

## **County of San Luis Obispo Mental Health Services Act Programs**



MHSA Work Plan	Sub Plan		Program Description	Provider	SLOBHD Division Manager
			Community Services and Supports		
1 FSP Child/Youth	1	Children and Youth Full Service Partnership (FSP)	The Children and Youth FSP serves children and youth ages 0-15 of all races and ethnicities with severe emotional disturbance or serious mental illnesses. The County's Behavioral Health Department (SLOBHD) contracts Family Care Network, Inc. to provide a wide array of culturally and linguistically appropriate services. All services are family driven and may include: individual and family therapy; rehabilitation services focusing on activities for daily living, social skill development, case management; crisis services; and medication supports.	Family Care Network, Inc.	Patty Ford
2 FSP TAY	2	Transitional Aged Youth (TAY) Full Service Partnership (and Housing)	The Transitional Age Youth Full Service Partnership program serves youth between the ages of 16-25 of all races and ethnicities. Young adults served include those with serious emotional disturbances/serious mental illness and a chronic history of psychiatric hospitalizations; law enforcement involvement; co-occurring disorders. Family Care Networkprovides wrap-like services and includes 24/7 crisis availability, intensive case management, housing, employment linkages and supports, independent living skill development and specialized services for those with a co-occurring disorder.	Family Care Network, Inc.	Patty Ford
3 FSP Adult	3	Adult Full Service Partnership	The Adult Full Service Partnership is a community and wellness approach to engage persons at risk and targets adults 26-59 years of age with serious mental illness. The participants are usually unserved, inappropriately served or underserved and are at risk of institutional care because their needs are difficult to meet using traditional methods. They may be frequent users of hospital or emergency room services, involved with the justice system or suffering with a co-occurring substance abuse disorder. SLOBHD contracts Transitions-Mental Health Association to provide a full range of services including assessment, individualized treatment planning, case management, integrated co-occurring treatment, medication supports, housing, and integrated vocational services to enable individuals to remain in the community, and live full, productive, self-directed lives.	Transitions-Mental Health Association	Judy Vick
	3	Adult Full Service Partnership: Homeless Outreach Team	The team focuses on outreach to unserved, difficult-to-reach homeless population, and seeks to engage clients in health care, mental health treatment, and housing. Program participants are assisted in their efforts to gain the skills needed to make choices that reflect their own values, preferences, and goals; supports are developed to meet each person's needs and to empower each individual to attain their highest level of independence.	Transitions-Mental Health Association	Judy Vick
	3	Adult Full Service Partnership: AOT	The Assisted Outpatient Treatment FSP includes outreach and treatment services provided by a FSP team comprised of TMHA staff. SLOBHD staff provide assessment, program support and coordination with the court. The services offered to AOT clients include co-occurring treatment to address both mental health and substance use disorder needs, rehabilitation services to assist clients in learning and utilitzing skills to improve self-care, social support system, and health, and intensive case management to support clients in accessing housing, financial, vocational, health care, and social support services, including voluntary mental health services.	Transitions-Mental Health Association/SLOBH D	Judy Vlck
	3	FSP AOT Intensive Residential Housing	This program provides supported housing with Intensive Residential Case Management services for adults with mental illness and operates in conjunction with Adult Assisted Outpatient Full Service Partnership Team services. Intensive Residential Services consists of independent living with external supports and includes evening and weekend (40 hours/week) case managment coverage.	Transitions-Mental Health Association	Judy Vick
	3	FSP Adult Intensive Residential Housing	This program provides supported housing with Intensive Residential Case Management services for adults with mental illness and operates in conjunction with FSP program services. Intensive Residential Services consists of independent living with external supports and includes evening and weekend (40 hours/week) case managment coverage.	Transitions-Mental Health Association	Judy Vick
	3	FSP Adult Intensive Residential Case Management Services	Program provides intensive residential management services to the 33 bed FSP Adult Intensive Residential Housing Program and 8 units at the Nipomo Street Stuidios. This program provides intensive case management services to assist the clients in developing problem solving skills related to daily living, housing, managing chronic symptoms of illness, decreasing psychiatric hospitalizations and employment. Case management activities also include assisting residents with cooking, cleaning, conflict resolution, budgeting, socialization and community integration.	Transitions-Mental Health Association	Judy Vick
