



## WORKFORCE DEVELOPMENT BOARD MEETING AGENDA

VISION: The Workforce needs of employers and job seekers in San Luis Obispo County are met.

**Date:** Thursday, February 1, 2024

**Time:** 8:30 AM – 10:30 AM

**Location:** Courtyard Marriot, Estero Bay Room, 1605 Calle Joaquin, San Luis Obispo, CA 93405

### MEMBERS:

**Isiah Gomer**

Chair  
Paso Robles Waste & Recycle

**William Hills**

Vice-Chair  
United Staffing Associates, LLC

**David Baldwin**

Pipe Trades Local 403

**Josh Cross**

Atascadero Chamber of Commerce

**Matthew Green**

Cuesta College

**Melissa James**

REACH

**Verena Latona-Tahlman**

Cannon Corporation

**Tricia Robertson**

Lucia Mar Adult Education

**Justin McIntire**

Department of Rehabilitation

**Veronica Orozco**

Employment Development Department

**Angela Rayfield**

Rantec Power Systems

**Ronald Reilly**

Garing, Taylor & Associates, Inc.

**Mark Simonin**

Local IBEW 639

**Michael Sloan**

CommonSpirit Health

**Ryan Stanley**

Operating Engineers Local 12

**Angela Toomey**

Morris & Garritano Insurance

**Patrick Woolpert**

Compass Health, Inc.

1. **Call to Order and Introductions** *Gomer*
2. **Public Comment**
3. **Presentations**
  - 3.1 SLO Cal Careers Services - Customer Testimonials *Diana Marin*
4. **Consent Items:** *Gomer*
  - 4.1 Approve the November 02, 2023 Minutes
  - 4.2 Approve member appointment of Danielle McIntire to a Business Seat on the Workforce Development Board
5. **Action Items:**
  - 5.1 Review and Approve Revisions to Local Definition of "Requires Additional Assistance" Barrier for WIOA Youth Program Eligibility *Diana Marin*
6. **Discussion Items:**
  - 6.1 Receive Fiscal Year 2023-24 Quarter 2 Eckerd WIOA Adult Services/Career Center Contract Performance Report *Diana Marin*
  - 6.2 Receive Fiscal Year 2023-24 Quarter 2 Eckerd WIOA Youth Contract Performance Report *Diana Marin*
  - 6.3 Receive Fiscal Year 2023-24 Quarter 2 Atascadero Chamber WIOA Business Retention Services Contract Performance Report *Dawn Boulanger*
7. **Reports:**
  - a.) Executive Committee and Chairperson Report *Gomer*
  - b.) Board Member Workforce Development Updates *All*
8. **Administrative Entity Update:**
  - 8.1 Receive and Review Fiscal Update *Dawn Boulanger*
  - 8.2 Receive and Review Rapid Response Update *Tony Girolo*
9. **Next Meeting: May 2, 2024 8:30 AM - 10:30 AM**  
Location: Courtyard Marriot, Estero Bay Room, 1605 Calle Joaquin, San Luis Obispo, CA 93405
10. **Adjournment** *Gomer*

**WORKFORCE DEVELOPMENT BOARD  
of San Luis Obispo County**

**WORKFORCE DEVELOPMENT BOARD MEETING MINUTES**

**Date:** Thursday, November 02, 2023  
**Time:** 8:00 a.m.  
**Location:** Courtyard by Marriott, Estero Bay Room, 1605 Calle Joaquin, San Luis Obispo, CA 93405

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**Present:** Isiah Gomer, David Baldwin, Veronica Orozco, Tricia Robertson, Mark Simonin, Angela Rayfield, William Hills, Ryan Stanley, Verena Latona-Tahlman  
**Absent:** Josh Cross, Patrick Woolpert, Angela Toomey, Ronald Reilly, Michael Sloan, Melissa James, Justin McIntire, Matthew Green  
**Guests:** Daniel Tatick, Jennifer Campos, Joey Valero, Jacob Erdman, Christina Kuhn, Kim Wybenga, Kim Gusman, Robert Collier  
**Staff:** Dawn Boulanger, Diana Marin, Eddie Hernandez, Tony Girolo

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**1. Call to Order and Introductions:**

**Chairperson Isiah Gomer** called the meeting to order at 8:08 AM **Quorum reached**

**2. Public Comment:**

**Chair Gomer:** No public comment

**3. Presentations:**

- 3.1 Robert Collier presented on the High Road Training Partnership Grant-High Road to Offshore Wind Energy Research Study. The PowerPoint presentation is available as an addendum to the meeting agenda**
- 3.2 Kim Gusman from the CA Employer’s Association presented on the SLO Cal Careers HR Hotline. Her PowerPoint presentation is available as an addendum to the meeting agenda**

**4. Consent Items:**

**4.1 Approved the August 17, 2023, Minutes:**

The Board approves consent item 4.1 in a single motion

Motion: William Hills

Second: Verena Latona-Tahlman

**Motion Passed Unanimously**

**5. Action Items:****5.1 Review and Approve the 2024 WDB Quarterly Meeting Schedule**

Isiah Gomer (Chair) presented the item and the board approved the proposed full board meeting schedule for 2024

Motion: Verena Latona-Tahlman

Second: William Hills

**Motion Passed Unanimously**

**5.2 Review and Approve Fiscal Year 2023-24 WIOA Budget**

Dawn Boulanger (staff) presented the item which is available as part of the agenda

Motion: Veronica Orozco

Second: Tricia Robertson

**Motion Passed Unanimously**

**6. Discussion Items:****6.1 Receive FY 2023-24 Quarter 1 Eckerd Adult Services/Career Center Contract Performance Report**

Diana Marin (Staff) presented that the SLO Cal Careers Job Center saw steady growth in foot traffic during the first quarter with 229 individuals in July, 365 in August, and 271 in September. Enrollments saw 7 in July, 2 in August, and 5 in September. Eckerd Connects had \$7604.00 in leveraged resources during the first quarter, which primarily consisted of Employer Paid Wages or On-the-job-training (OJT) funds. During the same quarter, 3 individuals were placed in trainings. The Eckerd Team continued to engage in varied forms of public outreach during the 1<sup>st</sup> quarter. The team reached out to the justice-involved community by participating in the Post Release Offenders Meeting (PROM) and the Parole and Community Team Path Meeting. Eckerd Connects had a booth at the Mid-State Fair and visited libraries throughout the community trying to recruit participants. Eckerd staff also frequented Chamber events, the EAC and HRCC meetings and continue to tout the advantages of OJT's to employers. Dawn Boulanger (Staff) then added that despite the appearance of low enrollment numbers, the 865 people who were assisted during quarter 1 had access to basic career services at the job center. She then added that the WIOA eligibility system was created to serve those individuals in our community who have been deemed," hardest to serve". These individuals often display a multitude of barriers to finding and maintaining stable employment. Dawn then spoke to percentage of the bi-annual budget that needs to be spent on training and the fact that we are falling short of that mark in our County. Board member William Hills then asked if it was possible to be sent a list of the most common trainings for WIOA participants. Dawn offered to send him a link to the lengthy list

in Caljobs and then clarified the WIOA training requirements regarding ETPL training providers and the lack of a diverse group of providers in our County. She stressed the need for the community colleges to get involved more and emphasized the importance of outreach for meeting the mark of these training spending requirements for the future.

