Web Address:  | <a href="http://www.capslo.org">www.capslo.org</a> |

**Services:** Shelter and multi-services center. Shelter capacity is 100 beds – may want to call ahead for availability. Day services include meals, case management, and VI-SPDAT assessment for placement on 70 Now list (placement on the list guarantees consideration, but doesn't guarantee housing; priority is based on vulnerability, length of time homeless, and availability of units). Daily 8:30 am - 4:00 pm; Night shelter 4:00 pm - 7:30 am.

**What are the eligibility requirements?** Must meet the HUD definition of homeless, which is determined at the time of intake. Must be independent in ability to care for oneself (bathing, feeding, dressing, etc.). In-county residents are given first priority for a bed. Out-of-county individuals are able to stay for 14 days. Must have a valid form of photo identification.

**What are the program outcomes?** The ultimate goal is to obtain permanent housing. Clients can participate in case management assistance to obtain services that support self-sufficiency and address obstacles impeding their ability to obtain, and maintain, housing.

**Who is the ideal candidate for the program?** Homeless individuals or families needing a safe place to be.

**How does someone get started in the program?** Come to 40 Prado any day between the hours of 8:30 am - 2 pm to do an intake.

**How can partner staff help the client enroll into the program?** Contact 40 Prado at (805) 544-4004.



## 5 Cities Homeless Coalition

|                        |  |
|------------------------|--|
| Office:                | 5 Cities Homeless Coalition                      |
| Address:               | 100 S 4th Street, Grover Beach, 93433            |
| Phone Number:          | 805-574-1638                                     |
| Fax:                   | 805-668-2380                                     |
| Web Address:           | <a href="http://www.5chc.org">www.5chc.org</a>   |
| General Inquiry Email: | <a href="mailto:info@5chc.org">info@5chc.org</a> |

**Services:** Provides preliminary assessment of needs and referrals to available services and resources. Also provides housing assistance, supportive services for Veteran families, engagement and outreach, benefits advocacy, homeless youth services, warming centers, and more.

**What are the eligibility requirements?** Families, individuals, and youth who are homeless or at risk of homelessness are screened for program eligibility. Services are provided to residents of South San Luis Obispo County; however, housing assistance is available to residents throughout the County. Income restrictions apply for Rapid Re-Housing and Homeless Prevention Programs (income restrictions are dependent on what funding is available, generally ranging from 30% to 80% AMI).

All clients seeking housing assistance will need to provide:

- Identification
- Social Security Cards (or ITIN)
- Birth Certificates
- 3 months of income variation
- Lease agreement (5CHC is not able to assist with room rentals, RV spaces, or units without a CA lease agreement)
- 3-day pay or quit notice (for Homeless Prevention assistance)

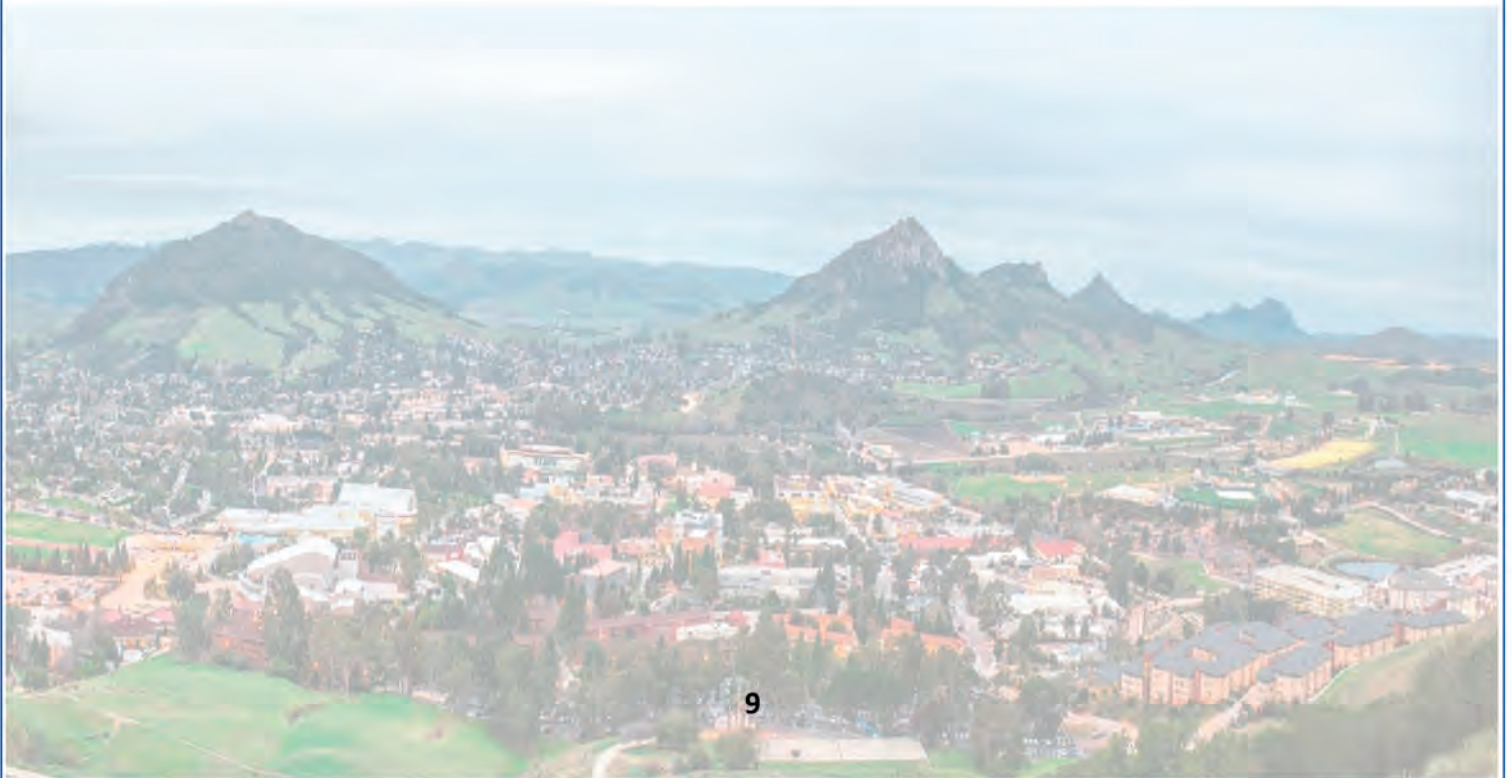
**What are the program outcomes?** Assisting clients in gaining and/or retaining permanent housing is the primary goal of the 5Cities Homeless Coalition. Clients receive assistance in mitigating barriers to housing through case management, benefits advocacy, financial literacy, and access to resources and referrals. Clients receive a minimum of 6 months case management post-assistance. More than 90% of those we have helped with deposit or rental assistance remain in their homes one year later.



**Who is the ideal candidate for the program?** Those who are homeless or at risk of homelessness.

**How does someone get started in the program?** Contact our office at (805) 574-1638 to request an intake appointment or for information about our walk-in hours.

**How can partner staff help the client enroll into the program?** Partner staff can send referrals to 5CHC with a completed Multi-Agency Referral and Client Release of Information Form (DSS 815). Please include as much detail as possible and contact information for the client and referring case manager. If referring to housing assistance, please include the required documentation listed above.





## Cal Poly

### Admissions

|                |  |
|----------------|--|
| Office:        | Cal Poly Admissions  |
| Address:       | 1 Grand Avenue #172H, San Luis Obispo, 93407                               |
| Phone Number:  | 805-756-2311   |
| Email Address: | <a href="mailto:admissions@calpoly.edu">admissions@calpoly.edu</a>         |
| Web Address:   | <a href="http://www.calpoly.edu/admissions">www.calpoly.edu/admissions</a> |

**Services:** Cal Poly Admissions determines acceptance into the school for first-year students, transfer students, graduate students, and international students. Cal Poly offers six academic colleges with more than 60 majors.

**What are the eligibility requirements?** Contact Cal Poly for respective eligibility requirements for first-year, transfer, graduate, and international students.

**What are the program outcomes?** Four-year undergraduate or graduate degree in a field of study.

**How does someone get started in the program?** Contact Cal Poly admissions.

**How can partner staff help the client enroll into the program?** Direct individuals to contact Cal Poly admissions to discuss the nature of their application and relevant important dates.