	3	FSP Homeless Housing Component	FSP Homeless Housing Component shall provide stable, supportive housing for individuals participating in the FSP program dedicated to homeless individuals. TMHA operates a 4 bed housing program in the city of San Luis Obispo for clients in the Homeless FSP program.	Transitions-Mental Health Association	Judy Vick

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4 FSP Older Adult	4	Older Adult Full Service Partnership	The goal of the Older Adult Full Service Partnership is to offer intensive, individualized interventions to older adults ages 60+ to ensure that participants remain in the least restrictive setting possible. SLOBHD contracts with Wilshire Community Services to provide client driven services to Older Adults who are at risk of inappropriate or premature out-of-home placement due to a serious mental illness and, in many instances, co-occurring medical conditions that impact their ability to remain in home/community environments.	Wilshire Community Services	Judy Vick
Housing		Nelson St Studios	These five studio units are located in South San Luis Obispo County adjacent to a peer-lead wellness center. The studio apartments provide stable and affordable housing with supports to assist low and very low income clients in promoting whole life wellness. Crisis services are available as needed.	Transitions-Mental Health Association	Judy Vick
riousing		Nipomo St Studios	This MHSA housing project provides 8 units to serve adults who are homeless or at risk of homelessness and have a diagnosis of severe mental illness, consistent with the CSS Plan and the MHSA definition of target population. Those with co-occurring disorders are also considered for residency in a unit.	Transitions-Mental Health Association	Judy Vick
	5.1	Adult Family Advocates and Youth Family Partners	Provided by a contract withTransitions-Mental Health Association (TMHA), Adult Family Advocates and Youth Family Partners liasions with family members, care givers, consumers, local NAMI groups, and other service providers in San Luis Obispo County. This program provides support, education, information and referral, and community outreach for families of adults with psychiatric disabilities and children in care.	Transitions-Mental Health Association	Frank Warren
	5.2	Dual Diagnosis	SLOBHD Behavioral Health Clinicians, specializing in co-occurring disorder treatment, facilitate a "no wrong door" approach and ensure that every participant receives appropriate services regardless of what symptoms drive them toward the system.	SLOBHD	Judy Vick
	5.3	Family Education Program	Provided by a contract withTransitions-Mental Health Association (TMHA), Client and Family Wellness and Supports provides an array of services designed to facilitate and support wellness, recovery, and resiliency. Trained family members provide education and support and orientation class that provides information regarding services available in our community including housing and supported employment, promoting self-care and help with navigating through the mental health system.	Transitions-Mental Health Association	Frank Warren
	5.4	Service Enhancement Team (SET)	Provided by a contract withTransitions-Mental Health Association (TMHA), Behavioral health navigators help clients, their families, loved ones, and caregivers navigate through the first steps of receiving servcies, help assess needs, and engage services for basic necessities within the clinic setting.	Transitions-Mental Health Association	Judy Vick
5 Client and	5.4	Martha's Place SET	Provided by a contract with Community Action Partnership of San Luis Obispo (CAPSLO), Behavioral health navigators will help clients, their families, loved ones, and caregivers navigate through the first steps of receiving servcies, help assess needs, and engage services for basic necessities within the clinic setting. This navigator is housed at Martha's Place, the County's child assessment center.	CAPSLO	Patty Ford
Family Wellness	5.5	Peer Support & Education/Peer to Peer	Provided by a contract withTransitions-Mental Health Association (TMHA), peer mentoring, peer and family educational and support groups focused on wellness, recovery and resilience are provided. Peer to Peer and Family to Family education coursed are delivered throughout the County.	Transitions-Mental Health Association	Frank Warren
	5.6	Supportive Employment and Vocational Training	Provided by a contract withTransitions-Mental Health Association (TMHA), and the Department of Rehabilitation, employment readiness classes, on the job training, and job placement is provided.	Transitions-Mental Health Association	Frank Warren
	5.6	Growing Grounds Retail	Provided by a contract withTransitions-Mental Health Association (TMHA), vocational training, support and direct work experience in the Growing Grounds retail outlet store is provided. The program offers job coaching, assessment, vocational support and work experience.	Transitions-Mental Health Association	Frank Warren
	5.7	Integrated Access Therapists	Behavioral Health provides integrated access specialists who provide an array of support services to allow clinic staff to spend more time with outpatient clients. This service provides more resources and referrals, groups, system navigation, and wellness activities within the traditional structure of mental health services.	SLOBHD	Judy Vick
