## **County of San Luis Obispo**



# AMERICANS WITH DISABILITIES ACT

## TRANSITION PLAN FOR THE PUBLIC RIGHT OF WAY

May 2021 Update

County of San Luis Obispo Department of Public Works County Government Center, Room 206 San Luis Obispo, CA 93408

## **Table of Contents**

| I.    | Introduction   |    |
|-------|--|----|
| II.   | Legal Requirements                                   | 2  |
|       | Federal  |    |
|       | State  | 2  |
|       | County   | 2  |
| III.  | Standards for Compliance                             | 3  |
| IV.   | Identified Obstacles to the Public Right of Way      | 3  |
|       | Curb Ramp Inventory                                  |    |
|       | Parking Plan   | 4  |
|       | Traffic Signal Inventory                             | 4  |
|       | Bus Stops  | 5  |
| V.    | Methods to Remove Obstacles – Procedures and Permits | 5  |
|       | Encroachment Permit Requirements                     | 5  |
|       | New Construction                                     | 5  |
|       | Replacement of Existing Facilities                   |    |
|       | Public Complaint Process                             |    |
|       | Transition Plan Priorities                           | 6  |
| VI.   | Construction and Replacement                         | 6  |
|       | Curb Ramps   |    |
|       | Building Access Signs                                |    |
|       | Parking Compliance                                   |    |
|       | Traffic Signals                                      |    |
|       | Bus Stop Amenities                                   | 7  |
| VII.  | Funding  | 8  |
| VIII. | Schedule   | 8  |
| IX.   | Public Input   | 10 |
|       | Access for All                                       | 10 |
|       | Advisory Councils                                    |    |
| Х.    | Grievance Procedure                                  | 11 |
|       | Procedure  | 11 |
| XI.   | Responsible Individual                               | 12 |
|       | Department Structure                                 |    |
| VII   | ADDENIDICES  |    |

| Curb Ramp Vicinity Maps                             | A |
|---|---|
| Traffic Signal Needs                                |   |
| Record of ADA Greivances in the Public Right of Way |   |
| Accessible Parking Assessment                       |   |
| <b>G</b>  |   |

#### I. Introduction

This is an update to the August 2017 County of San Luis Obispo's Transition Plan for the Public Right of Way. The August 2017 update was prepared in conjunction with an update of the County's overall Self-Evaluation Report and Accessibility Survey. The overall plan identifies the County's objectives for removing "architectural barriers to accessibility at County facilities where programs, services, or activities are provided to the public.

The first Transition Plan for the Public Right of Way was compiled in 2000 and updated in 2014 and 2017. The plan is again being updated in 2021 with the intent to expand the County's previous existing Self-Evaluation and Accessibility Survey and outline future goals and how they will be achieved.

The Americans with Disabilities Act of 1990 (ADA) provides for equal access to facilities, services, and other opportunities for individuals with disabilities. The ADA was also enacted to prevent unfair discrimination. The ADA is divided into five sections:

- Title I prohibits discrimination against persons with disabilities in employment practices.
- Title II establishes guidelines and requirements for equal access to the services of public entities (such as school districts and municipalities).
- Title III sets standards for access to privately-owned public access facilities (such as restaurants or offices).
- Title IV concerns telecommunications.
- Title V contains miscellaneous provisions.

The ADA required that public entities draft a transition plan to be completed by July 26<sup>th</sup>, 1992. This plan was to identify any structural changes necessary to achieve program accessibility. Any changes, including the addition or improvement of curb ramps for existing sidewalks, were to be completed by January 26<sup>th</sup>, 1995. As these dates approached, most agencies were not in compliance and the United State Department of Justice issued Proposed Rule 28 CPR Part 35. This proposed rule extended the deadline for compliance to the Federal ADA standards to January 26<sup>th</sup>, 2000 for curb ramps serving state and local government facilities, transportation, places of public accommodation, other places of employment, and at the residencies of individuals with disabilities. The rule also extended the time period for providing curb ramps at existing pedestrian walkways in other areas until January 26<sup>th</sup>, 2005.

Title II indicated that "public entities that have responsibility or authority over streets, roads, or walkways must prepare a schedule for providing curb ramps where pedestrian walkways cross curbs" (Section II – 5.3000). The Public Works Department's plan for ADA conformance is to:

- 1. Reconstruct existing non-standard curb returns and ramps to provide access to all public walkways.
- 2. Provide, when possible, uniformly distributed accessible parking spaces in the right of way throughout the central business districts.
- 3. Ensure all signalized intersections have the appropriate pedestrian accessibility improvements.

## II. Legal Requirements

This section covers the basic legal requirements of the ADA, and how they pertain to the County maintained public right of way.

#### <u>Federal</u>

The authority that requires public agencies to ensure that public right of way is accessible to all pedestrians with disabilities comes from Section 504 of the Rehabilitation Act of 1973 (Section 504) (29 U.S.C. §794), and Title II of the ADA (42 U.S.C. §§ 12131-12164). These statutes prohibit public agencies from discriminating against persons with disabilities. This means that the agency must enable access for pedestrians with disabilities on any agency sidewalk or street with a pedestrian facility. The statutes regulate this requirement through standards calling for accessible features such as curb cuts, ramps, continuous sidewalks, and detectable warnings. The ADA does NOT require public agencies to provide pedestrian facilities outright, only that when they do, that the agency design it to be accessible to persons with disabilities to the extent technically feasible.

Any project for construction or alteration of a facility that provides access to pedestrians must be made accessible to persons with disabilities. 42 U.S.C. §§ 12131 - 12134; 28 CFR §§ 35.150, 35.151; **Kinney v. Yerusalim**, 9 F.3d 1067 (3d Cir. 1993), cert. denied, 511 U.S. 1033 (1994). An alteration is a change to a facility in the public right of way that affects or could affect access, circulation, or use. Alterations include items such as reconstruction, rehabilitation, widening, resurfacing, signal installation and upgrades, and projects of similar scale and effect. The Department of Justice (DOJ) does not consider maintenance activities, such as filling potholes, to be alterations. The DOJ does consider resurfacing beyond normal maintenance to be an alteration. DOJ's ADA Title II Technical Assistance Manual, § II-6.6000, 1993, USDOJ-FHWA Technical Assistance dated 6-28-2013.

As part of maintenance operations, public agencies' standards and practices must ensure that the day-to-day operations keep the path of travel on pedestrian facilities open and usable for persons with disabilities, throughout the year. This includes snow removal, debris removal, maintenance of accessible pedestrian walkways in work zones, and correction of other disruptions. ADAAG 4.1.1(4).

#### State

The State of California has its own requirements for accessibility for persons with disabilities through the 2019 California Building Code, Title 24, Part 2 (CBC). However, "it is the appropriate jurisdictional code official who possesses the exclusive authority to enforce and interpret the requirements of the building code". (2019 California Access Compliance Advisory Reference Manual © 2021, pg.1)

## **County**

On September 28<sup>th</sup>, 1999, the Board of Supervisors adopted new curb ramp and driveway design standards. This action was taken to prevent any further construction of ramps that do not comply with the ADA.

On August 22, 2006, the Board adopted a resolution that all new, retrofit and replacement curb ramps be constructed in accordance with the latest California Department of Transportation (Caltrans) standard plans adopted by Public Works.

In October 2014 and again in August 2017 Public Works updated the Transition Plan for the Public Right of Way.

Facilities that are not able to comply with these standards can apply for an exception through a written request addressed to the Transportation Engineer/Public Works Department ADA Liaison Officer for County Roads (ADA Liaison Officer). The ADA Liaison Officer will provide a recommendation concerning the exception to the Director of Public Works.

As the State and Federal Governments guidelines are established or revised, the County Standards will be revised to reflect the changes.

## III. Standards for Compliance

With the development of the County's previous Transition Plan for the Public Right of Way standards for curb ramp, sidewalk, and parking compliance to the ADA were put in place. These standards are now codified within the County Public Improvement Standards (June 2019).

The County Public Improvement Standards (June 2019) incorporate the County's adopted Caltrans Standard Plans, Caltrans Standard Specifications, California Disabled Accessibility Guidebook (CalDAG), California Manual on Uniform Traffic Control Devices (CAMUTCD) and CBC sections applicable to curb ramp, sidewalk, and parking design.

Facilities that are not able to comply with these standards can apply for an exception through a written request addressed to the ADA Liaison Officer. The ADA Liaison Officer will provide a recommendation concerning the exception to the Director of Public Works.

## IV. Identified Obstacles to the Public Right of Way

Obstacles to the public right of way include non-ADA compliant sidewalks, curb ramps, accessible pedestrian signals and accessible parking.

## **Curb Ramp Inventory**

To gain an up-to-date picture of the condition, number, and location of the existing curb ramps, a curb ramp inventory and self-evaluation of the entire County right of way was performed using initial data developed from the 2017 Transition Plan. The curb ramp data was analyzed and the following was found:

|                          | 2017 Data | 2021 Data |
|--------------------------|-----------|-----------|
| Existing Ramps:          | 1,030     | 1,423     |
| Compliant:               | 617       | 648       |
| Non-Compliant:           | 413       | 384       |
| Need Further Evaluation: | 0         | 352       |
| Exception on File:       | 0         | 39        |

From 2017 to 2021 the total number of existing ramps has increased due to installations of new ramps by Public Works or development projects and addition of ramps that were omitted from the 2017 Transition Plan. There have also been some ramps removed from the count as several ramps included in 2017 were outside of the County right of way, either in Caltrans right of way or another jurisdiction. There have been 43 non-compliant ramps within the County right of way upgraded by Public Works projects to compliant ramps between 2017 to 2021. The 352 ramps that need further evaluation are ramps that were omitted from the 2017 Transition Plan or have been constructed after 2017 by development projects and not yet evaluated for compliance: 85 in Los Osos, 3 in Templeton, 252 in Woodlands, and 12 in Nipomo. The 39 ramps with an exception on file are ramps that are not able to comply with County adopted standards, usually due to a site-specific physical constraint, and were granted an exception for the non-compliant components.

The County's Geographic Information System (GIS) contains an inventory of County maintained infrastructure including roads, bridges, traffic signals, traffic beacons and streetlights. County maintained curb ramps have been added to the inventory and will provide the location, type of curb ramp, cross slope, width of the landing area and if the ramp has truncated domes. The curb ramp inventory can be accessed through the existing Public Works GIS program. Vicinity maps showing the location of the curb ramps are in Appendix A.