## Cal Poly

### Career Services

|                |  |
|----------------|--|
| Office:        | Cal Poly Career Center   |
| Address:       | 1 Grand Avenue, San Luis Obispo, 93407   |
| Phone Number:  | 805-756-1111   |
| Email Address: | <a href="mailto:careerservices@calpoly.edu">careerservices@calpoly.edu</a>         |
| Web Address:   | <a href="http://www.careerservices.calpoly.edu">www.careerservices.calpoly.edu</a> |

**Services:** Career Services offers resources and services to current students, alumni, and faculty/staff. Services include:

- Clothing Closet
- Events
- Resource Toolkit
- MustangJOBS
- Emerging Job Markets
- Career Counseling
- Graduate Status Report
- Career and Professional Development Certificate Program

**What are the eligibility requirements?** Current Cal Poly students and alumni. Faculty and staff who are alumni of Cal Poly are encouraged to join as alumni.

**What are the program outcomes?** Career Services empowers students to achieve a lifetime of meaningful career success by engaging with Cal Poly's vibrant network.

**How does someone get started in the program?** Contact the Front Office at (805) 756-2501, email [careerservices@calpoly.edu](mailto:careerservices@calpoly.edu), or visit Building 124, Room 114 on the Cal Poly Campus.

**How can partner staff help the client enroll into the program?** Visit <https://careerservices.calpoly.edu/partner-with-us> to see how partners can connect with Career Services.



## Catholic Charities

|                     |  |
|---------------------|--|
| Office:             | Catholic Charities Diocese of Monterey           |
| Address:            | 3220 Higuera Street #225, San Luis Obispo, 93401 |
| Phone Number:       | 805-541-9110                                     |
| Hours of Operation: | Monday-Friday 8:30am - 5:00pm                    |

**Services:** Family supportive services, assistance with CalFresh applications, immigration and citizen services, tattoo removal, rental, and utility assistance.

### **What are the eligibility requirements?**

- Rental Assistance: SLO County residents, ID, rental agreement, proof of income proof of need.
- Utility Assistance: Past due bill, ID, proof of income, proof of need.
- Immigration and citizen services for more information, please call 831-722-2675.

**What are the program outcomes?** Catholic Charities works to prevent homelessness by providing financial assistance and long-term support and strives to resolve issues that may lead to homelessness. Catholic Charities sees the emotional, physical, and financial toll being levied upon millions of families and individuals as a result of America's affordable housing crisis.

At Catholic Charities we help people, regardless of their faith, who are struggling with poverty and other complex issues. Our collective efforts focus on a set of strategic priorities that make a difference in the lives of people in need.

**Who is the ideal candidate for the program?** Anyone who needs assistance.

**How does someone get started in the program?** They have set dates when clients can call and register for pre-screening. If the clients qualify, an appointment will be scheduled for them to turn in all documents for rental/utility assistance or to receive gift cards when available.

**How can partner staff help the client enroll into the program?** They can provide call dates when clients can call and get on their list for assistance.



## CenCal Health

|                     |  |
|---------------------|--|
| Office:             | CenCal Health  |
| Address:            | 1035 Peach Street, Suite 201, San Luis Obispo 93401            |
| Phone Number:       | 805-685-9525   |
| Web Address:        | <a href="http://www.cencalhealth.org">www.cencalhealth.org</a> |
| Hours of Operation: | Mon - Friday 8:00am - 5:00pm                                   |

**Services:** Local community health plan and Medi-Cal programs for the Central Coast. Call center is available to assist you Monday through Friday from 8:00 am to 5:00 pm.

**What are the eligibility requirements?** Medi-Cal ensures that children and adults with limited income and resources can receive medical, mental, and behavioral health services at little or no cost.

**What are the program outcomes?** As a CenCal Health Member, you are able to choose a Primary Care Doctor that will help coordinate your medical care needs. CenCal Health provides medical, mental, and behavioral health services.

**Who is the ideal candidate for the program?** This program is ideal for:

- Families with children
- Foster care children
- Pregnant women
- Childless adults
- Seniors
- Persons with disabilities

**How does someone get started in the program?** CenCal Health is the Medi-Cal Managed Care Health Plan for Santa Barbara and San Luis Obispo Counties for low-income residents. Once a resident is granted Medi-Cal, they are automatically inscribed (enrolled) into the CenCal Health Plan.

**How can partner staff help the client enroll into the program?** Refer the client to submit an application online at [www.slocounty.ca.gov/dss/Medi-Cal.htm](http://www.slocounty.ca.gov/dss/Medi-Cal.htm) or visit a Department of Social Services office in San Luis Obispo County.



## Child Care Resource Connection

|                     |  |
|---------------------|--|
| Office:             | Child Care Resource Connection at CAPSLO           |
| Address:            | 805 Fiero Lane, Suite A, San Luis Obispo, 93401    |
| Phone Number:       | 805-541-2272                                       |
| Web Address:        | <a href="http://www.capslo.org">www.capslo.org</a> |
| Hours of Operation: | Mon-Friday 8:00am-5:00pm                           |

**Services:** Information and referrals for child care providers in SLO County. Alternative Payment Program and Child Care Food Program. All services are available in English and Spanish.

**What are the eligibility requirements?** Child Care Resource Connection (CCRC) helps facilitate child care payments for income-qualifying families through two Subsidized Payment Programs.

- CalWORKs families referred by the local Department of Social Services.
- Families not eligible for a referral from the Department of Social Services may apply for the Alternative Payment Program. Eligibility is based on the following need and income requirements:
  - \*Employment that precludes the supervision of children
  - \*Seeking employment
  - \*Vocational training leading directly to a recognized trade or profession
  - \*Homeless and seeking housing
  - \*Incapacitated as verified by a legally qualified professional
  - \*Child Welfare Services verified by a legally qualified professional

To submit an application for placement on the CCRC Waiting List, call (805) 541-2272. The length of wait is determined by available funding to enroll new families.

**What are the program outcomes?** To provide assistance with the payment of childcare for eligible families as they work towards self-sufficiency.

**Who is the ideal candidate for the program?** Income-eligible individuals that meet the need requirements listed above.

**How does someone get started in the program?** Apply for the eligibility waiting list through the website or be referred by the local Department of Social Services.

**How can partner staff help the client enroll into the program?** Assist clients with completing the necessary paperwork.



## Community Health Centers

### **Arroyo Grande**

Address: 1205 E. Grand Avenue, Suite H, 93420

Phone Number: 805-994-2300

Address: 1057 Grand Avenue, 93420

Phone Number: 805-270-1700

Address: 260 Station Way, 93420

Phone Number: 805-473-6201

### **Atascadero**

Address: 7512 Morro Road, 93422

Phone Number: 805-792-1400

### **Cambria**

Address: 1276 Tamson Drive, 93428

Phone Number: 805-927-5292

### **Nipomo**

Address: 150 Tejas Place, 93444

Phone Number: 805-929-3211

### **Oceano**

Address: 2120 Cienaga Street, 93445

Phone Number: 805-994-2100

### **San Luis Obispo**

Address: 77 Casa Street Suite 201, 93401

Phone Number: 805-269-1500

Address: 40 Prado Road, 93401

Phone Number: 805-473-4712

Address: 1551 Bishop Street, 93401

Phone Number: 805-549-0402

### **San Miguel**

Address: 1385 Mission Street 93451

Phone Number: 805-467-2344

### **Templeton**

Address: 1330 Las Tablas, 93465

Phone Number: 805-542-6700

Web Address: [www.communityhealthcenters.org](http://www.communityhealthcenters.org)



**Services:** From Primary Care, Family Dentistry, and Pediatrics, to Health Education, Chronic Disease Management and OB/GYN, our fully accredited health centers provide medical services to everyone.

**What are the eligibility requirements?** Community Health Centers welcomes all private pay, full and partially insured, Medi-Cal and Medicare patients. For patients without insurance, they offer a sliding fee scale based on income and family size to ensure that quality compassionate health care is readily accessible to everyone.

**What are the program outcomes?** Primary Care services including establishing a Primary Care Provider (PCP).

**Who is the ideal candidate for the program?** CHC's patient population includes low-income, uninsured community members with an emphasis on special populations such as homeless, school-based, migrant and seasonal farm workers, and public housing residents.

**How does someone get started in the program?** Make an appointment at the clinic location of your choice. If you are a new patient, you are encouraged to bring a new patient registration packet that is available for download at [www.communityhealthcenters.org](http://www.communityhealthcenters.org). All appointments require your insurance card, list of current medications including over-the-counter and vitamins, and a description of the problem including how long you have had it and how it affects you.