## **6.2 Receive FY 2023-24 Quarter 1 Eckerd Youth Contract Performance Report**

Diana Marin (Staff) reported that there have been four enrollments this quarter in the Youth Program. Outreach by Eckerd staff has been consistent, trying to get the word out to the local community and partners regarding the program and who it can serve. There are no universal in-house services for youth, so eligibility is a must for access to these services. Many of the youth who participate in the WIOA program often have multiple barriers to employment and self-sufficiency. Eckerd staff have been cultivating relationships with local employers, and articulating how paid internships can be mutually beneficial to both the business and the youth they employ. There were no Work Experience (WEX) placements this quarter.

## **7. Reports:**

### **a.) Executive Committee and Chairperson Report**

Chairperson Gomer stated that the Executive Committee did not meet in September but did meet on October 11, 2023. In that meeting, the minutes from the previous Executive Committee meeting were approved, the 2024 Executive Committee Meeting Calendar was approved along with the start time change of the meetings to 8:30 AM. Also discussed was the upcoming Jobs of the Future grant along with CWA that the Board will be participating in. This eighteen-month project will assess how community centered the current WDB is and suggest room for improvement. The speaking engagements for the final drafts of the State of the Workforce and the Local Hire Report from BW research will be communicated to members once the dates/times are established. Finally, the next Executive Committee meeting is scheduled to occur on December 13, 2023.

### **b.) WIOA Business Retention/Layoff Aversion Services with Atascadero Chamber – Q1 Update**

Dawn Boulanger (staff) gave an update on the Business Retention/Layoff Aversion contract between the board and Atascadero Chamber of Commerce. She highlighted employee Gloria Balderas efforts in North County to assess business needs by providing grant and hiring resources and connecting employers to our Small Business Development Center located in San Luis Obispo. Dawn emphasized the proactive nature of this work in reaching businesses in need in contrast to the reactive nature of the Rapid Response component to WIOA Business Services.

### **c.) Board Member Workforce Development Updates**

Board member David Baldwin from Local 403 reminded the board that the week of November 13-17 is National Apprenticeship Week, and scheduled on Friday, November 17<sup>th</sup> is the Construction Trades Apprenticeship Forum located at 3710 Broad Street in San Luis Obispo. Dawn Boulanger (Staff) then gave a summary of the forum and David asked if people in attendance knew families with young people interested in potentially joining the trades to invite them to attend the event.

## **8. Administrative Entity Update:**

### **8.1 Receive and Review Fiscal Expenditure Update**

Dawn Boulanger (staff) directed the board to review the Q1 Fiscal Expenditure Update in the agenda packet and stated that the board was on track with current expenditures.

### **8.2 Receive and Review Rapid Response Update**

Tony Girolo (Staff) reported that a total of 11 Rapid Responses have been conducted so far during this fiscal year with the majority being in the city of San Luis Obispo and falling under the industry category of Accommodation and Food Services. Two WARN notices have been received, with one only affecting two employees so not technically a typical WARN notice. There has been a trend of well-established restaurants in downtown San Luis Obispo closing, so the board staff may inquire if certain economic factors are contributing to this. Board member Verena Latona-Tahlman from Cannon Corp. asked if this data was consistent with last year's report from this period. Chairperson Isiah Gomer and staff member Dawn Boulanger responded stating that it was fairly similar to last year's data.

## **9. Next Meeting:**

February 1, 2024

8:30 – 10:30 AM

Location: Courtyard by Marriott, Estero Bay Room, 1605 Calle Joaquin, San Luis Obispo, CA 93405

## **10. Adjournment:**

**Chair Gomer:** adjourned the meeting at 10:10 AM

I, Tony Girolo, Clerk of the Workforce Development Board of San Luis Obispo, do hereby certify that the foregoing is a fair statement of the proceedings of the meeting held on Thursday, November 02, 2023, by the Workforce Development Board of San Luis Obispo County.

Tony Girolo, WDB Program Review Specialist

Dated: November 13, 2023

**Workforce Development Board  
CONSENT ITEM  
February 1, 2024**

**AGENDA ITEM NUMBER: 4.2****ITEM: Approve member appointment of Danielle McIntire to a Business Seat on the Workforce Development Board**

**ACTION REQUIRED:** It is requested that the WDB approve and authorize staff to submit a WDB member application for Danielle McIntire to the San Luis Obispo County Board of Supervisors for appointment to the WDB.

**SUMMARY NARRATIVE:**

The composition of the WDB is dictated by section 107 of the Workforce Innovation and Opportunity Act (WIOA) (2014) which specifies business (which must comprise the majority of members), local education, local labor, economic development, and other mandated partner membership categories. Members holding more than one seat on the WDB is expressly allowed by WIOA Section 107. The WDB currently has 1 seat vacancy which is detailed below:

WDB Member <b>Seat</b> Representation	Current #'s	Required #'s	Vacancies
Business Members <i>(minimum 51% majority)</i>	<b>9</b>	<b>10</b>	<b>1*</b>
Local Educational & Training Entities	<b>2</b>	<b>2</b>	<b>0</b>
Labor/Workforce Representatives <i>(minimum 15% Labor &amp; 20% Combined)</i>	<b>3-Labor 1-W.R.</b>	<b>3-Labor 1-W.R.</b>	<b>0-Labor 0-W.R.</b>
DOR Mandated Partner - Vocational Rehabilitation	<b>1</b>	<b>1</b>	<b>0</b>
EDD Mandated Partner	<b>1</b>	<b>1</b>	<b>0</b>
Economic Development	<b>1</b>	<b>1</b>	<b>0</b>
<b>Total # of WDB Seats</b> <i>(Members May Hold 2 Seats)</i>	<b>18</b>	<b>19</b>	<b>1</b>
<b>Total # of WDB Members</b>	<b>17</b>	<b>18</b>	

\*Vacancy addressed via action today: 1 Business seat

This item recommends one applicant for appointment to a vacant Business seat. Upon appointment of this member to the vacant Business seat, the WDB of San Luis Obispo County will have full membership with zero (0) remaining vacancies.

