

## 2020 ID Cards Information

### **Medical ID Cards:**

#### **Employees will only receive new ID cards if they have changed plans**

Anthem cards will be issued in the *subscriber's* name for children. ID cards with child dependent names can be requested by calling the member service number on the ID card.

Employees can also create an account and login at Anthem.com to print a digital ID Card.

### **Pharmacy ID Cards:**

Express Scripts cards are issued to the subscriber with subscriber name only. No ID cards are issued with dependent names.

For anyone with questions on their pharmacy benefits or about their pharmacy ID card they can contact Express Scripts at 1-800-496-4165. Employees can also download the Express Scripts mobile app.

Call IngenioRx at 1-888-697-9646 for questions about your pharmacy ID card if you are a High Deductible Health Plan (HDHP) enrollee.

### **Dental and Vision ID Cards:**

As a reminder, employees do not receive dental and vision ID cards. The group information can be accessed on our [internal website](#).

- Delta Dental - Evidence of Coverage (Group # 2999-0011)
- Aetna DMO Dental - Evidence of Coverage (Group # 883524-001)
- VSP Vision Coverage (Group # 00105558)

### **Healthcare & Dependent Care Flexible Spending Accounts (FSA):**

If you are enrolled in an FSA for the first time or are receiving a one-time \$500 FSA contribution, your FSA debit card should be arriving at your home. If you currently have an FSA, you will *not* receive a new debit card, the one you received is valid for three years. Register for the [MySmartCare portal](#) to monitor accounts, track claims, request debit cards for dependents, schedule reimbursements, etc. Click here for registration instructions. You are also able to download the BCC MySmartCare mobile app. Employees can use their new debit cards on January 1 at point of purchase for IRS qualified medical expenses such as co-pays and prescriptions. If you have additional FSA questions, please contact BCC's Customer Service Center at 1-800-685-6100