# Cuesta College

## Career Connections

|                               |  |
|-------------------------------|--|
| Office:                       | Cuesta College Career Connections                  |
| <b>North County Campus</b>    |  |
| Address:                      | 2800 Buena Vista Drive, Paso Robles, 93446         |
| Phone Number:                 | 805-546-3252 (Thursdays)                           |
| <b>San Luis Obispo Campus</b> |  |
| Address:                      | Highway 1, San Luis Obispo, 93403                  |
| Phone Number:                 | 805-546-3252                                       |
| Web Address:                  | <a href="http://www.cuesta.edu">www.cuesta.edu</a> |

**Services:** Aligning students and employers with quality employment services. Including student jobs/internships, CTE Jobs/Internships, Federal Work Study, Employers, typing tests, resume resources, cooperative work experience, job fairs/workshops, professional development, career closet, and employability resources.

Cuesta College also offers continuing/adult education, ESL classes, CTE courses, apprenticeships programs, credit and non-credit course.

**What are the eligibility requirements?** Enrolled Cuesta College student or Employee. Some services require referrals/eligibility from the Financial Aid Office. Also, typing tests are offered to members of the community.

**Who is the ideal candidate for the program?** Cuesta College students and staff. Some programs are offered to members of the community - contact Career Connections for further information.

**How does someone get started in the program?** Make an appointment with a Career Connections staff member to start the process. San Luis Obispo Campus Office (805) 546-3252 or 5300 Building, Room 5210. North County Campus Office (805) 546-3252 or Room N1005.



## Cuesta College

### Enrollment Services

|                               |  |
|-------------------------------|--|
| Office:                       | Cuesta College   |
| <b>North County Campus</b>    |  |
| Address:                      | 2800 Buena Vista Drive, Paso Robles, 93446             |
| Phone Number:                 | 805-546-3100   |
| <b>San Luis Obispo Campus</b> |  |
| Address:                      | Highway 1, San Luis Obispo, 93403                      |
| Phone Number:                 | 805-591-6200   |
| <b>South County Campus</b>    |  |
| Address:                      | 495 Valley Road Room 213, Arroyo Grande, 93420         |
| Phone Number:                 | 805-474-3913   |
| Email Address:                | <a href="mailto:admit@cuesta.edu">admit@cuesta.edu</a> |
| Web Address:                  | <a href="http://www.cuesta.edu">www.cuesta.edu</a>     |

**Services:** Cuesta College Enrollment Services assists new, transfer, returning, dual enrollment, high school enrichment, or other types of students with the admissions process.

**What are the eligibility requirements?** With exception to dual enrollment students, Cuesta College admits students who meet the following requirements and are capable of benefiting from the instruction offered:

- Any person possessing a high school diploma or its equivalent.
- A person over the age of 18 years, who has not received a high school diploma or equivalent, and who, per the Superintendent/President/designee, will benefit from the instruction offered.
- An apprentice as defined in Section 3077 of the Labor Code.

Dual Enrollment Students can visit the Cuesta College website or contact the Enrollment Services office for admission requirements.

**What are the program outcomes?** Attainment of a degree or certificate in a field of study.

**How does someone get started in the program?** Contact Cuesta College Enrollment Services.

**How can partner staff help the client enroll into the program?** Direct individuals to contact Cuesta College to discuss the nature of their application and relevant important dates.



## Department of Rehabilitation

|               |   |
|---------------|---|
| Office:       | Department of Rehabilitation                        |
| Address:      | 3220 Higuera Street Ste 102, San Luis Obispo, 93401 |
| Phone Number: | 805-549-3361  |
| Web Address:  | <a href="http://www.dor.ca.gov">www.dor.ca.gov</a>  |

**Services:** Vocational Rehabilitation Services: DOR provides vocational counseling, job search and placement assistance, and may provide training assistance related to the vocational goal. DOR also provides assistive technology if needed to succeed in their vocational plan, as well as other support services, as needed. Youth Services: DOR Student Services are activities that support the participant in exploring and preparing for the world of work. Services are based on interests.

**What are the eligibility requirements?** Vocational Rehabilitation Services: An individual must have a documented physical or mental impairment, and services must be necessary for them to successfully prepare for, secure, retain or regain employment. Youth Services: A student between the ages of 16 and 21 who is interested in exploring the world of work and being successful in a job; who wants to get some work experience; who is curious about options after graduation; and who is ready to start exploring.

**What are the program outcomes?** Successful employment, increased credentials and skills, and long-term job retention.

**Who is the ideal candidate for the program?** Vocational Rehabilitation Services: An individual with a documented disability (mental or physical.) Youth Services: A student between the ages of 16 and 21 interested in exploring the world of work and being successful in a job; who wants some work experience; is curious about options after graduation; and wants to start exploring right away.

**How does someone get started in the program?** Call the main number 805-549-3361 and ask to be scheduled for an Orientation. Orientations are held by appointment. At the Orientation, paperwork will be given that needs to be returned to the intake appointment.

**How can partner staff help the client enroll into the program?** Partners can assist individuals in contacting the DOR office to schedule an orientation and with completing the application paperwork.



## Department of Social Services

|                        |  |
|------------------------|--|
| Office:                | County of San Luis Obispo Department of Social Services  |
| <b>San Luis Obispo</b> |  |
| Address:               | 3433 South Higuera Street, 93401   |
| Phone Number:          | 805-781-1600   |
| <b>Arroyo Grande</b>   |  |
| Address:               | 1086 Grand Avenue, 93420   |
| Phone Number:          | 805-474-2000   |
| <b>Atascadero</b>      |  |
| Address:               | 9630 El Camino Real, 93422   |
| Phone Number:          | 805-461-6000   |
| <b>Morro Bay</b>       |  |
| Address:               | 600 Quintana Road, 93442   |
| Phone Number:          | 805-772-6405   |
| <b>Nipomo</b>          |  |
| Address:               | 681 W. Tefft Street Suite 1, 93444   |
| Phone Number:          | 805-931-1800   |
| <b>Paso Robles</b>     |  |
| Address:               | 406 Spring Street, 93446   |
| Phone Number:          | 805-237-3110   |
| Web Address:           | <a href="http://www.slocounty.ca.gov/Departments/Social-Services.aspx">www.slocounty.ca.gov/Departments/Social-Services.aspx</a> |

**Services:** The Department of Social Services (DSS) provides public services that promote self-sufficiency, health and well-being. Services are provided from an array of programs to help ensure the protection of children, the elderly and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities such as food, housing and health care.

**What are the eligibility requirements?** Eligibility requirements vary between the programs. Formerly known as the food stamp program, CalFresh provides a monthly nutrition benefit which is used via an Electronic Benefit Transaction (EBT) card. Cash Assistance Programs provide time-limited ongoing monthly cash assistance. These include California Work Opportunity and Responsibility to Kids (CalWORKs), Refugee Cash Assistance (RCA), General Assistance, Cash Assistance Program for Immigrants (CAPI), and Trafficking Crime Victim Assistance Program (TCVAP). Within these programs, are other programs such as Cal-Learn, Diversion Services, Expanded Subsidized Employment Services, Family Stabilization Services, Homeless Assistance, Housing Support Programs, Welfare-to-Work, and more. Speak to your caseworker for additional eligibility requirements.



Medi-Cal provides assistance with paying medical bills for those who are income and property eligible. There are different Medi-Cal programs for varied groups of individuals, from infants to the aged population. There are different requirements for each of these programs. If there is no eligibility to Medi-Cal there is also assistance in applying in the Covered California Marketplace for Affordable Care Act health coverage insurance plans. DSS also helps elders or dependent adults remain safely in their homes, through 3 Adult Services programs: Adult Protective Services, In-Home Supportive Services, and Public Authority.

Child Welfare Services, or Child Protective Services, aims to provide for the safety and stability of children and youth who are at risk of abuse, neglect, or exploitation. Services include: Adoption Assistance, Commercially Sexually Exploited Youth Services, Emergency Response, Family Maintenance, Family Reunification, Independent Living Program (ILP), Safely Surrender a Baby, and more.

**What are the program outcomes?** Time-limited, ongoing monthly support programs are available based on the benefits program.

**Who is the ideal candidate for the program?** Each program has varying ideal candidates.

**How does someone get started in the program?** Applications can be done at any Social Service office or online at [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org). If a client needs to speak with Child Welfare Services, call 805-781-5437 (24-hour child abuse hotline). If a client needs to speak with an Adult Services Social Worker, call 805-781-1790 (available 24 hours).

**How can partner staff help the client enroll into the program?** As each program has different eligibility requirements and everyone has a different circumstance, it is best to direct clients to apply or contact the DSS. With the client's permission, partner staff may attend appointments and assist with the application.

If you suspect there is an emergency requiring immediate intervention, call 911. To report suspected child abuse or neglect call the 24-hour Child Abuse Hotline at (805) 781-5437. To report suspected elder abuse or neglect call the Adult Services Hotline at (805) 781-1790.