	5.7	Integrated Access Therapist (MP)	This integrated access therapist allows clinic staff to spend more time with outpatient clients, providing more resources and referrals, groups, system navigation, and wellness activities within the traditional structure of mental health services.	SLOBHD	Patty Ford
	5	Wellness Centers	Provided by a contract withTransitions-Mental Health Association (TMHA), peer-driven wellness centers offer support groups, socialization activities and sponsored educational activities in comfortable, welcoming settings throughout the county.	Transitions-Mental Health Association	Judy Vick
6 Latino Outreach	6	Latino Outreach and Engagement (LOP)	Bilingual and bicultural therapists to provide culturally appropriate treatment services offered in both community and clinic settings. The target population is the unserved and underserved Latino community, particularly those in identified pockets of poverty in the north and south county areas and rural residents.	SLOBHD	Patty Ford

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7 Enhanced Crisis and Aftercare	7.1	Team (MHET) & Crisis Response Team (CRT)	The Enhanced Crisis Response and Aftercare work plan features the mobile crisis Mental Health Evaluation Team (MHET), and the hospital-based Crisis Resolution Team, to increase the county's capacity to meet the needs of individuals requiring specialized, critical intervention and aftercare. The goal and objectives of the work plan include the aim to increase access to emergency care, prevent further exacerbation of mental illness, and be available to all county residents, across all age, ethnic and language groups. MHET and CRT staff coordinate efforts between emergency rooms, law enforcement, jails, the local Hotline, and inpatient psychiatric health facility.	Sierra Mental Wellness Group/SLOBHD	Judy Vick
	7.2	(CSU)	The Crisis Stabiliazation Unit is a 23 hr. stay facility that is in place for crisis intervention, assessment, evaluation, collateral, medication support services, therapy, peer support, etc. to avoid unnecessary hospitalization and incarceration while improving wellness for individuals with mental health disorders and their families.	Sierra Mental Wellness Group	Judy Vick
8 School and	8.1	Community Schools	Behavioral Health provides the San Luis Obispo County Office of Education community schools with mental health services to seriously emotionally disturbed youth, engaging these youth and their families in services that enable them to stay in school.	SLOBHD	Patty Ford
Family Empowerment	8.2	Family Empowerment (SAFE)	This team, made up of SLOBHD clinicians and CAPSLO Family Advocates, concentrates on students within the county's largest school district (Lucia Mar Unified) in the diverse, southern region of the county. This team provides an intense-but- brief engagement, focusing on family, school, and socialization outcomes.	SLOBHD/CAPSLO	Patty Ford
9 Forensic Mental Health Services	9.1	Behavioral Health Treatment Court (BHTC)	The BHTC team serves adults, ages 18 and older, with a serious and persistent mental illness, who are on formal probation for a minimum of two years, and who have had chronic use of mental health treatment observed as a factor in their legal difficulties. BHTC clients volunteer for the program forming a contractual agreement as part of their probation orders. These individuals have been previously underserved or inappropriately served because of lack of effective identification by all systems, may be newly diagnosed, or may have been missed upon discharge from jail or Atascadero State Hospital. BHTC clients, in many cases, have little insight or understanding about having a mental illness or how enhanced collaborative services could meet their needs.	SLOBHD/Transitions- Mental Health Association	Star Graber
	9.2	Forensic Re-Entry Services	A Forensic Re-entry Services (FRS) team, comprised of community-provided Personal Services Specialists (PSS) provides a "reach-in" strategy in the County Jail, adding capacity for providing aftercare needs for persons exiting from incarceration. The Forensic PSS is provided in partnership with TMHA, and is responsible for providing a "bridge" for individuals leaving the jail in the form of assessment and referral to all appropriate health and community services and supports in addition to short-term case management during this transition.	Transitions-Mental Health Association	Star Graber
	9.3a		The County provides a Behavioral Health Clinician to serve veterans referred directly from the Veterans Outreach Program, and those participating in the Veterans Treatment Court. The speciality of the Veterans-focused program provides a culturally competent environment for veterans and their families to seek support and engage in behavioral health services.	SLOBHD	Frank Warren
	9.3b		The County's Behavioral Health Clinician provides individual, couple, family and group treatment services to veterans and their families. Many initial contacts are made during participation in the Veterans Outreach Program activities, as well as walk-ins and referrals. The Clinician also refers veterans to other approportate services, as well as monitors progress with other treatment providers.	SLOBHD	Frank Warren