## <u>Parking Plan</u>

The County's parking plan identifies accessible parking stalls for on-street parking where there are pavement markings maintained by the County that delineate parking spaces. The goal was to evaluate the need and location of accessible parking based on criteria in the CalDAG and the CAMUTCD. The result was the adoption of changes to the County's traffic regulation codes. These changes provided additional accessible parking spaces making the County fully compliant with ADA requirements in 2017. In 2021 there are 3 additional accessible parking spaces planned in Templeton, and 1 planned in Cayucos to make the County fully compliant again. The County has 3 projects in development that will add these 4 additional accessible parking spaces making the County fully compliant with ADA parking requirements by 2022.

## **Traffic Signal Inventory**

The traffic signal inventory includes information about the pedestrian controls at each signal location. This information is accessed through the Public Works GIS program. The program has the ability to access record construction drawings that will show pedestrian equipment that was installed when the signal was constructed.

#### **Bus Stops**

Bus stop amenities are provided in the right of way by the Regional Transit Authority (RTA) and work is performed under an encroachment permit issued by the County. The RTA recently updated their bus stop improvement plan to prioritize RTA regional and local fixed-route bus stop improvements and help implement a cohesive operational and capital plan for those improvements. The plan can be found on the RTA website.

#### V. Methods to Remove Obstacles - Procedures and Permits

Methods to remove obstacles are regulated by the procedures and permits outlined in this section.

### **Encroachment Permit Requirements**

An encroachment permit is written permission to work or otherwise encroach within San Luis Obispo County's public road right of way. A permit may be granted to the public utility, contractor, organization or an individual. In addition to excavations, permits must be obtained for landscape planting and removal, driveway installations, placement of any structures, construction of street improvements and drainage facilities, utility work, traffic control, special events or generally for any type of work conducted within the road right of way.

Encroachment permits provide necessary regulation of the encroachment process so as to safeguard the public interest in the roadway facility and to ensure continuing safety and convenience for the public.

The encroachment permit application can be found at:

https://www.slocounty.ca.gov/Departments/Public-Works/Forms-Documents/Development-Services/Encroachment-Permits.aspx

Applications can also be picked up at:

Public Works Reception 976 Osos Street Room 206 San Luis Obispo, CA 93408

Completed application forms can be submitted to <a href="mailed to the address"><u>publicworks@co.slo.ca.us</u></a>, faxed to (805) 781-1229, or mailed to the address above.

#### **New Construction**

All new road improvements must be constructed in accordance with current ADA compliant County standards.

#### Replacement of Existing Facilities

All existing road improvements must be brought up to ADA standards if they are within or adjacent to the proposed limits of work. RTA bus stops will be upgraded when they apply for an encroachment permit.

### **Public Complaint Process**

A complaint regarding curb ramps, sidewalk, accessible parking in the public right of way, traffic signals, and transit stops can be filed with the ADA Liaison Officer. Section X contains the ADA Grievance procedure.

#### **Transition Plan Priorities**

The top priority for the County's transition plan is to be fully ADA compliant. Curb ramps near public buildings will be targeted first, ramps in the commercial areas second and ramps in the residential areas following thereafter. Traffic signals on major arterials will be considered first and those on collector or secondary roads will follow. Signs for public buildings will also be prioritized with essential buildings considered first. Facilities adjacent to or at bus stops will be coordinated with the San Luis Regional Transit Authority through encroachment permit compliance.

Some future curb ramp, parking, and signal upgrades will be coordinated with asphalt overlay or surface treatment projects that have been identified in the Pavement Management Plan. These projects will evaluate ADA compliance and include construction of or replacement of curb ramps, parking, and modifications to traffic signals prior to or included with the pavement project. Requests for specific commercial or residential areas will also be considered if determined reasonable and viable.

## VI. Construction and Replacement

The ADA compliance will be reviewed each year to improve non-compliant facilities in the County to address the following categories:

## **Curb Ramps**

The focus has been on upgrading curb ramps in the central business districts and public facilities. Most of the effort to date has gone toward the following areas:

- Removing and replacing non-compliant curb ramps
- Eliminating sidewalk obstructions
- Installing truncated domes

Based on the curb ramp inventory of 1,423 ramps, 384 ramps will have to be replaced or modified and 352 ramps need further evaluation.

## **Building Access Signs**

The County has identified 128 facilities that provide programs, services and activities to the public. Signs needed inside and outside these facilities are included in the overall County plan to remove architectural

barriers and provide unrestricted access. Signs needed in the public right of way to provide additional direction for ADA access is included in this plan. Installation of signs is performed by County crews. As County offices are added or locations change, additional evaluations will be performed and suitable signs will be provided.

### **Parking Compliance**

The Transportation Division addresses downtown/business district parking in all unincorporated communities where the spaces are maintained by the County and delineated by striping. A recent survey has been completed in these areas and additional spaces are planned to be added that will make the County ADA compliant.

As downtown areas continue to develop, this issue will be evaluated to maintain suitable ADA access. Installation of parking signs and striping is performed by County crews or contractors.

## **Traffic Signals**

As neither the ADA nor CBC have clearly defined guidelines for traffic signals, no special action was/will be taken by the County. However, in conjunction with the regularly scheduled preventative maintenance performed on all county traffic signals, the following items were/will be installed:

- Textured tape per CBC 11B-703.7.2.7: "Pole-supported pedestrian traffic-control buttons shall be identified with color coding consisting of a textured horizontal yellow band 2 inches in width encircling the pole, and a 1-inch-wide dark border band above and below this yellow band. Color coding shall be placed immediately above the control button. Control buttons shall be located no higher than 48 inches above the ground surface adjacent to the pole."
- ADA pedestrian push buttons as called out in the July 1999 Caltrans Standard Plan ES-5C
- Audible walk indicators

The County's schedule for installation of equipment at non-compliant ramps for pedestrian buttons, textured tape, and audible equipment is shown on page 9. A table of existing traffic signal and ADA needs at each location is presented in Appendix B.

## **Bus Stop Amenities**

Bus stop amenities are provided in the right of way by the Regional Transit Authority (RTA) and work is performed under an encroachment permit issued by the County. The RTA recently updated their bus stop improvement plan to prioritize RTA regional and local fixed-route bus stop improvements and help implement a cohesive operational and capital plan for those improvements.

The report discusses existing conditions and presents some potential improvement options. The analysis considers safety, locations, ADA access requirements, access to nearby activity centers, passenger amenities, pedestrian pathways, and vehicle traffic. The RTA is required to install current ADA bus stops

under the permit and existing bus stops have been allowed to remain contingent on RTA providing improvements as outlined in the plan.

## VII. Funding

The County road system operates on a budget of approximately \$22.5 million annually with approximately \$13 million programed for maintenance. Major funding comes from the general fund, Highway User Tax Account (HUTA), Senate Bill 1/Road Maintenance and Rehabilitation Account (SB1/RMRA) and the Transportation Development Act (TDA). Funding for ADA projects will come from these funds.

#### VIII. Schedule

The milestones and year to complete items or work to address ADA compliance is shown on the following page (see table):

## COUNTY OF SAN LUIS OBISPO DEPARTMENT OF PUBLIC WORKS AND TRANSPORTATION

## SCHEDULE OF COMPLIANCE IN THE PUBLIC RIGHT OF WAY

| Milestone                               | Year |
|---|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| (Starting 2017)                         | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   | 13   | 14   | 15   |
| Curb Ramps                              |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |
| Ramps to Public Buildings               | Х    | Х    | Х    | Х    |      |      |      |      |      |      |      |      |      |      |      |
| Commercial area                         | х    | Х    | Х    | Х    | х    | Х    | Х    | х    | Х    |      |      |      |      |      |      |
| Residential area                        | х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    |
| Building Signage                        |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |
| Public Entrance (directional)           | х    | Х    | Х    | Х    |      |      |      |      |      |      |      |      |      |      |      |
| On Street Parking (compliant)           | Х    |      |      |      |      |      |      |      |      |      |      |      |      |      |      |
| Traffic Signals                         |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |
| Pedestrian push button (height)         | Х    | X    | Х    | х    | Х    | X    | X    | Х    | X    |      |      |      |      |      |      |
| Tape at pedestrian push button          | Х    | х    | х    | х    | х    | х    | ×    | х    | х    |      |      |      |      |      |      |
| Audible signals                         | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    |
| Bus Stops (via Regional transit Agency) |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |
| Sidewalk Access -                       |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |
| Public building                         | х    | Х    | Х    | Х    | Х    | Х    |      |      |      |      |      |      |      |      |      |
| Commercial area                         | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    |      |      |      |
| Residential area                        | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    | Х    |
|   |      |      |      |      |      |      |      |      |      |      |      |      |      |      |      |

## IX. Public Input

Public input is available through the following two channels:

#### **Access for All**

Access for All, (AFA) is a coalition composed of committed individuals and organizational representatives who promote accessibility within the community through advocacy, community education, and outreach. Access for All is an all-volunteer group and participate as individuals representing various community perspectives and interests. The mission of "Access for All" is to assist in creating an accessible community where people with disabilities have an equal opportunity to fully participate in all aspects of SLO County life. Visit <a href="http://www.sloaccessforall.org">http://www.sloaccessforall.org</a> for more information.

## **Advisory Councils**

Community Advisory Councils are made up of residents from the area covered by the advisory group. They volunteer their time to represent community interests within the county processes. The staff refers projects that require use permits and subdivision requests to the councils for comments concerning community fit. Applicants can approach the councils with their project proposals prior to applying with the county for early input and recommendations. For information on the Advisory Councils for each area within the County and their meeting times and locations visit the website at:

https://www.slocounty.ca.gov/Departments/Public-Works/Committees-Programs.aspx

#### X. Grievance Procedure

The County has adopted an internal grievance procedure providing for a prompt and equitable resolution of complaints alleging any facility in the public right of way or action that is prohibited by the Americans with Disabilities Act (ADA) and by federal regulations implementing Section 504 of the Rehabilitation Act of 1973.

A current table of ADA Grievances is provided in Appendix C.