## El Camino Homeless Organization (ECHO)

|                      |  |
|----------------------|--|
| Office:              | ECHO   |
| Address:             | 6370 Atascadero Avenue, Atascadero, 93422                    |
| Phone Number:        | 805-462-3663   |
| Web Address:         | <a href="http://www.echoshelter.org">www.echoshelter.org</a> |
| Hours of Operation : | 8:00am - 6:00pm  |

**Services:** El Camino Homeless Organization (ECHO) operates a safe and secure overnight 50 bed shelter to meet the immediate needs of families and individuals who have become homeless. Additional services include:

- Residency Program
- Housing Placement
- Nutrition Program
- Meal Program
- Shower Program
- Children's Programs

**What are the program outcomes?** With a unique residency program, clients are provided case management services to assist them in securing a job and finding permanent and sustainable housing. While enrolled in the program, clients are taught life skills for employment, budgeting, health care management, and social interaction.

**Who is the ideal candidate for the program?** Families and individuals who have become homeless.

**How does someone get started in the program?** Visit ECHO at 6370 Atascadero Avenue, Atascadero or call at (805) 462-3663.

# Employment Development Department (EDD)

## Migrant Seasonal Farmworker

|               |  |
|---------------|--|
| Office:       | Employment Development Department (EDD)            |
| Phone Number: | 805-878-2842                                       |
| Web Address:  | <a href="http://www.edd.ca.gov">www.edd.ca.gov</a> |

**Services:** The Migrant Seasonal Farmworker program assists farmworkers who otherwise would not have access to services through the normal process within the SLO Cal Careers Center. EDD representatives conduct outreach in areas of high agricultural activity to provide recruitment services to employers and information to agricultural job seekers at no-cost, such as:

- Job search assistance
- CalJOBS navigation information and registration
- General information about unemployment insurance
- General information about disability insurance
- Labor market information
- Vocational training and career opportunities
- Referral to supportive services or organizations also serving farmworkers
- Farmworker rights and labor law information
- Assistance with filing workplace violation complaints

**What are the eligibility requirements?** Agricultural workers classified as migrant, seasonal, migrant food-processing workers as defined by federal law.

**What are the program outcomes?** Referrals to agricultural contract job opportunities, information on state and federal employment rights, information and assistance on employment services and employment related law complaints, referrals to services, and training opportunities.

**How does someone get started in the program?** Outreach workers for the Migrant Seasonal Farm Worker program can be contacted via email provided above.



# Employment Development Department (EDD)

## Unemployment Insurance

|                     |  |
|---------------------|--|
| Office:             | Employment Development Department (EDD)  |
| Phone Number:       | 1-800-300-5615   |
| Web Address:        | <a href="http://www.edd.ca.gov">www.edd.ca.gov</a>                                   |
| Email Address:      | <a href="mailto:WSBSanLuisObispoInfo@edd.ca.gov">WSBSanLuisObispoInfo@edd.ca.gov</a> |
| Hours of Operation: | 8:00 am - 8:00 pm  |

**Services:** Unemployment Insurance assistance to workers who have lost their jobs due to no fault of their own and meet the program's eligibility requirements. Additionally, Disability Insurance (SDI) and job placement.

**What are the eligibility requirements?** To be eligible for an Unemployment Insurance Claim, the client must have received enough wages during the base period (prior 18 months) to establish a claim. To be eligible to receive Unemployment Benefits you must:

- Be totally or partially unemployed.
- Be unemployed through no fault of your own.
- Be physically able to work.
- Be available for work.
- Be ready and willing to immediately accept work.
- Be actively looking for work.

To receive an extension in benefits beyond the regular 26 weeks of Unemployment Insurance benefits, you must be approved for training.

**Who is the ideal candidate for the program?** Persons who have been laid off who have worked for W2 employers in California within the past 18 months. Persons who have existing claims or have questions about their claim status.

**How does someone get started in the program?** Contact Unemployment Insurance by phone at (800) 300-5616 or (833) 978-2511 daily from 8:00 am to 8:00 pm (except for state holidays) to file a claim; or file a claim over the internet using [www.edd.ca.gov/Unemployment/UI\\_Online.htm](http://www.edd.ca.gov/Unemployment/UI_Online.htm).

**How can partner staff help the client enroll into the program?** The SLO Cal Careers Center in SLO can connect you with local EDD staff who can assist in filing a claim. The SLO Cal Careers Center also has computers with internet access to allow claimants to file and/or manage their claims onsite.



# Employment Development Department (EDD)

## Veteran Services

|                      |  |
|----------------------|--|
| Office:              | Employment Development Department (EDD)              |
| Address:             | 3450 Broad Street, Suite 104, San Luis Obispo, 93401 |
| Phone Number:        | 805-858-3505   |
| Web Address:         | <a href="http://www.edd.ca.gov">www.edd.ca.gov</a>   |
| Hours of Operation : | Monday-Friday 8:00am - 5:00pm                        |

**Services:** The Employment Development Department (EDD) assists veterans and their eligible spouses to maximize their employment and training opportunities. Veterans are entitled to many resources designed to help in their search for employment. Veterans Service Navigator (VSN) will determine if clients are eligible for JVSG services. Once found eligible for JVSG program, clients are referred to veteran staff for intensive services. Veterans will receive the priority of services such as veteran 24-hour priority hold on all job listings.

**What are the eligibility requirements?** Jobs for Veterans – Must have served on active duty in the United States armed forces for a period of more than 180 days and was discharged or released with an other-than-dishonorable discharge. EDD assists all veteran clients with career services; however, in order to be eligible for “Intensive Services” by staff, veteran clients must have a “significant barrier to employment” (SBE).

**What are the program outcomes?** Full-time or part-time gainful employment for all veterans and their families.

**Who is the ideal candidate for the program?** Any veterans who are looking for employment and/or training services.

**How does someone get started in the program?**

1. Register in CalJOBS.
2. Post a resume in CalJOBS.
3. Meet with Veterans Service Navigator (VSN) for an initial assessment.

**How can partner staff help the client enroll into the program?** Ask if a client has served in the U.S. military. Assist client in registering in CalJOBS to show complete veteran status and help client create a resume. Connect clients with one of the Veterans Service Navigators



# Employment Development Department (EDD)

## Wagner-Peyser

|                      |  |
|----------------------|--|
| Office:              | Employment Development Department (EDD)              |
| Address:             | 3450 Broad Street, Suite 104, San Luis Obispo, 93401 |
| Phone Number:        | 805-858-3508 Ext 3                                   |
| Web Address:         | <a href="http://www.edd.ca.gov">www.edd.ca.gov</a>   |
| Hours of Operation : | Monday-Friday 8:00am-5:00pm                          |

**Services:** The Employment Development Department (EDD) provides a comprehensive range of employment and training services in partnership with state and local agencies and organizations. These services benefit job seekers, laid-off workers, youth, individuals currently working, veterans, and people with disabilities.

**What are the eligibility requirements?** Right-to-work documents.

**Who is the ideal candidate for the program?** Individuals who are able to utilize services to help them search, find, obtain, and retain employment. Those individuals willing to take workshops to better develop their job readiness.

**How does someone get started in the program?** Registration in CalJOBS.

**How can partner staff help the client enroll into the program?** Inform clients they must be registered in CalJOBS and/or help them register if they need to by going to: [www.caljobs.ca.gov](http://www.caljobs.ca.gov).

## GALA Pride and Diversity Center

|               |  |
|---------------|--|
| Office:       | GALA Pride and Diversity Center                    |
| Address:      | 1060 Palm Street, San Luis Obispo, 93401           |
| Phone Number: | 805-541-4252                                       |
| Web Address:  | <a href="http://www.galacc.org">www.galacc.org</a> |

**Services:** Provides support to individuals of all sexual orientations, gender identities, and expressions through social support, advocacy, resources, referrals, and more. Resources include phone support, LGBTQ+ Groups, Support Groups, Hatler Library.

**What are the eligibility requirements?** Everyone is able to participate. Some services may require membership and/or encourage donations for participation. Contact GALA for specific eligibility requirements by program.

**How does someone get started in the program?** Contact GALA for current events and services.

**How can partner staff help the client enroll into the program?** Direct interested individuals to visit the website or call GALA.





## Goodwill Central Coast

|               |  |
|---------------|--|
| Office:       | Goodwill Central Coast                                     |
| Address:      | 880 Industrial Way, San Luis Obispo, 93401                 |
| Phone Number: | 805-544-0542   |
| Web Address:  | <a href="http://www.ccgoodwill.org">www.ccgoodwill.org</a> |

**Services:** Free tax preparation and filing.

**What are the eligibility requirements?** Income thresholds below \$57,000. Contact Goodwill for more information.

**Who is the ideal candidate for the program?** Tax help to people who generally make \$57,000 or less, persons with disabilities, the elderly, and limited English-speaking taxpayers who need assistance.