	9.4	Therapist (FCT)	The FCT, in partnerhship with a Sheriff's Duputy assigned to the team, assists law enforcement with difficult, mental illness- related cases. The team works closely with all local law enforcement and court personnel in training and case management issues to reduce crisis.	SLOBHD	Star Graber
	9.5	Community Action Team (CAT)	A behavioral health care professional is embedded within the SLO Police Department (SLOPD) to respond directly to individuals experiencing behavioral health crises who are or in need of outreach and engagement. The behavioral health professional (CAT Community Liaison) works closely with highly trained officers establishing a new behavioral health unit within the SLOPD focused on homeless, transient, and other high-risk individuals.	Transitions-Mental Health Association	Frank Warren

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			Prevention & Early Intervention		
	1.1	Positive Development	Community Action Partnership provides side by side facilitation of a Pre-K life skills and behavior assessment tools for private daycares and preschools throughout the county. Services and materials are bilingual and bicultural. Child care providers and families also receive education and training regarding mental health issues, and may obtain early recognition and referral to appropriate services.	CAPSLO	Frank Warren
	1.2	Family Education, Training & Support	The Center for Family Strengthening, provides coordination and provision of bilingual and bicultural parenting classes and resources for all at-risk parents, selective prevention education for parents of high-risk youth, and "on demand" coaching for parents facing specific challenges.	Center for Family Strengthening	Frank Warren
1	1.3	Middle School Comprehensive Program	The Middle School Comprehensive project is an integrated collaboration between schools, Behavioral Health staff, and The Link, a community organization. Six selected middle schools operate a Student Assistance Program on campus, which includes a Student Support Counselor, Family Advocates (for the student and the family) and Friday Night Live Youth Development programming. The Youth Development program provides mental health awareness and education opportunities for all middle schools. Students receive individual and group counseling, and wellness education. Family Advocates provide case management and system navigation and supports. Faculty, staff, and parents receive education, training and supports surrounding mental health issues. Youth Development staff work to reduce risk factors and increase protective factors for all students with activities such as: suicide prevention, No Place for Hate, anti-bullying campaigns, and substance use prevention.	SLOBHD/The Link	Frank Warren
Prevention	1.4	In-Home Parent Educator	The Community Action Partnership of San Luis Obispo (CAPSLO) administers the In-Home Parent Educator Program. The program was implemented in FY 2016-2017. The program provides in-home parent education services to families at the house or at another specified location, using evidence based curriculum, and assessments of families to identify immediate needs to be met in order to stabilize the family unit. The program aims to build parenting skills, knowledge of appropriate behaviors, increase positive discipline skills, and increase attachment through positive parent/child interactions.	CAPSLO	Patty Ford
	1.5	Cuesta College Successful Launch	Cuesta College models this program after the Independent Living Program to include graduating community school youth, Wards of the Court, homeless, and other high risk transitional age youth (TAY). The emphasis of this program is to provide TAY development opportunities and support to ensure that as participants enter adulthood, they are stable, have housing, and momentum for school or work.	Cuesta College	Frank Warren
	1.6	LGBTQ Needs Assessment	California Polytechnic State University - San Luis Obispo (Cal Poly) administers the LGBTQ Needs Assessment. The needs assessment assesses the mental health, wellness, and related experiences in a sample of lesbian, gay, bisexual, transgender, and queer/questioning (LGBTQ) identified people currently living in the County of San Luis Obispo. The project includes a quantitative mental health and service utilization assessments, and a qualitative focus group to be conducted with specific sub-populations on the LGBTQ-identified commuity. Results of the assessment will be available in June 2019.	Cal Poly	Frank Warren
	2.1	Community Based Therapeutic Services	Community Counseling Center provides no cost, brief, low-intensity group and individual counseling to underserved populations, who are uninsured or underinsured. Services are provided in non-clinic settings throughout the county and appointments are available in the evenings and on weekends. In addition to promoting resilience and recovery, this program aims to reduce prolonged suffering and identify early signs of severe mental illness in addition to promote resilience.	Community Counseling Center	Frank Warren
2 Early	2.2	Integrated Community Wellness	Transitions-Mental Health Association provides advocates to link people referred from PEI projects in need of social supports and basic needs. Wellness Advocates focus on minimizing stress, supporting resilience, and increasing individuals' self-efficacy.	Transitions-Mental Health Association	Frank Warren