#### **Procedure**

1. A complaint should be filed in writing on the attached form or verbally with the ADA Liaison Officer and contain the name, address and telephone number of the person filing the complaint and a brief description of the alleged violation. Verbal complaints can be made in-person at the Public Works office, 976 Osos Street, San Luis Obispo or by phone at (805) 781-5252. Written complaints shall be submitted to:

County of San Luis Obispo Transportation Engineer/ADA Liaison Officer County Government Center, Room 206 San Luis Obispo, CA 93408

- 2. A complaint should be filed within 30 days after the complainant becomes aware of the alleged violation.
- 3. An investigation, as may be appropriate, will follow a filing of the complaint. The investigation will be conducted by the ADA Liaison Officer. This policy is intended to provide an informal but thorough investigation, affording all interested persons and their representatives, if any, an opportunity to submit evidence relevant to a complaint.
- 4. A written determination as to the validity of the complaint and a description of the resolution, if any, will be issued by the ADA Liaison Officer and a copy forwarded to the complainant no later than 60 days after filing.
- 5. The ADA Liaison Officer, or their designee, will maintain the files and records of the County Public Works Department relating to the complaints received.
- 6. The complainant can request a reconsideration of the case in instances where he or she is dissatisfied with the resolution. The request for reconsideration should be made within 30 days to:

County of San Luis Obispo Director of Public Works County Government Center, Room 206 San Luis Obispo, CA 93408

- 7. The right of a person to a prompt and equitable resolution of the complaint filed hereunder will not be impaired by the person's pursuit of other remedies such as the filing of a Section 504 or ADA complaint with the responsible federal department or agency. Using this grievance procedure is not a prerequisite to the pursuit of other remedies.
- 8. These rules will be construed to protect the substantive rights of interested persons, meet appropriate due process standards, and assure that San Luis Obispo County complies with the ADA, Section 504, and their implementing regulations.

## XI. Responsible Individual

The County's ADA Coordinator is Bonnie Monzel. They rely on the Public Works Department to remove barriers within the public right of way. The ADA Liaison Officer is designated to develop and implement the Transition Plan for the Public Right of Way and can be contacted by emailing <a href="mailto:publicworks@co.slo.ca.us">publicworks@co.slo.ca.us</a> or calling (805) 781-5252.

## **Department Structure**

Generally, requests come from citizens with disabilities who wish to get to medical facilities, bus stops, transportation, and other facilities to accommodate their activities of daily living. Since the 2000 Transition Plan, the County has developed and implemented a repair/complaint procedure that formalizes the current process. When requests come into the Department of Public Works they are addressed by the ADA Liaison Officer.

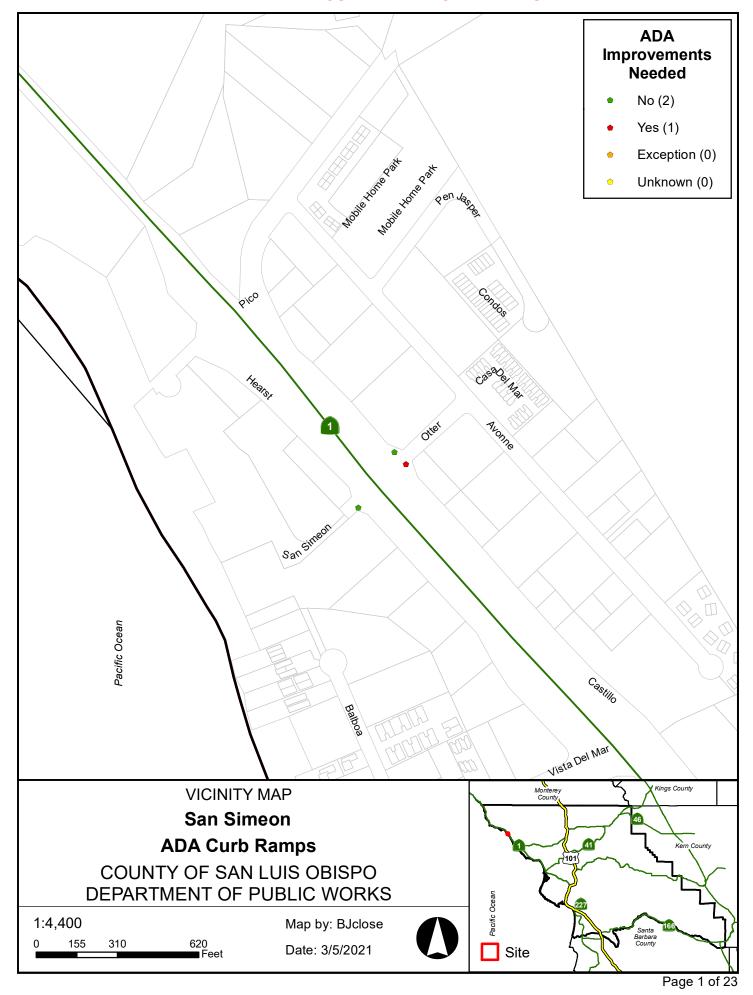
## Department of Public Works, Transportation Division Grievance Form

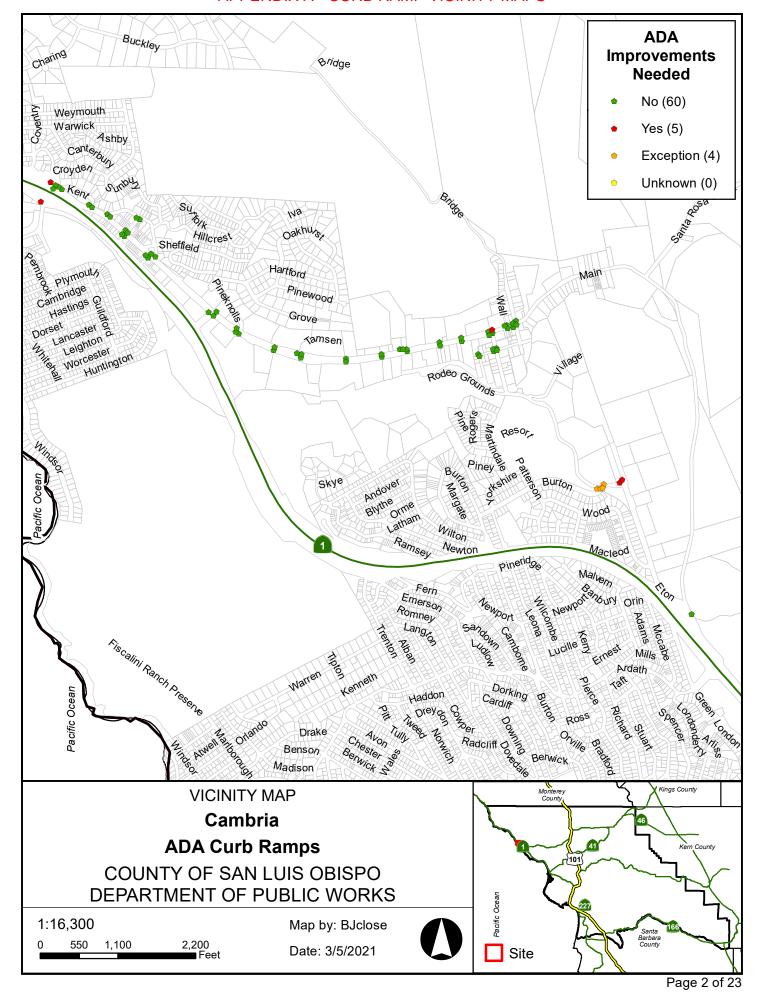
Instructions: Please fill out this form completely, using black ink or typing. Sign and send it to the address at the bottom of the page. This form is available in alternate formats by request.

| Reporting Individual:                     |                                   |   |
|---|-----------------------------------|---|
| Name:                                     |                                   |   |
| Address:                                  |                                   |   |
| City:                                     |                                   | Zip Code:                                     |
| Phone Number:                             | Date:                             |   |
| Service, Program, or Facility Alleged     | l to Be Non-Compliant:            |   |
| Name of Service,<br>Program, or Facility: |                                   |   |
| Address:                                  |                                   |   |
| City:                                     |                                   | Zip Code:                                     |
| Baranilla di caranilla collida di caranil |                                   |   |
| Describe the way in which the servi       | ce, program, or facility is not o | compilant (please use otner                   |
| attachments as necessary):                |                                   |   |
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| Action Taken (for Office Use):            |                                   |   |
|   |                                   |   |
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|   |                                   |   |
|   |                                   |   |
|   |                                   | Please mail completed form                    |
| Signature of Reporting                    |                                   | <u>to:</u>                                    |
| <u>Individual:</u>                        |                                   | County of San Luis Obispo                     |
|   |                                   | Transportation Engineer / ADA Liaison Officer |
| For Office Use:                           | Descrived by                      | County Government Center, RM                  |
| File No.: Date Received:                  | Received by.                      | 206<br>San Luis Obispo, CA 93408              |