**How does someone get started in the program?** Call 2-1-1 to see if you qualify for free tax preparation, to find a location near you, and to set an appointment.



## Housing Authority of San Luis Obispo (HASLO)

|                     |  |
|---------------------|--|
| Office:             | Housing Authority of San Luis Obispo (HASLO)     |
| Address:            | 487 Leff Street, San Luis Obispo, 93401          |
| Phone Number:       | 805-543-4478                                     |
| Web Address:        | <a href="http://www.haslo.org">www.haslo.org</a> |
| Hours of Operation: | Monday - Friday 8:00am-5:00pm                    |

**Services:** HASLO provides rental housing and a home ownership opportunity. Their clients include families, seniors, veterans, and the disabled. HASLO operates under its housing authority designation from HUD.

**What are the eligibility requirements?** There are income limits in effect for these programs. Generally, income is based on household size and should be at or below 30% or 50% of the Area Median Income.

**What are the program outcomes?** Provide affordable housing. Options through HASLO include fixed rent affordable apartments and subsidized apartments.

**Who is the ideal candidate for the program?** Clients include families, seniors, veterans, and the disabled. They operate collaborations focused on housing and services for the homeless, mental health clients, and persons in recovery from substance abuse disorders.

**How does someone get started in the program?** Contact HASLO at [info@haslo.org](mailto:info@haslo.org) or (805) 543-4478.

**How can partner staff help the client enroll into the program?** Help clients apply for affordable fixed-rent apartments to be put on the waitlist. The wait lists for subsidized affordable apartments (Section 8) are currently closed.



## Liberty Tattoo Removal

|                |  |
|----------------|--|
| Office:        | Liberty Tattoo Removal at CAPSLO   |
| Address:       | 1152 E. Grand Avenue, Arroyo Grande, 93420   |
| Phone Number:  | 805-540-8353   |
| Email Address: | <a href="mailto:libertytattooremoval@capslo.org">libertytattooremoval@capslo.org</a> |

**Services:** Provides no-cost laser tattoo removal services for individuals with gang-related, anti-social, and/or socially and economically limiting tattoos in exchange for community service.

**What are the eligibility requirements?** Participants must:

- Have a qualifying tattoo: a qualifying tattoo must be anti-social, gang-related, preventing employment, and/or interfering with your life.
- Be clean and sober.
- Complete application and orientation.
- Complete 8 hours of community service before each treatment or make a donation equal to the same.
- Agree not to acquire any more tattoos while in the program.
- Be able to attend a clinic once every two months in the City of San Luis Obispo.

**How does someone get started in the program?** Contact the Liberty Tattoo Removal Program at (805)540-83532 or [libertytattooremoval@capslo.org](mailto:libertytattooremoval@capslo.org)

# Lucia Mar Unified School District

## Adult Education and Literacy

|               |  |
|---------------|--|
| Office:       | Lucia Mar Adult Education  |
| Address:      | 1425 19th Street, Oceano, 93445  |
| Phone Number: | 805-474-3000 Ext 1221  |
| Web Address:  | <a href="http://www.adulted.luciamarschools.org">www.adulted.luciamarschools.org</a> |

**Services:** LMUSD offers the high school diploma program to help anyone who did not finish their high school diploma, or if they choose, they can do the HiSET (a state-issued high school equivalency (HSE) credential).

Once complete, LMUSD has a referral system in place with Cuesta and Hancock Colleges to send students interested in post-secondary education directly to a counselor who can help them enroll. They also have a referral system in place with SLO Cal Careers if the student wants to move toward employment.

**What are the eligibility requirements:** Anyone can attend Adult Education classes.

**What are the program outcomes?** Finishing diploma or equivalency and either move into workforce training or post-secondary education.

**Who is the ideal candidate for the program?** Anyone seeking to achieve their high school diploma or HiSET.

**How does someone get started in the program?** Contact the office to complete registration forms and orientation.



## Paso Robles Housing Authority

|               |  |
|---------------|--|
| Office:       | Paso Robles Housing Authority                                  |
| Address:      | 901 30th Street, Paso Robles, 93446                            |
| Phone Number: | 805-238-4015   |
| Web Address:  | <a href="http://www.pasoroblesha.org">www.pasoroblesha.org</a> |

**Services:** To provide quality, affordable housing, that promotes quality of life through a healthy community.

**What are the eligibility requirements?** Qualified families who earn 30-60% of San Luis Obispo County area median income. Affordable Senior Housing is also available.

**How does someone get started in the program?** Email [info@pasoroblesha.org](mailto:info@pasoroblesha.org) or call (805) 238-4015.



## People's Self Help-Housing Program

|               |  |
|---------------|--|
| Office:       | People's Self-Help Housing Program               |
| Address:      | 1060 Kendall Road, San Luis Obispo, 93401        |
| Phone Number: | 805-781-3088                                     |
| Web Address:  | <a href="http://www.pshhc.org">www.pshhc.org</a> |

**Services:** Provides minor home repairs, special needs rental, and homeowner construction.

**What are the eligibility requirements?** Eligibility varies by property. Some properties are designated for individuals, families, seniors (55+ or 62+), individuals living with disabilities, and/or farm workers.

**Who is the ideal candidate for the program?** Working families, seniors, veterans, those living with disabilities, and the formerly homeless.

**How does someone get started in the program?** Submittal of an online rental housing pre-application at [www.pshhc.org](http://www.pshhc.org) for the property or properties the client is interested in.

**How can partner staff help the client enroll into the program?** Assist the client in completing a rental housing pre-application available at [www.pshhc.org](http://www.pshhc.org). The pre-application must be returned directly to the property or properties the client is applying to.



## Ride-On Transportation of San Luis Obispo County

|               |  |
|---------------|--|
| Office:       | Ride-On Transportation                                   |
| Address:      | 3620 Sacramento Drive, Suite 201, San Luis Obispo, 93401 |
| Phone Number: | 805-541-8747   |
| Web Address:  | <a href="http://www.ride-on.org">www.ride-on.org</a>     |

**Services:** Ride-On provides vanpools and shuttles for the general public including transportation for seniors, veterans, low-income individuals, and people with developmental disabilities. Ride-On provides vehicle maintenance, van leasing, and driver training for other organizations.

**What are the eligibility requirements?** Ride-On provides door-to-door transportation and shuttles for the general public. Ride-On offers discounted services designed for special populations such as seniors, Veterans, and riders with developmental disabilities.

**What are the program outcomes?** Ride-On is providing 750-800 rides per day with highly trained drivers and a strong preventative maintenance program. Their goal is to provide safe transportation at a reasonable cost for people who cannot use public transit.

**Who is the ideal candidate for the program?** Ride-On is available for door-to-door transportation for all residents of San Luis Obispo County, but they have discounted fares for seniors, veterans, low-income residents, and riders with developmental disabilities.

**How does someone get started in the program?** Call Ride-on at (805) 541-8747, Monday through Friday from 6:30 am until 5:00 pm. A customer service representative will set you up in scheduling software and take information about your ride. It is good to call at least two days before your ride, but they try to provide your ride, even if it is on the same day as the request. You can also fill out our online ride request 24 hours a day and their schedulers will get it scheduled for you.

**How can partner staff help the client enroll into the program?** Call Ride-on at (805) 541-8747, Monday through Friday from 6:30 am until 5:00 pm, or complete an online ride request.



# Salvation Army

**Arroyo Grande:**

Address: 1550 W. Branch Street, 93420

Phone Number: 805-481-0278

**Atascadero:**

Address: 8420 El Camino Real, Unit G, 93422

Phone Number: 805-466-7201

**Morro Bay**

Address: 540 Quintana Road, 93442

Phone Number: 805-772-7062

**Paso Robles:**

Address: 711 Paso Robles Street, 93446

Phone Number: 805-238-9591

**San Luis Obispo:**

Address: 815 Islay Street, 93401

Phone Number: 805-544-2401

Web Address: [www.sanluisobispo.salvationarmy.org](http://www.sanluisobispo.salvationarmy.org)

**Services:** Services include after-school programs, food assistance, utility assistance, rental assistance, referrals, homeless assistance, youth programs, ministry, holiday assistance, disaster services, and casework services.