Intervention	2.3	Young Adult Counseling	The program offers free individual and/or small group counseling opportunities for Transitional Aged Youth who are experiencing early signs of mental health issues or seeking help or support. Young Adult Counseling aims to address feelings of depression, anxiety, or associated risk behaviors including substance use. SLOBHD provides services to students in non-traditional settings as well, including community schools and Cuesta College, Generation Next Teen Resource Center, family resource centers, such as The Link, and other convenient locations as requested by the clients when appropriate.	SLOBHD	Frank Warren
3 Increasing Recognition of Early Signs of Mental Illness	3.1	Perinatal Mood Anxiety Disorder	The Perinatal Mood Anxiety Disorder (PMAD) project brings together new and meaningful ways to have a positive impact on the future of healthy pregnancies, women, and children. The Perinatal Mood Anxiety Disorder program creates a comprehensive system of care based on collective engagement of public and private community partners to develop sustainable coordinated services and programs	County of SLO Public Health Dept.	Frank Warren

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4 Access and Linkage to Treatment	4.1	Older Adults Mental Health Initiative	Wilshire Community Services provides multi-level services for seniors at risk for mental illness. Services include, Caring Callers for isolated older adults, clinically supervised Senior Peer Counseling, and short term, solution focused therapy. Wilshire also conducts depression screenings and provides older adult specific mental health education throughout the county.	Wilshire Community Services	Frank Warren
	5.1	Social Marketing Strategy - Community Outreach & Engagement	Activities to reduce negative feelings, attitudes, beliefs, perceptions, stereotypes and/or discrimination related to being diagnosed with mental illness, having a mental illness, or to seeking mental health services and to increase acceptance, dignity, inclusion, and equity for individuals with mental illness, and members of their families.	Transitions-Mental Health Association	Frank Warren
5 Stigma and Discrimination Reduction	5.2	College Wellness Program	The CWP is designed to provide mental health education, along with supports for wellness initiatives in the County's campus communities of Cal Poly and Cuesta Community College. The County's College Prevention and Wellness Promotion Specialist acts as a liaison between the community mental health system and the campus populations. The Specialist helps bridge the gap between community education (e.g. suicide prevention efforts, stakeholder committees, speakers and education, etc.) and on-campus activities and student organizations (e.g. Active Minds). The Specialist provides Mental Health First Aid training, coordination of the Cal Poly Friday Night Live Chapter, participation in campus policy and activity groups, plans outreach and community events and coordinates campaigns and activities that promote student wellness.	SLOBHD	Frank Warren
6. Improve Timely Access to Services for Underserved Populations	6.1	Veterans Outreach Program	The VOP leverages resources by embedding a mental health therapist within local rehabilitative activities for veterans and their families. The Behavioral Health Department offers monthly events and opportunities for veterans to stay active, meet others, and engage with community resources. Activities include horseback riding, kayaking, climbing gyms, CrossFit, surfing, zip-lining, and art events. Activities are aimed at reducing stigma and encouraging veterans to seek out mental health services in safe, culturally competent settings. The VOP's mental health therapist assesses and responds to participants' mental hissues such as depression, anxiety, addiction, and post-traumatic stress disorder. These issues are assessed both on-site during program events, and through follow-up assessment and treatment in comfortable, confidential environments.	SLOBHD	Frank Warren
7 Suicide Prevention	7.1	Suicide Prevention Coordination	Organized activities that the County undertakes to prevent suicide as a consequence of mental illness. This program does not focus on or have intended outcomes for specific individuals at risk of or with serious mental illness. Programs include, but not limited to, public and targeted information campaaigns, suicide prevention hotlines, training, and education.	SLOBHD	Frank Warren
			Innovation		
1	1	Creating Opportunities for Latinas to Expereince Goal Achievement (COLEGA)	Stigma, culture, and the lack of sufficient qualified bilingual, bicultural licensed professionals are all barriers for Latinos seeking mental health services. The Creating Opportunities for Latinas to Experience Goal Achievement (COLEGA) project aims to identify whether offering peer services can increase the overall volume of Latino clients seeking mental health services, whether there is a quantifiable difference in outcomes based on which peer clients work with, and if this new approach can reduce the stigma that is a strong barrier to entry for many.	Women's Shelter DBA Stand Strong	Frank Warren