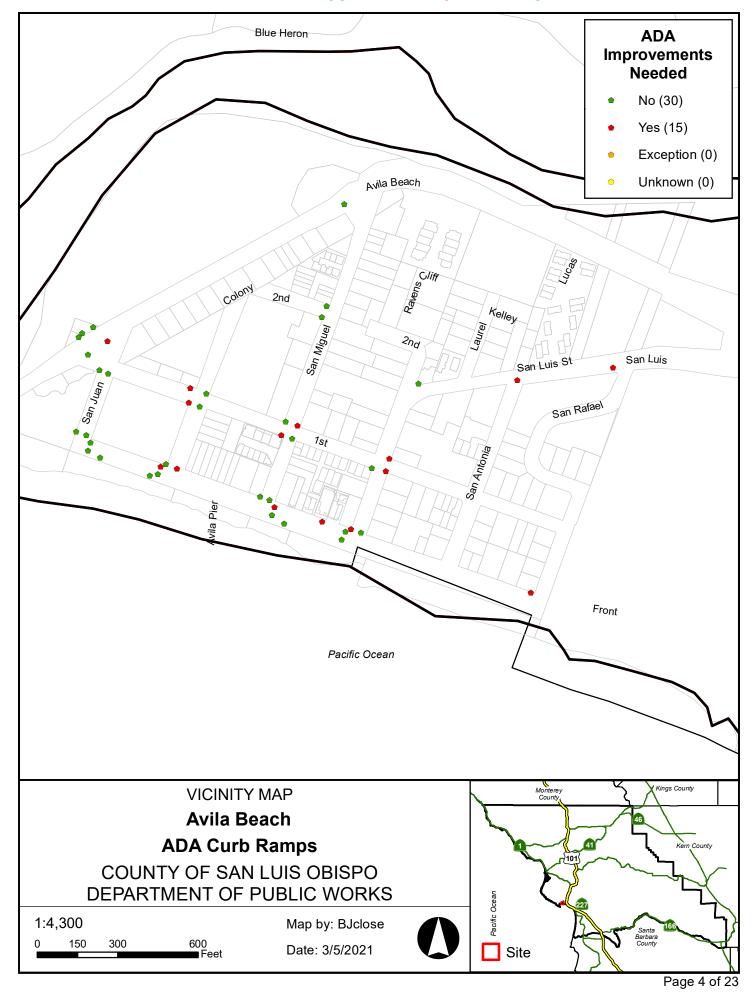


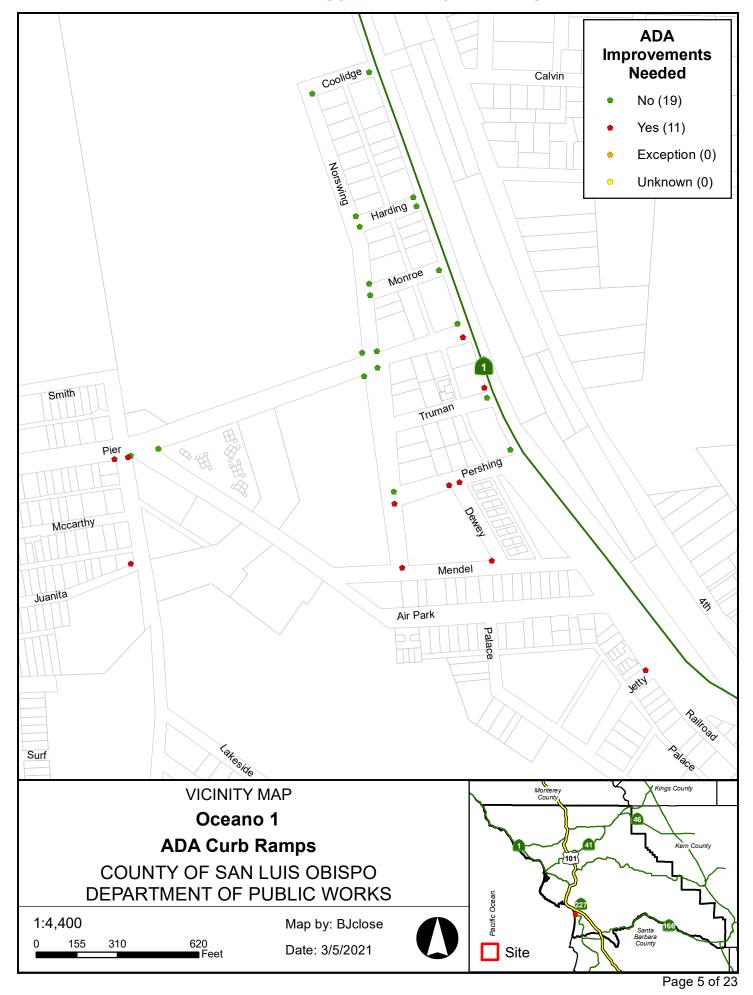
# Appendix A Curb Ramp Vicinity Maps



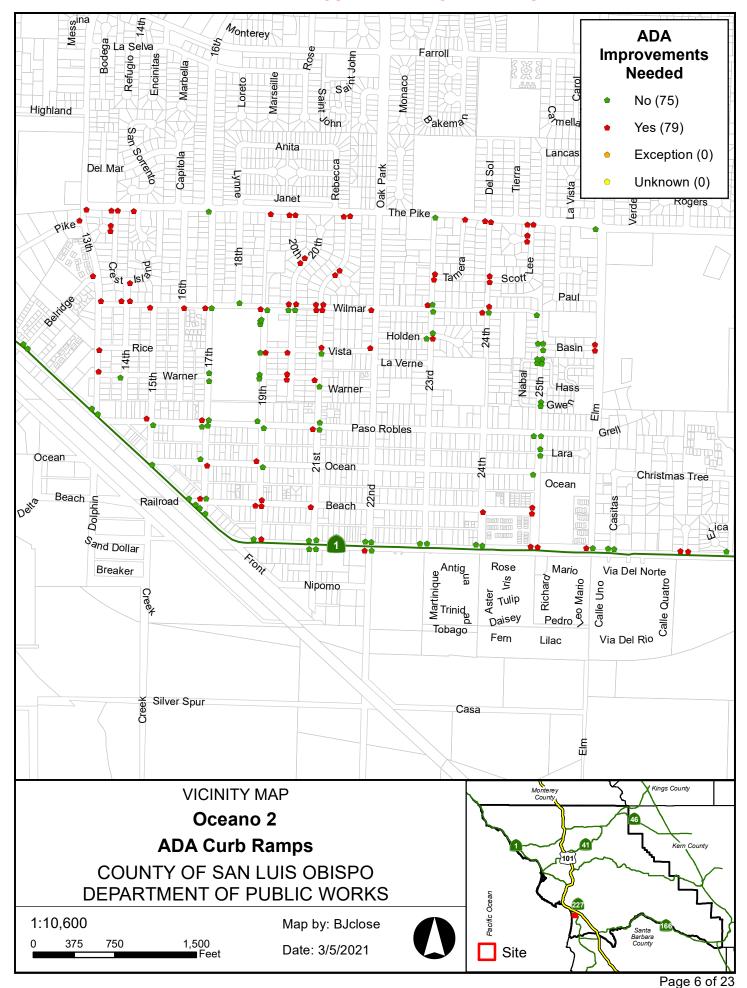




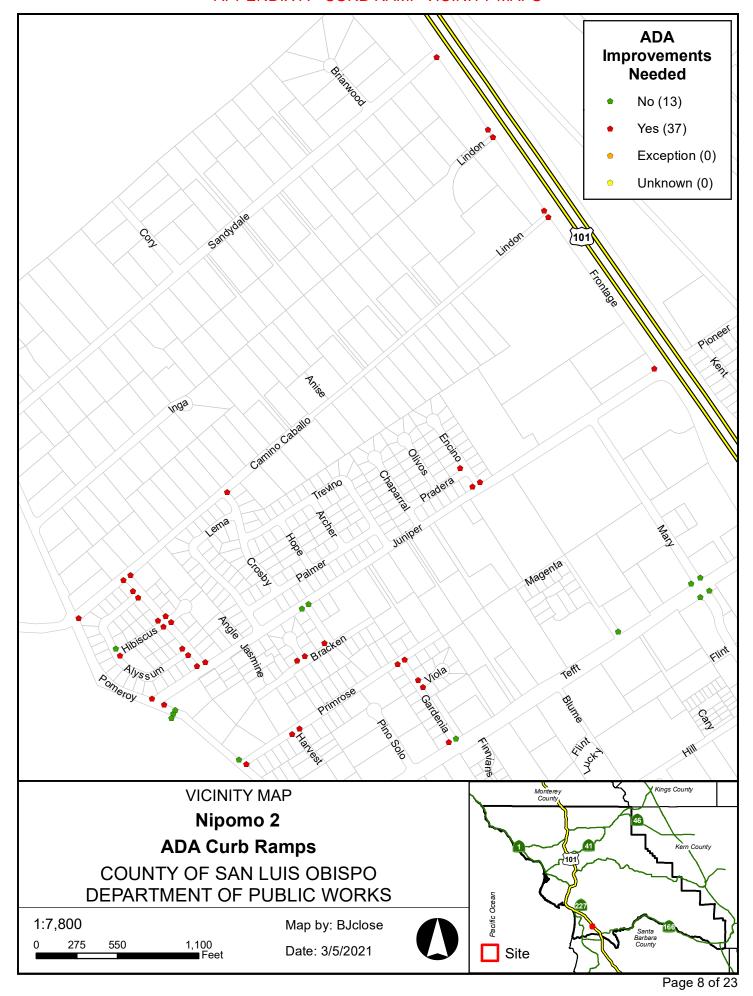


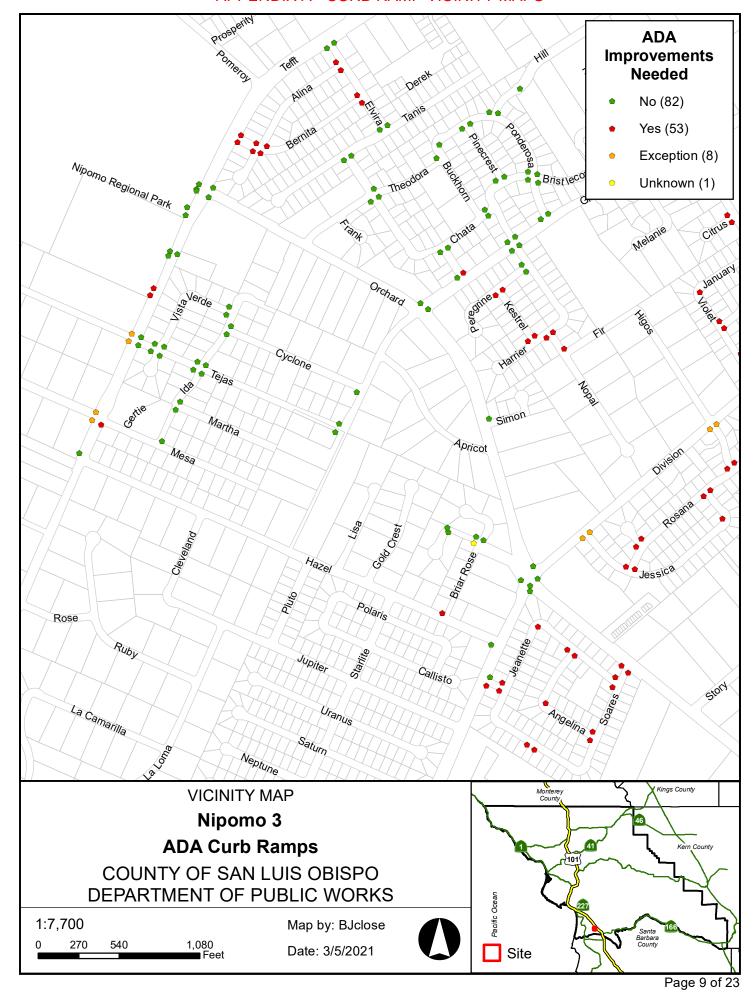


#### APPENDIX A - CURB RAMP VICINITY MAPS

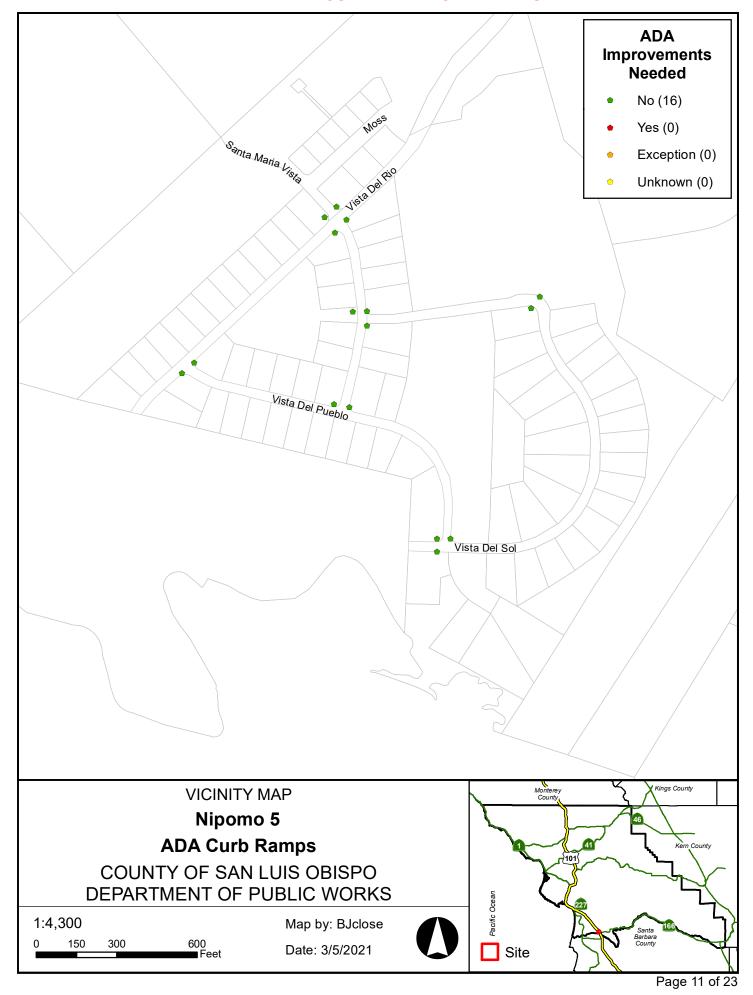




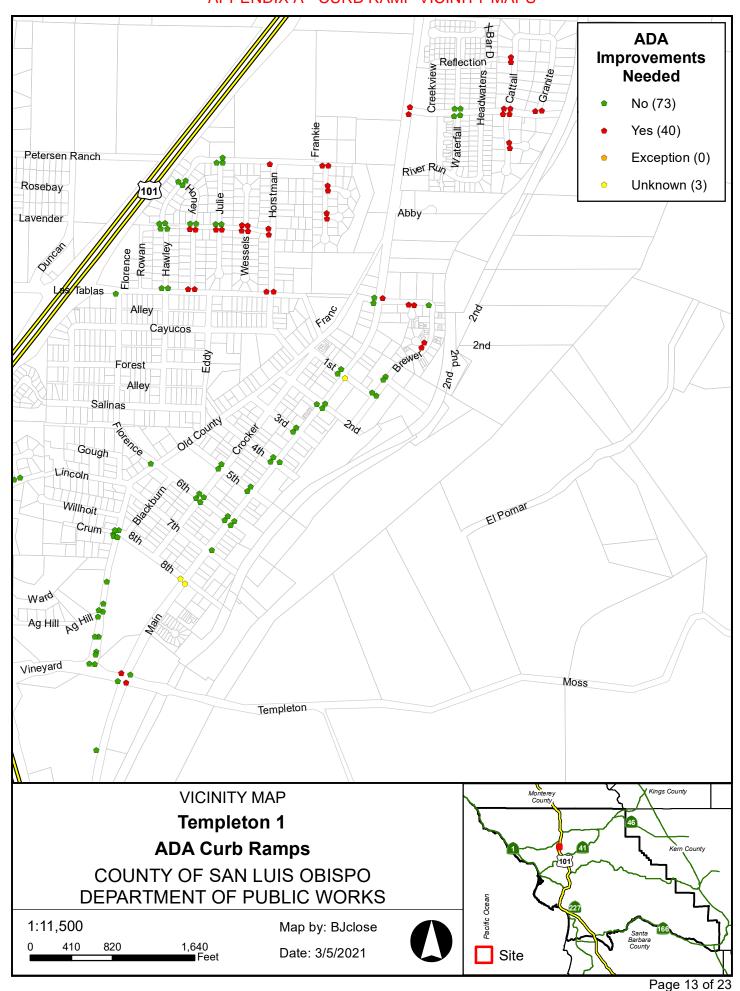


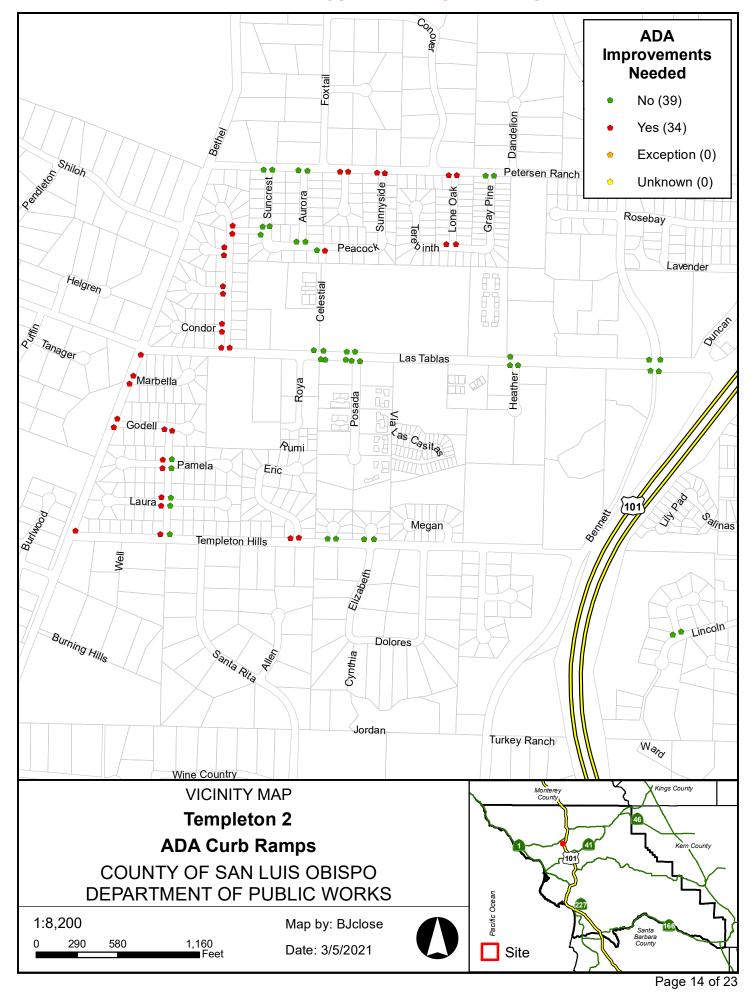




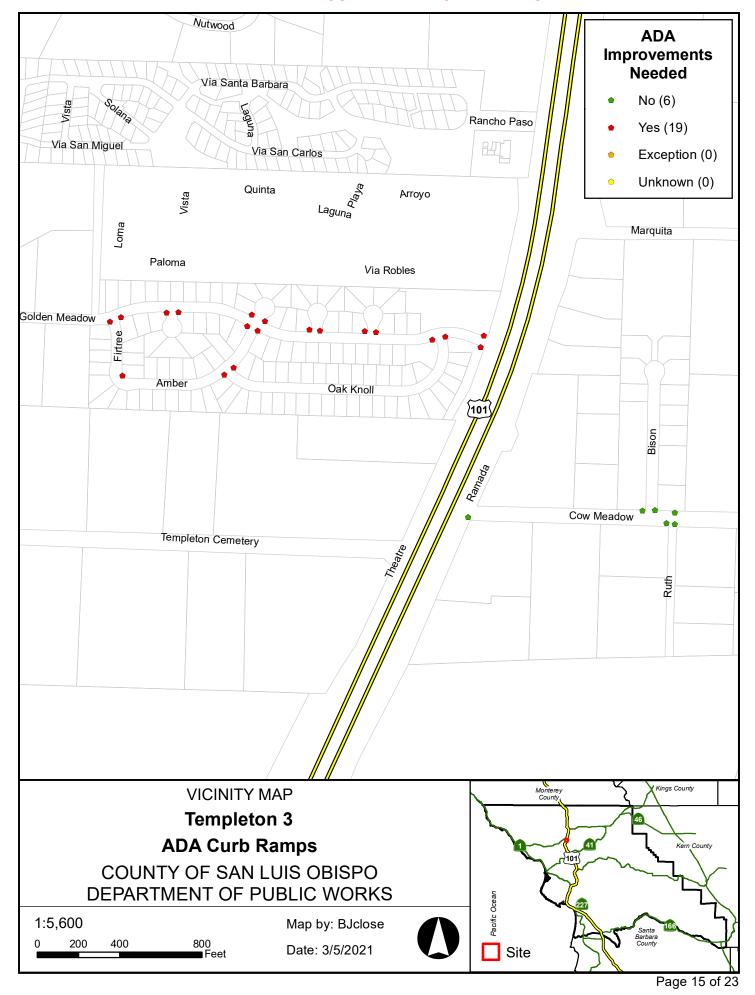


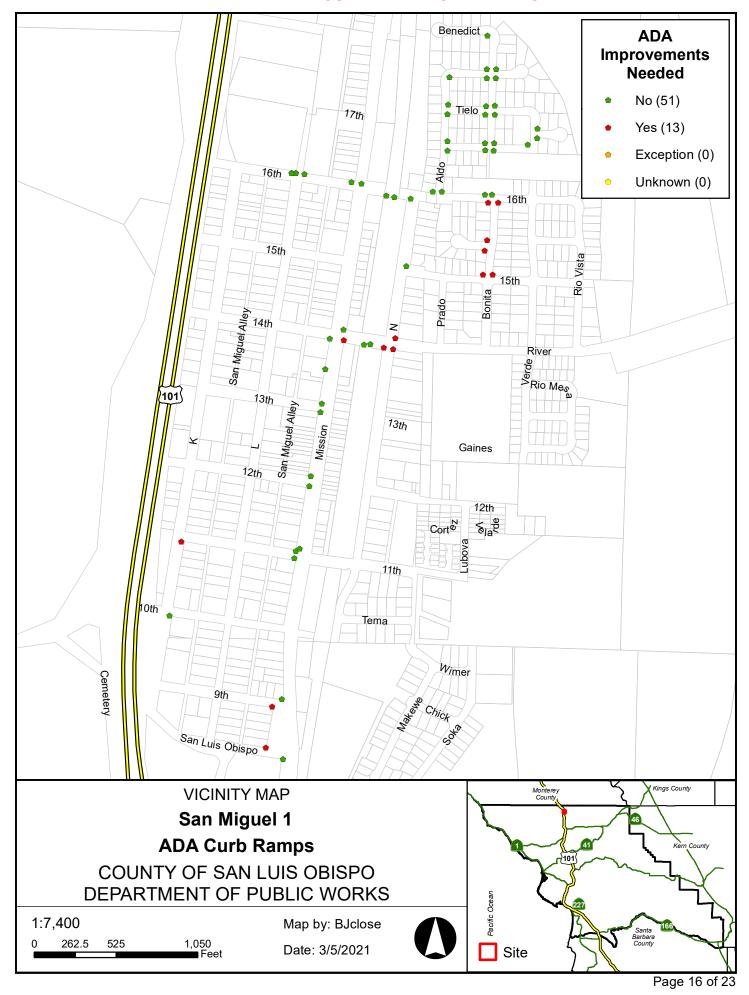






#### APPENDIX A - CURB RAMP VICINITY MAPS

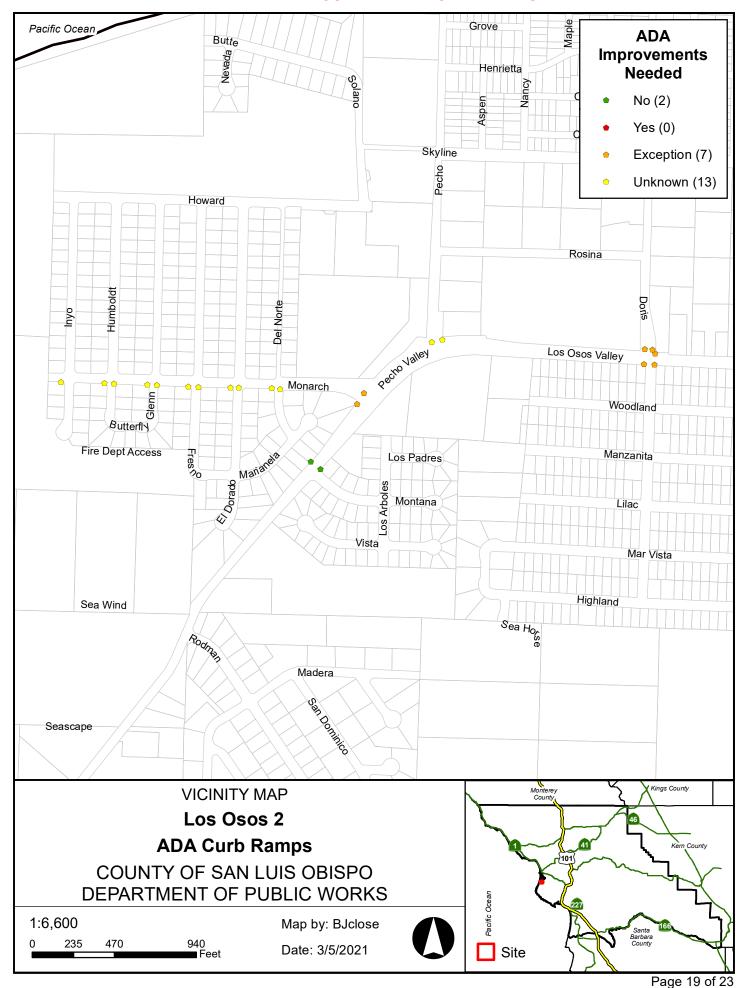






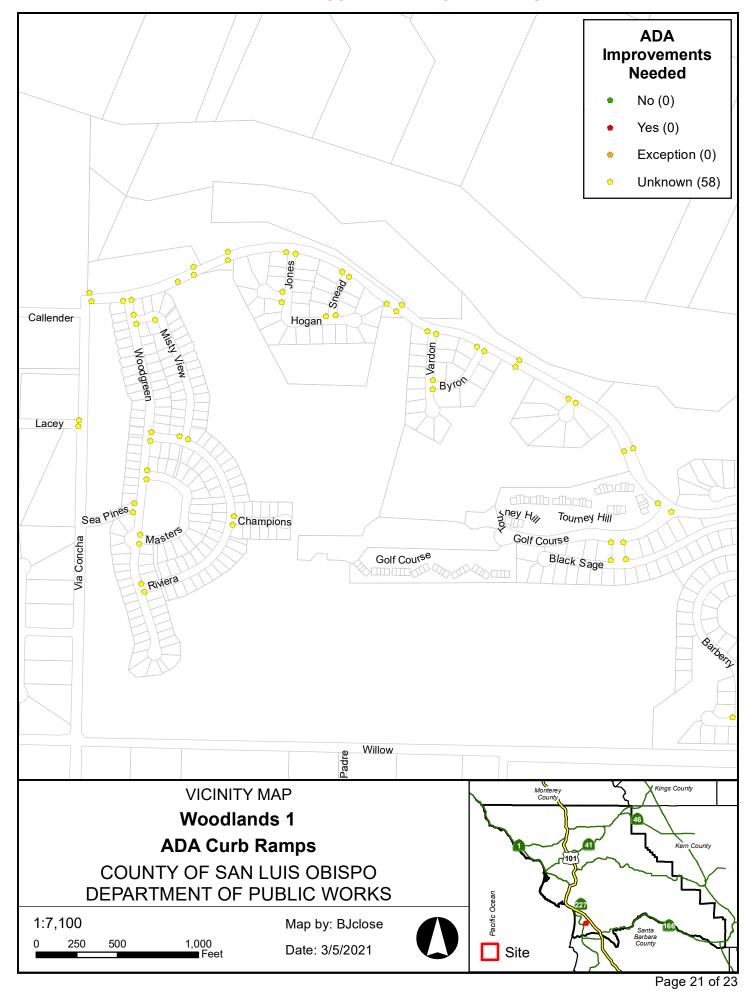


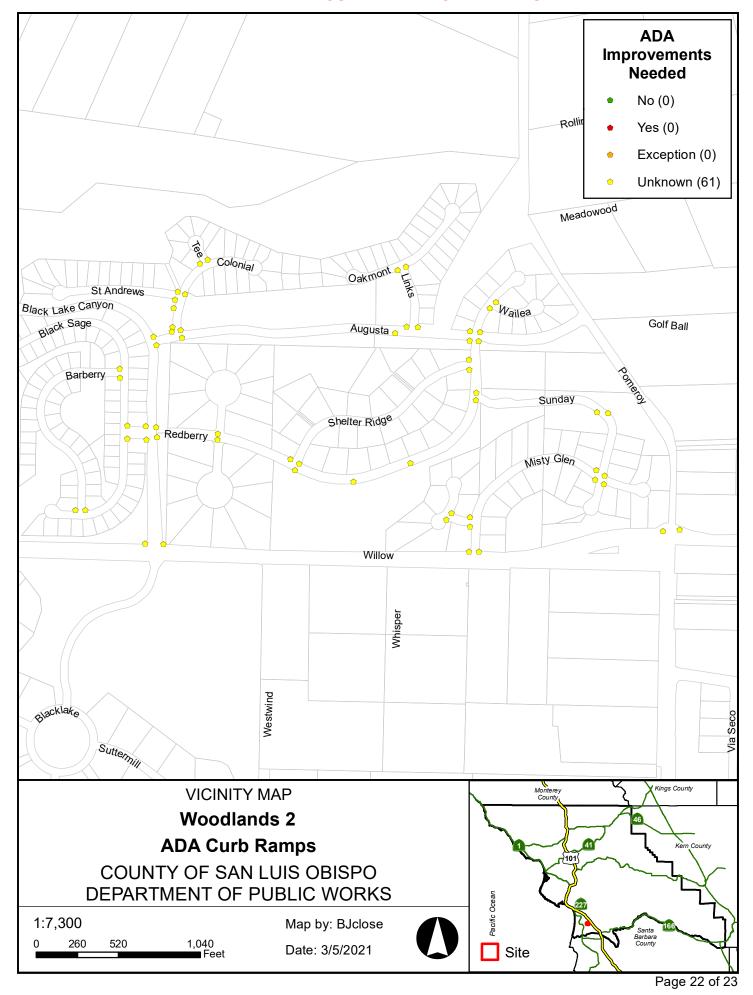
# APPENDIX A - CURB RAMP VICINITY MAPS



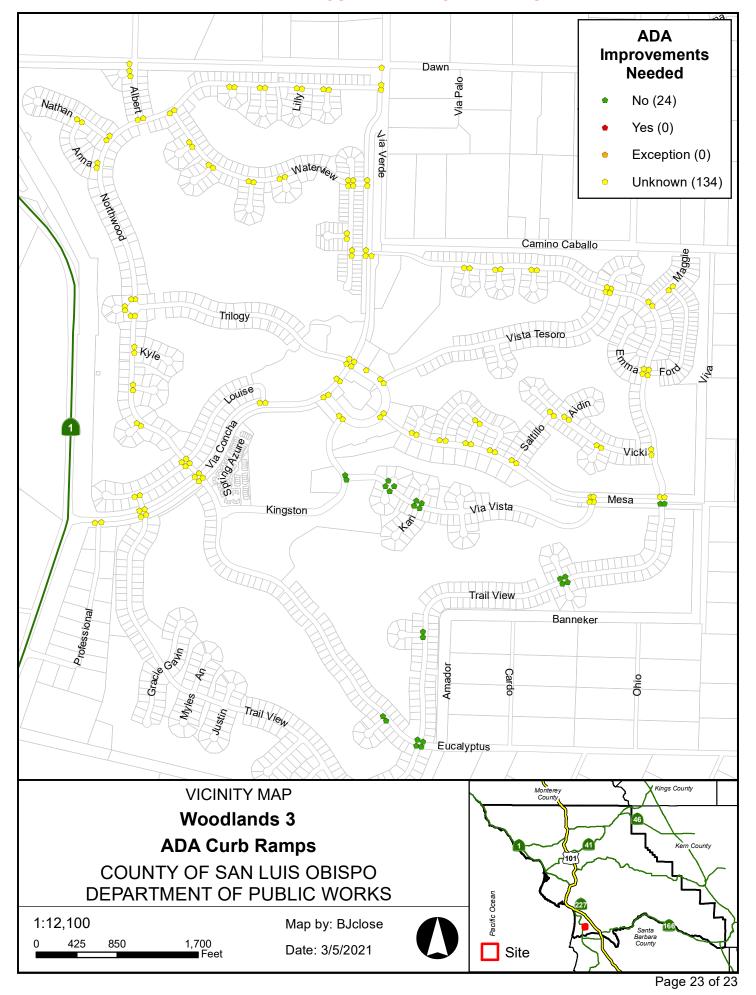
# APPENDIX A - CURB RAMP VICINITY MAPS







# APPENDIX A - CURB RAMP VICINITY MAPS



Appendix B Traffic Signal Needs

# APPENDIX B - TRAFFIC SIGNAL NEEDS

| ADA PEDESTRIAN TRAFFIC SIGNAL NEEDS |                  |                 |                       |                   |                       |                      |                       |                      |                       |                      |                      |
|-------------------------------------|------------------|-----------------|-----------------------|-------------------|-----------------------|----------------------|-----------------------|----------------------|-----------------------|----------------------|----------------------|
|                                     |                  | NORTH / N       | IORTHWEST             | EAST / NORTHEAST  |                       | SOUTH / SOUTHEAST    |                       | WEST / SOUTHWEST     |                       | Audible Walk         |                      |
| Major Street                        | Minor Street     | COMMUNITY       | Push Button<br>Height | Color Coding Tape | Push Button<br>Height | Color Coding<br>Tape | Push Button<br>Height | Color Coding<br>Tape | Push Button<br>Height | Color Coding<br>Tape | Indication<br>Needed |
| Vineyard Dr                         | Main St          | Templeton       | 0                     | 0                 | 0                     | 0                    | 0                     | 0                    | 0                     | 0                    | 4                    |
| Las Tablas Rd                       | Bennett Wy       | Templeton       | 0                     | 0                 | 2                     | 0                    | 0                     | 0                    | 0                     | 0                    | 4                    |
| Main St                             | Pineknolls Dr    | Cambria         | 0                     | 1                 | 1                     | 1                    | n/a                   | n/a                  | 1                     | 1                    | 3                    |