**How does someone get started in the program?** Contact your nearest Salvation Army office for more information.





# San Luis Coastal Unified School District

## Adult Education and Literacy

|               |  |
|---------------|--|
| Office:       | San Luis Coast Unified School District                   |
| Address:      | 500 Lizzie Street, San Luis Obispo, 93401                |
| Phone Number: | 805-549-1222   |
| Web Address:  | <a href="http://www.ae.slcsud.org">www.ae.slcsud.org</a> |

**Services:** The Adult School offers a broad array of courses including ESL classes and the adult high school diploma program (GED or HiSET) test preparation and administration.

**What are the eligibility requirements?** Programs/classes have varying requirements. Inquire at (805) 549-1222 to verify. Please call the Adult School office to inquire about scholarship programs.

**What are the program outcomes?** The high school education program results in a High School Diplomacy Certificate, HiSet, or GED. The English as a second language program outcome is progress towards fluency in the English language.

**Who is the ideal candidate for the program?** Any adult without a high school diploma or any adult less than fluent in the English language.

**How does someone get started in the program?** All classes at San Luis Coastal Adult School are open to adults of San Luis Obispo and neighboring communities. Pre-registration is required. All registrations will be dated and processed in the order they are received.

Ways to register:

- Online Registration - [www.slcsud.asapconnected.com](http://www.slcsud.asapconnected.com) and follow the prompts.
- In Person - Come into the Adult School office during business hours and they will assist you with registering for the class of your choice.
- By Phone -Call the Adult School office at (805) 549-1222 during business hours and let them know which classes you want to join.

**How can partner staff help the client enroll into the program?** Visit [sladultschool.org](http://sladultschool.org) for more information.



## San Luis Obispo County Office of Education

### Homeless and Foster Youth Services Coordinating Program

|               |  |
|---------------|--|
| Office:       | San Luis Obispo County Office of Education   |
| Phone Number: | 805-782-7268   |
| Web Address:  | <a href="http://www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/">www.slocoe.org/programs/homeless-and-foster-youth-services-coordinating-program/</a> |

**Services:** Homeless and Foster Youth staff assist with school enrollment, assisting with school placement disputes, transfer or tracking of school records, identifying school resources, and questions related to school policy and Education Code.

**What are the eligibility requirements?** Being a Homeless or Foster Youth.

**What are the program outcomes?** Help with transportation to school, school supplies, free lunch at school, immediate enrollment, school records, emergency card, and access to records.

**Who is the ideal candidate for the program?** Homeless and Foster Youth.

**How does someone get started in the program?** Contact the school district's liaison. The liaison list can be found at: [www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/school-district-liaisons-and-contacts/](http://www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/school-district-liaisons-and-contacts/)

**How can partner staff help the client enroll into the program?** Every school district has a designated Homeless Youth Liaison and Foster Youth Liaison. Refer all questions or concerns about enrollment or treatment of homeless or foster youth to the liaison. The liaison list can be found at: [www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/school-district-liaisons-and-contacts/](http://www.slocoe.org/about/programs/homeless-and-foster-youth-services-coordinating-program/school-district-liaisons-and-contacts/)



## San Luis Obispo County Veterans Services Office

|               |  |
|---------------|--|
| Office:       | Veterans Services  |
| Address:      | 801 Grand Avenue, San Luis Obispo, 93401   |
| Phone Number: | 805-781-5766   |
| Web Address:  | <a href="http://www.slocounty.ca.gov/Departments/Veterans-Services.aspx">www.slocounty.ca.gov/Departments/Veterans-Services.aspx</a> |

**Services:** Veterans Services include Additional Assistance, VA Healthcare application, Cal Vet College Tuition Fee Waiver, Dependency and Indemnity Compensation, Special Monthly Compensation, Survivors and Dependents Educational Assistance Program, Survivors Pension, Veteran Burial Allowance and Benefits, Veteran Disability Compensation, Veteran Driver License and Identification Card, Veterans Pension for War-time Veterans, Veterans preference, Veterans Treatment Court, and Vocational Rehabilitation and Employment Program.

**What are the eligibility requirements?** Individuals who have served in one of the branches of the armed services. From there, our staff can determine what he or she qualifies for from their time in service, whether they were deployed or not, and if they will be needing various benefits to help them with life.

**What are the program outcomes?** The outcomes range anywhere from outreach functions, disability compensation, legal services, pension, housing, and job assistance, to healthcare, aid and attendance at home, burial matters, and survivors' benefits.

**Who is the ideal candidate for the program?** The ideal candidate is any Veteran or their family who might need some extra financial help, healthcare, housing, or employment assistance.

**How does someone get started in the program?** To schedule an appointment or for more information regarding VA benefits, call (805) 781-5766, or email [VS\\_Staff@co.slo.ca.us](mailto:VS_Staff@co.slo.ca.us).

**How can partner staff help the client enroll into the program?** Partner staff can send a completed Multi-Agency Referral and Client Release of Information Form (DSS 815) to the Veterans Services Office of San Luis Obispo County to begin the program.

## San Luis Obispo Vet Center

|               |  |
|---------------|--|
| Office:       | San Luis Obispo Vet Center   |
| Address:      | 1070 Southwood Drive, San Luis Obispo, 93401   |
| Phone Number: | 805-782-9101<br>For assistance after hours, weekends, and holidays<br>call: 1-877- WAR-VETS (1-877-927-8387) |
| Web Address:  | <a href="http://www.vetcenter.va.gov">www.vetcenter.va.gov</a>   |

**Services:** The San Luis Obispo Vet Center provides various social and psychological services, including professional readjustment counseling to eligible Veterans, active duty service members, including National Guard and Reserve components, and their families. Readjustment counseling is offered to successfully transition from military to civilian life or after experiencing a traumatic event in the military. Individual, group, marriage, and family counseling is offered in addition to referral and connection to other VA or community benefits and services. Vet Center counselors and outreach staff are experienced and prepared to discuss the tragedies of war, loss, grief, and transition after trauma.

**What are the eligibility requirements?** Any Veterans and current service members, including members of the National Guard and Reserve, are eligible for Vet Center care if any one of the following applies: Have served on active military duty in any combat theater or area of hostility, have experienced military sexual trauma, have provided direct emergent medical care or mortuary services to the casualties of war while serving on active military duty, or have served as a member of an unmanned aerial vehicle crew that provided direct support to operations in a combat zone or area of hostility. Vet Center services are also available to family members of Veterans and service members for military-related issues when they aid in the readjustment of those who have served. This includes bereavement counseling for families who experience an active duty death.

**What are the program outcomes?** Our customer service feedback shows high satisfaction ratings across all domains including “feeling better” and “overall quality of care”.

**Who is the ideal candidate for the program?** Any eligible Veteran or service member motivated to engage in readjustment services.

**How does someone get started in the program?** The Veteran, service member, or referring source can call the Vet Center at 805-782-9101 to schedule an initial appointment or speak with staff about any questions or concerns.

**How can partner staff help the client enroll into the program?** They can contact the Vet Center directly if they need assistance with Vet Center enrollment.



## SLO Cal Careers Center

|               |  |
|---------------|--|
| Office:       | SLO Cal Careers Center (formerly AJCC)   |
| Address:      | 3563 Empleo Street, San Luis Obispo, 93401   |
| Phone Number: | 805-439-2557   |
| Web Address:  | <a href="http://www.SLOCalCareers.org">www.SLOCalCareers.org</a><br><a href="http://www.SLOWorkforce.com">www.SLOWorkforce.com</a> |

**Services:** The SLO Cal Careers Center (formerly America's Job Center of CA (AJCC)) provides a comprehensive range of no-cost employment and training services for employers and job seekers. Staff can assist employers in finding and hiring skilled workers. Employers can post unlimited job listings, search and screen resumes, and contact potential applicants. They can also connect with local resources to provide training programs for staff, learn about tax credits for businesses, and access additional resources, including labor market information. Job seekers can post résumés, search and apply for job openings and get assistance in strengthening their skill set. Workshops and training classes, such as interview techniques, are available at the SLO Cal Careers Center and eligible job seekers can receive individualized career guidance.

**What are the eligibility requirements?** Includes, but is not limited to: Income eligible adults age range 18+, unemployed individuals, dislocated workers, out-of-school youth ages 16-24, skills-deficient workers; in-county residents, and veterans. Right-to-work documentation is required.

**What are the program outcomes?** Credential and skill attainment; successful employment in their field of training; job retention; and median earnings.

**Who is the ideal candidate for the program?** Underpaid or unemployed individuals seeking to enter into career training. Individuals needing assistance with career guidance and resources. Individuals who can complete educational or training programs within 1-2 years.

### **How does someone get started in the program?**

To determine eligibility requirements:

- Visit [www.SLOCalCareers.org](http://www.SLOCalCareers.org)
- Connect with career center staff to get the necessary paperwork
- Attend SLO Cal Careers Orientation

### **How can partner staff help the client enroll into the program?**

- Direct individuals to the career center for more info and to get started.
- Inform individual where and when the next orientation will take place.