Danielle McIntire is the HR Department Manager for the Cliffs Hotel and Spa. She is also a member of the Executive Committee at the Cliffs Hotel and Spa, which helps shape policy and culture for the company. Danielle has interest and experience with workforce development and is a passionate advocate for under-represented populations in the workforce. Danielle's role with the Cliffs Hotel and Spa combined with her industry knowledge and professional interest in workforce matters will be a valuable asset to the WDB and provide insight into the needs of a critical industry in the local economy.

**BUDGET/FINANCIAL IMPACT:**

*No current fiscal impact*

**STAFF COMMENTS:**

Dawn Boulanger, Director of the Workforce Development Board of San Luis Obispo County, recommends the approval of the appointment of Danielle McIntire to the Workforce Development Board. Upon approval, staff will submit a recommendation for appointment to the Board of Supervisors at an upcoming meeting.



## **Workforce Development Board (WDB) of San Luis Obispo County Member Application**

Name: Danielle McIntire Date Submitted: 12/11/2023

Title: HR Department Manager

Business/Organization Name: The Cliffs Hotel & Spa

### *Representation*

Please indicate the category that you represent *(Please Select One)*:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Business                           | <input type="checkbox"/> Education & Training         |
| <input type="checkbox"/> Economic and Community Development            | <input type="checkbox"/> Community Based Organization |
| <input type="checkbox"/> Labor Organization / Workforce Representative | <input type="checkbox"/> Wagner-Peyser                |
| <input type="checkbox"/> Rehabilitation                                |   |

Please indicate the industry cluster(s) that you represent *(Please Select All That Apply)*:

- |   |  |
|---|--|
| <input type="checkbox"/> Building & Design                                  | <input type="checkbox"/> Healthcare                            |
| <input type="checkbox"/> Energy   | <input type="checkbox"/> Biotechnology & Biomedical<br>Devices |
| <input type="checkbox"/> Information & Communication Technologies           | <input type="checkbox"/> Other: Hospitality & Tourism          |
| <input type="checkbox"/> Defense, Aerospace, & Transportation Manufacturing |  |

### *Contact Information*

Business/Organization Address: [REDACTED]

City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]

Phone: [REDACTED] Fax: \_\_\_\_\_

Mobile: [REDACTED] City of Residence: [REDACTED]

Email Address: [REDACTED]

Website Address: cliffshotelandspa.com

Business License Number: [REDACTED]

Assistant: n/a Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

### *Business Related Questions*

*Please answer the following questions and attach any additional pages if necessary:*

1. Number of current employees: [REDACTED]

2. Number of years with current business/organization: [REDACTED]

3. Number of years in business in San Luis Obispo County: 30
4. Please describe the nature of your business and your position:  
 I am the Human Resources department head for a hotel property that includes an on-site restaurant, spa, and gift shop; it's a department of 2. I am also a member of the Executive Committee at The Cliffs, helping shape poicy & culture.
5. Please list your current chamber and association memberships, the duration of each membership and the positions you currently hold:  
 HRCC - 2 years; SHRM-CP - 3 years
6. Please list any professional award(s) or recognition you have received within the last 5 years:
7. As a member of your business with optimum policy authority, please describe your responsibilities within your organization:  
 My HR role includes managing functions including hiring/recruiting, training & development, employee relations wage & benefit administration, worker's compensation, payroll, compliance, etc.

## References

### Business Reference:

Name: Haydee Castaneda Title: [REDACTED]  
 Company: Distinctive Resorts Phone: [REDACTED]

### Personal Reference:

Name: Justin McIntire Phone: [REDACTED]  
 Relationship: Spouse

### Other Reference:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Relationship: \_\_\_\_\_

Please provide a letter of recommendation (*if applicable*):

- If you are a business member, please include a letter of recommendation for appointment to the WDB of San Luis Obispo County from your Chamber of Commerce or other organization, such as the Human Resources Association of the Central Coast (HRCC).
- If you are representing a labor organization, please include a letter of recommendation from the Central Labor Council affirming that you have been recommended, by popular vote, for a labor position on the WDB of San Luis Obispo County.

## San Luis Obispo WDB Related Questions

Please answer the following questions and attach any additional pages if necessary:

1. Please list any areas in which you are currently involved in workforce development:  
 This year partnered with SLO County of Education's SLO Summer Jumpstart workshop in order to help young high school graduates gain experience in the interview process as they prepare to enter the workforce

2. What experience in the areas of fundraising, budget analysis, workforce policy development, youth services, knowledge of the labor market, and community involvement or linkages with educational agencies do you bring to the WDB Of San Luis Obispo County, as applicable?

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3. Does your organization utilize the SLOCal Careers Center (formerly theAmerica’s Job Center of California (AJCC))? No If so, which services? (i.e. recruitment, job posting, labor market information)

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4. What do you think are the critical workforce issues in our region?

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5. Why do you wish to serve on the WDB of San Luis Obispo County?

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*Signature and Acknowledgement*

I formally request that consideration be given to my nomination for appointment to the Workforce Development Board of San Luis Obispo County. I, the undersigned, certify that the information on this application is true and correct to the best of my knowledge and that, if appointed to serve, I will do so to the best of my ability and in the best interest of San Luis Obispo County and its citizens.

Signature:  Date: 12/11/2023

**Workforce Development Board**  
**ACTION ITEM**  
**February 1, 2024**

**AGENDA ITEM NUMBER: 5.1**

**ITEM: Review and Approve Revisions to Local Definition of “Requires Additional Assistance” Barrier for WIOA Youth Program Eligibility**

**ACTION REQUIRED:** Approve revisions to the Local Definition of “Requires Additional Assistance” Barrier for WIOA Youth Program Eligibility.

**SUMMARY NARRATIVE:**

WIOA mandates that youth participants must have one (1) or more barriers to employment or education to be eligible for WIOA Youth program services. WIOA also requires that each local workforce development area establish a local definition for “Requires Additional Assistance” and sets parameters for documentation that is acceptable to verify the barrier. The definition provides the San Luis Obispo County WIOA Youth Service Provider guidance regarding assessing eligibility based on the additional assistance youth barrier. WIOA Youth Eligibility requirements are addressed in Local Policy 10-19 WIOA Youth Eligibility and Registration Policy.

To participate in the WIOA Youth program using the “requires additional assistance” barrier, the youth must also meet the low-income requirements. A low-income individual who “requires additional assistance to enter or complete an educational program or to secure or hold employment” in San Luis Obispo County is currently defined as a youth who:

1. At risk of dropping out of school as identified by referral from school staff, probation officer or other individual verifying chronic attendance/discipline problems or other indications as adopted by the Local Education Agency, or
2. Is attending alternative school/education program, or
3. Is credit deficient; or
4. Educational achievement is below expected levels; or
5. Has unstable living conditions; or
6. Lacks familial support to complete an educational program; or
7. Has never held a job; or
8. Has been fired from a job within the 12 months prior to application; or
9. Has never held a full-time job (30+ hours per week) for more than 13 consecutive weeks; or
10. Lacks familial support to secure or hold employment.