| Thompson Ave                        | Titan Wy         | Nipomo          | 0                     | 0                 | 0                     | 0                    | n/a                   | n/a                  | 0                     | 0                    | 3                    |
| Tefft St                            | Thompson Ave     | Nipomo          | 0                     | 2                 | 0                     | 2                    | 0                     | 2                    | 0                     | 2                    | 4                    |
| Tefft St                            | Pomeroy Rd       | Nipomo          | 1                     | 1                 | 2                     | 2                    | 1                     | 1                    | n/a                   | n/a                  | 4                    |
| Tefft St                            | Orchard Ave      | Nipomo          | 0                     | 1                 | 2                     | 2                    | 0                     | 1                    | 0                     | 1                    | 4                    |
| Tefft St                            | Oakglen Ave      | Nipomo          | 0                     | 1                 | 0                     | 1                    | 0                     | 1                    | 0                     | 2                    | 4                    |
| Tefft St                            | Mary Ave         | Nipomo          | 0                     | 2                 | 0                     | 0                    | 0                     | 0                    | 0                     | 2                    | 4                    |
| Orchard Ave                         | Division St      | Nipomo          | 1                     | 0                 | 1                     | 0                    | 0                     | 0                    | 0                     | 0                    | 4                    |
| Willow Rd                           | Pomeroy Rd       | Nipomo          | 1                     | 0                 | 0                     | 0                    | 0                     | 0                    | 0                     | 0                    | 4                    |
| Avila Beach Dr                      | First St         | Avila           | 2                     | 2                 | 1                     | 1                    | 0                     | 1                    | 0                     | 2                    | 2                    |
| Avila Beach Dr                      | San Luis Bay Dr  | Avila           | n/a                   | n/a               | n/a                   | n/a                  | n/a                   | n/a                  | n/a                   | n/a                  | 0                    |
| LOVR                                | Foothill Blvd    | San Luis Obispo | 0                     | 0                 | 2                     | 0                    | 1                     | 1                    | n/a                   | n/a                  | 3                    |
