



Voya Claims Center

Simplifying the claims process for you and your employees

Visit Voya.com and click on “Contact and Services” to access our claim center.

Facing difficult times can be stressful and confusing for you and your employees. With the Voya Claims Center, we want to help by streamlining the claims process.

We're keeping it simple

- Most of our insurance products feature separate forms for each party to complete, reducing confusion on who needs to complete which sections.
- A claim checklist is at the top of most forms, providing clear instructions on how to successfully complete each form.

Stop guessing

- Improved claim forms library for quick access when you know which form you need.
- Not certain which form you need? “Start A Claim” feature walks you through a series of questions to provide you with a custom claims form package.
 - Information provided during the questionnaire will pre-populate some of the fields in the provided forms.

Submitting claims just got easier

- Forms and supporting documentation can be submitted electronically through our secure upload site.
- Electronic signature is accepted on forms, eliminating the need to print and scan forms for submission.
- Receive an email confirming the receipt of documents.

Insurance products are issued by ReliaStar Life Insurance Company (Minneapolis, MN) and ReliaStar Life Insurance Company of New York (Woodbury, NY). Within the state of New York, only ReliaStar Life Insurance Company of New York is admitted, and its products issued. Both are members of the Voya® family of companies.

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