WDB Staff recommend the definition be revised to the following:

1. Has a core grade point average of less than 1.5 (In-School Youth (ISY)); or
2. Is attending an alternative school/education program by mandate (ISY), or
3. Is deemed at risk of dropping out by school official (ISY); or
4. Has been suspended five (5) or more times or has been expelled (ISY); or
5. Is an emancipated youth (ISY/Out of School Youth (OSY)); or

6. Is the victim of abuse, resides in an abusive environment documented by a school official or other qualified professional (ISY/OSY); or
7. Has gang affiliation or risk of due to familial gang affiliation (ISY/OSY)
8. Has an incarcerated parent at the time of eligibility (ISY/OSY); or
9. Has never held a job (OSY); or
10. Has been fired from a job within the 12 months prior to application (OSY); or
11. Has never held a full-time job (30+ hours per week) for more than 13 consecutive weeks (OSY)

This revised definition better addresses the circumstances faced by local youth and will expand access to WIOA Youth services for individuals with barriers to employment.

No more than 5% of ISY participants enrolled in a given program year may be found eligible based solely on meeting this criterion, "requires additional assistance".

**BUDGET OR FINANCIAL IMPACT:**

No current fiscal impact

**STAFF COMMENTS:**

WDB Staff worked collaboratively with the current WIOA Youth services provider to revise the newly proposed definition. WDB Staff recommend the WDB approve the proposed local definition of the "Requires Additional Assistance" barrier for the WIOA Youth Program to further expand access to young adults in San Luis Obispo County in need of career training services.



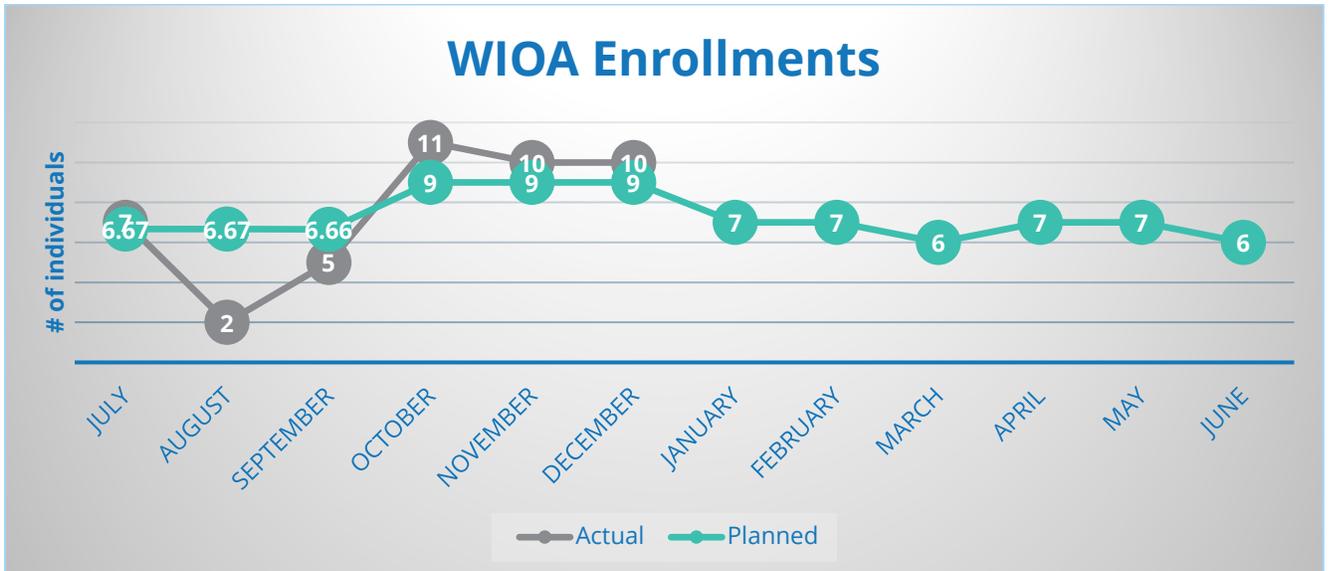
**COUNTY OF SAN LUIS OBISPO**  
**DEPARTMENT OF SOCIAL SERVICES**  
**WORKFORCE DEVELOPMENT BOARD**  
**Devin Drake** *Department of Social Services Director*  
**Dawn Boulanger** *Workforce Development Board Director*

Program Year 2023-2024, Second Quarter  
 Adult Services/Career Center Contract Performance Report

**In-person customer visits to SLOCal Careers Center**



**WIOA Enrollments**

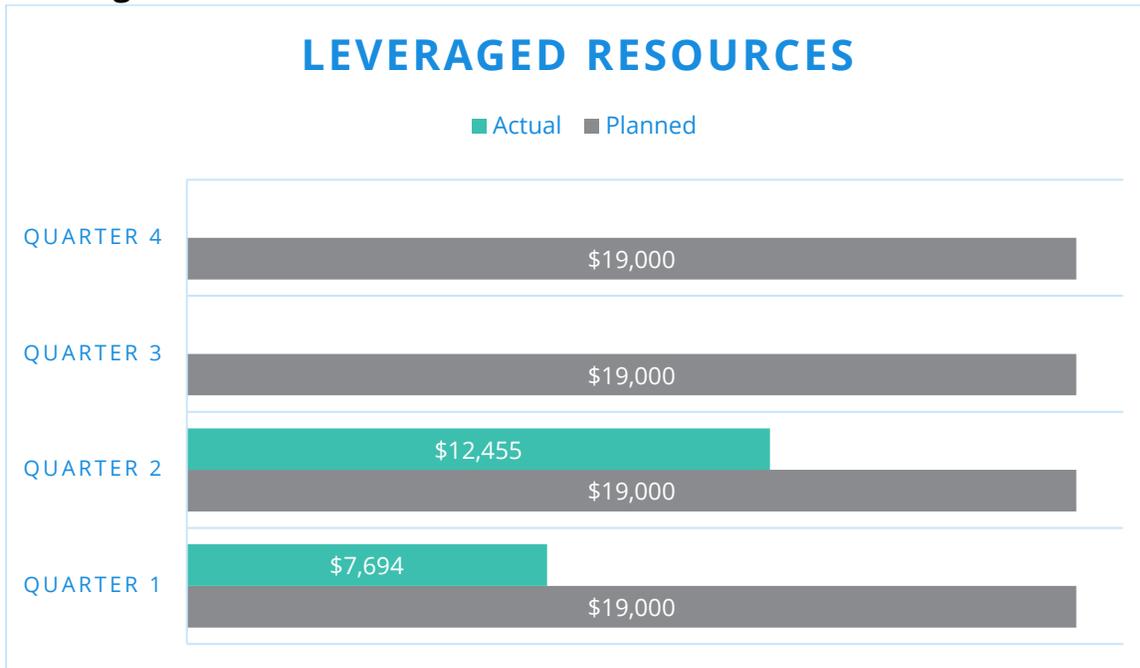


A total contract goal of 80 new career service enrollments was planned for PY 2023-24.