| LOVR                                | Palisades Ave    | Los Osos        | 2                     | 2                 | 2                     | 2                    | 2                     | 2                    | 1                     | 1                    | 4                    |
| South Bay Blvd                      | Santa Ysabel Ave | Los Osos        | 0                     | 0                 | 0                     | 0                    | 0                     | 0                    | 0                     | 0                    | 4                    |
| South Bay Blvd                      | El Moro Ave      | Los Osos        | n/a                   | n/a               | 0                     | 1                    | 1                     | 1                    | 1                     | 1                    | 3                    |
| South Bay Blvd                      | Nipomo Ave       | Los Osos        | 0                     | 0                 | 0                     | 0                    | 0                     | 0                    | 0                     | 0                    | 0                    |
| LOVR                                | South Bay Blvd   | Los Osos        | 0                     | 0                 | 0                     | 0                    | 0                     | 1                    | 0                     | 0                    | 0                    |
| LOVR                                | Doris Ave        | Los Osos        | 0                     | 2                 | 0                     | 0                    | 0                     | 0                    | 0                     | 1                    | 4                    |
| LOVR                                | 9th              | Los Osos        | 2                     | 0                 | 2                     | 0                    | 2                     | 0                    | 2                     | 0                    | 0                    |
| LOVR                                | 10th             | Los Osos        | 1                     | 0                 | 2                     | 0                    | 1                     | 1                    | n/a                   | n/a                  | 0                    |
|                                     | TOTAL            |                 | 10                    | 14                | 17                    | 12                   | 8                     | 12                   | 5                     | 13                   | 62                   |

#### Notes:

<sup>1.</sup> Ped Button height to be approx. 3.5 feet minimum but no more than 4 feet from concrete surface to bottom of button. (CA MUTCD Section 4E.08)

<sup>2.</sup> Pole-supported pedestrian traffic-control buttons shall be identified with color coding consisting of a textured horizontal yellow band (2 inches wide) encircling the pole, and a dark border band (1 inch wide) above and below this yellow band. Color coding shall be placed immediately above the control button. (CBC 11B-703.7.2.7)