## SLO Cal Careers Youth Services

|               |  |
|---------------|--|
| Office:       | SLO Cal Careers Youth Services                                   |
| Address:      | 3450 Broad Street, Suite 103A, San Luis Obispo, 93401            |
| Phone Number: | 805-439-2557   |
| Web Address:  | <a href="http://www.SLOCalCareers.org">www.SLOCalCareers.org</a> |

**Services:** Vocational training and certification, career exploration, education advancement, paid work experience, work readiness training, career coach support, and supportive services for out-of-school youth ages 16 to 24.

**What are the eligibility requirements?** Youth must be between the ages of 16-24, not attending school, reside in SLO County, and have one or more of the following barriers:

- School Dropout
- Foster Youth
- Basic skills deficient and/or English learner
- Teen Parent
- Individual with a disability
- Offender
- Low Income
- Homeless

**What are the program outcomes?** Attainment of training/education and/or employment.

**Who is the ideal candidate for the program?** Youth ages 16 to 24 who are unsure about their career path, in need of work experience, and out of school.

**How does someone get started in the program?** Call or text (805) 439-2557 or visit [SLOCalCareers.org](http://SLOCalCareers.org).

**How can partner staff help the client enroll into the program?**

Partner staff can send a completed Multi-Agency Referral and Client Release of Information Form (DSS 815) to SLO Cal Careers staff and direct youth to initiate contact by calling (805) 439-2557.



## SLO Co. Plumbing JAC

|               |  |
|---------------|--|
| Office:       | Plumbers and Pipefitters Local 403   |
| Address:      | 3710 Broad Street, San Luis Obispo, 93401  |
| Phone Number: | 805-543-2416   |
| Web Address:  | <a href="http://www.calapprenticeship.org/programs/plumber_apprenticeship.php">www.calapprenticeship.org/programs/plumber_apprenticeship.php</a> |

**Services:** The Plumbers and Steamfitters Local 403 offers a five-year apprenticeship program that combines classroom and on-the-job learning through the San Luis Obispo County Plumbing JAC. Additionally, the SLO Co. Plumbing JAC represents active members and retirees in the plumbing field under one group to have a stronger voice in the industry and political arena.

**What are the program outcomes?** Completion of the program results in a state-certified Journeyman.

**Who is the ideal candidate for the program?** Must be at least 18 years of age; possess a high school diploma or GED; physically able to perform the work of the trade; able to read, write, and speak the English language in order to comprehend instructions on the job and in related training classes and to ensure personal and co-worker safety on the job; must be prepared to attend two nights per week in related training classes during terms, must present valid California driver's license; should be able to provide documentation of legal right to work in the United States.

**How does someone get started in the program?** Contact them for more information. Applications are accepted on an ongoing basis.

**How can partner staff help the client enroll into the program?** Encourage interested candidates to learn more about various plumbing apprenticeships and connect them with Local 403 Hall for applying.



## SLO Electrical Workers JATC

|               |  |
|---------------|--|
| Office:       | IBEW Local 639                                       |
| Address:      | 6363 Edna Road, San Luis Obispo, 93401               |
| Phone Number: | 805-543-5693 Ext 18                                  |
| Web Address:  | <a href="http://www.ibew639.org">www.ibew639.org</a> |

**Services:** The San Luis Obispo Electrical Apprenticeship Program offers a five-year program that combines classroom and on-the-job learning through the International Brotherhood of Electrical Workers (IBEW). Additionally, the IBEW represents active members and retirees in the electrical field under one group to have a stronger voice in the industry and political arena.

**What are the program outcomes?** Completion of the program results in a state-certified Journeyman.

**Who is the ideal candidate for the program?** In addition to an initial application, an ideal candidate will have a high school diploma or GED; a high school transcript showing a year of Algebra with a grade of "C" or better, or a post-high school transcript showing an Algebra course with a grade "C" or better, and a government-issued photo ID.

**How does someone get started in the program?** Contact the IBEW Hall to schedule a time to complete an application. Upon completion of an application, interested parties will then be on the list to take the next scheduled aptitude test (math and reading comprehension). Candidates who pass this test will go on to interview with the Apprenticeship Committee.

**How can partner staff help the client enroll into the program?** Encourage interested candidates to learn more about various electrical apprenticeships through the IBEW and connect them with the IBEW hall for applying.



## SLO Partners

|                |  |
|----------------|--|
| Office:        | SLO Partners   |
| Address:       | 3550 Education Drive, San Luis Obispo, 93405                   |
| Phone Number:  | 805-543-7732   |
| Email Address: | <a href="mailto:info@slopartners.org">info@slopartners.org</a> |
| Web Address:   | <a href="http://www.slopartners.org">www.slopartners.org</a>   |

**Services:** Fast-tracked boot camp training programs and paid apprenticeship opportunities in Software, IT, Manufacturing, and Early Childhood Education.

**What are the program outcomes?** The purpose of SLO Partners is to create a career path and not just a job. Train and employ modern apprentices with living wage income in local growth industries.

**Who is the ideal candidate for the program?** Students with a great attitude and an openness to learn new skills. Existing tech or mechanical skills are not required. Targeted students range from recent high school graduates hoping to find a well-paying career without taking on student loan debt, Community College students looking to add to the skills they've learned and find a career that can grow with them, community members wanting to stay in SLO but needing a different career path to land a job here, mom's wanting to re-enter the workforce, to veterans.

**How does someone get started in the program?** Enter your contact information on the info form on [www.slopartners.org](http://www.slopartners.org). The next step is to attend an info session to learn about programs and ask any questions. After that, a full application and interview will need to be completed to determine acceptance into the program.

**How can partner staff help the client enroll into the program?** Direct interested individuals to [www.slopartners.org](http://www.slopartners.org) to view current trainings and complete an application.



## SLO Noor Health Clinic

|               |  |
|---------------|--|
| Office:       | SLO Noor Health Clinic   |
| Address:      | 1428 Phillips Lane Suite 203, San Luis Obispo, 93401                       |
| Phone Number: | 805-439-1797   |
| Web Address:  | <a href="mailto:info@slonoorfoundation.org">info@slonoorfoundation.org</a> |
| Office Hours: | Monday-Thursday 8:30 am - 5:00 pm  |

**Services:** Apply for free or reduced cost prescription medications to restore and maintain health and wellbeing.

**What are the eligibility requirements?** Bring the following when you visit:

- A prescription for each medicine from your doctor
- Proof of income
- Your most current tax return. If taxes have not been reported, contact the office for other forms of acceptable verification.

**What are the program outcomes?** Not everyone qualifies for free medications but they will guide you through the process. SLO Noor will explain forms, copy and scan forms, make phone calls, and follow up until they receive an answer. Each pharmaceutical company has its own specific guidelines, so they guarantee respectful, efficient, timely service, in both English and Spanish. This program is not designed for emergency medication needs.

**Who is the ideal candidate for the program?**

- The Uninsured Patient: Obtain Affordable or No Cost Brand Name Medications, Health Navigation, and Healthcare Referrals
- Assistance for Seniors and Patients with Medicare: Medication Assistance for those in the Coverage Gap or "Donut Hole", Seniors with no Prescription Coverage or Medicare Part D, Seniors in need of Co-Pay Relief, Health Navigation, and Healthcare Referral
- Assistance for Patients who have Private Health Insurance: Co-Pay Relief Programs, Non-Formulary Medications, Health Navigation

**How does someone get started in the program?** Call the SLO Noor office to determine if there is a patient assistance program for the medication(s) you are taking. Visit the office with your prescription(s) and your financial documentation (income tax documents or check stubs).



## SLO Regional Rideshare

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|---------------|--|
| Office:       | SLO Regional Rideshare, San Luis Obispo<br>Council of Governments (SLOCOG) |
| Address:      | 1114 Marsh Street, San Luis Obispo, 93401                                  |
| Phone Number: | 511 (press 0 for live assistance)  |
| Web Address:  | <a href="http://www.rideshare.org">www.rideshare.org</a>                   |

**Services:** Transportation information, 511 travel information, road conditions and other commute resources in San Luis Obispo County, CA. Rideshare also provides youth and senior programs, personalized trip planning assistance, and an interactive website with 511 live travel updates.

**What are the program outcomes?** Customized transportation options to meet a company's unique needs.

**Who is the ideal candidate for the program?** Individuals interested in cutting commute costs or participating in alternate commuting options.

**How does someone get started in the program?** Visit SLO Regional Rideshares website to find the rideshare method that works best for them. Then, contact Rideshare to determine next steps.