**County of San Luis Obispo Workforce Development Board**

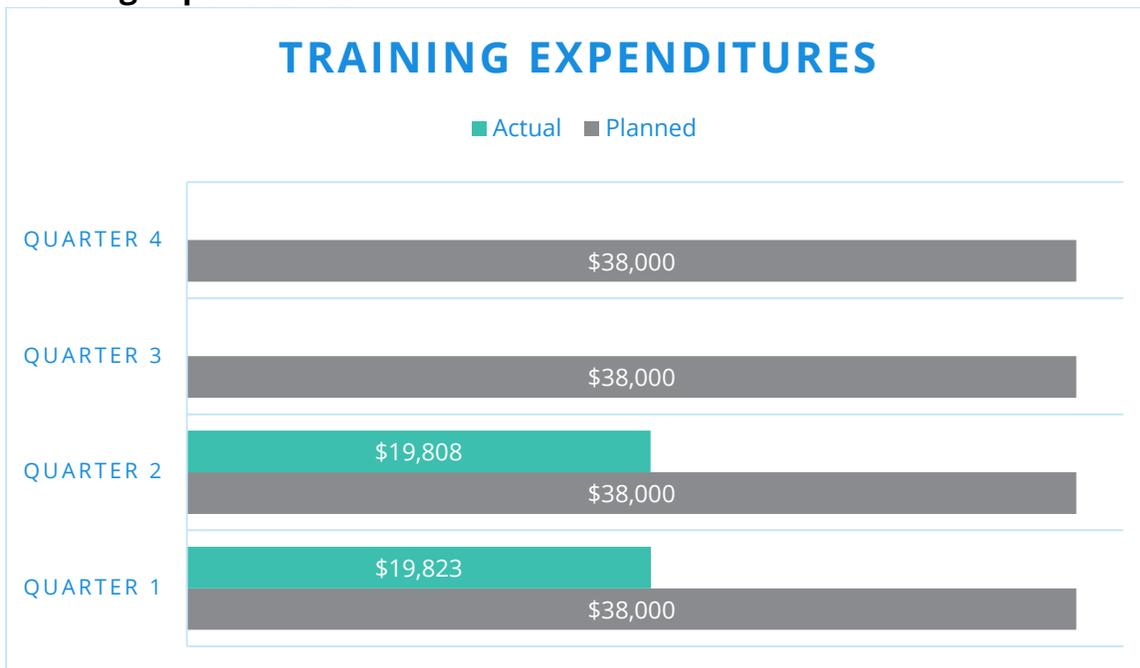
3433 South Higuera Street | San Luis Obispo, CA 93403 | (P) 805-781-1908 | (F) 805-781-1846  
 wibadmin@co.slo.ca.us | www.SLOWorkforce.com

### Leveraged Resources



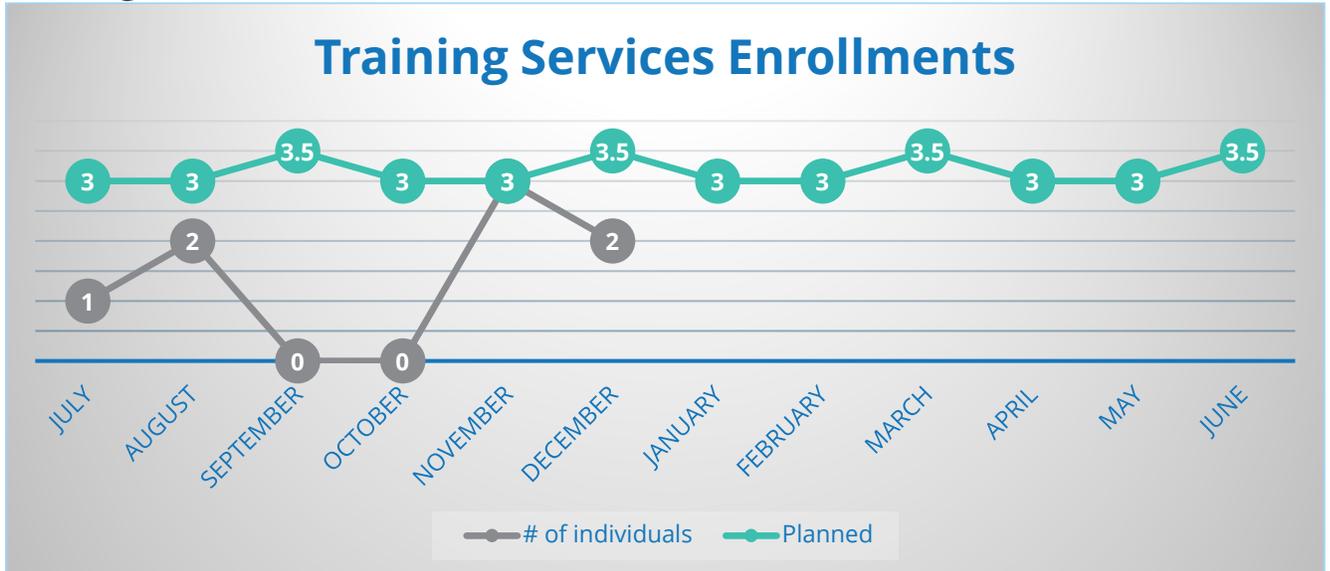
PY 2023-24 leveraged resources contract goal is \$76,000.

### Training Expenditures



Training Expenditures reflect actual invoiced participant training costs. PY 2023-24 Training Expenditures contract goal is \$152,000.

### Training Services Enrollments



The numbers in *Planned* and *Actual* represent totals from both Adult and Dislocated Worker programs. PY 2023-24 Training enrollment goal of 38 job seekers in On-the-Job Training (OJT) and Individual Training Account (ITA) enrollments.