<sup>3.</sup> Accessible pedestrian signals shall have an audible walk indication during the walk interval only. (CA MUTCD Section 4E.11)

Appendix C Record of ADA Grievances in the Public Right of Way

# COUNTY OF SAN LUIS OBISPO DEPARTMENT OF PUBLIC WORKS AND TRANSPORTATION

# RECORD OF ADA GRIEVANCES IN THE PUBLIC RIGHT OF WAY

| GRIEVANCE  | DATE<br>FILED | FILED BY   | RESPONSE  | PREPARED<br>BY      | DATE<br>RESOLVED |
|--|---------------|--|---|---------------------|------------------|
| Path of Travel on N. Palisades Drive in Los Osos   | 5/3/2010      | Susan<br>Chandler  | Look at opportunities to fill in gaps in the sidewalk and request property owner to remove sand from the sidewalk.  | Dave Flynn          | 5/2010           |
| Request for on street ADA parking space on Grove Lane in Nipomo  | 4/26/2012     | Dara Hanson  | Request was presented to the Nipomo Traffic and Circulation Committee and due to the parkway and location of the fire hydrant an ADA space not be installed.                              | Don Spagnolo        | 5/17/2012        |
| Improve electric scooter/wheel chair access on Ramada Drive in Paso Robles.  | 11/16/2012    | Residents at<br>Villa Paseo  | Road crew swept dirt on shoulder of Ramada Drive and cleared weeds form walk way.   | Don Spagnolo        | 12/17/2012       |
| Pedestrian gate at the end of Broderson<br>Avenue in Los Osos is not accessible to<br>scooter  | 7/1/2014      | Robert<br>Freiler  | The entrance gate was reconfigured to provide a wider opening.  | Don Spagnolo        | 10/29/2014       |
| Los Osos Valley Road in Los Osos include advance warning to re-rout  |               | Revise construction contract documents to include advance warning to re-route pedestrians and that only two curb ramps can be worked on at any one time. | Don Spagnolo  | 9/9/2015            |                  |
| ADA compliance of sidewalks in Cambria east village  | 9/6/2016      | Bruce<br>Fosdike   | Notified utility company to adjust vault east of 4251 Bridge Street and initiated evaluation of need for cross walk to be presented at the North Coast Traffic and Circulation Committee. | Don Spagnolo        | 10/25/2016       |
| Pedestrian path on Pismo Ave (tunnel under South Bay Blvd) in Los Osos has a lot of sand buildup which is creating accessibility issues.         | 4/5/2018      | Kendall<br>Clark   | Removed all sand from tunnel then used blowers to finish. See work order 40162793.  | Jessica<br>Landreth | 4/9/2018         |
| The yellow ADA plates on the sidewalk (2700 Hwy 1 entrance to Rancho Arroyo Mobile Home Park) are de-laminating causing a potential trip hazard. | 4/6/2018      | Nancy Cross  | Emailed back: We do not maintain highway 1 or the Rancho Arroyo Mobile home park. If you have any questions please do not hesitate to call. Issue is within Caltrans ROW.                 | Tim Cate            | 4/6/2018         |