## SLO Regional Transit Authority

|               |  |
|---------------|--|
| Office:       | SLO Regional Transit Authority                       |
| Address:      | 253 Elks Lane, San Luis Obispo, 93401                |
| Phone Number: | 805-541-2228 Ext 4833                                |
| Email:        | <a href="mailto:info@slorta.org">info@slorta.org</a> |
| Web Address:  | <a href="http://www.slorta.org">www.slorta.org</a>   |

**Services:** The San Luis Obispo Regional Transit Authority (RTA) provides intercommunity public transportation. RTA's service area includes all of San Luis Obispo County and extends into Santa Barbara County to the south. RTA provides regional fixed-route service (RTA) and Americans with Disabilities Act (ADA) complementary paratransit service (Runabout).

**What are the program outcomes?** Transportation between cities in San Luis Obispo County.

**Who is the ideal candidate for the program?** Individuals needing transportation or interested in cutting commuting costs.

**How does someone get started in the program?** Visit SLO RTA website or call dispatch to find the route that works best for them.





## Social Security Administration

|              |  |
|--------------|--|
| Office:      | Social Security Administration               |
| Address:     | 3240 South Higuera, San Luis Obispo, 93401   |
| Web Address: | <a href="http://www.ssa.gov">www.ssa.gov</a> |

**Services:** Your local Social Security Office can help accept applications, determine your eligibility for various programs, hear appeals if your request was denied, and also can assist individuals trying to access their benefits.

**What are the eligibility requirements?** Social Security Disability Insurance is for individuals who have a disability or are a child or widow/widower of a disabled individual who meets medical criteria. These benefits must have had quarters earned in the 10 years prior to the disability onset. Supplemental Security Income is payable to verified disabled individuals and is not based on prior work history. Individuals who are 65 or older, adults who are disabled or blind, and children who are disabled or blind. Must have limited resources and meet the living arrangement requirements. Must be a US citizen or meet certain categories of residency.

Medicare is the country's health insurance program for people age 65 or older. Certain people younger than age 65 can qualify for Medicare too including those with disabilities.

Social Security Retirement Benefits provides replacement income for qualified retirees and their families. Apply four months before you want your Social Security retirement benefits to start.

Social Security Survivors benefits are paid to widows, widowers, and dependents of eligible workers. This benefit is particularly important for young families with children.

**What are the program outcomes?** Ongoing monthly benefit.

**Who is the ideal candidate for the program?** Each program has varying ideal candidates.

**How does someone get started in the program?** Contact their local Social Security Administration office to begin the application process.

**How can partner staff help the client enroll into the program?** Inform clients of the varying programs available and direct clients to the Social Security Administration office for application.



## Supportive Services for Veteran Families

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|------------------------|--|
| Office:                | Supportive Services for Veteran Families at CAPSLO |
| <b>Grover Beach</b>    |  |
| Address:               | 1566 West Grand Avenue, 93433                      |
| Phone Number:          | 805-574-1638                                       |
| <b>Paso Robles</b>     |  |
| Address:               | 935 Riverside Ave #6, 93446                        |
| Phone Number:          | 805-237-0352                                       |
| <b>San Luis Obispo</b> |  |
| Address:               | 265 South Street, Suite H, 93401                   |
| Phone Number:          | 805-534-1698                                       |
| Web Address:           | <a href="http://www.capslo.org">www.capslo.org</a> |

**Services:** The Supportive Services for Veteran Families (SSVF) Program is designed to provide a range of supportive services to address barriers to stable housing for low-income Veterans and those at risk of becoming homeless, and to assist Veterans who are homeless make a successful transition to permanent housing. Supportive services are available to eligible Veterans and other members of the household based on an assessment of their needs and an individualized housing stability plan. Participation in case management is required to ensure the success of households assisted.

**What are the eligibility requirements?** Supportive services are available to homeless Veterans and Veterans at risk of homelessness who are under 50% of the area median income and have a discharge status that is other than dishonorable.

**What are the program outcomes?** The program is designed to assist homeless Veterans obtain permanent housing. The program includes case management, financial assistance, housing counseling, housing search assistance, temporary financial assistance, and referrals to other services.

**Who is the ideal candidate for the program?** Any eligible Veteran who desires permanent housing in San Luis Obispo County.

**How does someone get started in the program?** Veterans can call for an eligibility screening at (805)237-0352 for the north county region or (805) 534-1698 for San Luis Obispo and coastal regions.

**How can partner staff help the client enroll into the program?** Ask if a client is a U.S. Military Veteran and assist with calling the appropriate office to begin the screening process.



## Templeton Adult School

|               |  |
|---------------|--|
| Office:       | Templeton Adult School   |
| Address:      | 964 Old County Road, Templeton, 93465                                      |
| Phone Number: | 805-434-5827   |
| Web Address:  | <a href="http://www.tusd-ca.schoolloop.com">www.tusd-ca.schoolloop.com</a> |

**Services:** Serves adult students from the North County area in the High School diploma class.

**What are the eligibility requirements?** Be 18 years or older and not a high school graduate. This is an open-enrollment program where students can enroll between September and April.

**What are the program outcomes?** High School Diploma.

**Who is the ideal candidate for the program?** Anyone aged 18-80 who has not earned their diploma but has a sincere desire to achieve that goal.

**How does someone get started in the program?** Contact Cheryl London at 805-434-5827 or [clondon@templetonusd.org](mailto:clondon@templetonusd.org).

**How can partner staff help the client enroll into the program?** Contact Cheryl London and she will assist partner staff with having the client enroll and work through the program.

## Veterans Affairs & Outpatient Clinic

|               |   |
|---------------|---|
| Office:       | US Department of Veterans Affairs & Outpatient Clinic |
| Address:      | 1288 Morro Street, Suite 200, San Luis Obispo, 93401  |
| Phone Number: | 805-543-1233  |
| Web Address:  | <a href="http://www.va.gov">www.va.gov</a>            |

**Services:** Medical care, referral services, Veterans services.

**What are the eligibility requirements?** Veterans will need to provide their DD214, employment data, any private health insurance coverage, financial information from the previous year, and information relating to their dependents and spouse such as social security number, date of birth, and date of marriage.

**What are the program outcomes?** Health Care from an integrated health care system.

**Who is the ideal candidate for the program?** Qualified Veterans.

**How does someone get started in the program?** Contact the local Veterans Affairs office to begin application or obtain services.





## Workforce Development Board of SLO County

|               |  |
|---------------|--|
| Office:       | Workforce Development Board of SLO County                      |
| Address:      | PO Box 8119, San Luis Obispo, 93403-8119                       |
| Phone Number: | 805-781-1908   |
| Web Address:  | <a href="http://www.sloworkforce.com">www.sloworkforce.com</a> |

**Services:** The Workforce Development Board is made up of private and public partners providing oversight and developing strategic policy for implementing the Workforce Innovation and Opportunity Act (WIOA) in San Luis Obispo County. The Workforce Development Board is part of the public workforce system and contracts with service providers for employment and training activities for youth, adults, and dislocated workers. Additionally, the Workforce Development Board services include Rapid Response and Layoff Aversion programs to assist employers and their employees during downsizing or business closures.

**What are the eligibility requirements?** Youth, Adult, and Dislocated Worker eligibility is determined by SLO Cal Careers staff and may vary by program. Businesses that are looking to expand or grow within the community should visit [www.SLOCalCareers.org](http://www.SLOCalCareers.org). Assistance is also available to all businesses affected by layoffs or closures by contacting the Workforce Development Board.

**What are the program outcomes?** The Workforce Development Board oversees the performance of SLO Cal Careers services and workforce system functions. Outcomes include placement into employment or post-secondary training or education.

**Who is the ideal candidate for the program?** Any eligible adult or youth in the county seeking employment or training to obtain employment. Businesses in San Luis Obispo County seeking help with hiring or being affected by a layoff or closure.

**How does someone get started in the program?** WIOA eligibility is required to participate in Adult and Youth programs. Once eligibility is established, a career coach will work with the client to walk through next steps. A business can contact [www.SLOCalCareers.org](http://www.SLOCalCareers.org) for recruitment options or the Workforce Development Board for downsizing assistance.

**How can partner staff help the client enroll into the program?** Partner staff can assist by referring the client to [www.SLOCalCareers.org](http://www.SLOCalCareers.org) to begin enrollment.





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PO Box 8119 | San Luis Obispo, CA 93403 | (P) 805-781-1908  
[SLOCalCareers.org](http://SLOCalCareers.org) | [SLOworkforce.com](http://SLOworkforce.com)

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program.  
Auxiliary aids and services are available upon request to individuals with disabilities.  
California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).





## NOTES