### Second Quarter Individual Training Agreements (ITA's)

Training Provider	Program	Cost
Central California School of Continuing Education	X-Ray Technician/Medical Assistant	\$15,075
Truck Driver Institute	Truck Driver Class A	\$7,475
Truck Driver Institute	Truck Driver Class A	\$7,475
Truck Driver Institute	Truck Driver Class A	\$7,475
Designs School of Cosmetology	Skin Care/Esthetics	\$8,550

### SLOCal Careers Center Outreach -

#### ***SLOCal Careers Center Outreach - Participant and Business***

During Q2 the SLOCal Careers team continued to participate in a variety of partner and community events and meetings including PROM and PACT meetings targeting justice-involved individuals, monthly visits to the libraries throughout the county to share information about SLOCal Careers services, and self-sufficiency planning meetings. The team also distributed marketing materials to promote workshops and orientations. During the second quarter, the Business Services team continued to engage with the local business community to share information about potential partnerships and identify On-the-Job training opportunities. They also attended various Chamber events, job developer's meetings, EAC meetings, and HRCC events. The team worked with representatives from the US Army serving Fort Hunter Liggett & Parks Reserve to host civilian jobs hiring event in Q3.

**ANDRE'S  
 SUCCESS  
 STORY**



**“Changing Lives . . . Connecting Communities”**

My name is Andre and I was recently released after being incarcerated for 31 1/2 years. My first 90 days out I was in San Luis Obispo and I had the opportunity to enroll at the SLOCal Career Center. I was given tremendous help trying to navigate new technology and getting back into the workforce. I attended workshops and was set up with a Career Coach who helped me with interview skills and resume building. I'm happy to announce that I found a job as an Alcohol and Drug Counselor 90 days after my release. I'm very grateful for the help and support I received at the SLOCal Career Center. I feel better about myself and I'm now able to be a productive member of society after being formerly incarcerated. The sky is the limit!

Humbly,

Andre

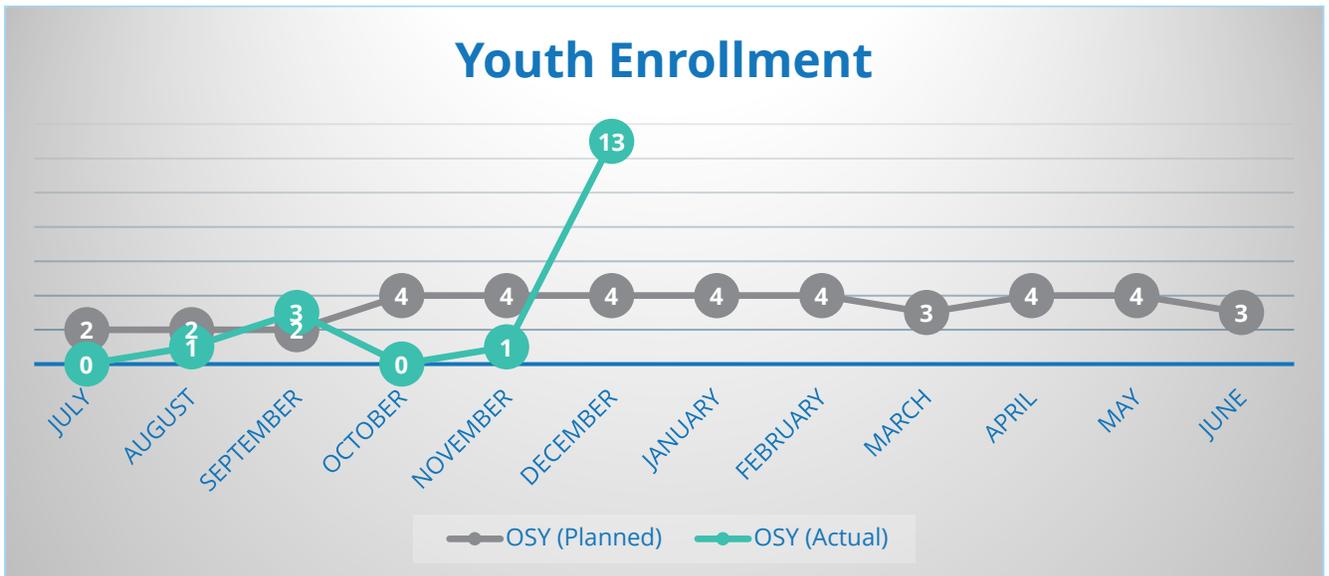




**COUNTY OF SAN LUIS OBISPO**  
**DEPARTMENT OF SOCIAL SERVICES**  
**WORKFORCE DEVELOPMENT BOARD**  
**Devin Drake** *Department of Social Services Director*  
**Dawn Boulanger** *Workforce Development Board Director*

## Program Year 2023-2024, Second Quarter WIOA Youth Contract Performance Report

### Youth Enrollment



A total contract goal of 40 new youth enrollments was planned for PY 2023-24.

### Youth Outreach

#### **Youth Outreach - Participant**

During the second quarter, the Eckerd team continued to conduct outreach to the community among partners and youth-serving agencies. The WIOA Youth Outreach and Recruitment Specialist visited libraries, coffee shops, laundry mats, and other locations that youth tend to frequent. During Q2 the entire youth team provided presentations to partnering agencies such as CAPSLO, Probation, Family Care Network, Department of Social Services, Department of Rehabilitation (DOR), and local high schools and Adult Education providers.

#### **Youth Outreach - Business**

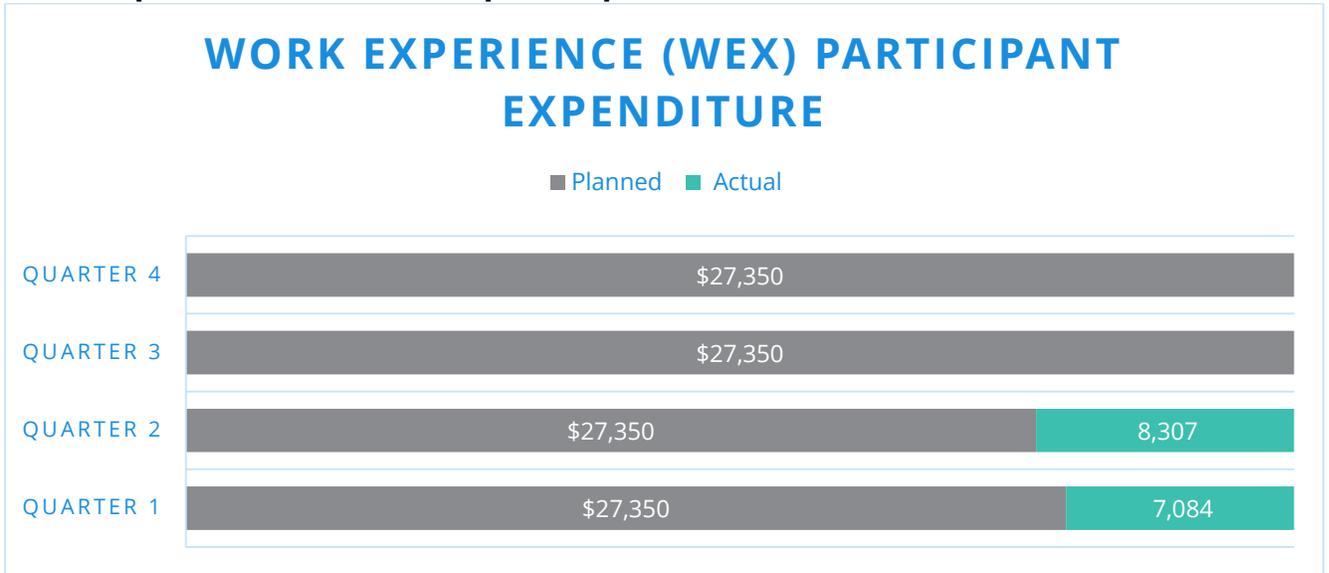
The Eckerd Business Services team continued to attend various community meetings, chamber events, HRCC events, EAC meetings, and job developer’s meetings in Q2 to discuss business services and identify potential Work Experience placements for WIOA Youth participants. The Business Services Team also connected with individual businesses and community agencies to discuss any support needed and find ways to partner.