| GRIEVANCE   | DATE<br>FILED |                           |  |                        | DATE<br>RESOLVED |
|---|---------------|---------------------------|--|------------------------|------------------|
| The pads at this ADA crosswalk entrance pose a serious tripping danger. They are in Cambria at Windsor and Moonstone Beach Drive.   | 1/28/2019     | Elizabeth<br>Bettenhausen | Emailed back: Clarified that this ramp is within Caltrans ROW and provided contact information for Caltrans District 5 office.   | Jessica<br>Landreth    | 2/1/2019         |
| Sidewalk and curb ramp compliance at corner of Story Street & Frontage Road in Nipomo.  | 10/5/2020     | Michael<br>Tabares        | Solicited quotes for ramp replacement and coordinated sidewalk repairs by property owner. Property owner's contractor ended up also replacing the curb ramp and resolved all items.  | Brian Uder             | 10/26/2020       |
| Grievance that the basin Mike Hill manages on Alina Ln in Nipomo (basin #32 in flood control zone 16) has weeds growing from the fence over the sidewalk affecting them in their mobility scooter forcing them to use the street. | 10/6/2020     | Anna<br>714-469-<br>7040  | Mike Hill mowed the weeds between the fence and the sidewalk, removed everything and hauled it away.   | Mike Hill              | 10/29/2020       |
| Curb ramp compliance at corner of Buckhorn Road & Ponderosa Place in Nipomo. In front of 225 Buckhorn Rd.   | 10/27/2020    | Phillip<br>Bettencourt    | Soliciting quotes for ramp replacement on 11/5/2020. Ramp replacement completed 1/4/2021.  | Brian Uder             | 1/4/2021         |
| Sidewalk compliance in front of 1304<br>Crest Street, Oceano.   | 1/12/2021     | Michael<br>Tabares        | Contacted property owner and solicited quotes to repair sidewalk (owner's responsibility) and curb/gutter (County responsibility) 1/20/2021.  Repairs completed 2/11/2021.   | Brian Uder             | 2/11/2021        |
| Sidewalk compliance south of San Juan Street and Front Street intersection, Avila Beach. Email: groverbeacher@aol.com   | 3/1/2021      | Michelle<br>Anderson      | County's responsibility to repair per 2001 Avila Maintenance Memo – Notification sent to County road crew to repair 3/3/21 after receiving email forward from Port San Luis Harbor District. Repair completed 4/9/2021.                    | Tim Cate               | 4/9/2021         |
| Sidewalk compliance in front of 1336, 1346, and 1370 Second Street, Los Osos.   | 3/2/2021      | Michael<br>Tabares        | Coordinated repairs for utility vaults causing tripping hazards with PG&E/AT&T and notices to property owners for repairs not associated with utility vaults that are the owner's responsibility.  | Phillip<br>Bettencourt | 3/12/2021        |
| Pedestrian path on Pismo Ave (tunnel under South Bay Blvd) in Los Osos has a lot of sand buildup which is creating accessibility issues.  | 3/23/2021     | Kendall<br>Clark          | Notification # 10219788 has been made for Section 3 to clean the tunnel and address erosion as they have done in the past. Emailed Kendall back 3/23/2021 – School's installation of DG path too high is causing the puddle in the tunnel. | Brian Uder             | 3/23/2021        |

| GRIEVANCE  | DATE<br>FILED | FILED BY         | RESPONSE  | PREPARED<br>BY | DATE<br>RESOLVED |
|--|---------------|------------------|---|----------------|------------------|
| Email: "Request disabled parking space on street" at 308 Woodland Road, Los Osos. <a href="mailto:thegeektranslator@gmail.com">thegeektranslator@gmail.com</a>   | 3/24/2021     | Michelle<br>Cook | Forwarded to Traffic Engineer for review. Request was not warranted; wanted the County to construct an ADA stall for their exclusive use in-lieu of parking in their driveway. TP Notification 10220220 closed 3/31/21. | Jan Devera     | 3/31/2021        |
| Cayucos st from San anselmo past valdez: The road needs to be replaced due to American disabilities act and the road is dangerous and hazardous. Cannot see road signs or lines on road anymore for stop signs and cars drive very fast down the road. A child was hit and injured on a bike. A friend of mine with a wheelchair cannot come and visit and take a walk with me through the neighborhood.  chelsea.m.lapierre@gmail.com | 4/10/2021     | Chelsea Linn     | Your work request has been received, unfortunately, the area you have described is in the city of Atascadero's jurisdiction. I have attached a link to Atascadero's public works dept webpage for you.                  | Mike Hill      | 4/12/2021        |

# Appendix D Accessible Parking Assessment

# APPENDIX D - ACCESSIBLE PARKING ASSESSMENT

County of San Luis Obispo - Accessible Parking Spaces Assessment (San Luis Obispo County Code Chapter 15.402)

As of 05/04/2021

| Community              | Location   | Total Parking<br>Spaces | Existing<br>Disabled<br>Spaces | Existing Van<br>Accessible<br>Spaces | Required<br>Disabled<br>Spaces | Off-Street<br>Required Van<br>Accessible<br>Spaces |   |
|------------------------|--|-------------------------|--------------------------------|--------------------------------------|--------------------------------|--|---|
| Avila                  | Downtown public streets  | 239                     | 10                             | 4                                    | 7                              | -  | 15.402.113 (8) & 15.402.114 (2)                           |
| Avila                  | Bellevue School & See Canyon Rd  | 39                      | 2                              | 1                                    | 2                              | -  | Bellevue School (2)                                       |
| Avila                  | Avila Beach Drive (Olde Port Beach Boat Launch)                          | 0                       | 4                              | 0                                    | 0                              | -  | 15.402.110 (2) & 111 (2)                                  |
| Avila                  | TOTAL  | 278                     | 16                             | 5                                    | 7                              | 3  |   |
| Cambria (West Village) | Main St (Windsor Blvd to s/o Cornwall St) & Sheffield Parking Lot        | 195                     | 6                              | 3                                    | 6                              |  | 15.402.301 (2), 303 (2), public parking lot (2)           |
| Cambria                | Main St (n/o Cambria Dr to 1200' e/o Tamsen St)                          | 78                      | 4                              | 2                                    | 4                              | -  | Veterans Memorial (2) & Joslyn Recreation (2)             |
| Cambria (East Village) | Main St (Tamsen St to SR Creek Rd), Center & Parking Lot, Burton, Bridge | 150                     | 5                              | 2                                    | 5                              | -  | 15.402.300 (2), 304 (1), public parking lot (2)           |
| Cambria                | TOTAL  | 423                     | 15                             | 7                                    | 9                              | 3  |   |
| Cayucos                | Ocean Ave (n/o Cayucos Dr to Pacific Ave) & Ocean Front                  | 96                      | 6                              | 3                                    | 4                              | -  | 15.402.200 (1), 201 (2), 210 (1), & 221 (2)               |
| Cayucos                | Ocean Ave (s/o Pacific Ave to Park Ave)                                  | 24                      | 1                              | 0                                    | 1                              | -  | 15.402.205 (1)  |
| Cayucos                | Third St North/South & Ocean (Park to Fourth)                            | 45                      | 1                              | 1                                    | 2                              | -  | 15.402.222 (1) 1 stall to be added by Contract 300647     |
| Cayucos                | TOTAL  | 165                     | 8                              | 4                                    | 6                              | 2  |   |
| Los Osos               | Palisades Avenue (County Library)  | 0                       | 1                              | 0                                    | 0                              | -  | 15.402.600 (1)  |
| Los Osos               | 2nd (Santa Ysabel to El Moro Ave) & Santa Maria w/o 2nd                  | 43                      | 3                              | 2                                    | 2                              | -  | 15.402.301 (1) & Santa Maria Ave businesses (2)           |
| Los Osos               | TOTAL  | 43                      | 4                              | 2                                    | 2                              | 1  |   |
| Nipomo                 | Tefft St (w/o Carrillo St to Burton St) & Carrillo                       | 106                     | 7                              | 7                                    | 5                              | -  | 15.402.401 (6) & 402 (1)                                  |
| Nipomo                 | Nipomo Area Senior Citizens Club (Beechnut St)                           | 0                       | 1                              | 0                                    | 0                              | -  | 15.402.400 (1)  |
| Nipomo                 | TOTAL  | 106                     | 8                              | 7                                    | 5                              | 2  |   |
| Oceano                 | Oceano Park @ Mendel Dr  | 1                       | 1                              | 1                                    | 1                              | -  | 15.402.501 (1)  |
| Oceano                 | @ Oceano Elementary School (17th and 19th St)                            | 0                       | 4                              | 0                                    | 0                              | -  | 15.402.500 (2) & 502 (2)                                  |
| Oceano                 | TOTAL  | 1                       | 5                              | 1                                    | 1                              | 1  |   |
| San Miguel             | Park and Ride Lot @ K St   | 39                      | 2                              | 1                                    | 2                              | -  | 15.402.901 (2)  |
| San Miguel             | Mission St (11th St to n/o 14th St)                                      | 82                      | 6                              | 3                                    | 4                              | -  | 15.402.900 (6)  |
| San Miguel             | TOTAL  | 121                     | 8                              | 4                                    | 5                              | 2  |   |
| Santa Margarita        | Encina Ave & El Camino Real  | 9                       | 1                              | 1                                    | 1                              | -  | 15.402.701 (1)  |
| Santa Margarita        | Community Building-Murphy Ave & I St                                     | 8                       | 2                              | 1                                    | 1                              | -  | 15.402.700 (2)  |
| Santa Margarita        | TOTAL  | 17                      | 3                              | 2                                    | 1                              | 1  |   |
| Shandon                | Crawford Clarke Memorial Park-West Centre St & First St                  | 0                       | 4                              | 4                                    | 0                              | -  | 15.402.810 (4)  |
| Shandon                | Community Building - Camatti St & Second St                              | 0                       | 2                              | 1                                    | 0                              | -  | 15.402.800 (2)  |
| Shandon                | TOTAL  | 0                       | 6                              | 5                                    | 0                              | 1  |   |
|                        |  |                         |                                |                                      |                                |  | 15.402.750 (2), Need 2 more on E or S side of Park to be  |
| Templeton              | Templeton Park-6th St & Crocker St                                       | 86                      | 2                              | 1                                    | 4                              | -  | installed by Contractor - PO issued April 2021            |
|                        |  |                         |                                |                                      |                                |  | 1 stall to be added by County crew as directed by Traffic |
| Templeton              | Main St (n/o 5th St to 6th St)   | 25                      | 0                              | 0                                    | 1                              | -  | Engineer  |
| Templeton              | TOTAL  | 111                     | 2                              | 1                                    | 5                              | 1  |   |

# TABLE A

| -  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| TOTAL NUMBER OF<br>PARKING SPACES<br>PROVIDED IN<br>PARKING FACILITY | MINIMUM NUMBER OF REQUIRED<br>ACCESSIBLE PARKING<br>SPACES |  |  |  |  |  |
| 1-25   | 1  |  |  |  |  |  |
| 26-50  | 2  |  |  |  |  |  |
| 51-75  | 3  |  |  |  |  |  |
| 76-100   | 4  |  |  |  |  |  |
| 101-150  | 5  |  |  |  |  |  |
| 151-200  | 6  |  |  |  |  |  |
| 201-300  | 7  |  |  |  |  |  |
| 301-400  | 8  |  |  |  |  |  |
| 401-500  | 9  |  |  |  |  |  |
| 501-1000   | 2 PERCENT OF TOTAL   |  |  |  |  |  |
| 1001 AND OVER  | 20 PLUS 1 FOR EACH 100 OR<br>FRACTION THEREOF OVER 1000    |  |  |  |  |  |

NOTE: Where Required Disabled Spaces > Existing