2	2	The Late Life Empowerment Affirmation Program (LLEAP)	The Late Life Empowerment and Affirmation Program (LLEAP) project aims to provide older adult women mental health services and tools to help them become the head of household and feel self-empowered after the loss of a spouse. The program focuses on improving mental health by providing tools that help clients feel empowered and confident, while reducing the risk of isolation and depression. The project uses a skill development approach to engage widows socially, and provides a setting where they can find comfort and affirmation among peers.	Wilshire Community Services	Frank Warren
3	3	Transition Assistance and Relapse Prevention (TARP)	The Transition Assistance and Relapse Prevention (TARP) project aims to identify the effectiveness of peer mentorship in the transition from Full Service Partnership programs into a self-supported, community-based model. The program employs a model that is successful in other contexts, such as inmate reentry and post-acute physical care, and applies it to adults enrolled in intensive mental health services. If successful, this approach could increase the capacity of FSP providers to offer these services to more clients who could benefit from them, while maintaining a high level of quality throughout the spectrum of treatment.	Transitions-Mental Health Association	Frank Warren
4	4	Customer Awareness Response Effort (CARE)	The Customer Awareness Response Effort (CARE) is a trauma-informed care implementation training program that aims to provide county employees with better practices in serving the community. The four step trianing program provides county employees a foundation necessary to use cultural consideration and an empathic approach when working within a customer service role. This training asks the entire County to learn about trauma and how it may impact its constituents – including its own employees. Through CARE, public departments in the County of San Luis Obispo build skills and capacity, and increase interagency collaboration to best serve the community members who have experienced mental illness or trauma.	SLOBHD	Frank Warren

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5	5	Affirming Cultural Competence Education & Provider Training: Offering Innovative Solutions to Increase Mental Health Care Access (SLO ACCEPTance)	New Innovation Project starting in FY 2018-2019. SLO ACCEPTance seeks to improve the level of cultural competence of mental health providers to better serve the LGBTQ community. The project provides a comprehensive and empirically-based training curriculum and program across three intensive two/three-day training sessions for mental health professionals (MHP) and MHP peers with lived experience in the mental health system and being part of the lesbian, gay, bisexual, transgender, and queer (LGBTQ) community. The project is designed to also provide case consultation meetings with trainers between each of the three training sessions. Ultimately, SLO ACCEPTAance creates and maintains a network of providers who will expand the reach of knowledge and LGBTQ-affirming practices countywide.	Cal Poly	Frank Warren	
6	6	3-by-3: Developmental Screening Partnership Between Parents and Pediatric Practices	New Innovation Project starting in FY 2018-2019. The 3-by-3 project seeks to improve early age screening processes for children and to increase the level of mental health knowledge for parents/primary caregivers. The 3-by-3 project delivers three methods of comprehensive and recurring screenings to children zero (0) to three (3) years of age in a Community Health Clinic (CHC) and a private pediatric practice. The three methods are – health educator encounter, self-administered by parent/primary caregiver, and child care provider encounter. Screenings shall take place at ages nine (9) months, eighteen (18) months, and twenty-four to thirty (24-30) months and will be offered in English and Spanish.	First 5 San Luis Obispo County	Frank Warren	
	Workforce Education and Training					
1	1 Peer Advisory, Mentoring, and Advocacy Team (PAAT) The Peer Advisory, Mentoring, and Advocacy Team (PAAT) provides formalized collaboration between members of PAAT, the Peer Advisory, Mentoring, and Advocacy Team (PAAT) provides formalized collaboration between members of PAAT, Health Association					
2	2	E-Learning	SLOBHD contracts with Relias Learning to provide electronic access to a Behavioral Health library of curricula for over 500 San Luis Obispo County behavioral health providers, consumers, and family members.	SLOBHD	Frank Warren	
3	3	Cultural Competence	The Cultural Competence Committee (CCC) meets quarterly to monitor the training, policies, and procedures of the public mental health system and their relative enhancements of cultural competence in serving consumers and families. The primary objective of the group is to coordinate training to improve engagement with underserved populations.	SLOBHD	Frank Warren	
4	4	Promotores	Promotores services include medication-management translation and system supports for Latino Outreach Program (LOP) clients across the county. The goal of the Promotores Collaborative, part of the Center for Family Strengthening organization, is to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County.	Center for Family Strengthening	Patty Ford	
5	5	Internships	This workplace training program is designed to build capacity for threshold language services within Behavioral Health. Bilingual interns are placed regionally throughout the county.	SLOBHD	Patty Ford	