**County of San Luis Obispo Workforce Development Board**

3433 South Higuera Street | San Luis Obispo, CA 93403 | (P) 805-781-1908 | (F) 805-781-1846

wibadmin@co.slo.ca.us | www.SLOworkforce.com

**Work Experience (WEX) Participant Expenditure**



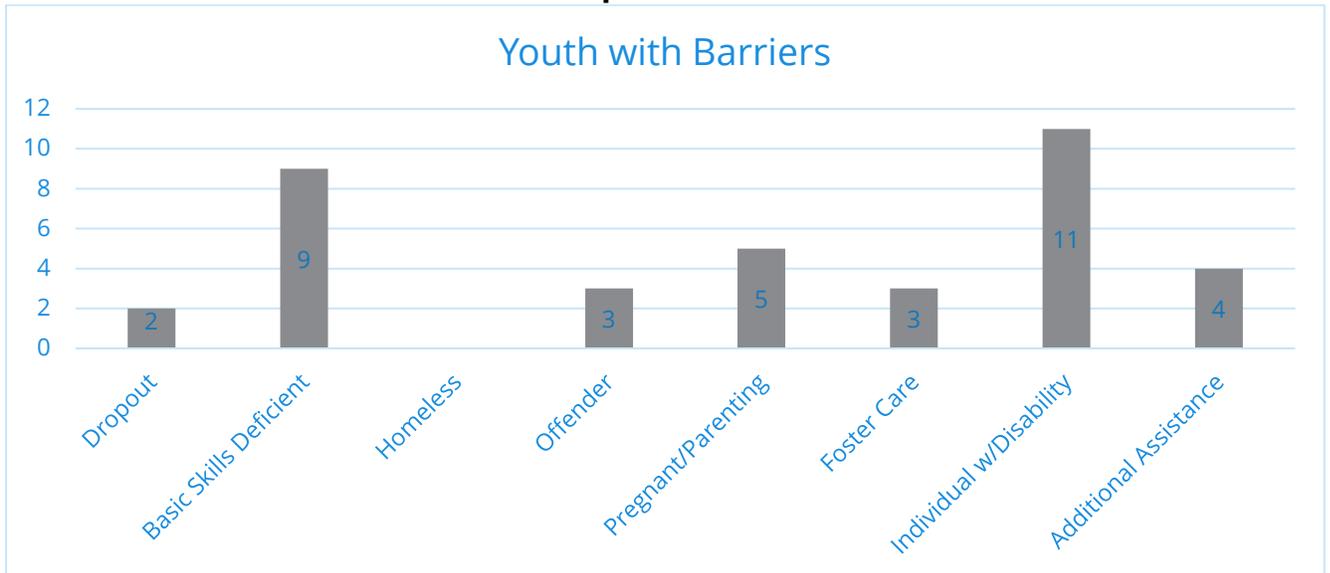
Total WEX includes staff and participant costs. The WEX expenditure goal was to meet a minimum of \$109,400 for PY 2023-24.

**Second Quarter Work Experience Placements**

Employers	Occupation	Hourly Rate

No new WEX placements occurred during the second quarter.

### PY 2023-24 Enrolled Youth Barriers Report



As of the close of the second quarter of PY 2023-24, 38 barriers were reported for youth enrolled in the program. The majority fall under Individual with a Disability, followed by Basic Skills Deficient, Pregnant/Parenting, youth requiring Additional Assistance to enter or complete an educational program or to secure or hold employment, and lastly Offenders and Former Foster youth.

# YOUTH EMPOWERMENT SUCCESS STORY

Item 6.2a



In December, the WIOA Youth program held their first Youth Empowerment Event. The collaboration between the Eckerd WIOA Youth staff and the participants created a positive and impactful experience for all. The event was hosted at Mountain Mike's Pizza in Pismo Beach. At the event, participants and staff crafted snuffle mats for the animals at Woods Humane Society. The community service element of the event highlighted the program's dedication to making a positive impact on both the participants and the broader community. This activity encouraged positive social interaction as the youth worked together as a team to complete the community service project.

The partnership with Woods Humane Society was strengthened and the event demonstrated the power of collaboration between local organizations and community service initiatives. The involvement of staff in the activity further highlights the personalized and supportive approach of the program. The participants enjoyed the activity and took pride in contributing to their community.

The commitment of the participants involved in the event has demonstrated the impact and value of the WIOA Youth program and events like this one.



# KATHRYN'S SUCCESS STORY



POWERED BY



Workforce  
Development

A proud partner of the American Job Center network



Kathryn's journey in the WIOA Youth program is a testament to her commitment and preparation. First and foremost, becoming familiar with SLO County's transit system is something Kathryn did with ease. She is currently working and meeting with her Career Coach, having meticulously completed her work readiness certificate and acing a mock interview. She is ready to embark on the next chapter of her professional life. With the assistance of the Business Engagement team, she has been gaining the knowledge and skills necessary to enter the workforce.

Currently, Kathryn is applying her acquired skills in navigating the job market with resilience and optimism. She is excited to add work experience to her resume and will be a great addition to any organization she joins. She is committed to her plan of obtaining employment by meeting her objectives weekly. Kathryn is thankful to the Eckerd WIOA Youth team for providing her with a clear path toward personal development and a successful career. Kathryn has a great spirit and will thrive when given an opportunity in the industry of her choosing. The Eckerd WIOA Youth team is excited to be by her side as she continues her path to reaching her career goals.

Services  
provided by:



Workforce Development

THIS WIOA TITLE I FINANCIALLY ASSISTED PROGRAM OR ACTIVITY IS AN EQUAL OPPORTUNITY EMPLOYER/PROGRAM. AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES. CALIFORNIA RELAY SERVICE (CRS) 711 OR 1-800-735-2922 (ENGLISH) OR 1-800-855-3000 (SPANISH).

**Placeholder:**

**Atascadero Chamber WIOA Business Retention Services  
Contract Performance Report**

Handout to be provided at meeting.

**Placeholder: Fiscal Update**

Handout to be provided at meeting.

# Rapid Response

PROGRAM YEAR 2023-2024



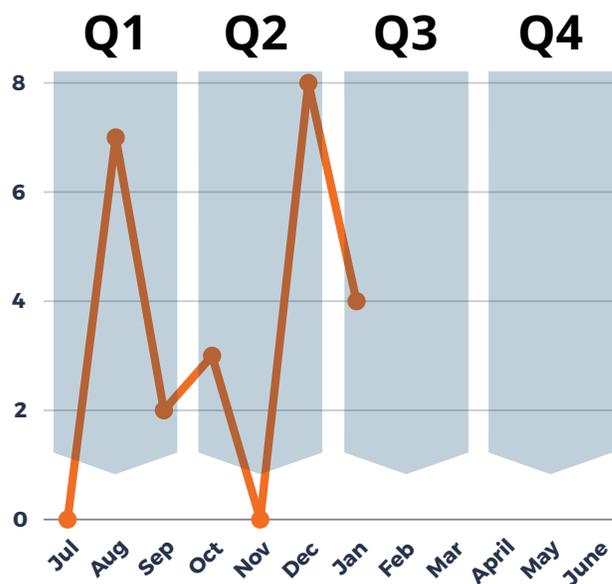
## PROGRAM YEAR 2023-24 RAPID RESPONSE SUMMARY

In the current program year of 2023-24 there have been a total of twenty-four Rapid Responses conducted throughout San Luis Obispo County. All twenty-four of the Rapid Responses conducted resulted in either some layoffs or a closure. Fifteen were received via staff sources and nine were reported via media. Two of the responses were received via WARN notices.

### RAPID RESPONSES BY QUARTER

During the 1st Quarter of the 2023-24 Program Year there were a total of nine Rapid Responses conducted throughout San Luis Obispo County. In Q2 (Oct-Dec), there were a total of eleven Rapid Responses.

So far during Q3 there have been 4 rapid responses conducted. All twenty-four businesses affected during the 2023-24 Program year resulted in employee layoffs or business closures.



**5,000**

Unemployed civilians in San Luis Obispo County in December 2023

**3.6%**

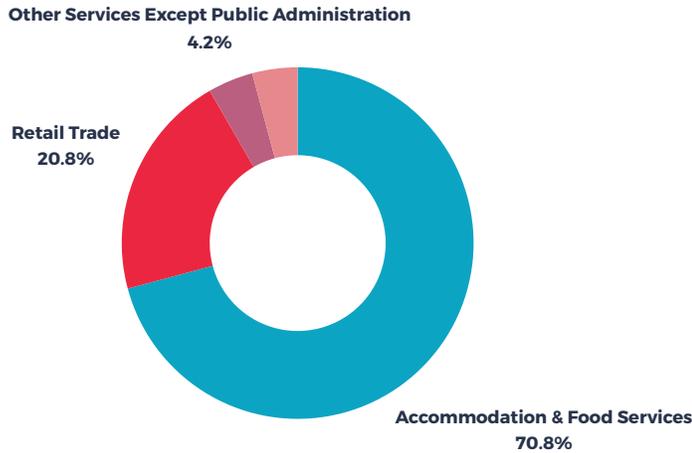
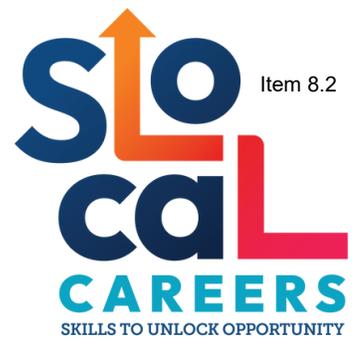
Latest Unemployment Rate in San Luis Obispo County

**#3**

San Luis Obispo County current rank for lowest unemployment rate in CA

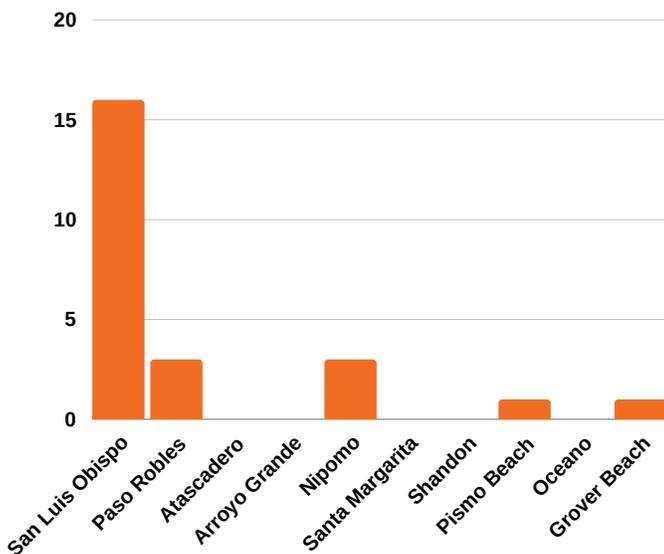
# Rapid Response

PROGRAM YEAR 2023-2024



## RAPID RESPONSE DATA BY INDUSTRY

The Rapid Response data recorded shows that the *Accommodation & Food Services* industry is currently the most affected industry of the 2023-24 program year. This sector accounts for 70.8% or seventeen of the twenty-four Rapid Responses conducted in San Luis Obispo County. The *Retail Trade* industry accounted for 20.8% of the Rapid Responses, with five responses conducted. The *Other Services Except Public Administration* industry accounted for 4.2% of the total percentage, with one response. The *Arts, Entertainment and Recreation* industry also tallied 4.2% of the total percentage, with one Rapid Response.



## RAPID RESPONSE DATA BY LOCATION

Most of the Rapid Responses that have been conducted during the 2023-24 program year so far are for businesses located in the city of SLO. There were a total of sixteen responses that took place in SLO. There were three responses conducted in both of the neighboring towns of Nipomo and Paso Robles. One response was for a business located in Grover Beach and another for a business located in Pismo Beach.

Please notify our team about any business closures or layoffs at (805) 781-1934 or [SLOworkforce@co.slo.ca.us](mailto:SLOworkforce@co.slo.ca.us)